



Filing Receipt

Filing Date - 2025-01-06 08:19:25 AM

Control Number - 56354

Item Number - 1825

PUC DOCKET NO. 56354

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: ANNE + BARRY Last Name: BRADLEY
Phone Number: 830-456-9611 Fax Number: N/A
Email Address: annebradley@yahoo.com
Address, City, State: 346 REDFISH DR., FREEPORT, TX 77541
Location where service is received: 4616 CR 459C, FREEPORT, TX 77541
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Anne Bradley [Signature]

Date: 1-4-24

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the
PUCT's Customer Assistance Hotline at 512-936-7136

AFFIDAVIT

STATE OF TEXAS

COUNTY OF HARRIS

I, CAREY A. THOMAS being duly sworn, file this **NOTICE OF PROPOSED RATE CHANGE**

as SENIOR VICE PRESIDENT (indicate relationship to Utility that is, owner, member of partnership, title as officer of corporation, or other authorized representative of Utility); that, in such capacity, I am qualified and authorized to file and verify such notice; and that all statements and matters set forth herein are true and correct.

I further represent that a copy of the attached notice was provided by U.S.P.S.
(method of delivery)

to each affected customer, each affected municipality, the Office of Public Utility Counsel, and any other affected party on or about DECEMBER 19, 20 24

Carey A. Thomas

AFFIANT

(Utility's Authorized Representative)

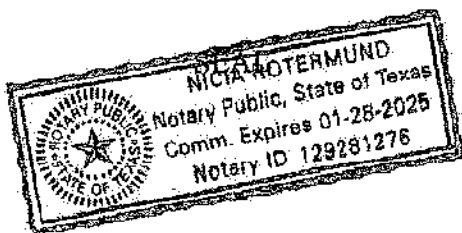
UNDINE TEXAS, LLC

NAME OF UTILITY

If the Affiant to this form is any person other than the sole owner, partner, officer of the Utility, or its attorney, a properly verified Power of Attorney must be enclosed.

SUBSCRIBED AND SWORN TO BEFORE

this the 16TH day of DECEMBER, 20 24, to certify which witness my hand and seal of office.



Nicia Rotermund
NOTARY PUBLIC IN AND FOR THE
STATE OF TEXAS

NICIA ROTERMUND

PRINT OR TYPE NAME OF NOTARY

MY COMMISSION EXPIRES JANUARY 28, 2025

PUC DOCKET NO. 56354
NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE § 13.187

Undine Texas, LLC

13260

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 1,331 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 01/23/2025

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

Increased revenue requirement to recover increased operating costs and costs of capital expenditures to rehabilitate systems; consolidation of newly acquired systems.

BILLING COMPARISON (assumes base rate for 5/8" meter)

Water

Existing	5,000 gallons:	\$ <u>62.98</u>	/mo	Proposed	5,000 gallons:	\$ <u>91.76</u>	/mo
Existing	10,000 gallons:	\$ <u>78.71</u>	/mo	Proposed	10,000 gallons:	\$ <u>114.67</u>	/mo

Water - Pass Through Charges

Existing	5,000 gallons:	\$ <u> </u>	/mo	Proposed	5,000 gallons:	\$ <u> </u>	/mo
Existing	10,000 gallons:	\$ <u> </u>	/mo	Proposed	10,000 gallons:	\$ <u> </u>	/mo

Sewer

Existing	5,000 gallons:	\$ <u> </u>	/mo	Proposed	5,000 gallons:	\$ <u> </u>	/mo
----------	----------------	----------------------	-----	----------	----------------	----------------------	-----

Affected systems include those formerly known as: Community Utility Company, Orbit Systems Inc., Consumers Water, Inc., Suburban Utility Company, Gulf Coast Utility Company, Inc., and Chuck Bell dba Chuck Bell Water Systems, LLC

Subdivision(s) or System(s) Affected by Rate Change

<u>17681 Telge Road</u>	<u>Cypress</u>	<u>Texas</u>	<u>77429</u>
Company Address	City	State	Zip

(713) 574-5953
Company Phone Number

\$2,485,478.45

Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase
-------------------------------	--	-------------------------------

12/19/2024

8/1/2022 (Docket No. 50200)

Date Current Rate Change Notice Delivered

Date of Last Rate Change

January 4, 2025

Public Utility Commission of Texas
1701 North Congress Avenue
P. O. Box 13326
Austin, Texas 78711-3326

Service address: 4616 County Road 459C, Freeport, Texas 77541

Attention: Filing Clerk

We are ratepayers of Undine Texas, LLC and have received notice of a severe rate increase by Undine. This letter is our formal protest & objection to this increase.

For years our water has been only orange plus, we have experienced low water pressure many times during each day. Aren't increases typically rewards for good service and rewards for a good, safe product? Undine has not provided us with any of this.

If the increase is for improving our infrastructure, shouldn't we be provided with their plans for improving our water system? We welcome improvements and would like to know their plans.

Lastly, we received the notice of rate change in our mailbox on January 3, 2025, 20 days prior to the effective rate change date of January 23, 2025. The notice we received clearly states "Effective date of proposed increase: 01/23/2025 (must be at least 35 days after notice is provided to customers and 35 days after application is filed)" We received our notice only 20 days prior to the effective date of the rate change.

Sincerely yours,

A handwritten signature in cursive script, appearing to read "Anne & Barry Bradley". The signature is written in dark ink and is somewhat stylized, with the last name "Bradley" being more prominent.

Anne & Barry Bradley
346 Redfish Drive
Freeport, Texas 77541