



Control Number: 56354



Item Number: 2160

**PUC DOCKET NO. 56354**

**RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: FREDA Last Name: Snowden  
Phone Number: 817) 319-6937 Fax Number: \_\_\_\_\_  
Email Address: jnkhydqueen@aol.com  
Address, City, State: 2200 Hopewell Rd, Cleburne, Tx 76031  
Location where service is received: \_\_\_\_\_  
(if different from the mailing address)

Please fill out the following:

☒ I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: Freda Snowden Date: 1/5/24

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

Hearing- and speech-impaired individuals with text telephones may contact the  
PUCT's Customer Assistance Hotline at **512-936-7136**

2160

## NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES					PROPOSED RATES				
Minimum Monthly Charge includes			0	gallons	Minimum Monthly Charge includes			0	gallons
Meter Size: <b>RESIDENTIAL</b>					Meter Size: <b>RESIDENTIAL</b>				
5/8"			\$	50.93	5/8"			\$	74.21
3/4"			\$	76.40	3/4"			\$	111.33
1"			\$	127.33	1"			\$	185.54
1 1/2"			\$	254.65	1 1/2"			\$	371.07
2"			\$	407.44	2"			\$	593.71
3"			\$		3"			\$	
Other: (Unmetered)			\$	81.49	Other: (Unmetered)			\$	118.75
GALLONAGE CHARGE:					GALLONAGE CHARGE:				
TIER	VOLUME			CHARGE per 1000 gals.	TIER	VOLUME			CHARGE per 1000 gals.
Tier 1	0	to	6,000 gals.	\$ 2.41 /1000 gals.	Tier 1	0	to	6,000 gals.	\$ 3.51 /1000 gals.
Tier 2	6,001	to	15,000 gals.	\$ 3.33 /1000 gals.	Tier 2	6,001	to	15,000 gals.	\$ 4.85 /1000 gals.
Tier 3	15,001	to	25,000 gals.	\$ 5.64 /1000 gals.	Tier 3	15,001	to	25,000 gals.	\$ 8.22 /1000 gals.
Tier 4	25,001	and up	gals.	\$ 8.18 /1000 gals.	Tier 4	25,001	and up	gals.	\$ 11.92 /1000 gals.
Tier 5		to	gals.	\$ /1000 gals.	Tier 5		to	gals.	\$ /1000 gals.
MISCELLANEOUS FEES					MISCELLANEOUS FEES				
Tap Fee			\$	1,200.00	Tap Fee			\$	1,200.00
Reconnect Fee: Non-payment			\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)			\$	25.00
Customer's Request			\$	50.00	Customer's Request			\$	50.00
After hours reconnection			\$	50.00	After hours reconnection			\$	50.00
Transfer Fee			\$	65.00	Transfer Fee			\$	65.00
Late Charge			\$	5.00 or 10%	Late Charge			\$	5.00 or 10%
Returned Check Charge			\$	30.00	Returned Check Charge			\$	30.00
Deposit			\$	50.00	Deposit (Maximum \$50.00)			\$	50.00
Meter Test Fee (Residential)			\$	25.00	Meter Test Fee (Residential)			\$	25.00
Meter Test Fee (Commercial)			\$	50.00	Meter Test Fee (Commercial)			\$	50.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.  
Additional fees and meter sizes may be shown on a separate page.

**If applicable, list any bill payment assistance programs to low income ratepayers.**

Filing Clerk

Public Utility Commission of Texas

To Whom It May Concern:

My name is Freda Snowden and I live at 2200 Hopewell Rd, Cleburne Texas, purchased my land in 2019 from Chuck Bell, at that time the land had nothing on it, just lots of trees, we had it cleared and Mr. Chuck Bell decided to run Water meters on the property putting two meters every 2 lots of this Bell Ranch Addition which had 9 lots, we were the first ones to purchase a lot and build our Retirement on. After several conversations and plans drawn, we decided to build, Mr. Chuck Bell decided to remove the meter to go to the 1<sup>st</sup> piece of land or Lot 1 just over the property line to accommodate the owners of that property.

Over this time we have numerous problems with are water, from no water to air in the lines, no meter ever gets read because the meters are at the back of each property and no one goes thru the access of the property to obtain the read on the meters. The equipment is old and always breaks down, to ask for a increase in the amount we pay is ridiculous at best.

You obtained this lease, or company from a man who never kept a promise or did anything to help the residents of this land when he owned the water company. The wells are old, the pump houses need updated, and the water meters need to be run to the front of the property's so that they can be easily accessed without complications.

Over the years we have lived here the water has had problems, and we don't believe it deserves an increase in pay without new equipment installed and properly working.

We are now in are late 60's and in Social Security, Retirement hasn't went up as much as your asking for low water pressure at times, air in the lines, and dirty water a lot.

Yours Truly,

Freda Snowden