



Control Number: 56354



Item Number: 3166

PUC DOCKET NO. 56354
RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

PUBLIC UTILITY
COMMISSION OF TEXAS

JAN 24 2025

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Larry Last Name: Helms

Phone Number: 972-278-7495 Fax Number: _____

Email Address: lkhelms105@outlook.com

Address, City, State: 503 E. Celeste Dr. Garland, Tx 75041

Location where service is received: 199 Lost Lake Trail Livingston, Tx 77351
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

We are on a fixed income, so to double or triple our rates is going to really hurt us, plus we don't use 2000 gallons a month and when water pressure is low - we have no water.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Larry Helms

Date: 1/20/2025

Si desea informacion en Espanol, puede llamar al

1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at **512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES					PROPOSED RATES				
Minimum Monthly Charge includes		2,000	gallons		Minimum Monthly Charge includes		0	gallons	
Meter Size:					Meter Size:				
RESIDENTIAL					RESIDENTIAL				
5/8"		\$	35.19		5/8"		\$	74.21	
3/4"		\$	35.19		3/4"		\$	111.33	
1"		\$	77.34		1"		\$	185.54	
1 1/2"		\$	147.60		1 1/2"		\$	371.07	
2"		\$	231.91		2"		\$	593.71	
3"		\$	428.63		3"		\$		
Other:		\$			Other:		\$		
GALLONAGE CHARGE:					GALLONAGE CHARGE:				
TIER	VOLUME			CHARGE per 1000 gals.	TIER	VOLUME			CHARGE per 1000 gals.
Tier 1	0	to	2,000 gals.	\$ - /1000 gals.	Tier 1	0	to	2,000 gals.	\$ 3.51 /1000 gals.
Tier 2	2,001	to	6,000 gals.	\$ 3.54 /1000 gals.	Tier 2	2,001	to	6,000 gals.	\$ 3.51 /1000 gals.
Tier 3	6,001	to	15,000 gals.	\$ 3.54 /1000 gals.	Tier 3	6,001	to	15,000 gals.	\$ 4.85 /1000 gals.
Tier 4	15,001	to	25,000 gals.	\$ 3.54 /1000 gals.	Tier 4	15,001	to	25,000 gals.	\$ 8.22 /1000 gals.
Tier 5	25,001	and up	gals.	\$ 3.54 /1000 gals.	Tier 5	25,001	and up	gals.	\$ 11.92 /1000 gals.
MISCELLANEOUS FEES					MISCELLANEOUS FEES				
Tap Fee		\$	350.00		Tap Fee		\$	1,200.00	
Reconnect Fee: Non-payment		\$	25.00		Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00	
Customer's Request		\$	25.00		Customer's Request		\$	50.00	
After hours reconnection		\$	-		After hours reconnection		\$	50.00	
Transfer Fee		\$	35.00		Transfer Fee		\$	65.00	
Late Charge		\$	5.00		Late Charge		\$	5.00 or 10%	
Returned Check Charge		\$	25.00		Returned Check Charge		\$	30.00	
Deposit		\$	N/A		Deposit (Maximum \$50.00)		\$	50.00	
Meter Test Fee		\$	25.00		Meter Test Fee (Residential)		\$	25.00	
Meter Test Fee (Commercial)		\$	-		Meter Test Fee (Commercial)		\$	50.00	

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

PUC DOCKET NO. 56354
NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE § 13.187

Undine Texas, LLC

13260

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 1,331 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 01/23/2025

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

Increased revenue requirement to recover increased operating costs and costs of capital expenditures to rehabilitate systems; consolidation of newly acquired systems.

BILLING COMPARISON (assumes base rate for 5/8" meter)

Water

Existing	5,000 gallons:	\$ 45.81	/mo	Proposed	5,000 gallons:	\$ 91.76	/mo
Existing	10,000 gallons:	\$ 63.51	/mo	Proposed	10,000 gallons:	\$ 114.67	/mo

Water – Pass Through Charges

Existing	5,000 gallons:	\$	/mo	Proposed	5,000 gallons:	\$	/mo
Existing	10,000 gallons:	\$	/mo	Proposed	10,000 gallons:	\$	/mo

Sewer

Existing	5,000 gallons:	\$	/mo	Proposed	5,000 gallons:	\$	/mo
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All systems formerly known as Pure Utilities.

Subdivision(s) or System(s) Affected by Rate Change

17681 Telge Road

Cypress

Texas

77429

Company Address

City

State

Zip

(713) 574-5953

Company Phone Number

\$644,484.88

Water Annual Revenue Increase

Water Pass-Through Annual Revenue Increase

Sewer Annual Revenue Increase

12/19/24

N/A

Date Current Rate Change Notice Delivered

Date of Last Rate Change

AFFIDAVIT

STATE OF TEXAS

COUNTY OF HARRIS

I, CAREY A. THOMAS being duly sworn, file this **NOTICE OF PROPOSED RATE
CHANGE**

as SENIOR VICE PRESIDENT (indicate relationship to Utility
that is, owner, member of partnership, title as officer of corporation, or other authorized representative
of Utility); that, in such capacity, I am qualified and authorized to file and verify such notice; and that
all statements and matters set forth herein are true and correct.

I further represent that a copy of the attached notice was provided by U.S.P.S.
(method of delivery)

to each affected customer, each affected municipality, the Office of Public Utility Counsel, and any
other affected party on or about DECEMBER 19, 20 24

Carey A. Thomas

AFFIANT
(Utility's Authorized Representative)

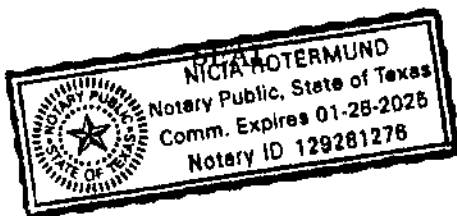
UNDINE TEXAS, LLC

NAME OF UTILITY

If the Affiant to this form is any person other than the sole owner, partner, officer of the Utility, or its
attorney, a properly verified Power of Attorney must be enclosed.

SUBSCRIBED AND SWORN TO BEFORE

this the 16TH day of DECEMBER, 20 24, to certify which witness my hand and
seal of office.



Nicia Rotermund
NOTARY PUBLIC IN AND FOR THE
STATE OF TEXAS

NICIA ROTERMUND

PRINT OR TYPE NAME OF NOTARY

MY COMMISSION EXPIRES JANUARY 28, 2025