



Filing Receipt

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Control Number - 56354

Item Number - 3305

PUC DOCKET NO. 56354

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Lorena Last Name: Chapman

Phone Number: 2073330097 Fax Number: _____

Email Address: _____

Address, City, State: 4234 CR 459 E Freeport TX 77541

Location where service is received: 4234 CR 459 E Freeport TX 77541
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

on a low income my pay don't get an increase, this is to high for water when we always have low pressure or Boil notice

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: [Signature] Date: 1/4/25

Si desea informacion en Espanol, puede llamar al

1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the
PUCT's Customer Assistance Hotline at **512-936-7136**

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CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Deborah Last Name: Cornish

Phone Number: 207-890-1544 Fax Number: _____

Email Address: _____

Address, City, State: 4230 45th E Freeport TX 77541

Location where service is received: SAVUE Reuter
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

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68 yr. Old only get SSI. This gas raise is only \$98.

for
the
year

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Signature of Ratepayer:

Cheryl Cornish Date: 1/4/25

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Dear Undine Texas, LLC,

Regarding PUC Docket No. 56354. I am writing to express my strong opposition to the proposed water rate increase for Demi John Community. As a resident of this community, I am deeply concerned about the significant financial burden this increase will place on households, particularly on those with fixed or limited incomes.

While I understand the need to maintain and upgrade essential infrastructure, the lack of transparency regarding the necessity and justification for this increase is troubling. Residents deserve a clear breakdown of the costs driving this decision, as well as evidence of efforts to minimize the impact on ratepayers through cost-saving measures or alternative funding sources.

Moreover, the proposed rate hike seems disproportionate to the service improvements promised. Many residents have reported longstanding concerns about water quality, reliability, and delivery infrastructure. Before any rate increase is approved, there must be measurable commitments to addressing these ongoing issues.

I urge you to reconsider the proposed rate increase and instead work collaboratively with the community to find more equitable solutions. This could include phased increases, additional public forums for input, or the exploration of external funding opportunities to alleviate the financial strain on residents.

As stewards of this vital resource, you have a responsibility to ensure that water remains accessible and affordable for all. I hope you will take these concerns seriously and act in the best interest of Demi John's residents.

Thank you for your attention to this matter. I look forward to your response and hope for a constructive resolution.

I myself this increase will affect my budget a lot. Already paying just 67\$ in just water and a high cost of sewer at 87\$ this 50% increase is just crazy. Just a few short years ago they raised this amount. I am not seeing where this extra increase on this small community will benefit us, it will only hurt us all.