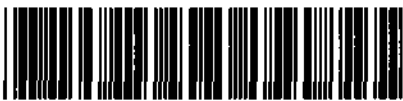




Control Number: 56354



Item Number: 3257

PUC DOCKET NO. 56354

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

PUBLIC UTILITY
COMMISSION OF TEXAS

JAN 27 2025

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Wade Last Name: Greathouse
Phone Number: 281-383-8484 Fax Number: _____
Email Address: Wade.Greathouse@gmail.com
Address, City, State: 302 Oaks Grande Rd, Baytown, TX 77523
Location where service is received: 302 Oaks Grande Rd, Baytown, TX 77523
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

We have terrible service and poor water quality. When our water smells like bleach & has more chlorine than what's recommended for a pool, that's a problem. They did not have a generator for the well, and we were on a boil notice for months. I then have to purchase water to drink @ my expense. ~~When~~ We pay for water we are told not to use!

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer

Date: 1.15.25

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at 512-936-7136

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES						PROPOSED RATES							
Minimum Monthly Charge includes			0	gallons			Minimum Monthly Charge includes			0	gallons		
Meter Size: RESIDENTIAL						Meter Size: RESIDENTIAL							
5/8"			\$	40.78		5/8"			\$	74.21			
3/4"			\$	40.78		3/4"			\$	111.33			
1"			\$	101.95		1"			\$	185.54			
1 1/2"			\$	203.90		1 1/2"			\$	371.07			
2"			\$	326.24		2"			\$	593.71			
3"			\$	1,019.50		3"			\$				
Other:			\$			Other:			\$				
GALLONAGE CHARGE:						GALLONAGE CHARGE:							
TIER	VOLUME			CHARGE per 1000 gals.		TIER	VOLUME			CHARGE per 1000 gals.			
Tier 1	0	to	6,000 gals.	\$	2.50 /1000 gals.	Tier 1	0	to	6,000 gals.	\$	3.51 /1000 gals.		
Tier 2	6,001	to	15,000 gals.	\$	2.50 /1000 gals.	Tier 2	6,001	to	15,000 gals.	\$	4.85 /1000 gals.		
Tier 3	15,001	to	25,000 gals.	\$	2.50 /1000 gals.	Tier 3	15,001	to	25,000 gals.	\$	8.22 /1000 gals.		
Tier 4	25,001	and up	gals.	\$	2.50 /1000 gals.	Tier 4	25,001	and up	gals.	\$	11.92 /1000 gals.		
Tier 5		to	gals.	\$	/1000 gals.	Tier 5		to	gals.	\$	/1000 gals.		
MISCELLANEOUS FEES						MISCELLANEOUS FEES							
Tap Fee			\$	750.00		Tap Fee			\$	1,200.00			
Reconnect Fee: Non-payment			\$	25.00		Reconnect Fee: Non-payment (Maximum - \$25.00)			\$	25.00			
Customer's Request			\$	50.00		Customer's Request			\$	50.00			
After hours reconnection			\$			After hours reconnection			\$	50.00			
Transfer Fee			\$	50.00		Transfer Fee			\$	65.00			
Late Charge				10%		Late Charge			\$	5.00 or 10%			
Returned Check Charge			\$	50.00		Returned Check Charge			\$	30.00			
Deposit			\$	50.00		Deposit (Maximum \$50.00)			\$	50.00			
Meter Test Fee			\$	25.00		Meter Test Fee (Residential)			\$	25.00			
Meter Test Fee (Commercial)			\$			Meter Test Fee (Commercial)			\$	50.00			

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.