



## **Filing Receipt**

**Filing Date - 2024-09-20 03:08:41 PM**

**Control Number - 56822**

**Item Number - 177**

**PUC DOCKET NO. 56822**

**INVESTIGATION OF EMERGENCY  
PREPAREDNESS AND RESPONSE BY  
UTILITIES IN HOUSTON AND  
SURROUNDING COMMUNITIES**

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**BEFORE THE PUBLIC UTILITY  
COMMISSION  
  
OF TEXAS**

**CONFIDENTIALITY STATEMENT**

The undersigned attorney for CenterPoint Energy Houston Electric, LLC (“CenterPoint Houston”) submits this confidentiality statement.

I have sufficiently reviewed the information produced by CenterPoint Houston in response to the below requests for information (“RFIs”) from Staff. I state in good faith that certain information contained in CenterPoint Houston’s responses and attachments is exempt from public disclosure under the Texas Public Information Act (“TPIA”).<sup>1</sup> Additionally, certain information is exempt from public disclosure because it identifies technical details of critical infrastructure<sup>2</sup> or relates to proprietary customer information.<sup>3</sup> This information merits the protected materials designation.

The following table lists (1) the request number in which the confidential information was produced as an attachment; (2) whether the information is protected material (“CONF”) or highly sensitive produced material (“HSMP”); (3) the reasons supporting that the responsive information is exempt from public disclosure under TPIA and subject to treatment as protected material; and (4) the supporting authority.

CenterPoint Houston recognizes the importance of providing public transparency in this proceeding. Accordingly, CenterPoint Houston is making only necessary redactions to protect confidential information.

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<sup>1</sup> Tex. Gov’t Code Ann. §§ 552.001 - .376.

<sup>2</sup> Tex. Gov’t Code Ann. § 418.181; 18 C.F.R. § 388.113(d).

<sup>3</sup> 16 Tex. Admin. Code §§ 25.272(c)(5), 25.272(g).



Request No.	Designation	Reason	Citation
PUC RFI01-037	CONF	The confidentially filed call logs contain proprietary customer information, including customer names and addresses.	Tex. Gov't Code Ann. § 552.101  16 Tex. Admin. Code ("TAC") §§ 25.272(c)(5) and 25.272(g)
PUC RFI01-097	CONF	<p>The confidentially filed vegetation management reports contain:</p> <ul style="list-style-type: none"> <li>(1) maps of specific distribution circuits, which is critical energy infrastructure information protected by 18 C.F.R. § 388.113(d);</li> <li>(2) proprietary customer information, including customer names and addresses;</li> <li>(3) vendor pricing information, the disclosure of which would cause substantial competitive harm.</li> </ul>	Tex. Gov't Code Ann. § 552.101  18 C.F.R. § 388.113(d)  16 TAC §§ 25.272(c)(5) and 25.272(g)  Tex. Gov't Code Ann. § 552.110(c)
PUC RFI01-107	CONF	<p>The mutual assistance membership agreement contains a confidentiality provision that requires the responsive information to be produced confidentially.</p> <p>Publicly disclosing the responsive information related to mutual assistance membership agreements</p>	Tex. Gov't Code Ann. § 552.101  Tex. Gov't Code Ann. § 552.110(c)

		could cause substantial competitive harm by dissuading participation by other utilities, who rely on the confidentiality provisions of the mutual assistance membership agreements.	
PUC RFI01-112	CONF	<p>The mutual assistance membership agreement contains a confidentiality provision that requires the responsive information to be produced confidentially.</p> <p>Publicly disclosing the responsive information related to the mutual assistance membership agreements could cause substantial competitive harm by dissuading participation by other utilities, who rely on the confidentiality provisions of the mutual assistance membership arrangements.</p>	<p>Tex. Gov't Code Ann. §§ 552.101</p> <p>Tex. Gov't Code Ann. § 552.110(c)</p>
PUC RFI01-129	CONF	<p>The confidentially filed mobile generation facility plans contain:</p> <p>(1) specifics related to the generators which the Company considers critical energy infrastructure information protected by 18 C.F.R. § 388.113(d), and</p>	<p>Tex. Gov't Code Ann. § 552.101</p> <p>18 C.F.R. § 388.113(d)</p> <p>16 TAC §§ 25.272(c)(5) and 25.272(g)</p>

		(2) proprietary customer information, including customer names and addresses.	
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Respectfully submitted,



By: \_\_\_\_\_

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**COUNSEL FOR CENTERPOINT ENERGY  
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**CERTIFICATE OF SERVICE**

I certify that on September 20, 2024, a true and correct copy of this document was served via the Commission Interchange System, and notice was provided by email to all other parties in accordance with the Order Suspending Rules in Docket No. 50664.

*Terence Glenn Russell*

Date	Priority Desk Employee	Caller Type	CEHE Employee	Callback Number (if applicable)	Service Center (if applicable)	Outage	Restored Y/N	Location/Address/Cross Street (Provide Full Details)	Reason for the Call/Result
7/8/2024 10:17	Maria Solano	Other	Joymesha Jones		Baytown	9771268	Non-Customer		lights out
7/8/2024 10:56	Maria Solano	Government Liaison	Paul Lock		La Porte	9775665	Non-Customer		
7/8/2024 11:54	Maria Solano	Government Liaison	Tami Miller		Kennelton	9781700	Non-Customer		impassable – lines across road
7/8/2024 15:37	Charles Guilbeaux	Government Liaison	PATRICK REINHART		Fort Bend	9799514	Non-Customer		NON CUSTOMER REPORT- 9799514-LIGHTS OUT
7/8/2024 20:06	Claudia Esparza Puente	Government Liaison	Paul Lock		GPT	9822799	Non-Customer		DOWNED TREE ON HANGING ON POWERLINES
7/8/2024 20:19	Janeshia Young	Government Liaison	STEPHEN BEZECNY		GAL	9821303	Non-Customer		
7/8/2024 10:10	Maria Solano	Other	Tami Miller		Fort Bend	5093055	Y		Transformer arcing / downed poles with line on building
7/8/2024 10:23	Maria Solano	Other	Tami Miller		Fort Bend	5086663	Y		lights out
7/8/2024 10:28	Maria Solano	Government Liaison	Tami Miller		Fort Bend	5086558	Y		lights out
7/8/2024 10:30	Maria Solano	Government Liaison	Paul Lock		Fort Bend	5088984	Y		
7/8/2024 10:33	Maria Solano	Government Liaison	Paul Lock		Fort Bend	5096778	Y		nursing home without power
7/8/2024 10:36	Maria Solano	Government Liaison	Paul Lock		Spring Branch	5092270	Y		
7/8/2024 10:50	Maria Solano	Government Liaison	Olivia Chriss		Bellaire	5087663	Y		Down Powerline
7/8/2024 10:53	Maria Solano	Government Liaison	Paul Lock		South Houston	5097128	Y		
7/8/2024 11:09	Maria Solano	Government Liaison	Jeffrey Bonham		Greenspoint	5093382	Y		lights out
7/8/2024 11:18	Maria Solano	Government Liaison	Joymesha Jones		Greenspoint	5087660	Y		
7/8/2024 11:31	Maria Solano	Government Liaison	Joymesha Jones		Katy	5096855	Y		
7/8/2024 11:33	Maria Solano	Government Liaison	Joymesha Jones		South Houston	5097648	Y		
7/8/2024 11:34	Maria Solano	Government Liaison	Joymesha Jones		Bay	5090325	Y		lights out
7/8/2024 11:36	Maria Solano	Government Liaison	Joymesha Jones		Cypress	5093504	Y		
7/8/2024 11:38	Maria Solano	Government Liaison	Stacey Murphee		Cypress	5093423	Y		LS healthcare
7/8/2024 11:46	Maria Solano	Government Liaison	Stacey Murphee		Cypress	5093690	Y		LS Healthcare
7/8/2024 11:48	Maria Solano	Government Liaison	Stacey Murphee		Galveston	5086718	Y		LS Healthcare
7/8/2024 11:50	Maria Solano	Government Liaison	Stacey Murphee		Sugarland	5084543	Y		LS Healthcare
7/8/2024 11:52	Maria Solano	Government Liaison	Stacey Murphee		Cypress	5083171	Y		LS Healthcare
7/8/2024 12:34	Maria Solano	Government Liaison	Olivia Chriss		Greenspoint	5097317	Y		LS

7/8/2024 12:37	Maria Solano	Government Liaison	Paul Lock	Bellaire	5097864 Y	live wire is shooting flames.
7/8/2024 12:51	Maria Solano	Government Liaison	Tami Miller	Sugarland	5086261 Y	Line down on three house with people inside
7/8/2024 12:52	Maria Solano	Government Liaison	Paul Lock	Bellaire	5087310 Y	sparks coming from the power lines, as the tree was entangled in the lines. It did not catch on fire.
7/8/2024 13:04	Maria Solano	Government Liaison	Stacey Murphee	Bellaire	5087133 Y	Hospital- Lights out
7/8/2024 13:06	Maria Solano	Government Liaison	Stacey Murphee	Bellaire	5087133 Y	crew on site- hospital
7/8/2024 13:08	Maria Solano	Government Liaison	June Deadrick	Bellaire	5095177 Y	downed power line
7/8/2024 13:12	Maria Solano	Government Liaison	Paul Lock	Sugarland	5087091 Y	No power and "they are on the critical care list
7/8/2024 13:36	Maria Solano	Government Liaison	Riley Stinnet	Greenspoint	5084869 Y	a transformer is down on the roof of the home
7/8/2024 14:27	Maria Solano	Government Liaison	Tami Miller	Fortbend	5086002 Y	Lines across Road at Richmond Foster – FM 359 @ South McCrany
7/8/2024 14:31	Maria Solano	Government Liaison	Tami Miller	Fortbend	5086002 Y	Lines are supposedly knee high across roadway.
7/8/2024 14:34	Charles Guilbeaux	Government Liaison	Paul Lock	Greenspoint	5094379 Y	Lines down
7/8/2024 14:50	Maria Solano	Government Liaison	Jacob Bunch	Bellaire	5098096 Y	REPORTING LIGHTS OUT AND WIRES DOWN AT THE PREMISE
7/8/2024 15:13	Maria Solano	Government Liaison	Paul Lock	Harrisburg	5085513 Y	LS
7/8/2024 15:14	Maria Solano	Government Liaison	Tami Miller	Brazoria	5099581 Y	Senior living facility; no power no back up generators
7/8/2024 15:27	Claudia Esparza Puente	Government Liaison	Paul Lock on behalf of Nicolas Jimenez	GPT	5097150 Y	Downed lines
7/8/2024 15:34	Charles Guilbeaux	Government Liaison	Paul Lock	Baytown	5092361 Y	NO POWER, LIGHTS OUT AT COMCAST SUBSTATION. LIGHTS OUT AND REPORTS OF WIRES DOWN AT THE PREMISE
7/8/2024 15:58	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF N. JIMENEZ	SOH	5087070 Y	ACTIVE HOUSE FIRE/TREE FELL ON PREMISE WITH WIRES DOWN- ESCALATED
7/8/2024 16:13	Charles Guilbeaux	Government Liaison	Jacob Bunch	Harrisburg	5098925 Y	
7/8/2024 16:15	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF NICOLAS JIMENEZ	GPT	5090408 Y	
7/8/2024 16:17	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF NICOLAS JIMENEZ	SPB	5093703 Y	
7/8/2024 16:18	Maria Solano	Government Liaison	June Deadrick	Harrisburg	5098925 Y	Fire department is concerned that the house could catch fire. Power lines down and they are not able to turn off
7/8/2024 16:19	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF NICOLAS JIMENEZ	Bay	5099742 Y	



7/8/2024 16:20	Maria Solano	Government Liaison	June Deadrick	Greenspoint	5093382 Y	Downed Power Lines
7/8/2024 16:25	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF NICOLAS JIMENEZ	SUG	5089942 Y	
7/8/2024 16:38	Maria Solano	Government Liaison	Stacey Murphree	Sugarland	5086657 Y	LIGHTS OUT Healthcare Facility
7/8/2024 16:40	Maria Solano	Government Liaison	June Deadrick	Greenspoint	5085756 Y	Downed Power Line
7/8/2024 16:41	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF NICOLAS JIMENEZ	BRZ	5082725 Y	LIGHTS OUT / COMCAST
7/8/2024 16:42	Claudia Esparza Puente	Government Liaison	Paul Lock on behalf of Nicolas Jimenez	GAL	5084070 Y	NO POWER, COMCAST
7/8/2024 16:47	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF NICOLAS JIMENEZ	BRZ	5085832 Y	NO POWER / COMCAST
7/8/2024 16:50	Claudia Esparza Puente	Government Liaison	Paul Lock on behalf of Nicolas Jimenez	SUG	5088554 Y	NO POWER/COMCAST
7/8/2024 16:51	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF NICOLAS JIMENEZ	SUG	5086028 Y	NO POWER, LIGHTS OFF (RESTORED)
7/8/2024 16:53	Charles Guilbeaux	Other	LASHAKA LOWE	South Houston	5087661 Y	WIRE DOWN - SENT BY JAMES TITUS
7/8/2024 17:02	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF NICOLAS JIMENEZ	SOH	5087224 Y	NO LIGHTS, COMCAST
7/8/2024 17:05	Maria Solano	Government Liaison	Jacob Bunch	Bellaire	5095068 Y	line down on the ground
7/8/2024 17:06	Maria Solano	Government Liaison	Jacob Bunch	Bellaire	5095068 Y	tree is pulling down lines that are crossing a street near 2315 Bevis St.
7/8/2024 17:14	Maria Solano	Government Liaison	Jacob Bunch	Sugarland	5088479 Y	trees are pulling down power lines at 3714 Westheimer. That isn't a home address, but along Westheimer behind homes with a different address.
7/8/2024 17:23	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF NICOLAS JIMENEZ	GPT	5093359 Y	NO LIGHTS, NO POWER
7/8/2024 17:26	Charles Guilbeaux	Government Liaison	Jacob Bunch	Greenspoint	5084869 Y	TREE DOWN ON POWER LINES.
7/8/2024 17:31	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF NICOLAS JIMENEZ	CYP	5091298 Y	NO POWER, COMCAST
7/8/2024 17:33	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF NICOLAS JIMENEZ	FTB	5090749 Y	NO LIGHTS, COMCAST
7/8/2024 17:34	Maria Solano	Government Liaison	Jeff Bonham	Humble	5087304 Y	LS hospital



7/8/2024 17:35	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF NICOLAS JIMENEZ	HUM	5094387 Y	NO POWER, COMCAST SUBSTATION LIGHTS OUT- EMAILED TO MRS. CEVERA TO REQUEST AN ESCALATION
7/8/2024 17:36	Charles Guilbeaux	Government Liaison	Stacey Murphee	Harrisburg	5100482 Y	
7/8/2024 17:37	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF NICOLAS JIMENEZ	Bay	5100150 Y	NO POWER, OUTAGE
7/8/2024 17:40	Maria Solano	Government Liaison	Jeff Bonham	Brazoria	5093282 Y	LS hospital
7/8/2024 17:41	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF NICOLAS JIMENEZ	SOH	5090683 Y	
7/8/2024 17:42	Maria Solano	Government Liaison	Jeff Bonham	Greenspoint	5089682 Y	LS Hospital
7/8/2024 17:45	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF NICOLAS JIMENEZ	HUM	5091769 Y	
7/8/2024 17:49	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF NICOLAS JIMENEZ	HAR	5085513 Y	
7/8/2024 17:50	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF NICOLAS JIMENEZ	BEL	5086541 Y	
7/8/2024 17:57	Claudia Esparza Puente	Government Liaison	PAUL LOCK ON BEHALF OF NICOLAS JIMENEZ	KTY	5078982 Y	ESCALATED LIGHTS OUT ISSUE
7/8/2024 17:57	Charles Guilbeaux	Government Liaison	Jacob Bunch	Bellaire	5087501 Y	
7/8/2024 17:58	Claudia Esparza Puente	Government Liaison	JAKE BUNCH ON BEHALF OF AMY PECK	SPB	5088506 Y	NO POWER TO SENIOR LIVING FACILITY elderly couple and the husband is diabetic and insulin dependent
7/8/2024 18:10	Maria Solano	Government Liaison	Joymesha Jones	Baytown	5092919 Y	2 giant trees are lying on power lines in my neighborhood in Northampton at 6519 and 6518 Glenhill, Spring 77389. One of them is in danger of pulling the lines and poles down into the street. People are driving under it constantly.
7/8/2024 18:26	Maria Solano	Government Liaison	Jeff Bonham	Greenspoint	5095188 Y	NO POWER, HOSPITAL
7/8/2024 18:28	Claudia Esparza Puente	Government Liaison	Stacey Murphee	BEL	5101042 Y	2 giant trees are lying on power lines. One of them is in danger of pulling the lines and poles down into the street. People are driving under it constant
7/8/2024 18:29	Maria Solano	Government Liaison	Jeff Bonham	Greenspoint	5095188 Y	Tree on drop and house, drop still connected to distribution line.
7/8/2024 18:43	Maria Solano	Government Liaison	Stacey Murphee	Spring Branch	5087508 Y	

7/8/2024 18:55	Maria Solano	Government Liaison	Jacob Bunch	Bellaire	5100800 Y	2695 Bering at 5749 Westheimer for live wires on the street
7/8/2024 19:05	Maria Solano	Government Liaison	Jacob Bunch	Greenspoint	5084869 Y	trees pulling down a line in the back of this address
7/8/2024 19:15	Maria Solano	Government Liaison	Olivia Chriss	Spring Branch	5088506 Y	
7/8/2024 19:17	Maria Solano	Government Liaison	Olivia Chriss	Spring Branch	5088506 Y	
7/8/2024 20:01	Charles Guilbeaux	Government Liaison	Jacob Bunch	BEL	5087501 Y	ESCALATED LIGHTS OUT ISSUE
7/8/2024 20:01	Celestine Lyons	Government Liaison	Paul Lock	SUG	5088003 Y	LS
7/8/2024 20:16	Celestine Lyons	Government Liaison	Paul Lock	HUM	5091333 Y	NP
7/8/2024 20:29	Celestine Lyons	Government Liaison	Paul Lock	SUG	5087000 Y	NP
7/8/2024 20:33	Celestine Lyons	Government Liaison	Paul Lock	BEL	5095113 Y	NP
7/8/2024 20:38	Celestine Lyons	Government Liaison	Paul Lock	CYP	5092623 Y	NP
7/8/2024 20:39	Janeshia Young	Government Liaison	GERARD TORRES	BEL	5093672 Y	CUSTOMER W/O POWER
7/8/2024 20:45	Celestine Lyons	Government Liaison	Paul Lock	SUG	5096897 Y	NP
7/8/2024 20:48	Celestine Lyons	Government Liaison	Paul Lock	BEL	5098956 Y	NP
7/8/2024 20:57	Celestine Lyons	Government Liaison	Paul Lock	BAY	5094161 Y	NP
7/8/2024 21:04	Celestine Lyons	Government Liaison	PAUL LOCK	GPT	5096659 Y	NP
7/8/2024 21:19	Janeshia Young	Government Liaison	Tami Miller	Bel	5088254 Y	Customer w/o power
7/8/2024 21:21	Janeshia Young	Government Liaison	JEFFREY BONHAM	BRZ	5101443 Y	Wastewater Treatment Plant has gone offline
7/8/2024 21:21	Celestine Lyons	Government Liaison	Paul Lock	GPT	5091278 Y	because generator not working right
7/8/2024 21:29	Celestine Lyons	Government Liaison	Paul Lock	GPT	5094040 Y	NP
7/8/2024 21:42	Celestine Lyons	Government Liaison	Paul Lock	KTY	5088540 Y	NP
7/8/2024 21:44	Celestine Lyons	Government Liaison	Paul Lock	SOH	5086774 Y	NP
7/8/2024 21:46	Celestine Lyons	Government Liaison	Paul Lock	HAR	5093245 Y	NP
7/8/2024 21:51	Celestine Lyons	Government Liaison	Paul Lock	SPB	5090096 Y	NP
7/8/2024 21:59	Celestine Lyons	Government Liaison	Paul Lock	BRZ	5082875 Y	NP
7/8/2024 22:04	Celestine Lyons	Government Liaison	Paul Lock	SOH	5086029 Y	NP
7/8/2024 22:06	Celestine Lyons	Government Liaison	Paul Lock	GAL	5102780 Y	NP
7/8/2024 22:11	Celestine Lyons	Government Liaison	Paul Lock	SOH	5102811 Y	NP
7/8/2024 22:16	Celestine Lyons	Government Liaison	Paul Lock	KTY	5102831 Y	NP
7/8/2024 22:21	Celestine Lyons	Government Liaison	Paul Lock	CYP	5102874 Y	NP
7/8/2024 22:23	Celestine Lyons	Government Liaison	Paul Lock	KTY	5102901 Y	NP
7/8/2024 22:28	Celestine Lyons	Government Liaison	Paul Lock	BRZ	5102932 Y	NP

7/8/2024 22:33	Celestine Lyons	Government Liaison	Paul Lock	CYP	5094757 Y	NP restored	LARGE TREE ON POWER LINE CUSTOMER W/O POWER
7/8/2024 22:37	Janeshia Young	Government Liaison	JEFFREY BONHAM	HAR	5096749 Y		
7/8/2024 22:38	Janeshia Young	Government Liaison	GERARD TORRES	BEL	5084222 Y		
7/8/2024 22:39	Celestine Lyons	Government Liaison	Paul Lock	KTY	5103002 Y	NP	
7/8/2024 22:44	Celestine Lyons	Government Liaison	Paul Lock	GAL	5103034 Y	NP	
7/8/2024	Maria Solano	Government Liaison	Joymesha Jones	Greenspoint	5090174 Y		7/8- Texas public transportation- 7/10-Not restored.
7/8/2024	Maria Solano	Government Liaison	Joymesha Jones	Spring Branch	5105197 Y		7/8- A customer reported on facebook that a transformer blew and they have down power lines. 7/10- NP
7/8/2024	Maria Solano	Government Liaison	Joymesha Jones	South Houston	5088897 Y		7/8- Hospital Cust. Aff. 144
7/8/2024	Maria Solano	Government Liaison	Joymesha Jones	SUGARLAND	5086660 Y		7/8- Hospital 7/10- RESTORED
7/8/2024	Maria Solano	Government Liaison	Joymesha Jones	Cypress	5092093 Y		7/8- Hospital 7/10- Restored
7/8/2024	Maria Solano	Government Liaison	Joymesha Jones	South Houston	5090002 Y		7/8- Hospital 7/10- Restored
7/8/2024	Maria Solano	Government Liaison	Joymesha Jones	Greenspoint	5089681 Y		7/8- Hospital 7/10- NP Cust Affected: 1137
7/8/2024	Maria Solano	Government Liaison	Joymesha Jones	Fortbend	5086020 Y		7/8 Hospital 7/10: Restored
7/8/2024	Maria Solano	Government Liaison	Joymesha Jones	Cypress	5094757 Y		7/8- Hospital 7/10: Restored
7/8/2024	Maria Solano	Government Liaison	Joymesha Jones	South Houston	5090002 Y		7/8- Hospital 7/10- Awaiting crew Customer Affected 9
7/8/2024	Maria Solano	Government Liaison	Joymesha Jones	Sugarland	5085755 Y		7/8- Hospital 7/10: Restored
7/8/2024	Maria Solano	Government Liaison	PAUL LOCK	HUMBLE	5091305 Y		7/8: Restored
7/8/2024	Maria Solano	Government Liaison	Olivia Chriss	Greenspoint	5092848 Y		7/8- Harris county 7/10: Awaiting crew Cust affec:
7/8/2024	Maria Solano	Government Liaison	Paul Lock	Greenspoint	5090248 Y	553	7/8- SC Rstored
7/8/2024	Maria Solano	Government Liaison	Jacob Bunch	Sugarland	5087007 Y		7/8 : Awaiting crew
7/8/2024	Maria Solano	Government Liaison	Jacob Bunch	Harrisburg	5110650 Y		7/8 Restored
7/8/2024	Maria Solano	Government Liaison	Gerard Torres	Bellaire	5094940 Y		7/8- Downed power lines are blocking access to the fuel depot
7/8/2024	Maria Solano	Government Liaison	Paul Lock	Bellaire	5090248 Y		7/8: lines down at residence
7/8/2024	Maria Solano	Government Liaison	Jacob Bunch	Humble	5086257 Y		7/8: lines down in backyard
7/8/2024	Maria Solano	Government Liaison	Jacob Bunch	Harrisburg	5095942 Y		7/8: lines catching tree on fire 59 affected
7/8/2024	Maria Solano	Government Liaison	Jacob Bunch	South Houston	5101603 Y		7/8: - downed lines with tree fire RESTORED
7/8/2024	Maria Solano	Government Liaison	Jacob Bunch	Harrisburg	5103228 Y		7/8: lines catching tree on fire- affected 114
7/8/2024	Maria Solano	Government Liaison	Jacob Bunch	Harrisburg	5096821 Y		7/8: lines catching tree on fire- 1 affected
7/8/2024	Maria Solano	Government Liaison	Jacob Bunch	South Houston	5103258 Y		
7/8/2024	Maria Solano	Government Liaison	Shane Kimsey	Bellaire	5142237 Y		Live electrical wire on car & fence since Monday 7/8



7/9/2024	Government Liaison	Eli Hernandez				111111 Non-Customer			CNP employee in field reported arcing pole
7/9/2024	Government Liaison	Cameron Yearly				9867447 Non-Customer			Message: Fallen line 1210 Moody St. It snapped and the wire is in the middle of the street
7/9/2024	Government Liaison	Gerald Torres				9896984 Non-Customer			Message: Fallen line 1400 block of W 23rd The other is on the corner of 23rd and Bevis.
7/9/2024	Government Liaison	Gerald Torres				9897074 Non-Customer			a line still attached to the pole, but broken on the other end and laying across the street
7/9/2024 9:14	Executive	JUDY LIU			BEL	9854195 Non-Customer			OUTAGE NUMBER IS THE REPORT NUMBER UNDER NO CUSTOMER CALL
7/9/2024 9:42	Government Liaison	JACOB BRUNCH ON BEHALF OF SABRINA SALTS			HAR	9863054 Non-Customer			Active powerlines have snapped and are down on street
7/9/2024 11:59	Government Liaison	JACOB BRUNCH			SUGAR LAND	9866111 Non-Customer			LIGHTS OUT- TROUBLE CREATED AS A NON CUSTOMER CALL REPORT #9866111
7/9/2024 12:34	Government Liaison	Karla Saucedo			n/a	9867447 Non-Customer			Created noncustomer call - Report #9867447 Downed tree hanging on powerlines, have crew prepared to remove down tree but need assistance with down power line Requested from Harris County Sheriff Office
7/9/2024 14:34	Government Liaison	Maria Solano			Spring Branch	9876689 Non-Customer			Downed power lines; Memorial Dr and Merrie Way
7/9/2024 14:56	Government Liaison	Maria Solano			Danbury	9877992 Non-Customer			
7/9/2024	Government Liaison	Jacob Bunch				4983983 Y			Power outage reported at vulnerable facilities; showed no outage
7/9/2024	Government Liaison	Stacey Murphree				5082935 Y			Medical & Assisted Living Facilities On Backup Power. POWER RESTORED
7/9/2024	Government Liaison	Stacey Murphree				5083926 Y			Medical & Assisted Living Facilities On Backup Power. POWER RESTORED
7/9/2024	Government Liaison	Richard Beasley				5084087 Y			Same as The Meridian - 2228 Seawall Blvd Galveston, TX 77550
7/9/2024	Government Liaison	Jacob Bunch				5084666 Y			Power outage reported at vulnerable facilities; showed only momentary outages
7/9/2024	Government Liaison	Jacob Bunch				5084869 Y			Power outage reported
7/9/2024	Government Liaison	Jacob Bunch				5084869 Y			Power lines down
7/9/2024	Government Liaison	Tami Miller				5085512 Y			Fire station without power
7/9/2024	Government Liaison	Jacob Bunch				5085916 Y			Power lines down - for 2400 W 11th St
7/9/2024	Government Liaison	Stacey Murphree				5086862 Y			CUSTOMER W/O POWER

7/9/2024	Government Liaison	Jacob Bunch	5087021 Y			
7/9/2024	Government Liaison	Richard Beasley	5087067 Y			
7/9/2024	Government Liaison	Jacob Bunch	5087302 Y			No Power. Shows restored
7/9/2024	Government Liaison	Paul Lock	5087304 Y			
7/9/2024	Government Liaison	Stacey Murphree	5087370 Y			Medical & Assisted Living Facilities On Backup Power. POWER RESTORED
7/9/2024	Government Liaison	Rachel Feiertag	5088051 Y			Water plant without power
7/9/2024	Government Liaison	Jacob Bunch	5088240 Y			Power outage reported
7/9/2024	Government Liaison	Stacey Murphree	5088540 Y			Medical & Assisted Living Facilities On Backup Power. POWER RESTORED
7/9/2024	Government Liaison	Jake Bunch	5088579 Y			Senior facility center without power
7/9/2024	Government Liaison	Stacey Murphree	5088795 Y			Medical & Assisted Living Facilities On Backup Power. POWER RESTORED
7/9/2024	Government Liaison	Jacob Bunch	5089381 Y			Power outage reported
7/9/2024	Government Liaison		5089468 Y			
7/9/2024	Government Liaison	Stacey Murphree	5089469 Y			Medical & Assisted Living Facilities On Backup Power. POWER RESTORED
7/9/2024	Government Liaison	GERARD TORRES	5089491 Y			Senior Citizen living apartments
7/9/2024	Government Liaison	Olivia Chriss	5089601 Y			Transformer sparking. Contact: Katie Shelton City Councilmember Sallie Alcorn's office
7/9/2024	Government Liaison	Stacey Murphree	5090097 Y			Medical & Assisted Living Facilities On Backup Power. POWER RESTORED
7/9/2024	Government Liaison	Tami Miller	5090349 Y			
7/9/2024	Government Liaison	PATRICK REINHART	5090831 Y			
7/9/2024	Government Liaison	Gerald Torres	5091060 Y			Fire station without power
7/9/2024	Government Liaison	Tami Miller	5091211 Y			Power outage reported
7/9/2024	Government Liaison	Jacob Bunch	5091480 Y			West Harris County Regional Water Authority called in a public hazard notification to our right of way contractor, Steve Titus, for an electric distribution utility pole that is leaning precariously over lanes of traffic on Jeanetta St.
7/9/2024	Government Liaison	Kevin Maddox	5091540 Y			
7/9/2024	Government Liaison	Jacob Bunch	5091680 Y			No Power. Shows restored
7/9/2024	Government Liaison	Jake Bunch	5092878 Y			
7/9/2024	Government Liaison	Jacob Bunch	5094045 Y			Power outage reported
7/9/2024	Government Liaison	Jacob Bunch	5094583 Y			Trees resting on powerline
7/9/2024	Government Liaison	Jacob Bunch	5094726 Y			Power lines down

7/9/2024	Government Liaison	Joah McClinton	5094852 Y			Power outage reported at vulnerable facilities
7/9/2024	Government Liaison	Jacob Bunch	5095258 Y			Power lines down
7/9/2024	Government Liaison	Jacob Bunch	5095258 Y			
7/9/2024	Government Liaison	Jeff Bonham	5095856 Y			
7/9/2024	Government Liaison	Jacob Bunch	5096220 Y			Power outage reported
7/9/2024	Government Liaison	Jacob Bunch	5098787 Y			Power lines down
7/9/2024	Government Liaison	Jacob Bunch	5100159 Y			Power outage reported
7/9/2024	Government Liaison	Tami Miller	5102015 Y			Fire station without power
7/9/2024	Government Liaison	Rachel Feiertag	5102015 Y			Ft. Bend County is requesting if this facility could be added to a priority list. It is a behavioral hospital and is on generator but no a/c. These folks at the hospital are mostly on commitments/mental health warrants and moving them to a different facility is not an option
7/9/2024	Government Liaison	Jacob Bunch	5102790 Y			Power lines down
7/9/2024	Government Liaison	Jacob Bunch	5105300 Y			Power lines down
7/9/2024	Government Liaison	Tami Miller	5106061 Y			
7/9/2024	Government Liaison	Keith Wall	5106661 Y			No Power. Shows restored
7/9/2024	Government Liaison	Stacey Murphree	5107883 Y			Medical & Assisted Living Facilities On Backup Power. POWER RESTORED
7/9/2024	Government Liaison	Stacey Murphree	5108183 Y			Medical & Assisted Living Facilities On Backup Power. POWER RESTORED
7/9/2024	Government Liaison	Jacob Bunch	5114506 Y			Power outage reported
7/9/2024	Government Liaison	Stacey Murphree	5138676 Y			Medical & Assisted Living Facilities On Backup Power. POWER RESTORED
7/9/2024 6:17	Celestine Lyons	PAUL LOCK	5085996 Y	SOH		NP
7/9/2024 6:47	Karla Saucedo	Stephen Bezecky (contact Media Relations)	5097549 Y	KTY		Lights out at Alzheimer's Special Care Center - as of 7:56 a.m. showed crew was on site
7/9/2024 6:53	Charles Guilbeaux	JEFFERY BONHAM	5100379 Y	HOUSTON		LIGHTS OUT REPORTED/WIRES DOWN

7/9/2024 7:22	Maria Solano	Government Liaison	Paul Lock	Humble	5091305 Y	LIGHTS OUT LIGHTS OUT
7/9/2024 7:49	Maria Solano	Government Liaison	Tami Miller	South Houston	5087680 Y	LIGHTS OUT- ESCALATED THIS REQUEST TO CEVERA NP possible wire down - not sure if electric or communication line NP
7/9/2024 7:51	Charles Guilbeau	Other	CEVERA WHITE	HARRISBURG	5093567 Y	LIGHTS OUT
7/9/2024 7:58	Charles Guilbeau	Government Liaison	TAMI MILLER	GREENSPPOINT	5090408 Y	LIGHTS OUT- ESCALATED THIS REQUEST TO CEVERA NP possible wire down - not sure if electric or communication line NP
7/9/2024 8:11	Charles Guilbeau	Government Liaison	STACEY MURPHREE	GREENSPPOINT	5087225 Y	LIGHTS OUT- ESCALATED THIS REQUEST TO CEVERA NP possible wire down - not sure if electric or communication line NP
7/9/2024 8:23	Celestine Lyons	Government Liaison	PAUL LOCK	FTB	5086129 Y	LIGHTS OUT- ESCALATED THIS REQUEST TO CEVERA NP possible wire down - not sure if electric or communication line NP
7/9/2024 8:29	Claudia Esparza Puente	Executive	JUDY LIU	BEL	5104759 Y	LIGHTS OUT- ESCALATED THIS REQUEST TO CEVERA NP possible wire down - not sure if electric or communication line NP
7/9/2024 8:32	Celestine Lyons	Government Liaison	PAUL LOCK	HUM	5089516 Y	LIGHTS OUT- ESCALATED THIS REQUEST TO CEVERA NP possible wire down - not sure if electric or communication line NP
7/9/2024 8:52	Karla Saucedo	Government Liaison	Jake Bunch	BEL	5089770 Y	LIGHTS OUT- ESCALATED THIS REQUEST TO CEVERA NP possible wire down - not sure if electric or communication line NP
7/9/2024 8:54	Charles Guilbeau	Government Liaison	GERAD TORRES	GREENSPPOINT	5103164 Y	LIGHTS OUT- ESCALATED THIS REQUEST TO CEVERA NP possible wire down - not sure if electric or communication line NP
7/9/2024 8:56	Celestine Lyons	Government Liaison	JACOB BUNCH	HUM	5097620 Y	LIGHTS OUT- ESCALATED THIS REQUEST TO CEVERA NP possible wire down - not sure if electric or communication line NP
7/9/2024 8:58	Celestine Lyons	Government Liaison	JACOB BUNCH	BEL	5085706 Y	LIGHTS OUT- ESCALATED THIS REQUEST TO CEVERA NP possible wire down - not sure if electric or communication line NP
7/9/2024 9:00	Karla Saucedo	Government Liaison	Jacob Bunch	SUG	5094360 Y	LIGHTS OUT- ESCALATED THIS REQUEST TO CEVERA NP possible wire down - not sure if electric or communication line NP
7/9/2024 9:05	Maria Solano	Government Liaison	Jacob Bunch	South Houston	5086319 Y	LIGHTS OUT- ESCALATED THIS REQUEST TO CEVERA NP possible wire down - not sure if electric or communication line NP
7/9/2024 9:21	Maria Solano	Government Liaison	Jacob Bunch	Humble	5086941 Y	LIGHTS OUT- ESCALATED THIS REQUEST TO CEVERA NP possible wire down - not sure if electric or communication line NP
7/9/2024 9:23	Claudia Esparza Puente	911/Fire/HPD	JAIIME	BAY	5089545 Y	LIGHTS OUT- ESCALATED THIS REQUEST TO CEVERA NP possible wire down - not sure if electric or communication line NP
7/9/2024 9:28	Karla Saucedo	Government Liaison	Pierce Praier	BEL	5088254 Y	LIGHTS OUT- ESCALATED THIS REQUEST TO CEVERA NP possible wire down - not sure if electric or communication line NP



7/9/2024 9:34	Maria Solano	Government Liaison	Paul Lock	Harrisburg	5097536 Y	POWERLINES DOWN IN BACKYARD
7/9/2024 9:38	Charles Guilbeaux	Other	BRAD TUTUNJIAN	KATY	5105430 Y	LIGHTS OUT- ESCALATED THIS ISSUE
7/9/2024 9:50	Maria Solano	Government Liaison	Paul Lock	Greenspoint	5084869 Y	down powerlines holding a pine tree
7/9/2024 9:51	Maria Solano	Government Liaison	Paul Lock	Greenspoint	5085619 Y	downed power line front yard
7/9/2024 9:54	Maria Solano	Government Liaison	Paul Lock	Bellaire	5086978 Y	POWER LINES DOWN.
7/9/2024 10:00	Celestine Lyons	Government Liaison	JACOB BUNCH	BEL	5091785 Y	WD, WB, LS, VC TREE FELL ON POWER LINE IN ALLEY BEHIND EMPTY LOT BEHIND HOUSE / WD, WB ADV GIVEN
7/9/2024 10:03	Maria Solano	Government Liaison	Paul lock	Humble	5092242 Y	POWER LINES DOWN AND POLE IS DOWN
7/9/2024 10:04	Celestine Lyons	Government Liaison	JACOB BUNCH	HAR	5088323 Y	POWER LINE DOWN IN FRONT YARD .. CENTERPOINT NOTIFIED
7/9/2024 10:06	Maria Solano	Government Liaison	Paul lock	Sugarland	5096529 Y	LIVE WIRE DOWN IN BACK OF COMPLEX NEAR BUILDING 30
7/9/2024 10:08	Maria Solano	Government Liaison	Paul lock	Greenspoint	5089476 Y	TREE HANGING ON WIRES
7/9/2024 10:12	Maria Solano	Government Liaison	paul lock	Spring branch	5088481 Y	tree on line closer to house than pole .. has chain link fence in back yard
7/9/2024 10:16	Maria Solano	Government Liaison	Paul Lock	South Houston	5105280 Y	NO FIRE POLE DOWN
7/9/2024 10:19	Maria Solano	Government Liaison	paul lock	Bellaire	5086541 Y	LIVE WIRE ON TOP OF VEH
7/9/2024 10:20	Karla Saucedo	Government Liaison	Cameron Yearly	BRZ	5092001 Y	
7/9/2024 10:23	Maria Solano	Government Liaison	Tami Miller	South Houston	5083692 Y	Hospital
7/9/2024 10:23	Celestine Lyons	Government Liaison	JACOB BUNCH	BEL	5091785 Y	WD, WB, LS, VC TREE FELL ON POWER LINE IN ALLEY BEHIND EMPTY LOT BEHIND HOUSE / WD, WB ADV GIVEN
7/9/2024 10:33	Celestine Lyons	Government Liaison	JACOB BUNCH	BEL	5097234 Y	CX CI TO REPORT WIRE BURNING/ FREE ACCS/ NO PETS Created by IVR_OTRACKER for CHARLES ONWUCHE from IVR
7/9/2024 10:42	Charles Guilbeaux	Other	BRAD TUTUNJIAN	KATY	5105432 Y	LIGHTS OUT- ESCALATED THIS REQUEST



7/9/2024 10:42	Celestine Lyons	Government Liaison	JACOB BUNCH	BEL	5087093 Y	LS VC- LARGE POWER LINE THAT GOES TO THE HOME- THE POLE THAT HOLDS POWER LINE UP IS GONE- ONE OF THE LINES IS DAMAGED - LINES THAT GOES TO THE HOUSE ARE ABOUT 2FT OFF THE GROUND -
7/9/2024 10:44	Charles Guilbeaux	Other	BRAD TUTUNJIAN	KATY	5105431 Y	LIGHTS OUT- ESCALATED THIS ISSUE
7/9/2024 10:45	Charles Guilbeaux	Government Liaison	JEFFREY BONHAM	SOUTH HOUSTON	5102216 Y	reports fire at top of distribution pole, service is out hospital
7/9/2024 10:47	Maria Solano	Government Liaison	Tamil miller	cypress	5092694 Y	hospital- escalated
7/9/2024 10:50	Maria Solano	Government Liaison	tami miller	katy	5089194 Y	assisted living
7/9/2024 10:52	Maria Solano	Government Liaison	Odel winn	Greenspoint	5094493 Y	POLE ON FIRE AND POWER LINE DOWN
7/9/2024 10:53	Celestine Lyons	Government Liaison	JACOB BUNCH	SPB	5094563 Y	assisted living-escalated
7/9/2024 11:03	Maria Solano	Government Liaison	odel winn	Greenspoint	5090035 Y	LIGHTS OUT- ESCALATED THIS REQUEST
7/9/2024 11:03	Charles Guilbeaux	Government Liaison	ODEL WINN	FORT BEND	5096024 Y	
7/9/2024 11:06	Maria Solano	Government Liaison	Jeff Bonham	South Houston	5090002 Y	UTMB hospital-escalated
7/9/2024 11:08	Celestine Lyons	Government Liaison	JACOB BUNCH	SPB	5088892 Y	LS/VC/W/D
7/9/2024 11:10	Maria Solano	Government Liaison	jeff bonham	galveston	5087067 Y	TREE IS ON THE POWER LINE AND LINE IS DOWN WILL CALL 911 TO MAKE SURE SAFE ACCESS SINCE IT IS IN THE BACK YARD
7/9/2024 11:12	Celestine Lyons	Government Liaison	JACOB BUNCH	GPT	5096870 Y	hospital escalate
7/9/2024 11:14	Maria Solano	Government Liaison	Jacob bunch	Greenspoint	5105721 Y	tree fell on wire and now the lines are sparking
7/9/2024 11:15	Karla Saucedo	Government Liaison	June Deadrick	HAR	5088898 Y	hospital escalated
7/9/2024 11:22	Maria Solano	Government Liaison	Jacob bunch	South Houston	5105735 Y	Customer expressed worry with wires wrapped around metal piece of home. No power.
7/9/2024 11:23	Maria Solano	Government Liaison	Jacob bunch	harrisburg	5100482 Y	hospital escalated
7/9/2024 11:26	Karla Saucedo	Government Liaison	Jeff Bonham	SOH	5093158 Y	LBJ- Restored
7/9/2024 11:28	Celestine Lyons	Government Liaison	JACOB BUNCH	BEL	5094721 Y	Power lines hanging in to pool
7/9/2024 11:35	Maria Solano	Government Liaison	Jacob bunch	brazoria	5092448 Y	hospital restored
7/9/2024 11:37	Celestine Lyons	Government Liaison	JACOB BUNCH	HAR	5092626 Y	WIRE DOWN IN BACK YARD CX WILL BE HOME TO GIVE ACCESS TO BACK YARD
7/9/2024 11:55	Claudia Esparza Puenta	Other	NICOLAS JIMENEZ (COMCAST)	BEL	5094852 Y	
7/9/2024 11:56	Celestine Lyons	Government Liaison	JACOB BUNCH	HAR	5105906 Y	WIRE DOWN AND TREE BRANCH ON WIRED
7/9/2024 11:57	Maria Solano	Government Liaison	Odel Winn	South Houston	5085021 Y	Dialysis Facilities
7/9/2024 11:59	Claudia Esparza Puenta	Government Liaison	JACOB BUNCH	HUM	5087304 Y	

7/9/2024 12:03	Maria Solano	Government Liaison	Odel Winn	South Houston	5090755 Y	Dialysis
7/9/2024 12:05	Celestine Lyons	Government Liaison	JACOB BUNCH	FTB	5084390 Y	POWER LINE AND TRANSFORM DOWN
7/9/2024 12:05	Maria Solano	Government Liaison	Odel Winn	South Houston	5088897 Y	dialysis
7/9/2024 12:07	Maria Solano	Government Liaison	Odel Winn	SOUTH HOUSTON	5093557 Y	dIALYSIS
7/9/2024 12:08	Celestine Lyons	Government Liaison	JACOB BUNCH	BEL	5106062 Y	h/u on trans from 911.....stated relay was reporting downed power line for deaf customer.....busy on 1st c/b.....v/m on 2nd.....no/nod.
7/9/2024 12:09	Maria Solano	Government Liaison	Odel Winn	South Houston	5094804 Y	dialysis
7/9/2024 12:10	Maria Solano	Government Liaison	Odel Winn	South Houston	5084824 Y	dialysis
7/9/2024 12:11	Maria Solano	Government Liaison	odel Winn	Harrisburg	5089931 Y	dialysis
7/9/2024 12:33	Charles Guilbeaux	Other	JUSTIN	HARRISBURG	5102454 Y	LIGHTS OUT/POLE BURNING, REPORTED BY CNP EMPLOYEE
7/9/2024 13:04	Celestine Lyons	Government Liaison	JACOB BUNCH	GPT	5084869 Y	
7/9/2024 13:06	Charles Guilbeaux	Other	JOSEPH KUBECZKA	BELLAIRE	5106168 Y	LIGHTS OUT - TREE ON FIRE DUE TO PRIMARY LINES SPARKING- THIS REQUEST WAS ESCALATED
7/9/2024 13:16	Karla Saucedo	Government Liaison	Odel Winn	BEL	5085347 Y	Elderly constituent (87 years) of Commissioner Ellis in Sunnyside area of town
7/9/2024 13:18	Celestine Lyons	Government Liaison	JACOB BUNCH	SPB	5097626 Y	CUST CI WANTED TO REPORT A DOWN POWER LINE DOWNED POWER LINE IN BACKYARD.
7/9/2024 13:27	Celestine Lyons	Government Liaison	JACOB BUNCH	SOH	5089801 Y	INTERMITTENT SPARKING; UNABLE TO CONTACT
7/9/2024 13:46	Celestine Lyons	Government Liaison	JACOB BUNCH	HAR	5099784 Y	CENTERPOINT DUE TO HIGH CALL VOLUME
7/9/2024 13:55	Claudia Esparza Puenite	Government Liaison	Richard Beasley on behalf of Garret Foskit	GAL	5104212 Y	LINE DOWN IN BACK OF THE HOME DOWN POWER LINES IN THE BACK YARD
						NO POWER

7/9/2024 14:12	Celestine Lyons	Government Liaison	JACOB BUNCH	HAR	5096016 Y	Light Wires Arcing. CLR ADVISED THAT THE TRANSFORMER IS ON TOP OF THE TRUCK AND THAT THE WIRES ARE ARCING ALSO..POLE DOWN IN THE BACK OF THE HOME - ADVISED THAT WIRES ARE DOWN ALSO....GATE CODE 8133....
7/9/2024 14:15	Celestine Lyons	Government Liaison	JACOB BUNCH	2121 ROSENTHAL	5097362 Y	Fire Station- escalate
7/9/2024 14:24	Maria Solano	Government Liaison	Tami Miller	Spring Branch	5105766 Y	Police department
7/9/2024 14:26	Maria Solano	Government Liaison	Tami Miller	Spring Branch	5088786 Y	Downed power lines
7/9/2024 14:28	Maria Solano	Government Liaison	Tami Miller	Spring branch	5087234 Y	Downed power lines: South Piney Point Rd and Carlton Park;
7/9/2024 14:31	Maria Solano	Government Liaison	Tami Miller	Spring Branch	5156140 Y	
7/9/2024 14:47	Karla Saucedo	Government Liaison	Jacob Bunch	BEL	5089258 Y	CX CI TO REPORT A WIRE DOWN THAT IS SPARKING/ ACCSS / NO PTS
7/9/2024 14:47	Celestine Lyons	Government Liaison	JACOB BUNCH	SPB	5097626 Y	downed wires in the road
7/9/2024 14:47	Maria Solano	Government Liaison	Olivia Chris	Spring branch	5102519 Y	WIRE DOWN AND AND TREE HAS ANOTHER LINE WITH A SMALL FIRE
7/9/2024 14:53	Celestine Lyons	Government Liaison	JACOB BUNCH	GPT	5095559 Y	downed wires in the road
7/9/2024 14:54	Maria Solano	Government Liaison	Olivia chris	Spring Branch	5089137 Y	tree in the front yard on the lines..SPARKING
7/9/2024 14:58	Celestine Lyons	Government Liaison	JACOB BUNCH	SPB	5107670 Y	
7/9/2024 15:08	Charles Gullbeaux	Other	joseph kubeczka	HARRISBURG	5106118 Y	LINE DOWN IN THE BACK YARD, UNABLE TO RELAY TO CENTERPOINT
7/9/2024 15:08	Celestine Lyons	Government Liaison	JACOB BUNCH	HUM	5107765 Y	LIGHTS OUT
7/9/2024 15:10	Charles Gullbeaux	Other	JACOB BUNCH	HARRISBURG	5104165 Y	
7/9/2024 15:11	Maria Solano	Government Liaison	Tami miller	Brazoria	5101443 Y	

7/9/2024 15:24	Claudia Esparza Puente	Government Liaison	Richard Beasley on behalf of Garret Foskit		GAL	5104213 Y		NO POWER
7/9/2024 15:25	Claudia Esparza Puente	Government Liaison	Richard Beasley on behalf of Garret Foskit		GAL	5104213 Y		NO POWER
7/9/2024 15:26	Claudia Esparza Puente	Government Liaison	Richard Beasley on behalf of Garret Foskit		GAL	5104213 Y		NO POWER
7/9/2024 15:26	Karla Saucedo	Government Liaison	Jeffrey Bonham		KTY	5103906 Y		No power
7/9/2024 15:26	Claudia Esparza Puente	Government Liaison	Richard Beasley on behalf of Garret Foskit		GAL	5104213 Y		NO POWER
7/9/2024 15:28	Celestine Lyons	Government Liaison	JACOB BUNCH		HAR	5097470 Y		REPORTING WD AND DOWN TREE\\ POWER LINE ON THE FENCE FREE ACCESS\\ FRONT OF THE PROPERTY 2X ETA POWER LINE DOWN...SPARKS SEEN
7/9/2024 15:36	Claudia Esparza Puente	Government Liaison	Richard Beasley on behalf of Garret Foskit		GAL	5104213 Y		NO POWER
7/9/2024 15:36	Charles Guilbeaux	Government Liaison	JEFFERY DONHAM		SUGAR LAND	5087091 Y		LIGHTS OUT ISSUE-SENT ESCALATION TO JASON BEARD
7/9/2024 15:36	Claudia Esparza Puente	Government Liaison	Richard Beasley on behalf of Garret Foskit		GAL	5092413 Y		NO POWER
7/9/2024 15:37	Claudia Esparza Puente	Government Liaison	Richard Beasley on behalf of Garret Foskit		GAL	5092413 Y		NO POWER
7/9/2024 15:37	Claudia Esparza Puente	Government Liaison	Richard Beasley on behalf of Garret Foskit		GAL	5096273 Y		NO POWER
7/9/2024 15:38	Claudia Esparza Puente	Government Liaison	Richard Beasley on behalf of Garret Foskit		GAL	5104213 Y		NO POWER
7/9/2024 15:39	Claudia Esparza Puente	Other	Richard Beasley on behalf of Garret Foskit		GAL	5105084 Y		NO POWER
7/9/2024 15:39	Claudia Esparza Puente	Government Liaison	Richard Beasley on behalf of Garret Foskit		GAL	5105107 Y		NO POWER (RESTORED)



7/9/2024 15:40	Claudia Esparza Puente	Government Liaison	Richard Beasley on behalf of Garret Foskit	GAL	5105107 Y	NO POWER (RESTORED 7/9/24)
7/9/2024 15:41	Claudia Esparza Puente	Government Liaison	Richard Beasley on behalf of Garret Foskit	GAL	5105036 Y	NO POWER (RESTORED 7/9/24)
7/9/2024 15:41	Claudia Esparza Puente	Government Liaison	Garret Foskit	GAL	5086718 Y	NO POWER
7/9/2024 15:48	Celestine Lyons	Government Liaison	JACOB BUNCH	GPT	5097144 Y	BACKYARD, DOWNED POWER LINE, UNABLE TO RELAY TO CENTERPOINT,
7/9/2024 15:49	Karla Saucedo	Government Liaison	Jake Bunch	BEL	5105673 Y	
7/9/2024 15:55	Maria Solano	Government Liaison	Rachel Feiertag	Fortbend	5102015 Y	behavioral hospital and is on generator but no a/c. These folks at the hospital are mostly on commitments/mental health warrants and moving them to a different facility is not an option.
7/9/2024 15:57	Celestine Lyons	Water Supply	JACOB BUNCH	BEL	5098011 Y	TREE ON THE POWER LINE BROUGHT THE LINE DOWNSPARKING AND ARCING, UNABLE TO RELAY TO CENTERPOINT,
7/9/2024 16:05	Maria Solano	Government Liaison	Jacob bunch	Fortbend	5096516 Y	Cooling site; restored
7/9/2024 16:07	Charles Guillbeaux	Government Liaison	OLIVIA CHRISS	SPB	5108751 Y	LIGHTS OUT
7/9/2024 16:11	Celestine Lyons	Government Liaison	JACOB BUNCH	HUM	5108337 Y	Info relayed by 911 operator... cfr advised that there was a live wire at the front door... or #281 660 3424
7/9/2024 16:17	Celestine Lyons	Government Liaison	JACOB BUNCH	BEL	5094787 Y	POWER LINE DWN
7/9/2024 16:18	Maria Solano	Government Liaison	Jacob Bunch	Humble	5087304 Y	Woodbridge & Brookdale; wires are blocking a major traffic artery
7/9/2024 16:22	Celestine Lyons	Government Liaison	JACOB BUNCH	SUG	5098387 Y	CK CI TRPRT TREE BRANCH FELL OVER THE POWERLINE COMMING FROM POLE TO POLE*POWERLINE IS SPARKING*LOCATED AT THE BACK OF THE PROPERTY*FREE ACCESS*CALL BEFORE ARRIVAL
7/9/2024 16:22	Karla Saucedo	Government Liaison	Jacob Bunch	SOH	5084282 Y	

7/9/2024 16:26	Celestine Lyons	Government Liaison	JACOB BUNCH	SPB	5099373 Y	WIRE IS ACROSS DRIVEWAY AND ARCHING, UNSAFE CONDITIONS DOWNED POWER LINE HANGING, SPARKING, SHORTED OUT GATE
7/9/2024 16:34	Celestine Lyons	Government Liaison	JACOB BUNCH	SPB	5097446 Y	wd back yard top of pole in puddle and sparking gate south side of House unlocked
7/9/2024 16:43	Celestine Lyons	Government Liaison	JACOB BUNCH	SPB	5156562 Y	Senior living facility with 100+ long-term care residents. Generator on-site does not cool the facility.
7/9/2024 16:50	Maria Solano	Government Liaison	Cameron yeatry	Bellaire	5089168 Y	CX DAUGHTER CI TO REP LIGHTS OUT, TREE ENTANGLE IN WIRES. WIRES DOWN AND TREES TOUCHING. WIRES ON DRIVEWAY.
7/9/2024 16:50	Celestine Lyons	Government Liaison	JACOB BUNCH	HAR	5097322 Y	LIVE WIRES DOWN.. CUS INQ ON OUTAGE TREE FELL ON WIRE AND IS ON THE GROUND GATE OPEN FOR ACCESS
7/9/2024 16:53	Celestine Lyons	Government Liaison	JACOB BUNCH	SUG	5085022 Y	Hospital running on a generator, Unable to accommodate patients; escalate
7/9/2024 16:53	Maria Solano	Government Liaison	Jeff Bonham	South Houston	5088897 Y	hospital out, running on generators and cannot accommodate patients
7/9/2024 17:05	Maria Solano	Government Liaison	Jeff Bonham	South Houston	5088897 Y	
7/9/2024 17:07	Maria Solano	Government Liaison	Olivia Chriss	Spring Branch	5100618 Y	
7/9/2024 17:10	Karla Saucedo	Government Liaison	Paul Lock	BRZ	5089114 Y	
7/9/2024 17:13	Karla Saucedo	Government Liaison	Paul Lock	SOH	5092195 Y	
7/9/2024 17:16	Karla Saucedo	Government Liaison	Odel Winn	HUM	5092636 Y	Cooling center without power
7/9/2024 17:23	Claudia Esparza Puente	Government Liaison	Richard R. Beasley	GAL	5086718 Y	NO POWER
7/9/2024 17:24	Claudia Esparza Puente	Government Liaison	Richard R. Beasley	GAL	5086718 Y	NO POWER
7/9/2024 17:24	Celestine Lyons	Government Liaison	JACOB BUNCH	GPT	5109032 Y	Power line down
7/9/2024 17:24	Claudia Esparza Puente	Government Liaison	Richard R. Beasley	GAL	5086718 Y	NO POWER

7/9/2024 17:25	Maria Solano	Government Liaison	Cam Yearly,	Greenspoint	5089546 Y	Senior living facility without power for 48+ hours. Assistance in reenergization needed in order to avoid moving medically fragile individuals
7/9/2024 17:25	Claudia Esparza Puente	Government Liaison	Richard R. Beasley	GAL	5086718 Y	NO POWER
7/9/2024 17:26	Claudia Esparza Puente	Government Liaison	Richard R. Beasley	GAL	5090108 Y	NO POWER
7/9/2024 17:27	Claudia Esparza Puente	Government Liaison	JEFF BONHAM	BRZ	5084619 Y	NO POWER, CHILDREN ORPHANAGE
7/9/2024 17:27	Celestine Lyons	Government Liaison	JACOB BUNCH	HAR	5087829 Y	WIRE DOWN IN BACKYARD ON THE GROUND. FOR ACCESS GO THROUGH SIDE.
7/9/2024 17:33	Celestine Lyons	Government Liaison	JACOB BUNCH	GPT	5108813 Y	tree fell power line down
7/9/2024 17:37	Karla Saucedo	Government Liaison	Tami Miller	BEL	5088148 Y	senior center without power
7/9/2024 18:00	Maria Solano	Government Liaison	Jacob Bunch	Bellaire	5087326 Y	
7/9/2024 18:06	Maria Solano	Government Liaison	Jacob Bunch	Humble	5087304 Y	Senior Living
7/9/2024 18:12	Maria Solano	Government Liaison	Cevera Gipson	Harrisburg	5092626 Y	Senior Living- Escalated
7/9/2024 18:20	Maria Solano	Government Liaison	Gerard Torres	Humble	5087551 Y	High priority hospice
7/9/2024 18:23	Claudia Esparza Puente	Government Liaison	STACEY MURPHY	SOH	5090457 Y	RESTORED @ 7/9/24 9:08AM
7/9/2024 18:24	Maria Solano	Government Liaison	Gerard Torres	Bellaire	5109642 Y	Senior Living
7/9/2024 18:25	Karla Saucedo	Government Liaison	Tami Miller	SPB	5100618 Y	
7/9/2024 18:27	Karla Saucedo	Government Liaison	Rachel Feiertag	SUG	5085512 Y	Emergency Response and clinical buildings needed for patient care are without power.
7/9/2024 18:30	Maria Solano	Government Liaison	Gerard Torres	Greenspoint	5109737 Y	Senior Living
7/9/2024 18:31	Claudia Esparza Puente	Government Liaison	STACEY MURPHREE	SOH	5090457 Y	RESTORED 7/9/24 @ 9:08AM
7/9/2024 18:32	Claudia Esparza Puente	Government Liaison	STACEY MURPHREE	SOH	5090457 Y	RESTORED 7/9/24 @ 9:08AM
7/9/2024 18:33	Claudia Esparza Puente	Government Liaison	STACEY MURPHREE	SOH	5090457 Y	POWER RESTORED 7/9/24 @ 9:08AM
7/9/2024 18:34	Claudia Esparza Puente	Government Liaison	RINA HARRIS	BEL	5109754 Y	PARTIAL POWER - TELECOM PRIORITY
7/9/2024 18:38	Maria Solano	Government Liaison	Gerard Torres	Humble	5095048 Y	Assisted living facility
7/9/2024 18:40	Celestine Lyons	Government Liaison	JACOB BUNCH	GPT	5095926 Y	live wire....on driveway...sparking
7/9/2024 18:45	Celestine Lyons	Government Liaison	JACOB BUNCH	HAR	5104359 Y	WD, WB, VC, LS TREE STUCK IN POWER LINES AND POWER LINES DOWN ON GROUND GOING FROM POLE TO POLE IN FRONT YARD POWER OUT IN AREA
7/9/2024 18:50	Maria Solano	Government Liaison	Gerard Torres	Humble	5089514 Y	Assisted facility



7/9/2024 18:52	Maria Solano	Government Liaison	Gerard Torres	Greenspoint	5091054 Y	Assisted living facility NO POWER TO A LARGE COMMUNITY OF ELDERLY PEOPLE
7/9/2024 18:52	Claudia Esparza Puente	Executive	JASON WELLS	SUG	5088546 Y	Assisted living facility
7/9/2024 18:57	Maria Solano	Government Liaison	Gerard Torres	Bellaire	5095258 Y	WD Downed power lines in public park where the Ft. Bend County debris is being trucked to and deposited
7/9/2024 19:00	Claudia Esparza Puente	Government Liaison	RACHEL FEIERTAG	FTB	5086675 Y	
7/9/2024 19:02	Maria Solano	Other	Jeff Bonham	Sugarland	5086657 Y	
7/9/2024 19:03	Celestine Lyons	Government Liaison	JACOB BUNCH	SPB	5097626 Y	CUST CI WANTED TO REPORT A DOWN POWER LINE DOWNED POWER LINE IN BACKYARD.
7/9/2024 19:05	Claudia Esparza Puente	Government Liaison	GERARD TORRES	SOH	5090219 Y	INTERMITTENT WD, NO POWER
7/9/2024 19:14	Celestine Lyons	Government Liaison	JACOB BUNCH	SPB	5109540 Y	wd back yard top of pole in puddle and sparking gate south side of House unlocked
7/9/2024 19:41	Karla Saucedo	Government Liaison	Rachel Feiertag	KTY	5090753 Y	Emergency Response and clinical buildings needed for patient care are without power
7/9/2024 19:42	Karla Saucedo	Government Liaison	Rachel Feiertag	SUG	5105276 Y	Emergency Response and clinical buildings needed for patient care. Power has been restored as of 7/9/2023 10:16.
7/9/2024 19:43	Claudia Esparza Puente	Government Liaison	GERARD TORRES	HUM	5088335 Y	POWERLINE DOWN ON GROUND IN BACKYARD/ Emergency Response and clinical buildings needed for patient care are without power. Power has been restored as of 07/09/2024 18:48:28 Outage # 5090749 (FTB)
7/9/2024 19:45	Karla Saucedo	Government Liaison	Rachel Feiertag	FTB	5090749 Y	CUSTOMER STATED THAT W/O POWER
7/9/2024 22:13	Janeshia Young	Government Liaison	JACOB BUNCH	GPT	5086886 Y	CUSTOMER W/O POWER
7/9/2024 22:17	Janeshia Young	Government Liaison	Tami Miller	BRZ	5084028 Y	CUSTOMER W/O POWER
7/9/2024 23:13	Janeshia Young	Government Liaison	TAMI MILLER	SUG	5100116 Y	CUSTOMER W/O POWER
7/9/2024 23:18	Janeshia Young	Government Liaison	TAMI MILLER	BRZ	5086602 Y	CUSTOMER W/O POWER
7/9/2024 23:41	Janeshia Young	Government Liaison	Tami Miller	FTB	5087980 Y	CUSTOMER W/O POWER
7/10/2024 10:41	Celestine Lyons	Government Liaison	Karen McKinnon	N/A	111111 Non-Customer	Tree leaning on power line hanging over roadway
7/10/2024 11:43	Celestine Lyons	Government Liaison	Karen McKinnon	N/A	9518915 Non-Customer	Line in roadway
7/10/2024 15:36	Maria Solano	Government Liaison	Richard Beasley	Galveston	9931091 Non-Customer	7/9 Noncustomer
7/10/2024 16:15	Maria Solano	Government Liaison	Steven fox	brazoria	9932839 Non-Customer	7/9 Non customer
7/10/2024 16:21	Celestine Lyons	Government Liaison	Carol Sargent	N/A	9932633 Non-Customer	Downed Line on east side of road



7/10/2024 16:27	Maria Solano	Government Liaison	Steven Fox		Brazoria	9934734 Non- Customer		k7/9 - Large tree blocking both lanes with power lines down
7/10/2024 20:26	Celestine Lyons	Water Supply	Cevera White		IM43	9925016 Non- Customer		currently pending.
7/10/2024		Government Liaison			Humble	5086581 Y		
7/10/2024		Government Liaison	JOYMESHA JONES		SUG	5087161 Y		
7/10/2024		Government Liaison	OLIVIA CHRISS		SPB	5088506 Y		
7/10/2024		Government Liaison	JACOB BUNCH		HAR	5088579 Y		
7/10/2024		Government Liaison	JEFFREY BONHAM		CYP	5090101 Y		
7/10/2024		Government Liaison			FTB	5090505 Y		
7/10/2024		Government Liaison			FTB	5090598 Y		
7/10/2024		Government Liaison			FTB	5090598 Y		
7/10/2024		Government Liaison			FTB	5091200 Y		
7/10/2024		Government Liaison			BEL	5097151 Y		
7/10/2024		Government Liaison	JACOB BUNCH		HAR	5097548 Y		
7/10/2024		Government Liaison			SPB	5102743 Y		
7/10/2024		Government Liaison	KEITH WALL		BEL	5107173 Y		
7/10/2024		Government Liaison			GPT	5111308 Y		
7/10/2024		Government Liaison			FTB	5116136 Y		
7/10/2024		Government Liaison			FTB	5121346 Y		
7/10/2024		Government Liaison			Humble	5136844 Y		
7/10/2024		Government Liaison	CAMERON YEARTY		KTY	5139271 Y		
7/10/2024 0:06	Janeshia Young	Government Liaison	TAMI MILLER		FTB	5111469 Y		CUSTOMER W/O POWER
7/10/2024 0:10	Janeshia Young	Government Liaison	JACOB BUNCH		BEL	5087326 Y		UPDATED ORDER
7/10/2024 0:13	Janeshia Young	Other	JOYMESHA JONES		HAR	5087997 Y		CUSTOMER W/O POWER
7/10/2024 2:44	Janeshia Young	Government Liaison	JACOB BUNCH		GPT	5093171 Y		CUSTOMER W/O POWER
7/10/2024 4:01	Janeshia Young	Government Liaison	Jeffrey donham		HAR	5111841 Y		REP JOLANDA JONES REPORTED TREE ON THE POWER LINES

7/10/2024 6:25	Charles Guilbeaux	Government Liaison	JEFFERY BONHAM JASON BEARD CNP EMPLOYEE	BRAZORIA SOUTH HOUSTON	5083151 Y 5112078 Y	LIGHTS OUT- THIS OUTAGE WAS ESCALATED LIGHTS OUT 2 poles down SO# 9639
7/10/2024 6:33	Celestine Lyons	Government Liaison	Justin Hargraves JASON BEARD CNP EMPLOYEE	FTB SOUTH HOUSTON	5083717 Y 5112075 Y	LIGHTS OUT= ESCALATION FROM JASON BEARD Critical connection repair between two Comcast infrastructure sites wrapped by energized lines. Need de-energization in order to restore critical communication infrastructure.
7/10/2024 7:00	Charles Guilbeaux	Government Liaison	CAMERON YEARTY	BELLAIRE	5112218 Y	Emergency Response and clinical buildings needed for patient care are without power. Power has been restored as 07/09/2024 18:40:29 for this address (SUG)
7/10/2024 7:20	Karla Saucedo	Government Liaison	Rachel Feiertag	SUG	5132268 Y	Emergency Response and clinical buildings needed for patient care are without power. Power has been restored as of 07/09/24 09:40:54
7/10/2024 7:21	Karla Saucedo	Government Liaison	Racheil Feiertag	FTB	5088806 Y	NO POWER. ASSISTED LIVING FACILITY
7/10/2024 7:26	Claudia Esparza Puente	Government Liaison	TAMI MILLER	KTY	5088540 Y	REPORT #: 9907785 (NON CUST), LIGHTS OUT
7/10/2024 7:27	Claudia Esparza Puente	Government Liaison	CAMERON YEARTY	KTY	5097549 Y	LIGHTS OUT- ESCALATED THIS TO THE PRIORITY LIST
7/10/2024 7:32	Charles Guilbeaux	Government Liaison	JOYMESHA JONES	FORT BEND	5086862 Y	Police department without power. 1780 cust affected
7/10/2024 7:37	Karla Saucedo	Government Liaison	Rachel Feiertag	SUG	5085928 Y	Water plant without power. 556 customer affected - Unknown issues - assessment hasn't started, 1 customer affected
7/10/2024 7:39	Karla Saucedo	Government Liaison	Rachel Feiertag	FTB	5086862 Y	NO POWER
7/10/2024 7:54	Celestine Lyons	Government Liaison	Justin Hargraves	HAR	5112292 Y	
7/10/2024 8:02	Karla Saucedo	Government Liaison	CAM YEARTY	CYP	5089527 Y	
7/10/2024 7:56	Celestine Lyons	Government Liaison	Justin Hargraves	HAR	5112477 Y	
7/10/2024 8:02	Karla Saucedo	Government Liaison	Josh McGinty	BEL	5106219 Y	

7/10/2024 8:11	Karla Saucedo	Government Liaison	Olivia Chriss	BEL	5086240 Y	APARTMENT COMPLEX W/O POWER. Reported by James Rains council member Huffman's office. Power restored 07/08/2024 13:02:29
7/10/2024 8:13	Karla Saucedo	Government Liaison	Olivia Chriss	BEL	5087093 Y	APARTMENT COMPLEX W/O Power. Reported James Rains -- councilmember Huffman's office. 2,654 customers affected
7/10/2024 8:15	Charles Guilbeaux	Government Liaison	KEITH WALL	BELLAIRE	5109754 Y	PARTIAL POWER- SENT EMAIL TO ADD TO PRIORITY LIST
7/10/2024 8:23	Claudia Esparza Puente	Water Supply	CAMERON YEARTY	BAY	5100203 Y	NO POWER
7/10/2024 8:34	Claudia Esparza Puente	Water Supply	CAM YEARTY	KTY	5104340 Y	HAZARDOUS CONDITIONS, NO POWER. Medical center without power. Affecting 2,556 customers.
7/10/2024 8:42	Karla Saucedo	Government Liaison	Stacey Murphree	SUG	5088003 Y	
7/10/2024 8:44	Karla Saucedo	Government Liaison	Olivia Chriss	SOH	5108183 Y	Senior facility without power. Contact: Mayor of Pearland Kevin power. 197 customers affected
7/10/2024 8:45	Claudia Esparza Puente	Water Supply	CAMERON YEARTY	BAY	5087070 Y	NO POWER (RESTORED 7/9/24)
7/10/2024 9:02	Claudia Esparza Puente	Executive	JASON FABRE	GPT	5111111 Y	NO POWER/HAZARDOUS CONDITIONS
7/10/2024 9:10	Claudia Esparza Puente	Government Liaison	PAUL LOCK	SOH	5104269 Y	NO POWER
7/10/2024 9:15	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SPB	5088506 Y	NO POWER
7/10/2024 9:21	Claudia Esparza Puente	Government Liaison	OLIVIA CHRIS	SUG	5085023 Y	NO POWER Senior living facility without power 3346 customer affected.
7/10/2024 9:22	Celestine Lyons	Government Liaison	JACOB BUNCH	SPB	5088506 Y	LIGHTS OUT
7/10/2024 9:24	Claudia Esparza Puente	Government Liaison	STEVE FOX	BRZ	5084083 Y	WD, LIGHTS OUT
7/10/2024 9:33	Claudia Esparza Puente	Government Liaison	JEFF BONHAM	GPT	5087068 Y	Congressman Hunt without power. Affecting 29 customers. Previously was outage #5088254
7/10/2024 9:58	Karla Saucedo	Government Liaison	Tami Miller	BEL	5110568 Y	CNP internal request. Residence without power in Meyerland
7/10/2024 10:12	Karla Saucedo	Government Liaison	Cam Yearty	BEL	5092010 Y	
7/10/2024 10:20	Charles Guilbeaux	Government Liaison	JOYMESHA JONES	SUGAR LAND	5088003 Y	LIGHTS OUT- SENT EMAIL TO ADD TO PRIORITY LIST
7/10/2024 10:25	Charles Guilbeaux	Government Liaison	JOYMESHA JONES	SUGAR LAND	5114446 Y	PARTIAL POWER- SENT EMAIL TO ADD TO PRIORITY LIST
7/10/2024 10:26	Charles Guilbeaux	Government Liaison	JOYMESHA JONES	FORT BEND	5086862 Y	LIGHTS OUT- THIS EAS ESCALATED TO THE PRIORITY LIST
7/10/2024 10:34	Claudia Esparza Puente	Water Supply	CAM YEARTY	FTB	5086020 Y	NO POWER (RESTORED)
7/10/2024 10:35	Claudia Esparza Puente	Government Liaison	JEFF BONHAM	GPT	5087068 Y	WD, LIGHTS OUT
7/10/2024 10:55	Charles Guilbeaux	Government Liaison	JOYMESHA JONES	SOH	5113987 Y	LIGHTS OUT- ADDED TO PRIORITY LIST
7/10/2024 11:07	Deyanira Camacho	Government Liaison	Paul Lock	SOH	5108183 Y	Nursing home without power



7/10/2024 11:24	Deyanira Camacho	Government Facility	Paul Lock from Pearlband Mayor Kevin Cole	SOH	5086995 Y	Tree on power line about to hit house
7/10/2024 11:33	Deyanira Camacho	Government Facility	Paul Lock from COH CM Abbie Kamin	BEL	5097131 Y	From customer "There's a pole across the street from our back lot with a switch that needs to be flipped in order for us go get power. Otherwise, I am told they think we have power. This is why everyone has power but us and the gym next door."
7/10/2024 11:38	Claudia Esparza Puente	Water Supply	CAM YEARTY	SUG	5086418 Y	NO POWER (RESTORED)
7/10/2024 11:42	Karla Saucedo	Government Liaison	Jacob Bunch	BAY	5092296 Y	Business without power. Neighbor facilities have full power. 164 customers affected. Reported by Office of Emergency Management
7/10/2024 11:43	Claudia Esparza Puente	Water Supply	CAM YEARTY	FTB	5091059 Y	NO POWER
7/10/2024 11:44	Claudia Esparza Puente	Water Supply	CAM YEARTY	SUG	5086657 Y	NO POWER
7/10/2024 11:47	Claudia Esparza Puente	Water Supply	CAM YEARTY	SUG	5086418 Y	NO POWER
7/10/2024 11:48	Karla Saucedo	Government Liaison	Paul Lock	SOH	5086019 Y	
7/10/2024 11:49	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5113158 Y	NO POWER
7/10/2024 11:50	Celestine Lyons			HUM	5089752 Y	
7/10/2024 12:02	Deyanira Camacho	Government Liaison	Stacey Murphee	SPB	5107394 Y	Tree was on drop. Tree removed and weatherhead repaired by a licensed electrician. Needs drop reconnected to distribution line. Claudia is requesting reconnection but customer needs permit.
7/10/2024 12:12	Deyanira Camacho	Government Facility	Steven Fox from Officer Manual Cantu	BRZ	5082990 Y	Request for restoration
7/10/2024 12:18	Maria Solano	Government Liaison	Jacob Bunch	Greenspoint	5091785 Y	Pole is split in half with powerlines on
7/10/2024 12:43	Deyanira Camacho	Government Facility	Paul Lock from COH Mary Nan Huffman	BEL	5105838 Y	Down power line on tree
7/10/2024 12:53	Deyanira Camacho	Government Liaison	Fred Flickinger	BEL	5092999 Y	No power
7/10/2024 13:20	Charles Guilbeaux	Government Liaison	JOYMESHA JONES	SOH	5113987 Y	LIGHTS OUT- ADDED TO PRIORITY LIST
7/10/2024 13:21	Charles Guilbeaux	Government Liaison	JOYMESHA JONES	SOH	5113987 Y	LIGHTS OUT- ADDED TO PRIORITY LIST
7/10/2024 13:23	Charles Guilbeaux	Government Liaison	JOYMESHA JONES	SOH	5113987 Y	LIGHTS OUT-ADDED TO PRIORITY LIST
7/10/2024 13:24	Charles Guilbeaux	Government Liaison	JOYMESHA JONES	SOH	5113987 Y	LIGHTS OUT-ADDED TO PRIORITY LIST
7/10/2024 13:24	Charles Guilbeaux	Government Liaison	JOYMESHA JONES	SOH	5113987 Y	LIGHTS OUT-ADDED TO PRIORITY LIST
7/10/2024 13:26	Charles Guilbeaux	Government Liaison	JOYMESHA JONES	SOH	5113987 Y	LIGHTS OUT-ADDED TO PRIORITY LIST
7/10/2024 13:26	Charles Guilbeaux	Government Liaison	JOYMESHA JONES	SOH	5113987 Y	LIGHTS OUT-ADDED TO PRIORITY LIST

7/10/2024 13:28	Karla Saucedo	Government Liaison	Olivia Chriss	SUG	5113158 Y	Senior living facility without power. 3,389 cust affected
7/10/2024 13:28	Charles Guilbeaux	Government Liaison	STEVEN FOX	BRZ	5099486 Y	LIGHTS OUT- THIS REQUEST WAS ESCALATED
7/10/2024 13:29	Deyanira Camacho	Government Liaison	Paul Lock from COH	BEL	5085482 Y	No power
7/10/2024 13:32	Deyanira Camacho	Government Liaison	Fred Flickinger Paul Lock from COH CM	BEL	5085322 Y	Down power line
7/10/2024 14:01	Karla Saucedo	Government Liaison	Abbie Kamini	GAL	5090527 Y	Sewer plant has been down since Monday. Reported by EOM
7/10/2024 14:04	Karla Saucedo	Government Liaison	LAURA CAMPBELL	SOH	5099157 Y	Individuals who have medical issues without power
7/10/2024 14:05	Karla Saucedo	Government Liaison	Laura Campbell	BAY	5084682 Y	Individual with medical issues without power
7/10/2024 14:20	Deyanira Camacho	Government Liaison	Steven Fox from	BRZ	5082784 Y	Request for restoration, vaccines in freezer at risk.
7/10/2024 14:22	Maria Solano	Government Liaison	Matthew Grout	Bellaire	5097548 Y	Called trouble board to ping meter and meter was active.
7/10/2024 14:22	Claudia Esparza Puente	Government Liaison	Jacob Bunch	SUG	5086418 Y	power line down
7/10/2024 14:30	Karla Saucedo	Government Liaison	E HUFF	SUG	5086664 Y	NO POWER
7/10/2024 14:31	Claudia Esparza Puente	Government Liaison	Jeff Bonham	SUG	5086664 Y	Medical clinic without power. 2,334 customers without power.
7/10/2024 14:31	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5086684 Y	RESTORED
7/10/2024 14:31	Maria Solano	Government Liaison	Olivia Chriss	Brazoria	5105844 Y	7/9: Medically dependent on refrigerated medication for ALS
7/10/2024 14:32	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5086657 Y	POWER RESTORED
7/10/2024 14:33	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5083926 Y	NO POWER
7/10/2024 14:34	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5083926 Y	NO POWER
7/10/2024 14:37	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5083503 Y	NO POWER
7/10/2024 14:37	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5110391 Y	POWER RESTORED
7/10/2024 14:38	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5086664 Y	NO POWER
7/10/2024 14:38	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5086871 Y	NO POWER
7/10/2024 14:39	Deyanira Camacho	Government Liaison	Jake Bunch from Bechnut Dialysis Center,	BEL	5114446 Y	
7/10/2024 14:43	Claudia Esparza Puente	Government Liaison	Rita Patel	SUG	5086660 Y	RESTORED
7/10/2024 14:43	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5083926 Y	NO POWER

7/10/2024 14:43	Karla Saucedo	Government Liaison	Paul Lock	BRZ	5102726 Y	Residence without power submitted by Mayor of Pearland
7/10/2024 14:44	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5091059 Y	NO POWER
7/10/2024 14:45	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5086664 Y	NO POWER
7/10/2024 14:47	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5086664 Y	NO POWER
7/10/2024 14:47	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5090881 Y	RESTORED
7/10/2024 14:48	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5086660 Y	NO POWER
7/10/2024 14:49	Karla Saucedo	Government Liaison	Paul Lock	SOH	5093821 Y	Residence w/o power. Submitted by Mayor of Pearland.
7/10/2024 14:49	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5085850 Y	NO POWER
7/10/2024 14:50	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5083503 Y	NO POWER
7/10/2024 14:51	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5087000 Y	NO POWER
7/10/2024 14:51	Claudia Esparza Puente	Government Liaison	CAM YEARTY	SUG	5086418 Y	NO POWER
7/10/2024 14:52	Claudia Esparza Puente	Government Liaison	STEVEN FOX	BRZ	5090231 Y	REPORTED AT NEARBY ADDY OF 200 N NAVIGATION BLVD
7/10/2024 14:58	Karla Saucedo	Government Liaison	Tami Miller	SOH	5092461 Y	Large assisted living facility without power. Reported by Cong. Randy Weber. 1,441 customer affected
7/10/2024 15:04	Deyanira Camacho	Government Liaison	Paul Lock	BRZ	5092002 Y	Senior citizen neighborhood without power. Power has been restored at this address.
7/10/2024 15:06	Maria Solano	Government Liaison	Richard Beasley	Galveston	5105084 Y	7/9 The generator is down for the water supply
7/10/2024 15:09	Maria Solano	Government Liaison	Richard Beasley	Galveston	5084845 Y	7/9 Assisted Living Facilities
7/10/2024 15:13	Maria Solano	Government Liaison	Richard Beasley	Moody	5086718 Y	7/9: Assisted Living
7/10/2024 15:14	Karla Saucedo	Other	Riley Stinnett	FTB	5101991 Y	Senior assisted living facility. Rep. Lalani's Capitol office reported.
7/10/2024 15:18	Maria Solano	Government Liaison	Richard Beasley	Moody	5086718 Y	7/9 Assisted living facility
7/10/2024 15:21	Maria Solano	Government Liaison	Richard Beasley	South Houston	5092390 Y	7/9 Assisted Living
7/10/2024 15:21	Celestine Lyons	Government Liaison	Paul E. Lock	BEL	5108253 Y	Nursing home without power. Restored
7/10/2024 15:34	Claudia Esparza Puente	Government Liaison	STEVE FOX	BRZ	5090231 Y	FM 1495 at Port of Freeport, North of Hwy 36. Downed Line on east side of road.
7/10/2024 15:43	Karla Saucedo	Government Liaison	Jacob Bunch	SOH	5111336 Y	Downed trees on power lines, customer noted sparking. Reported by Chief of Staff to Mayor.
7/10/2024 15:47	Maria Solano	Government Liaison	Steven Fox	South Houston	5090755 Y	7/9 Restored
7/10/2024 15:53	Karla Saucedo	Government Liaison	Jeff Bonham	BEL	5114213 Y	Downed distribution line on vehicle. Escalated 3:52 pm
7/10/2024 16:08	Maria Solano	Government Liaison	Steven Fox	Humble	5093940 Y	7/9 Dialysis



7/10/2024 16:13	Maria Solano	Government Liaison	Steven Fox	South Houston	5093557 Y	7/9 Restored
7/10/2024 16:28	Karla Saucedo	Government Liaison	Stacey Murphree	KTY	5090229 Y	senior living facility without power.
7/10/2024 16:46	Celestine Lyons	Government Liaison	Marlen Trujillo	SPB	5088481 Y	MEDICAL FACILITY WITHOUT POWER
7/10/2024 16:55	Karla Saucedo	Government Liaison	Olivia Chriss	BEL	5104673 Y	Senior living facility without power
7/10/2024 16:56	Claudia Esparza Puente	Government Liaison	steve fox	brz	5090514 Y	FM 1462 west of Norris Road, east of 288, wire down crew Awaiting
7/10/2024 17:09	Maria Solano	Government Liaison	laura campbell	Galveston	5113025 Y	Cust Affected 1
7/10/2024 17:16	Celestine Lyons	Government Liaison	Marlen Trujillo, CEO	SPB	5088480 Y	MEDICAL FACILITY WITHOUT POWER -AFFECT 1372
7/10/2024 17:18	Claudia Esparza Puente	Government Liaison	JACOB BUNCH	SUG	5093684 Y	NO POWER (RESTORED 7/10/24)
7/10/2024 17:19	Maria Solano	Government Liaison	Laura campbell	Baytown	5095427 Y	downed power lines in Clear Lake Shores
7/10/2024 17:21	Maria Solano	Government Liaison	Laura Campbell	Galveston	5087092 Y	Restored
7/10/2024 17:23	Claudia Esparza Puente	Government Liaison	STEVE FOX	BRZ	5090514 Y	WD AT FM 1462 at CR 395 BUT REPORTED AT 2915 E FM 1462 RD, NEAR BY ADDY
7/10/2024 17:24	Maria Solano	Government Liaison	Olivia Chriss	bellaire	5106130 Y	There seems to be a tree at 6151 Chevy Chase that seems to have damaged a utility structure.
7/10/2024 17:43	Karla Saucedo	Government Liaison	Marvin Vaughn	GPT	5102259 Y	Senior living facility without power
7/10/2024 17:45	Celestine Lyons	Government Liaison	Marlen Trujillo	GPT	5087037 Y	HEALTH CARE FACILITY WITHOUT POWER
7/10/2024 17:53	Karla Saucedo	Government Liaison		SOH	5115219 Y	Senior living facility without power. 1306 customers without power
7/10/2024 17:55	Maria Solano	Government Liaison	Marvin Vaughn	Harrisburg	5105533 Y	down power lines
7/10/2024 17:57	Claudia Esparza Puente	Government Liaison	JOYMESHA JONES	HUM	5113089 Y	NO POWER - MEDICAL FACILITY WITH 98 RESIDENTS WITH MANY COMPLICATED HEALTH ISSUES.
7/10/2024 17:57	Charles Guilbeaux	Other	ROBERT HENDERSON	HAR	5086875 Y	POLE LEANING
7/10/2024 17:57	Maria Solano	Government Liaison	Marvin Vaughn	South Houston	5103139 Y	downed power lines
7/10/2024 17:59	Claudia Esparza Puente	Government Liaison	JOY JONES	SOH	5095236 Y	NO POWER, MEDICAL FACILITY Several wires are tangled in trees and near residential neighborhood.
7/10/2024 18:01	Maria Solano	Government Liaison	Paul Lock	Humble	5107978 Y	WD, REPORTED AT EAST OF NORRIS RD & FM 1462 OUTAGE REPORTED NEARBY ADDY
7/10/2024 18:02	Claudia Esparza Puente	Government Liaison	STEVE FOX	BRZ	5090355 Y	
7/10/2024 18:11	Claudia Esparza Puente	Government Liaison	STEVE FOX	BRZ	5090514 Y	Sagging Line
7/10/2024 18:22	Charles Guilbeaux	Government Liaison	JEFFERY BONHAM	BRZ	5083151 Y	LIGHTS OUT- THIS OUTAGE WAS ESCALATED

7/10/2024 18:29	Charles Guilbeaux	Government Liaison	JEFFERY BONHAM	BRZ	5089406 Y	LIGHTS OUT- THIS REQUEST WAS ESCALATED
7/10/2024 18:35	Charles Guilbeaux	Government Liaison	JEFFERY BONHAM	HUMBLE	5090959 Y	LIGHTS OUT- THIS REQUEST WAS ESCALATED
7/10/2024 18:38	Charles Guilbeaux	Government Liaison	JEFFERY BONHAM	BRZ	5083313 Y	LIGHTS OUT- THIS REQUEST WAS ESCALATED
7/10/2024 18:38	Karla Saucedo	Government Liaison	Keith Wall	BEL	5087093 Y	
7/10/2024 18:38	Maria Solano	Government Liaison	Patrick Reinhart	Humble	5086581 Y	
7/10/2024 18:42	Charles Guilbeaux	Government Liaison	JEFFERY BONHAM	FTB	5088051 Y	LIGHTS OUT- THIS REQUEST WAS ESCALATED
7/10/2024 18:48	Celestine Lyons	Government Liaison	Bunch, Jacob M	BEL	5116453 Y	Needs Restoration immediately
7/10/2024 18:56	Celestine Lyons	Government Liaison	Bunch, Jacob M	SPB	5087508 Y	55 customer affected.
7/10/2024 19:05	Claudia Esparza Puente	Government Liaison	LAURA CAMPBELL	GAL	5105084 Y	NO POWER, MOBILE GENERATION REQUESTED
7/10/2024 19:06	Claudia Esparza Puente	Government Liaison	LAURA CAMPBELL	GAL	5101760 Y	NO POWER, MOBILE GENERATION REQUESTED
7/10/2024 19:09	Karla Saucedo	Government Liaison	Riley Stinnett	SUG	5086261 Y	Senior living facility without power. Requested from Senator Mlie's office
7/10/2024 19:15	Deyanira Camacho	Government Liaison	Cam Yearly	BEL	5106135 Y	
7/10/2024 19:45	Celestine Lyons	Government Liaison	Bunch, Jacob M	GPT	5085682 Y	1175 customer affected
7/10/2024 19:53	Maria Solano	Government Liaison	Pierce Prater	Sugarland	5108787 Y	320 Residents – Received power back on alerts, but no power.
7/10/2024 19:56	Maria Solano	Government Liaison	Pierce Prater	Spring Branch	5089137 Y	Elderly resident, only house without power, no trees down
7/10/2024 19:57	Maria Solano	Government Liaison	Pierce Prater	Harrisburg	5114274 Y	No AC seniors getting ill from heat, workers are taking residents to their own homes due to intense unbearable heat in the building. 275 elderly residents. Request from PUC Commissioner. Affecting 2654 (circuit level). Senior assisted living facility without power.
7/10/2024 20:07	Karla Saucedo	Government Liaison	Keith Wall	BEL	5087093 Y	Jason wells request. Power was restored 07/10/2024 at 12:26. Pending customer
7/10/2024 20:22	Karla Saucedo	Government Liaison	Keith Wall	SOH	5112335 Y	Submitted by PUC commissioner. Fuse level affecting customers
7/10/2024 20:23	Karla Saucedo	Government Liaison	Keith Wall	SPB	5107812 Y	
7/10/2024 20:29	Karla Saucedo	Government Liaison	Keith Wall	BEL	5107173 Y	From Jason wells. Fuse level affecting 26 customers
7/10/2024 20:31	Celestine Lyons	Water Supply	Cevera White	SIE44	5082842 Y	457 customers out – water pump facility- critical care
7/10/2024 20:34	Celestine Lyons	Water Supply	Cevera White	SIE45	5082842 Y	-457 customers out- awaiting crew



7/10/2024 20:37	Celestine Lyons	Water Supply	Cevera White			IM44	5086871 Y		power restored 8:18pm 4654 customers out
7/10/2024 20:39	Celestine Lyons	Water Supply	Cevera White			SIE41	5100116 Y		
7/10/2024 23:33	Janeshia Young	Government Liaison	JEFFREY BONHAM			SUG	5117379 Y		SENIOR HOME W/O POWER
7/10/2024 23:36	Janeshia Young	Government Liaison	JEFFREY BONHAM			HAR	5085446 Y		CUSTOMER W/O POWER
7/10/2024 23:43	Janeshia Young	Government Liaison	OLIVIA CHRISS Jacob Bunch			SPB	5089221 Y		TREE LEANING ON WIRES IN THE MIDDLE OF STREET
7/11/2024							1111111 Non-Customer		
7/11/2024 8:30	Charles Guilbeaux	Government Liaison	JACOB BUNCH			GREENSPPOINT	9951228 Non-Customer		REPORTS OF WIRES DOWN FROM A SNAPPED POLE LOCATED AT 800 BLOCK W DONOVAN ST AND 3200 BLOCK OF SUE MARIE LN. THIS REPORT WAS CREATED AS A NON CUSTOMER CALL. ALSO YOU CAN REFER TO OUTAGE 5093382
7/11/2024 9:52	Celestine Lyons	Government Liaison	STEVE FOX			N/A	9953472 Non-Customer		POWER OUTAGE - POLE IS LEANING
7/11/2024 11:25	Celestine Lyons	Government Liaison	KAREN MCKINNON			N/A	9956843 Non-Customer		Poles leaning over road, road impassable
7/11/2024			JEFF CHEN			BEL	4652541 Y		
7/11/2024			JEFF CHEN			BEL	4652541 Y		
7/11/2024			BERTHA SILVA			FTB	5083081 Y		
7/11/2024			O CHRISS			SUG	5084093 Y		
7/11/2024			Jeff Bonham			BAY	5084110 Y		
7/11/2024			Perrin Wall			FTB	5084421 Y		
7/11/2024			Marvin Vaughn			BAT	5085497 Y		
7/11/2024			KEITH WALL			SUG	5085512 Y		
7/11/2024			Gerard Torres			GPT	5085756 Y		
7/11/2024			PAUL LOCK			SOH	5085915 Y		
7/11/2024			JEFF CHEN			BEL	5085952 Y		
7/11/2024			Cam Yearly			SOH	5086405 Y		
7/11/2024			J BUNCH			HUM	5086459 Y		
7/11/2024			J BUNCH			HUM	5086459 Y		
7/11/2024			D GARCIA			BRZ	5086502 Y		
7/11/2024			PAUL LOCK			SOH	5086543 Y		
7/11/2024			J BUNCH			HUM	5086726 Y		
7/11/2024			Riley Stinnet			SUG	5087000 Y		
7/11/2024			O CHRISS			GPT	5087037 Y		
7/11/2024			Odell Winn			GPT	5087068 Y		
7/11/2024			O CHRISS			BEL	5087093 Y		

7/11/2024	Paul Lock	HUM	5087304 Y		Hospital outages
7/11/2024	J BUNCH	SUG	5087320 Y		
7/11/2024	Paul Lock	BEL	5087329 Y		
7/11/2024	JUNE DEADRICK	SOH	5087660 Y		Poles down in area
7/11/2024	Morgan White	GPT	5087660 Y		
7/11/2024	STACEY MURPHREE	BEL	5087715 Y		
7/11/2024	P LOCK	SUG	5088147 Y		
7/11/2024	Tami Miller	BEL	5088254 Y		
7/11/2024	Jeff Bonham	SOH	5088330 Y		
7/11/2024	OLIVIA CHRISS	SUG	5088438 Y		
7/11/2024	Morgan White	GPT	5088627 Y		
7/11/2024	Paul Lock	SPB	5088892 Y		
7/11/2024	CAM YEARTY	BAY	5089545 Y		
7/11/2024	CAM YEARTY	BAY	5089545 Y		
7/11/2024	Paul Lock	GPT	5089682 Y		Hospital outages
7/11/2024	P PRATER	BEL	5089879 Y		
7/11/2024	J BONHAM	CYP	5089928 Y		
7/11/2024	J BUNCH	SPB	5090096 Y		
7/11/2024	Perrin Wall	CYP	5090096 Y		
7/11/2024	J DUNE	CYP	5090097 Y		
7/11/2024	JUNE DEADRICK	CYP	5090356 Y		
7/11/2024	CAM YEARTY	CYP	5090532 Y		
7/11/2024	M VAUGHN	SOH	5090755 Y		
7/11/2024	CAM YEARTY	BRZ	5092319 Y		
7/11/2024	Tami Miller	SOH	5092375 Y		
7/11/2024	Scott Harbuck	EL	5092390 Y		
7/11/2024	PAUL LOCK	SOH	5092461 Y		
7/11/2024	P LOCK	BEL	5092987 Y		
7/11/2024	Jake Bunch	BEL	5093062 Y		
7/11/2024	Paul Lock	CYP	5093504 Y		Restored; Hospital outages
7/11/2024	CAM YEARTY	HAR	5093564 Y		

7/11/2024	Tami Miller		CYP	5093690 Y		
7/11/2024	OLIVIA CHRIS		SOH	5093834 Y		
7/11/2024	STACEY MURPHREE		SOH	5094905 Y		Assisted Living Facility
7/11/2024	O CHRIS		HAR	5095281 Y		
7/11/2024	J BUNCH		GPT	5096659 Y		
7/11/2024	Olivia Chris		BEL	5097049 Y		
7/11/2024	J BONHAM		GAL	5099209 Y		
7/11/2024	J BONHAM		GAL	5099209 Y		
7/11/2024	J BONHAM		GAL	5099209 Y		
7/11/2024	J BONHAM		GAL	5099209 Y		
7/11/2024	J BONHAM		GAL	5099209 Y		
7/11/2024	Gerard Torres		GPT	5099925 Y		
7/11/2024	Gerard Torres		GPT	5099925 Y		
7/11/2024	J JONES		SUG	5100937 Y		
7/11/2024	J BUNCH		GPT	5102236 Y		
7/11/2024	BERTHA SILVA		FTB	5105120 Y		
7/11/2024	Tami Miller		CYP	5107327 Y		
7/11/2024	JEFF CHEN		BEL	5108787 Y		
7/11/2024	JEFF CHEN		BEL	5108787 Y		
7/11/2024	JEFF CHEN		BEL	5108787 Y		
7/11/2024	JEFF CHEN		BEL	5108787 Y		
7/11/2024	JEFF CHEN		BEL	5108787 Y		
7/11/2024	JEFF CHEN		BEL	5108787 Y		
7/11/2024	JEFF CHEN		BEL	5108787 Y		
7/11/2024	Jacob Bunch		BEL	5109857 Y		
7/11/2024	O CHRIS		SUG	5113158 Y		
7/11/2024	CAM YEARTY		FTB	5113797 Y		
7/11/2024	D GARCIA		BRZ	5113842 Y		
7/11/2024	J BUNCH		SUG	5114129 Y		NO POWER - RESTORED
7/11/2024	J JONES		SUG	5114656 Y		
7/11/2024	C YEARTY		GPT	5114955 Y		
7/11/2024	O CHRIS		SPB	5115461 Y		
7/11/2024	N/A		GPT	5115519 Y		
7/11/2024	Gerard Torres		BEL	5116100 Y		
7/11/2024	Jacob Bunch		BEL	5116208 Y		



7/11/2024	G TORRES				GPT	5132000 Y			
7/11/2024	Gerard Torres				HUM	5136844 Y			
7/11/2024	Tami Miller				BEL	5137010 Y			
7/11/2024	J BUNCH				BEL	5138129 Y			
7/11/2024	PAUL LOCK				BRZ	5138676 Y			
7/11/2024	D GARCIA				BRZ	5139017 Y			
7/11/2024	J BUNCH				SPB	5140080 Y			
7/11/2024	RICHARD BEASLY				SPB	5141013 Y			
7/11/2024	J BUNCH				HUM	5142061 Y			
7/11/2024	CAM YEARTY				SOH	5142739 Y			
7/11/2024	CAM YEARTY				BEL	5145281 Y			RESTORED
7/11/2024	J BUNCH				SUG	5147498 Y			
7/11/2024 1:15	Janeshia Young	Other			GPT	5123346 Y			CUSTOMER STATED THAT WIRE DOWN IN BACK YARD
7/11/2024 6:39	Charles Guilbeaux	Government Liaison			BRZ	5117893 Y			LIGHTS OUT- THIS WAS ADDED TO THE PRIORITY LIST
7/11/2024 6:58	Celestine Lyons	Hospital			BRZ	5117893 Y			HEALTHCARE IS WITHOUT POWER
7/11/2024 7:55	Celestine Lyons	Hospital			SOH	5118038 Y			HEALTHCARE IS WITHOUT POWER
7/11/2024 8:05	Maria Solano	Government Liaison			Humble	5087825 Y			7/11: Issue: tree down on power line
7/11/2024 8:07	Karla Saucedo	Government Liaison			BEL	5116835 Y			Partially back online. Water pumping system, elevators and some lighting still do not have power. Submitted by James Rains councilmember Huffman's office. 24 customers affected
7/11/2024 8:08	Maria Solano	Government Liaison			Sugarland	5098893 Y			7/10: Harris County major mental health facility
7/11/2024 8:15	Maria Solano	Government Liaison			Harrisburg	5089099 Y			Veterans Homeless shelter ; Cust. Aff. 710 ; Awaiting crew
7/11/2024 8:35	Maria Solano	Government Liaison			Bellaire	5093672 Y			
7/11/2024 8:35	Celestine Lyons	Government Liaison			BAY	5118251 Y			WITHOUT POWER FOR CRITICAL INFRASTRUCTURE
7/11/2024 8:38	Maria Solano	Government Liaison			Bellaire	5093851 Y			downed lines; Status: Awaiting Crew
7/11/2024 8:39	Karla Saucedo	Government Liaison			BEL	5096614 Y			Nursing facility without power. Sent to COH Mayor. They are the only ones without power. Multiples poles down
7/11/2024 8:48	Celestine Lyons	Government Liaison			HAR	5085513 Y			WITHOUT POWER
7/11/2024 8:54	Karla Saucedo	Government Liaison			BEL	5110180 Y			





7/11/2024 11:17	Deyanira Camacho	Water Supply	Paul Lock from Mayor of Pearland	BRZ	5093282 Y	Lift station without power. Power restored. Customer affected: 1,100 (circuit level issue). Requested OEM's DAFN group.
7/11/2024 11:20	Karla Saucedo	Government Liaison	Jacob Bunch	SOH	5097518 Y	IS
7/11/2024 11:23	Maria Solano	Government Liaison	Paul lock	Bellaire	5110234 Y	Lift station without power. Power restored.
7/11/2024 11:25	Deyanira Camacho	Government Liaison	Paul Lock from Mayor of Pearland	BRZ	5104491 Y	No power; generator fuel supply is intermittent. At-risk seniors in need of critical systems & AC
7/11/2024 11:27	Maria Solano	Government Liaison	Cameron Yearly	South Houston	5094389 Y	No power
7/11/2024 11:29	Deyanira Camacho	Government Liaison	Paul Lock	SUG	5086664 Y	LIGHTS OUT- SENIOR FACILITY- THIS WAS ADDED TO PRIORITY LIST
7/11/2024 11:41	Charles Guilbeaux	Government Liaison	JACOB BUNCH	GREENSPPOINT	5092831 Y	NO POWER (RESTORED)
7/11/2024 11:47	Claudia Esparza Puento	Government Liaison	JACOB BRUNCH	GPT	5089942 Y	Critical care customer without power. Submitted by OEM's DAFN group. Customer affected: 59 (fuse level issue). Sent to BEL staging site
7/11/2024 12:01	Karla Saucedo	Government Liaison	Jacob Bunch	BEL	5109823 Y	Requested from Jason Wells. 4553 customers wo power
7/11/2024 12:04	Karla Saucedo	Government Liaison	Keith Wall	SUG	5085512 Y	a waterfront metal container slid off the structure and is leaning against a powerline next to a fence, which has in turn energized the fence. HFD reports that they have called the CNP call center and reported the same. Cust Affected: 1; Awaiting crew
7/11/2024 12:15	Maria Solano	Government Liaison	Jacob bunch	South Houston	5113625 Y	Medical facility without power.
7/11/2024 12:22	Deyanira Camacho	Government Liaison	Paul Lock	SUG	5086664 Y	Down power lines
7/11/2024 12:23	Deyanira Camacho	Government Liaison	Paul Lock	HUM	5106506 Y	a waterfront metal container slid off the structure and is leaning against a powerline next to a fence, which has in turn energized the fence.
7/11/2024 12:29	Maria Solano	Government Liaison	Jacob bunch	S. Houston	5113625 Y	pole fire
7/11/2024 12:30	Maria Solano	Government Liaison	Cole Stevenson	Harrisburg	5155281 Y	



7/11/2024 12:35	Maria Solano	Government Liaison	Patick Reinhart	Greenspoint	5087996 Y	their generator has broken and the situation for her daughter is getting worse and they're even getting on the verge of losing some of the daughters medication because they can't keep it cold enough. To top it off, it's a "home hospital" situation so the constituent is not able to easily move her daughter or necessary medical equipment.
7/11/2024 12:35	Deyanira Camacho	Government Liaison	Jeffrey Bonham	SUG	5086418 Y	Medical Facility without power. Power restored
7/11/2024 12:48	Charles Guilbeaux	Government Liaison	CAMERON YEARTY	BEL	5093672 Y	LIGHTS OUT- THIS WAS ADDED TO THE PRIORITY LIST
7/11/2024 12:55	Claudia Esparza Puente	Government Liaison	JACOB BUNCH	SUG	5087320 Y	NO POWER
7/11/2024 12:57	Claudia Esparza Puente	Government Liaison	JACOB BUNCH	SUG	5089942 Y	NO POWER (RESTORED)
7/11/2024 13:00	Maria Solano	Government Liaison	Marvin Vaughn	Baytown	5090834 Y	
7/11/2024 13:04	Deyanira Camacho	Government Liaison	Joymesha Jones	CYP	5093504 Y	Medical facility without power. Power restored.
7/11/2024 13:07	Deyanira Camacho	Government Liaison	Joymesha Jones	CYP	5093504 Y	Medical facility without power. Power restored.
7/11/2024 13:08	Charles Guilbeaux	Government Liaison	JUDY LIU	BELLAIRE	5106443 Y	large tree leaning on what sounds like primary on Morningside Dr. near Swift Blvd. This is a few blocks from Rice Village and Rice University.
7/11/2024 13:10	Deyanira Camacho	Government Liaison	Marvin Vaughn	SOH	5094078 Y	Tree Limb on Power Lines. Power restored
7/11/2024 13:37	Deyanira Camacho	Government Liaison	Marvin Vaughn	SOH	5094078 Y	No power. Power restored
7/11/2024 13:38	Charles Guilbeaux	Other	SHONDA JOHNSON	CYPRESS	5115258 Y	LIGHTS OUT- THIS WAS ESCALATED AND ADDED TO PRIORITY LIST AT THE REQUEST OF JUNE DEADRICK

7/11/2024 13:40	Deyanira Camacho	Government Liaison	Cam Yearly	GPT	5088115 Y				Senior living without power. 339 customer affected. Circuit level. Sent to Theron. Cust. Aff. 22
7/11/2024 13:51	Karla Saucedo	Government Liaison	Keith Wall	SPB	5086717 Y				
7/11/2024 13:54	Maria Solano	Government Liaison	Olivia Chriss	Sugarland	5104929 Y				
7/11/2024 13:56	Maria Solano	Government Liaison	Cameron Yearly	Harrisburg	5092390 Y				Broken poles putting fiber connection at risk
7/11/2024 14:17	Maria Solano	Government Liaison	Joymesha Jones	Greenspoint	5087225 Y				
7/11/2024 14:19	Maria Solano	Government Liaison	Perrin Wall	Humble	5091769 Y				
7/11/2024 14:21	Charles Guilbeaux	Other	SHONDA JOHNSON	GPT	5087225 Y				LIGHTS OUT- THIS REQUEST WAS ADDED TO THE PRIORITY LIST
7/11/2024 14:23	Charles Guilbeaux	Other	SHONDA JOHNSON	GREENSPPOINT	5087660 Y				LIGHTS OUT- THIS REQUEST WAS ADDED TO THE PRIORITY LIST
7/11/2024 14:25	Charles Guilbeaux	Government Liaison	CAMERON YEARTY	HUM	5093902 Y				LIGHTS OUT/TREE ON POWERLINES
7/11/2024 14:26	Karla Saucedo	Government Liaison	Keith Wall	BEL	5093062 Y				
7/11/2024 14:33	Maria Solano	Government Liaison	perrin wall	Bellaire	5113320 Y				LIGHTS OUT
7/11/2024 14:38	Charles Guilbeaux	Other	JEFFERY BONHAM	SUGAR LAND	5086664 Y				LIGHTS OUT WIRE DOWN
7/11/2024 14:42	Charles Guilbeaux	Other	STEVEN FOX	BRZ	5083636 Y				
7/11/2024 14:42	Maria Solano	Government Liaison	Steven Fox	Brazoria	5083607 Y				
7/11/2024 14:49	Claudia Esparza Puente	Government Liaison	JUNE DEADRICK	FTB	5120559 Y				NO POWER, SEWER TREATMENT FACILITY
7/11/2024 14:55	Claudia Esparza Puente	Government Liaison	PAUL LOCK	BAY	5105526 Y				WIRE DOWN ACROSS THE ROAD IN FRONT OF HOME
7/11/2024 14:56	Claudia Esparza Puente	Government Liaison	STEVEN FOX	BRZ	5120674 Y				TEXAS DEPT OF TRASPORTATION REPORTS A LEAVING POLE AT FM 1462 & CR 771(LIVE OAK CIRCLE)
7/11/2024 14:56	Karla Saucedo	Government Liaison	Olivia Chriss	BEL	5100415 Y				Jewish center without power. Fuse level issue. REPORTED AT 12006 ANNETTE RD, AS THE NEAREST ADDRESS.
7/11/2024 15:19	Claudia Esparza Puente	Government Liaison	STEVEN FOX	BRZ	5086502 Y				
7/11/2024 15:22	Claudia Esparza Puente	Government Liaison	C WHITE	bay	5100962 Y				no power, 12 cust out, fuse level
7/11/2024 15:34	Claudia Esparza Puente	911/Fire/HPD	JEFF BONHAM	BRZ	5099486 Y				NO POWER, JAIL
7/11/2024 15:45	Charles Guilbeaux	Government Liaison	CAMERON YEARTY	FTB	5115655 Y				LIGHTS OUT Down power lines, collapsed light posts, and transformers on the ground. Request from Mayor Whitmire to Jason Wells
7/11/2024 15:48	Karla Saucedo	Government Liaison	Keith Wall	GPT	5096016 Y				NO POWER, POSSIBLE COOLING CENTER
7/11/2024 16:06	Claudia Esparza Puente	Government Liaison	RILEY STINNET	HAR	5092999 Y				
7/11/2024 16:24	Karla Saucedo	Government Liaison	Olivia Chriss	HAR	5093200 Y				Lights out. Circuit level issue. Update: crew is onsite
7/11/2024 16:44	Maria Solano	Government Liaison	Steven Fox	Brazoria	5121377 Y				Dialysis

7/11/2024 16:47	Claudia Esparza Puente	Government Liaison	CERT Team		SOH	5102933 Y		ACTUAL ISSUE IS AT 4929 2ND ST, BUT NEIGHBOR AT [REDACTED] (EX ABC13 PERSON) REPORTED IT. POWER OUT, WIRE DOWN.
7/11/2024 16:49	Deyanira Camacho	Government Liaison	Paul Lock		HUM	5101501 Y		
7/11/2024 16:51	Karla Saucedo	Government Liaison	Olivia Chriss		HUM	5113089 Y		Skilled Nursing and Rehab. Update: Power Restored 07/11/2024 15:27
7/11/2024 17:01	Maria Solano	Government Liaison	Paul Lock		Harrisburg	5107200 Y		Residents are concerned about their power not being turned back on as the property owner has not been communicating with them. They state other near-by neighborhoods have power and are worried their reports are not being properly addressed.
7/11/2024 17:18	Deyanira Camacho	Government Liaison	Olivia Chriss		BEL	5104687 Y		No power.
7/11/2024 17:34	Claudia Esparza Puente	Government Liaison	J BUNCH		BEL	5100186 Y		ACTUAL ADDRESS IN SYSTEM IS [REDACTED]
7/11/2024 17:43	Maria Solano	Government Liaison	Paul Lock		Harrisburg	5087997 Y		Elderly apartment complex
7/11/2024 17:55	Deyanira Camacho	Government Liaison	Marvin Vaughn		GPT	5092073 Y		No power.
7/11/2024 18:13	Karla Saucedo	Government Liaison	Olivia Chriss		SPB	5096327 Y		Live wires reported in yard. Hazard escalated to Eric Delgado.
7/11/2024 18:19	Maria Solano	Government Liaison	Jason Beard		Bellaire	5101465 Y		pole leaning over house
7/11/2024 18:20	Claudia Esparza Puente	Government Liaison	J BUNCH		GPT	5085825 Y		restored
7/11/2024 18:24	Deyanira Camacho	Government Liaison	Olivia Chriss		GPT	5091480 Y		Leaning pole, no power.
7/11/2024 18:36	Karla Saucedo	Government Liaison	Keith Wall		SPB	5097194 Y		Church - preschool and daycare without power. Reported to Jason Ryan. 6 customers affected. Fuse level.
7/11/2024 18:38	Karla Saucedo	Government Liaison	Olivia Chriss		SUG	5088929 Y		Tree leaning on power lines over elderly lady's home. Sent to Bryant Kedrick
7/11/2024 18:50	Claudia Esparza Puente	Government Liaison	JACOB		GPT	5089924 Y		POWER OUT
7/11/2024 18:51	Claudia Esparza Puente	Government Liaison	JACOB BUNCH		GPT	5092374 Y		NO POWER
7/11/2024 18:51	Claudia Esparza Puente	Government Liaison	JACOB BUNCH		GPT	5089924 Y		OUTAGE, DUPLICATED ENTRY BUT I PUT IN WRONG UNIT/OUTAGE IN THE FIRST FORM. BRAIN TIRED.
7/11/2024 18:53	Claudia Esparza Puente	Government Liaison	J BUNCH		SOH	5093200 Y		OUTAGE NO LIGHTS

7/11/2024 18:54	Claudia Esparza Puento	Government Liaison	J BUNCH	BEL	5095386 Y	NO POWER, WIRE DOWN US Postal Office sorting location. Request by Jason Ryan and Monica Karuturi.
7/11/2024 20:04	Karla Saucedo	Government Liaison	Keith Wall	HUM	5085426 Y	
7/11/2024 20:15	Deyanira Camacho	Government Liaison	Paul Lock	SUG	5098893 Y	4 clinics without power
7/11/2024 20:16	Deyanira Camacho	Government Liaison	Paul Lock	KTY	5088540 Y	Senior center without power. Power has been restored.
7/11/2024 20:22	Karla Saucedo	Government Liaison	Pierce Prater	BEL	5103145 Y	
7/11/2024 20:29	Karla Saucedo	Government Liaison	Keith Wall	BEL	5122029 Y	Submitted by PUC Commission to Jason Ryan. Crew shows as pending. Fuse level issue affecting 142 customers.
7/11/2024 23:20	Janeshia Young	Other	JUNE DEADRICK	SOH	5109891 Y	DS
7/11/2024 23:39	Janeshia Young	Other	OLIVIA CHRISS	SPB	5123129 Y	CUSTOMER W/O POWER
7/12/2024			Huy Nguyen		111111 Non-Customer	
7/12/2024			Steven fox		111111 Non-Customer	
7/12/2024			Huy Nguyen		111111 Non-Customer	
7/12/2024			Huy nguyen		111111 Non-Customer	
7/12/2024			Patrick Reinhart		9999999 Non-Customer	
7/12/2024			Patrick Reinhart		9999999 Non-Customer	
7/12/2024 8:21	Charles Guilbeaux	Government Liaison	HUY NGUYEN & STEVEN FOX	GAL	9990522 Non-Customer	WIRE DOWN-REPORTS OF A WIRE DOWN BLOCKING THE ROADWAY AT THE CORNER OF FM 1495 AND COUNTY ROAD 229
7/12/2024			R HARRIS	CYP	5020264 Y	
7/12/2024			Patrick Reinhart		5082555 Y	
7/12/2024			H NGUYEN	BRZ	5082875 Y	
7/12/2024			Patrick Reinhart		5083313 Y	
7/12/2024			Patrick Reinhart		5083313 Y	
7/12/2024			Patrick Reinhart		5083313 Y	
7/12/2024					5084070 Y	
7/12/2024			Patrick Reinhart		5084083 Y	
7/12/2024			Jacob Bunch		5084869 Y	
7/12/2024			Paul Lock		5086139 Y	



7/12/2024	CERT		HUM	5086356 Y	
7/12/2024	Tami miller			5086502 Y	
7/12/2024	June Deadrick			5087815 Y	
7/12/2024	K HARGRAVES	HUM		5088008 Y	
7/12/2024	O CHRISS	BEL		5088699 Y	
7/12/2024	Laura Campbell			5089381 Y	
7/12/2024	R HARRIS		CYP	5089527 Y	
7/12/2024	J BUNCH		HAR	5089835 Y	
7/12/2024	R HARRIS			5089928 Y	
7/12/2024	Winn Odell		CYP	5091905 Y	
7/12/2024	R HARRIS			5091950 Y	
7/12/2024	Jacob Bunch		CYP	5091978 Y	
7/12/2024	CERT			5093561 Y	
7/12/2024	O CHRISS		BEL	5093835 Y	
7/12/2024	Kenya Woodley			5094234 Y	
7/12/2024	CAMERON YEARTY			5095280 Y	
7/12/2024	Arodi Gonzales			5095404 Y	
7/12/2024	J JONES		GPT	5095603 Y	
7/12/2024	jeff bonham			5096421 Y	
7/12/2024	Jacob Bunch			5098679 Y	
7/12/2024	Paul lock			5099111 Y	
7/12/2024	CAMERON YEARTY			5101102 Y	
7/12/2024	Olivia Chriss			5102933 Y	
7/12/2024	Olivia chriss			5107375 Y	
7/12/2024	P REINHART		SPB	5107983 Y	
7/12/2024	Jeff Bonham			5108778 Y	
7/12/2024	O WINN		BEL	5109246 Y	
7/12/2024	PAUL LOCK		SOH	5109391 Y	
7/12/2024	P LOCK		HAR	5110019 Y	
7/12/2024	R HARRIS			5110438 Y	
7/12/2024	Tami miller		CYP	5110568 Y	
7/12/2024	J FABRE		HAR	5113396 Y	

7/12/2024	O WINN	BEL	5113956 Y		
7/12/2024	Gerard Torress		5115345 Y		
7/12/2024	R STINNETT	SOH	5117974 Y		
7/12/2024	Paul lock		5118600 Y		
7/12/2024	Stacey Murphee		5120045 Y		
7/12/2024	R HARRIS	CYP	5121381 Y		
7/12/2024	Jessica Sanford		5121685 Y		
7/12/2024	R HARRIS	CYP	5122493 Y		
7/12/2024	Jacob Bunch		5123111 Y		
7/12/2024	Olivia Chriss		5127207 Y		
7/12/2024	PAUL LOCK	HAR	5128782 Y		
7/12/2024	PAUL LOCK	HAR	5128782 Y		
7/12/2024	Jacob Bunch		5129410 Y		
7/12/2024	Olivia Chriss		5131933 Y		
7/12/2024	Jeff bonham		5133181 Y		
7/12/2024	Olivia Chriss		5135323 Y		
7/12/2024	Joymesha jones		5135351 Y		
7/12/2024	Olivia chriss		5138816 Y		
7/12/2024	odell winn		5145532 Y		
7/12/2024	CERT	HUM	5146863 Y		
7/12/2024	Patrick Reinhart		5153628 Y		
7/12/2024	Jacob Bunch		5159993 Y		
7/12/2024 6:17	Charles Guilbeaux	Executive	JASON WELLS	SPRING BRANCH	5106067 Y
7/12/2024 7:44	Karla Saucedo	Government Liaison	Jeff Bonham	BAY	5095278 Y
7/12/2024 7:46	Maria Solano	Government Liaison	Jeff Bonham	SOH	5103630 Y
7/12/2024 7:47	Maria Solano	Government Liaison	Jeff Bonham	SOH	5108183 Y
7/12/2024 7:55	Charles Guilbeaux	Executive	JASON WELLS	SPRING BRANCH	5092804 Y
7/12/2024 7:59	Maria Solano	Government Liaison	Laura Campbell	Baytown	5095427 Y
7/12/2024 7:59	Claudia Esparza Puente	Government Liaison	J bonham	HAR	5101857 Y
7/12/2024 8:00	Claudia Esparza Puente	Government Liaison	J BONHAM	SUG	5087320 Y
PARTIAL POWER- FROM CERTSOUTH-OUTAGE ESCALATED PER JASON WELLS					
7/9: They are operating as a cooling facility and food pantry and are without power; Restored					
7/9: Elderly SC					
LIGHTS OUT-ESCALATED PER JASON WELLS					
downed power lines					
NO POWER					
NO POWER					

7/12/2024 8:00	Claudia Esparza Puente	Government Liaison	S FOX	brz	5086502 Y	nearby addy: 4907 BRAZOSPORT BLVD powerpole down, lights out (RESTORED 7/11/24)
7/12/2024 8:03	Charles Guilbeaux	Executive	JASON WELLS	SPRING BRANCH	5106761 Y	LIGHTS OUT- OUTAGE ESCALATED PER JASON WELLS
7/12/2024 8:08	Charles Guilbeaux	Executive	JASON WELLS	SPRING BRANCH	5099238 Y	LIGHTS OUT- ESCALATED PER JASON WELLS
7/12/2024 8:12	Charles Guilbeaux	Executive	JASON WELLS	SPRING BRANCH	5099238 Y	LIGHTS OUT- ESCALATED PER JASON WELLS
7/12/2024 8:15	Charles Guilbeaux	Executive	JASON WELLS	SPRING BRANCH	5106015 Y	LIGHTS OUT- ESCALATED PER JASON WELLS
7/12/2024 8:16	Maria Solano	Government Liaison	Jacob bunch	Spring branch	5105111 Y	OEM staff has reported live wire behind this address
7/12/2024 8:17	Charles Guilbeaux	Executive	JASON WELLS	SPRING BRANCH	5106015 Y	LIGHTS OUT- ESCALATED PER JASON WELLS
7/12/2024 8:40	Claudia Esparza Puente	Government Liaison	J BONHAM	BRZ	5123830 Y	NO POWER
7/12/2024 8:51	Karla Saucedo	Government Liaison	Judy Liu	HUM	5086727 Y	customers with downed lines in their yards they're afraid they're energized
7/12/2024 8:53	Maria Solano	Government Liaison	Olivia chriss	Spring branch	5086302 Y	downed lines in their yards they're afraid they're energized.
7/12/2024 8:57	Maria Solano	Government Liaison	Olivia Chriss	Spring branch	5093016 Y	critical care residence
7/12/2024 8:58	Maria Solano	Government Liaison	Jeff Bonham	Baytown	5094088 Y	live wires on house
7/12/2024 9:25	Maria Solano	Government Liaison	Jacob bunch	Greenspoint	5084869 Y	
7/12/2024 9:32	Deyanira Camacho	Government Liaison	Fox Steven	BRZ	5084057 Y	not passable large tree with power lines
7/12/2024 9:35	Karla Saucedo	Government Liaison	Nora Luna	SUG	5090374 Y	Power line or cable on top of house. Escalated Jason Beard.
7/12/2024 9:38	Maria Solano	Government Liaison	Olivia Chriss	SUG	5089526 Y	large pine tree entangled in electric wires
7/12/2024 9:43	Karla Saucedo	Other	Marvin Vaughn	SOH	5118993 Y	lines down
7/12/2024 9:53	Maria Solano	Government Liaison	Steven fox	Brzoria	5084057 Y	LIGHTS OUT
7/12/2024 10:07	Charles Guilbeaux	Government Liaison	CAMERON YEARTY	SOH	5085021 Y	NO POWER (RESTORED) NEW TICKET (5125192) VOIDED OUT, CUSTOMER CONFIRMED RESTORATION
7/12/2024 10:12	Claudia Esparza Puente	Government Liaison	D GARCIA	WHARTON	5084390 Y	LIGHTS OUT- THIS REQUEST WAS ESCALATED
7/12/2024 10:25	Charles Guilbeaux	Government Liaison	JEFFERY BONHAM	GAL	5125407 Y	

7/12/2024 10:54	Karla Saucedo	Government Liaison	Richard Beasley	HAR	5115345 Y	Heavy Machinery with low Voltage can cause fire. Reported to NRG from customer.
7/12/2024 11:34	Karla Saucedo	Government Liaison	Odell Winn	BEL	5124793 Y	Wires down reported. There are transformers inside of the restaurant. Lights out. Relayed by relayed by the commissioner's office.
7/12/2024 11:49	Deyanira Camacho	Government Liaison	Olivia Chriss	BEL	5117816 Y	apartment complex with power however one building still does not have power.
7/12/2024 11:56	Karla Saucedo	Government Liaison	Patrick Reinhart	SUG	5086262 Y	Pharmaceutical distribution center without power.
7/12/2024 11:58	Karla Saucedo	Government Liaison	Keith Wall	BAY	5086383 Y	Ozarka facility requested by Jason Ryan
7/12/2024 12:13	Karla Saucedo	Government Liaison	Oden Winn	BEL	5092075 Y	146/1660 remain without power. Circuit level issue.
7/12/2024 12:40	Maria Solano	Government Liaison	Olivia Chriss	Spring Branch	5088659 Y	special needs individual who lives inside the residence
7/12/2024 12:43	Claudia Esparza Puente	Government Liaison	OLIVIA CHRISS	SUG	5088147 Y	Downed powerline blocking Memorial Dr. between West Creekside and East Creekside
7/12/2024 12:48	Deyanira Camacho	Government Liaison	Laura Campbell	GAL	5096463 Y	DOWNED TREE ON WIRES
7/12/2024 12:52	Maria Solano	Government Liaison	Olivia Chriss	Sugarland	5086664 Y	pole down at the following address, near the rear of the building.
7/12/2024 13:37	Charles Guilbeaux	Executive	KEITH WALL ON BEHALF OF JASON WELLS	BEL	5125937 Y	restored
7/12/2024 13:48	Claudia Esparza Puente	Government Liaison	STACEY	SPB	5123129 Y	LIGHTS OUT- XFMR BURNING- THIS REQUEST WAS ESCALATED
7/12/2024 13:54	Maria Solano	Government Liaison	Jeff Bonham	Sugarland	5117334 Y	NO POWER, LINE DOWN
7/12/2024 13:54	Karla Saucedo	Government Liaison	Jeff Bonham	BAY	5102513 Y	Senior living
7/12/2024 13:56	Charles Guilbeaux	Government Liaison	JACOB BUNCH	BEL	5121314 Y	300 homes behind the fire station served by line with a tree across it on Maple Lane, Baytown 77521
7/12/2024 14:02	Karla Saucedo	Government Liaison	Keith Wall	BEL	5111909 Y	LIGHTS OUT
7/12/2024 14:02	Maria Solano	Government Liaison	Laura Campbell	Galveston	5106793 Y	Lights out. Jason Ryan request.
7/12/2024 14:07	Maria Solano	Government Liaison	Judy Liu	Bellaire	5106443 Y	transformer out, and on the ground in San Leon, TX on Avenue I, between 5th and 6th streets
7/12/2024 14:17	Claudia Esparza Puente	Hospital	OLIVIA CHRISS	HUM	5087304 Y	tree leaning
7/12/2024 14:29	Claudia Esparza Puente	Government Liaison	JEFF BONHAM	HUM	5086711 Y	NO POWER
7/12/2024 14:38	Deyanira Camacho	Government Liaison	Jacob Bunch	BEL	5109932 Y	NO POWER
7/12/2024 14:48	Karla Saucedo	Government Liaison	Keith Wall	GPT	5091217 Y	cooling/charging station WITHOUT POWER. No lights. Requested by Jason wells, crew was there on 7/9 and left notes that they could not complete until sub transformer is repaired.



7/12/2024 15:19	Karla Saucedo	Government Liaison	Marvin Vaughn	GPT	5089546 Y	Veterans without power. Site is energized on single-phase, but need 3-phase to run cooling units
7/12/2024 15:27	Maria Solano	Government Liaison	Cameron Yearly	Fortbend	5127021 Y	
7/12/2024 15:42	Maria Solano	Government Liaison	Pierce Prater	Harrisburg	5109936 Y	6 houses on the street age 81+
7/12/2024 15:44	Maria Solano	Government Liaison	Pierce Prater	SOH	5088345 Y	
7/12/2024 15:55	Maria Solano	Government Liaison	Olivia Chris	SOH	5086475 Y	Restored
7/12/2024 15:57	Deyanira Camacho	Government Liaison	Marvin Vaughn	KTY	5104340 Y	Pole down, no power.
7/12/2024 16:13	Maria Solano	Government Liaison	Olivia Chris	Spring Branch	5086717 Y	Senior Living
7/12/2024 16:15	Karla Saucedo	Government Liaison	Odell Winn	BAY	5083925 Y	Poles down, wires down reported
7/12/2024 16:57	Karla Saucedo	Government Liaison	Paul Lock	SUG	5127378 Y	Power was restored and eventually went out and has been for 4 hours. Customer is home. Follow up email at 4:57 pm 7/12 state to disregard power restored.
7/12/2024 17:06	Karla Saucedo	Government Liaison	Keith Wall	GPT	5087266 Y	Live wire at police station. Requested by Jason Wells. Lights out as well. Johnnie responded.
7/12/2024 17:15	Karla Saucedo	Government Liaison	Jason Fabre	HAR	5113396 Y	
7/12/2024 17:18	Deyanira Camacho	Government Liaison	Olivia Chriss	SUG	5088929 Y	There's a tree on a powerline in the backyard of: 1811 Briarpark Drive Houston TX 77042
7/12/2024 17:33	Maria Solano	Government Liaison	Jacob Bunch	fortbend	5112266 Y	Mobile gen cadidate 885 customer HAR/ awaiting crew
7/12/2024 18:30	Maria Solano	Government Liaison	Jacob Bunch	fortbend	5085797 Y	Senior living- iris show on but pinned meter and returned bad
7/12/2024 18:31	Maria Solano	Government Liaison	Paul lock	har	5128178 Y	Senior living- Restored
7/12/2024 18:33	Maria Solano	Media	Jacob Bunch	Har	5107190 Y	
7/12/2024 18:37	Maria Solano	Government Liaison	Jacob Bunch	fort bed	5097049 Y	SC/ Restored
7/12/2024 18:39	Maria Solano	Government Liaison	Jacob Bunch	Sug	5088180 Y	SC/restored

7/12/2024 18:41	Maria Solano	Government Liaison	olivia chriss	har	5119542 Y	restored
7/12/2024 18:47	Karla Saucedo	Government Liaison	Olivia Chriss	GPT	5125936 Y	Live wires reported. Sent to Eric Delgado.
7/12/2024 19:26	Karla Saucedo	Government Liaison	Paul Lock	BEL	5123751 Y	Senior living facility without power. consider for mobile gen. 1632 customers without power
7/12/2024 19:46	Karla Saucedo	Government Liaison	June Deadrick	BEL	5128157 Y	LIGHTS OUT- THIS REQUEST WAS ESCALATED
7/12/2024 19:55	Charles Guilbeaux	Government Liaison	JACOB BUNCH	GREENSPPOINT	5085682 Y	TREE CREW NEEDED TO CLEAR AWAY TREE 2000 BLOCK OF LAZY CREEK LN HOUSTON TX 77017, EMAIL SENT TO KEDRICK BRYANT
7/12/2024 19:56	Charles Guilbeaux	Government Liaison	PAUL LOCK	SOUTH HOUSTON	4880779 Y	LIGHTS OUT- SENT REQ TO ROBERT KAISER TO GET ORDER ASSIGNED
7/12/2024 21:11	Charles Guilbeaux	Government Liaison	PAUL LOCK	HARRISBURG	5110454 Y	LIGHTS OUT
7/12/2024 21:37	Charles Guilbeaux	Government Liaison	JOYMESHA JONES	BAY	5091473 Y	TREE FELL ON POWERLINES AND BLOCKING ROAD
7/12/2024 21:38	Janeshia Young	Other	JACOB BUNCH	BEL	5129410 Y	LIGHTS OUT- SENT TO JAMIE SALINAS AND ROBERT KAYSER TO GET ORDER ASSIGNED
7/12/2024 21:56	Charles Guilbeaux	Government Liaison	JOYMESHA JONES	BAY	5091473 Y	LIGHTS OUT- SENT TO ROBERT KAYSER & JAMIE SALINAS TO GET ORDER ASSIGNED
7/12/2024 22:26	Charles Guilbeaux	Other	LAKRISH PERRYMAN CERTS	BEL	5119135 Y	LIGHTS OUT- BAD XFMR- SENT TO JAMIE SALINAS & ROBERT KAYSER TO ASSIGN TO CREW
7/12/2024 22:39	Charles Guilbeaux	Government Liaison	PAUL LOCK	SOH	5128272 Y	LS WD WIRES ARE DOWN THAT CONNECTS TO THE HOUSE AND LARGE BRANCH FELL AS WELL
7/12/2024 23:00	Janeshia Young	Other	JACOB BUNCH	BEL	5121386 Y	3RD UPDATE
7/12/2024 23:05	Janeshia Young	Other	JACOB BUNCH	GPT	5089476 Y	DOWNED LINES IN POOL
7/12/2024 23:09	Janeshia Young	Other	JACOB BUNCH	BEL	5091978 Y	CUSTOMER W/O POWER
7/12/2024 23:10	Charles Guilbeaux	Government Liaison	PAUL LOCK	SUG	5128207 Y	LIGHTS OUT- THIS REQUEST WAS ESCALATED TO JAMIE SALINAS & ROBERT KAYSER
7/12/2024 23:19	Janeshia Young	Other	JACOB BUNCH	BEL	5095066 Y	CUSTOMER W/O POWER
7/12/2024 23:20	Charles Guilbeaux	Government Liaison	JACOB BUNCH	BEL	5112921 Y	CUSTOMER W/O POWER
7/12/2024 23:23	Janeshia Young	Other	JACOB BUNCH	BEL	5127797 Y	TREE FELL ON POWER LINE
7/12/2024 23:24	Janeshia Young	Other	PAUL LOCK	BAY	5090473 Y	Live wire hanging
7/13/2024				BRZ	5049891 Y	
7/13/2024			Huy Nguyen	BRZ	5082875 Y	
7/13/2024					5084070 Y	

7/13/2024	Marvin Vaughn		GPT	5085189 Y	Rehab facility
7/13/2024	Olivia Chriss		HUM	5086711 Y	COH Public works
7/13/2024				5087266 Y	
7/13/2024				5087266 Y	
7/13/2024				5089282 Y	
7/13/2024				5089507 Y	HOUSTON
7/13/2024				5089675 Y	
7/13/2024			BEL	5090763 Y	POWER RESTORED
7/13/2024	ROBERT KAYSER		BEL	5090763 Y	POWER RESTORED
7/13/2024				5091520 Y	
7/13/2024	Marvin Vaughn		HAR	5092999 Y	Apt without power
7/13/2024			BEL	5093062 Y	POWER RESTORED
7/13/2024	Cam Yearly		HAR	5093078 Y	Process records & test crime evidence
7/13/2024				5093382 Y	
7/13/2024			GPT	5094082 Y	POWER RESTORED
7/13/2024				5094360 Y	without power
7/13/2024				5094711 Y	
7/13/2024				5097708 Y	
7/13/2024				5099763 Y	POWER RESTORED
7/13/2024				5100962 Y	POWER RESTORED
7/13/2024				5100962 Y	POWER RESTORED
7/13/2024				5103545 Y	
7/13/2024			BEL	5105583 Y	POWER RESTORED
7/13/2024			BEL	5106611 Y	POWER RESTORED
7/13/2024			SPB	5107301 Y	POWER RESTORED
7/13/2024				5111333 Y	
7/13/2024				5111350 Y	
7/13/2024	Olivia Chriss		SUG	5111582 Y	
7/13/2024				5112476 Y	POWER RESTORED
7/13/2024				5114809 Y	
7/13/2024				5123752 Y	
7/13/2024				5127179 Y	
7/13/2024				5128808 Y	
7/13/2024				5128808 Y	
7/13/2024			BRZ	5129531 Y	POWER RESTORED
7/13/2024				5130853 Y	
7/13/2024				5131933 Y	
7/13/2024				5134801 Y	
7/13/2024				5139688 Y	
7/13/2024				5155045 Y	
7/13/2024				5158204 Y	POWER RESTORED

7/13/2024 0:13	Janeshia Young	Other	CAMERON YEATY	SPB	5088481 Y		CUSTOMER W/O POWER
7/13/2024 1:09	Janeshia Young	Other	CERTSOUTH	CYP	5110555 Y		CUSTOMER W/O POWER
7/13/2024 1:21	Janeshia Young	Other	MARVIN VAUGHN	BEL	5124843 Y		LIGHT OUT / XFMR FUSE
7/13/2024 1:23	Janeshia Young	Other	JESSICA SANFORD	GPT	5112241 Y		LO
7/13/2024 1:48	Janeshia Young	Other	JACOB BUNCH	BEL	5113913 Y		CUSTOMER W/O POWER
7/13/2024 1:54	Janeshia Young	Other	JACOB BUNCH	BEL	5110128 Y		CUSTOMER W/O POWER
7/13/2024 1:57	Janeshia Young	Other	JACOB BUNCH	BEL	5109823 Y		CUSTOMER W/O POWER
7/13/2024 3:19	Janeshia Young	Other	STEVEN GARRIS	BEL	5095066 Y		CUSTOMER W/O POWER
7/13/2024 5:40	Janeshia Young	Other	OLIVIA CHRISS	BEL	5087326 Y		WD POLE DOWN BACK OF PROP LIVE WIRES ON FENCE NMO LOCK GATES 2ND CALL PD UPDATE** WIRES ARE ON FIRE...INQ.OIN ETR SAID WIRE IS SMOKING ADVISED TO CALL 911 NO ET Created by IVR_OTRACKER for KATHRYN DEWITT KATHRYN DEWITT from IVR
7/13/2024 5:48	Janeshia Young	Other	JOHN JACKSON	HUM	5085024 Y		10TH UPDATE
7/13/2024 5:51	Janeshia Young	Other	KEITH WALL	GPT	5126344 Y		CUSTOMER W/O POWER
7/13/2024 6:04	Janeshia Young	Other	SHARAE YOUNG	HUM	5090959 Y		CUSTOMER W/O POWER
7/13/2024 7:31	Maria Solano	Government Liaison	olivia Chriss	Spring Branch	5089480 Y		pole down with transformers laying in street Memorial Drive and Tully; Restored- pole has been fixed
7/13/2024 7:33	Deyanira Camacho	Water Supply	Odell Winn	Baytown	5099257 Y		sewer water lift pump without power
7/13/2024 7:36	Maria Solano	Government Liaison	Jacob Bunch	SOH	5122003 Y		One of our poles has been on fire since 0100 and HFD is on site waiting for us. restored
7/13/2024 8:06	Deyanira Camacho	Government Liaison	Odell Winn	SOH	5094500 Y		Possible cooling center without power. POWER RESTORED.
7/13/2024 8:16	Deyanira Camacho	Government Liaison	Odell Winn	SOH	5082365 Y		Possible cooling center without power. POWER RESTORED.
7/13/2024 8:17	Maria Solano	Government Liaison	Mickey Moon	Cypress	5122665 Y		tree branches hanging on a power lane near 707 Weeping Willow Way off of FM 1488 (in the Westwood 3 development) and it is causing sparks and fire as crews are re-energizing the line.
7/13/2024 8:42	Maria Solano	Government Liaison	olivia Chriss	SOH	5127556 Y		Outage on one side of street



7/13/2024 8:45	Celestine Lyons	Government Liaison	JACOB BUNCH	BAY	5130413 Y	The HPD says they are working an active fire that keeps refiring due to live wires at 603 Battlebell Rd, Highlands, TX 77562. If possible, please try to get a crew there to deenergize the service ASAP. Let me know if there is anything I can do to help e
7/13/2024 8:56	Maria Solano	Government Liaison	olivia chris	SOH	5127556 Y	Outage on one side of street
7/13/2024 9:00	Charles Guilbeaux	Executive	MORGAN WHITE CERTSOUTH	SPB	5114809 Y	LIGHTS OUT- SENT REQUEST TO EXPEDITE TO ROBERT KAYSER
7/13/2024 9:01	Maria Solano	Government Liaison	Vameron Yearly	SOH	5110794 Y	HOA Without Power & Water Supply.
7/13/2024 9:02	Maria Solano	Government Liaison	Jeff Bonham	Spring Branch	5082099 Y	LS
7/13/2024 9:04	Maria Solano	Government Liaison	Patrick Reinhart	Bell	5097623 Y	electrical wire down inside a pool
7/13/2024 9:06	Celestine Lyons	Government Liaison	JAKE BUNCH	SOH	5130572 Y	LIGHTS OUT
7/13/2024 9:24	Karla Saucedo	Government Liaison	[REDACTED]	BEL	5130588 Y	multilevel senior center without power. The system never shows that they lost power. I called the trouble board and I had them ping the meter and it did come bad. Please also advise to check breakers. If issue persists please let us know. Requested Ref Gene Wu. Pending more info to consider for mobile gen
7/13/2024 9:32	Deyanira Camacho	Government Liaison	Cam Yearly	HAR-BEL	5130583 Y	
7/13/2024 9:43	Ginger Moore	Other	PRIORITY DESK	BEL	5130812 Y	TRBL BOARD PINGED METER CAME BACK BAD. report of a wire down between 3412 and 3410 Shadycrest Pearland 77581. POWER RESTORED.
7/13/2024 9:47	Deyanira Camacho	Government Liaison	Jeff W. Bonham	SOH	5114694 Y	
7/13/2024 9:49	Maria Solano	Government Liaison	Paul Lock	Cypress	5119185 Y	HPD: tripped line fuse is Cypress North Houston @ Beinhorn Dr.. Right across from the station currently only have partial power
7/13/2024 9:50	Deyanira Camacho	Government Liaison	Richard R. Beasley	SLUG	5103825 Y	
7/13/2024 10:03	Claudia Esparza Puente	Government Liaison	J BUNCH	NA	5094331 Y	NO POWER
7/13/2024 10:08	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5111576 Y	NO POWER
7/13/2024 10:09	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5106512 Y	NO POWER (RESTORED)
7/13/2024 10:09	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5111576 Y	NO POWER
7/13/2024 10:10	Maria Solano	Government Liaison	Marvin Vaugh	[REDACTED]	5089546 Y	LS: Cust Aif 1532
7/13/2024 10:10	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5091785 Y	NO POWER
7/13/2024 10:11	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5116090 Y	NO POWER
7/13/2024 10:11	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5104687 Y	NO POWER
7/13/2024 10:12	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5104687 Y	NO POWER
7/13/2024 10:12	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5122646 Y	NO POWER (RESTORED)
7/13/2024 10:13	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5092999 Y	NO POWER

7/13/2024 10:13	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5106065 Y	NO POWER
7/13/2024 10:13	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5091455 Y	NO POWER
7/13/2024 10:14	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5087137 Y	no power
7/13/2024 10:14	Claudia Esparza Puente	911/Fire/HPD	J bunch	na	5115345 Y	NO POWER (RESTORED)
7/13/2024 10:15	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5093835 Y	NO POWER
7/13/2024 10:15	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5087329 Y	NO POWER
7/13/2024 10:16	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5094696 Y	NO POWER (RESTORED)
7/13/2024 10:17	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5128884 Y	NO POWER
7/13/2024 10:18	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5095486 Y	NO POWER (RESTORED)
7/13/2024 10:18	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5114217 Y	NO POWER (RESTORED)
7/13/2024 10:20	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5085446 Y	NO POWER
7/13/2024 10:20	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5094552 Y	NO POWER (RESTORED)
7/13/2024 10:20	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5121011 Y	NO POWER
7/13/2024 10:21	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5085459 Y	NO POWER (RESTORED)
7/13/2024 10:22	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5101739 Y	NO POWER (RESTORED)
7/13/2024 10:22	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5128469 Y	NO POWER
7/13/2024 10:23	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5118074 Y	NO POWER
7/13/2024 10:23	Maria Solano	Government Liaison	Marvin Vaugh	GPT	5089546 Y	crew in route. 1532 customers out
7/13/2024 10:23	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5087383 Y	NO POWER
7/13/2024 10:23	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5092242 Y	NO POWER (RESTORED)
7/13/2024 10:24	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5094898 Y	NO POWER
7/13/2024 10:24	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5126806 Y	NO POWER (RESTORED)
7/13/2024 10:24	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5087085 Y	NO POWER (RESTORED)
7/13/2024 10:25	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5091688 Y	NO POWER (RESTORED)
7/13/2024 10:25	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5094818 Y	NO POWER (RESTORED)
7/13/2024 10:25	Maria Solano	Government Liaison	Olivia Chriss	SOH	5112463 Y	Pasadena Interfaith Manor
7/13/2024 10:26	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5102246 Y	NO POWER
7/13/2024 10:26	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5086459 Y	NO POWER
7/13/2024 10:27	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5087304 Y	NO POWER
7/13/2024 10:27	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5089752 Y	NO POWER (RESTORED)
7/13/2024 10:28	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5089411 Y	NO POWER
7/13/2024 10:28	Claudia Esparza Puente	911/Fire/HPD	J BUNCH	NA	5090565 Y	NO POWER
7/13/2024 10:28	Claudia Esparza Puente	Government Liaison	OLIVIA CHRISS	BEL	5086717 Y	POWER OUT (RESTORED 7/12/24)
7/13/2024 10:54	Deyanira Camacho	Government Liaison	Richard R. Beasley	SOH	5125774 Y	currently only have partial power
7/13/2024 10:56	Maria Solano	Government Liaison	Jeff Bonham	Brazoria	5127652 Y	high-voltage line down on driveway
7/13/2024 10:58	Deyanira Camacho	Government Liaison	Morgan White	BEL	5108986 Y	Live wire
7/13/2024 11:07	Claudia Esparza Puente	Government Liaison	JEFF BONHAM	SUG	5085023 Y	NO POWER, (RESTORED)

7/13/2024 11:11	Maria Solano	Government Liaison	Damian Garcia	Brazoria	5084032 Y	Power outage for elderly community
7/13/2024 11:16	Claudia Esparza Puente	Government Liaison	Patrick	PEARLAND	5093834 Y	NO POWER (RESTORED)
7/13/2024 11:20	Karla Saucedo	Government Liaison	Stacey Murphree	GPT	5087037 Y	Assisted Living Facilities Still Out. Is being considered for Mobile Gen (7/13 status shows assigned but not acknowledged) Escalated to White Gipson, Cevera
7/13/2024 11:23	Maria Solano	Government Liaison	Jeff Bonham	SOH	5114588 Y	TREE RESTING IN THE WIRES. WIRES ARE PULLING THE POLE TOWARDS THE MAIN POWER POLE
7/13/2024 11:21	Karla Saucedo	Government Liaison	Stacey Murphree	HUM	5090740 Y	7/13 status: shows a crew on site as of 8 am. Assisted Living Facilities Still Out
7/13/2024 11:22	Karla Saucedo	Government Liaison	Stacey Murphree	GPT	5094499 Y	7/13 status: crew on site at 7:30 am. Assisted Living Facilities Still Ou
7/13/2024 11:23	Karla Saucedo	Government Liaison	Stacey Murphree	HUM	5087304 Y	consideration for mobile generation. Requested infor from Stacey E to add to Mobile Gen list. (7/13 status shows a crew is on site at 7:17 am) Cevera will add once we receive information
7/13/2024 11:25	Karla Saucedo	Government Liaison	Stacey Murphree	BAY	5131058 Y	Main building has power, administration building does not Does show are restored in the system. Trouble report has been create for admin building.
7/13/2024 11:26	Karla Saucedo	Government Liaison	Tami Miller	SOH	5094551 Y	Tree wrapped in power line on roof of house. Sent to Kedrick and Jason Beard.
7/13/2024 11:42	Maria Solano	Government Liaison	Cam Yearly	HAR	5093564 Y	Sick patients without power. Senior citizens without power
7/13/2024 11:59	Maria Solano	Government Liaison	Olivia Chriss	Bel	5114274 Y	Entire neighborhood flickering power
7/13/2024 12:20	Maria Solano	Natural Gas Pump Station	Olivia Chriss	HAR	5114871 Y	NEED BIG CREW TO REPLACE 2 BROKEN 45' POLES IN FRONT OF 2713 MERIANNE ST TRUCK ACCES ASAP POLES ARE LEANING ACROSS STREET OPENED LF F02398 FEEDING THEM.
7/13/2024 12:24	Maria Solano	Government Liaison	Jacob Bunch	Hum	5099959 Y	No power
7/13/2024 12:43	Deyanira Camacho	Government Liaison	Paul Lock	Fort Bend	5098848 Y	



7/13/2024 13:14	Karla Saucedo	Government Liaison	Stacey Murphree	GPT	5087266 Y	Assisted living and memory care floor. Rina responded did not qualify for mobile gen. Responded would look into more
7/13/2024 13:23	Maria Solano	Government Liaison	Olivia Chriss	SOH	5093659 Y	LS
7/13/2024 13:26	Maria Solano	Media	Olivia Chris	SOH	5093659 Y	Power is on
7/13/2024 13:30	Karla Saucedo	Government Liaison	June Deadrick	CYP	5129248 Y	Requested by Mayor Quinn of Tomball. Lights were on in Hunterwood off Ulrich road on Helen lane and wildwood intersection for 2 hours. Explosion at Helen and wildwood knocked out the lights. Sounded like a transformer that may have affected 12 + houses. Restored 1:27 p.m. 7/13 advised to let us know if this is not the case
7/13/2024 13:43	Claudia Esparza Puente	Government Liaison	OLIVIA CHRISS	SUG	5089526 Y	NO POWER. TREES ON POWERLINE
7/13/2024 13:53	Ginger Moore	911/Fire/HPD	JOHN BENSON	SOH	5131971 Y	CUSTOMER LOST POWER AGAIN
7/13/2024 13:55	Ginger Moore	Other	JEFF BONHAM GOV AFFAIRS	HUM	5131933 Y	ASSISTED LIVING FAC LO
7/13/2024 13:58	Maria Solano	Government Liaison	Jeff Chen	SOH	5085426 Y	Cust Aff: 3170
7/13/2024 14:15	Ginger Moore	Other	JEFF BONHAM GOV AFFAIRS	HUM	5131933 Y	ASSISTED LIVING FACILITY LO
7/13/2024 14:18	Ginger Moore	Other	JEFF BONHAM	HUM	5131933 Y	ASSISTED LIVING FACILITY LO
7/13/2024 14:24	Maria Solano	Government Liaison	Jeff Bonham	GPT	5087460 Y	restored
7/13/2024 14:28	Ginger Moore	Other	STEVE ROSA	BRZ	5132258 Y	ELDERLY FACILITY LO AGAIN
7/13/2024 14:36	Maria Solano	Government Liaison	Olivia Chriss	SOH	5094327 Y	Customer affected;
7/13/2024 14:49	Maria Solano	Government Liaison	Paul Lock	Bel	5095066 Y	Cust aff: 925
7/13/2024 15:04	Karla Saucedo	Government Liaison	Marvin Vaughn	CYP	5121930 Y	Senior Citizen without power. Transformer issue assigned but unacknowledged.
7/13/2024 15:16	Ginger Moore	Other	SALVATION ARMY	HAR	5132454 Y	WOMENS/CHILDRENS FACILITY LO FUSES DOWN.
7/13/2024 15:39	Karla Saucedo	Government Liaison	Marvin Vaughn	CYP	5087029 Y	Lights out. Notes noted high water
7/13/2024 15:47	Maria Solano	Government Liaison	paul Lock	BEL	5095066 Y	
7/13/2024 15:48	Claudia Esparza Puente	Government Liaison	PAUL	spb	5132900 Y	lights out but tree hazard has been addressed
7/13/2024 15:49	Maria Solano	Government Liaison	paul lock	SOH	5105497 Y	Restored
7/13/2024 15:58	Karla Saucedo	Government Liaison	Marvin Vaughn	CYP	5087029 Y	Status: referred due to high water on 7/9 at 8 p.m. 428 customers affected



7/13/2024 15:54	Karla Saucedo	Government Liaison	Jeff Bonham	CYP	5128808 Y	Residents contend their addresses are not shown on our outage map. Power alert service notice reported end of day restoration yesterday. Informed still affected by fuse level outage no ERT
7/13/2024 16:02	Maria Solano	Government Liaison	Jacob Bunch	SPB	5112593 Y	trees pulling line
7/13/2024 16:06	Maria Solano	Government Liaison	Damian Garcia	Brazoria	5082703 Y	Restored
7/13/2024 16:21	Maria Solano	Government Liaison	Damian Garcia	Brazoria	5130853 Y	Cust. Aff. 26
7/13/2024 17:27	Claudia Esparza Puente	Government Liaison	CERT'South	gal	5105605 Y	NO POWER
7/13/2024 17:45	Maria Solano	Government Liaison	Paul Lock	HAR	5110454 Y	LS
7/13/2024 17:48	Maria Solano	Government Liaison	Paul Lock	HAR	5110454 Y	cust aff 162
7/13/2024 18:11	Maria Solano	Government Liaison	Paul Lock	HAR	5110454 Y	restored
7/13/2024 18:21	Deyanira Camacho	Government Liaison	Jeff W. Bonham	SPB	5086244 Y	reports downed lines in Memorial area at several residences
7/13/2024 18:23	Deyanira Camacho	Government Liaison	Jeff W. Bonham	GPT	5093382 Y	reports downed power lines at Donovan Street and Alba. Blocking the street both directions, emergency crews can't get through
7/13/2024 18:53	Maria Solano	Government Liaison	Olivia Chriss	Baytown	5100938 Y	Restored
7/13/2024 19:11	Ginger Moore	Other	JUNE DEADRICK CNP EMP	SPB	5122893 Y	WIRE DOWN
7/13/2024 19:16	Maria Solano	Government Liaison	Mickey Moon	3333 ASBURY GLEN CT	5131933 Y	Restored.
7/13/2024 19:24	Claudia Esparza Puente	Government Liaison	O Chriss	gpt	5087266 Y	no power (RESTORED 7/13)
7/13/2024 19:34	Maria Solano	Government Liaison	Huy Nguyen	Brazoria	5082990 Y	Restored
7/13/2024 19:37	Deyanira Camacho	Government Liaison	Huy Nguyen	BRZ	5082990 Y	no power since Monday.
7/13/2024 19:39	Claudia Esparza Puente	Government Liaison	R BEASLEY	KTY	5124923 Y	POWER OUTAGE (RESTORED)
7/13/2024 19:45	Karla Saucedo	Government Liaison	Olivia Chriss	GPT	5091112 Y	Live wires reported. Escalated to Eric
7/13/2024 19:51	Maria Solano	Government Liaison	Jacob Bunch	HAR	5118964 Y	Restored
7/13/2024 19:53	Claudia Esparza Puente	Government Liaison	CAM YEARTY	BAY	5133799 Y	NO POWER
7/13/2024 20:03	Maria Solano	Government Liaison	Jacob Bunch	Harrisburg	5118964 Y	power line down in yard
7/13/2024 20:04	Claudia Esparza Puente	Government Liaison	J BUNCH	BEL	5103145 Y	NO POWER (RESTORED)
7/13/2024 20:04	Ginger Moore	Other	JEFF BONHAM	SPB	5134403 Y	LO
7/13/2024 20:14	Claudia Esparza Puente	Government Liaison	CERT SOUTH	BEL	5094044 Y	POWER OUTAGE - (RESTORED)
7/13/2024 20:27	Maria Solano	Government Liaison	Olivia Chriss	Sugarland	5103439 Y	Restored.
7/13/2024 20:31	Maria Solano	Government Liaison	Olivia Chriss	SUG	5103439 Y	medical facilities no power

7/13/2024 20:32	Karla Saucedo	Government Liaison	Chasta Martin	GPT	5092374 Y	WD AND TREE LIMBS ON TOP OF LINE IN GRASS IN BACK YARD 3RD UPDATE
7/13/2024 21:32	Janeshia Young	Other	OLIVIA CHRISS	SPB	5113976 Y	WIRE DOWN
7/13/2024 23:15	Janeshia Young	Other	GLORIA BOUNDS JOYMESHA JONES	HUM	5099959 Y 10056233 Non-Customer 10525665 Non-Customer	
7/14/2024			OLIVIA CHRISS			
7/14/2024 16:20	Maria Solano	Government Liaison	Damian Garcia	Angelton	10061891 Non-Customer	Power line down
7/14/2024 16:24	Maria Solano	Government Liaison	Damian Garcia	Brazoria	10062490 Non-Customer	Cross Streets - CR 355 at CR 356
7/14/2024			S FOX		5083522 Y	
7/14/2024			OLIVIA CHRISS		5085281 Y	
7/14/2024			JEFF BONHAM		5085446 Y	
7/14/2024			JACOB BUNCH		5086459 Y	
7/14/2024			PAUL LOCK		5087037 Y	
7/14/2024			OLIVIA CHRISS		5087093 Y	
7/14/2024			OLIVIA CHRISS		5087093 Y	
7/14/2024			OLIVIA CHRISS		5087093 Y	
7/14/2024			OLIVIA CHRISS		5087093 Y	
7/14/2024			OLIVIA CHRISS		5087093 Y	
7/14/2024			OLIVIA CHRISS		5087093 Y	
7/14/2024			OLIVIA CHRISS		5087093 Y	
7/14/2024			T MILLER		5087234 Y	
7/14/2024			T MILLER		5087234 Y	
7/14/2024			JEFF BONHAM		5087660 Y	
7/14/2024			T MILLER		5088659 Y	
7/14/2024			TAMI MILLER		5088786 Y	
7/14/2024			O WINN		5088794 Y	
7/14/2024			OLIVIA CHRISS		5089270 Y	
7/14/2024			T MILLER		5089282 Y	
7/14/2024			PAUL LOCK		5089444 Y	
7/14/2024			T MILLER		5090644 Y	

7/14/2024	JACOB BUNCH			5091112 Y			
7/14/2024	PATRICK REINHART			5091211 Y			
7/14/2024	PAUL LOCK			5091288 Y			
7/14/2024	J BONHAM			5091454 Y			
7/14/2024	J BONHAM			5091454 Y			
7/14/2024	OLIVIA CHRISS			5091479 Y			
7/14/2024	OLIVIA CHRISS			5091480 Y			
7/14/2024	PAUL LOCK			5091519 Y			
7/14/2024	PAUL LOCK			5092125 Y			
7/14/2024	PAUL LOCK			5092519 Y			
7/14/2024	OLIVIA CHRISS			5092538 Y			
7/14/2024	KEITH WALL			5092683 Y			
7/14/2024	JACOB BUNCH			5092798 Y			
7/14/2024	J BUNCH			5092973 Y			
7/14/2024	T MILLER			5093319 Y			
7/14/2024	T MILLER			5093319 Y			
7/14/2024	PAUL LOCK			5093730 Y			
7/14/2024	OLIVIA CHRISS			5093809 Y			
7/14/2024	OLIVIA CHRISS			5093851 Y			
7/14/2024	TAMI MILLER			5093876 Y			
7/14/2024	OLIVIA CHRISS			5094082 Y			
7/14/2024	OLIVIA CHRISS			5094082 Y			
7/14/2024	JESSICA SANFORD			5094510 Y			
7/14/2024	GLORIA BOUNDS			5094706 Y			
7/14/2024	OLIVIA CHRISS			5096165 Y			
7/14/2024	TAMI MILLER			5096327 Y			
7/14/2024	JEFF BONHAM			5096609 Y			
7/14/2024	PAUL LOCK			5097131 Y			
7/14/2024	JASON BEARD			5097613 Y			
7/14/2024	JEFF BONHAM			5097973 Y			
7/14/2024	T MILLER			5098104 Y			
7/14/2024	T MILLER			5098319 Y			
7/14/2024	T MILLER			5098572 Y			
7/14/2024	GERALD TORRES			5099925 Y			
7/14/2024	JACOB BUNCH			5100186 Y			
7/14/2024	JACOB BUNCH			5100186 Y			
7/14/2024	JACOB BUNCH			5100186 Y			
7/14/2024	JACOB BUNCH			5100186 Y			
7/14/2024	JACOB BUNCH			5100186 Y			

7/14/2024	JACOB BUNCH	5100186 Y		
7/14/2024	PAUL LOCK	5101833 Y		
7/14/2024	OLIVIA CHRISS	5101933 Y		
7/14/2024	JUNE DEADRICK	5102144 Y		
7/14/2024	JEFF BONHAM	5103545 Y		
7/14/2024	MICKEY MOON	5105360 Y		
7/14/2024	JEFF BONHAM	5106400 Y		
7/14/2024	JACOB BUNCH	5106559 Y		
7/14/2024	OLIVIA CHRISS	5106837 Y		
7/14/2024	PAUL LOCK	5107213 Y		
7/14/2024	JACOB BUNCH	5109169 Y		
7/14/2024	O CHRISS	5109812 Y		
7/14/2024	LAKRISS PERRYMAN	5110862 Y		
7/14/2024	MARVIN VAUGHN	5110969 Y		
7/14/2024	JEFF BONHAM	5111416 Y		
7/14/2024	JEFF BONHAM	5112275 Y		
7/14/2024	LAKRISS PERRYMAN	5113052 Y		
7/14/2024	PAUL LOCK	5113307 Y		
7/14/2024	P LOCK	5115427 Y		
7/14/2024	PAUL LOCK	5115982 Y		
7/14/2024	JEFF BONHAM	5116343 Y		
7/14/2024	JUNE DEADRICK	5117252 Y		
7/14/2024	OLIVIA CHRISS	5117845 Y		
7/14/2024	PAUL LOCK	5118600 Y		
7/14/2024	JEFF BONHAM	5118753 Y		
7/14/2024	JESSICA SANFORD	5118895 Y		
7/14/2024	CERT	5119656 Y		
7/14/2024	PAUL LOCK	5120604 Y		
7/14/2024	PAUL LOCK	5120604 Y		
7/14/2024	ODELL WINN	5121682 Y		
7/14/2024	MICKEY MOON	5121895 Y		
7/14/2024	MARVIN VAUGHN	5121930 Y		
7/14/2024	JEFF BONHAM	5122621 Y		
7/14/2024	OLIVIA CHRISS	5124169 Y		
7/14/2024	JACOB BUNCH	5125182 Y		
7/14/2024		5127245 Y		
7/14/2024		5127245 Y		
7/14/2024		5127245 Y		
7/14/2024	J BONHAM	5127245 Y		
7/14/2024		5127245 Y		



7/14/2024	J BONHAM			5127245 Y			
7/14/2024	J BONHAM			5127245 Y			
7/14/2024	PAUL LOCK			5127466 Y			
7/14/2024	PAUL LOCK			5128207 Y			
7/14/2024	OLIVIA CHRISS			5131271 Y			
7/14/2024	DAMIAN GARCIA			5131429 Y			
7/14/2024	JEFF BONHAM			5132623 Y			
7/14/2024	J BONHAM			5136153 Y			
7/14/2024	J BONHAM			5136153 Y			
7/14/2024	KARLA SAUCEDO			5137478 Y			
7/14/2024	J BONHAM			5138227 Y			
7/14/2024	PAUL LOCK			5140846 Y			
7/14/2024	C YEARTY			5142410 Y			
7/14/2024	OLIVIA CHRISS			5148792 Y			
7/14/2024	J BUNCH			5149369 Y			
7/14/2024 0:49	Janeshia Young	Other	GAL	5111416 Y			CUSTOMER W/O POWER
7/14/2024 0:54	Janeshia Young	Other	GAL	5112104 Y			CUSTOMER W/O POWER
7/14/2024 0:55	Janeshia Young	Other	GAL	5102477 Y			CUSTOMER W/O POWER XFMR FUSE
7/14/2024 0:57	Janeshia Young	Other	GPT	5096609 Y			Paradise Valley from 1960 to the stop sign at coral ridge road there are multiple trees and lines
7/14/2024 1:50	Janeshia Young	Other	GPT	5091171 Y			CUSTOMER W/O POWER
7/14/2024 1:51	Janeshia Young	Other	GPT	5108563 Y			CUSTOMER STILL W/O POWER
7/14/2024 3:13	Janeshia Young	Other	SPB	5130514 Y			CAR CRASH BROUGHT DOWN POWER LINES UNABLE TO LOCATE POLE NUMBER
7/14/2024 3:24	Janeshia Young	Other	CYP	5122446 Y			CUSTOMER W/O POWER
7/14/2024 3:39	Janeshia Young	Other	HUM	5087825 Y			LS WIRE DOWN
7/14/2024 3:49	Janeshia Young	Other	BEL	5135351 Y			down pole blocking a parking lot at Texas Orthopedic Hospital
7/14/2024 5:10	Janeshia Young	Other	HAR	5101174 Y			LS
7/14/2024 5:22	Janeshia Young	Other	CYP	5129104 Y			CUSTOMER W/O LIGHTS
7/14/2024 5:23	Janeshia Young	Other	SOH	5111483 Y			LS
7/14/2024 5:25	Janeshia Young	Other	BEL	5131441 Y			PS
							TF

7/14/2024 5:28	Janeshia Young	Other	TAMI MILLER	SPB	5093319 Y	LS WD
7/14/2024 6:18	Ginger Moore	Other	JUNE DEADRICK	HAR	5088898 Y	LO
7/14/2024 6:31	Charles Guilbeaux	Government Liaison	CAMERON YEARTY	GREENSBURG	5135580 Y	LIGHTS OUT/WIRE DOWN- SENT TO OPERATIONS TO ESCALATE
7/14/2024 7:33	Karla Saucedo	Government Liaison	Paul Lock	GPT	5090032 Y	Broken pole and downed lines. Comcast has two trunks and one feeder line on hold until CenterPoint completes your work.
7/14/2024 7:38	Celestine Lyons	Government Liaison	NICOLAS JIMENEZ	SUG	5087494 Y	Hospital laundry services 7/14: Dispatched
7/14/2024 7:59	Maria Solano	Government Liaison	Jeff Bonham	Bel	5093062 Y	Downed lines presenting safety hazard to onsite Comcast crew attempting to repair multiple downed fibers.
7/14/2024 8:05	Celestine Lyons	Government Liaison	Nicolas Jimenez	SUG	5135654 Y	LIGHTS OUT- TRAFFIC SIGNAL- SENT TO OPERATIONS TO ESCALATE
7/14/2024 8:09	Charles Guilbeaux	Government Liaison	CAMERON YEARTY	KATY	5123841 Y	LIGHTS OUT- ORDER ASSIGNED AS OF 7:43 AM 7/14 WIRE DOWN- ESCALATED TO ERIC DELGADO
7/14/2024 8:15	Charles Guilbeaux	Government Liaison	MARVIN VAUGHN	HARRISBURG	5087137 Y	
7/14/2024 8:24	Charles Guilbeaux	Government Liaison	OLIVIA CHRISS	BELLAIRE	5132787 Y	
7/14/2024 8:28	Celestine Lyons	Government Liaison	Cam Yearty	BAY	5135718 Y	
7/14/2024 8:32	Karla Saucedo	Government Liaison	Paul Lock	HAR	5115345 Y	
7/14/2024 8:35	Karla Saucedo	Government Liaison	Paul Lock	HAR	5114274 Y	several light poles that are leaning very low on Highway 521 in Arcola. wires are holding up the pole and transformers at Masterson and FM 521. There are two other poles on FM 521 just slightly south of Masterson
7/14/2024 9:06	Maria Solano	Government Liaison	Paul Lock	Brazoria	5100925 Y	LIGHTS OUT/ESCALATED TO OPERATIONS PER JASON WELLS
7/14/2024 9:14	Charles Guilbeaux	Executive	JASON WELLS	BELLAIRE	5117845 Y	Chemical manufacturer and need energization to move inventory out of location.
7/14/2024 9:22	Celestine Lyons	Government Liaison	Cam Yearty	SOH	5135995 Y	several light poles that are leaning very low on Highway 521 in Arcola. We are concerned that wires are holding up the pole and transformers at Masterson and FM 521. There are two other poles on FM 521 just slightly south of Masterson.
7/14/2024 9:31	Maria Solano	Government Liaison	Paul Lock	Brazoria	5115982 Y	

7/14/2024 9:33	Celestine Lyons	Government Liaison	CAM YEARTY	BAY	5136070 Y	All locations are on Circuit A110 and logged under Event ID 5089545, but HCOEM has requested priority escalation due to security concerns at site.
7/14/2024 9:57	Maria Solano	Government Liaison	Odell Winn	Baytown	5132675 Y	Restored
7/14/2024 10:00	Karla Saucedo	Government Liaison	Marvin Vaughn	GPT	5092519 Y	
7/14/2024 10:13	Karla Saucedo	Government Liaison	Marvin Vaughn	HUM	5093998 Y	Fire Departments without Power
7/14/2024 10:15	Karla Saucedo	Government Liaison	Marvin Vaughn	HUM	5088488 Y	Fire Departments without Power. Restored: 07/12/2024 19:51
7/14/2024 10:22	Karla Saucedo	Government Liaison	Marvin Vaughn	GPT	5091800 Y	Restored: 07/13/2024 17:54, Fire Departments without Power
7/14/2024 10:43	Maria Solano	Government Liaison	Jeff Bonham	galveston	5105084 Y	Downed live power line
7/14/2024 11:24	Maria Solano	Government Liaison	Paul Lock	HAR	5097973 Y	Senior and chronically ill patient and small children; Cust Aff: 33
7/14/2024 11:41	Deyanira Camacho	Government Liaison	Pierce Prater	SPB	5086717 Y	Elderly people that live near the forum that whole area is out. POWER RESTORED.
7/14/2024 11:45	Karla Saucedo	Government Liaison	Jeff Bonham	BRZ	5099034 Y	Tree in power line reported by Rep Ed Thompson. 12 customers affected. Escalated to Kedrick and Jason Beard
7/14/2024 11:47	Karla Saucedo	Government Liaison	Jeff Bonham	BRZ	5099034 Y	Tree in power line reported by Rep Ed Thompson. 12 customers affected. Escalated to Kedrick and Jason Beard
7/14/2024 11:47	Charles Guilbeaux	Government Liaison	ODELL WINN	SUGAR LAND	5125144 Y	LIGHTS OUT- SENT TO OPERATIONS TO GET ASSIGNED
7/14/2024 13:05	Celestine Lyons	Government Liaison	Odell Winn II	HUM	5089444 Y	Power line down-
7/14/2024 13:18	Celestine Lyons	Government Liaison	ODELL WINN	CYP	5137359 Y	Down Tree & Powerline
7/14/2024 13:28	Celestine Lyons	Government Liaison	Odell Winn II	BAY	5112628 Y	Down Tree & Powerline-
7/14/2024 13:31	Claudia Esparza Puente	Government Liaison	J JONES	NA	5112266 Y	NO POWER
7/14/2024 13:33	Deyanira Camacho	Government Liaison	Pierce Prater	GPT	5137070 Y	No power. POWER RESTORED
7/14/2024 13:37	Charles Guilbeaux	Executive	SHONDA JOHNSON	BELLAIRE	5094273 Y	LIGHTS OUT-WIRE DOWN- ESCALATED TO OPERATIONS
7/14/2024 13:46	Claudia Esparza Puente	Government Liaison	J JONES	CYP	5137468 Y	Down Tree & Powerline-
7/14/2024 13:47	Claudia Esparza Puente	Government Liaison	JACOB BUNCH	NA	5087328 Y	NO POWER
7/14/2024 13:48	Celestine Lyons	Government Liaison	Odell Winn II	ECHO	5097789 Y	NO POWER
7/14/2024 13:59	Celestine Lyons	Government Liaison	Odell Winn II	BAY	5086303 Y	Down Tree & Powerline POWER NUMBER- 1954 CUSTOMERS AFFECTED
7/14/2024 14:04	Celestine Lyons	Government Liaison	Odell Winn II	BAY	5137646 Y	DownTree & Powerline Tree & Powerline
7/14/2024 14:04	Claudia Esparza Puente	Government Liaison	D HARRISTON	BEL	5137723 Y	DOWN TREE/ POWER LINE
					5097708 Y	NO POWER



7/14/2024 14:51	Celestine Lyons	Government Liaison	Odell Winn II	SOH	5138562 Y	outage
7/14/2024 16:39	Charles Guilbeaux	Government Liaison	CAMERON YEARTY	HAR	5137531 Y	LIGHTS OUT
7/14/2024 16:43	Ginger Moore	Other	OLIVIA CHRISS	BAY	5138552 Y	PARTIAL SERVICE
7/14/2024 16:51	Maria Solano	Government Liaison	Paul Lock	Sugarland	5113052 Y	powerlines down
7/14/2024 16:52	Maria Solano	Government Liaison	Paul Lock	Sugarland	5113052 Y	down powerlines
7/14/2024 17:04	Maria Solano	Government Liaison	paul Lock	Sugarland	5146294 Y	Restored
7/14/2024 17:05	Maria Solano	Government Liaison	Damian Garcia	Brazoria	5123041 Y	Restored
7/14/2024 17:15	Charles Guilbeaux	Government Liaison	OLIVIA CHRISS	SOH	5109556 Y	LIGHTS OUT- ESCALATED OUTAGE TO OPERATIONS
7/14/2024 17:51	Charles Guilbeaux	Media	GLORIA BOUNDS	BEL	5112991 Y	LIGHTS OUT- MEDIA RELATIONS REQUESTED TO
7/14/2024 17:54	Maria Solano	Government Liaison	Paul lock	Sug	5120170 Y	ESCLATE SENT TO OPERATIONS.
7/14/2024 19:05	Ginger Moore	Other	CEVERA WHITE	BEL	5112991 Y	LS cust aff 63
7/14/2024 19:16	Claudia Esparza Puente	Government Liaison	PAUL LOCK	SUG	5130977 Y	CUSTOMER LOOKING FOR INFO ON ETR
7/14/2024 19:33	Claudia Esparza Puente	Government Liaison	PAUL LOCK	BEL	5086621 Y	POWER OUTAGE (RESTORED)
7/14/2024 19:35	Claudia Esparza Puente	Government Liaison	PAUL ODELL & ODELL	SPB	5099244 Y	NO POWER
7/14/2024 20:27	Ginger Moore	Other	CEVERA WHITE	GAL	5086718 Y	no power
7/14/2024 21:38	Janeshia Young	Other	JEFFREY BONHAM	CYP	5121685 Y	REQUESTING RESTORATION INFO
7/14/2024 22:47	Janeshia Young	Other	OLIVIA CHRISS	SUG	5109812 Y	LS
7/14/2024 23:15	Janeshia Young	Other	JEFFREY BONHAM	BEL	5137010 Y	LS WD
7/14/2024 23:36	Janeshia Young	Other	CAMERON YEARTY	SOH	5127304 Y	LS
7/14/2024 23:41	Janeshia Young	Other	CAMERON YEARTY	BEL	5139437 Y	LS WD
7/14/2024 23:43	Janeshia Young	Other	JEFFREY BONHAM	HUM	5086727 Y	LS
7/15/2024			Riley Stinnett		111111 Non-Customer	WB
7/15/2024			Steven Fox		10077977 Non-Customer	7/15 2-41 fbt, NO POWER
7/15/2024			Steven Fox		10078374 Non-Customer	
7/15/2024 9:17	Celestine Lyons	Government Liaison	Karen McKinnon	N/A	10077977 Non-Customer	Not passable large tree with power lines
7/15/2024 10:53	Ginger Moore	Other	JAY SAROLYA	GPT	10073886 Non-Customer	XFMR FUSE/PART SERV
7/15/2024 16:56	Claudia Esparza Puente	Government Liaison	D GARCIA	BRZ	10681040 Non-Customer	MERIDIANA PKWY (CR 56) & STONE GARDEN DR



7/15/2024	Paul Lock		4572808 Y		7/15 12:55 list; Down wire blocking driveway located on 74th St.
7/15/2024	Jeff Bonham	FTB	4505825 Y		
7/15/2024	Paul Lock		5027999 Y		7/15 12:55 list; Down power line on sidewalk.
7/15/2024	Jeff Bonham	SOH	5082181 Y		
7/15/2024	Steven Fox	BRZ	5082795 Y		
7/15/2024	Logan Broadway		5082935 Y		
7/15/2024	Olivia Chriss	BEL	5083549 Y		Downed Powerline
7/15/2024	Olivia Chriss	SPB	5083549 Y		Downed Powerline
7/15/2024	Olivia Chriss	SPB	5083549 Y		Downed Powerline
7/15/2024	Jacob Bunch		5084707 Y		
7/15/2024	Riley Stinnett		5085023 Y		7/15 2:41 list; [REDACTED]
7/15/2024	H SMITH	BAY	5085393 Y		
7/15/2024	K WALL	HUM	5085426 Y		
7/15/2024	CERT South	HUM	5086257 Y		
7/15/2024	O CHRISS	HUM	5086711 Y		
7/15/2024	CERT South	SUG	5086761 Y		
7/15/2024	CERT South	HAR	5087644 Y		
7/15/2024	H SMITH	BAY	5087687 Y		
7/15/2024	JEFF BONHAM	SPB	5088481 Y		Senior adult center
7/15/2024	Riley Stinnett		5088481 Y		7/15 2:41 list
7/15/2024	Riley Stinnett		5088786 Y		7/15 2:41 list
7/15/2024	Logan Broadway		5089350 Y		W Main at Barrymore
7/15/2024	Logan Broadway		5089350 Y		W Nazzo at Morris
7/15/2024	Logan Broadway		5089520 Y		3711 Trailwood
7/15/2024	Logan Broadway		5089520 Y		
7/15/2024	Paul Lock	SUG	5090881 Y		
7/15/2024	J BUNCH	SOH	5091019 Y		
7/15/2024	Logan Broadway		5091406 Y		
7/15/2024	Olivia Chriss		5091480 Y		

7/15/2024	Steven Fox	SOH	5092611 Y		
7/15/2024	Paul Lock	BAY	5092919 Y		
7/15/2024	J BUNCH	HAR	5093117 Y		
7/15/2024	Jacob Bunch		5094109 Y		
7/15/2024	Paul Lock	HAR	5094779 Y		
7/15/2024	J BUNCH	BEL	5095066 Y		
7/15/2024	J BUNCH	BEL	5095066 Y		
7/15/2024	J BUNCH	BEL	5095066 Y		
7/15/2024	Paul Lock		5095518 Y		
7/15/2024	Jeff Bonham	BAY	5095575 Y		
7/15/2024	Olivia Chriss		5096165 Y		
7/15/2024	Jacob Bunch	BEL	5096636 Y		
7/15/2024	J BONHAM	HAR	5096749 Y		
7/15/2024	Olivia Chriss	HAR	5097305 Y		
7/15/2024	J BUNCH	BEL	5097404 Y		
7/15/2024	Logan Broadway		5098097 Y		
7/15/2024	Logan Broadway		5098214 Y		
7/15/2024	Olivia Chriss	BEL	5098819 Y		
7/15/2024	Paul Lock	BEL	5098819 Y		
7/15/2024	June Deadrict	SUG	5098843 Y		
7/15/2024	PAUL LOCK	SPB	5099220 Y		
7/15/2024	Cam Yearly	SOH	5099226 Y		
7/15/2024	Odell Winn	SPB	5099244 Y		
7/15/2024	J DEADRICK	BEL	5099634 Y		
7/15/2024	Logan Broadway		5099983 Y		
7/15/2024	Logan Broadway		5099983 Y		
7/15/2024	Riley Stimmitt		5100618 Y		
7/15/2024	Paul Lock	HUM	5100926 Y		
7/15/2024	Priority Desk	BAY	5101119 Y		
7/15/2024	Riley Stimmitt		5102246 Y		7/15 2-41 list
7/15/2024	Riley Stimmitt		5103046 Y		7/15 2-41 list
7/15/2024	Jeff Bonham	SOH	5103283 Y		

7/15/2024	T MILLER	HUM	5103763 Y		
7/15/2024	Jacob Bunch		5104957 Y		
7/15/2024	Riley Stinnett	SPB	5105657 Y		
7/15/2024	SHANE KIMZEY	BEL	5105663 Y		
7/15/2024	J BONHAM	GPT	5106267 Y		
7/15/2024	Olivia Chriss		5106559 Y		• 2204 Couch St - powerline down
7/15/2024	CERT South	BEL	5106676 Y		
7/15/2024	CERT South	BEL	5106676 Y		
7/15/2024	Stacey Murphree	SPB	5107301 Y		
7/15/2024	Paul Lock	HAR	5108097 Y		
7/15/2024	Paul Lock		5109283 Y		7/15 12:55 list; lights out
7/15/2024	Paul Lock	SOH	5109420 Y		
7/15/2024	Paul Lock	SOH	5109556 Y		
7/15/2024	Jeff Bonham	CYP	5110044 Y		
7/15/2024	PAUL LOCK	SOH	5110093 Y		
7/15/2024	Olivia Chriss		5110180 Y		
7/15/2024	Steven Fox	BRZ	5112518 Y		
7/15/2024	Joymeshia Jones	BEL	5112706 Y		
7/15/2024	Joymeshia Jones	HAR	5113438 Y		
7/15/2024	J BUNCH	BEL	5116084 Y		
7/15/2024	Media Relations	GPT	5117248 Y		7/15 12:55 list; just them no power
7/15/2024	Paul Lock		5118127 Y		
7/15/2024	Paul Lock	FTB	5118308 Y		elderly
7/15/2024	Paul Lock	FTB	5118308 Y		asthma patient
7/15/2024	Paul Lock	FTB	5118308 Y		MS patient
7/15/2024	Paul Lock	KTY	5118834 Y		
7/15/2024	Paul Lock	SOH	5121002 Y		Pearland CM Joe Koza
7/15/2024	Paul Lock	SOH	5121002 Y		Pearland CM Joe Koza
7/15/2024	Paul Lock		5122114 Y		

7/15/2024	Steven Fox	BRZ	5122115 Y	Wood pole requested
7/15/2024	Paul Lock	FTB	5122438 Y	low hanging line
7/15/2024	P LOCK	SUG	5122513 Y	
7/15/2024	JEFF BONHAM	GAL	5122621 Y	
7/15/2024	Riley Stinnett		5123442 Y	7/15 2:41 list
7/15/2024	Logan Broadway		5124306 Y	Crosby Cedar Bayou at Massy T
7/15/2024	Paul Lock	BRZ	5124365 Y	
7/15/2024	H SMITH	BAY	5124827 Y	
7/15/2024	EOP Priority Desk	BEL	5124843 Y	Nursing Home
7/15/2024	Olivia Chriss	BEL	5125222 Y	
7/15/2024	P LOCK	GPT	5126424 Y	
7/15/2024	Paul Lock	FTB	5126530 Y	elderly
7/15/2024	Paul Lock	FTB	5126530 Y	elderly
7/15/2024	Paul Lock	FTB	5127232 Y	7/15 12:55 list
7/15/2024	CERT South	SOH	5127467 Y	
7/15/2024	G TORRES	HUM	5128847 Y	
7/15/2024	G TORRES	HUM	5128847 Y	
7/15/2024	Paul Lock		5128960 Y	7/15 12:55 list
7/15/2024	CERT South	SOH	5131180 Y	
7/15/2024	J BONHAM	GPT	5132990 Y	
7/15/2024	Paul Lock		5133724 Y	7/15 12:55 list
7/15/2024	H SMITH	BAY	5134217 Y	
7/15/2024	Olivia Chriss	SPB	5134403 Y	
7/15/2024	Riley Stinnett		5135116 Y	
7/15/2024	Riley Stinnett		5135116 Y	
7/15/2024	Olivia Chriss	BEL	5135413 Y	
7/15/2024	Jeff Bonham	GPT	5136153 Y	
7/15/2024	Paul Lock	SPB	5136737 Y	
7/15/2024	Olivia Chriss	BEL	5137288 Y	
7/15/2024	Jacob Bunch		5137686 Y	
7/15/2024	H SMITH	BAY	5138522 Y	







7/15/2024 10:34	Charles Guilbeaux	Government Liaison	CAMERON YEARTY	BEL	5135771 Y	PARTIAL POWER- ESCALATED TO OPERATIONS TO GET DISPATCHED
7/15/2024 10:39	Charles Guilbeaux	Government Liaison	TAMI MILLER	SPB	5088481 Y	LIGHTS OUT-ESCALATED TO OPERATIONS
7/15/2024 10:51	Charles Guilbeaux	Government Liaison	TAMI MILLER	GPT	5139046 Y	LIGHTS OUT- ESCALATED TO OPERATIONS
7/15/2024 10:52	Karla Saucedo	Government Liaison	Cam Yearty	GPT	5094828 Y	WIRED DOWN @ 2400 BLOCK FLECHTER
7/15/2024 10:55	Charles Guilbeaux	Government Liaison	OLIVIA CHRISS	HAR	5142244 Y	NO POWER
7/15/2024 10:59	Maria Solano	Government Liaison	OLIVIA CHRIS	HAR	5140080 Y	LIGHTS OUT- SENT REQ TO OPERATIONS TO ESCALATE
7/15/2024 11:12	Claudia Esparza Puente	Government Liaison	L PERRYMAN	HUM	5122653 Y	
7/15/2024 11:39	Charles Guilbeaux	Government Liaison	PAUL LOCK	HAR	5129218 Y	
7/15/2024 11:45	Karla Saucedo	Government Liaison	Olivia Chriss	SUG	5139205 Y	Hoping for an ETR - neighborhood in Ashford Forest 77077 is still down with no electricity. While working ETR was updated. Two man crew was there from 10:15 to 11 a.m. The ERT was updated from 7/19 8 pm to 7/15 10:15 p.m. I just pinged the meter and it show's the address is energized and was restored at 07/15/2024 11:31.
7/15/2024 12:01	Karla Saucedo	Government Liaison	Cam Yearty	SOH	5105027 Y	power pole leaning near one of our lift stations and Great Wolf Lodge. Reported by Harris County & City of Webster OEM
7/15/2024 12:21	Maria Solano	Government Liaison	Jeff Bonham	Galveston	5126533 Y	customer shows with power but does not
7/15/2024 12:31	Maria Solano	Government Liaison	Michael Roeder	Brazos	5133387 Y	120+ unit apartment complex with elderly
7/15/2024 12:37	Deyanira Camacho	Government Liaison	Olivia Chriss	SPB	5134905 Y	DOWN LINES
7/15/2024 12:44	Claudia Esparza Puente	Government Liaison	STACEY	GPT	5094379 Y	NO POWER
7/15/2024 12:47	Maria Solano	Government Liaison	Michael Roeder	Brazoria	5133387 Y	Apt complex- elderly
7/15/2024 12:54	Maria Solano	Government Liaison	Olivia Chriss	SOH	5137614 Y	restored
7/15/2024 13:16	Claudia Esparza Puente	Government Liaison	P LOCK	BAY	5143052 Y	NO POWER
7/15/2024 13:52	Claudia Esparza Puente	Government Liaison	L PERRYMAN	BEL	5141970 Y	POWER IS ON, POLE IS LEANING IN THE BACK OF SHOP.
7/15/2024 13:56	Claudia Esparza Puente	Government Liaison	Joy Jones	HUMBLE	5139667 Y	NO POWER
7/15/2024 14:11	Karla Saucedo	Government Liaison	Cam Yearty	SOH	5114888 Y	
7/15/2024 14:26	Deyanira Camacho	911/Fire/HPD	Marvin Vaughn	HUM	5090831 Y	
7/15/2024 14:46	Charles Guilbeaux	Government Liaison	ODELL WINN	BAY	5099257 Y	LIGHTS OUT- ESCALATED TO OPERATIONS



7/15/2024 14:47	Maria Solano	Government Liaison	Olivia Chris	Spring branch	5095302 Y	Several medically fragile residents here without power
7/15/2024 14:54	Maria Solano	Government Liaison	Olivia Chriss	SUG	5143937 Y	Downed Lines blocking sidewalks and streets Address: Intersection of Dairy Ashford and Ashford Parkway.
7/15/2024 14:56	Deyanira Camacho	Government Liaison	Paul Lock	BEL	5120291 Y	NO POWER! Customer with at home dialysis. Performing currently with friend.
7/15/2024 14:57	Karla Saucedo	Government Liaison	Marvin Vaughn	SOH	5093686 Y	Sparking Live Wire - Burned Tree
7/15/2024 14:58	Deyanira Camacho	Government Liaison	Olivia Chriss	GPT	5143380 Y	Downed lines. Reported fire on 7/13. Sent to Eric and Jason/Kedrick
7/15/2024 15:22	Karla Saucedo	Government Liaison	Olivia Chriss	SPB	5099244 Y	LIGHTS OUT- POLE LEANING-LIGHTS OUT- ESCALATED TO OPERATIONS
7/15/2024 15:35	Charles Guilbeaux	Government Liaison	MICHAEL ROEDER	BEL	5141782 Y	LS: media
7/15/2024 15:48	Maria Solano	Government Liaison	Paul lock	Humble	5088426 Y	lives wires with branch hanging in location below. LIGHTS OUT- ESCLATED THIS TO OPERATIONS
7/15/2024 16:00	Karla Saucedo	Government Liaison	Olivia Chriss	BEL	5144289 Y	LIGHTS OUT - SENT TO OPERATIONS TO ESCALATE
7/15/2024 16:16	Charles Guilbeaux	Government Liaison	MICHAEL ROEDER	GPT	5126424 Y	No power
7/15/2024 16:20	Charles Guilbeaux	Government Liaison	JEFFERY BONHAM	HUM	5143748 Y	No power
7/15/2024 16:24	Deyanira Camacho	Government Liaison	Riley Stinnett	SPB	5135116 Y	NO POWER AT ADMIN OFFICES
7/15/2024 16:25	Deyanira Camacho	Government Liaison	Riley Stinnet	SPB	5095847 Y	Streetlight without power, causing traffic issues. Address: Memorial Dr and N. Wilcrest (13300 Memorial Drive
7/15/2024 16:45	Claudia Esparza Puento	Government Liaison	J DEADRICK	BEL	5139667 Y	
7/15/2024 17:01	Maria Solano	Government Liaison	Olivia Chriss	Spring branch	5102246 Y	
7/15/2024 17:12	Karla Saucedo	Government Liaison	Paul Lock	Bel	5141671 Y	
7/15/2024 17:14	Ginger Moore	Other	PATRICK WOOD	SPB	5144457 Y	LO/WB/TB
7/15/2024 17:32	Claudia Esparza Puento	Government Liaison	O CHRIS	sug	5100571 Y	power outage (restored)
7/15/2024 17:33	Karla Saucedo	Government Liaison	Paul Lock	SOH	5108796 Y	No power
7/15/2024 17:41	Claudia Esparza Puento	Government Liaison	olivia chriss	spb	5140257 Y	power outage (restored)
7/15/2024 18:01	Karla Saucedo	Government Liaison	Paul Lock	BEL	5109424 Y	No power. Reported by COH CM Abbie Kamin
7/15/2024 18:02	Ginger Moore	Other	HAROLD DUTTON	SOH	5098018 Y	LO
7/15/2024 18:07	Claudia Esparza Puento	Government Liaison	JUNE D	BELLAIRE	5105509 Y	LINES DOWN, YOU CAN VIEW OUTAGE AT 4521 BRIARBEND FOR REFERENCE.



7/15/2024 18:09	Ginger Moore	Other	JOHN MCCOY / JEFF BONHAM	GOT	5144170 Y	VICINITY STILL OUT
7/15/2024 18:21	Karla Saucedo	Government Liaison	Jeff Bonham	BRZ	5102630 Y	No power
7/15/2024 18:40	Karla Saucedo	Government Liaison	Shonda Johnson	BEL	5091480 Y	Customer inquired through LinkedIn. Restored at 3pm
7/15/2024 19:20	Claudia Esparza Puente	Government Liaison	Paul Lock	GPT	5126424 Y	NO POWER
7/15/2024 19:38	Claudia Esparza Puente	Government Liaison	O CHRIS	BEL	5111160 Y	NO POWER
7/15/2024 19:44	Deyanira Camacho	Government Liaison	Jeffrey	Galveston	5144851 Y	Senator Mayes Middleton reports this outage and asked that it be escalated.
7/15/2024 19:50	Karla Saucedo	Government Liaison	Jeff Bonham	SOH	5105413 Y	Rep Ed Thompson requested this outage be escalated
7/16/2024 19:15	Ginger Moore	Other	JEFF BONHAM	NA	9999999 Non-Customer	NOT CNP SERV AREA
7/16/2024			Stacey Murphee		4942168 Y	Restored
7/16/2024			Stacey Murphee		5083522 Y	Restored
7/16/2024			Stacey Murphee		5083522 Y	Restored
7/16/2024			Stacey Murphee		5084282 Y	Restored
7/16/2024			Stacey Murphee		5084543 Y	Restored
7/16/2024			Stacey Murphee		5085023 Y	Restored
7/16/2024			Stacey Murphee		5085024 Y	Out
7/16/2024			Stacey Murphee		5085260 Y	Restored
7/16/2024			Stacey Murphee		5085446 Y	Out
7/16/2024			Stacey Murphee		5085446 Y	Out
7/16/2024			Stacey Murphee		5085513 Y	Restored
7/16/2024			Stacey Murphee		5085797 Y	Restored
7/16/2024			Stacey Murphee		5086222 Y	Restored
7/16/2024			Stacey Murphee		5086995 Y	Restored
7/16/2024			Stacey Murphee		5087037 Y	Restored
7/16/2024			Stacey Murphee		5087068 Y	Restored
7/16/2024			Stacey Murphee		5087266 Y	Restored
7/16/2024			Stacey Murphee		5087285 Y	Restored
7/16/2024			Stacey Murphee		5087285 Y	Restored
7/16/2024			Jeff Bonham		5087301 Y	Restored
7/16/2024			Jeff Bonham		5087301 Y	Out
7/16/2024			Stacey Murphee		5087304 Y	Out
7/16/2024			Stacey Murphee		5087304 Y	Out
7/16/2024			Stacey Murphee		5087304 Y	Out
7/16/2024			Stacey Murphee		5087304 Y	Out
7/16/2024			Stacey Murphee		5087304 Y	Out
7/16/2024			Stacey Murphee		5087304 Y	Out
7/16/2024			Stacey Murphee		5087304 Y	Out

7/16/2024	Stacey Murphee		5087304 Y	Out
7/16/2024	Stacey Murphee		5087328 Y	Restored
7/16/2024	Stacey Murphee		5087733 Y	Restored
7/16/2024	Stacey Murphee		5088627 Y	Restored
7/16/2024	Stacey Murphee		5088929 Y	Restored
7/16/2024	Stacey Murphee		5089514 Y	Restored
7/16/2024	Stacey Murphee		5089514 Y	Restored
7/16/2024	Stacey Murphee		5089554 Y	Restored
7/16/2024	Stacey Murphee		5089607 Y	Restored
7/16/2024	June Deadrick		5089608 Y	
7/16/2024	Jeff bonham		5090097 Y	
7/16/2024	Stacey Murphee		5090229 Y	Restored
7/16/2024	Stacey Murphee		5090740 Y	Restored
7/16/2024	Stacey Murphee		5090881 Y	Restored
7/16/2024	Stacey Murphee		5090881 Y	Restored
7/16/2024	Stephen Bezecky		5091019 Y	
7/16/2024	Stacey Murphee		5091800 Y	Restored
7/16/2024	Stacey Murphee		5092164 Y	Restored
7/16/2024	Stacey Murphee		5092164 Y	Restored
7/16/2024	Stacey Murphee		5092164 Y	Restored
7/16/2024	Stacey Murphee		5092519 Y	Restored
7/16/2024	Stacey Murphee		5092696 Y	Restored
7/16/2024	Stacey Murphee		5093374 Y	Restored
7/16/2024	Stacey Murphee		5093374 Y	Restored
7/16/2024	Stacey Murphee		5093374 Y	Restored
7/16/2024	Stacey Murphee		5093659 Y	Restored
7/16/2024	Jeff bonham		5093907 Y	
7/16/2024	Jeff bonham		5094109 Y	
7/16/2024	Stacey Murphee		5094389 Y	Restored
7/16/2024	Jeff bonham		5094499 Y	
7/16/2024	Stacey Murphee		5094767 Y	Restored
7/16/2024	Stacey Murphee		5095048 Y	Restored
7/16/2024	Jeff bonham		5095183 Y	
7/16/2024	Stacey Murphee		5095412 Y	Restored
7/16/2024	Jacob Bunch		5095793 Y	
7/16/2024	Stacey Murphee		5096659 Y	Restored

7/16/2024	Stacey Murphee			5096659 Y	Restored
7/16/2024	Stacey Murphee			5096659 Y	Restored
7/16/2024	Jacob Bunch			5096749 Y	
7/16/2024	Stacey Murphee			5096826 Y	Restored
7/16/2024	Stacey Murphee			5097235 Y	Restored
7/16/2024	Stacey Murphee			5098242 Y	Restored
7/16/2024	Stacey Murphee			5098268 Y	Restored
7/16/2024	Stacey Murphee			5098268 Y	Restored
7/16/2024	Stacey Murphee			5099763 Y	Restored
7/16/2024	Stacey Murphee			5099891 Y	Restored
7/16/2024	Cert south			5100118 Y	
7/16/2024	Stacey Murphee			5101852 Y	Restored
7/16/2024	Stacey Murphee			5101991 Y	Restored
7/16/2024	Stacey Murphee			5103085 Y	Out
7/16/2024	Stacey Murphee			5103145 Y	Restored
7/16/2024	Stacey Murphee			5103630 Y	Restored
7/16/2024	Stacey Murphee			5104673 Y	Restored
7/16/2024	Stacey Murphee			5106258 Y	Out
7/16/2024	Gerard Torres			5106565 Y	
7/16/2024	Jeff bonham			5106872 Y	
7/16/2024	Stacey Murphee			5108084 Y	Out
7/16/2024	Stacey Murphee			5108183 Y	Restored
7/16/2024	Stacey Murphee			5108487 Y	Restored
7/16/2024	Stacey Murphee			5110407 Y	Restored
7/16/2024	Stacey Murphee			5110719 Y	Restored
7/16/2024	Stacey Murphee			5111092 Y	Out
7/16/2024	Stacey Murphee			5111398 Y	Restored
7/16/2024	Stacey Murphee			5111926 Y	Restored
7/16/2024	Stacey Murphee			5113327 Y	Restored
7/16/2024	Stacey Murphee			5113327 Y	Restored
7/16/2024	Stacey Murphee			5113438 Y	Restored
7/16/2024	Stacey Murphee			5113885 Y	Restored
7/16/2024	Stacey Murphee			5115759 Y	Restored
7/16/2024	Stacey Murphee			5115759 Y	Restored
7/16/2024	Stacey Murphee			5116181 Y	Restored
7/16/2024	Stacey Murphee			5116767 Y	Restored
7/16/2024	Paul Lock			5116936 Y	
7/16/2024	Stacey Murphee			5117334 Y	Restored

7/16/2024	Paul Lock	5118308 Y		Restored
7/16/2024	Stacey Murphee	5118383 Y		Restored
7/16/2024	Stacey Murphee	5120109 Y		Restored
7/16/2024	Stacey Murphee	5120179 Y		Restored
7/16/2024	Stacey Murphee	5120385 Y		Restored
7/16/2024	Stacey Murphee	5121289 Y		Restored
7/16/2024	Stacey Murphee	5122717 Y		Restored
7/16/2024	Stacey Murphee	5123940 Y		Restored
7/16/2024	Mason Hancock	5124056 Y		
7/16/2024	Stacey Murphee	5125366 Y		Restored
7/16/2024	Stacey Murphee	5125589 Y		Restored
7/16/2024	Olivia Chriss	5126054 Y		Restored
7/16/2024	Stacey Murphee	5126787 Y		Out
7/16/2024	Stacey Murphee	5127190 Y		Restored
7/16/2024	Stacey Murphee	5127680 Y		Restored
7/16/2024	Jeff bonham	5127771 Y		
7/16/2024	Stacey Murphee	5128135 Y		Restored
7/16/2024	Stacey Murphee	5128524 Y		Restored
7/16/2024	Stacey Murphee	5129125 Y		Restored
7/16/2024	Jacob Bunch	5130613 Y		
7/16/2024		5131271 Y		
7/16/2024	Stacey Murphee	5131302 Y		Restored
7/16/2024	Stacey Murphee	5131388 Y		Restored
7/16/2024	Stacey Murphee	5131715 Y		Restored
7/16/2024	Jeff bonham	5131933 Y		
7/16/2024	Jeff bonham	5131933 Y		
7/16/2024	Jeff bonham	5131933 Y		
7/16/2024	Stacey Murphee	5132218 Y		Restored
7/16/2024	Cert South	5132531 Y		
7/16/2024	Stacey Murphee	5133576 Y		Restored
7/16/2024	Stacey Murphee	5136656 Y		Restored
7/16/2024	Stacey Murphee	5134512 Y		Restored
7/16/2024	Stacey Murphee	5134956 Y		Restored
7/16/2024	Stacey Murphee	5134956 Y		Restored
7/16/2024	Stacey Murphee	5135770 Y		Restored
7/16/2024	Stacey Murphee	5136282 Y		Out
7/16/2024	Stacey Murphee	5136628 Y		Restored
7/16/2024	Stacey Murphee	5136742 Y		Out



7/16/2024	Stacey Murphee		5136750 Y	Restored
7/16/2024	Stacey Murphee		5137520 Y	Restored
7/16/2024	Stacey Murphee		5138129 Y	Restored
7/16/2024	Stacey Murphee		5138699 Y	Restored
7/16/2024	Stacey Murphee		5139192 Y	Restored
7/16/2024	Stacey Murphee		5139414 Y	Restored
7/16/2024	Stacey Murphee		5139688 Y	Restored
7/16/2024	Stacey Murphee		5139688 Y	Restored
7/16/2024	Stacey Murphee		5139803 Y	Out
7/16/2024	Stacey Murphee		5139803 Y	Out
7/16/2024	Stacey Murphee		5140053 Y	Restored
7/16/2024	Stacey Murphee		5141650 Y	Restored
7/16/2024	Stacey Murphee		5141691 Y	Out
7/16/2024	Stacey Murphee		5142246 Y	Out
7/16/2024	Stacey Murphee		5142876 Y	Out
7/16/2024	Stacey Murphee		5143748 Y	Out
7/16/2024	Stacey Murphee		5144725 Y	Out
7/16/2024	Paul Lock		5144800 Y	
7/16/2024	Stacey Murphee		5145040 Y	Restored
7/16/2024	Stacey Murphee		5145040 Y	Restored
7/16/2024	Stacey Murphee		5145040 Y	Restored
7/16/2024	Stacey Murphee		5145040 Y	Restored
7/16/2024	Stacey Murphee		5145040 Y	Restored
7/16/2024	Stacey Murphee		5145040 Y	Restored
7/16/2024	Stacey Murphee		5145040 Y	Restored
7/16/2024	Stacey Murphee		5145056 Y	Restored
7/16/2024	Paul Lock		5146390 Y	
7/16/2024	Robert Kayser		5146461 Y	
7/16/2024	Odell Winn		5146576 Y	
7/16/2024	Mason Hancock		5147883 Y	
7/16/2024	Paul Lock		5149934 Y	
7/16/2024	Jeff bonham		5149934 Y	
7/16/2024	Jacob Bunch		5150900 Y	
7/16/2024	Robert Kayser		5152511 Y	
7/16/2024	Jeff bonham		5153479 Y	
7/16/2024	June Deadrick		5154244 Y	
7/16/2024	Cameron Yearty		5146586 Y	

7/16/2024 1:48	Janeshia Young	Other	JEFFREY BONHAM	GPT	5141993 Y	LS	
7/16/2024 5:15	Janeshia Young	Other	LAKRISS PERRYMAN	GPT	5084869 Y	LS	
7/16/2024 6:35	Ginger Moore	Other	JEFF BONHAM	GPT	5094762 Y	CUST LO	LIGHTS OUT- SENT TO OPERATIONS TO HAVE ORDER ASSIGNED
7/16/2024 7:07	Charles Guillbeaux	Government Liaison	ODEL WINN	BEL	5105636 Y		
7/16/2024 9:09	Karla Saucedo	Government Liaison	Jake Bunch	BEL	5100426 Y		No power, customer got ahold of CNP employee.
7/16/2024 9:14	Claudia Esparza Puente	Government Liaison	S FOX	BRZ	5112518 Y		NO POWER
7/16/2024 9:15	Claudia Esparza Puente	Government Liaison	KEVIN HARE	SOH	5105538 Y		no power
7/16/2024 9:44	Maria Solano	Government Liaison	Hayden Smith	LaPorte	10087950 Y		
7/16/2024 9:50	Charles Guillbeaux	Government Liaison	PERIN WALL	GPT	5144725 Y		LIGHTS OUT- ESCALATED TO OPERSTIONS
7/16/2024 10:10	Claudia Esparza Puente	Government Liaison	CERTSouth	BEL	5109823 Y		NO POWER
7/16/2024 10:12	Claudia Esparza Puente	Government Liaison	JUNE DEADRICK	SOH	5129133 Y		
7/16/2024 10:23	Karla Saucedo	Government Liaison	Cam Yearly	HUM	5147632 Y		Dispatch center without power. Facility remains on generator power due to only having 2 of 3 phases active. Harris County OEM is requesting priority restoration of all 3 phases in order to ensure full 911 capabilities. Reported by Harris County OEM
7/16/2024 10:29	Karla Saucedo	Government Liaison	Jake Bunch	BEL	5146812 Y		
7/16/2024 10:30	Claudia Esparza Puente	Government Liaison	J BONHAM	GPT	5132990 Y		NO POWER
7/16/2024 10:31	Claudia Esparza Puente	Government Liaison	JUNE D	HAR	5142987 Y		NO POWER
7/16/2024 10:43	Karla Saucedo	Government Liaison	Jacob Bunch	HAR	5129614 Y		Leaning pole reported. Located Side of Fiesta on Fulton right off Quitman reported by City of Houston
7/16/2024 11:55	Deyanira Camacho	Government Liaison	Shane Kinnedy	BEL	5124169 Y		
7/16/2024 12:09	Claudia Esparza Puente	Government Liaison	R STINNETT	BEL	5112962 Y		NO POWER
7/16/2024 12:10	Karla Saucedo	Government Liaison	Jake Bunch	HAR	5127453 Y		Used closest address without power. Leaning pole reported in the 2200 block Fulton St
7/16/2024 12:17	Charles Guillbeaux	Government Liaison	JACOB BUNCH	HAR	5097638 Y		LIGHTS OUT- ORDER DISPATCHED
7/16/2024 12:30	Claudia Esparza Puente	Government Liaison	C YEARTY	HUM	5146857 Y		NO POWER
7/16/2024 12:30	Claudia Esparza Puente	Government Liaison	J DEADRICK	BEL	5105948 Y		NO POWER, WIRE DOWN

7/16/2024 12:38	Karla Saucedo	Government Liaison	Olivia Chriss		SUG	5146625 Y	Power surge reported. Residents left home afraid catch fire. Electrician reported damage to service drop
7/16/2024 12:50	Claudia Esparza Puente	Government Liaison	SHANE KIMZEY		BEL	5124169 Y	NO POWER, WIRES DOWN (RESOLVED)
7/16/2024 12:51	Charles Guilbeaux	Government Liaison	ODELL WINN		HAR	5097305 Y	LIGHTS OUT- THIS REQUEST WAS ESCALATED TO OPERATIONS
7/16/2024 13:56	Claudia Esparza Puente	Government Liaison	H SMITH		BAY	5087687 Y	NO POWER
7/16/2024 14:12	Charles Guilbeaux	Government Liaison	GERARD TORRES		HAR	5144874 Y	LIGHTS OUT
7/16/2024 14:15	Celestine Lyons	Government Liaison	Jeff Bonham		HUM	5131933 Y	UNABLE TO LOCATE IN CNP TERRITORY
7/16/2024 14:22	Celestine Lyons	Government Liaison	Jeff Bonham		GPT	5094499 Y	CREW ON SITE/CNP, Meter #: 66427169
7/16/2024 14:28	Celestine Lyons	Government Liaison	Jeff Bonham		GPT	5094499 Y	CREW ON SITE/CNP, Meter #: 88107753
7/16/2024 14:37	Celestine Lyons	Government Liaison	Jeff Bonham		HUM	5094499 Y	CREW ON SITE
7/16/2024 14:40	Celestine Lyons	Government Liaison	Jeff Bonham		HUM	5094499 Y	CREW ONSITE
7/16/2024 14:42	Celestine Lyons	Government Liaison	Jeff Bonham		HUM	5094499 Y	CREW ONSITE
7/16/2024 14:47	Celestine Lyons	Government Liaison	Jeff Bonham		GPT	5087301 Y	RESTORED
7/16/2024 14:51	Celestine Lyons	Government Liaison	Jeff Bonham		GPT	5093907 Y	POWER OUTAGE /RESTORED
7/16/2024 14:55	Celestine Lyons	Government Liaison	Jeff Bonham		HUM	5094109 Y	Created by IVR_OTRACKER for MEDICAL from IVR
7/16/2024 14:58	Celestine Lyons	Government Liaison	Jeff Bonham		HUM	5094498 Y	RESTORED
7/16/2024 15:07	Claudia Esparza Puente	Government Liaison	P LOCK		HUM	5088426 Y	NO POWER (RESTORED)
7/16/2024 15:21	Celestine Lyons	Government Liaison	Jeff Bonham		GPT	5121895 Y	CREW ONSITE
7/16/2024 15:26	Celestine Lyons	Government Liaison	Jeff Bonham		HUM	5131933 Y	RESTORED
7/16/2024 15:27	Claudia Esparza Puente	Government Liaison	PAUL LOCK		NA	5112709 Y	NO POWER (Restored, meter shows positive plug)
7/16/2024 15:28	Claudia Esparza Puente	Government Liaison	P LOCK		NA	5107961 Y	NO POWER
7/16/2024 15:28	Claudia Esparza Puente	Government Liaison	PAUL		SUG	5122513 Y	NO POWER
7/16/2024 15:30	Celestine Lyons	Government Liaison	Jeff Bonham		CYP	5131204 Y	CREW DISPATCHED



7/16/2024 15:38	Claudia Esparza Puente	Government Liaison	PAUL L	GPT	5100022 Y		NO POWER
7/16/2024 15:38	Claudia Esparza Puente	Government Liaison	P LOCK	SOH	5091019 Y		NO POWER (RESTORED)
7/16/2024 15:39	Celestine Lyons	Government Liaison	Jeff Bonham	N/A	5089682 Y		RESTORED
7/16/2024 15:41	Claudia Esparza Puente	Government Liaison	P LOCK	HUM	5087304 Y		NO POWER RESTORED
7/16/2024 15:42	Celestine Lyons	Government Liaison	Jeff Bonham	HUM	5127771 Y		NO POWER
7/16/2024 15:48	Claudia Esparza Puente	Government Liaison	P LOCK	SUG	5122698 Y		CREW ONSITE
7/16/2024 15:48	Celestine Lyons	Government Liaison	Jeff Bonham	HUM	5094499 Y		NO POWER (RESTORED)
7/16/2024 15:49	Claudia Esparza Puente	Government Liaison	P LOCK	BEL	5109823 Y		NO POWER
7/16/2024 16:07	Claudia Esparza Puente	Government Liaison	PAUL LOCK	BAY	5149779 Y		LIGHTS OUT- OUTAGE ASSIGNED 7/16 2:15PM
7/16/2024 16:08	Charles Guilbeaux	Government Liaison	JEFFERY BONHAM	HUM	5146857 Y		RESTORED
7/16/2024 16:12	Celestine Lyons	Government Liaison	Jeff Bonham	HUM	5094498 Y		NO POWER/CREW ON SITE
7/16/2024 16:20	Celestine Lyons	Government Liaison	Jeff Bonham	HUM	5094499 Y		RESTORED
7/16/2024 16:43	Celestine Lyons	Government Liaison	Jeff Bonham	GPT	5101272 Y		NO POWER/RESTORED
7/16/2024 17:00	Celestine Lyons	Government Liaison	Jeff Bonham	GPT	5094531 Y		NO POWER (RESTORED)
7/16/2024 17:03	Claudia Esparza Puente	Government Liaison	P LOCK	SUG	5084339 Y		RESTORED
7/16/2024 17:04	Celestine Lyons	Government Liaison	Jeff Bonham	HUM	5111031 Y		POWER RESTORED
7/16/2024 17:08	Celestine Lyons	Government Liaison	Jeff Bonham	HUM	5111031 Y		NO POWER
7/16/2024 17:10	Claudia Esparza Puente	Government Liaison	OLIVIA CHRISS	BEL	5150598 Y		no power/restored
7/16/2024 17:12	Celestine Lyons	Government Liaison	Jeff Bonham	HUM	5094109 Y		NO POWER
7/16/2024 17:20	Claudia Esparza Puente	Government Liaison	OLIVIA CHRISS	BEL	5146917 Y		NO POWER
7/16/2024 17:21	Claudia Esparza Puente	Government Liaison	O CHRISS	BEL	5146917 Y		NO POWER
7/16/2024 17:22	Claudia Esparza Puente	Government Liaison	G TORRES	GPT	5150669 Y		LIGHTS OUT- SENT TO OPERATIONS TO GET ORDER
7/16/2024 17:39	Charles Guilbeaux	Government Liaison	JEFFERY BONHAM	HUM	5149176 Y		ASSIGNED
7/16/2024 17:42	Charles Guilbeaux	Other	TRAVIS DRABEK	HAR	5148923 Y		PARTIAL SERVICE-SENT TO OPERATIONS TO ASSIGN
7/16/2024 17:45	Claudia Esparza Puente	Government Liaison	J BUNCH	soh	5150743 Y		no power
7/16/2024 17:48	Celestine Lyons	Government Liaison	Jeff Bonham	HUM	5131933 Y		RESTORED
7/16/2024 18:05	Celestine Lyons	Government Liaison	Jeff Bonham	GPT	5087503 Y		RESTORED







Date/Time	Customer	Category	Agent	City	Phone	Notes	WD/LO
7/17/2024 8:19	Ginger Moore	Other	JEFF BONHAM	HUM	5094109 Y		
7/17/2024 8:20	Ginger Moore	Other	OLIVIA CHRISS	HAR	5094870 Y	UPDATED WITH TREE ON POWER LINE	
7/17/2024 8:31	Celestine Lyons	Government Liaison	Jeff Bonham	GPT	5094531 Y	POWER OUTAGE	
7/17/2024 8:41	Celestine Lyons	Government Liaison	Jeff Bonham	HUM	5111031 Y	POWER OUTAGE	
7/17/2024 8:43	Celestine Lyons	Government Liaison	Jeff Bonham	GPT	5111031 Y	POWER OUTAGE	
7/17/2024 8:47	Celestine Lyons	Government Liaison	Jeff Bonham	HUM	5111031 Y	POWER OUTAGE	
7/17/2024 8:48	Charles Guilbeaux	Government Liaison	JEFFERY BONHAM	BEL	5151428 Y	LIGHTS OUT	
7/17/2024 11:19	Charles Guilbeaux	Government Liaison	OLIVIA CHRISS	BEL	5153758 Y	ENTERED LIGHTS OUT TROUBLE	
7/17/2024 12:16	Maria Solano	Government Liaison	Paul Lock	HAR	5122856 Y	Senior citizen without power power restored	
7/17/2024 12:38	Maria Solano	Government Liaison	Paul lock	bellaire	5147251 Y		
7/17/2024 12:44	Maria Solano	Government Liaison	paul lock	SOH	5155687 Y	non customer- customer owned distribution center	
7/17/2024 13:01	Celestine Lyons	Government Liaison	PAUL LOCK	BEL	5156014 Y	An electrician checked and said that the lines are only 80 volts per leg (line) when each leg/line is supposed to be delivering 120 volts. So...again...we do not have enough power being delivered on the lines.	
7/17/2024 13:08	Celestine Lyons	Government Liaison	PAUL LOCK	BEL	5154278 Y	low voltage	
7/17/2024 14:22	Celestine Lyons	Government Liaison	PAUL LOCK	SUG	5154750 Y	REPORTED POWERAGE	
7/17/2024 14:40	Celestine Lyons	Government Liaison	PAUL LOCK	HAR	5154167 Y	COH CM Martha Castex-Tatum No power.	
7/17/2024 15:32	Maria Solano	Government Liaison	paul lock	HAR	5013857 Y	restored, pinged meter	
7/17/2024 15:36	Celestine Lyons	Government Liaison	PAUL LOCK		5155201 Y	CUSTOMER REPORTING THE POWER IS OUT FOR MORE THAN 7 DAYS	
7/17/2024 15:38	Maria Solano	Government Liaison	Paul lock	HAR	5142572 Y	Small commercial strip, all other suites have power except their suite. Cust Aff 1	
7/17/2024 15:47	Maria Solano	Government Liaison	paul lock	Bell	5144520 Y	restored	
7/17/2024 15:52	Maria Solano	Government Liaison	Cameron Yearly	Bellaire	5156418 Y	Telecom tower no power- escalated	
7/17/2024 16:05	Ginger Moore	Other	JEFF BONHAM	GPT	5100022 Y	LO	
7/17/2024 16:06	Maria Solano	Government Liaison	Mason Hancock	baytown	5145172 Y	customer is on a breathing machine and is unable to use it with partial service	
7/17/2024 16:18	Maria Solano	Government Liaison	paul lock	Humble	5087304 Y	LS	

7/17/2024 17:12	Maria Solano	Other	Riley Stinnet	HAR	5155309 Y	Restored	Restored
7/17/2024 17:14	Maria Solano	Government Liaison	Mason Hancock	Baytown	5155069 Y	lines down in yard	Goose Creek CID; Restored
7/17/2024 17:15	Celestine Lyons	Government Liaison	Olivia Chriss	GPT	5157227 Y	Restored	lines down in yard
7/17/2024 17:16	Maria Solano	Government Liaison	Gerard Torres	Bel	5154348 Y	Restored	Cust aff 34
7/17/2024 17:31	Maria Solano	Government Liaison	Jeff Bonham	Spring branch	5154486 Y	Restored	Restored
7/17/2024 17:31	Celestine Lyons	Government Liaison	Olivia Chriss	BEL	5153223 Y	CUSTOMER REPORTING-DOWN LINETO MAIN POLE	
7/17/2024 17:42	Maria Solano	Government Liaison	Jeff Bonham	Katy	5151936 Y	Cust. Aff. 28	
7/17/2024 17:44	Celestine Lyons	Government Liaison	Olivia Chriss	GPT	5148265 Y	two lines down	
7/17/2024 17:55	Ginger Moore	Other	OLIVIA CHRISS	BEL	5156023 Y	LO AGAIN	
7/17/2024 17:57	Celestine Lyons	Government Liaison	Olivia Chriss	BEL	5157227 Y	w 24th st - tree laying on top of power hub/lines - live wire in yard-	
7/17/2024 18:02	Celestine Lyons	Government Liaison	Chriss, Olivia A	BEL	5099356 Y	MacArthur St - power lines ripped out by falling tree	
7/17/2024 19:38	Ginger Moore	Other	TAMMY HIRSHBERGER	GPT	5157518 Y	NEEDS WIRE R/C	
7/18/2024	Ginger Moore	Government Liaison	JEFF BONHAM	FTB	4905825 Non-Customer	CKING STAT OF ORDER RESP NEEDED MORE INFO ADDRESS HAS NO OUTAGE	
7/18/2024	Ginger Moore	Other	STEVE SWINNEY	HUM	5087304 Y	CONFIRMING TREE WILL BE RMVD FROM LINE B4 ENERGIZING FOLLOWED UP WITH JJ.	
7/18/2024			BRYAN ROTHSCHILD	HUM	5087304 Y		
7/18/2024			JOYMESHA JONES	HUM	5087304 Y		
7/18/2024	Ginger Moore	Other	HAYDEN SMITH CNP	BAY	5087687 Y	NEED ANOTHER CREW DROPPED	
7/18/2024			JOYMESHA JONES	SUG	5088036 Y		
7/18/2024			JOYMESHA JONES	GPT	5089682 Y		
7/18/2024	Ginger Moore	Government Liaison	PAUL LOCK	HARS	5092390 Y	RPTD TREES ON LINE	
7/18/2024	Ginger Moore	Government Liaison	PAUL LOCK	HUM	5093505 Y	CKING STAT WAS RESTORED	
7/18/2024	Ginger Moore	Government Liaison	GERALD TORRES	HUM	5093902 Y	CKING STATUS SHOWS RESTORED	
7/18/2024	Ginger Moore	Government Liaison	PAUL LOCK	HAR	5096749 Y	CKING STAT WAS RESTORED	
7/18/2024	Maria Solano	Government Liaison	Gerard Torres	Bel	5106046 Y	IS: cust aff 52	
7/18/2024	Ginger Moore	Government Liaison	GERALD TORRES	BEL	5106046 Y	CKING STATUS SENT TO ESCALATION TEAM	
7/18/2024	Ginger Moore	Government Liaison	PAUL LOCK	GPT	5111052 Y	CKING STATUS WAS RESTORED	



7/18/2024	Ginger Moore	Government Liaison	PAUL LOCK		BAY	5113071 Y		CKING STATUS WAS RESTORED
7/18/2024	Ginger Moore	Other	OLIVIA CHRISS		BEL	5121142 Y		CKING STATUS STILL OUT
7/18/2024	Ginger Moore	Government Liaison	PAUL LOCK		SUG	5122047 Y		CKING STAT WAS RESTORED
7/18/2024	Ginger Moore	Other	PAUL LOCK		SUG	5122047 Y		
7/18/2024	Ginger Moore	Other	HAYDEN SMITH CNP		BAY	5125113 Y		CKING STAT WAS RESTORED
7/18/2024	Ginger Moore	Other	HAYDEN SMITH		BAY	5125113 Y		CKING STAT CREW IS ENROUTE TO MAKE REPAIRS
7/18/2024			JOHNNIE JOHNSON		GPT	5130081 Y		
7/18/2024	Ginger Moore	Government Liaison	GERALD TORRES		HAR	5136905 Y		CUST HAVING POWER ISSUES PRIOR TO STORM SUBMITTED POWER QUALITY COMP AND EMAILED SERV CONS INFO DUE TO NOT BEING CONT ON FIRST ONE.
7/18/2024	Ginger Moore	Other	SARAH SINGLETON GOV LIAS		SPB	5142796 Y		CKING STATUS STILL SENT TO ESCALATION TEAM
7/18/2024	Maria Solano	Government Liaison	Jacob Bunch		HAR	5142796 Y		crew in route ; 13 out
7/18/2024	Ginger Moore	Government Liaison	OLIVIA CHRISS		SPB	5142796 Y		CKING STATUS
7/18/2024	Ginger Moore	Government Liaison	OLIVIA CHRISS		SPB	5142796 Y		CKING STAT STILL OUT
7/18/2024	Ginger Moore	Government Liaison	PAUL LOCK		HUM	5143748 Y		CKING STAT WAS RESTORED
7/18/2024	Maria Solano	Government Liaison	Jeff Bonham		HUM	5144238 Y		Cust aff: 3; blown transformer
7/18/2024	Ginger Moore	Government Liaison	JACOB BUNCH		HAR	5146309 Y		CKING STATUS CONF PRMT RCVD AND CONNECTED
7/18/2024			OLIVIA CHRISS		HUM	5148002 Y		
7/18/2024	Charles Gullbeaux	Government Liaison	GERARD TORRES		KTY	5151936 Y		LIGHTS OUT
7/18/2024	Maria Solano	Government Liaison	Jacob Bunch		HAR	5152455 Y		tree blocking street; crew onsite; meter pinged good
7/18/2024			JOYMESHA JONES		BEL	5154601 Y		
7/18/2024			JACOB BUNCH		HAR	5155811 Y		
7/18/2024			JACOB BUNCH		SOH	5156722 Y		
7/18/2024	Ginger Moore	Government Liaison	PAUL LOCK		HUM	5157102 Y		CHECKING STATUS STILL OUT
7/18/2024	Ginger Moore	Government Liaison	PAUL LOCK		HUM	5157102 Y		CHECKING STATUS SENT TO ESCALATION TEAM
7/18/2024	Celestine Lyons	Government Liaison	Jane Deadrick		GPT	5158778 Y		CUSTOMER REPORTS THE WIRES ARE HANDING ON THE FENCE
7/18/2024	Celestine Lyons	Government Liaison	JACOB BUNCH		HAR	5158847 Y		NO POWER



7/19/2024	Ginger Moore	Government Liaison	JACOB BUNCH	BEL	5121142 Y	CKING STAT SHOWED REST PINGD CAME BACK BAD CREATED 5162878
7/19/2024	Ginger Moore	Government Liaison	JACOB BUNCH	BEL	5121142 Y	CKING STAT PINGED MTR AND CREATED 5162895
7/19/2024	Celestine Lyons	Government Liaison	DAMIAN GARCIA	BRZ	5130853 Y	OUTAGE
7/19/2024			JACOB BUNCH	BEL	5143179 Y	
7/19/2024			OLIVIA CHRISS	HUM	5145469 Y	
7/19/2024	Ginger Moore	Government Liaison	GERALD TORRES	BEL	5154348 Y	CKING STAT REF TO 5161451 SENT ESCALATION TO K BRYANT TO SEND TRUCK TO CK
7/19/2024	Ginger Moore	Government Liaison	OLIVIA CHRISS	BE	5156023 Y	CKING STATES POWER BACK OUT
7/19/2024	Ginger Moore	Government Liaison	OLIVIA CHRISS	BEL	5156285 Y	CKING STATES POWER WENT BACK OUT ALREADY RPTD
7/19/2024			JACOB BUNCH	BEL	5160784 Y	
7/19/2024	Ginger Moore	Government Liaison	JEFF BONHAM	GPT	5160788 Y	CKING TREE ON LINE SENT ESCALATION TO K BRYANT FOR FOLLOW UP
7/19/2024	Charles Guilbeaux	Government Liaison	JACOB BUNCH	BEL	5160794 Y	CHECKING STATUS OF OUTAGE-ADVISED POWER RESTORED 11:08AM 7/19
7/19/2024	Ginger Moore	Government Liaison	JEFFREY BONHAM	HUM	5160798 Y	CKING STAT SHOWS RESTORED
7/19/2024	Ginger Moore	Government Liaison	JACOB BUNCH	BEL	5161142 Y	CKING STAT ESCALATED
7/19/2024			OLIVIA CHRISS	BEL	5161190 Y	
7/19/2024	Ginger Moore	Government Liaison	JACOB BUNCH	BEL	5161531 Y	CKING STATUS RESTORED
7/19/2024	Ginger Moore	Government Liaison	JACOB BUNCH	BEL	5161886 Y	CKING STATUS NOT RESTORED PART OF NEW EVENT 5162412
7/19/2024	Charles Guilbeaux	Government Liaison	PAUL LOCK	HUM	5162558 Y	LIGHTS OUT
7/19/2024	Ginger Moore	Other	DEIRDRE GUIDRY	HAR	5163923 Y	POWER WENT OUT AGAIN SHOW OUT AND CREW ONSITE
7/19/2024	Charles Guilbeaux	Government Liaison	JACOB BUNCH	BAY	5165393 Y	LIGHTS OUT
7/19/2024	Charles Guilbeaux	Government Liaison	OLIVIA CHRISS	HAR	5165505 Y	WIRE BURNING/TREEBURNING-USING NEARBY ADDRESS REPORTS OF TREES ON POWERLINES LOCATED 2400 BLOCK OF FLETCHER ST. PLEASE CHECK FOR HAZARDS. Address is [REDACTED] reported that a tree fell on power lines at 2400 Fletcher.
7/19/2024			OLIVIA CHRISS	BEL	5166957 Y	
7/19/2024	Charles Guilbeaux	Other	HAYDEN SMITH	BAY	5085393 Y	LIGHTS OUT

## **Edison Electric Institute Mutual Assistance Agreement**

Edison Electric Institute (“EEI”) member companies have established and implemented an effective system whereby member companies may receive and provide assistance in the form of personnel and equipment to aid in restoring and/or maintaining electric utility service when such service has been disrupted by acts of the elements, equipment malfunctions, accidents, sabotage, or any other occurrence for which emergency assistance is deemed to be necessary or advisable (“Emergency Assistance”). This Mutual Assistance Agreement sets forth the terms and conditions to which the undersigned EEI member company (“Participating Company”) agrees to be bound on all occasions that it requests and receives (“Requesting Company”) or provides (“Responding Company”) Emergency Assistance from or to another Participating Company who has also signed the EEI Mutual Assistance Agreement; provided, however, that if a Requesting Company and one or more Responding Companies are parties to another mutual assistance agreement at the time of the Emergency Assistance is requested, such other mutual assistance agreement shall govern the Emergency Assistance among those Participating Companies.

In consideration of the foregoing, the Participating Company hereby agrees as follows:

- (1) When providing Emergency Assistance to or receiving Emergency Assistance from another Participating Company, the Participating Company will adhere to the written principles developed by EEI members to govern Emergency Assistance arrangements among member companies (“EEI Principles”), that are in effect as of the date of a specific request for Emergency Assistance, unless otherwise agreed to in writing by each Participating Company.
- (2) With respect to each Emergency Assistance event, Requesting Companies agree that they will reimburse Responding Companies for all costs and expenses incurred by Responding Companies in providing Emergency Assistance as provided under the EEI Principles, unless otherwise agreed to in writing by each Participating Company; provided, however, that Responding Companies must maintain auditable records in a manner consistent with the EEI Principles.
- (3) During each Emergency Assistance event, the conduct of the Requesting Companies and the Responding Companies shall be subject to the liability and indemnification provisions set forth in the EEI Principles.
- (4) A Participating Company may withdraw from this Agreement at any time. In such an event, the company should provide written notice to EEI’s Director of Security of Transmission and Distribution Operations.



(5) EEI's Director of Security of Transmission and Distribution Operations shall maintain a list of each Participating Company which shall be posted on the RestorePower web site at [www.restorepower.com](http://www.restorepower.com). However, a Participating Company may request a copy of the signed Mutual Assistance Agreement of another Participating Company prior to providing or receiving Emergency Assistance.

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Company Name

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Signature

Officer Name:

Title:

Date:



**EDISON ELECTRIC  
INSTITUTE**

**RESTORE**

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## **SUGGESTED GOVERNING PRINCIPLES COVERING EMERGENCY ASSISTANCE ARRANGEMENTS BETWEEN EDISON ELECTRIC INSTITUTE MEMBER COMPANIES**

Electric companies have occasion to call upon other companies for emergency assistance in the form of personnel or equipment to aid in maintaining or restoring electric utility service when such service has been disrupted by acts of the elements, equipment malfunctions, accidents, sabotage or any other occurrences where the parties deem emergency assistance to be necessary or advisable. While it is acknowledged that a company is not under any obligation to furnish such emergency assistance, experience indicates that companies are willing to furnish such assistance when personnel or equipment are available.

In the absence of a continuing formal contract between a company requesting emergency assistance ("Requesting Company") and a company willing to furnish such assistance ("Responding Company"), the following principles are suggested as the basis for a contract governing emergency assistance to be established at the time such assistance is requested:

1. The emergency assistance period shall commence when personnel and/or equipment expenses are initially incurred by the Responding Company in response to the Requesting Company's needs. (This would include any request for the Responding Company to prepare its employees and/or equipment for transport to the Requesting Company's location but to await further instructions before departing). The emergency assistance period shall terminate when such employees and/or equipment have returned to the Responding Company, and shall include any mandated DOT rest time resulting from the assistance provided and reasonable time required to prepare the equipment for return to normal activities (e.g. cleaning off trucks, restocking minor materials, etc.).
2. To the extent possible, the companies should reach a mutual understanding and agreement in advance on the anticipated length – in general – of the emergency assistance period. For extended assistance periods, the companies should agree on the process for replacing or providing extra rest for the Responding Company's employees. It is understood and agreed that if, in the Responding Company's judgment such action becomes necessary the decision to terminate the assistance and recall employees, contractors, and equipment lies solely with the Responding Company. The Requesting Company will take the necessary action to return such employees, contractors, and equipment promptly.
3. Employees of Responding Company shall at all times during the emergency assistance period continue to be employees of Responding Company and shall not be deemed employees of Requesting Company for any purpose. Responding Company shall be an independent Contractor of Requesting Company and wages, hours and other terms and conditions of employment of Responding Company shall remain applicable to its employees during the emergency assistance period.
4. Responding Company shall make available at least one supervisor in addition to crew foremen. All instructions for work to be done by Responding Company's crews shall be given by Requesting Company to Responding Company's supervisor(s); or, when



**EDISON ELECTRIC  
INSTITUTE**

**RESTORE POWER**

Responding Company's crews are to work in widely separate areas, to such of Responding Company's foremen as may be designated for the purpose by Responding Company's supervisor(s).

5. Unless otherwise agreed by the companies, Requesting Company shall be responsible for supplying and/or coordinating support functions such as lodging, meals, materials, etc. As an exception to this, the Responding Company shall normally be responsible for arranging lodging and meals en route to the Receiving Company and for the return trip home. The cost for these in transit expenses will be covered by the requesting company.
6. Responding Company's safety rules shall apply to all work done by their employees. Unless mutually agreed otherwise, the Requesting Company's switching and tagging rules should be followed to ensure consistent and safe operation. Any questions or concerns arising about any safety rules and/or procedures should be brought to the proper level of management for prompt resolution between management of the Requesting and Responding Companies.
7. All time sheets and work records pertaining to Responding Company's employees furnishing emergency assistance shall be kept by Responding Company.
8. Requesting Company shall indicate to Responding Company the type and size of trucks and other equipment desired as well as the number of job function of employees requested but the extent to which Responding Company makes available such equipment and employees shall be at Responding Company's sole discretion.
9. Requesting Company shall reimburse Responding Company for all costs and expenses incurred by Responding Company as a result of furnishing emergency assistance. Responding Company shall furnish documentation of expenses to Requesting Company. Such costs and expenses shall include, but not be limited to, the following:
  - a. Employees' wages and salaries for paid time spent in Requesting Company's service area and paid time during travel to and from such service area, plus Responding Company's standard payable additives to cover all employee benefits and allowances for vacation, sick leave and holiday pay and social and retirement benefits, all payroll taxes, workmen's compensation, employer's liability insurance and other contingencies and benefits imposed by applicable law or regulation.
  - b. Employee travel and living expenses (meals, lodging and reasonable incidentals).
  - c. Replacement cost of materials and supplies expended or furnished.
  - d. Repair or replacement cost of equipment damaged or lost.
  - e. Charges, at rates internally used by Responding Company, for the use of transportation equipment and other equipment requested.



**EDISON ELECTRIC  
INSTITUTE**

**RESTORE** *AMERICAN  
ELECTRICITY*

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- f. Administrative and general costs, which are properly allocable to the emergency assistance to the extent such costs, are not chargeable pursuant to the foregoing subsections.
10. Requesting Company shall pay all costs and expenses of Responding Company within sixty days after receiving an invoice therefor.
11. Requesting Company shall indemnify, hold harmless and defend the Responding Company from and against any and all liability for loss, damage, cost or expense which Responding Company may incur by reason of bodily injury, including death, to any person or persons or by reason of damage to or destruction of any property, including the loss of use thereof, which result from furnishing emergency assistance and whether or not due in whole or in part to any act, omission, or negligence of Responding Company except to the extent that such death or injury to person, or damage to property, is caused by the willful or wanton misconduct and / or gross negligence of the Responding Company. Where payments are made by the Responding Company under a workmen's compensation or disability benefits law or any similar law for bodily injury or death resulting from furnishing emergency assistance, Requesting Company shall reimburse the Responding Company for such payments, except to the extent that such bodily injury or death is caused by the willful or wanton misconduct and / or gross negligence of the Responding Company..
12. In the event any claim or demand is made or suit or action is filed against Responding Company alleging liability for which Requesting Company shall indemnify and hold harmless Responding Company under paragraph (11) above, Responding Company shall promptly notify Requesting Company thereof, and Requesting Company, at its sole cost and expense, shall settle, compromise or defend the same in such manner as it in its sole discretion deems necessary or prudent. Responding Company shall cooperate with Requesting Company's reasonable efforts to investigate, defend and settle the claim or lawsuit.
13. Non-affected companies should consider the release of contractors during restoration activities. The non-affected company shall supply the requesting companies with contact information of the contactors (this may be simply supplying the contractors name). The contractors will negotiate directly with requesting companies.

Last update September 2005

- Section 11 and 12 updated





COMPANY PHONE #	RELEASE TO ROLL	HOME CITY	HOME STATE	RESPONDING RMAG	ASSIGNED CITY	ASSIGNED STATE	DIST.	TRANS.	DAMAGE	TREE	SUBSTATION/ MANAGEM	ASSIGNED BY	ASSIGNED DATE/TIME
	07/08/2024 18:00 EST	Houston	TX		Houston	TX	10	0	0	0	0	0	07/08/2024 11:05 EST
	07/08/2024 18:00 EST	Houston	TX		Houston	TX	25	0	0	0	0	0	07/08/2024 11:05 EST
	07/08/2024 15:00 EST	Houston	TX		Houston	TX	0	0	0	100	0	0	07/08/2024 11:05 EST
	07/08/2024 15:00 EST	Houston	TX		Houston	TX	0	0	0	75	0	0	07/08/2024 11:05 EST
	07/08/2024 15:00 EST	Houston	TX		Houston	TX	0	0	0	25	0	0	07/08/2024 11:05 EST
	07/08/2024 06:00 EST	Houston	TX		Houston	TX	60	0	0	0	0	0	07/08/2024 11:05 EST
	07/08/2024 06:00 EST	Houston	TX		Houston	TX	0	0	0	37	0	0	07/08/2024 10:59 EST
	07/08/2024 06:00 EST	Houston	TX		Houston	TX	0	0	0	0	0	0	07/08/2024 10:59 EST
	07/08/2024 06:00 EST	Houston	TX		Houston	TX	0	0	0	13	0	0	07/08/2024 10:58 EST
	07/08/2024 06:00 EST	Houston	TX		Houston	TX	0	0	0	0	0	0	07/08/2024 10:58 EST
	07/08/2024 13:00 EST	Houston	TX		Houston	TX	0	0	0	0	0	0	07/08/2024 10:58 EST
	07/08/2024 07:00 EST	Houston	TX		Houston	TX	0	0	0	15	0	0	07/08/2024 10:54 EST
	07/08/2024 07:00 EST	Houston	TX		Houston	TX	120	0	0	0	5	0	07/08/2024 10:54 EST
	07/08/2024 07:00 EST	Houston	TX		Houston	TX	60	0	0	0	0	0	07/08/2024 10:54 EST
	07/08/2024 07:00 EST	Houston	TX		Houston	TX	0	0	0	0	34	0	07/08/2024 10:54 EST
	07/08/2024 07:00 EST	Houston	TX		Houston	TX	0	0	0	0	17	0	07/08/2024 10:54 EST
	07/08/2024 13:00 EST	Houston	TX		Houston	TX	120	0	0	0	0	0	07/08/2024 10:49 EST
	07/08/2024 06:00 EST	Houston	TX		Houston	TX	60	0	0	0	0	0	07/08/2024 10:48 EST
	07/08/2024 11:00 EST	Houston	TX		Houston	TX	5	0	0	0	0	0	07/08/2024 10:48 EST
	07/08/2024 06:00 EST	Houston	TX		Houston	TX	16	0	0	0	0	0	07/08/2024 10:44 EST
	07/08/2024 06:00 EST	Houston	TX		Houston	TX	12	0	0	0	0	0	07/08/2024 10:44 EST
	07/08/2024 06:00 EST	Houston	TX		Houston	TX	24	0	0	0	0	0	07/08/2024 10:44 EST
	07/08/2024 06:00 EST	Houston	TX		Houston	TX	32	0	0	0	0	0	07/08/2024 10:43 EST
	07/08/2024 06:00 EST	Houston	TX		Houston	TX	20	0	0	0	0	0	07/08/2024 10:43 EST
	07/08/2024 06:00 EST	Houston	TX		Houston	TX	12	0	0	0	0	0	07/08/2024 10:43 EST
	07/08/2024 06:00 EST	Houston	TX		Houston	TX	32	0	0	0	0	0	07/08/2024 10:43 EST
	07/08/2024 16:00 EST	Houston	TX		Houston	TX	30	0	0	0	0	0	07/08/2024 10:41 EST
	07/08/2024 16:00 EST	Houston	TX		Houston	TX	34	0	0	0	0	0	07/08/2024 10:41 EST
	07/08/2024 06:00 EST	Houston	TX		Houston	TX	38	0	0	0	0	0	07/08/2024 10:39 EST
	07/08/2024 06:00 EST	Houston	TX		Houston	TX	23	0	0	0	0	0	07/08/2024 10:39 EST
	07/08/2024 06:00 EST	Houston	TX		Houston	TX	21	0	0	0	0	0	07/08/2024 10:39 EST
	07/08/2024 06:00 EST	Houston	TX		Houston	TX	160	0	0	0	0	0	07/08/2024 10:38 EST
	07/08/2024 11:00 EST	Houston	TX		Houston	TX	25	0	0	0	0	0	07/08/2024 10:30 EST
	07/08/2024 11:00 EST	Houston	TX		Houston	TX	44	0	0	0	0	0	07/08/2024 10:30 EST
	07/08/2024 11:00 EST	Houston	TX		Houston	TX	24	0	0	0	0	0	07/08/2024 10:30 EST
	07/08/2024 07:00 EST	Houston	TX		Houston	TX	44	0	0	0	0	0	07/08/2024 10:27 EST
	07/08/2024 07:00 EST	Houston	TX		Houston	TX	10	0	0	0	0	0	07/08/2024 10:27 EST
	07/08/2024 07:00 EST	Houston	TX		Houston	TX	22	0	0	0	0	0	07/08/2024 10:27 EST
	07/08/2024 07:00 EST	Houston	TX		Houston	TX	10	0	0	0	0	0	07/08/2024 10:27 EST
	07/08/2024 07:00 EST	Houston	TX		Houston	TX	30	0	0	0	0	0	07/08/2024 10:26 EST
	07/08/2024 07:00 EST	Houston	TX		Houston	TX	250	0	0	0	0	0	07/08/2024 10:26 EST
	07/08/2024 07:00 EST	Houston	TX		Houston	TX	77	0	0	0	0	0	07/08/2024 10:26 EST
							1,307	0	0	0	541	0	







COMPANY PHONE #	RELEASE TO ROLL	HOME CITY	HOME STATE	RESPONDING RMAG	ASSIGNED CITY	ASSIGNED STATE	DIST.	TRANS.	DAMAGE	TREE	SUBSTATIO MANAGEM	ASSIGNED BY	ASSIGNED DATE/TIME
					Houston	TX		10	0	0	0	0 ssmith	07/08/2024 11:06 EST
					Houston	TX		10	0	0	0	0 ssmith	07/08/2024 11:06 EST
					Houston	TX		25	0	0	0	0 ssmith	07/08/2024 11:06 EST
	07/08/2024 18:00 EST				Houston	TX		0	0	0	100	0 ssmith	07/08/2024 11:06 EST
	07/08/2024 16:00 EST				Houston	TX		0	0	0	75	0 ssmith	07/08/2024 11:06 EST
	07/08/2024 15:00 EST				Houston	TX		0	0	0	25	0 ssmith	07/08/2024 11:06 EST
	07/08/2024 15:00 EST				Houston	TX		0	0	0	25	0 ssmith	07/08/2024 11:06 EST
	07/08/2024 06:00 EST				Houston	TX		60	0	0	0	0 ssmith	07/08/2024 11:06 EST
	07/08/2024 06:00 EST				Houston	TX		0	0	0	37	0 ssmith	07/08/2024 10:59 EST
	07/08/2024 06:00 EST				Houston	TX		0	0	0	50	0 ssmith	07/08/2024 10:59 EST
	07/08/2024 06:00 EST				Houston	TX		0	0	0	13	0 ssmith	07/08/2024 10:58 EST
	07/08/2024 09:00 EST				Houston	TX		0	0	0	10	0 ssmith	07/08/2024 10:58 EST
	07/08/2024 06:00 EST				Houston	TX		0	0	0	35	0 ssmith	07/08/2024 10:58 EST
	07/08/2024 13:00 EST				Houston	TX		0	0	0	100	0 ssmith	07/08/2024 10:58 EST
	07/08/2024 07:00 EST				Houston	TX		0	0	0	15	0 ssmith	07/08/2024 10:54 EST
	07/08/2024 07:00 EST				Houston	TX		0	0	0	5	0 ssmith	07/08/2024 10:54 EST
	07/08/2024 07:00 EST				Houston	TX		0	0	0	34	0 ssmith	07/08/2024 10:54 EST
	07/08/2024 07:00 EST				Houston	TX		0	0	0	17	0 ssmith	07/08/2024 10:54 EST
	07/08/2024 11:00 EST				Houston	TX		120	0	0	0	0 ssmith	07/08/2024 10:48 EST
	07/08/2024 06:00 EST				Houston	TX		60	0	0	0	0 ssmith	07/08/2024 10:48 EST
	07/08/2024 06:00 EST				Houston	TX		5	0	0	0	0 ssmith	07/08/2024 10:44 EST
	07/08/2024 06:00 EST				Houston	TX		16	0	0	0	0 ssmith	07/08/2024 10:44 EST
	07/08/2024 06:00 EST				Houston	TX		12	0	0	0	0 ssmith	07/08/2024 10:44 EST
	07/08/2024 06:00 EST				Houston	TX		24	0	0	0	0 ssmith	07/08/2024 10:43 EST
	07/08/2024 06:00 EST				Houston	TX		32	0	0	0	0 ssmith	07/08/2024 10:43 EST
	07/08/2024 06:00 EST				Houston	TX		20	0	0	0	0 ssmith	07/08/2024 10:43 EST
	07/08/2024 06:00 EST				Houston	TX		12	0	0	0	0 ssmith	07/08/2024 10:43 EST
	07/08/2024 06:00 EST				Houston	TX		32	0	0	0	0 ssmith	07/08/2024 10:43 EST
	07/08/2024 06:00 EST				Houston	TX		30	0	0	0	0 ssmith	07/08/2024 10:41 EST
	07/08/2024 16:00 EST				Houston	TX		34	0	0	0	0 ssmith	07/08/2024 10:41 EST
	07/08/2024 06:00 EST				Houston	TX		38	0	0	0	0 ssmith	07/08/2024 10:39 EST
	07/08/2024 06:00 EST				Houston	TX		23	0	0	0	0 ssmith	07/08/2024 10:39 EST
	07/08/2024 06:00 EST				Houston	TX		21	0	0	0	0 ssmith	07/08/2024 10:39 EST
	07/08/2024 06:00 EST				Houston	TX		150	0	0	0	0 ssmith	07/08/2024 10:38 EST
	07/08/2024 11:00 EST				Houston	TX		25	0	0	0	0 ssmith	07/08/2024 10:30 EST
	07/08/2024 11:00 EST				Houston	TX		44	0	0	0	0 ssmith	07/08/2024 10:30 EST
	07/08/2024 11:00 EST				Houston	TX		24	0	0	0	0 ssmith	07/08/2024 10:30 EST
	07/08/2024 07:00 EST				Houston	TX		44	0	0	0	0 ssmith	07/08/2024 10:27 EST
	07/08/2024 07:00 EST				Houston	TX		27	0	0	0	0 ssmith	07/08/2024 10:27 EST
	07/08/2024 07:00 EST				Houston	TX		10	0	0	0	0 ssmith	07/08/2024 10:27 EST
	07/08/2024 07:00 EST				Houston	TX		10	0	0	0	0 ssmith	07/08/2024 10:27 EST
	07/08/2024 07:00 EST				Houston	TX		22	0	0	0	0 ssmith	07/08/2024 10:27 EST
	07/08/2024 07:00 EST				Houston	TX		10	0	0	0	0 ssmith	07/08/2024 10:27 EST
	07/08/2024 07:00 EST				Houston	TX		30	0	0	0	0 ssmith	07/08/2024 10:26 EST
	07/08/2024 07:00 EST				Houston	TX		250	0	0	0	0 ssmith	07/08/2024 10:26 EST
	07/08/2024 07:00 EST				Houston	TX		77	0	0	0	0 ssmith	07/08/2024 10:26 EST
								1,307	0	0	541	0	



RAMP-UP mutual assistance event data shall be treated as confidential.

REQUESTING COMPANY NAME	CONTACT NAME	CONTACT EMAIL	PHONE #	RESPONDING COMPANY
Texas-New Mexico Power	Tim Cool			
Texas-New Mexico Power	Tim Cool			
Texas-New Mexico Power	Pauline Moore			
Texas-New Mexico Power	Pauline Moore			
Texas-New Mexico Power	Pauline Moore			
Texas-New Mexico Power	Pauline Moore			
Texas-New Mexico Power	Pauline Moore			
Texas-New Mexico Power	Pauline Moore			
Texas-New Mexico Power	Pauline Moore			
Texas-New Mexico Power	Pauline Moore			
Texas-New Mexico Power	Pauline Moore			
Texas-New Mexico Power	Pauline Moore			
Texas-New Mexico Power	Pauline Moore			
Texas-New Mexico Power	Pauline Moore			
Texas-New Mexico Power	Pauline Moore			
<b>TOTALS</b>				