



Filing Receipt

Filing Date - 2025-01-07 12:12:53 PM

Control Number - 56354

Item Number - 1998

PUC DOCKET NO. 56354

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Mitchell and Debora Last Name: Karlson

Phone Number: 832-202-6268 Fax Number: _____

Email Address: deborakarlson@yahoo.com

Address, City, State: 18 Flounder Cir, Freeport, TX. 77541

Location where service is received: _____
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

The water provided can't be drunk without going through several filters, it is orange in color and has a horrible taste. Until this is corrected, there shouldn't be any increase in rates.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: _____

Date: 4/7/2025

Si desea información en Español, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the
PUCT's Customer Assistance Hotline at **512-936-7136**

Updated: September 29, 2021

NOTICE OF PROPOSED RATE CHANGE - WATER

| CURRENT RATES | | | | | | PROPOSED RATES | | | | | | | |
|---------------------------------|--------|--------|--------------|-----------------------|------------------|--|---------------------------------|--------|--------------|-----------------------|-------------------|--|--|
| Minimum Monthly Charge includes | | | 0 | gallons | | | Minimum Monthly Charge includes | | | 0 | gallons | | |
| Meter Size: RESIDENTIAL | | | | | | Meter Size: RESIDENTIAL | | | | | | | |
| 5/8" | | | \$ | 50.93 | | 5/8" | | | \$ | 74.21 | | | |
| 3/4" | | | \$ | 76.40 | | 3/4" | | | \$ | 111.33 | | | |
| 1" | | | \$ | 127.33 | | 1" | | | \$ | 185.54 | | | |
| 1 1/2" | | | \$ | 254.65 | | 1 1/2" | | | \$ | 371.07 | | | |
| 2" | | | \$ | 407.44 | | 2" | | | \$ | 593.71 | | | |
| 3" | | | \$ | | | 3" | | | \$ | | | | |
| Other: (Unmetered) | | | \$ | 81.49 | | Other: (Unmetered) | | | \$ | 118.75 | | | |
| GALLONAGE CHARGE: | | | | | | GALLONAGE CHARGE: | | | | | | | |
| TIER | VOLUME | | | CHARGE per 1000 gals. | | TIER | VOLUME | | | CHARGE per 1000 gals. | | | |
| Tier 1 | 0 | to | 6,000 gals. | \$ | 2.41 /1000 gals. | Tier 1 | 0 | to | 6,000 gals. | \$ | 3.51 /1000 gals. | | |
| Tier 2 | 6,001 | to | 15,000 gals. | \$ | 3.33 /1000 gals. | Tier 2 | 6,001 | to | 15,000 gals. | \$ | 4.85 /1000 gals. | | |
| Tier 3 | 15,001 | to | 25,000 gals. | \$ | 5.64 /1000 gals. | Tier 3 | 15,001 | to | 25,000 gals. | \$ | 8.22 /1000 gals. | | |
| Tier 4 | 25,001 | and up | gals. | \$ | 8.18 /1000 gals. | Tier 4 | 25,001 | and up | gals. | \$ | 11.92 /1000 gals. | | |
| Tier 5 | | to | gals. | \$ | /1000 gals. | Tier 5 | | to | gals. | \$ | /1000 gals. | | |
| MISCELLANEOUS FEES | | | | | | MISCELLANEOUS FEES | | | | | | | |
| Tap Fee | | | \$ | 1,200.00 | | Tap Fee | | | \$ | 1,200.00 | | | |
| Reconnect Fee: Non-payment | | | \$ | 25.00 | | Reconnect Fee: Non-payment (Maximum - \$25.00) | | | \$ | 25.00 | | | |
| Customer's Request | | | \$ | 50.00 | | Customer's Request | | | \$ | 50.00 | | | |
| After hours reconnection | | | \$ | 50.00 | | After hours reconnection | | | \$ | 50.00 | | | |
| Transfer Fee | | | \$ | 65.00 | | Transfer Fee | | | \$ | 65.00 | | | |
| Late Charge | | | \$ | 5.00 or 10% | | Late Charge | | | \$ | 5.00 or 10% | | | |
| Returned Check Charge | | | \$ | 30.00 | | Returned Check Charge | | | \$ | 30.00 | | | |
| Deposit | | | \$ | 50.00 | | Deposit (Maximum \$50.00) | | | \$ | 50.00 | | | |
| Meter Test Fee (Residential) | | | \$ | 25.00 | | Meter Test Fee (Residential) | | | \$ | 25.00 | | | |
| Meter Test Fee (Commercial) | | | \$ | 50.00 | | Meter Test Fee (Commercial) | | | \$ | 50.00 | | | |

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.