



Control Number: 56665



Item Number: 332

PUC DOCKET NO. 56665

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: FREDERICK Last Name: PHILLIPS
Phone Number: 512-432-5854 Fax Number: _____
Email Address: Fredphillips5150@yahoo.com
Address, City, State: 801 Silver Wing Dr. Austin Tx. 78725
Location where service is received: 801 Silver Wing Dr. Austin 78725
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date:

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1-.

Information may also be obtained by visiting www.puc.texas.gov.

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COUNTY	WATER SYSTEM	SUBDIVISIONS SERVED	RATE SCHEDULES				Docket 50944 Interim Rates Reconciliation Surcharge/Surcredit
			Monthly Minimum & Gallonage	System Improvement Charge*	Passthroughs	Tax Cuts & Jobs Act Surcharge/Surcredit	
Bandera	Enchanted River Estates	Enchanted River Estates	W01	SIC(W)	PT09	n/a	IRRW03
Bandera	Lake Medina Shores	Lakeshore Beach, Wharton Dock, Lake Point, Holiday Villages of Medina, Lake Medina Shores (Medina County)	W01	SIC(W)	PT01	n/a	IRRW01
Bandera	River Bend Estates	River Bend Estates	W01	SIC(W)	PT09	n/a	IRRW01
Bexar	Bavarian Hills	Bavarian Hills	W01	SIC(W)	PT03, PT04, PT07	n/a	IRRW02
Bexar	Coolcrest Water System	Coolcrest	W01	SIC(W)	PT03, PT04, PT06	n/a	IRRW01
Bexar	Stagecoach Hills	Stagecoach Hills	W01	SIC(W)	PT03, PT04, PT07	n/a	IRRW01
Bexar	Oak North Mobile Home Estates	Oak North Mobile Home Estates	W01	SIC(W)	PT03, PT04, PT07	n/a	IRRW01
Bexar	Country Springs Water	Country Bend	W01	SIC(W)	PT03, PT04, PT07	n/a	IRRW01
Bosque	CS Water	The Canyons, Cedar Shores	W01	n/a	n/a	n/a	n/a
Brazoria	Holiday Shores	Holiday Shores	W01	SIC(W)	PT01	n/a	IRRW01
Chambers	Tower Terrace	Houston Raceway Park, West Chambers County Estates, Tower Terrace	W01	SIC(W)	PT01	n/a	IRRW01
Chambers	Greenbriar Estates	Greenbriar Estates	W11	SIC(W)	n/a	n/a	n/a
Comal	Oak Village North	Oak Village North	W01	SIC(W)	PT03, PT04, PT08	n/a	IRRW01
Comal	Rim Rock Ranch	Rim Rock Ranch	W01	SIC(W)	PT09, PT10	n/a	IRRW01
Comal	Windmill Ranch Subdivision	Kestrel Air Park, Windmill Ranch Subdivision	W01	SIC(W)	PT09, PT10	n/a	IRRW01
Cooke	Pleasant Ridge Addition	Pleasant Ridge Addition	W01	SIC(W)	PT01	n/a	IRRW01
Cooke	Timber Creek Addition	Timber Creek Addition	W01	SIC(W)	PT01	n/a	IRRW01
Denton	Denton Creek Estates	Denton Creek Estates, Aero Valley Airport	W01	SIC(W)	PT01	n/a	IRRW01
Denton	Ponderosa Addition Utilities	Ponderosa Addition, Wild West Addition	W01	SIC(W)	PT01	n/a	IRRW01
Denton	Stonecrest Estates	Stonecrest Estates, Sunrise Circle Addition	W01	SIC(W)	PT01	n/a	IRRW01
Denton	Wynwood Haven Estates	Wynwood Haven Estates, Snug Harbor	W01	SIC(W)	PT01	n/a	IRRW01
Freestone	Moody Water System	Moody Water System	W03	n/a	n/a	n/a	n/a
Gillespie	Oakview Water System	Oakview	W01	SIC(W)	PT09	n/a	IRRW01
Grayson	Ridgecrest	Ridgecrest, Glen Eden, Hiland Shores, Lakeview, Little Mineral MHP, Millers Estates, Oak Estates, Preston Cove, Preston Forest, Preston Point Bend, Ridgecrest, Van Antwerp, VFW Post	W01	SIC(W)	PT01	n/a	IRRW01
Grayson	Rocky Point Estates	Hanna Cove Estates, Rocky Point Estates "A", Rocky Point Estates "B", Hanna Ranchettes, Mainier Cay Estates, Tiny Home Vacation Resorts	W01	SIC(W)	PT01	n/a	IRRW01
Grayson	Sherwood Shores	Cedar Mills Estates, Hillcrest Shores, Wright Acres, Sherwood Shores	W01	SIC(W)	PT01	n/a	IRRW01
Grayson	Tanglewood-on-TEXOMA	Angler's Estates, Cedar Oak Hills, Eagle Chase, Fairway Hollow, Greenway Bend, Lakecrest Village, Mill Creek Homesites, Oak Meadow Estates, Paradise Cove, Russwood-on-the-Lake, Simmons Shores, Sunrise Circle, Tanglewood Hills, Tanglewood Resort, Cambridge Shores, Highport, Mill Creek Meadows, Whispering Meadows, Pecan Valley Addition, The Woods of Fossil Ridge, Fossil Ridge on Lake Texoma, Tanglewood Crossing, Barnes Enterprises, Lakecrest Addition	W01	SIC(W)	PT01	n/a	IRRW01
Guadalupe	Garden Oaks	Garden Oaks	W01	SIC(W)	PT03, PT04	n/a	IRRW01
Harris	Los Pinos Water System	Los Pinos Subdivision	W01	SIC(W)	PT01	n/a	IRRW01
Harris	Villas of Willowbrook	Villas of Willowbrook	W02	SIC(W)	PT01	n/a	IRRW08
Harris	Western Trails Subdivision	Western Trails	W05	SIC(W)	PT02	n/a	IRRW11
Harris	Orchard Crossing Subdivision	Orchard Crossing	W10	SIC(W)	n/a	n/a	n/a
Harris	McGee Place	McGee Place	W11	SIC(W)	n/a	n/a	n/a
Harris	Spring Cypress Center	Spring Cypress Shopping Center	W10	SIC(W)	PT16	n/a	n/a
Harris	Target Center Water Plant	Spring Cypress Shopping Center	W10	SIC(W)	PT16	n/a	n/a
Harris	Cedar Oaks Mobile Home Community	Cedar Oaks	W12	SIC(W)	n/a	n/a	n/a
Harris	Homestead Oaks Mobile Home Community	Homestead Oaks	W12	SIC(W)	n/a	n/a	n/a
Harris	Cedar Bayou Estates	Cedar Bayou Estates	W13	SIC(W)	PT18	n/a	n/a
Harris	Cedar Bayou Park	Cedar Bayou Park West	W13	SIC(W)	PT17, PT18	n/a	n/a
Harris	Fairview Acres Mobile Home Subdivision	Fairacres Section 1	W13	SIC(W)	PT18	n/a	n/a
Harris	Glenwood Mobile Home Subdivision	Fairacres Section 2	W13	SIC(W)	PT18	n/a	n/a
Harris	Rollan Heights Subdivision	Rollan Heights	W13	SIC(W)	PT18	n/a	n/a
Harris	Aldine Village Subdivision	Aldine Village	W14	SIC(W)	PT19	n/a	n/a
Harris	Azalea Estates Mobile Home Community	Azalea Estates	W14	SIC(W)	n/a	n/a	n/a
Harris	Cottonwood Park Water System	Airline Link Addition	W14	SIC(W)	n/a	n/a	n/a
Harris	Cypress Hill Subdivision	Cypress Hill	W14	SIC(W)	PT20	n/a	n/a
Hays	Huntington Estates	Huntington Estates	W01	SIC(W)	PT15	n/a	IRRW04
Hays	Plum Creek	Amberwood, Bootstring Farms, Branch View Addition, Buda Business Park, Casey-Xyle, Double R, Dove Hill Estates, Goforth Estates, Green Pastures, Interstate Business, Kyle Crossing-Home Depot, Park South, Pinafore Park, Rolling Hills Estates, South Buda Business Park, Two Way, Village at Buda, Indian Paintbrush	W01	n/a	PT01	n/a	IRRW01

*Not effective for customers inside municipal boundaries of Buda, Bulverde, Ivanhoe, or Kyle

7/10/24

Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, TX. 78711-3326

Frederick Phillips
801 Silver Wings Dr.
Austin, TX. 78725

To Whom it Concerns:

I am a retired Senior Citizen
and a disabled Vietnam Veteran,
on a fix income. I also paid seven
thousand dollars for a water
softening system, for this trouble
water with the water softening
system, and the water is still
hard, and it still smells. So why
the customer has to be taken
advantage of, to pay this
high, over priced water bill,
we are already been over charge
on our water bill, and, you are
talking about another price
increase. Give us a better
quality of water.
— Over —

we are already been over
charge for this bad water.
This water we get in
Hornsby Been, is so hard, it
is undrinkable. It turn your
skin gray when taking a
shower. It leave your glass
and dishes with gray water
stain. The water is terrible
we get from Sugar Land,
~~texas~~. This water we get
from Sugar Land, ~~texas~~
should be tested. It is toxic
water. I have a water Soften
System, and, the water is
still bad.

Franklin P. [unclear]