



Filing Receipt

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Public Utility Commission
Austin Texas

Reference 56610-20

The ratepayers of the Leroy-Tours-Gerald Water Supply (LTG) respectfully request the PUC to place the following issues on the docket for consideration for a hearing:

1. Any rate increases in revenue should be accomplished by raising the rates on actual volume of water usage. This will encourage conservation. (example, a user of 5000 gallons and a user of 50,000 gallons are apportioned based on usage, not a flat fee for everyone)
2. Members should be notified in writing by a letter stating that the LTG Board will be considering a rate increase and specific details of proposed rate increase. This notification should be mailed to members at least 30 days before the Board takes a vote on the proposed increase.
3. The LTG Board should provide a detailed explanation on the current rate increase (already implemented) as to what the increased revenue is used for specifically.
4. The LTG Board should lower the minimum bill (meter rate).
5. The LTG Board should reduce the amount of the late fee. When members are having difficulty paying their bill, penalizing them further hurts them. Only actual costs should be recovered, not make excessive profit.

Thank you for your consideration.

Sincerely,

David Arnett
Representative