

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-89.** Please describe the process and timeline for requesting or activating assistance as part of your membership or participation in any mutual assistance program(s) prior to, during, or in the aftermath of Hurricane Beryl.

Prepared by: Keith Nix, Pauline Moore

Sponsored by: Keith Nix

**RESPONSE:** As discussed in STAFF 1-87, to request or activate assistance a requesting company contacts the mutual assistance group's primary contact point, and an event is created where requesting companies list their needs and timeline for response. From there a conference call is held with all membership where available resources are provided along with proposed response times and the requesting company may either accept or reject the offered resources. Committed resources are mobilized to respond to the requesting company. This is repeated until all resource needs are met at which time additional committed resources are mobilized to the requesting company's impacted areas. The timeline for this process occurs as soon as a member company identifies a need, or an event has occurred, and the company already has a need – there is no set timeline ahead of or after an event to obtain resources.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-90.** Once you learned of the Hurricane Beryl's potential to affect your ability to provide service to your customers, what specific actions were taken to begin coordinating with and staging mutual assistance resources to respond to service issues resulting from the hurricane?

Prepared by: Keith Nix, Pauline Moore

Sponsored by: Keith Nix

**RESPONSE:** Please see the response to STAFF 1-15, which discusses the timeline and actions taken to coordinate and stage both internally controlled and external mutual assistance crews.

## TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI

Provide the following information concerning mutual assistance received in response to either the May 2024 Derecho or Hurricane Beryl:

### STAFF 1-91.

- a. Identify all mutual assistance programs from which you requested assistance;
- b. Describe the specific assistance, including but not limited to the number of damage assessors, vegetation management crews, linesmen, generators, and materials, requested from the mutual assistance program(s); and
- c. Provide all documentation of requests made to mutual assistance programs and their responses to your requests.
- d. If it is not evident from the documentation provided in response to Staff 191(c), please provide the date the request was made, the date the specific assistance requested began arriving in the Impacted Area, and the date by when the specific assistance requested was fully received.

Prepared by: Keith Nix, Pauline Moore

Sponsored by: Keith Nix

Attachment: STAFF 1-91\_MA Line Roster, STAFF 1-91\_MA VM Roster

### RESPONSE:

- a. For external mutual assistance crews, TNMP requested from the Southeast Electric Exchange with respect to distribution linemen and vegetation management resources and from Utility Power for damage assessors.
- b. As previously discussed in STAFF 1-15, the initial mutual assistance request was made the morning of July 8, 2024 via SEE call for 250 additional line resources and 150 vegetation management resources in addition to the initial outside resources deployed on site prior to the storm that were internally controlled by TNMP. TNMP also requested 25 damage assessors initially as well per contact directly with a contractor in the afternoon of July 8. No generators were requested. As the event continued additional resources were acquired as unaffected companies released them and provided them to impacted companies. In total, TNMP received 1,668 FTEs comprised of: 863-line FTEs, 761 vegetation management FTEs, and 44 damage assessors. No external requests for materials were made before or during the event.

## TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI

- c. Initial responses made for mutual assistance were conducted via teleconference meeting and the information provided after the call is confidential information for S.E.E. member use only. Final rosters resulting from all mutual assistance requests are attached as STAFF 1-91\_MA Line Roster and STAFF 1-91\_VM Roster.
- d. The date of mutual assistance requests for external resources outside of TNMP's immediate control were made on the morning of July 8 and were then also conducted throughout the event as crews from other areas were released and made available. However, the bulk of resources were committed either on July 8 or July 9. Requested assistance began arriving the evening of July 8 and the majority of crews resulting from the initial requests arrived by the evening of July 10. As additional needs were identified additional crews were requested and arrived throughout the remainder of the week.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-92.**

When you receive responses to requests for assistance from other mutual assistance program participants that confirm their ability to provide the requested assistance, are you able to accept or decline resources being offered as needed, or must you accept all assistance provided in response to a request?

Prepared by: Keith Nix, Pauline Moore

Sponsored by: Keith Nix

**RESPONSE:** TNMP has the ability to accept or decline resources being offered as needed.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-93.** What considerations did you give to reimbursement of costs and expenses incurred by participants of mutual assistance programs when making requests for assistance during the events of Hurricane Beryl?

Prepared by: Keith Nix, Pauline Moore

Sponsored by: Keith Nix

**RESPONSE:** TNMP's priority during Hurricane Beryl was restoration of service to its impacted customers in a safe and orderly manner. TNMP did not reject mutual assistance or contractor assistance based on cost.

## TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI

### STAFF 1-94.

Please provide a list of any hurricane response staging area you established in the lead up to and in the aftermath of Hurricane Beryl. Please include the date the center(s) was established, the location of the center(s), the day-to-day staffing levels at the center, and types of equipment and personnel staged at the center(s).

Prepared by: Keith Nix, Pauline Moore

Sponsored by: Keith Nix

TNMP established the following staging areas:

### RESPONSE:

1. TNMP Gulf Coast Region Office/Texas City Construction Center (Texas City, TX) – established on July 8, 2024 and was staffed with its normal employee compliment (73 FTEs) and external contractor crews (258 FTEs) with accompanying line trucks, service bucket trucks, light duty vehicles, back yard machines, and other various utility specific equipment. Line, engineering, management, safety, vegetation management, and construction personnel were all staged at this location. Day-to-day staffing levels were not tracked for this staging site.
2. TNMP Friendswood Construction Center (Friendswood, TX) – established on July 8 and was staffed with its normal employee compliment (40 FTEs) and external contractor crews (191 FTEs) with accompanying line trucks, service bucket trucks, light duty vehicles, back yard machines, and other various utility specific equipment. Line, engineering, management, vegetation management, and construction personnel were all staged at this location. Day-to-day staffing levels were not tracked for this construction center.
3. TNMP West Columbia Construction Center (West Columbia, TX) – established on July 8 and was staffed with its normal employee compliment (28 FTEs) and external contractor crews (396 FTEs) with accompanying line trucks, service bucket trucks, light duty vehicles, backyard machines, and other various utility specific equipment. Line, engineering, management, safety, vegetation management, and construction personnel were all staged at this location. Day-to-day staffing levels were not tracked for this construction center. West Columbia construction center provided catering for breakfast and dinner and picking up of box lunches. This location also provided fueling of trucks. An outside contractor provided logistics needs and personnel.
4. Tanger Outlet Mall (Texas City, TX) – established on July 9 and utilized as a staging area beginning on July 10 for

## TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI

breakfast, dinner, and picking up box lunches. In addition to the catering operation, trucks were parked and fueled at this location. An outside contractor provided the logistics needs and personnel. TNMP had a few personnel on site as well.

5. Alvin Community College (Alvin, TX) – established on July 9 and utilized as a material staging location for the crews working in the Bay Area (League City, Alvin, and Friendswood). This location was staffed by our materials provider.
6. Texas City Fire Department Training Site (Dickinson, TX) – established on July 9 and utilized as a staging location for the crews working in the Mainland Area (Texas City, Dickinson, and LaMarque). This location was staffed by our material provider.



**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-95.**

How did the rollout and deployment of mutual assistance during the events of Hurricane Beryl compare to previous hurricane events during which you requested assistance from mutual assistance programs? In your response, please specifically compare the types and quantities of resources requested, the percentage of request aid provided, the efficacy of coordination between your company and the mutual assistance provider, and the efficiency of staging, deployment, and release of those assistance resources.

Prepared by: Pauline Moore

Sponsored by: Keith Nix

**RESPONSE:**

The rollout and deployment of mutual assistance was similar in comparison to past hurricane events. Previous hurricane types and quantities are not available, however, during Hurricane Beryl TNMP initially requested 250 distribution linemen and 150 vegetation management. The coordination with the mutual assistance companies went well regarding securing of resources, staging and deployment, and release of the assistance resources through timely and appropriate communication between all entities. Hurricane Ike, which occurred 16 years ago, was the most recent hurricane in which TNMP utilized mutual assistance.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-96.** Please describe what specific actions you took to begin staging internal staff and any responsive mutual assistance crews or resources.

Prepared by: Keith Nix, Pauline Moore

Sponsored by: Keith Nix

**RESPONSE:** Please see response to STAFF 1-15 for the staging timeline for internal staff and responsive mutual assistance crews. The specific action taken was contact with our logistics provider to begin preparations for staging of internal and mutual assistance crews at two sites as well as internal contact with the lodging representative.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-97.** Did you have to train or on-board any personnel that was provided in response to your request(s) for mutual assistance during the events of Hurricane Beryl? If yes, please describe what kind of training or on-boarding you provided.

Prepared by: Keith Nix, Pauline Moore, Steve Anderson

Sponsored by: Keith Nix

**RESPONSE:** TNMP provides safety onboarding for all non-native crews that respond for hurricane restoration. This onboarding includes safety expectations/procedures for operating on TNMP property and also an introduction to TNMP. Each external crew leader receives a booklet with the information and is also covered in a film that is watched by the crew personnel. The safety onboarding takes approximately 45 minutes to complete.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-98.** Please provide details regarding the lease or procurement of each mobile generation facility in the TDU's control, including:

- a. Details regarding the competitive bidding process used or the justification for not using a competitive bidding process;
- b. The size of each mobile generation facility in megawatts (MW);
- c. The initial lease or procurement date of each facility;
- d. The lease term, in months, of each mobile generation facility;
- e. The expiration date of each facility's lease;
- f. The to-date costs associated with each mobile generation facility, including operating, leasing costs, or other capital expense;
- g. The expected costs associated with each lease, including operation and leasing costs; and
- h. The expected return on investment associated with each lease or procurement.

Prepared by: Keith Nix

Sponsored by: Keith Nix

RESPONSE: TNMP does not own or lease mobile generation units at this time.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

- STAFF 1-99.** Please provide details regarding mobile generation or temporary emergency electric energy facilities (TEEEF)
- a. The control number of the TDU' s most recently approved mobile generation or TEEEF cost recovery;
  - b. Details regarding whether the mobile generation or TEEEF cost recovery was processed as part of a larger Distribution Cost Recovery Factor proceeding or in a separate contested case;
  - c. The revenue requirement associated with the TDU' s mobile generation or TEEEF expenses, broken out by rate class; and
  - d. The in-force tariffs associated with the TDU' s mobile generation or TEEEF rider, broken out by rate class.

Prepared by: Keith Nix

Sponsored by: Keith Nix

**RESPONSE:** Not applicable. TNMP does not own or lease mobile generation units at this time.

**TEXAS-NEW MEXICO POWER COMPANY’S RESPONSES TO STAFF’S FIRST RFI**

**STAFF 1-100.** Provide the following information concerning your customer base:

- a. Total number of customers served by rate class;
- b. Average demand by rate class;
- c. Peak demand by rate class; and
- d. Net peak demand by rate class.

Prepared by: Stacy Whitehurst

Sponsored by: Stacy Whitehurst

RESPONSE: As of December 31, 2023 – a-c

Line No.	Rate Class	Year End ESI IDs	Average kW	Peak kW
1	Residential	226,099	8.97	2,257,825
2	Secondary Service <5kW	15,702	1.41	25,082
3	Secondary Service> 5kW NIDR	23,150	25	654,974
4	Secondary Service> 5kW IDR	147	652	109,758
5	Primary NIDR	493	445	370,945
6	Primary IDR	164	1,541	455,822
7	Transmission	76	15,764	1,480,433
8	Lighting Service	4,610	1.85	9,578

d – unavailable

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-101.** Please provide information on the average customer density by circuit mile for the feeders in the Impacted Area.

Prepared by: Vincent Herrera, Kenneth Macune

Sponsored by: Chris Gerety

**RESPONSE:** The average customer density by circuit mile for the feeders in the Impacted Area is 47.6 Customers/Circuit Mile.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-102.** Please provide an explanation of any alternatives to mobile generation facilities considered by the TDU before entering a lease for or procuring mobile generation facilities.

Prepared by: Stacy Whitehurst

Sponsored by: Stacy Whitehurst

**RESPONSE:** TNMP has not executed a contract for the lease of procurement of mobile generation. TNMP is waiting for the final order in Project No. 53404.



**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-103.** Please describe the specific use cases contemplated by the TDU before executing a contract for the lease or procurement of mobile generation facilities.

Prepared by: Stacy Whitehurst, Keith Nix, Chris Gerety

Sponsored by: Stacy Whitehurst

**RESPONSE:** TNMP has not executed a contract for the lease of procurement of mobile generation. TNMP is waiting for the final order in Project No. 53404 before developing use cases.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-104.** Please provide the following information concerning mobile generation facilities in your possession:

- a. The total capacity, in MWs, of mobile generation facilities leased or procured before July 8, 2024;
- b. The rationale for leasing or procuring that capacity; and
- c. And how mobility and capacity were prioritized when leasing or procuring mobile generation facilities.

Prepared by: Keith Nix

Sponsored by: Keith Nix

RESPONSE: Not applicable. TNMP does not own or lease mobile generation units at this time.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-105.** Provide the following information for mobile generation facilities already under lease or procured before July 8, 2024:

- a. The size, in MWs, of each deployed mobile generation facility;
- b. The length of time needed to move each deployed mobile generation facility from storage to its designated staging area;
- c. The length of time needed to move each mobile generation facility from staging to its deployment location;
- d. An explanation for how and where the mobile generation facility was used; and
- e. If a mobile generation facility was not used, an explanation as to why.

Prepared by: Keith Nix

Sponsored by: Keith Nix

RESPONSE: Not applicable. TNMP does not own or lease mobile generation units at this time.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-106.** Please describe all situations in which the TDU's leased or procured mobile generation facilities were deployed before Hurricane Beryl. If applicable, please describe how those previous deployment situations differed from the use cases initially contemplated by the TDU.

Prepared by: Keith Nix

Sponsored by: Keith Nix

**RESPONSE:** Not applicable. TNMP does not own or lease mobile generation units at this time.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-107.** Please provide the following information on power restoration plans or procedures regarding critical infrastructure facilities.

- a. Did the TDU develop a list of critical infrastructure facilities within the TDU's service territory?
- b. Did the TDU develop emergency preparedness plans in collaboration with critical infrastructure facilities in its service territory?
- c. Did the TDU develop a list of routes for use in reaching critical infrastructure facilities during an emergency or significant power outage?
- d. Did the TDU identify the specific steps it would take to energize critical infrastructure facilities in its service territory with mobile generation facilities?
- e. Did the TDU pre-position mobile generation facilities at critical infrastructure facilities in its service territory to respond to significant power outages in a timely manner?

Prepared by: Keith Nix

Sponsored by: Keith Nix

**RESPONSE:** Not applicable. TNMP does not own or lease mobile generation facilities so did not take any of these actions related to the deployment of mobile generation.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-108.** Please provide the following information regarding drills, procedures, and plans to use mobile generation facilities.

- a. Did the TDU develop operating plans or procedures for the deployment of mobile generation? If so, please describe the TDUs strategy for deploying its mobile generation.
- b. Did the TDU assign specific personnel to manage, either directly or indirectly, the operation and deployment of its mobile generation facilities?
- c. Did the TDU conduct personnel trainings or preparedness drills for the operation of its mobile generation facilities?
- d. Please describe any plans or procedures developed in coordination with other TDUs or mutual assistance groups for the operation or deployment of mobile generation.

Prepared by: Keith Nix

Sponsored by: Keith Nix

RESPONSE: Not applicable. TNMP does not own or lease mobile generation units at this time.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-109.** Please provide the following information regarding each mobile generation facility borrowed during Hurricane Beryl as part of a mutual assistance program or agreement.

- a. How the original request for mobile generation facilities through mutual assistance was made;
- b. The size, in MW, of each borrowed mobile generation facility;
- c. The date the mutual assistance program or agreement was entered;
- d. The date the borrowed mobile generation facility was deployed;
- e. The duration, in hours, of the borrowing agreement. Describe whether this duration was for a fixed number of hours or a specific number of operating hours;
- f. The identity of the original owner or lessor of the mobile generation facility subject to the mutual assistance program or agreement; and
- g. Whether obtained mobile generation facilities were used during, or in power restoration efforts following, Hurricane Beryl.
  - i. If the mobile generation facility was not deployed, provide an explanation as to why the mobile generation facility was not deployed; and
  - ii. If the mobile generation facility was deployed, provide an explanation of how it was used.

Prepared by: Keith Nix

Sponsored by: Keith Nix

**RESPONSE:** Not applicable. TNMP did not borrow any mobile generation facility from any entity.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-110.** When mobile generation facilities are offered to other TDUs during significant power outages, what information does the loaning TDU require from the borrowing TDU related to the probable operation of the mobile generation?

Prepared by: Keith Nix

Sponsored by: Keith Nix

**RESPONSE:** Not applicable. TNMP did not request mobile generation for assistance during its restoration efforts for either the May 2024 Derecho or Hurricane Beryl events nor does it possess generation facilities that may be offered to other entities.



**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-111.** Please describe if any mobile generation facilities in the TDU' s control were deployed in the service territories of municipally owned utilities or electric cooperatives during Hurricane Beryl.

Prepared by: Keith Nix

Sponsored by: Keith Nix

**RESPONSE:** Not applicable. TNMP does not own any mobile generation facilities to deploy in other entities service territories.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-112.** Please describe how the determination was made regarding when and where to deploy or redeploy each mobile generation facility during, or in response to, Hurricane Beryl.

Prepared by: Keith Nix

Sponsored by: Keith Nix

**RESPONSE:** Not applicable. TNMP does not own or deploy any mobile generation facilities nor used any during Hurricane Beryl.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-113.** Please describe the number of distribution customers that had power restored by each mobile generation facility leased or procured by the TDU during, or in response to, Hurricane Beryl.

Prepared by: Keith Nix

Sponsored by: Keith Nix

**RESPONSE:** Not applicable. TNMP did not utilize any mobile generation facilities to restore power to any of its customers during Hurricane Beryl.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-114.** Please describe the number of distribution customers that had power restored by each mobile generation facility obtained through mutual assistance during, or in response to, Hurricane Beryl.

Prepared by: Keith Nix

Sponsored by: Keith Nix

**RESPONSE:** Not applicable. TNMP did not utilize any mobile generation facilities to restore power to any of its customers during Hurricane Beryl.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-115.** Please describe the number of transmission customers that had power restored by a mobile generation facility leased or procured by the TDU during, or in response to, Hurricane Beryl.

Prepared by: Keith Nix

Sponsored by: Keith Nix

**RESPONSE:** Not applicable. TNMP did not utilize any mobile generation facilities to restore power to any of its customers during Hurricane Beryl.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-116.** Please describe any procedural improvements that the TDU intends to make prior to the next deployment of mobile generation facilities. If available, please reference specific sections of any after action report or lessons learned document the TDU has created.

Prepared by: Keith Nix

Sponsored by: Keith Nix

**RESPONSE:** Not applicable. TNMP did not utilize any mobile generation facilities to restore power to any of its customers during Hurricane Beryl.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-117.** If applicable, please note if any fueling problems arose with deployed mobile generation facilities during, or in response to, Hurricane Beryl. If so, please describe the fueling problems in detail and any action that the TDU took in response.

Prepared by: Keith Nix

Sponsored by: Keith Nix

**RESPONSE:** Not applicable. TNMP did not utilize any mobile generation facilities to restore power to any of its customers during Hurricane Beryl.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-118.** Please describe all costs incurred by the TDU that were associated with the deployment of mobile generation facilities during, or in response to, Hurricane Beryl.

Prepared by: Keith Nix

Sponsored by: Keith Nix

**RESPONSE:** Not applicable. TNMP did not utilize any mobile generation facilities to restore power to any of its customers during Hurricane Beryl.



**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-119.** Please describe any procedural improvements that the TDU intends to make prior to the next deployment of mobile generation facilities. If available, please reference specific sections of any after action report or lessons learned document the TDU has created.

Prepared by: Keith Nix

Sponsored by: Keith Nix

**RESPONSE:** Not applicable. TNMP did not utilize any mobile generation facilities to restore power to any of its customers during Hurricane Beryl.

**TEXAS-NEW MEXICO POWER COMPANY'S RESPONSES TO STAFF'S FIRST RFI**

**STAFF 1-120.** Please describe any procedural improvements that the TDU intends to make prior to the next deployment of mobile generation facilities. If available, please reference specific sections of any after action report or lessons learned document the TDU has created.

Prepared by: Keith Nix

Sponsored by: Keith Nix

**RESPONSE:** Not applicable. TNMP did not utilize any mobile generation facilities to restore power to any of its customers during Hurricane Beryl.



Keith Nix  
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July 25, 2024

Central Records  
Public Utility Commission of Texas  
1701 N. Congress Ave  
Austin, TX 78711-3326

**Re: Project No. 56058, Summary Reports of Significant Interruptions Lasting More Than 24 Hours - CY 2024**

TO THE HONORABLE PUBLIC UTILITY COMMISSION OF TEXAS:

Pursuant to 16 Tex. Admin. Code § 25.52(e)(2) ("TAC"), by this correspondence Texas-New Mexico Power Company ("TNMP") is providing the Public Utility Commission of Texas ("Commission") with its Storm Summary report pertaining to a significant interruption resulting from storm activity impacting TNMP's service area on July 8, 2024.

In compliance with 16 TAC § 25.53(e)(1) and as prescribed by Commission Staff, TNMP provided the Commission with periodic updates regarding TNMP's restoration activities, including cause(s) of the interruption, customers affected, and dates and times during the ongoing restoration process. TNMP also provided a final summary report within five days of restoration.

If you have questions about the enclosed information, please contact me at 214-222-4144.

Respectfully submitted,

/s/Keith Nix

Keith Nix, P.E.

Enclosure

cc: Marisa Wagley  
Therese Harris  
Chris Burch  
Richard Saldana  
Harold Kohl  
Shawn Hazard

**Texas New Mexico Power  
Summary Report  
Hurricane Impacting Gulf Coast TNMP Operating Areas**

On Monday, July 8, 2024, Texas New Mexico Power (TNMP) experienced significant interruptions due to the full effects of Hurricane Beryl impacting the entire TNMP Gulf Coast Region. Pursuant to Subst. Rule 25.52(e)(2), TNMP is submitting this as its Summary Report of those significant interruptions.

**General Location:** Galveston and Brazoria Counties

**Event Date/Time:** Monday, July 8, 2024, at approximately 1:00 AM.

**Cause of Event:** Severe thunderstorms, high winds, and lightning associated with Hurricane Beryl moved through TNMP's Gulf Coast Operating areas causing numerous outages due to pole, wire, equipment failures, lightning, and tree damage. TNMP experienced extensive damage to its transmission and distribution system in the form of broken poles, downed conductors, and other broken hardware.

**Event Restoration:** Full restoration of service for everyone who could receive service occurred at approximately 12:00 AM on July 18, 2024.

**Customers Affected:** Approximately 141,758 customers.

**List of Feeders:**

Alvin Sub:	1115, 1116, 1117, 1230, 1231, 1232, 1254, 1257, 1259
Angleton Sub:	1153, 1154, 1155, 1240, 1241, 1242, 1243, 1244, 1245
La Marque Sub:	1110, 1201, 1202, 1203, 1204, 1205
Freeway Pk Sub:	1101, 1102, 1103, 1297, 1298
Northside Sub:	1228, 1292, 1293, 1294, 1295
Butler Rd Sub:	1436, 1437, 1438, 1440, 1441, 1442
West Columbia Sub:	1233, 1234, 1235, 1237
South Shore Sub:	1190, 1191, 1192, 1194, 1195, 1196
League City Sub:	1010, 1011, 1012, 1280, 1281, 1282, 1283, 1284, 1285
North Alvin Sub:	1168
Magnolia Sub:	1144, 1146, 1148, 1149, 1150
Sweeny Sub:	1128, 1129, 1263, 1264
Brazoria Sub:	1270, 1271, 1290, 1291
Friendswood Sub:	1107, 1108, 1109, 1251, 1252, 1253
Dickinson Sub:	1266, 1267, 1272, 1274, 1277, 1279
Old Ocean Sub:	1260, 1261, 1262
Clemons Dome Sub:	301
Hidden Lakes Sub:	1476, 1477, 1478
Mainland Sub:	1448, 1454, 1455
Seminole Sub:	1402, 1403, 1404
Tejas Sub:	1212, 1214, 1215, 1217
Heights Sub:	1132, 1134, 1222, 1224

<b><u>Major Restoration Steps:</u></b>		
07/08/24 @ 08:05	651	customers
07/08/24 @ 08:41	1487	customers
07/08/24 @ 10:32	929	customers
07/08/24 @ 12:47	1182	customers
07/08/24 @ 13:29	2358	customers
07/08/24 @ 14:03	920	customers
07/08/24 @ 14:34	570	customers
07/08/24 @ 14:56	1576	customers
07/08/24 @ 15:08	570	customers
07/08/24 @ 15:23	1031	customers
07/08/24 @ 15:42	1700	customers
07/08/24 @ 15:53	477	customers
07/08/24 @ 16:06	1290	customers
07/08/24 @ 16:16	570	customers
07/08/24 @ 16:42	2236	customers
07/08/24 @ 16:55	1182	customers
07/08/24 @ 17:07	3198	customers
07/08/24 @ 17:33	1675	customers
07/08/24 @ 17:48	4330	customers
07/08/24 @ 17:56	3808	customers
07/08/24 @ 18:03	3350	customers
07/08/24 @ 18:30	1440	customers
07/08/24 @ 18:45	1532	customers
07/08/24 @ 19:11	1685	customers
07/08/24 @ 19:30	843	customers
07/08/24 @ 19:44	1554	customers
07/08/24 @ 20:06	1813	customers
07/08/24 @ 20:25	2202	customers
07/08/24 @ 20:29	627	customers
07/08/24 @ 21:05	1462	customers
07/08/24 @ 21:08	1485	customers
07/08/24 @ 21:12	935	customers
07/08/24 @ 21:16	1416	customers
07/08/24 @ 21:28	1063	customers
07/08/24 @ 21:41	2281	customers
07/08/24 @ 22:25	1392	customers
07/09/24 @ 02:20	2236	customers
07/09/24 @ 03:40	1392	customers
07/09/24 @ 03:56	2202	customers
07/09/24 @ 04:02	920	customers
07/09/24 @ 04:19	1532	customers
07/09/24 @ 04:25	874	customers
07/09/24 @ 09:29	321	customers
07/09/24 @ 10:17	1491	customers
07/09/24 @ 12:24	1168	customers
07/09/24 @ 15:24	1430	customers
07/09/24 @ 15:46	1951	customers
07/09/24 @ 16:01	2262	customers
07/09/24 @ 18:54	305	customers
07/09/24 @ 22:44	1508	customers

07/10/24 @ 00:39	1381 customers
07/10/24 @ 06:34	736 customers
07/10/24 @ 07:26	874 customers
07/10/24 @ 07:39	416 customers
07/10/24 @ 08:27	590 customers
07/10/24 @ 08:43	1564 customers
07/10/24 @ 11:15	1006 customers
07/10/24 @ 11:47	1832 customers
07/10/24 @ 13:02	2384 customers
07/10/24 @ 13:23	810 customers
07/10/24 @ 14:07	1752 customers
07/10/24 @ 14:36	497 customers
07/10/24 @ 15:51	1728 customers
07/10/24 @ 15:52	1814 customers
07/10/24 @ 15:59	240 customers
07/10/24 @ 17:23	1814 customers
07/10/24 @ 21:39	458 customers
07/10/24 @ 22:00	260 customers
07/11/24 @ 08:52	347 customers
07/11/24 @ 11:33	251 customers
07/11/24 @ 12:15	341 customers
07/11/24 @ 12:49	470 customers
07/11/24 @ 13:12	313 customers
07/11/24 @ 13:45	416 customers
07/11/24 @ 13:48	241 customers
07/11/24 @ 13:49	261 customers
07/11/24 @ 13:50	312 customers
07/11/24 @ 14:24	661 customers
07/11/24 @ 15:47	687 customers
07/11/24 @ 16:20	560 customers
07/11/24 @ 17:03	894 customers
07/11/24 @ 17:17	207 customers
07/12/24 @ 06:09	477 customers
07/12/24 @ 08:30	400 customers
07/12/24 @ 09:48	226 customers
07/12/24 @ 10:25	227 customers
07/12/24 @ 11:19	501 customers
07/12/24 @ 11:26	226 customers
07/12/24 @ 12:23	194 customers
07/12/24 @ 12:27	200 customers
07/12/24 @ 12:35	167 customers
07/12/24 @ 12:36	200 customers
07/12/24 @ 13:24	312 customers
07/12/24 @ 13:57	345 customers
07/12/24 @ 14:16	180 customers
07/12/24 @ 14:34	502 customers
07/12/24 @ 14:52	310 customers
07/12/24 @ 14:53	303 customers
07/12/24 @ 14:56	268 customers
07/12/24 @ 14:57	380 customers
07/12/24 @ 14:58	139 customers

07/12/24 @ 14:59	197 customers
07/12/24 @ 15:02	1133 customers
07/12/24 @ 16:33	222 customers
07/12/24 @ 16:50	216 customers
07/12/24 @ 17:12	174 customers
07/12/24 @ 19:44	167 customers
07/12/24 @ 20:58	223 customers
07/12/24 @ 21:29	279 customers
07/12/24 @ 21:51	281 customers
07/12/24 @ 22:02	832 customers
07/12/24 @ 22:23	172 customers
07/12/24 @ 22:33	154 customers
07/12/24 @ 23:18	187 customers
07/13/24 @ 04:56	359 customers
07/13/24 @ 06:55	269 customers
07/13/24 @ 07:01	716 customers
07/13/24 @ 08:02	140 customers
07/13/24 @ 08:14	135 customers
07/13/24 @ 08:49	138 customers
07/13/24 @ 09:09	171 customers
07/13/24 @ 10:55	671 customers
07/13/24 @ 11:36	265 customers
07/13/24 @ 13:36	339 customers
07/13/24 @ 14:10	226 customers
07/13/24 @ 15:15	370 customers
07/13/24 @ 16:47	225 customers
07/13/24 @ 20:20	312 customers
07/13/24 @ 21:25	248 customers
07/14/24 @ 08:34	213 customers
07/14/24 @ 09:50	330 customers
07/14/24 @ 10:09	328 customers
07/14/24 @ 10:22	305 customers
07/14/24 @ 13:02	206 customers
07/14/24 @ 13:34	230 customers
07/14/24 @ 13:53	498 customers
07/14/24 @ 14:36	763 customers
07/14/24 @ 15:07	557 customers
07/14/24 @ 16:12	260 customers
07/14/24 @ 16:35	672 customers
07/14/24 @ 16:56	398 customers
07/14/24 @ 16:58	543 customers
07/14/24 @ 17:00	252 customers
07/14/24 @ 17:47	205 customers
07/14/24 @ 18:37	441 customers
07/14/24 @ 18:56	1296 customers
07/14/24 @ 21:58	215 customers
07/15/24 @ 03:14	461 customers
07/15/24 @ 08:44	240 customers
07/15/24 @ 08:48	290 customers
07/15/24 @ 08:57	939 customers
07/15/24 @ 09:02	229 customers

07/15/24 @ 10:38	248 customers
07/15/24 @ 12:08	289 customers
07/15/24 @ 15:23	147 customers
07/15/24 @ 15:38	107 customers
07/15/24 @ 15:53	162 customers
07/16/24 @ 15:00	122 customers
07/16/24 @ 15:11	106 customers
07/16/24 @ 15:48	521 customers
07/16/24 @ 17:58	961 customers
07/16/24 @ 19:55	120 customers
07/17/24 @ 06:43	737 customers
07/17/24 @ 15:28	661 customers
07/17/24 @ 15:46	949 customers
07/17/24 @ 17:05	289 customers
07/17/24 @ 17:40	254 customers
07/17/24 @ 17:49	164 customers
07/17/24 @ 18:12	109 customers
07/17/24 @ 19:58	324 customers
07/17/24 @ 21:21	511 customers
07/18/24 @ 06:16	776 customers

**Total Customer Minutes:** Approximately 513,246,952 customer minutes.



The following files are not convertible:

Log.csv	STAFF 1-30_Hurricane Beryl Call Center
Feeder by Type.xlsx	STAFF 1-56_Pole Counts and Fails By
Report.xlsx	STAFF 1-76A_2020-2024 GTX VM Maximo
Related Outages by Circuit.xlsx	STAFF 1-78_Hurricane Beryl Vegetation-

Please see the ZIP file for this Filing on the PUC Interchange in order to access these files.

Contact [centralrecords@puc.texas.gov](mailto:centralrecords@puc.texas.gov) if you have any questions.

## Midwest Mutual Assistance Group Charter & Governing Principles

### NAME

- The name of this group shall be the Midwest Mutual Assistance Group, also known as MMAG and MMA.

### PURPOSE

- The purpose of the MMAG is to effectively and collaboratively share resources within the Midwest region of the United States as well as assist other regional mutual assistance groups when called upon.

### PRINCIPLES

- The MMAG is comprised of electric distribution and transmission utility companies whose mission is to provide a forum for safe, effective, and coordinated regional and national emergency assistance efforts with other member companies.
- All members of the MMAG will agree to and secure a company officer signature on the Edison Electric Institute Mutual Assistance Agreement. The Edison Electric Institute Suggested Governing Principles Covering Emergency Assistance Arrangements Between Edison Electric Institute Member Companies document is implied as part of the signed agreement.

### REQUIREMENTS FOR JOINING THE MIDWEST MUTUAL ASSISTANCE GROUP

- The MMAG membership shall not exceed forty-six (46) members.
- Potential members to the MMAG shall be Investor Owned Utilities (IOU).
  - Municipalities, Rural Cooperatives, and public utilities should be encouraged to join American Public Power Association (for Municipals) and National Rural Electric Cooperative Association (for Cooperatives).
- Acceptance into the MMAG requires the requesting company to:
  - Attend the next MMAG conference and provide a presentation about their company. Specific items to be presented are noted below. Following the presentation, current members will be allowed to ask questions.
    - Geographic location(s)
    - Number of customers
    - Full Time Equivalent (FTE) employees available to assist
    - Equipment available to assist
    - Crew make up for restoration work (2-man, 3-man, etc.)
    - Restrictions on the type of work that can be performed (Overhead Distribution only, switching restrictions)
    - Information about their lineman training program
    - Mutual aid experience – receiving and/or sending
    - Safety Statistics including Incident Rate, DART Rate, etc.
- Voting on the membership request will take place following the question-and-answer period and after the representative of the requesting company exits the room/facility. MMAG members must be present at the conference in order to vote. Acceptance or rejection will be determined by three-fourths of the votes cast in the affirmative. If accepted, the new company shall provide contact information for a primary and two secondary contacts.

## Midwest Mutual Assistance Group Charter & Governing Principles

### **CURRENT MEMBERSHIP**

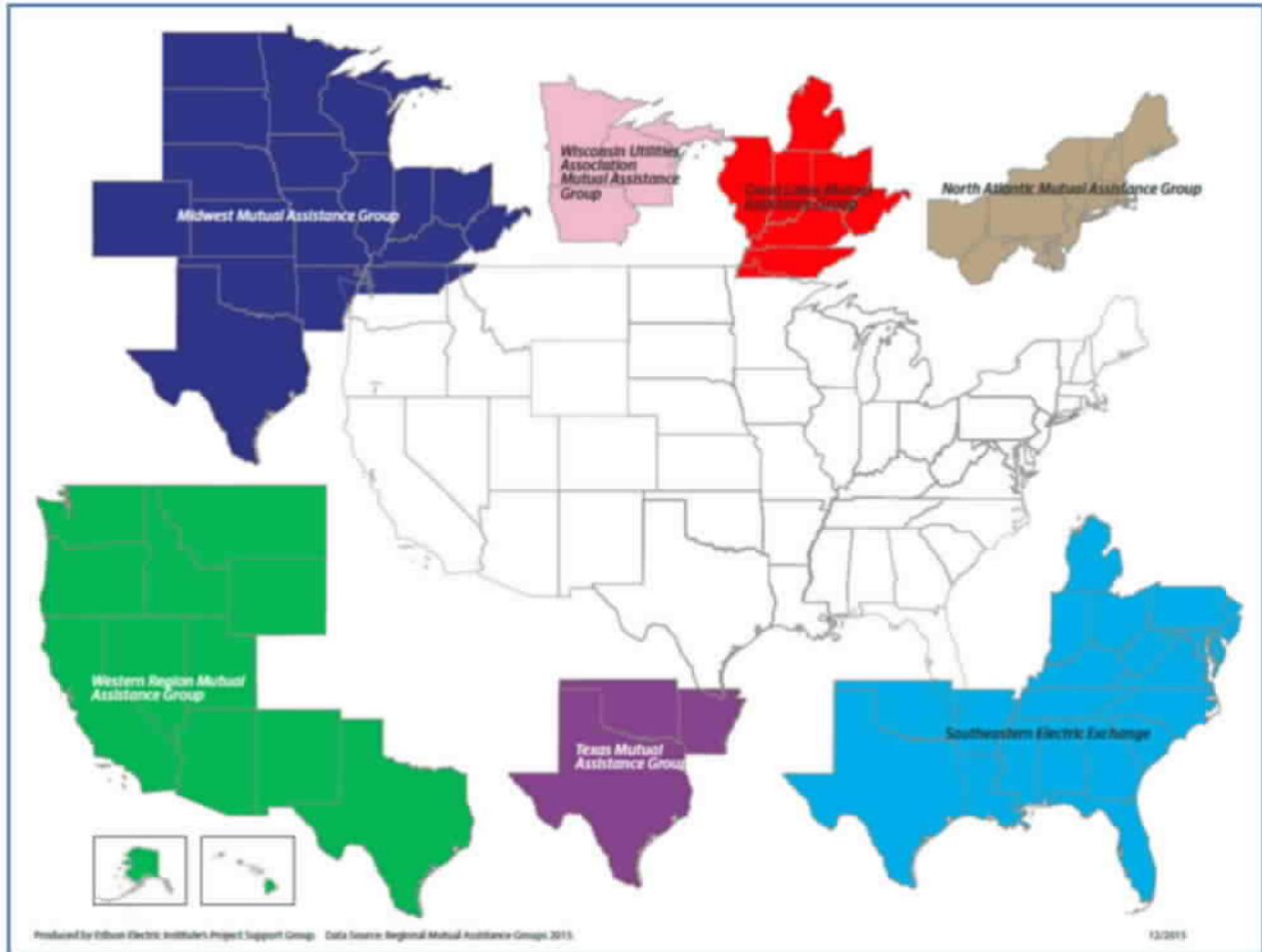
- The membership list in this document will be maintained by the MMAG officers. This list should coincide with the information in the Resource Allocation Management Program for Utility Personnel (RAMP-UP) tool. It will be the individual company's responsibility to maintain their information in RAMP UP. Current members of the Midwest Mutual Assistance Group include:

1. Alliant Energy – IPL
2. Alliant Energy – WPL
3. Allete/Minnesota Power
4. Ameren – Illinois
5. Ameren – Missouri
6. American Electric Power – Appalachian Power Co.
7. American Electric Power – Indiana Michigan Power Co.
8. American Electric Power – Kentucky Power Co.
9. American Electric Power – Ohio Power Co.
10. American Electric Power – Public Service of Oklahoma
11. American Electric Power – SW Electric Power Co.
12. American Electric Power – Texas
13. American Transmission Co.
14. Black Hills Energy
15. CenterPoint Energy
16. Duke Energy – Midwest
17. Empire District – Liberty Utilities Central
18. Entergy – Arkansas
19. Entergy – Louisiana
20. Entergy – Mississippi
21. Entergy – Texas
22. Evergy
23. Exelon ComEd
24. Indianapolis Power & Light Co.
25. ITC Midwest
26. ITC Holdings Corp.
27. LG&E KU
28. Madison Gas & Electric
29. MidAmerican Energy Co.
30. Nebraska Public Power District.
31. Northern Indiana Public Service Co.
32. Northwestern PSC
33. Oklahoma Gas & Electric Co.
34. Omaha Public Power
35. Oncor Electric Delivery
36. Otter Tail Power Co.
37. Texas-New Mexico Power Co.
38. Upper Peninsula Power Company
39. Vectren Energy
40. We Energies
41. Wisconsin Public Service
42. XCEL Energy – Colorado

## Midwest Mutual Assistance Group Charter & Governing Principles

- 43. XCEL Energy – Minnesota
- 44. XCEL Energy – Southwestern Public Service
- 45. XCEL Energy – Wisconsin

### FOOTPRINT OF THE MIDWEST MUTUAL ASSISTANCE GROUP



### ORGANIZATION & GOVERNANCE

- The MMAG is comprised of Company representatives from Edison Electric Institute (EEI) member companies.
- All procedures and protocols associated specifically with the MMAG will be voted on by member companies. Each operating company (noted above) within the MMAG will be afforded one (1) vote per decision. In situations where multiple operating companies are represented by one individual, that individual may vote only one time. In situations where multiple operating companies are represented by multiple individuals, the total number of votes shall not exceed the total number of companies.
- Member representing multiple companies – the # of people in attendance
  - A three-fourths of the votes cast in the affirmative shall be required for the following:
    - New memberships. New membership requests shall be heard at annual conferences and acceptance/rejection will be determined by those members in attendance at the meeting.
  - A simple majority of the votes cast in the affirmative shall be required for the following:

## Midwest Mutual Assistance Group Charter & Governing Principles

- Filling MMAG governing positions. Filling MMAG positions shall take place at annual conferences with positions being awarded to those members willing to serve, in attendance at the meeting, and receives the majority vote.
- Meeting locations
- Meeting agendas
- Membership count
- Geographic boundaries
- Representatives to federal, regional, or other industry groups
- Charter & Governing Principles adjustments when determined necessary
- Votes for issues other than new memberships and filling MMAG governing roles may be taken at conferences/meetings or via conference call or email. Regardless of the method, the above criteria will be used to determine acceptance or rejection.
- The MMAG shall convene, at minimum, once a year to discuss best practices, significant restoration events in the prior year, new laws/legislation impacting electric service restoration, and other topics deemed valuable to the group. These meetings shall be rotated between member companies.
- Non-member companies (including vendors/sponsors) shall be allowed to participate in annual meetings and discussions unless a portion of the meeting has been specifically designated as a closed discussion forum.
- No non-member person or company of MMAG shall be allowed to participate in MMAG business decisions.
- Any modifications of the MMAG Charter & Governing Principles must be approved by three quarters of the MMAG member companies. Proposed Changes will be emailed to the MMAG membership one month prior to the meeting.

### **REPRESENTATIVE ROLES, RESPONSIBILITIES, ELECTIONS, & SUCCESSION PLANNING**

- Four representatives from the MMAG shall be selected to represent the membership. These positions and responsibilities are noted below:
  - Chair Person
    - Represent the MMAG on the EEI Mutual Assistance / Emergency Preparedness Executive Committee.
    - Represent the MMAG on regional conference calls.
    - Be available to assist fellow members with acquiring resources for pre-staging and/or restoration. If the Chair Person should become unavailable, they should coordinate with the other representatives and notify the membership who to contact in their absence.
    - Create events in the Resource Allocation Management Program for Utility Personnel (RAMP UP) tool.
    - During regional events, perform the allocation and matching of resources to company in RAMP UP when it is utilized.
    - Participate in the National Response Event drills by notifying members to enter available resources or other activities as needed.
    - Participate on the monthly EEI conference calls.
    - Attend the MMAG conferences and provide updates to the membership.
    - Attend Edison Electric Institute (EEI) Mutual Assistance conferences.
    - Ad hoc responsibilities to EEI and the EEI Mutual Assistance / Emergency Preparedness (MA/EP) Executive Committee.

## Midwest Mutual Assistance Group Charter & Governing Principles

- Vice Chair Person
  - Represent the MMAG on the EEI Mutual Assistance / Emergency Preparedness Executive Committee.
  - Represent the MMAG on regional conference calls.
  - If the Chair is unavailable---
    - Be available to assist fellow members with acquiring resources for pre-staging and/or restoration. If the Vice Chair Person should become unavailable, they should coordinate with the other representatives and notify the membership who to contact in their absence.
    - Create events in the RAMP UP tool.
    - During regional events, perform the allocation and matching of resources to company in RAMP UP when it is utilized.
    - Participate in the National Response Event drills by notifying members to enter available resources or other activities as needed.
  - Participate on the monthly EEI conference calls.
  - Attend the MMAG conferences and provide updates to the membership.
  - Attend Edison Electric Institute (EEI) Mutual Assistance conferences.
  - Ad hoc responsibilities to EEI and the EEI Mutual Assistance / Emergency Preparedness (MA/EP) Executive Committee.
- Secretary
  - Ensure the membership receives all information disbursements from the EEI.
  - Ensure members are maintaining their contact information in the RAMP-UP tool.
  - Maintain MMAG contact roster on a quarterly basis.
  - Troubleshoot user access including resetting passwords.
  - Ability to distribute email and phone notifications to membership regarding an event.
  - Attend the MMAG conferences and provide updates to the membership.
  - Attend Edison Electric Institute (EEI) Mutual Assistance conferences (preferably).
  - Ad hoc responsibilities to EEI and the Executive Committee.
- Secretary in Waiting
  - Learn the duties of the Secretary position and support the Secretary role.
- Advisory Council
  - This council shall be comprised of MMAG members who have completed their MMAG Executive Committee term and are volunteering serve as advisors to the MMAG
  - Advisory Council members may participate in MMAG activities and if there is a situation where members of the Executive Committee are impacted by an event request can be made to have members on the Advisory Council step in to perform the Executive Committee duties as needed to support resource requests.
  - There is no obligation for members who have completed their Executive Committee term to serve on the Advisory Council is it at the member's discretion to serve as a member of the Advisory Council
  - Contacts will be included in the MMAG contract roster
- Elections of officers shall follow the rules below:
  - Each member company shall have one (1) vote.
  - A simple majority will determine outcomes. At least one representative from at least ½ of the membership shall be in attendance to vote.
  - An officer of the MMAG may not be an officer of another RMAG.

## Midwest Mutual Assistance Group Charter & Governing Principles

- Officer Succession
  - Nominations for governing roles shall only be considered if submitted by a member company to all other member companies verbally during a planned meeting or via email. No individual should be nominated for a governing role unless he or she has agreed to assume the role if elected for the position.
  - If an officer vacates his/her position before fulfilling their one-year term, automatic succession will occur and an election will be conducted at the next scheduled meeting (or via email) to fill the Secretary in Waiting position.
  - If two or more officers vacate their positions before fulfilling their one-year term, automatic succession will occur and an election will be conducted at the next scheduled meeting (or via email) to fill the vacated positions.
  - The Chair position shall be filled by the individual holding the Vice-Chair position, by rotating them into the role at the annual Spring meeting or when the Chair position is vacated prematurely.
  - The Vice-Chair position shall be filled by the individual holding the Secretary position, by rotating them into the role at the annual Spring Meeting or when the Vice-Chair is vacated prematurely.
  - The Secretary position shall be filled by the individual holding the Secretary-in-Waiting position, by rotating them into the role at the annual Spring meeting or when the Secretary is vacated prematurely.
  - Nominations for Secretary In Waiting will be accepted prior to and during the Spring meeting each year.
  - Election of Secretary In Waiting will occur every year at the Spring meeting.
  - There is no obligation for any individual company to supply an officer, but all companies are encouraged to participate.
  - No more than one of the four officers can be employed by the same holding company.
  - Exceptions are allowed to these restrictions only when there is an absence of individuals who are willing and capable of holding the officer positions.
  - When voting at the Spring meeting, voting will be by secret ballot vote. Voting by e-mail is not permissible unless filling a position outside of the Spring meeting.

### **NATIONAL RESPONSE EVENT and RESOURCE ALLOCATION MANAGEMENT PROGRAM for UTILITY PERSONNEL**

- Members must designate a Home RMAG, by operating company, for reporting resources during an NRE Event.
- Members understand and have agreed that at the time a National Response Event (NRE) has been activated, that MMAG available resources will become included in a national pool of resources available, as outlined in the EEI NRE Playbook.
- Members understand that resources may be assigned to a regional group other than MMAG even if MMAG is engaged in the restoration of an event.
- During an NRE, it is expected that MMAG members will utilize the RAMP-UP tool developed for EEI members in support of the allocation of resources.
- During an NRE, requesting companies are expected to provide the count of all of the resources by type that they have been able to secure at the time of the request (NON-NATIVE FTE RESOURCES ACQUIRED)
- Responsibilities of Members
  - Members will be responsible for establishing and maintaining their own list of company representatives assigned to access RAMP-UP (up to 10 concurrent users per company).

## Midwest Mutual Assistance Group Charter & Governing Principles

- This responsibility includes designating the level of access required as designed and defined within RAMP-UP;
- This responsibility includes notifying the MMAG Chair and Vice-Chair, EEI MAEP Executive Committee Representatives, whenever a change is made to their designated RAMP-UP users.
- As outlined in the RAMP-UP User Guide, members will be responsible for entering their company's resource requests and resources available whenever the use of RAMP-UP is activated in response to request for assistance.

### **ACQUIRING & ALLOCATION OF RESOURCES**

- Core hours for resource requests to the MMAG are 0700-2200 Central Time
- Conference calls will provide at least a two-hour advanced notice to allow members time to make contact and get resources entered into RAMPUP
- Executive committee members will work with requesting utility(s) to determine appropriate scheduling of conference call
- Participation in resource requests, response, allocation, and matching (utilizing the RAMP UP tool) is a privilege of participating in the MMAG. If a company continually fails to participate when resources are needed, their membership may be reviewed at the next MMAG conference.
- When utilities are making a request for resources the following information must be provided and request must be entered into RAMPUP prior to a call being scheduled and notification going out to members for MMAG activation:
  - a. Name of the company requesting resources
  - b. Single contact information from requesting company has been identified and is correct in RAMPUP
  - c. Anticipated final destination
  - d. Number of customer outages
  - e. Number of trouble tickets
  - f. Number and type (Distribution, Transmission, Damage Assessment) of resources needed
  - g. Desired arrival time to final destination and timing of when resources would not be considered
  - h. What type of resources will be accepted union or non-union, or state if both will be accepted
  - i. Number and type of special equipment (alley machines, heavy complement of digger derricks, track equipment, etc.)
  - j. Special safety requirements
  - k. The time in which responding resources shall be entered into the RAMP UP tool in order for allocation and matching to be performed
- Utilities requesting assistance shall contact the MMAG Chair or Vice Chair. Either the MMAG Chair or Vice Chair will then send out an electronic notice (voice mail/email/text message) notifying the rest of the membership of the need for resources. The electronic notification shall include the requesting utilities responses to items a.-k. as listed above.
- Once resource requests and responses have been entered into the RAMP UP tool, the Chair and Vice Chair will conduct a conference call and will allocate and match the resources offered on the call.
- If the four members governing the MMAG are impacted, they may call upon the leadership of another Regional Mutual Assistance Group (RMAG) or the EEI Mutual Assistance / Emergency Preparedness Executive Committee to assist in managing resources within RAMP UP.
- In the event the number of resources needed are not acquired within the MMAG request, the requesting company can contact the MMAG Chair and/or Vice Chair and request assistance from



## Midwest Mutual Assistance Group Charter & Governing Principles

another RMAG(s). The MMAG Chair and/or Vice Chair will notify the other RMAG(s) of the resource needs. The secondary RMAG(s) will be invited to join the event in RAMP UP so responding resources may be entered.

- Acquiring company and/or contractor resources shall follow the progression below:
  1. From other members within the requestor's state. It is requested an update be sent to the MMAG Chair and Vice Chair just so they are aware of crew movement.
  2. From other members in states that are contiguous to the requestor's state. It is requested an update be sent to the MMAG Chair and Vice Chair just so they are aware of crew movement.
  3. The member's home RMAG as identified in RAMP-UP.
  4. An RMAG that is contiguous to the requesting member's RMAG (2<sup>nd</sup> RMAG).
  5. An RMAG that is contiguous to the 2<sup>nd</sup> RMAG (3<sup>rd</sup> RMAG).
  6. If the resource requirements are greater than what the impacted RMAG(s) can offer, the affected company(s) CEO(s) can contact the National Response Event Executive Committee (NREC) and request a National Response Event be declared.
- When releasing contractors, every effort should be made to release them to companies where existing contracts are in place.
- Contact information for requesting companies shall be provided to all members and contractor companies from whom resources were acquired.
- Prior to releasing resources outside of the MMAG, an email should be sent to the membership and confirm there are no needs or issues with releasing crews outside of the MMAG.

### RELATED GROUPS

- Mutual assistance groups:
  - Great Lakes Mutual Assistance Group (GLMA)
  - North Atlantic Mutual Assistance Group (NAMAG)
  - Texas Mutual Assistance Group (TXMAG)
  - Western Region Mutual Assistance Group (WRMAG)
  - Wisconsin Mutual Assistance Group (WIMAG)
  - Southeastern Electric Exchange (SEE)
- Oversight committees:
  - National Response Event Executive Committee (NREC)
  - National Mutual Assistance Response Team (NMART)
- Supporting resources:
  - Edison Electric Institute (EEI)

### HELPFUL LINKS

- Edison Electric Institute: <http://www.eei.org/Pages/default.aspx>
- EEI Restore Power Workroom: <https://eei-restorepower.groupsite.com/login>



September 20<sup>th</sup>, 2023

## TXMAG Mutual Assistance Agreement

Texas Mutual Assistance Group member companies have established and implemented an effective system whereby member companies may receive and provide assistance in the form of personnel and equipment to aid in restoring and/or maintaining electric utility service when such service has been disrupted by acts of the elements, equipment malfunctions, accidents, sabotage, or any other occurrence for which emergency assistance is deemed to be necessary or advisable ("Emergency Assistance"). This Mutual Assistance Agreement sets forth the terms and conditions to which the undersigned TXMAG member company ("Participating Company") agrees to be bound on all occasions that it requests and receives ("Requesting Company") or provides ("Responding Company") Emergency Assistance from or to another Participating Company who has also signed the TXMAG Mutual Assistance Agreement.

In consideration of the foregoing, the Participating Company hereby agrees as follows:

- (1) When providing Emergency Assistance to or receiving Emergency Assistance from another Participating Company, the Participating Company will adhere to the written principles developed by TXMAG members to govern Emergency Assistance arrangements among member companies ("TXMAG Charter & Governing Principles"), that are in effect as of the date of a specific request for Emergency Assistance, unless otherwise agreed to in writing by each Participating Company.
- (2) With respect to each Emergency Assistance event, Requesting Companies agree that they will reimburse Responding Companies for all costs and expenses incurred by Responding Companies in providing Emergency Assistance as provided under the TXMAG Principles, unless otherwise agreed to in writing by each Participating Company; provided, however, that Responding Companies must maintain auditable records in a manner consistent with the TXMAG Principles.
- (3) During each Emergency Assistance event, the conduct of the Requesting Companies and the Responding Companies shall be subject to the liability and indemnification provisions set forth in the TXMAG Principles.
- (4) A Participating Company may withdraw from this Agreement at any time. In such an event, the company should provide written notice to the TXMAG Chair or Co-Chair
- (5) The TXMAG Chair/s shall maintain a list of each Participating Company which shall be posted on the TXMAG website at <https://texasmutualassistancegroup.org/Pages/Home.aspx>. However, a Participating Company may request a copy of the signed Mutual Assistance Agreement of another Participating Company prior to providing or receiving Emergency Assistance.

TXMAG Member Company Representative:

\_\_\_\_\_  
Signature

Officer Name:

Title:

Date:



September 7<sup>th</sup>, 2023

**SUGGESTED GOVERNING PRINCIPLES COVERING EMERGENCY  
ASSISTANCE ARRANGEMENTS  
BETWEEN TXMAG MEMBER COMPANIES**

Electric companies have occasion to call upon other companies for emergency assistance in the form of personnel or equipment to aid in maintaining or restoring electric utility service when such service has been disrupted by acts of the elements, equipment malfunctions, accidents, sabotage or any other occurrences where the parties deem emergency assistance to be necessary or advisable. While it is acknowledged that a company is not under any obligation to furnish such emergency assistance, experience indicates that companies are willing to furnish such assistance when personnel or equipment are available.

In the absence of a continuing formal contract between a company requesting emergency assistance ("Requesting Company") and a company willing to furnish such assistance ("Responding Company"), the following principles are suggested as the basis for a contract governing emergency assistance to be established at the time such assistance is requested:

1. The emergency assistance period shall commence when personnel and/or equipment expenses are initially incurred by the Responding Company in response to the Requesting Company's needs. (This would include any request for the Responding Company to prepare its employees and/or equipment for transport to the Requesting Company's location, but to await further instructions before departing). The emergency assistance period shall terminate when such employees and/or equipment have returned to the Responding Company, and shall include any mandated DOT rest time resulting from the assistance provided and reasonable time required to prepare the equipment for return to normal activities (e.g. cleaning off trucks, restocking minor materials, etc.).
2. To the extent possible, the companies should reach a mutual understanding and agreement in advance on the anticipated length - in general - of the emergency assistance period. For extended assistance periods, the companies should agree on the process for replacing or providing extra rest for the Responding Company's employees. It is understood and agreed that if, in the Responding Company's judgment such action becomes necessary the decision to terminate the assistance and recall employees, contractors, and equipment lies solely with the Responding Company. The Requesting Company will take the necessary action to return such employees, contractors, and equipment promptly.
3. Employees of Responding Company shall at all times during the emergency assistance period continue to be employees of Responding Company and shall not be deemed employees of Requesting Company for any purpose. Responding Company shall be an independent Contractor of Requesting Company and wages, hours and other terms and conditions of employment of Responding Company shall remain applicable to its employees during the emergency assistance period.
4. Responding Company shall make available at least one supervisor in addition to crew foremen. All instructions for work to be done by Responding Company's crews shall be given by Requesting Company to Responding Company's supervisor(s); or, when



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Responding Company's crews are to work in widely separate areas, to such of Responding Company's foremen as may be designated for the purpose by Responding Company's supervisor(s).

5. Unless otherwise agreed by the companies, Requesting Company shall be responsible for supplying and/or coordinating support functions such as lodging, meals, materials, etc. As an exception to this, the Responding Company shall normally be responsible for arranging lodging and meals en route to the Receiving Company and for the return trip home. The cost for these in transit expenses will be covered by the requesting company.
6. Responding Company's safety rules shall apply to all work done by their employees. Unless mutually agreed otherwise, the Requesting Company's switching and tagging rules should be followed to ensure consistent and safe operation. Any questions or concerns arising about any safety rules and/or procedures should be brought to the proper level of management for prompt resolution between management of the Requesting and Responding Companies.
7. All time sheets and work records pertaining to Responding Company's employees furnishing emergency assistance shall be kept by Responding Company.
8. Requesting Company shall indicate to Responding Company the type and size of trucks and other equipment desired as well as the number of job function of employees requested but the extent to which Responding Company makes available such equipment and employees shall be at Responding Company's sole discretion.
9. Requesting Company shall reimburse Responding Company for all costs and expenses incurred by Responding Company as a result of furnishing emergency assistance. Responding Company shall furnish documentation of expenses to Requesting Company. Such costs and expenses shall include, but not be limited to, the following:
  - a. Employees' wages and salaries for paid time spent in Requesting Company's service area and paid time during travel to and from such service area, plus Responding Company's standard payable additives to cover all employee benefits and allowances for vacation, sick leave and holiday pay and social and retirement benefits, all payroll taxes, workmen's compensation, employer's liability insurance and other contingencies and benefits imposed by applicable law or regulation.
  - b. Employee travel and living expenses (meals, lodging and reasonable incidentals).
  - c. Replacement cost of materials and supplies expended or furnished.
  - d. Repair or replacement cost of equipment damaged or lost.
  - e. Charges, at rates internally used by Responding Company, for the use of transportation equipment and other equipment requested.
  - f. Administrative and general costs, which are properly allocable to the emergency assistance to the extent such costs, are not chargeable pursuant to the foregoing subsections.
10. Requesting Company shall pay all costs and expenses of Responding Company within sixty days after receiving an invoice, therefore Requesting Company shall indemnify, hold harmless and defend the Responding Company from and against any and all liability for loss, damage, cost or expense which Responding Company may incur by reason of bodily injury, including death, to any person or persons or by reason of damage to or destruction of any property, including the loss of use thereof, which result from furnishing emergency assistance and whether or not due in whole or in part to any act, omission, or negligence of Responding Company except to the extent that such death or injury to person, or damage to property, is caused by the willful or wanton misconduct and/ or gross



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negligence of the Responding Company. Where payments are made by the Responding Company under a workmen's compensation or disability benefits law or any similar law for bodily injury or death resulting from furnishing emergency assistance, Requesting Company shall reimburse the Responding Company for such payments, except to the extent that such bodily injury or death is caused by the willful or wanton misconduct and/ or gross negligence of the Responding Company.

11. In the event any claim or demand is made or suit or action is filed against Responding Company alleging liability for which Requesting Company shall indemnify and hold harmless Responding Company under paragraph (11) above, Responding Company shall promptly notify Requesting Company thereof, and Requesting Company, at its sole cost and expense, shall settle, compromise or defend the same in such manner as it in its sole discretion deems necessary or prudent. Responding Company shall cooperate with Requesting Company's reasonable efforts to investigate, defend and settle the claim or lawsuit.
13. Non-affected companies should consider the release of contractors during restoration activities. The non-affected company shall supply the requesting companies with contact information of the contactors (this may be simply supplying the contractors name). The contractors will negotiate directly with requesting companies.

Last update September 7<sup>th</sup>, 2023 – TXMAG CO-Chair: Michael Martin

The following files are not convertible:

STAFF 1-91\_MA Line Roster.xlsx  
STAFF 1-91\_MA VM Roster.xlsx  
July 8, 2024 Audio.wav  
July 11, 2024 Audio.wav  
July 15, 2024 Audio.wav

Please see the ZIP file for this Filing on the PUC Interchange in order to access these files.

Contact [centralrecords@puc.texas.gov](mailto:centralrecords@puc.texas.gov) if you have any questions.