



Control Number: 56354



Item Number: 3276

JAN 27 2025

My name is Pat Rogers and I am the last signature on this petition. I initiated this petition and visited each of these households in this neighborhood. All opinions are the same as mine. The price Undine is charging for water and sewer is ridiculously high considering we either had to purchase a water filtration system and/or buy bottled water in order to have clean water to drink. Both of those are costly considering the amount needed per month. Our water/sewer went up at least \$100.00 since Undine took over from Orbit. Since there have been little to no improvements in this neighborhood since Orbit left, we as a community are unsure why they went up so much in price.

The "Reason(s) for Proposed Rate Change: according to Undine is: Increased revenue requirement to recover increased operating costs and costs of capital expenditures to rehabilitate systems; consolidation of newly acquired systems".

Well, our costs have gone up over the past year in order to have good drinking water (it's called BUYING water, filters, salt, etc). Capital expenditures to rehabilitate systems.

If they really were serious about that then we would have good water and consolidation of newly acquired systems doesn't make any sense. If that means what I think it means, then we are paying for them to purchase (or have purchased) other areas not related to this one and we don't see how that is fair to us or right.

Everyone that I spoke to is paying at least what we are paying monthly. There are 33 signatures/households in this community that signed the petition. If you multiply that by an average of \$169.93

(my last paid bill) you get \$5607.69. Is that not enough to furnish 33 households with water/sewer AND take care of any repairs that might be needed?

Last year when the hurricane hit this area we lost power which in turn we lost water. This company that is trying to go up on our water bill again let us go for 7 days without doing anything about it. We were still charged our regular fee but we had NO water. The day the power was turned on Undine showed up with a generator so that our community could have water. Wasn't that nice of them!!!! Where was that generator during that 7 days? They say they read the meters. Right. Most times they can't see the numbers on those meters because of water and ants.

There are several other issues with this company but I will say one more thing: If they want to charge a FLAT rate to all households, how is that fair to people like my household who only have two people compared to others who have 2 or more in their household. My husband and I also travel since his retirement. Last year we were gone 3 months and still paid the same amount as we do every other month. No water/sewer used but still got charged.

3276

WE HOPE AND PRAY AS A COMMUNITY THAT THIS COMPANY CANNOT CONTINUE AT
THEIR DISCRETION RAISE THE WATER/SEWER.

Thank you for your time.

Sincerely,

Pat Rogers

Pat Rogers
P.O. Box 759
Angleton, Tx. 77516
979-292-4307

1/22/25

**PUC DOCKET NO. 56354
NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE § 13.187**

Undine Texas, LLC

13260

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 1,331 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 01/23/2025

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

Increased revenue requirement to recover increased operating costs and costs of capital expenditures to rehabilitate systems; consolidation of newly acquired systems.

PUC Docket 56354

This is a petition for the subdivision of Angle Acres in Angleton, TX opposing the rate increase of water and sewer filed by Carey A. Thomas Senior Vice President, Undine Texas LLC

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Esta es una petición para la subdivisión de Angle Acres en Angleton, TX que se opone al aumento de la tarifa de agua y alcantarillado presentada por Carey A. Thomas, vicepresidente senior de Undine Texas LLC

D 1. Evelyn Jordan 132 Cindy Ct 77515
346 757 8654

D 2. Jean Wallace 130 Cindy Ct. 77515
979-864-6145

N 3. Jose Hernandez
135 Cindy Court Ct Angleton 77515
832 881 9166

D 4. Rose M. Dineen
979-985-0473

231 or 547 Angleton, TX 77515

5. Lyle Mirales - DIANA TREVIÑO
979-248-5820 -

321 County Rd 547 Angleton TX 77515

- ? L. Jose H Sanchez 13 County RI 979-221-0452
D 7 Mrs Petra Ojeda 337 979-864 9295
D 8 JAMES DEAN 130 CR 547D
D 9 ARACELY CEBALLOS 131 CR 547D 469-200-9240
D 10.

Francisco Joines
979-288-3134

129 county Boan

- D 11. Galdina B. Ramirez
979-709-4332
117 CR 547D

Angleton Tx 77515

- D 12. Ed Bryant 979 719 8853
415 CR 547

Angleton Tx 77515

- D 13. Araceli Cortez 979-709-0774

115 County 547C

Angleton TX 77515

- D 14. Habraan Sosa
122 Bryan Ct. Angleton, Tx 77515

- N 15. Brent + Patricia Collard
111 Met Court (979) 549-3699

- D 16 Ester Balderras
121 CR 547D 979-709-0944
Angleton, TX 77515 979-709-0912

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- D 17. Richard E. Harrison *Richard Harrison* 832-614-1926
D 18. Synthia Kokal *Synthia Kokal* 949-215156
D 19. Dionel Estrada 979-2754990
D/D 20. Aliskee MATH 321 CR 547 979-544-8612
D 21 Joseph Howell 5 ✓ 979-215 6420
212. C.R. 547. Angleton Tx 77515
22. Alma Lopez 225 Susan Ct CR. 547 Angleton TEX
23. Dee Dee Guadado 127 Susan Court Angleton, TX 77516
N 24. Zenia Arambula 123 Susan Court Angleton, TX 77515
D 25 B.L. Dodge Jr 224 Susan Court Angleton, TX 77515
N 26 Jose Cortez 181 County Road 547 A Angleton
Texas 979-848-7942
D 27 Juan Diaz 979-709-4138 229 County Road 547 Angleton, TX
979-480-2366
D 28. Esmeralda Martinez 134 Cindy Ct Angleton
N 29. Janet Strickland 429 CR 547 Angleton 832-733-4123
D 30 Gary Dean 125 CR 547 B Angleton
489-370-9392 TX
N 31 346705 ALONZO 2816610439
207 - C.R. 547 Angleton Tx
N/D 32 Lyle Cantu 979-799-6461
221 C.R. 547 Angleton, TX.
N 33 112 Bryan Ct. LORENZO Contreras
979-215-1122
34. Bruce & Paul Rogers P.O. Box 759 77516
226 Susan Ct, Angleton, TX 77515