



Control Number: 56354



Item Number: 2847

**PUC DOCKET NO. 56354**  
**RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk**  
**Public Utility Commission of Texas**  
**1701 North Congress Avenue**  
**P.O. Box 13326**  
**Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Christi Last Name: Hicks  
Phone Number: 936 239 2271 Fax Number: \_\_\_\_\_  
Email Address: Christi.hicks08@gmail.com  
Address, City, State: 539 N Jon Such Rd, Livingston, Tx 77351  
Location where service is received: \_\_\_\_\_  
(if different from the mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

Water as priced is still undrinkable from tap and filters are *see separate page*

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: \_\_\_\_\_

Date: 1/6/25

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline  
at **512-936-7136**

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## NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES						PROPOSED RATES							
Minimum Monthly Charge includes			2,000	gallons			Minimum Monthly Charge includes			0	gallons		
Meter Size: RESIDENTIAL						Meter Size: RESIDENTIAL							
5/8"			\$	35.19		5/8"			\$	74.21			
3/4"			\$	35.19		3/4"			\$	111.33			
1"			\$	77.34		1"			\$	185.54			
1 1/2"			\$	147.60		1 1/2"			\$	371.07			
2"			\$	231.91		2"			\$	593.71			
3"			\$	428.63		3"			\$				
Other:			\$			Other:			\$				
GALLONAGE CHARGE:						GALLONAGE CHARGE:							
TIER	VOLUME			CHARGE per 1000 gals.		TIER	VOLUME			CHARGE per 1000 gals.			
Tier 1	0	to	2,000 gals.	\$ -	/1000 gals.	Tier 1	0	to	2,000 gals.	\$ 3.51	/1000 gals.		
Tier 2	2,001	to	6,000 gals.	\$ 3.54	/1000 gals.	Tier 2	2,001	to	6,000 gals.	\$ 3.51	/1000 gals.		
Tier 3	6,001	to	15,000 gals.	\$ 3.54	/1000 gals.	Tier 3	6,001	to	15,000 gals.	\$ 4.85	/1000 gals.		
Tier 4	15,001	to	25,000 gals.	\$ 3.54	/1000 gals.	Tier 4	15,001	to	25,000 gals.	\$ 8.22	/1000 gals.		
Tier 5	25,001	and up	gals.	\$ 3.54	/1000 gals.	Tier 5	25,001	and up	gals.	\$ 11.92	/1000 gals.		
MISCELLANEOUS FEES						MISCELLANEOUS FEES							
Tap Fee			\$	350.00		Tap Fee			\$	1,200.00			
Reconnect Fee: Non-payment			\$	25.00		Reconnect Fee: Non-payment (Maximum - \$25.00)			\$	25.00			
Customer's Request			\$	25.00		Customer's Request			\$	50.00			
After hours reconnection			\$	-		After hours reconnection			\$	50.00			
Transfer Fee			\$	35.00		Transfer Fee			\$	65.00			
Late Charge			\$	5.00		Late Charge			\$	5.00 or 10%			
Returned Check Charge			\$	25.00		Returned Check Charge			\$	30.00			
Deposit			\$	N/A		Deposit (Maximum \$50.00)			\$	50.00			
Meter Test Fee			\$	25.00		Meter Test Fee (Residential)			\$	25.00			
Meter Test Fee (Commercial)			\$	-		Meter Test Fee (Commercial)			\$	50.00			

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.  
Additional fees and meter sizes may be shown on a separate page.

**If applicable, list any bill payment assistance programs to low income ratepayers.**

The water as is and as priced is NOT drinkable from tap, is hard, full of minerals and must be ran through MULTIPLE house filters to be fit for indoor use and quickly goes through those filters, which are completely red brown when changed.

The price as is is acceptable for such water quality. To double the price on poor water quality is ridiculous.