



## **Filing Receipt**

**Filing Date - 2024-08-30 02:50:51 PM**

**Control Number - 56822**

**Item Number - 105**

**PROJECT NO. 56822**

<b>INVESTIGATION OF EMERGENCY</b>	<b>§</b>	<b>PUBLIC UTILITY COMMISSION</b>
<b>PREPAREDNESS AND RESPONSE BY</b>	<b>§</b>	
<b>UTILITIES IN HOUSTON AND</b>	<b>§</b>	<b>OF TEXAS</b>
<b>SURROUNDING COMMUNITIES</b>	<b>§</b>	

**TEXAS WATER UTILITIES, L.P.'S, SWWC UTILITIES, INC.'S,  
MIDWAY WATER UTILITIES, INC.'S, AND CORIX UTILITIES (TEXAS), INC.'S  
RESPONSE TO COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION  
TO TARGETED WATER OR SEWER UTILITIES**

To: Public Utility Commission of Texas ("Commission"), by and through its attorney of record, John Lajzer, Division of Compliance and Enforcement, 1701 N. Congress Avenue, P.O. Box 13326, Austin, Texas 78701.

Texas Water Utilities, L.P. (TWU), along with its regulated Texas affiliates Midway Water Utilities, Inc. (Midway), SWWC Utilities, Inc. (SWWCU) (TWU, Midway, and SWWCU referred to as the TWU Entities), and Corix Utilities (Texas) Inc. (Corix), file these Responses to Public Utility Commission Staff's First Request for Information (RFI) to TWU received on August 12, 2024. This response is timely filed. Pursuant to 16 Texas Administrative Code (TAC) § 22.144(c)(2)(F), the TWU Entities and Corix agree and stipulate that the responses may be treated as if the answers were filed under oath.

Respectfully submitted,

SPENCER FANE, LLP  
816 Congress Avenue  
Suite 1200  
Austin, TX 78701  
Telephone: (512) 840-4550  
Facsimile: (512) 840-4551

/s/ William A. Faulk, III  
William A. Faulk, III  
State Bar No. 24075674  
[cfaulk@spencerfane.com](mailto:cfaulk@spencerfane.com)  
Eleanor D' Ambrosio  
State Bar No. 24097559  
[edambrosio@spencerfane.com](mailto:edambrosio@spencerfane.com)  
Rashmin J. Asher  
State Bar No. 24092058  
[rasher@spencerfane.com](mailto:rasher@spencerfane.com)

**ATTORNEYS FOR TEXAS WATER  
UTILITIES, L.P.**

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST RFI**

**Staff 1-1** Please provide your CCN number and identify the counties you serve that were included in Acting Governor Dan Patrick's July 6, 2024 amended disaster declaration.

**RESPONSE:** The counties included in Acting Governor Dan Patrick's July 6, 2024 amended disaster declaration are as follows: Anderson, Angelina, Austin, Bastrop, Bell, Bowie, Brazoria, Brazos, Burleson, Caldwell, Camp, Cass, Chambers, Cherokee, Collin, Colorado, Comal, Dallas, Delta, Ellis, Falls, Fannin, Fayette, Fort Bend, Franklin, Freestone, Galveston, Grayson, Gregg, Grimes, Guadalupe, Hardin, Harris, Harrison, Hays, Henderson, Hill, Hopkins, Houston, Hunt, Jasper, Jefferson, Kaufman, Lamar, Lee, Leon, Liberty, Limestone, Madison, Marion, McLennan, Milam, Montgomery, Morris, Nacogdoches, Navarro, Newton, Orange, Panola, Polk, Rains, Red River, Robertson, Rockwall, Rusk, Sabine, San Augustine, San Jacinto, Shelby, Smith, Titus, Travis, Trinity, Tyler, Upshur, Van Zandt, Walker, Waller, Washington, Williamson, and Wood.<sup>1</sup> The counties included in Acting Governor Dan Patrick's July 5, 2024 disaster declaration are: Aransas, Atascosa, Bee, Bexar, Brooks, Calhoun, Cameron, DeWitt, Dimmit, Duval, Frio, Goliad, Gonzales, Hidalgo, Jackson, Jim Hogg, Jim Wells, Karnes, Kenedy, Kinney, Kleberg, LaSalle, Lavaca, Live Oak, Matagorda, Maverick, McMullen, Medina, Nueces, Refugio, San Patricio, Starr, Uvalde, Victoria, Webb, Wharton, Willacy, Wilson, Zapata, and Zavala.<sup>2</sup> The table below indicates the water and sewer CCN numbers of the TWU Entities and Corix as well as the counties in which they serve under those CCNs that were included in the disaster declarations.

<b>UTILITY</b>	<b>CCN</b>	<b>COUNTIES SERVED INCLUDED IN DISASTER DECLARATION</b>
Texas Water Utilities, L.P.	12983	Bexar, Brazoria, Chambers, Comal, Freestone, Grayson, Guadalupe, Harris, Hays, Henderson, Liberty, Marion, Matagorda, Medina, Montgomery, Polk, San Jacinto, Smith, Travis, Trinity, Tyler, Van Zandt, Wood
	20899	Chambers, Grayson, Harris, Henderson, Liberty, Medina, Montgomery, Polk, San Jacinto, Trinity, Wood
SWWC Utilities, Inc. dba Hornsby Bend Utility Company, Inc.	11978	Travis
	20650	Travis

<sup>1</sup> [https://www.lt.gov.texas.gov/2024/07/06/acting-governor-dan-patrick-adds-81-texas-counties-to-hurricane-beryl-disaster-declaration/?utm\\_medium=email&utm\\_source=govdelivery](https://www.lt.gov.texas.gov/2024/07/06/acting-governor-dan-patrick-adds-81-texas-counties-to-hurricane-beryl-disaster-declaration/?utm_medium=email&utm_source=govdelivery)

<sup>2</sup> <https://www.lt.gov.texas.gov/2024/07/05/acting-governor-dan-patrick-disaster-declaration/>

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST REI**

SWWC Utilities, Inc. dba Mid-Tex Utilities, Inc.	12914	Hays, Travis
	20865	Hays, Travis
SWWC Utilities, Inc. dba Windermere Utility Company, Inc.	11471	Travis, Williamson
	20542	Travis, Williamson
Midway Water Utilities, Inc.	12087	Grayson, Harris, Hill, Montgomery
	20705	Grayson, Harris, Hill
Corix Utilities (Texas) Inc.	13227	Bastrop, Colorado, Matagorda, Washington
	21081	Bastrop, Colorado, Matagorda

Prepared by: Brian Bahr  
Sponsored by: Brian Bahr

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST RFI**

**Staff 1-2** Please provide the public water system identification number and number of connections served by that water system in each of the counties identified in the response to Staff 1-1.

**RESPONSE:** Please see tables below for requested information.

**Texas Water Utilities, L.P.**

PWS ID	County	Water Connections
0100039	Bandera	164
0100037	Bandera	1171
0100042	Bandera	191
0150235	Bexar	67
0150046	Bexar	323
0150421	Bexar	254
0150135	Bexar	351
0150096	Bexar	170
0180033	Bosque	221
0200029	Brazoria	153
0200800	Brazoria	0
0360111	Chambers	43
0360069	Chambers	253
0460037	Comal	649
0460211	Comal	355
0460221	Comal	246
0490041	Cooke	67
0490030	Cooke	37
0610015	Denton	108
0610175	Denton	53
0610059	Denton	129
0610037	Denton	153
0810038	Freestone	85
0860107	Gillespie	65
0910126	Grayson	89
0910035	Grayson	618
0910038	Grayson	148
0910040	Grayson	682
0910052	Grayson	1446
0940030	Guadalupe	109
1010931	Harris	328
1011253	Harris	22

**Texas Water Utilities, L.P.**

PWS ID	County	Water Connections
1012174	Harris	21
1010112	Harris	190
1011556	Harris	69
1010283	Harris	55
1011792	Harris	41
1010706	Harris	45
1011492	Harris	30
1011734	Harris	26
1013733	Harris	74
1012995	Harris	50
1012450	Harris	126
1010640	Harris	19
1013172	Harris	87
1013316	Harris	55
1013599	Harris	92
1010230	Harris	47
1050124	Hays	126
1050028	Hays	2674
1050099	Hays	105
1070235	Henderson	44
1070069	Henderson	536
1070220	Henderson	35
1070106	Henderson	1306
1070206	Henderson	847
1070159	Henderson	44
1070124	Henderson	607
1070039	Henderson	89
1070085	Henderson	614
1110055	Hood	71
1110060	Hood	777
1110022	Hood	553
1110109	Hood	88

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST RFI**

**Texas Water Utilities, L.P.**

PWS ID	County	Water Connections
1110002	Hood	83
1110044	Hood	131
1110004	Hood	1777
1110036	Hood	168
1110005	Hood	406
1260011	Johnson	682
1260076	Johnson	73
1260074	Johnson	1198
1260099	Johnson	102
1260035	Johnson	153
1260103	Johnson	261
1260094	Johnson	10
1260025	Johnson	287
1260037	Johnson	16
1260116	Johnson	27
1260038	Johnson	262
1260063	Johnson	31
1260077	Johnson	25
1300005	Kendall	101
1300035	Kendall	39
1330019	Kerr	46
1330007	Kerr	56
1330080	Kerr	29
1330030	Kerr	77
1330134	Kerr	43
1330128	Kerr	332
1330027	Kerr	67
1330169	Kerr	17
1330015	Kerr	117
1330141	Kerr	21
1330024	Kerr	30
1460086	Liberty	51
1460041	Liberty	82
1580020	Marion	91
1580063	Marion	89
1580023	Marion	282
1610058	Matagorda	98

**Texas Water Utilities, L.P.**

PWS ID	County	Water Connections
1630038	Medina	49
1700331	Montgomery	86
1700386	Montgomery	1268
1700014	Montgomery	258
1700454	Montgomery	51
1700483	Montgomery	139
1700648	Montgomery	1207
1840120	Parker	89
1840026	Parker	33
1840014	Parker	942
1840105	Parker	60
1870016	Polk	23
1870088	Polk	29
1870138	Polk	40
1870160	Polk	35
1870152	Polk	41
1870055	Polk	153
1870146	Polk	22
1870130	Polk	62
2040045	San Jacinto	67
2040031	San Jacinto	125
2040008	San Jacinto	156
2040067	San Jacinto	842
2040061	San Jacinto	26
2120064	Smith	287
2120035	Smith	255
2200313	Tarrant	14
2200281	Tarrant	51
2200299	Tarrant	21
2200079	Tarrant	371
2270102	Travis	308
2280035	Trinity	368
2290010	Tyler	677
2340007	Van Zandt	712
2490051	Wise	149
2490044	Wise	293
2490053	Wise	126

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST RFI**

**Texas Water Utilities, L.P.**

PWS ID	County	Water Connections
2490046	Wise	238
2490058	Wise	151
2490061	Wise	77
2490050	Wise	87
2500058	Wood	592

**SWWC Utilities, Inc.**

PWS ID	County	Water Connections
1050157	Hays	521
2270255	Travis	3,328
2270161	Travis	5,436

**Corix Utilities (Texas) Inc.**

PWS ID	County	Water Connections
110065	Bastrop	103
450087	Colorado	68
1610052	Matagorda	143
2390021	Washington	72

**Midway Water Utilities, Inc.**

PWS ID	County	Water Connections
0910147	Grayson	181
1010410	Harris	48
1010517	Harris	106
1011999	Harris	396
1010192	Harris	74
1010670	Harris	319
1010028	Harris	265
1011708	Harris	53
1090073	Hill	775
1260127	Johnson	205
1700684	Montgomery	85

Prepared by: Brian Bahr  
Sponsored by: Brian Bahr



**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST RFI**

**Staff 1-3** Please indicate the date and duration of any extended power outage lasting more than 24 hours you experienced due to the May 2024 Derecho or Hurricane Beryl and whether the extended power outage caused a disruption to water and sewer services.

**RESPONSE:** Corix's Matagorda Dunes system in Matagorda County (PWS identification number 1610052) was without power between July 8 and July 10, 2024; however, the system and its customers are on an island that was completely evacuated from July 7 to July 12, 2024, hence there was no disruption to water and sewer service. For the TWU Entities, please see Attachment Staff 1-3 & 1-4.

Prepared by: Israel Vega & Melissa Rich  
Sponsored by: Eric Sabolsice



7/8/2024	TWU	WTMY	WQ0011005001	West Montgomery	NA	NA	NA	NA	0	0	7/8/2024	0000	7/10/2024	1700	0	2
7/8/2024	MDWY	WTMY	1010628	West Montgomery Utility	NO BWN NEEDED	NO BWN NEEDED	NO BWN NEEDED	NO BWN NEEDED	0	0	7/8/2024	0000	7/10/2024	1042	0	8
7/8/2024	MDWY	WNHS	WQ0010436001	Western Homes	NA	NA	NA	NA	0	0	7/8/2024	0000	7/17/2024	0000	0	9
7/8/2024	MDWY	WNHS	1010026	Western Homes Subdivision	NO BWN NEEDED	NO BWN NEEDED	NO BWN NEEDED	NO BWN NEEDED	0	0	7/8/2024	0000	7/17/2024	0000	0	9
7/8/2024	TWU	WTR	1010230	Western Trails Subdivision	NO BWN NEEDED	NO BWN NEEDED	NO BWN NEEDED	NO BWN NEEDED	0	0	7/8/2024	0000	7/8/2024	1409	0	6
7/8/2024	MDWY	WRMS	1011708	Whisper Meadows	7/8/2024	12:30pm	7/13/2024	11:54am	5	53	7/11/2024	0638	7/15/2024	0000	3	7
7/8/2024	TWU	WRMS	WQ0012730001	Whisper Meadows	NA	NA	NA	NA	0	0	7/11/2024	0638	7/16/2024	0000	3	7
7/8/2024	TWU	WDOJ	WQ0014188001	Woodland Oaks	NA	NA	NA	NA	0	2	7/8/2024	0000	7/14/2024	1412	0	6
7/8/2024	TWU	WDOJ	1700948	Woodland Oaks Subdivision	NO BWN NEEDED	NO BWN NEEDED	NO BWN NEEDED	NO BWN NEEDED	0	0	7/8/2024	0000	7/12/2024	1200	0	4

Wastewater

customers were not disrupted or out of service

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST RFI**

- Staff 1-4** Please provide the following information, categorized by public water system, concerning any water or sewer service interruptions during either the May 2024 Derecho or Hurricane Beryl:
- a. The duration of the water or sewer service outage;
  - b. The percentage of customers impacted by the service interruptions;
  - c. The cause of the interruption(s), if known;
  - d. If the interruption(s) was caused by an extended power outage, the identity of your electric utility;
  - e. The duration of any required notices (e.g. boil water notices) issued due to the extended power outage; and
  - f. A summary of efforts undertaken to restore water and sewer services.

**RESPONSE:** For Corix's Matagorda Dunes system, please see the response to Staff 1-3. For the TWU Entities, please see Attachment Staff 1-3 and 1-4. Efforts undertaken to restore water and sewer services included the use of temporary, backup power until normal power was restored.

Prepared by: Israel Vega & Melissa Rich  
Sponsored by: Eric Sabolsice

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST RFI**

**Staff 1-5** Please provide a detailed descriptions of efforts taken to alert or communicate with your customers concerning required notices (e.g. boil water notices), extended power outages, or duration of interruptions to water or sewer services caused by either the May 2024 Derecho or Hurricane Beryl.

**RESPONSE:** Customers of Corix's Matagorda Dunes system were notified electronically (via phone and/or email) on July 9, 2024, of a boil water advisory (please see Attachment Staff 1-5a). Customers of same were notified electronically on July 12, 2024, that the boil water advisory had been lifted (please see Attachment Staff 1-5b). As stated in response to Staff 1-3, the customers of Corix's Matagorda Dunes system were subject to mandatory evacuation due to Hurricane Beryl.

For the TWU Entities, customers can elect to receive alerts if they have set-up their online account within the customer portal. Through the portal, they choose to receive alerts via email, text, or both. To receive texts, they must enter and verify their phone number. In addition to direct alerts, there is an online dashboard available to all customers, regardless of whether they have set-up a portal account, that is located at <https://www.swwc.com/texas/neighborhood-dashboard/>. This is where customers can learn about alerts and other detailed information. For Boil Water Notice related alerts, our Environmental Health and Safety (EHS) team notifies the media directly the moment the notice is issued or canceled.

The internal process for sending an alert begins when the field team and/or the EHS team notifies the customer service team to send out a customer alert. The customer service team member accesses our Communications Advantage platform, which is tied to the customer portal software, VertexOne. This software works in connection with our CRM from SAP.

Prepared by: Lance Beaver & Raquel Roulin  
Sponsored by: Eric Sabolsice

## CORIX Utilities



Dear Customer,

This is a message from Corix Utilities Texas, your provider for the Matagorda Dunes Water system at 1-877-718-4396. The hurricane caused a power outage at the water plant. Once service is restored, your service area will be under a precautionary boil water advisory. Once the system pressure is restored, we will take samples to verify no contamination of the water. The advisory will remain in effect until we have confirmed that samples show that there is no contamination. To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled prior to use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source. We will contact you again once the water test results are received and the boil water notice is lifted. We apologize for any inconvenience this may cause and appreciate your patience as we work to provide you with a quality water supply that is reliable. Should you have any questions or concerns, please contact our Customer Service Department at 1-877-718-4396, again that number is 1-877-718-4396. Thank you. This is an automatically generated email. Please do not reply to this message.





# CORIX Utilities



Dear Customer, This is a message from Corix Utilities Texas, your provider for the Matagorda Dunes water system at 1-877-718-4396. The boil water advisory for your service area has been lifted. The water is safe to drink. We truly appreciate your patience during this time. This has been a courtesy message from Corix Utilities Texas. If this message was incomplete or should you have any questions or concerns, please contact our Customer Service Department at 1-877-718-4396, again that number is 1-877-718-4396. Thank you! This is an automatically generated email. Please do not reply to this message



**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST REI**

**Staff 1-6** What coordination, if any, did you have with other local governments to notify customers about the duration of service outages or efforts taken to restore service due to the extended power outage?

**RESPONSE:** For both the TWU Entities and Corix systems, no coordination with local governments was undertaken; however, service outage notifications were provided electronically to all customers who have opted in to the service.

Prepared by: Israel Vega & Melissa Rich  
Sponsored by: Eric Sabolsice



**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST REI**

**Staff 1-7** Please provide a copy of your current emergency preparedness plan and identify the page or section numbers that were activated during the May 2024 Derecho or Hurricane Beryl.

**RESPONSE:** The TWU Entities have 154 emergency preparedness plans (EPPs), 108 of which have currently been approved by the Texas Commission on Environmental Quality (TCEQ). Section III of these EPPs provides an overview of alternative power options for a system in the event of an extended power outage, which occurred during Hurricane Beryl. Please see Confidential Attachment Staff 1-7a for a summary EPP tracker and copies of the TWU Entities' EPPs and Confidential Attachment Staff 1-7b for copies of Corix's EPPs.

Prepared by: Brian Bahr  
Sponsored by: Eric Sabolsice

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST RFI**

**Staff 1-8** If you are an “affected utility” as defined under Texas Water Code (TWC) § 13.1395, please indicate how your utility complied with the requirements of TWC § 13.1395(c).

- a. If you have been granted a waiver under TWC § 13.1395(j), please provide a copy of that waiver.
- b. If your emergency preparedness plan contemplated the use of portable generators, please indicate if the generators were owned by the utility, obtained through mutual aid agreements, or shared with other affected utilities.

**RESPONSE:** Corix is not an “affected utility” under TWC § 13.1395. To date, 108 of the TWU Entities’ 154 EPPs that have been submitted to the TCEQ have been approved by the TCEQ and filed with the Commission in Project No. 52272. The remaining EPPs will be filed with the Commission once approval is received from the TCEQ. Please see Attachment Staff 1-8 for the TWU Entities’ EPP tracker.

- a. No waiver has been requested.
- b. The portable generators contemplated by the EPPs for the TWU Entities are generally owned by the utility; to the extent circumstances require more portable generators than the utility has available, the utility will seek to rent them on a short-term basis.

Prepared by: Brian Bahr  
Sponsored by: Brian Bahr

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST REI**

**Staff 1-9** If you are an “affected utility” as defined under TWC §§ 13.1394 or 13.1395, provide the date you filed information identified under TWC § 13.1396(c) with applicable electric utilities and retail electric providers.

**RESPONSE:** Consistent with TWC § 13.1396, the TWU Entities filed this information with applicable electric utilities and retail electric providers and with the Commission in Project No. 55560, interchange item no. 6, on October 31, 2023. Corix filed the same on November 1, 2023, in Project No. 53938, interchange item no. 327.

Prepared by: Brian Bahr

Sponsored by: Brian Bahr

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST RFI**

**Staff 1-10** Do you perform your own hurricane or major storm drills? If you do not, please provide a brief explanation of what your utility would need to start conducting these drills. If you do, please provide the following information:

- a. The frequency of drills;
- b. The date of the last drill;
- c. A description of the category of the hurricane drilled and any conditions used in that drill;
- d. The names of any governmental entities, community organizations, or other local groups that were invited to participate in the drill and their level of involvement with the drill; and
- e. The names of any electric, water, sewer, or telecommunication utilities that were invited to participate in the drill and their level of involvement with the drill.

**RESPONSE:** Beginning with Winter Storm Uri in 2021, our team has experienced weather-related response events each year that have superseded the need for drills. Said differently, our teams have been drilled via real life events that prepare the team and establish response protocols better than any standard drill. It is anticipated that the utility will look to coordinate annual drills with other agencies going forward.

Prepared by: Israel Vega & Melissa Rich  
Sponsored by: Eric Sabolsice

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST RFI**

**Staff 1-11** Were you asked to participate in a hurricane or major storm drill conducted by or for an electric, water, sewer, or telecommunication utility in 2024? If yes, please provide the following information:

- a. The name(s) of the requesting utility;
- b. The date of the drill(s);
- c. Information concerning the category of hurricane(s) drilled and any conditions used in the drill(s);
- d. A description of your role and level of participation in the hurricane or major storm drill; and
- e. A description of any feedback given during a post-drill review.

**RESPONSE:** No.

Prepared by: Brian Bahr  
Sponsored by: Eric Sabolsice

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST RFI**

**Staff 1-12** Did you regularly track hurricanes or major storms that could affect your service territory before July 8, 2024. If yes, please provide a description of how you tracked storms.

**RESPONSE:** Yes, the operations and management teams for both the TWU Entities and Corix regularly monitor weather in our service areas via online services, such as the National Weather Service ([www.weather.gov](http://www.weather.gov)), and track major weather events such as storms, hurricanes, and severe winter weather events.

Prepared by: Brian Bahr

Sponsored by: Eric Sabolsice

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST REI**

**Staff 1-13** Do you plan on conducting hurricane or major storm tracking in the future as a result of Hurricane Beryl?

**RESPONSE:** The TWU Entities and Corix plan to continue their current practice of regularly monitoring weather services to identify and track significant weather events.

Prepared by: Brian Bahr

Sponsored by: Eric Sabolsice

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST RFI**

**Staff 1-14** Please provide the date you were contacted by Texas Department of Emergency Management before the May 2024 Derecho and Hurricane Beryl.

**RESPONSE:** The TWU Entities and Corix were not contacted by the Texas Department of Emergency Management before the May 2024 Derecho or Hurricane Beryl.

Prepared by: Brian Bahr

Sponsored by: Eric Sabolsice



**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST RFI**

**Staff 1-15** Please describe any coordination calls or meetings with electric, water, sewer, or telecommunication utilities in which you participated in advance of Hurricane Beryl.

**RESPONSE:** The TWU Entities and Corix participated in internal coordination calls but were neither invited to participate, nor participated, in coordination calls with other utilities.

Prepared by: Brian Bahr

Sponsored by: Eric Sabolsice

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST RFI**

**Staff 1-16** Were you provided access to a priority call list from the electric utility(s) for your service area?

**RESPONSE:** No. The TWU Entities and Corix interpret “electric utility(s)” as used in this question to have the same definition as “electric service provider” provided in the definitions for these RFIs.

Prepared by: Brian Bahr  
Sponsored by: Eric Sabolsice

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST RFI**

**Staff 1-17** How many days before Hurricane Beryl's landfall were you contacted by your electric utility concerning the potential of an extended power outage associated with Hurricane Beryl?

**RESPONSE:** The TWU Entities and Corix were not contacted by their electric utilities concerning the potential of an extended power outage associated with Hurricane Beryl. The TWU Entities and Corix interpret "electric utility(s)" as used in this question to have the same definition as "electric service provider" provided in the definitions for these RFIs.

Prepared by: Brian Bahr  
Sponsored by: Eric Sabolsice

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST RFI**

**Staff 1-18** Were you invited to participate in daily calls with your electric utility during the May 2024 Derecho or Hurricane Beryl?

**RESPONSE:** No. The TWU Entities and Corix interpret “electric utility(s)” as used in this question to have the same definition as “electric service provider” provided in the definitions for these RFIs.

Prepared by: Brian Bahr

Sponsored by: Eric Sabolsice

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST RFI**

**Staff 1-19** What preventative actions were taken by the utility after receiving notice of a potential extended power outage caused by the May 2024 Derecho or Hurricane Beryl?

**RESPONSE:** Both the TWU Entities and Corix initiated a program to invest in resiliency projects that span the past several years and provide benefits to customers. These projects were designed to provide for uninterrupted service during different extreme weather events, similar to Hurricane Beryl and the May 2024 Derecho. Furthermore, in response to Senate Bill 3 passed during the 87th Regular Legislative Session, we undertook the following:

- installation of fixed standby generators at many of our water and wastewater systems;
- purchase of portable generators for smaller systems that can be deployed as needed during a power outage;
- purchase of portable fuel storage tanks to ensure generators remain operational during fuel shortages;
- installation of Transfer Switches at a number of facilities to facilitate the quick connection of a portable standby generators, and Automatic Transfer Switches that allow automatic switching of power for permanently installed generators;
- installation of GPS units on all vehicles, mobile generators, and heavy equipment to facilitate resource location and rapid deployment;
- replacements of select pipelines and valves for reliability and system isolation;
- building improvements and upgraded heating systems to protect interior equipment from freezing; and
- purchase of heavy duty 4-wheel drive vehicles to facilitate safe deployment of portable generators during a weather event.

Prior to both storms, the TWU Entities and Corix initiated storm preparedness activities consistent with each company's emergency response plan. Although neither the TWU Entities nor Corix received notice of the potential for an extended power outage, each company planned for such an event as part of normal storm preparations. With over 25 years of combined experience in Texas, our operations and maintenance teams are well versed in making preparations when a storm forms in or enters the Gulf of Mexico. Often these preparations are unnecessary as storm paths are difficult to predict outside a 36-to-48-hour window. These preparations include fueling of storage tanks, vehicles, and generators; windblown debris removal; and the placement of panels or plywood

**PROJECT NO. 56822**

**TWU ENTITIES' AND CORIX'S RESPONSE TO  
COMMISSION STAFF'S FIRST REI**

over facility windows. Wastewater lift stations that are subject to high rates of inflow/infiltration by stormwaters are pumped down to maximize available storage.

Specifically, for Corix's Matagorda Dunes system in Matagorda County, the lift station was pumped down manually and then turned off, and the portable generator was checked and tested.

Prepared by: Israel Vega & Eric Sabolsice  
Sponsored by: Eric Sabolsice