



## **Filing Receipt**

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**Control Number - 56354**

**Item Number - 3760**

# **BEFORE THE STATE OFFICE OF ADMINISTRATIVE HEARINGS**

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## **APPLICATION OF UNDINE, LLC FOR AUTHORITY TO CHANGE RATES**

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### **SOAH ORDER NO. 5 STRIKING NON-PARTICIPATING PARTIES; RULING ON EMCAD'S STATEMENT OF POSITION; CONSOLIDATING APPEALS**

#### **A. STRIKING NON-PARTICIPATING PARTIES**

May 16, 2025, was the deadline for intervenors who had not filed testimony to file a statement of position.<sup>1</sup> Each party that did not prefile direct testimony is required to file a statement of position.<sup>2</sup> Failure to file a statement of position or comply with an order may be sanctioned by disallowing the offending party to participate in the proceeding.<sup>3</sup>

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<sup>1</sup> SOAH Order No. 2 at 5 (Apr. 4, 2025).

<sup>2</sup> 16 Tex. Admin. Code § 22.124(a).

<sup>3</sup> *Id.*, 16 Tex. Admin. Code §§ 22.161(b)(3), (c), and (d)(1).

SOAH Order No. 2 advised that any intervenor that did not timely file direct testimony or a statement of position would be dismissed from this proceeding.

On May 21, 2025, the applicant, Undine, LLC, moved to dismiss intervenors who had not filed testimony or statements of position by the deadline. Upon review of the record, the only intervenors to timely file either direct testimony or a statement of position are OPUC, Woods of Greenshores Property Owners Association and Greenshores on Lake Austin Property Owners Association, Howard Ludwig as the designated representative of the EMCAD system, and Vincent Zinnante as the designate representative of the Nerro system (except Bayridge and Oaks at Houston Point Subdivisions). The following intervenors and the parties they represent filed neither direct testimony nor a statement of position by the deadline:

| System  | Designated Representative  |
|---|----------------------------|
| Bolivar   | Annette Brownfield         |
| Chuck Bell                                      | Antonia Hernandez          |
| Community                                       | Deniel Kinnoird            |
| Consumers                                       | AIM Adoptions              |
| Gulf Coast                                      | Alondra Sanchez            |
| Bayridge and Oaks at Houston Point Subdivisions | Anders Dimitri Moumoulidis |
| Orbit   | Anthony Holchak            |
| Pure  | Angela Hunter              |
| Suburban  | Alma Gomez                 |
| Sugartree                                       | Adam Gazda                 |

THEREFORE, in accordance with SOAH Order No. 2 and Rule 22.124(a) and 22.161(c) and (d), IT IS ORDERED that the above listed intervenors and they parties they represent listed in Attachment A are STRICKEN AS PARTIES.

## **B. RULING ON EMCAD’S STATEMENT OF POSITION**

Undine objects to the Statement of Position filed by EMCAD on May 16, 2025 on grounds that it was untimely. The document, described as “Statement of Position EMCAD WWT Intervenors” was filed at 5:05 PM on May 16, over two hours after the 3:00 PM deadline.<sup>4</sup> EMCAD did not timely prefile direct testimony.<sup>5</sup>

On May 27, Howard Ludwig, the designated representative for EMCAD system, filed a motion to extend the deadline for a statement of position until midnight of the deadline on grounds that SOAH Order No. 2 did not bring the 3:00 PM deadline to the parties’ attention and that to the uninitiated, a deadline of May 16 would be interpreted as midnight of that day. Mr. Ludwig requests a good cause exception to the deadline on grounds of inexperience. On May 28, 2025, Undine responded.

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<sup>4</sup> 16 Tex. Admin. Code § 22.71(h).

<sup>5</sup> SOAH Order No. 2 at 7 (“Parties who timely file direct testimony are allowed to file statements of position pursuant to the deadline in Rule 22.124(a).”).

The May 16 filing is untimely.<sup>6</sup> The ALJ does not find good cause to extend that deadline. SOAH Order No. 4 specifically advised the parties to become familiar with the Commission's procedural rules.<sup>7</sup> Therefore, EMCAD's May 16 filing shall be given no effect.

However, on May 12, EMCAD filed some "comments for consideration," which Undine argues should serve as its statement of position. The ALJ agrees.<sup>8</sup> EMCAD shall be limited to the comments in its May 12 filing. EMCAD shall be prohibited from supporting or opposing issues addressed in its May 16 Statement of Position to the extent that they go beyond the May 12 filing.

### C. CONSOLIDATION

On May 20, 2025, Undine filed petitions for review of municipal resolutions and motions to consolidate. Undine asserts that the City of Austin denied its requested rate change on April 24, 2025. Undine further asserts that the municipalities of Iowa Colony and Beach City failed to timely act, and the cities of Kenefick, Manvel, and Dennis that did not act at all. The deadline for final action was April 23, 2025. Undine appeals these rate decisions under Texas Water Code section 13.043(a), and contends that separate hearings would result in unwarranted

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<sup>6</sup> *Edwards Aquifer Auth. v. Chem. Lime, Ltd.*, 291 S.W.3d 392, 403 (Tex. 2009) ("A deadline is not something one can substantially comply with. A miss is as good as a mile."). The ALJ notes that the filing would be untimely even under the proposed extension of this deadline to 5:00:00 p.m. Project No. 52059, *Proposal for Publication* at 10 ("An item date-stamped after 5:00:00 p.m. on a working day will be deemed filed on the next working day."). For the same reason, the Bolivar Intervenors' Statement of Position filed on May 18 is untimely and disregarded.

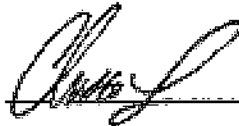
<sup>7</sup> SOAH Order No. 4 (Apr. 25, 2025) (

<sup>8</sup> The ALJ does not address whether these comments conform to Rule 22.124.

expense, delay, or substantial injustice. Undine requests the appeals be consolidated with this rate case, stating that the appeals involve common questions of law and fact to those in this proceeding. There were no objections. The motions are granted.

Undine's appeals of the municipal ordinance/resolutions on Undine's application listed in the preceding paragraph are **CONSOLIDATED** for review with this docket.

**Signed May 29, 2025**

A handwritten signature in black ink, appearing to read 'Christiaan Siano', is written over a horizontal line.

Christiaan Siano,

Administrative Law Judge

| Intervenor                               | Motion to Intervene<br>Granted | System     | Proposed Tariff Schedule       |
|--|--------------------------------|------------|--------------------------------|
| Lewis Walker                             | 1/31/2025                      | -          |                                |
| Norm Stewart                             | 7/3/2024                       | -          |                                |
| Annette Brownfield                       | 2/25/2025                      | BOLIVAR    | Sewer (other than Greenshores) |
| Annette Isbell                           | 7/3/2024                       | BOLIVAR    | Sewer (other than Greenshores) |
| Beaver Shores LLC (Craig Beaver)         | 7/3/2024                       | BOLIVAR    | Sewer (other than Greenshores) |
| Chuong Nguyen                            | 7/3/2024                       | BOLIVAR    | Sewer (other than Greenshores) |
| Craig Stowe                              | 2/25/2025                      | BOLIVAR    | Sewer (other than Greenshores) |
| David Olsen                              | 2/25/2025                      | BOLIVAR    | Sewer (other than Greenshores) |
| Gary Blanchat                            | 2/25/2025                      | BOLIVAR    | Sewer (other than Greenshores) |
| Huey Menard                              | 2/25/2025                      | BOLIVAR    | Sewer (other than Greenshores) |
| James Beauregard                         | 2/25/2025                      | BOLIVAR    | Sewer (other than Greenshores) |
| Jimmy Seaman                             | 2/25/2025                      | BOLIVAR    | Sewer (other than Greenshores) |
| Karie Thomas                             | 7/3/2024                       | BOLIVAR    | Sewer (other than Greenshores) |
| Keith Edglen                             | 2/25/2025                      | BOLIVAR    | Sewer (other than Greenshores) |
| Larry Davis                              | 2/25/2025                      | BOLIVAR    | Sewer (other than Greenshores) |
| Leroy Faulk                              | 2/25/2025                      | BOLIVAR    | Sewer (other than Greenshores) |
| Mark Hunstiger                           | 7/3/2024                       | BOLIVAR    | Sewer (other than Greenshores) |
| Mark Ivey                                | 2/25/2025                      | BOLIVAR    | Sewer (other than Greenshores) |
| Mark Wilke                               | 7/3/2024                       | BOLIVAR    | Sewer (other than Greenshores) |
| Max Laird                                | 2/25/2025                      | BOLIVAR    | Sewer (other than Greenshores) |
| Pamela Reber                             | 2/25/2025                      | BOLIVAR    | Sewer (other than Greenshores) |
| Paul Nemia                               | 7/3/2024                       | BOLIVAR    | Sewer (other than Greenshores) |
| Peggy & Ernest Johnson                   | 7/3/2024                       | BOLIVAR    | Sewer (other than Greenshores) |
| Robby Don Stringer                       | 2/25/2025                      | BOLIVAR    | Sewer (other than Greenshores) |
| Roby Stringer                            | 7/3/2024                       | BOLIVAR    | Sewer (other than Greenshores) |
| Scott Brownfield                         | 7/3/2024                       | BOLIVAR    | Sewer (other than Greenshores) |
| Shannon Wyatt                            | 2/25/2025                      | BOLIVAR    | Sewer (other than Greenshores) |
| Sidney Dearing                           | 2/25/2025                      | BOLIVAR    | Sewer (other than Greenshores) |
| Tashia Seeba                             | 2/25/2025                      | BOLIVAR    | Sewer (other than Greenshores) |
| Teresa Lee                               | 2/25/2025                      | BOLIVAR    | Sewer (other than Greenshores) |
| Tomesha Hobson                           | 7/3/2024                       | BOLIVAR    | Sewer (other than Greenshores) |
| Wanda Smith                              | 7/3/2024                       | BOLIVAR    | Sewer (other than Greenshores) |
| Antonia Hernandez                        | 7/3/2024                       | CHUCK BELL | Water (other than Greenshores) |
| Carlos Puente                            | 2/25/2025                      | CHUCK BELL | Water (other than Greenshores) |
| Phillip McClure                          | 7/3/2024                       | CHUCK BELL | Water (other than Greenshores) |
| Stephen Kithas                           | 1/31/2025                      | CHUCK BELL | Water (other than Greenshores) |
| Wesley Wester**                          |                                | CHUCK BELL | Water (other than Greenshores) |
| Daniel Kinnoird                          | 2/25/2025                      | COMMUNITY  | Water (other than Greenshores) |
| Marlene Fletcher                         | 1/31/2025                      | COMMUNITY  | Water (other than Greenshores) |
| ALM Adoptions and Alternativas in Motion | 1/31/2025                      | CONSUMERS  | Water (other than Greenshores) |
| Elida Arreola                            | 7/3/2024                       | CONSUMERS  | Water (other than Greenshores) |
| Jeannie Blissett                         | 1/31/2025                      | CONSUMERS  | Water (other than Greenshores) |

\* Request to intervene has not yet been granted but is from a Cold River Ranch or Tejas Landing customer.

\*\* Request to intervene has not yet been granted but was filed before February 3, 2025.

\*\*\* Intervenor is now part of WOGPOA and GOLAPOA.

|  |           |             |  |
|--|-----------|-------------|--|
| Joey Sanchez                             | 7/3/2024  | CONSUMERS   | Water (other than Greenshores)                                 |
| Karina Lopez                             | 7/3/2024  | CONSUMERS   | Water (other than Greenshores)                                 |
| Karol Gibbs                              | 1/31/2025 | CONSUMERS   | Water (other than Greenshores)                                 |
| Kathleen Dalton                          | 7/3/2024  | CONSUMERS   | Water (other than Greenshores)                                 |
| Loretta Rockwell                         | 7/3/2024  | CONSUMERS   | Water (other than Greenshores)                                 |
| Mark Waters                              | 7/3/2024  | CONSUMERS   | Water (other than Greenshores)                                 |
| Patricia Castleschouldt                  | 7/3/2024  | CONSUMERS   | Water (other than Greenshores)                                 |
| Randy Belt                               | 2/25/2025 | CONSUMERS   | Water (other than Greenshores)                                 |
| Roger Reed                               | 7/3/2024  | CONSUMERS   | Water (other than Greenshores)                                 |
| Sonia Camacho                            | 7/3/2024  | CONSUMERS   | Water (other than Greenshores)                                 |
| Suzi Vang                                | 7/3/2024  | CONSUMERS   | Water (other than Greenshores)                                 |
| Tony Wallace                             | 7/3/2024  | CONSUMERS   | Water (other than Greenshores)                                 |
| Gu Jin                                   | 2/25/2025 | HMCAID      | Sewer (other than Greenshores)                                 |
| Howard Ludwig                            | 4/24/2024 | HMCAID      | Sewer (other than Greenshores)                                 |
| Joe Hollarn                              | 4/24/2024 | HMCAID      | Sewer (other than Greenshores)                                 |
| Juliana/Scott Stephenson                 | 4/24/2024 | HMCAID      | Sewer (other than Greenshores)                                 |
| Linda Citty                              | 7/3/2024  | HMCAID      | Sewer (other than Greenshores)                                 |
| Megan Hayes                              | 4/24/2024 | HMCAID      | Sewer (other than Greenshores)                                 |
| Patricia Casale                          | 7/3/2024  | HMCAID      | Sewer (other than Greenshores)                                 |
| Paul Moore                               | 4/24/2024 | HMCAID      | Sewer (other than Greenshores)                                 |
| Ronald Bosbyshell                        | 4/24/2024 | HMCAID      | Sewer (other than Greenshores)                                 |
| Steven Briggs                            | 2/25/2025 | HMCAID      | Sewer (other than Greenshores)                                 |
| Tim Blakeney                             | 7/3/2024  | HMCAID      | Sewer (other than Greenshores)                                 |
| William & Arlene Kress                   | 7/3/2024  | HMCAID      | Sewer (other than Greenshores)                                 |
| Ahmad Banihani                           | 2/25/2025 | GREENSHORES | Greenshores Water, Greenshores Sewer                           |
| Alexander & Jacqueline Williams          | 7/3/2024  | GREENSHORES | Greenshores Water, Greenshores Sewer                           |
| Andrew and Sarah Fossum                  | 4/24/2024 | GREENSHORES | Greenshores Water, Greenshores Sewer                           |
| Bert Kramer                              | 1/31/2025 | GREENSHORES | Greenshores Water, Greenshores Sewer                           |
| Cynthia & Scott Smiley                   | 7/3/2024  | GREENSHORES | Greenshores Water, Greenshores Sewer                           |
| David Fink**                             |           | GREENSHORES | Greenshores Water, Greenshores Sewer                           |
| Gary Volluz***                           | 2/25/2025 | GREENSHORES | Greenshores Water, Greenshores Sewer                           |
| Greenshores on Lake Austin POA (GOLAPOA) | 2/25/2025 | GREENSHORES | Greenshores Water, Greenshores Sewer                           |
| Keith Gallas                             | 2/25/2025 | GREENSHORES | Greenshores Water, Greenshores Sewer                           |
| Michael Ringel                           | 7/3/2024  | GREENSHORES | Greenshores Water, Greenshores Sewer                           |
| Tyipeng Zou                              | 1/31/2025 | GREENSHORES | Greenshores Water, Greenshores Sewer                           |
| Woods of Greenshores POA (WOGPOA)        | 2/25/2025 | GREENSHORES | Greenshores Water, Greenshores Sewer                           |
| Alondra Sanchez                          | 2/25/2025 | GULF COAST  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Alondra Tellis                           | 7/3/2024  | GULF COAST  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Brandon Sims                             | 2/25/2025 | GULF COAST  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Brett Massoni                            | 4/24/2024 | GULF COAST  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Charles Kock                             | 7/3/2024  | GULF COAST  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Chet & Stevie Pack                       | 7/3/2024  | GULF COAST  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Danielle Higgins                         | 4/24/2024 | GULF COAST  | Water (other than Greenshores), Sewer (other than Greenshores) |

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|                            |           |            |  |
|----------------------------|-----------|------------|--|
| Debra Brummett             | 2/25/2025 | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Edgar Padilla              | 7/3/2024  | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Eloy Saldivar*             |           | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Ericka Ariceaga            | 7/3/2024  | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Ernesto Gonzalez           | 2/25/2025 | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Ileana Rodriguez*          |           | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Jose Servin                | 7/3/2024  | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Jose Silvestre             | 7/3/2024  | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Josefina Saldivar*         |           | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Juanita Young              | 7/3/2024  | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Kayla Holmes               | 7/3/2024  | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Kelvin Mena                | 2/25/2025 | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Linh Do                    | 7/3/2024  | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Marco Vazquez              | 7/3/2024  | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Maria Cervantes            | 2/25/2025 | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Marisa Alonso              | 7/3/2024  | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Melissa and Stoney Reyes   | 7/3/2024  | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Raymond Gore               | 7/3/2024  | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Timothy Torres             | 2/25/2025 | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Walter Corvera             | 2/25/2025 | GULF COAST | Water (other than Greenshores), Sewer (other than Greenshores) |
| Aaron Murphy               | 7/3/2024  | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Aaron Oberts               | 7/3/2024  | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Alexis Clark               | 2/25/2025 | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Anders Dimitri Moumoulidis | 7/3/2024  | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Anne Stiles                | 7/3/2024  | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Bertha Byars               | 7/3/2024  | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Billy Shulz                | 2/25/2025 | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Brenda Vojacek             | 7/3/2024  | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Brian Robb                 | 2/25/2025 | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Carolyn Engledow           | 2/25/2025 | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Charles and Karen Burhanna | 2/25/2025 | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Charles Smith              | 7/3/2024  | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Cherisse Christman         | 2/25/2025 | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Christopher Newhart        | 2/25/2025 | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Clarence Brazda            | 3/11/2025 | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Clifton Smith              | 7/3/2024  | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Daniel Merillat            | 7/3/2024  | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| David & Barbara Wade       | 7/3/2024  | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| David Wade                 | 7/3/2024  | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| David Whitaker             | 2/25/2025 | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| David Zimmerman            | 7/3/2024  | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| David/Donald Peters        | 2/25/2025 | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Donald Regmund             | 7/3/2024  | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Ed Grisham                 | 7/3/2024  | NERRO      | Water (other than Greenshores), Sewer (other than Greenshores) |

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\*\* Request to intervene has not yet been granted but was filed before February 3, 2025.

\*\*\* Intervenor is now part of WOGPOA and GOLAPOA.

|                            |           |       |  |
|----------------------------|-----------|-------|--|
| George W. Staff            | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Gerald Traylor             | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Ivan Brandt                | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| J. Guadalupe Pena          | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| James and Barbara Schattle | 4/24/2024 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| James Burke                | 1/31/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Jennifer Mendenhall        | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Jennifer Victor            | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Jerry Christal             | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Jimmie Erwin               | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Jimmy Roberts              | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Joe Cox                    | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| John Mayson                | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| John Merecka               | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| John Watts                 | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Jose Lachino               | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Kate Cloudy                | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Ken Hamblin                | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Ken Urech                  | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Kenneth Trout              | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Lawrence Regmund           | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Lindsay Boyle              | 1/31/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Lydia Ford                 | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Marie Jackson              | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Marisol Ridley             | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Mary Sue Stone             | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Michael Baker              | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Michael Roberts            | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Natalie Youel              | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Nicholas Matson            | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Patricia Dempsey           | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Patricia Duda              | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Patricia Hartley           | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Paul Kone                  | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Ray Anderson               | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Rex Johnson                | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Richard Riley              | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Rita Magnard               | 1/31/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Robert Henneke             | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Robert Morrison            | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Ronald Schmidt             | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Ruthie Erstrom             | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Sabrina Wickman            | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Stephen Carlisle           | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |

|   |           |       |  |
|---|-----------|-------|--|
| Stephen Kranyec                               | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Steve Farrar                                  | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Steven Goodman                                | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Stuart Turnbull                               | 1/31/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Teresa Lane                                   | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Theresia Woolsey                              | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Thomas Parker                                 | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Troy Swearingen                               | 7/3/2024  | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Vincent Zinnante                              | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Wesley Loving                                 | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| William Palmer                                | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| William Roswell                               | 2/25/2025 | NERRO | Water (other than Greenshores), Sewer (other than Greenshores) |
| Anthony Holchak                               | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Aristeo Mata                                  | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Bannan Simmons                                | 7/3/2024  | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Bobby Miller                                  | 7/3/2024  | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Bruce Rogers                                  | 1/31/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Catrena Cutler (Crystal Lake Estates)         | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Charlie Maccarrone                            | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Clifton Johnson                               | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Cody Williamson                               | 1/31/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Crystal Lake Estates (Dennis & Debbie Kwithe) | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Danny Pugh                                    | 7/3/2024  | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| David Smith                                   | 1/31/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Dorene Kocurek                                | 7/3/2024  | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Edgar Mitchell                                | 4/24/2024 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Eugene Aufdembrink                            | 1/31/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Florian Twarowski                             | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Gary Sanders                                  | 7/3/2024  | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Gregory Moravek                               | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Heather Carroll                               | 7/3/2024  | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Homar Martin                                  | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Javier Barragan                               | 1/31/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Jennifer Williamson                           | 7/3/2024  | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Joe Ballejo                                   | 1/31/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Johnny Ybarguen                               | 7/3/2024  | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Jose Cortez                                   | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Joseph Howell                                 | 1/31/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Juan Diaz                                     | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Julius Childress (Crystal Lake Estates)       | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Justin Long                                   | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Kimberly Carridlo                             | 7/3/2024  | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Laura Gutierrez                               | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Leigh Ann Fowler                              | 7/3/2024  | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Lora VanEpp (Crystal Lake Estates)            | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |

|                                       |           |       |  |
|---------------------------------------|-----------|-------|--|
| Luis Ulloa                            | 1/31/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Lupe Cantu                            | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Mark Wille                            | 7/3/2024  | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Melissa and Konrad Novicke            | 4/24/2024 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Mike Dattalo                          | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Phillip Drilling                      | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Reagan Marshall                       | 7/3/2024  | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Roger Rodriguez                       | 7/3/2024  | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Sarah Bradford (Crystal Lake Estates) | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Sylvia Sanchez                        | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Tracey Thomson                        | 1/31/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| William Herrera                       | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Yajaira Rodriguez                     | 4/24/2024 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Zhenwang Zhang                        | 2/25/2025 | ORBIT | Water (other than Greenshores), Sewer (other than Greenshores) |
| Angela Hunter                         | 2/25/2025 | PURH  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Adam Lenau                            | 7/3/2024  | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Carl Jarnecke                         | 7/3/2024  | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Carmela Grubbs                        | 2/25/2025 | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Carolyn Lee                           | 2/25/2025 | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Charles Seyler                        | 2/25/2025 | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Connie Watkins                        | 7/3/2024  | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| David Mitchell                        | 7/3/2024  | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Diane Daniels                         | 7/3/2024  | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Donald Jett                           | 7/3/2024  | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Eric and Shannon Sandoval             | 2/25/2025 | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Frances Cofrancesco                   | 7/3/2024  | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Gerald Moore                          | 2/25/2025 | PURH  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Glen Matthews                         | 7/3/2024  | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Henry Overstreet                      | 7/3/2024  | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Herman & Carolyn Johnson              | 7/3/2024  | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Jack Schlemmer                        | 4/24/2024 | PURH  | Water (other than Greenshores), Sewer (other than Greenshores) |
| James Brown                           | 7/3/2024  | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| James Reed                            | 2/25/2025 | PURH  | Water (other than Greenshores), Sewer (other than Greenshores) |
| James Thomas                          | 2/25/2025 | PURH  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Jerome Mehal                          | 2/25/2025 | PURH  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Joe Puckett                           | 2/25/2025 | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Joe Sheets                            | 4/24/2024 | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| John & Lana Baskin                    | 7/3/2024  | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| John Ruskis                           | 2/25/2025 | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| John Stephens                         | 7/3/2024  | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Jonathan Kelly                        | 7/3/2024  | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Kenneth Yingling                      | 2/25/2025 | PURH  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Lori Goodbrand                        | 7/3/2024  | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Manota Bybee                          | 7/3/2024  | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |
| Mark Tomblin                          | 7/3/2024  | PURE  | Water (other than Greenshores), Sewer (other than Greenshores) |

|                                 |           |           |  |
|---------------------------------|-----------|-----------|--|
| Michael Perdue                  | 1/31/2025 | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Michael Pham                    | 7/3/2024  | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Monica Reyna                    | 7/3/2024  | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Patricia Howard                 | 2/25/2025 | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Patricia Like                   | 2/25/2025 | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Phillip Phillips                | 7/3/2024  | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Rachel & Travis Primrose        | 7/3/2024  | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Robert and Edith Robinson       | 2/25/2025 | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Robert Herron                   | 7/3/2024  | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Roy and Christine Gilmore       | 2/25/2025 | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Samantha Boacen                 | 1/31/2025 | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Sandlin James                   | 2/25/2025 | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Steven Moore                    | 2/25/2025 | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Tambra Johnson                  | 2/25/2025 | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Ted J. Griffin Jr.              | 7/3/2024  | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Thomas Morrison                 | 7/3/2024  | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Tobias & Fanny Guardado Aguilar | 2/25/2025 | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Tommy Burriola                  | 2/25/2025 | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Winnie Jackson                  | 7/3/2024  | PURE      | Water (other than Greenshores), Sewer (other than Greenshores) |
| Alma Gomez                      | 1/31/2025 | SUBURBAN  | Water (other than Greenshores)                                 |
| Arturo de Leon                  | 1/31/2025 | SUBURBAN  | Water (other than Greenshores)                                 |
| Bernadette Garza                | 7/3/2024  | SUBURBAN  | Water (other than Greenshores)                                 |
| C.P. & Shirley Sloan            | 1/31/2025 | SUBURBAN  | Water (other than Greenshores)                                 |
| Glen Tomanek                    | 1/31/2025 | SUBURBAN  | Water (other than Greenshores)                                 |
| James Ray                       | 2/25/2025 | SUBURBAN  | Water (other than Greenshores)                                 |
| John Snider                     | 7/3/2024  | SUBURBAN  | Water (other than Greenshores)                                 |
| Lasaro Lopez                    | 2/25/2025 | SUBURBAN  | Water (other than Greenshores)                                 |
| Luis Saucedo                    | 2/25/2025 | SUBURBAN  | Water (other than Greenshores)                                 |
| Martha Kuester                  | 7/3/2024  | SUBURBAN  | Water (other than Greenshores)                                 |
| Paul Hansen                     | 7/3/2024  | SUBURBAN  | Water (other than Greenshores)                                 |
| Pedro Mejia                     | 1/31/2025 | SUBURBAN  | Water (other than Greenshores)                                 |
| Phung K. Nguyen                 | 7/3/2024  | SUBURBAN  | Water (other than Greenshores)                                 |
| Reginald Warren                 | 7/3/2024  | SUBURBAN  | Water (other than Greenshores)                                 |
| Robert De La Garza              | 7/3/2024  | SUBURBAN  | Water (other than Greenshores)                                 |
| Robert Kibler                   | 2/25/2025 | SUBURBAN  | Water (other than Greenshores)                                 |
| Adam Gazda                      | 7/3/2024  | SUGARTREE | Water (other than Greenshores), Sewer (other than Greenshores) |
| Billy Atkinson                  | 2/25/2025 | SUGARTREE | Water (other than Greenshores), Sewer (other than Greenshores) |
| Frank Tranter                   | 2/25/2025 | SUGARTREE | Water (other than Greenshores), Sewer (other than Greenshores) |
| Gini Swaney                     | 2/25/2025 | SUGARTREE | Water (other than Greenshores), Sewer (other than Greenshores) |
| Jacob Ford                      | 2/25/2025 | SUGARTREE | Water (other than Greenshores), Sewer (other than Greenshores) |
| Jerry Brim                      | 2/25/2025 | SUGARTREE | Water (other than Greenshores), Sewer (other than Greenshores) |
| John Wallis                     | 2/25/2025 | SUGARTREE | Water (other than Greenshores), Sewer (other than Greenshores) |