

Last updated: Tuesday, July 16, 2024 - 5:00 a.m.

Customers out: 162

Customers restored in the last 24 hours: 0:08

Restoration highlights:

- Ureman crews are working in Bear Creek Village to ground the circuit and make the area safe for vegetation crews to remove trees on the wires.
- Mutual assistance crews removed a broken pole and replaced it with a new pole to help restore power on Katy Hoddey Rd.

Damage and Restoration



Last updated: Tuesday, July 16, 2024 - 5:00 p.m.

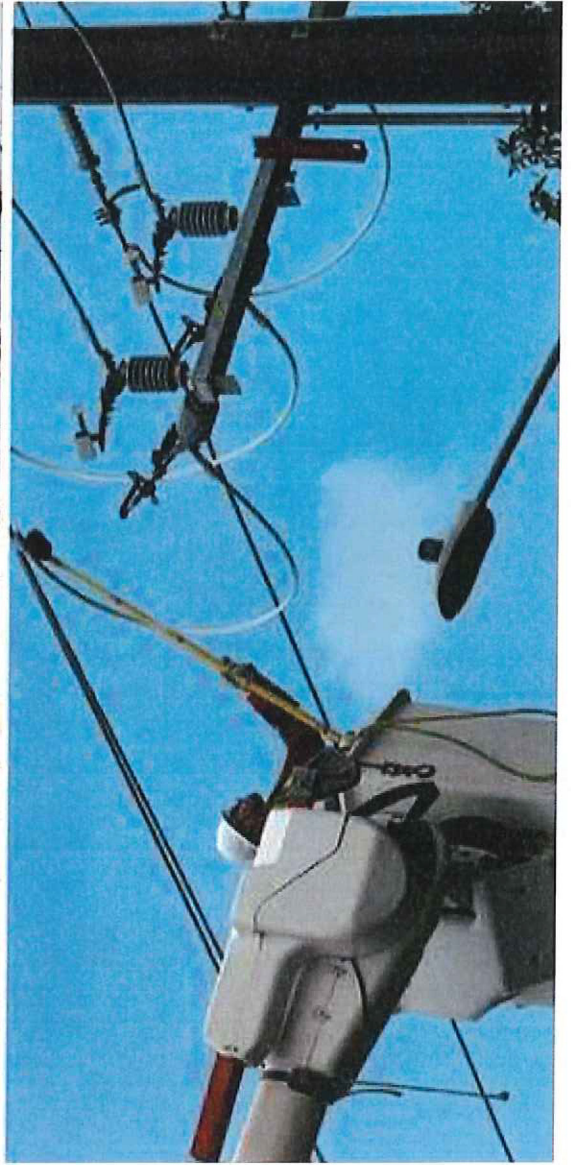
Customers out: 5,737

Customers restored in the last 24 hours: 3,057

Restoration highlights:

- In preparation for the crews, vegetation management crews worked to trim trees between the 610 loop and Beechman Rd.
- Crews trimmed and cleared a large fallen tree on Midart St. to help be able to access and repair a pole and replace a newer damaged wood pole. Extensive vegetation required a robot crane to be used in a homeowner's backyard to replace the pole. This work helped repair a circuit helping restore power to thousands of customers.

Damage and Restoration



— Spring Branch

Last updated: Tuesday, July 16, 2024 - 5:00 p.m.

Customers out: 4,301

Customers restored in the last 24 hours: 5,939

Restoration highlights:

- Crews are working to:
 - Trim trees near energized lines.
- Make repairs to down power lines by returning them back to the pole. Once safe, the line was reenergized to help restore power to residents near 7915 Portview Rd.
- Ground circuits to help restore power to up to 3,000 residents in the Bear Creek Village area.

Damage and Restoration



Last updated: Tuesday, July 16, 2024 - 5:00 p.m.

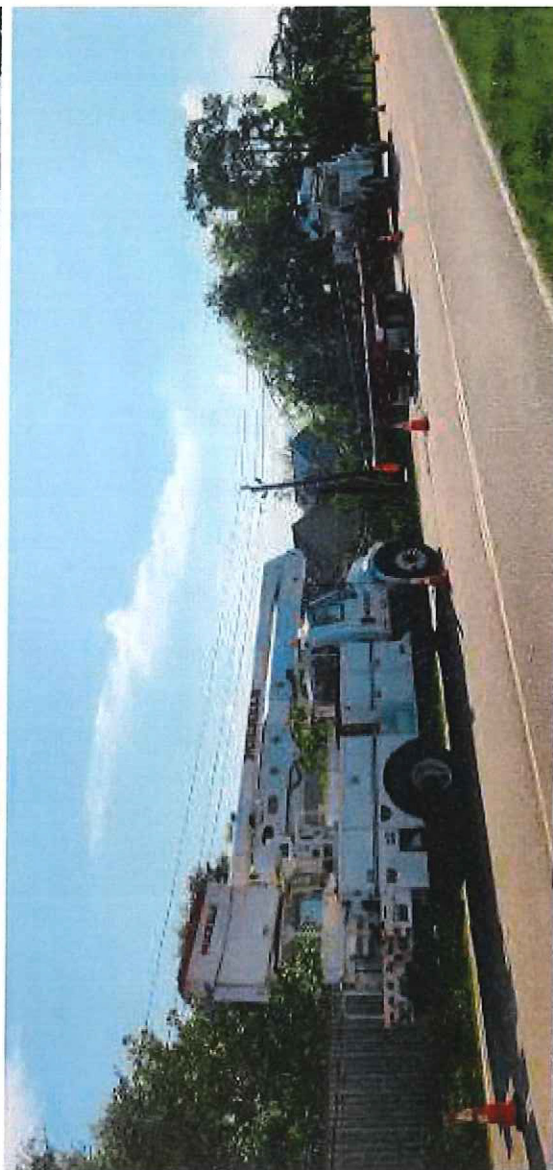
Customers out: 2,476

Customers restored in the last 24 hours: 4,995

Restoration Highlights:

- Vegetation management crews work to clear vegetation in the Brays Bayou area.
- Crews are working to replace a power pole near S F Terry High School due to the previous pole being snapped in half from a fallen tree.

Damage and Restoration





Updates to the Greater Houston community from Jason Wells

Read now →

If you are experiencing an outage event, please sign up for [Power Alert Service](#) to receive outage details for your home or business, including estimated restoration time.

Customers affected:

73,795

Customers restored since Beryl:

2,186,870

"Outage count is updated every 6 minutes. Last updated: July 16, 2024 at 8:39 p.m."

With the information we have at this time, we expect all remaining impacted customers who are able to receive service to be restored by July 19, if not sooner. This includes restoration for customers experiencing "nested outages" who may appear as restored on the restoration tracker, while remaining without power. In these cases, while the crew feeding the surrounding area has been restored, the customer is likely experiencing localized damage. CenterPoint crews are working as safely and quickly as possible to repair any damaged equipment in these neighborhoods to restore power to those customers. For more information on damage to customer-owned equipment, [click here](#).

Learn more about the restoration work crews are doing in your neighborhood.

Service Area Updates

Recent News

July 16, 2024 - 4:00 p.m. - CenterPoint Energy issues statement and provides restoration update

July 15, 2024 - 8:00 p.m. - CenterPoint Energy has restored power to 92% of impacted customers

July 14, 2024 - 8:00 a.m. - CenterPoint Energy has now restored over 2 million impacted customers, expects to reach approximately 95% restoration by the end of day Wednesday, July 17

July 14, 2024 - 8:00 p.m. - CenterPoint Energy issues statement and provides restoration update

July 14, 2024 - 12:30 p.m. - CenterPoint Energy now expects to restore 95% of impacted customers by the end of the day Monday

July 13, 2024 - 8:00 p.m. - CenterPoint Energy surpasses prior restoration target, restoring 80% of impacted customers

July 13, 2024 - 2:00 p.m. - CenterPoint Energy restores service to more than 1.6 million customers impacted by Hurricane Beryl

July 13, 2024 - 8:30 p.m. - CenterPoint Energy now expects to restore approximately 95% of impacted customers by the end of this weekend

July 12, 2024 - 12:00 p.m. - CenterPoint Energy restores more than 1.1 million impacted customers

July 11, 2024 - 8:00 p.m. - CenterPoint Energy expects to restore 90% of impacted customers by the end of the day Sunday, July 11

July 11, 2024 - 8:00 a.m. - CenterPoint Energy provides customer restoration update

July 10, 2024 - 8:30 p.m. - CenterPoint Energy provides customer restoration update

July 10, 2024 - 1:45 p.m. - CenterPoint Energy restores service to nearly 1 million customers impacted by Hurricane Beryl within 48 hours after storm easy area

July 09, 2024 - 4:30 p.m. - CenterPoint Energy publishes initial restoration status tracker and provides customer restoration update

July 09, 2024 - 3:30 p.m. - CenterPoint Energy restores more than 600,000 customers impacted by Hurricane Beryl

July 08, 2024 - 8:30 p.m. - CenterPoint Energy provides customer restoration update

July 08, 2024 - 2:30 p.m. - CenterPoint Energy provides initial update on impact of Hurricane Beryl

July 07, 2024 - 4:45 p.m. - CenterPoint Energy activates emergency response plan in preparation for Hurricane Beryl

July 06, 2024 - 8:00 p.m. - CenterPoint Energy is monitoring and preparing for Hurricane Beryl

Watch our CEO, Jason Wells, give an in-depth look into how our crews are working around-the-clock to restore power to our customers:



Your safety is our priority. See a downed power line? Stay at least 35 feet away and call 713-207-2222.

Scam alert

Learn how to spot utility scams and what to do if you believe that you have been contacted by a criminal impersonating a CenterPoint Energy representative. [Learn more](#)

Your Safety is Important

View the below tips to stay safe during a storm.



What is Power Alert Service?

Power Alert Service lets you receive alerts - voice, text, email - for each electric account you manage. It's easy to sign up or manage your existing PAS account with My Account online access.

Sign up today!

Power Restoration

Understand factors affecting reliability

- Systematic Power Restoration
- Strength of the electrical grid
- Intelligent grid monitoring (identifying potential outages)
- Weather (storms and lightning)
- Tree-impaction (affecting overhead lines)
- Damage from people/vehicles/animals
- Accuracy of peak-usage predictions
- Rerouting electricity when problems arise

CenterPoint Energy's control over each factor may vary greatly. For example, we have more control over how we build strengthen our grid than the number of outages caused by severe storms and lightning. Learn more about [power reliability](#) and [how electricity gets delivered to you](#).

Additional resources

- [How to build a hurricane kit](#)
- [RxOpen](#)
- [American Red Cross](#)
- [Salvation Army](#)
- [Texas Department of Transportation](#)

TAB 7

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For Immediate Release

CenterPoint Energy is monitoring and preparing for Hurricane Beryl

Company urges customers to be prepared as storm heads toward the Texas coast

Houston – July 6, 2024 – CenterPoint Energy has been closely monitoring forecasts and preparing for potential impacts from Hurricane Beryl, which is currently projected to make landfall on the Texas coast with 90 mph winds on Monday, July 8, to its natural gas and electric systems.

In preparation for potential severe weather across the Texas coast and Greater Houston area, CenterPoint is reminding all customers to develop an [emergency plan](#) and assemble a [hurricane preparedness kit](#) that includes essential items such as non-perishable food, water, flashlights, batteries, a first aid kit, any necessary medications, a battery-powered radio and a portable charger for mobile devices.

As previously communicated, Outage Tracker is unavailable due to technical issues originating during the May 16 derecho event. CenterPoint recognizes the inconvenience to its customers and will continue to provide general outage information in the interim – updated every 15 minutes – at [CenterPointEnergy.com/StormCenter](https://www.centerpointenergy.com/stormcenter). By the end of this month, CenterPoint plans to replace the outage map with a redesigned cloud-based platform that can be more easily scaled for increased customer traffic.

Although real-time updates from Outage Tracker are currently unavailable, CenterPoint's electric customers are encouraged to enroll in [Power Alert Service](#)® to receive outage details, estimated restoration times, as available or determined, and community-specific restoration updates in the event of severe weather. With the option to receive updates via phone call, text or email, Power Alert Service® helps keep customers informed of restoration progress during an outage event.

Because CenterPoint cannot guarantee an uninterrupted, regular or continuous power supply during a severe weather event, **customers who depend on electricity for life-sustaining equipment are encouraged to make alternate arrangements for on-site back-up capabilities or other alternatives in the event of loss of electric service.**

During pre-storm preparations and post-storm recovery efforts, CenterPoint urges customers to stay informed of weather conditions and warnings or advisories issued by local authorities by paying close attention to announcements from local news outlets for important information regarding ongoing conditions and recovery efforts. The company also recommends that customers follow these important natural gas and electric safety tips:

Natural Gas

- If you smell natural gas — which has a distinctive, strong odor, often compared to rotten eggs or sulfur — leave the area immediately on foot, and tell others to leave, too. Do not turn the lights on or off, smoke, strike a match, use a phone or operate anything that might cause a spark, including a flashlight or a generator. Once safely away from the area, call 911 and CenterPoint Energy, and we will send a trained service technician immediately.
- Do not turn off your natural gas at the meter; your natural gas meter should be left on to maintain proper pressure in the natural gas piping within the house and to prevent water from entering the lines should flooding occur.
- Natural gas can be turned off at each appliance. Later, to restore natural gas service to an appliance, you may follow the written instructions located on the appliance for re-lighting. If you



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For Immediate Release

are unable to locate the instructions or don't feel comfortable re-lighting, call a qualified plumber/technician.

- While conducting exterior clean-up and/or repairs, call 811 to locate utility lines prior to digging on your property.
- If your home was flooded, call a licensed plumber or a natural gas appliance technician to inspect your appliances prior to requesting a service reconnection.
- Be cautious around work crews and give them plenty of room to safely assess damage and make repairs.

Electric

- If you experience an electric outage, do not open freezers and refrigerators any more than necessary, as opening these appliances will allow food to thaw more quickly.
- Only use a portable generator in a well-ventilated area and never run it inside your residence or in a garage to avoid carbon monoxide fumes, which can be deadly.
- Never connect a portable electric generator directly to your building's electrical system during a power outage; electricity could backfeed into the power lines and potentially endanger utility workers, emergency responders or members of the public.
- Have your weatherhead, which connects the overhead power line to your home or business, checked for damage. Any weatherhead problems will need to be repaired by a licensed electrician prior to service being restored.
- Stay away from low-hanging, downed power lines or lines that could be submerged in standing water. Treat all downed power lines and damaged electric utility equipment as if they are energized. Report any low-hanging or downed power lines and damaged electric utility equipment to CenterPoint Energy by calling 713-207-2222.
- Water poses a potential electric safety threat because it's a good conductor – always be careful not to touch water, or anything in contact with it, near a downed power line.
- Any amount of water, including a puddle, can become energized. If you see a downed power line near water, retreat to a safe distance, then call CenterPoint Energy immediately at 713-207-2222 to report it.
- Flood water can be hazardous. Always use extreme care when stepping into flooded areas. Submerged outlets or electrical cords can energize water, even from a distance.
- Boats or other vehicles being used in high water can expose you to danger from power lines at their normal height. Be aware and stay away.
- If water has risen above the electrical outlets, contact a licensed electrician before turning on the main circuit breaker.

As Hurricane Beryl moves toward CenterPoint's natural gas and electric service territories, additional updates will be provided as needed.

For additional information and resources on hurricane preparedness, visit CenterPointEnergy.com/StormCenter and follow [@CenterPoint](https://twitter.com/CenterPoint) for updates during inclement weather events.

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For Immediate Release

CenterPoint Energy activates emergency response plan in preparation for Hurricane Beryl

*Crews, resources and equipment will be ready to support company's electric and
natural gas restoration efforts*

Houston – July 7, 2024 – CenterPoint Energy continues to closely monitor the latest forecasts and prepare for the potential impact Hurricane Beryl will bring to its electric and natural gas systems in south Texas, along the Texas Coast and across the Greater Houston area. With the hurricane expected to make landfall overnight and move inland on Monday morning, the company has activated its emergency response plan.

As is CenterPoint's longstanding strategy for any severe weather event, its emergency response plan is an all-hands-on-deck approach for the company, its contractors and the resources brought in from other areas of the country to support.

For its Houston Electric operations, CenterPoint is pre-positioning crews, resources and equipment to be ready to safely and quickly address areas expected to be impacted by the storm. The company is establishing four staging sites across Greater Houston for onboarding mutual assistance resources and providing them with equipment and supplies.

CenterPoint's restoration workforce of approximately 4,500 includes skilled lineworkers and vegetation management professionals, who will be responsible for removing trees, branches and other vegetation that impact power lines. In addition to the local workforce, also included in the 4,500 are requested mutual assistance resources to assist in restoration efforts. CenterPoint will assess the use of and deploy, when able, its temporary mobile generation units to provide temporary power restoration to certain critical facilities, such as cooling centers, healthcare facilities, first responder locations, senior centers, and educational centers.

"We stand at-the-ready to respond to Hurricane Beryl's impact to our region and are confident we have more than appropriately prepared for our potential response," said Lynnae Wilson, Senior Vice President, Electric Business. "We understand our customers depend on us for these critical services, and once it is safe to do so, they should rest assured they will see crews, trucks and vehicles throughout our service territory assessing damage to our system and determining restoration solutions. From that point forward, we will work around-the-clock to get the lights and air conditioning back on for those who are able to receive service from us as quickly as possible."

Because there are flood risks as Hurricane Beryl moves through CenterPoint's service territory, its natural gas operations have been preparing crews, resources and materials to respond to customers' emergency calls and reports of meters under water.



For more information, contact
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For Immediate Release

During pre-storm preparations and post-storm recovery efforts, CenterPoint urges customers to stay informed of weather conditions and warnings or advisories issued by local authorities by paying close attention to announcements from local news outlets for important information regarding ongoing conditions and recovery efforts.

The company will continue proactive preparedness communications to the public through its various communications channels leading up to Hurricane Beryl's arrival. Once the storm moves through the area and damage assessments begin, the company will communicate information regarding the extent of damage and restoration updates.

Although real-time updates from Outage Tracker are currently unavailable, CenterPoint's electric customers are encouraged to enroll in Power Alert Service® to receive outage details for their locations, estimated restoration times, as available or determined, and community-specific restoration updates in the event of severe weather. With the option to receive updates via phone call, text or email, Power Alert Service® helps keep customers informed of restoration progress during an outage event. CenterPoint will continue to provide general outage information such as total outage counts – updated every 15 minutes – at CenterPointEnergy.com/StormCenter.

For natural gas and electric safety tips, additional information and resources on hurricane preparedness, visit CenterPointEnergy.com/StormCenter and follow [@CenterPoint](https://twitter.com/CenterPoint) for updates during inclement weather events.

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UPDATE:

Preparing for Hurricane Beryl

Stay Safe: Hurricane Beryl preparedness tips

With **Hurricane Beryl** expected to make landfall on the Texas coast on Monday, July 8, CenterPoint Energy has been closely monitoring the situation and making preparations. We are sharing this information so you can also be prepared for the storm's potential impacts.

Customers whose electricity is delivered by CenterPoint Energy are encouraged to sign up for Power Alert Service® to receive timely updates about outages, estimated restoration times and community-wide updates during severe weather. Please note that we cannot guarantee uninterrupted power during severe weather.

Prepare for the storm:

Emergency plan: Develop a plan to keep your family safe. If you rely on electricity for life-sustaining equipment, please have a backup plan in place to ensure your safety.

Hurricane kit: Include non-perishable food, water, flashlights, batteries, first aid supplies, necessary medications, a battery-powered radio, and a portable charger for mobile devices.

Stay informed:

Outage information: We will provide general electric outage updates every 15 minutes at [CenterPointEnergy.com/StormCenter](https://www.CenterPointEnergy.com/StormCenter).

Power Alerts: If your electricity is delivered by CenterPoint, [enroll in our Power Alert Service®](#) for outage details, estimated restoration times, and community-wide updates.

Safety first:

Natural gas:

- If you smell natural gas — which has a distinctive, strong odor, often compared to rotten eggs or sulfur — leave the area immediately on foot, and tell others to leave, too. Do not turn the lights on or off, smoke, strike a match, use a phone or operate anything that might cause a spark, including a flashlight or a generator. Once safely away from the area, call 911 and CenterPoint Energy, and we will send a trained service technician immediately.
- Do not turn off your natural gas at the meter. Instead, turn off the gas at each appliance if necessary.

Electric:

- Keep freezers and refrigerators closed during outages to preserve food.
- Use portable generators only in well-ventilated areas to avoid carbon monoxide

poisoning.

- Never connect a generator directly to your home's electrical system.

Stay connected: Follow us on [X](#) (formerly Twitter) for real-time updates and visit our [Storm Center](#) for more information

Stay prepared

[Lea esto en español](#)

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Twitter – Hurricane Beryl



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With Tropical Storm [#Beryl](#) heading towards the Gulf Coast, [@Readygov](#) shares some useful hurricane preparedness tips that can help protect your home and property before the storm arrives. [#houwx](#) [#hounews](#)



Readygov 🌟 @Readygov · 6/27/24

Hurricane season is here! Make sure your home is prepared:

- Reinforce your roof, windows, and doors.
- Trim trees and shrubs.
- Secure outdoor furniture and loose items.

More tips: ready.gov/hurricanes

Hurricane Preparedness

Strengthen Your Home



NOAA



Cover windows



Trim trees



Secure loose outdoor items



Secure all doors



Move vehicle to a safe location


weather.gov



11:59 AM · 7/6/24 From Earth · 19K Views

7 Reposts 2 Quotes 10 Likes



CenterPoint Energy 
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#Houston: #Beryl has the potential to impact our service-area which may result in power outages. Power Alert Service® provides the most up-to-date outage updates as they become available and matches what our agents are able to provide. Enroll here: [CenterPointEnergy.com/PowerAlertServ...](https://CenterPointEnergy.com/PowerAlertService)

Power Alert Service®

Stay in-the-know while you're on-the-go! Receive texts*, e-mails or phone calls with the latest updates on power outages and restoration times.



Visit us online to learn more and enroll for free:

CenterPointEnergy.com/PowerAlertService

*Standard text messaging rates apply



**CenterPoint
Energy**

2:00 PM · 7/6/24 From Earth · 20K Views

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@CenterPoint



We have been closely monitoring forecasts and preparing for potential impacts from Hurricane Beryl, which is currently projected to make landfall on the Texas coast with 90 mph winds on Monday, July 8 and impact the Greater Houston area. Our electric and natural gas crews are prepared to respond. We encourage you to stay informed of weather conditions and advisories, have an emergency plan, assemble a hurricane preparedness kit and visit centerpointenergy.com/en-us/corporat... for important tips to keep you and your family safe.



6:41 PM · 7/6/24 · **25K** Views

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We continue to monitor [#Beryl](#) and want you to be prepared, too. This information from [@NWSHouston](#) helps explain potential impacts in our Greater [#Houston](#) service area.



NWS Houston @NWSHouston · 7/6/24

POTENTIAL impacts for Southeast TX: wind, storm surge, flooding, and tornado threats. These graphics indicate the *greatest potential* impact based on the latest forecast.



12:05 PM · 7/7/24 From Earth · 42K Views

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#Houston: We're keeping our eye out on #Beryl. Be prepared for potentially severe weather and review our weather safety tips: [CenterPointEnergy.com/StormCenter](https://www.CenterPointEnergy.com/StormCenter)



3:00 PM · 7/7/24 · **29K** Views

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[#Beryl](#) is expected to strengthen to a Category 1 hurricane at landfall along the Texas Coast. The Saffir-Simpson Hurricane Wind Scale helps gauge impact and severity based on wind speed and can help guide you as you make your emergency preparations.

According to the guidance from the National Hurricane Center and National Oceanic and Atmospheric Administration's Saffir-Simpson Hurricane Wind Scale, you should make preparations to be without electric service according to these guidelines.



CenterPoint
Energy

HURRICANE CATEGORY	WIND SPEED	TYPE OF DAMAGE AND ESTIMATED OUTAGE *
CATEGORY 1	Winds 74 - 95 mph	Extensive damage to power lines and poles likely will result in power outages that could last a few to several days.
CATEGORY 2	Winds 96 - 110 mph	Near-total power loss is expected with outages that could last from several days to weeks.
CATEGORY 3	Winds 111 - 129 mph	Electricity and water will be unavailable for several days to weeks after the storm passes.
CATEGORY 4	Winds 130 - 156 mph	Most trees will be snapped or uprooted and power poles downed. Fallen trees and power poles will isolate residential areas. Power outages will last for weeks to possibly months.
CATEGORY 5	Winds 157 mph and up	Fallen trees and power poles will isolate residential areas. Power outages will last for weeks to possibly months.

*Individual restoration times will vary.

4:30 PM · 7/7/24 From Earth · 40K Views

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As is our longstanding strategy for any severe weather event, we have activated our emergency response plan ahead of [#Beryl](#), including bringing in resources from other areas of the country to support. Our electric and natural gas crews are ready to safely and quickly address areas expected to be impacted by the storm. We will continue proactive preparedness communications and updates once the storm passes and damage assessments begin. Learn more about our preparations: centerpointenergy.com/en-us/corporat...



5:30 PM · 7/7/24 From Earth · 63K Views

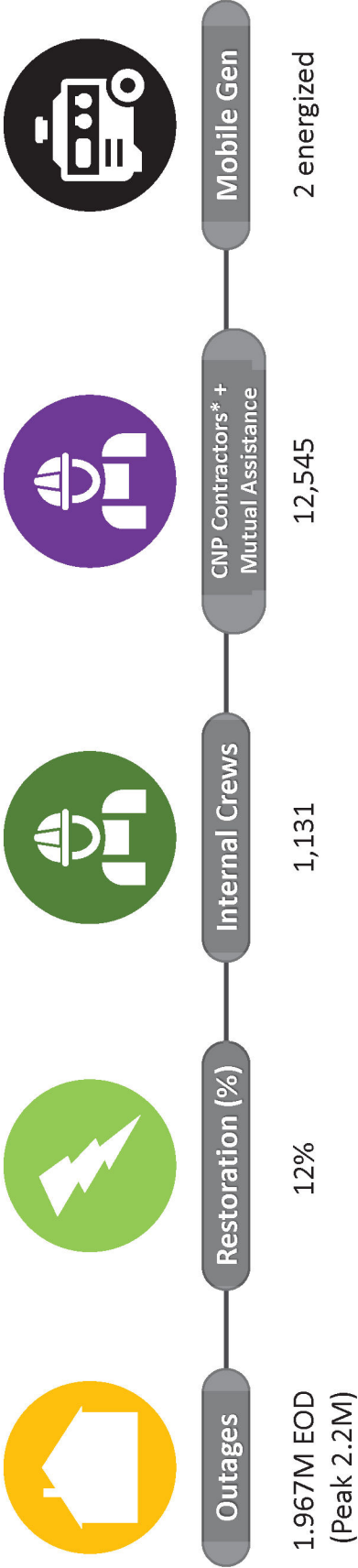
19 Reposts 2 Quotes 95 Likes 2 Bookmarks

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TAB 8

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Monday July 8, 2024





For more information, contact
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For Immediate Release

CenterPoint Energy provides customer restoration update

*Company expects to restore 1 million impacted customers
by the end of day on Wednesday, July 10*

Houston — July 8, 2024 — In the first afternoon since the powerful and destructive Hurricane Beryl moved out of its service territory, CenterPoint Energy had mobilized its internal and mutual assistance crews to begin the restoration process to the total 2.265 million customers that lost power during the storm. As of 8 p.m. CT, CenterPoint has restored power to nearly 285,000 customers.

Based on current progress with its damage assessment and initial restoration, CenterPoint now expects to have 1 million impacted customers restored by the end of the day on Wednesday, July 10.

CenterPoint remains committed to working around-the-clock to restore service as safely and quickly as possible and has mobilized nearly 12,000 field resources to support its restoration efforts. The company also continues to prioritize its restoration efforts on essential facilities critical to health and public safety. CenterPoint has already deployed mobile generation units, including to an emergency facility and an area hospital, and expects to deploy more in the coming days. As damage assessment and restoration progresses, the company will provide additional service restoration expectations. Customers in the hardest-hit areas could experience extended outages and should plan accordingly.

"While we tracked the projected path, intensity and timing for Hurricane Beryl closely for many days, this storm proved the unpredictability of hurricanes as it delivered a powerful blow across our service territory and impacted a lot of lives," said Lynnae Wilson, Senior Vice President, CenterPoint Energy. "We know we have important work ahead for our customers who depend on us, especially during the hot summer months."

CenterPoint will continue to provide general outage information such as total outage counts – updated approximately every 5 to 15 minutes – at [CenterPointEnergy.com/StormCenter](https://www.CenterPointEnergy.com/StormCenter). CenterPoint's electric customers are encouraged to enroll in [Power Alert Service®](#) to receive outage details and community-specific restoration updates as they become available.

For electric safety tips, additional information and resources on hurricane preparedness, visit [CenterPointEnergy.com/StormCenter](https://www.CenterPointEnergy.com/StormCenter) and follow [@CenterPoint](#) for updates during inclement weather events.

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For Immediate Release

CenterPoint Energy provides initial update on impact of Hurricane Beryl

- *Widespread outages system-wide, with more than 2.26 million electric customers impacted at the storm's peak*
- *Damage assessment underway to determine restoration needs*
- *Approximately 11,500 frontline resources mobilized to support restoration efforts*

Houston — July 8, 2024 — Hurricane Beryl made landfall in Texas early today as a powerful Category 1 hurricane, carrying with it significant sustained winds, storm surges and torrential rain. CenterPoint Energy has been preparing for and closely monitoring the expected impacts of Hurricane Beryl; however, the storm veered off the originally expected course and more heavily impacted the company's customers, systems and infrastructure than previously anticipated, resulting in outages to more than 2.26 million customers at its peak.

"We are mobilizing all of our available resources, as well as mutual assistance resources from other utility companies, to begin the process of quickly and safely restoring power to our customers," said Lynnae Wilson, Senior Vice President, Electric Business at CenterPoint. "We understand how difficult it is to be without power for any amount of time, especially in the heat. We are laser focused on the important and time-sensitive work that lies ahead."

With the storm exiting the Greater Houston area, CenterPoint is mobilizing thousands of frontline resources to begin the restoration process. The initial focus in the storm's aftermath will be assessing the type of damage to the electric system and rerouting power on unaffected power lines. Concurrent with the damage assessment, crews have already begun a cut-and-clear process, which allows crews to identify and isolate areas of damage to more quickly restore customers along sections that are not impacted.

Upon completion of the damage assessment, CenterPoint will begin publishing estimates for substantial restoration of the system. As restoration progresses, CenterPoint will supplement with more granular service restoration times. Customers in the hardest-hit areas may experience prolonged outages and should prepare accordingly.

To supplement the company's 1,500 internal resources, CenterPoint is bringing in an additional 10,000 resources from other utilities to assist with the restoration efforts. CenterPoint is also expected to increase its staging sites across the area to 12.

Finally, the company is assessing the deployment of its mobile generation units to provide temporary power restoration to certain critical facilities, such as cooling centers, healthcare facilities, first responder locations, senior centers, and educational centers.

CenterPoint will continue to provide general outage information such as total outage counts – updated approximately every 5 to 15 minutes – at [CenterPointEnergy.com/StormCenter](https://www.CenterPointEnergy.com/StormCenter). CenterPoint's electric customers are encouraged to enroll in [Power Alert Service®](#) to receive outage details and community-specific restoration updates as they become available.



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For Immediate Release

At this time, there has been no significant impact to the company's natural gas service system in south Texas, along the Texas Coast and across the Greater Houston area.

For natural gas and electric safety tips, additional information and resources on hurricane preparedness, visit CenterPointEnergy.com/StormCenter and follow [@CenterPoint](https://twitter.com/CenterPoint) for updates during inclement weather events.

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CenterPoint Energy 🌞
@CenterPoint

We've been all hands-on-deck through the night as [#HurricaneBeryl](#) made landfall with sustained winds of 80 mph and bringing the threat of flash flooding. We're continuing to monitor conditions and impact to our system. As soon as safe to do so, you'll see our crews headed out to start assessing damage and developing restoration plans. Stay safe and shelter in place, if possible. For outage count and safety tips, visit [CenterPointEnergy.com/StormCenter](https://www.centerpointenergy.com/stormcenter)



6:21 AM · 7/8/24 From Earth · 353K Views

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CenterPoint Energy ⚙️

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[#Houston](#): [#HurricaneBeryl](#) is bringing heavy rains and strong winds as it moves across our service area. If you see a wire down, please assume it's energized and dangerous and stay at least 35 feet away. Never spray a sparking or burning wire with water and never attempt to remove tree limbs or any object from power lines. Report any potentially hazardous condition immediately at 713-207-2222.



Stay safe around downed wires.

Maintain a distance of at least 35 feet and contact **CenterPoint Energy** at **713-207-2222** to report the issue.



7:01 AM · 7/8/24 From Earth · 106K Views

31 Reposts 3 Quotes 72 Likes 5 Bookmarks



CenterPoint Energy ⚡
@CenterPoint



[#HurricaneBeryl](#) continues to move across the Greater [#Houston](#) area with heavy rain and strong winds, resulting in power outages. As of 8:30 a.m., more than 1.5 million customers are without power. Although real-time updates from Outage Tracker are currently unavailable, we continue to provide general outage information such as total outage counts every five minutes at [CenterPointEnergy.com/StormCenter](https://www.CenterPointEnergy.com/StormCenter)



8:36 AM · 7/8/24 From Earth · **297K** Views

91 Reposts **23** Quotes **334** Likes **71** Bookmarks



CenterPoint Energy 
@CenterPoint

...

[#Houston](#)-area electric customers: [#HurricaneBeryl](#) continues to impact our area with high winds and flooded roads. Stay safe and don't drive through or stand in these flood waters as they can potentially carry an electrical current from downed power lines. If you see a downed line, assume it is energized and stay at least 35 feet away; never attempt to remove tree limbs or any object from power lines; and report any potential hazards immediately at 713-207-2222. [#houwx](#) [#hounews](#)

Flood water is dangerous



Avoid standing water.
It may carry an electrical current from downed power lines.



We recommend you **contact a licensed electrician** during flood conditions when turning power off at the breaker box and back on.



If your appliances – including your A/C – were submerged in water, **allow them to dry for at least one week.** Also, have a qualified repair person inspect before turning them on.

For more safety tips, please visit: [CenterPointEnergy.com/StormCenter](https://www.CenterPointEnergy.com/StormCenter)



10:57 AM · 7/8/24 From Earth · **124K** Views

33 Reposts **60** Likes **3** Bookmarks



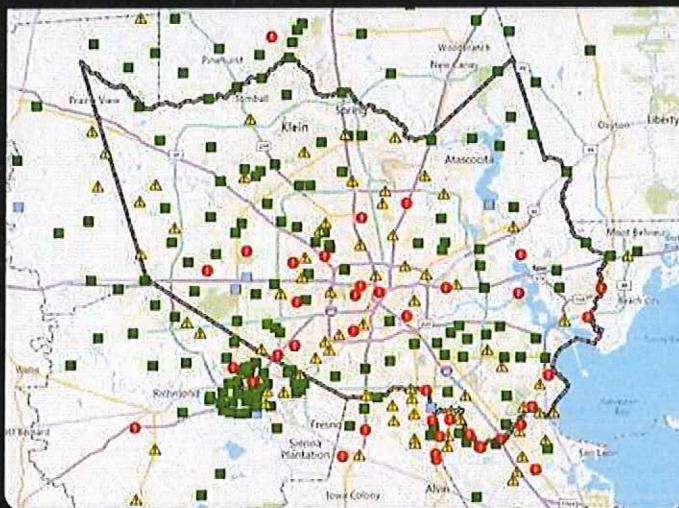
@CenterPoint

[#HurricaneBeryl](#) has severely impacted the Houston-area and there are currently more than 2.1 million electric customers without power. Our system tells us where the outages are located across our service area thanks to our smart meter technology that lets us know your power is out. There's no need to hold to speak to an agent so please keep the phone lines open for those reporting hazardous conditions after today's severe weather. [#hounews](#) [#houwx](#)



Eric Berger @SpaceCityWX · 7/8/24

[#Beryl](#) continues to cause a ton of problems around Houston. Bayous are out of banks, streets are flooded, over 2 million customers without power, branches and limbs are down all over, though it will ease up some soon. @mattlanza has our latest: [spacecityweather.com](#)



11:18 AM · 7/8/24 From Earth · 1M Views



CenterPoint Energy 🌟
@CenterPoint

...

[#Houston](#)-area electric customers: If you are without power and using a portable generator, keep safety in mind. Operate it in a well-ventilated area and never run inside or in a garage to avoid carbon monoxide fumes, which can be deadly. Do not connect it directly to your building's electrical system during a power outage; electricity could backfeed into the power lines, potentially endangering our workers. [#hounews](#) [#houwx](#)



Portable Generator Safety Tips:

If using a portable generator, place in a well-ventilated area and never run it inside to avoid a dangerous build-up of carbon monoxide.

Never attach it directly to your home's electrical system; doing so improperly could endanger our workers.



4:21PM · 7/8/24 From Earth · 154K Views

30 Reposts 8 Quotes 109 Likes 11 Bookmarks



CenterPoint Energy 🌞
@CenterPoint

...

Thank you, @ComEd - safe travels!



ComEd 🌞 @ComEd · 7/8/24

When duty calls, our crews answer! 🧑‍🔧 🧑‍🔧

More than 220 of our superheroes – also known as lineworkers & tree trimmers – are heading down to Houston, Texas to help quickly & safely restore power to more than 2 million @CenterPoint customers that were impacted by #HurricaneBeryl.



5:00 PM · 7/8/24 From Earth · 336K Views



CenterPoint Energy 🌟

@CenterPoint



As you start your recovery efforts, check on your neighbors and lend a helping hand, if you're able. [#HurricaneBeryl](#)'s heavy rain and destructive winds have impacted several communities in our service area. Together we'll get through this.



6:05 PM · 7/8/24 · **150K** Views

23 Reposts **17** Quotes **157** Likes **8** Bookmarks

↗ CenterPoint Energy reposted



Carol Alvarado 
@CarolforTexas

Follow



Wind and rain from [#HurricaneBeryl](#) have left more than 2.2 million customers without power.

Until it is restored, stay safe. If you don't need to be on the road, stay put. If you see floodwaters on the road, turn around. If you see a downed power line, call [@CenterPoint](#) at (713) 207-2222.

If you are in need of shelter, reach out to [@RedCross](#) at 800-733-2767. Soon the city and county will be opening shelters and cooling centers as well.

If you know of a nursing home or assisted living facility that has been abandoned, please reach out to us at (713) 926-6257 or at district6.alvarado@senate.texas.gov

We will continue to update you as we learn more

4:11 PM · 7/8/24 · 86K Views

26 Reposts 4 Quotes 72 Likes 3 Bookmarks



CenterPoint Energy 🌞

@CenterPoint



Damage assessment is underway to determine restoration needs and we've mobilized approximately 11,500 frontline resources to support restoration efforts. Read more: gisoutagetracker.azurewebsites.net/releases/Beryl...

Electric Service **UPDATE**



7:24 PM · 7/8/24 · **166K** Views

22 Reposts **19** Quotes **196** Likes **23** Bookmarks



CenterPoint Energy 🌟

@CenterPoint




As we assess damages caused by [#Beryl](#), scenes like this are common throughout our service area. Crews will continue working as quickly as it is safely possible to restore power.



7:50 PM · 7/8/24 · **331K** Views

53 Reposts **48** Quotes **544** Likes **36** Bookmarks



CenterPoint Energy 
@CenterPoint



[#Beryl](#) delivered a powerful blow across our service area - as seen in these pictures - but with the support of nearly 12,000 field resources, we expect to restore 1 million impacted customers by the end of day on Wednesday, July 10. Learn more: ow.ly/S3xr50Sxxew [#hounews](#)



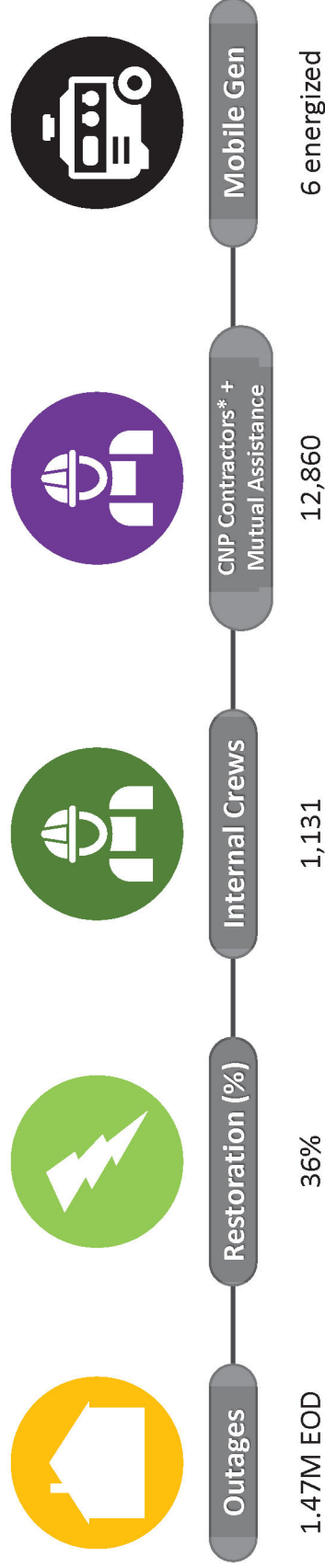
9:48 PM · 7/8/24 · **488K** Views

181 Reposts **181** Quotes **877** Likes **79** Bookmarks

TAB 9

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Tuesday July 9, 2024





For more information, contact
Communications
Media.Relations@CenterPointEnergy.com

For Immediate Release

CenterPoint Energy publishes initial restoration status tracker and provides customer restoration update

- *Restored more than one-third of outages within first 30 hours of restoration process*
- *Damage assessment well underway; CenterPoint remains confident in restoring 1 million customers within 48 hours of storm's exit from area*
- *Company providing initial restoration status tracker for customers*

Houston — July 9, 2024 – In the approximately 30 hours since Hurricane Beryl exited CenterPoint Energy's service area yesterday afternoon, the company has continued its progress restoring power to the 2.26 million impacted customers. As of 8 p.m. CT, CenterPoint has restored electricity to more than 850,000 customers, representing more than one-third of customers impacted by Hurricane Beryl.

With damage assessment well underway, CenterPoint remains confident it will restore 1 million impacted customers within 48 hours of the restoration process. Following the hurricane's exit from its system, as part of its damage assessment process, the company walked approximately 4,500 miles of its circuits on foot and supplemented its damage assessment by using helicopter and drone surveillance to inspect damage across its service territory, and in particular, some of the hardest-hit areas in its service territory, including Baytown, Bellaire, Brazoria, Galveston and South Houston.

Although the "dirty side" of Hurricane Beryl directly impacted a majority of the company's 5,000-square-mile system, resulting in downed trees, branches and other debris affecting its distribution poles and wires, CenterPoint's overall system largely operated as intended. In fact, the backbone of CenterPoint's grid, including its transmission towers, high-voltage lines and substations, did not experience significant damage. The outages the company has addressed to this point were largely related to its distribution system, which is designed to lock out in order to prevent further damage from debris and protect public safety. Because of this design feature, CenterPoint was able to safely and quickly restore these outages. As damage assessment progresses, it will continue to address these debris-related outages. To the extent there is structural damage, outages may be prolonged.

"We have made solid progress and exceeded the number of customer restorations following Hurricane Ike, but we have a lot of important work ahead, especially in the hardest-hit areas where the work will be more complex and time-consuming," said Lynnae Wilson, Senior Vice President, Electric Business. "We know we have a lot of customers counting us to do our jobs as safely and quickly as possible, and that will continue to be our highest priority."

CenterPoint recognizes that its customers need information about the status of their service. The company has published a new tracker that will provide initial restoration status for customers. As CenterPoint completes its damage assessment in the coming days, it will provide more detailed information about expected restoration timing.

CenterPoint's electric customers are encouraged to enroll in Power Alert Service® to receive outage details and community-specific restoration updates as they become available. For information and updates, follow @CenterPoint for updates during inclement weather events.

###



For more information, contact
Communications
Media.Relations@CenterPointEnergy.com

For Immediate Release

Image of initial restoration status tracker for customers





For more information, contact
Communications
Media.Relations@CenterPointEnergy.com

For Immediate Release

CenterPoint Energy restores more than 640,000 customers impacted by Hurricane Beryl

Company continues to track toward restoration of 1 million customers by the end of the day on Wednesday, July 10

Houston — July 9, 2024 – CenterPoint Energy is working around-the-clock to restore power to the 2.26 million customers affected by Hurricane Beryl. The storm significantly impacted CenterPoint's service territory, with damaging winds reaching 97-miles-per-hour in Brazoria County, 89-miles-per-hour in Harris County, and 78-miles-per-hour in Galveston County, according to the Houston-Galveston National Weather Service.

The destructive winds caused significant damage to certain parts of the electric grid, including hard-hit areas such as Galveston, where 250 poles on a single circuit are down and Brazoria County, where hundreds of trees are uprooted and on power lines.

As of 3 p.m. CT, approximately 24 hours since it was safe to release its crews into the field, CenterPoint has restored power to more than 640,000 customers, with approximately 1.6 million still affected. Based on current progress with its damage assessment and restoration efforts, CenterPoint continues to expect to have 1 million of the 2.26 million impacted customers restored by the end of the day tomorrow. As restoration progresses, CenterPoint will provide customers with more detailed service restoration expectations.

CenterPoint tracked Hurricane Beryl from its initial development and took steps to secure mutual assistance support before the storm made landfall. Crews were positioned in locations where they would be safe when the storm hit. As soon as it was safe to do so yesterday, CenterPoint deployed crews into the field to begin damage assessment, cut-and-clear and restoration. The company has secured nearly 12,000 frontline workers to support restoration efforts.

"We want our customers to know that our preparation for hurricane season is something we focus on year-round. For this event, we are using all available resources to safely and quickly restore power to those who have been impacted. We understand how difficult it is to be without electricity in July and we are committed to working around-the-clock until every last customer is restored," said Lynnae Wilson, Senior Vice President, Electric Business. "We appreciate the hard work from mutual assistance utilities and first responders who are supporting our efforts."

The company continues to prioritize its restoration efforts on essential facilities critical to health and public safety. CenterPoint has deployed its mobile generation units, including an emergency facility, a cooling center and a non-profit organization serving families with seriously ill children.

CenterPoint will continue to provide general outage information such as total outage counts – updated approximately every 5 to 15 minutes – at [CenterPointEnergy.com/StormCenter](https://www.CenterPointEnergy.com/StormCenter). CenterPoint's electric customers are encouraged to enroll in [Power Alert Service®](#) to receive outage details and community-specific restoration updates as they become available. For information and updates, follow [@CenterPoint](#) for updates during inclement weather events.



For more information, contact
Communications
Media.Relations@CenterPointEnergy.com

For Immediate Release

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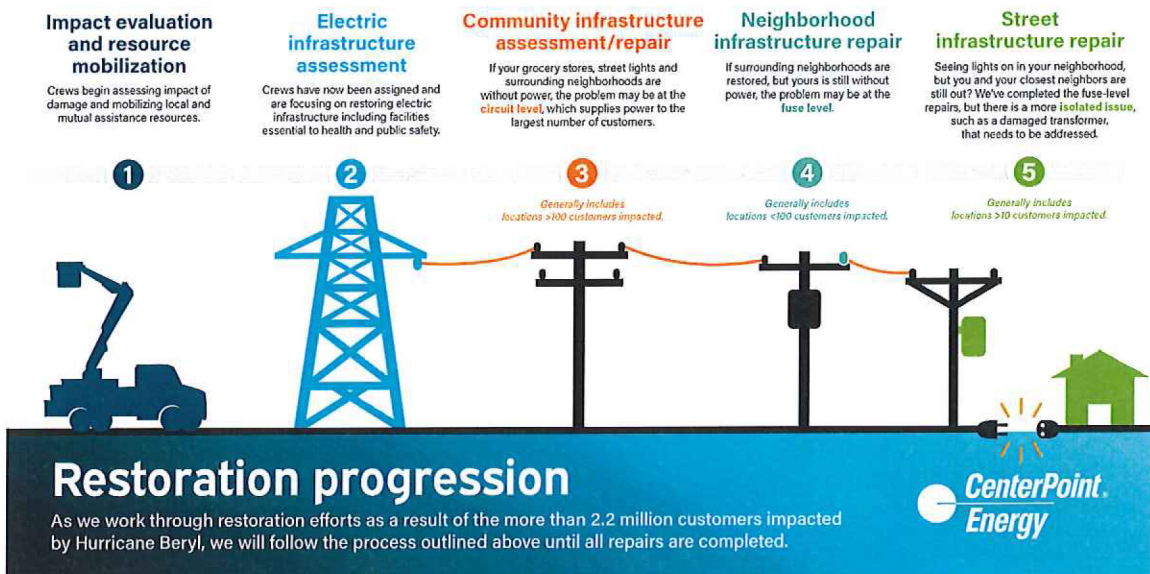


Restoration efforts underway following Hurricane Beryl

We are working around-the-clock to restore power to the 2.26 million customers affected by Hurricane Beryl. The first hurricane of the 2024 Atlantic hurricane season, Beryl significantly impacted CenterPoint's service territory, with damaging winds reaching 97-miles-per-hour in Brazoria County, 89-miles-per-hour in Harris County, and 78-miles-per-hour in Galveston County, according to the Houston-Galveston National Weather Service.

CenterPoint took steps to secure substantial mutual assistance support before the storm made landfall. These crews were positioned in nearby locations for safety and accessibility. As the storm intensified and the scale and scope of the damage increased, we secured additional mutual assistance personnel. When it was safe to do so yesterday, CenterPoint released crews into the field. All told, we have mobilized nearly 12,000 frontline workers to focus on our restoration efforts.

We want to share our restoration process with you:



[Click here](#) to view a full-sized version.

There are many factors that contribute to our process. Please know that we are working diligently to address the issues affecting our system as safely and as quickly as possible. We will send updates as they become available informing you of the restoration stage you are in.

For more information visit our [Storm Center](#) and follow us on [X](#) (formerly Twitter) for real-time updates. Be sure to enroll in our [Power Alert Service®](#) for outage details, estimated restoration times and community-wide updates.

[Lea esto en español](#)

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1111 Louisiana Street | Houston, Texas 77002

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CenterPoint Energy ⚡
@CenterPoint

...

Crews are out early this morning, working to restore power to those impacted by [#Beryl](#). If you see them around your property, please secure pets and allow them access to your yard and for your safety and theirs, don't approach them so they can stay focused on their work. [#hounews](#)



When you see our crews:

- DON'T APPROACH them, so their focus remains on their work.
- MOVE OVER or SLOW DOWN when you see them on the road.
- CREWS ARE WORKING to safely restore electric service for you and your family.



8:18 AM · 7/9/24 · **310K** Views

145 Reposts **54** Quotes **889** Likes **34** Bookmarks



CenterPoint Energy 🌟
@CenterPoint



Day crews were off early this morning relieving those who worked through the night. Mutual assistance resources, including lineworkers and vegetation management crews, staged throughout our electric service area are responding to damages caused by [#HurricaneBeryl](#).



10:16 AM · 7/9/24 · **280K** Views

81 Reposts **56** Quotes **893** Likes **24** Bookmarks



CenterPoint Energy 🌞
@CenterPoint

...

Our crews continue assessing damage from [#HurricaneBeryl](#)'s heavy rain and strong, gusty winds like the damage pictured here in Southwest Houston. Resources are deployed across our service area as part of our restoration efforts.



1:11 PM · 7/9/24 · 155K Views


33 Reposts 20 Quotes 237 Likes 22 Bookmarks



CenterPoint Energy 🌟
@CenterPoint




In Beryl's aftermath, stay alert for scammers. Ask to see a company identification badge before allowing a utility worker into your home and hang up if you receive calls demanding immediate payment to avoid a disconnection. Learn the signs of a scam: centerpointenergy.com/scams



Stay alert - ask to see a company identification badge before allowing a utility worker into your home.

You can always call CenterPoint Energy and ask if an employee was authorized to visit your home.

#StopUtilityScams



1:45 PM · 7/9/24 · **104K** Views

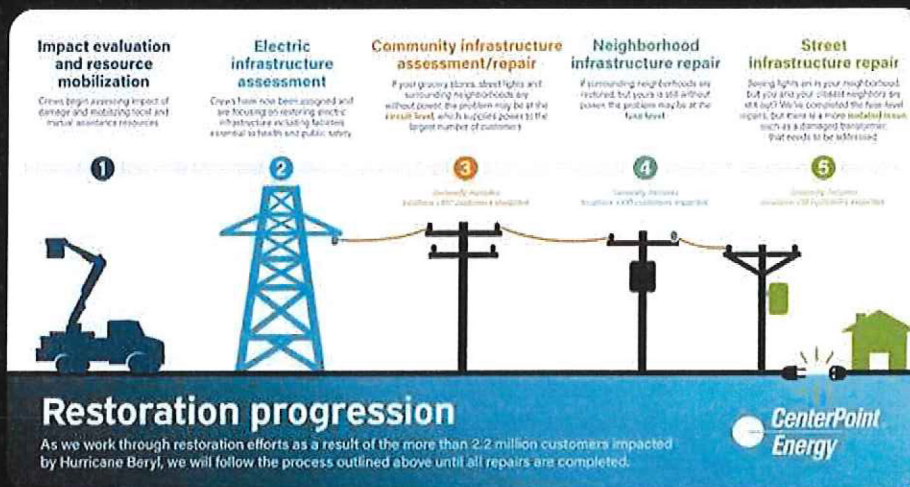
29 Reposts **13** Quotes **134** Likes **17** Bookmarks



CenterPoint Energy 
@CenterPoint

...

As we work through restoration efforts in the aftermath of Hurricane [#Beryl](#), we're following the process pictured here until all repairs are completed. We'll send updates that include what stage an impacted customer is in to those who are signed up to receive emails or Power Alert Service® notifications. View a full-sized version: centerpointenergy.com/en-us/Document... [#hounews](#)



3:22 PM · 7/9/24 · 308K Views

99 Reposts 56 Quotes 514 Likes 110 Bookmarks



CenterPoint Energy ⚡
@CenterPoint



Approximately 24 hours since it was safe to release crews into the field, we've restored power to more than 640,000 customers & are on track to have restored 1 million of the 2.26 million impacted customers by the end of the day tomorrow. Read our update: ow.ly/FL7r50SykSj



4:48 PM · 7/9/24 · **206K** Views

53 Reposts **56** Quotes **401** Likes **43** Bookmarks

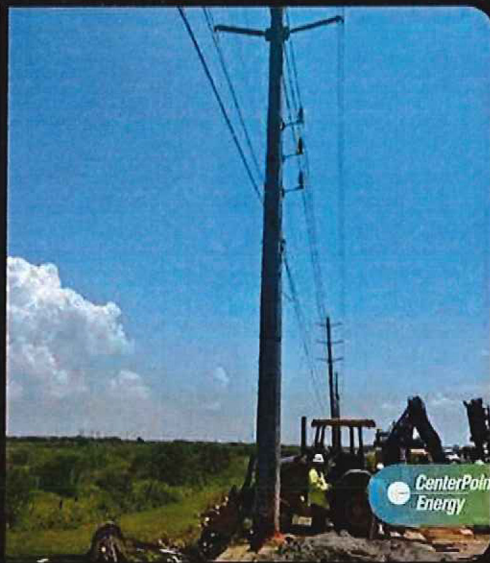
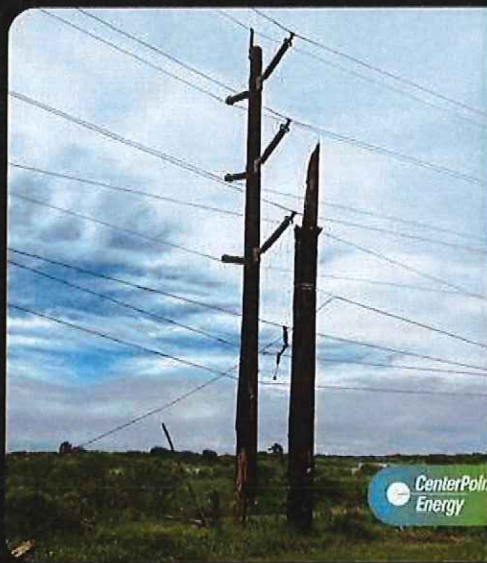


CenterPoint Energy 🌞

@CenterPoint



Our Transmission teams have been working around-the-clock since [#HurricaneBeryl](#)'s destructive winds caused widespread damage. Pictured here, crews in Jamaica Beach made repairs to restore power to hundreds in the area.



5:01 PM · 7/9/24 · 172K Views

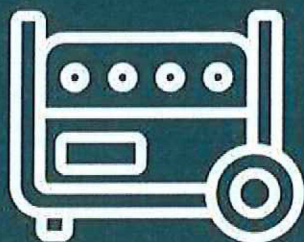
22 Reposts 22 Quotes 289 Likes 20 Bookmarks



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@CenterPoint



If you're without power & using a portable generator, only use it in a well-ventilated area & never run it inside or in a garage to avoid carbon monoxide (CO) fumes that can be deadly. Never connect directly to your electrical system either; doing so could endanger our workers.



⚠ Important safety tips:

If using a portable generator, place in a well-ventilated area and never run it inside to avoid a dangerous build-up of carbon monoxide.

Never attach it directly to your home's electrical system; doing so improperly could endanger our workers.



5:46 PM · 7/9/24 · **106K** Views

17 Reposts **7** Quotes **94** Likes **14** Bookmarks



CenterPoint Energy 🌟

@CenterPoint



We've secured nearly 12,000 frontline workers from as far away as California, Ohio and West Virginia to support our restoration efforts. Crews are focused on a safe restoration to impacted customers.



7:23PM · 7/9/24 · **324K** Views

109 Reposts **94** Quotes **783** Likes **47** Bookmarks



CenterPoint Energy 🌟
@CenterPoint

...

As part of our process to assess the impact of Hurricane [#Beryl](#), we've walked approximately 4,500 miles of our electric circuits on foot and have used helicopter and drone surveillance to further inspect damage across our service territory, and in particular, some of the hardest-hit areas which include Baytown, Bellaire, Brazoria, Galveston and South Houston. We remain confident that we will restore 1 million customers within 48 hours of the storm's exit. Read our latest update on our power restoration efforts: centerpointenergy.com/en-us/corporate-news [#hounews](#)



9:48 PM · 7/9/24 From Earth · 423K Views

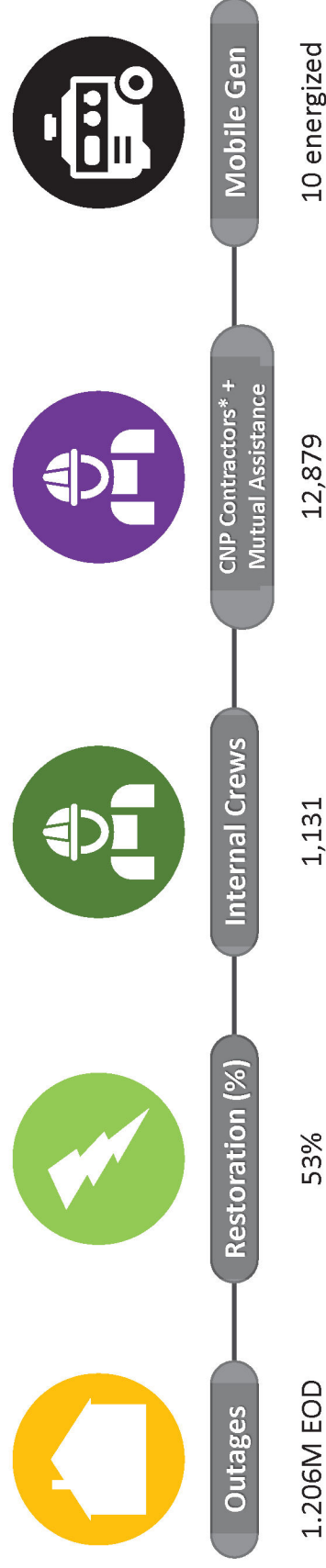
66 Reposts 59 Quotes 460 Likes 71 Bookmarks

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TAB 10

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Wednesday July 10, 2024





For more information, contact
Communications
Media.Relations@CenterPointEnergy.com

For Immediate Release

CenterPoint Energy restores service to nearly 1 million customers impacted by Hurricane Beryl within 48 hours after storm exits area

Company expects to provide more specific estimated restoration times beginning tomorrow morning

Houston — July 10, 2024 – In the approximately 48 hours since Hurricane Beryl exited CenterPoint Energy's service area, the company has continued its progress restoring power to its 2.26 million impacted customers. As of 1 p.m. CT, CenterPoint has restored electricity to more than 914,000 customers, representing 40% of the customers impacted by Hurricane Beryl.

"We take our responsibility of serving our customers and working as safely and as quickly as possible to restore service very seriously," said Lynnae Wilson, Senior Vice President, Electric Business. "At the same time, we fully understand our customers are hot and growing more impatient with their outages."

Despite maintaining much of its strength, as well as hurricane-force winds and higher gusts as it moved through CenterPoint's service area, the company's overall system largely operated as intended during the storm, including its transmission towers, high-voltage lines and substations, which did not experience significant damage. The outages addressed to this point in the process have been largely related to CenterPoint's distribution system of poles and wires, which is designed to lock out in order to prevent further damage from debris and protect public safety – similar to a home electrical breaker tripping as a safety measure. However, certain parts of CenterPoint's service area experienced major damage, especially along the coast where its system will need to be rebuilt. Uprooted and downed trees on poles and wires have also caused significant damage in many areas across Greater Houston.

CenterPoint's response actions have included mobilizing more than 12,000 restoration personnel, including mutual assistance professionals from Texas, Alabama, Arkansas, California, Florida, Indiana, Kentucky, Louisiana, Ohio, Oklahoma, New Mexico, Tennessee, and West Virginia. In addition, available employees from CenterPoint's natural gas business are supporting the electric restoration efforts.

The company has increased its staging sites to 18, the most it has ever stood up for a storm response. The sites are strategically positioned to support safe, effective and efficient deployment into the field. CenterPoint has also deployed nine mobile generation units, including to cooling centers, water treatment facilities, hospitals and assisted living centers, and expects to deploy more in the coming days.

CenterPoint also recognizes that customers need information about the status of their service. The company is in the process of moving its Outage Tracker to a cloud-based tool that can accommodate a significant increase in traffic during a storm response. CenterPoint has published a new tracker that provides initial restoration status for customers. The purpose of the new restoration status tracker and other resources is for customers to better understand the restoration process and to give general direction on restoration activities. As the company continues its progress on damage assessment, it expects to provide more specific estimated restoration times beginning tomorrow morning.

CenterPoint's electric customers are encouraged to enroll in [Power Alert Service®](#) to receive outage details and community-specific restoration updates as they become available. For information and updates, follow [@CenterPoint](#) for updates during inclement weather events.



For more information, contact
Communications
Media.Relations@CenterPointEnergy.com

For Immediate Release

###



For more information, contact
Communications
Media.Relations@CenterPointEnergy.com

For Immediate Release

CenterPoint Energy provides customer restoration update

- *Company achieves goal of restoring 1 million customers by end of the day today*
- *Additional 400,000 impacted customers expected to be restored by the end of the day on Friday, July 12; 350,000 more by the end of the day on Sunday, July 14*
- *More specific estimated restoration times for customers to begin tomorrow*

Houston — July 10, 2024 – CenterPoint Energy has restored more than 1 million of the 2.26 million customers impacted by Hurricane Beryl in the first 55 hours of its restoration efforts, and continues to focus on restoring customers without power. Based on its continued progress, the company expects to have an additional 400,000 customers restored by the end of the day on Friday, July 12 and an additional 350,000 customers restored by the end of the day on Sunday, July 14.

CenterPoint's crews are nearing completion on damage assessment, with more than 8,500 miles of its circuits walked and thousands of miles flown across the Greater Houston area. Crews have identified extensive tree damage across the company's system. Trees across the Greater Houston area were particularly vulnerable due to three unusual years of weather, including significant freezes, drought and heavy rain this past spring. Downed trees and a significant amount of tree debris had a major impact on CenterPoint's distribution system of poles and wires. As crews see tree damage blocking circuits and causing outages, they have been removing it to quickly restore impacted customers.

"Our restoration progress so far reflects our continued commitment to deliver on our promises to our customers," said Lynnae Wilson, Senior Vice President, Electric Business. "We are fully focused on achieving our next restoration goals, while continuing to address the issues in the hardest-hit areas where there is major damage to our equipment and infrastructure."

With sustained near hurricane-force winds and higher gusts as it moved well inland, Hurricane Beryl caused significant structural damage in some areas, including along the coast where parts of the electric system will need to be rebuilt. There was also major damage away from the coast related to the density of Houston and the electric infrastructure that serves it. Parts of these areas are also expected to experience prolonged outages. CenterPoint understands how important it is for customers to be able to plan around their outages, so more specific estimated restoration times will be available tomorrow.

CenterPoint's electric customers are encouraged to enroll in Power Alert Service® to receive outage details and community-specific restoration updates as they become available. For information and updates, follow [@CenterPoint](https://twitter.com/CenterPoint) for updates during inclement weather events.

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CenterPoint Energy 🌟
@CenterPoint



Crews made progress overnight and day crews rolled out early this morning responding to impacts of Hurricane Beryl. Lineworkers and vegetation management teams remain focused on safely restoring service.



9:38 AM · 7/10/24 · 229K Views

70 Reposts 67 Quotes 578 Likes 23 Bookmarks

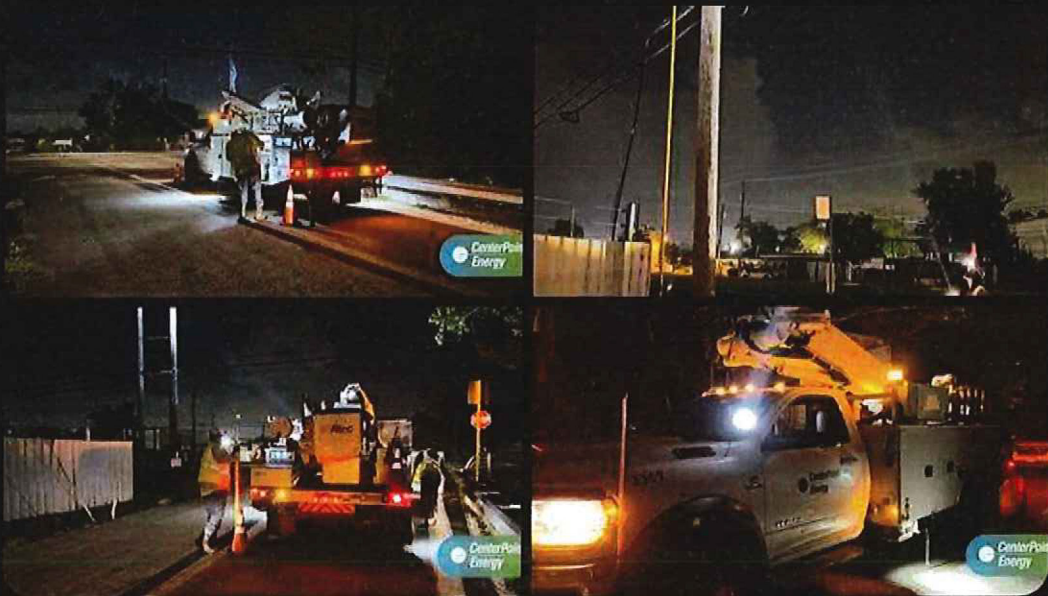


CenterPoint Energy ⚡

@CenterPoint



Overnight, crews assessed damaged line fuses near Aldine Mail Route and Hardy Toll Road. Work continues today to bring power back to the area.



10:46 AM · 7/10/24 · **249K** Views

55 Reposts **38** Quotes **517** Likes **30** Bookmarks



CenterPoint Energy 🌞

@CenterPoint



Beryl's hurricane force winds toppled power poles in Galveston, as seen here on the west end of the island. Repairs continue to restore power to impacted customers.



12:51 PM · 7/10/24 · **171K** Views

23 Reposts **19** Quotes **172** Likes **17** Bookmarks

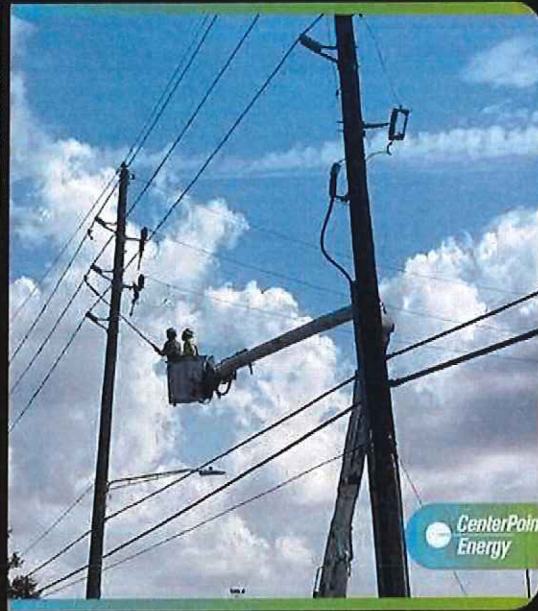


CenterPoint Energy 🌟

@CenterPoint



Our round-the-clock efforts continue. Earlier today, crews repaired distribution lines serving neighborhoods in the Greenspoint area.



4:05 PM · 7/10/24 · **192K** Views

26 Reposts **38** Quotes **408** Likes **24** Bookmarks



CenterPoint Energy 
@CenterPoint

...

We take our responsibility of serving our customers very seriously. More than 12,000 restoration personnel are supporting the electric restoration efforts and we've also increased our staging sites to 18, the most we've ever stood up for a storm response. Additionally, we've deployed mobile generation units, including to cooling centers, water treatment facilities, hospitals and assisted living centers. Read our latest update:
centerpointenergy.com/en-us/corporat...

Electric Service **UPDATE**



4:57 PM · 7/10/24 · **231K** Views

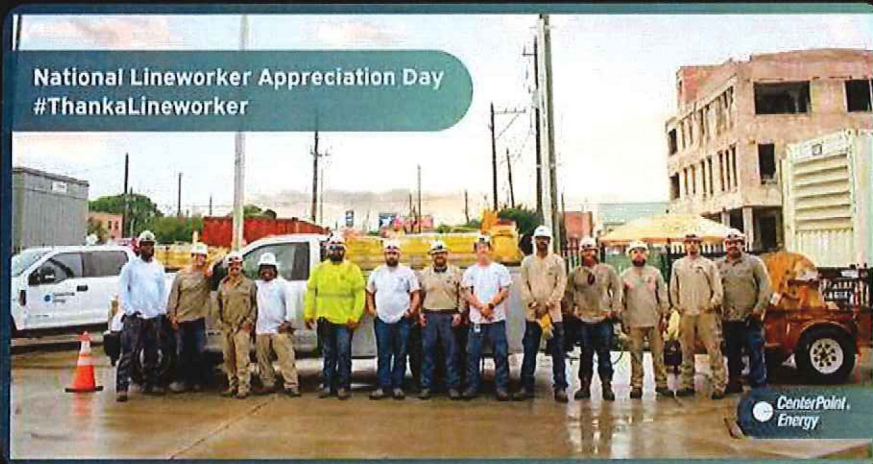
37 Reposts **48** Quotes **289** Likes **26** Bookmarks



CenterPoint Energy 
@CenterPoint

...

As we focus on restoring power following the destructive impacts of Hurricane [#Beryl](#), this [#NationalLineworkerAppreciationDay](#) we want to send our sincere thanks to the thousands of electric lineworkers who work around the clock and in extreme weather conditions, serving our communities. We're grateful for their resilience and bravery.
[#ThankaLineworker](#)



Last edited 5:39 PM · 7/10/24 · **154K** Views

27 Reposts **25** Quotes **427** Likes **13** Bookmarks



CenterPoint Energy ⚡

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Beryl damaged electric infrastructure throughout our service area. Today, crews continued to work in Northwest Houston where several neighborhoods are impacted by storm damage.



7:48 PM · 7/10/24 · **198K** Views

25 Reposts **20** Quotes **313** Likes **30** Bookmarks

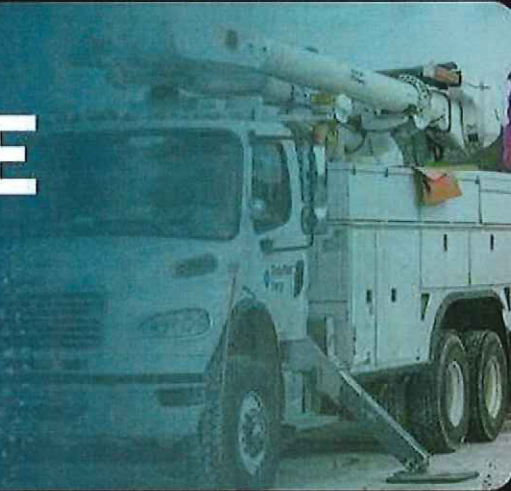


CenterPoint Energy 🌟
@CenterPoint



We reached our goal of restoring 1 million customers by end of the day today. We expect to have an additional 400,000 customers restored by the end of the day on Friday, July 12 and an additional 350,000 customers restored by the end of the day on Sunday, July 14. Read our latest restoration update: centerpointenergy.com/en-us/corporat...

Electric Service
UPDATE



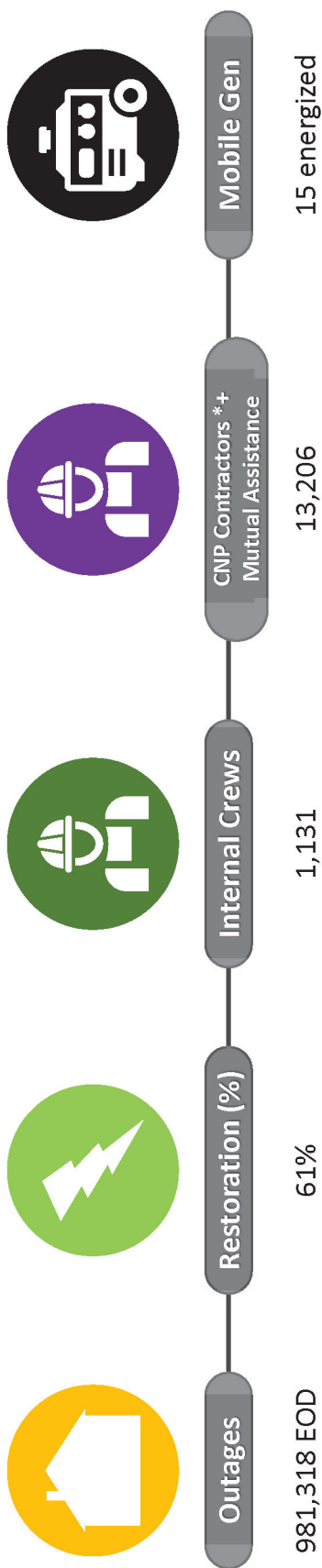
9:23 PM · 7/10/24 · **808K** Views

154 Reposts **355** Quotes **724** Likes **135** Bookmarks

TAB 11

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Thursday July 11, 2024



*CNP contractors are also referred to as native crews



For more information, contact
Communications
Media.Relations@CenterPointEnergy.com

For Immediate Release

CenterPoint Energy expects to restore 80% of impacted customers by the end of the day Sunday, July 14

Houston — July 11, 2024 — CenterPoint Energy continues to work day and night and has successfully restored power to more than 1.2 million customers. The company now expects to restore 80% of impacted customers by the end of the day Sunday, July 14.

CenterPoint's 12,000-strong restoration workforce has already begun rebuilding the electric system in the hardest-hit areas in the storm's direct path, including Brazoria County, Fort Bend County and up the I-45 corridor to the Woodlands. In areas with significant structural damage, customers could experience prolonged outages, while crews work to install thousands of new distribution poles and new overhead conductors, as well as other critical electrical equipment.

Additionally, by tonight, the company will provide estimated restoration dates for 70% of customers who are currently out. On Friday, the company expects to be able to provide estimated restoration dates for substantially all impacted customers. At this stage, the company is providing estimated dates for restoration to help customers plan. As work progresses, the company may be able to restore power sooner than expected.

"We're building significant momentum in our restoration efforts, which is a testament to our crews' hard work and dedication to restoring power as safely and quickly as possible," said Lynnae Wilson, Senior Vice President, Electric Business. "Our first priority is getting the lights back on. At the same time, we have seen firsthand the devastation our neighbors are facing and our commitment to the community goes beyond restoration efforts."

Supporting Our Communities

To further support the members of our communities most impacted by the devastating hurricane, CenterPoint has launched multiple initiatives. The CenterPoint Foundation has contributed to a number of disaster relief organizations, including the American Red Cross of Coastal Bend, 4B Disaster Response in Galveston and Brazoria counties, Combined Arms and Catholic Charities. The company has also provided more than 30,000 bottles of water to cooling centers and other distribution centers throughout the greater Houston area as well as meals to first responders and is continuing to deliver supplies to meet other immediate needs. We are also working with community partners to position mobile generation at cooling centers, hospitals, senior living facilities and water treatment plants.

CenterPoint's electric customers are encouraged to enroll in [Power Alert Service®](#) to receive outage details and community-specific restoration updates as they become available. For information and updates, follow [@CenterPoint](#) for updates during inclement weather events.

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For Immediate Release





For more information, contact
Communications
Media.Relations@CenterPointEnergy.com

For Immediate Release

CenterPoint Energy provides customer restoration update

Houston — July 11, 2024 — To help customers who remain without power plan around their outages, CenterPoint Energy will begin providing estimated restoration times on its [restoration status tracker](#) before noon today.

To date, CenterPoint has restored more than 1.1 million customers impacted by Hurricane Beryl and expects to have an additional 400,000 customers restored by the end of day Friday, July 12, and a further 350,000 customers restored by the end of day Sunday, July 14.

Hurricane Beryl caused significant structural damage across CenterPoint's service area, including along the coast where parts of the electric system will need to be rebuilt. The hardest-hit areas include Brazoria, where the hurricane made landfall, Matagorda and up the I-45 corridor to the Woodlands. Trees across the Greater Houston area also contributed heavily to the outages as they were vulnerable due to significant freezes, drought and heavy rain over the past three years. In the hardest-hit areas, customers could experience prolonged outages.

"We understand how difficult it is for our customers to be without power, particularly in this summer heat," said Lynnae Wilson, Senior Vice President, Electric Business. "Having substantially completed our damage assessment and restoration of customers impacted by circuit related outages, our crews are now focusing on repairing more localized damage, including in the hardest-hit areas. We know that our customers are counting on us, and we are committed to working as safely and quickly as we can until every last customer is back on."

CenterPoint's commitment to the community goes beyond restoration efforts, and the company has begun making contributions to organizations supporting disaster recovery, including the American Red Cross of Coastal Bend, 4B Disaster Response in Galveston and Brazoria counties, Combined Arms and Catholic Charities. The company is also collaborating with other community partners to provide water, ice and meals to meet other immediate needs.

CenterPoint's electric customers are encouraged to enroll in [Power Alert Service®](#) to receive outage details and community-specific restoration updates as they become available. For information and updates, follow [@CenterPoint](#) for updates during inclement weather events.

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CenterPoint Energy ⚡
@CenterPoint



To our electric customers without power, we'll begin providing estimated restoration times on our restoration status tracker before noon today so you can plan around your outage. Read our latest restoration update which includes a link to that status tracker:

centerpointenergy.com/en-us/corporat...

Electric Service **UPDATE**



9:24 AM · 7/11/24 From Earth · **504K** Views

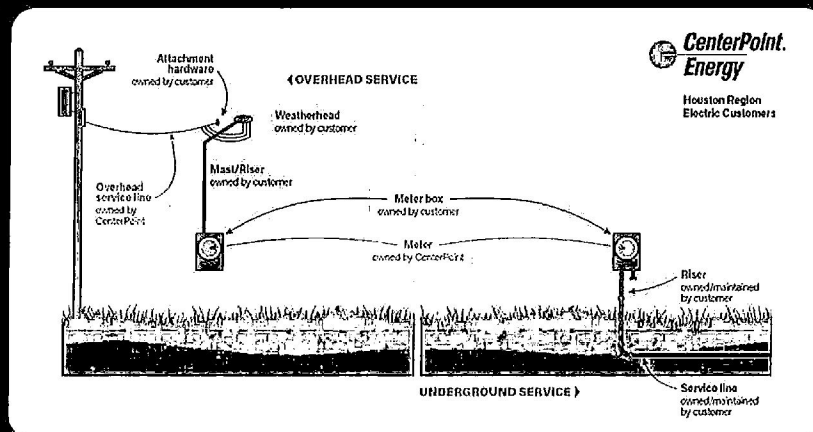
156 Reposts **162** Quotes **674** Likes **281** Bookmarks



CenterPoint Energy
@CenterPoint

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Beryl's hurricane force winds may have damaged your home or business's weatherhead. If it's damaged or torn from your home or building, you'll need to contact an electrician to make repairs before we can safely restore your power. Specifically, check your weatherhead which is the point where power enters the home through an electric service drop. If you're served by an underground service, you won't have a weatherhead but there may still be damage to their equipment that could require servicing.



10:08 AM · 7/11/24 · 146K Views

31 Reposts 40 Quotes 151 Likes 55 Bookmarks



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Crews are encountering challenging scenes like what is pictured here in South Houston.



10:54 AM · 7/11/24 · **150K** Views

42 Reposts **51** Quotes **344** Likes **41** Bookmarks



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Beryl's hurricane-force winds blew trees into our electric lines and infrastructure in the Humble area. Vegetation management teams and linemen are working in the area to restore service to impacted areas.



11:13 AM · 7/11/24 · **59K** Views

14 Reposts **5** Quotes **95** Likes **6** Bookmarks



CenterPoint Energy 
@CenterPoint

...

We deployed a mobile generation unit to a hospital in North Houston. They have also been deployed to some cooling centers, water treatment facilities and assisted living centers. We're able to use these units to temporarily provide power, where we can safely and effectively do so. They help lessen customer impact as our restoration efforts continue and we expect to deploy more in the coming days.



11:19 AM · 7/11/24 · **114K** Views

18 Reposts **7** Quotes **174** Likes **11** Bookmarks



CenterPoint Energy 🌟

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Hurricane Beryl's strong winds brought down trees and much debris onto our poles and wires. Our mutual assistance crews have joined our efforts and are working to replace our electric poles to safely restore power.



12:52 PM · 7/11/24 · **41K** Views

6 Reposts **2** Quotes **47** Likes



CenterPoint Energy 

@CenterPoint

...

We deployed a mobile generation unit to a cooling center in Northeast Houston. They have also been deployed to hospitals, water treatment facilities and assisted living centers. We're able to use these units to temporarily provide power, where we can safely and effectively do so. They help lessen customer impact as our restoration efforts continue and we expect to deploy more in the coming days.

1:07 PM · 7/11/24 · **46K** Views

3 Reposts **6** Quotes **54** Likes **1** Bookmark



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Our crews are working hard to clear trees and debris from service areas. Reminder to please allow access to our crews so they can complete their assessments. All CenterPoint Energy employees and contractors are required to wear uniforms and carry identification badges.



1:18 PM · 7/11/24 · **43K** Views

9 Reposts **3** Quotes **93** Likes **3** Bookmarks



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As our restoration efforts continue, we're thankful for the collaboration between our vegetation management and electric crews to clear debris.




1:30 PM · 7/11/24 · 45K Views

9 Reposts 4 Quotes 94 Likes 4 Bookmarks

CenterPoint Energy reposted



Houston OEM 
@HoustonOEM

Follow



Cooling and Charging Centers, Ice & Water distribution for Thursday, July 11 are available at bit.ly/OEMResponse

UPDATED COOLING CENTERS AND SHELTERS



bit.ly/OEMResponse

STAY INFORMED
HOUSTONOEM.ORG



6:26 AM · 7/11/24 · 91K Views

65 Reposts 4 Quotes 87 Likes 5 Bookmarks



CenterPoint Energy 🌟

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We are actively working to restore power across our Bellaire service area. Our efforts continue with more than 12,000 resources working to safely restore electricity to all our affected customers.



1:53 PM · 7/11/24 · **94K** Views

14 Reposts **13** Quotes **171** Likes **7** Bookmarks



CenterPoint Energy 🌞
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Our crews are onboard -- they actively overcome challenging conditions, including high water. Today, they are cutting through vegetation to access a downed power line in Lake Jackson and bring back power to our customers.



2:23 PM · 7/11/24 · 145K Views

45 Reposts 22 Quotes 343 Likes 29 Bookmarks



CenterPoint Energy 🌞
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Before fixing our electric lines, our vegetation professionals must oftentimes cut through the trees and debris left by Hurricane Beryl. We thank you for your continued patience as we work to restore power.



4:32 PM · 7/11/24 · 40K Views

5 Reposts 4 Quotes 100 Likes 3 Bookmarks



CenterPoint Energy 
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Thank you Pearland Fire Department for supporting disaster recovery efforts.



4:43 PM · 7/11/24 · **31K** Views

7 Reposts **1** Quote **76** Likes



CenterPoint Energy 🏆

@CenterPoint



Yesterday, crews worked in Montgomery County making repairs from damage caused by Hurricane Beryl. Our work continues to restore power to the area.



4:50 PM · 7/11/24 · **43K** Views

7 Reposts **3** Quotes **98** Likes **4** Bookmarks

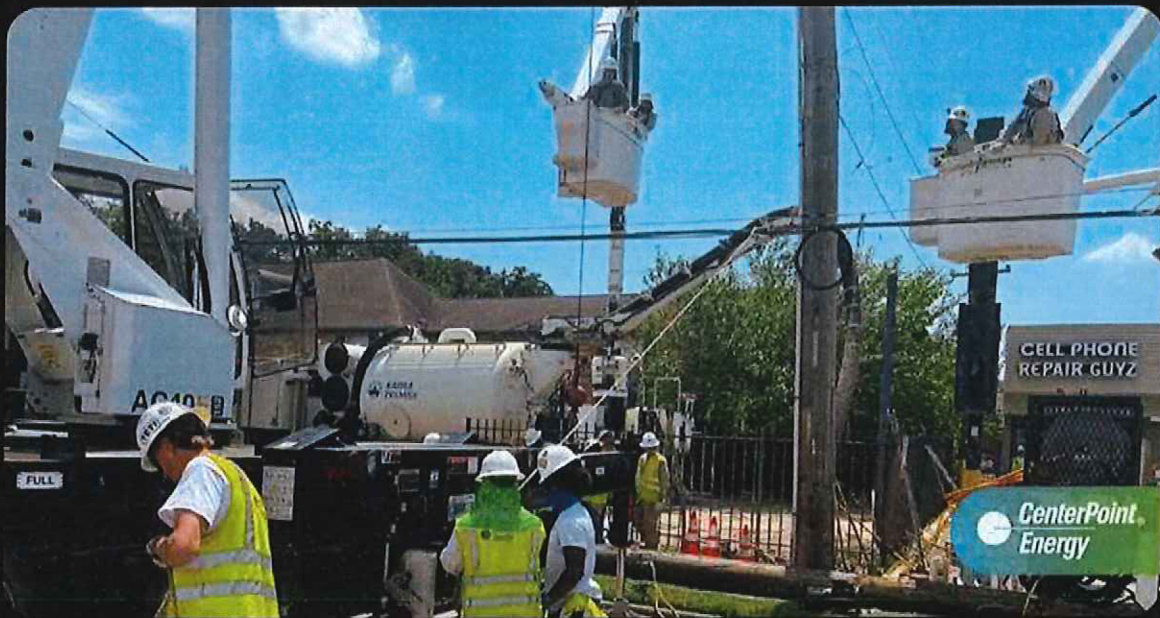


CenterPoint Energy 🌟

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Crews are resetting poles damaged during Hurricane Beryl in Southwest Houston.



5:01 PM · 7/11/24 · **49K** Views

8 Reposts **4** Quotes **166** Likes **6** Bookmarks



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If you are running a portable generator, carbon monoxide fumes can build up if it's not in a well-ventilated location. Take a moment to know what the signs of carbon monoxide poisoning are (it mimics flu symptoms) and learn how to reduce the risk of it happening to you or your loved ones by visiting [cdc.gov/carbon-monoxid...](https://www.cdc.gov/carbon-monoxide). If you suspect carbon monoxide is present in your home, leave immediately and call 911.

Know the dangers of Carbon Monoxide (CO)



Can't be
seen.



Can't be
smelled.



Can't be
heard.



Can be
detected
with a
CO alarm.

5:09 PM · 7/11/24 · 42K Views

13 Reposts 2 Quotes 58 Likes 6 Bookmarks



CenterPoint Energy 

@CenterPoint




Watch our CEO, Jason Wells, give an in-depth look into how our crews are working around-the-clock to restore power to our customers: youtu.be/rZWUbr2ccE



5:41 PM · 7/11/24 · **91K** Views

16 Reposts **43** Quotes **100** Likes **31** Bookmarks



CenterPoint Energy 
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Today, crews repaired damages in Freeport caused by Hurricane Beryl as part of our restoration efforts.



6:58 PM · 7/11/24 · 47K Views

9 Reposts 4 Quotes 95 Likes 9 Bookmarks



CenterPoint Energy 🌟

@CenterPoint



If you receive a notification that your electric service was restored but you're still without power, you may be included in a "nested outage." Watch our video to learn what that means.



7:15 PM · 7/11/24 · **87K** Views

37 Reposts **17** Quotes **176** Likes **77** Bookmarks

↕ CenterPoint Energy reposted




Tom Oliverson, M.D. 

@TomOliverson

Follow



I have just been informed that a @CenterPoint staging site has received a credible threat of a planned “drive-by shooting”. Now they have to stop what they are doing there and relocate everyone. C’mon #HTown, we’re better than this. 

8:17 PM · 7/11/24 · **305K** Views

281 Reposts **184** Quotes **1.6K** Likes **140** Bookmarks