



Control Number: 56354



Item Number: 2980

PUC DOCKET NO. 56354

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

**PUBLIC UTILITY
COMMISSION OF TEXAS**

JAN 22 2025

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: HUYEN Last Name: CAO
Phone Number: 713-882-4838 Fax Number: _____
Email Address: wyncao@yahoo.com
Address, City, State: 83301 Pearce Rd, Austin, TX 78730
Location where service is received: Same as above
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: [Signature] Date: 1/13/2025

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at **512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES					PROPOSED RATES				
Minimum Monthly Charge includes		0	gallons		Minimum Monthly Charge includes		0	gallons	
Meter Size: RESIDENTIAL					Meter Size: RESIDENTIAL				
5/8"		\$	40.00		5/8"		\$	51.42	
3/4"		\$	60.00		3/4"		\$	77.13	
1"		\$	100.00		1"		\$	128.56	
1 1/2"		\$			1 1/2"		\$		
2"		\$			2"		\$		
3"		\$			3"		\$		
Other:		\$			Other:		\$		
GALLONAGE CHARGE:					GALLONAGE CHARGE:				
TIER	VOLUME			CHARGE per 1000 gals.	TIER	VOLUME			CHARGE per 1000 gals.
Tier 1	0	to	10,000 gals.	\$ 5.00 /1000 gals.	Tier 1	0	to	10,000 gals.	\$ 6.43 /1000 gals.
Tier 2	10,001	to	25,000 gals.	\$ 8.00 /1000 gals.	Tier 2	10,001	to	25,000 gals.	\$ 10.28 /1000 gals.
Tier 3	25,001	to	50,000 gals.	\$ 12.00 /1000 gals.	Tier 3	25,001	to	50,000 gals.	\$ 15.43 /1000 gals.
Tier 4	50,001	and up	gals.	\$ 14.00 /1000 gals.	Tier 4	50,001	and up	gals.	\$ 18.00 /1000 gals.
Tier 5		to	gals.	\$ /1000 gals.	Tier 5		to	gals.	\$ /1000 gals.
MISCELLANEOUS FEES					MISCELLANEOUS FEES				
Tap Fee		\$	750.00		Tap Fee		\$	750.00	
Reconnect Fee: Non-payment		\$	25.00		Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00	
Customer's Request		\$	45.00		Customer's Request		\$	45.00	
Transfer Fee		\$	45.00		Transfer Fee		\$	45.00	
Late Charge			10%		Late Charge			10%	
Returned Check Charge		\$	30.00		Returned Check Charge		\$	30.00	
Deposit		\$	50.00		Deposit (Maximum \$50.00)		\$	50.00	
Meter Test Fee		\$	25.00		Meter Test Fee (Maximum - \$25.00)		\$	25.00	

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.