



Control Number: 56354



Item Number: 1611

**PUC DOCKET NO. 56354**

**RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326**

RECEIVED  
2024 MAY 24 AM 9:00  
PUBLIC UTILITY COMMISSION  
FILING CLERK

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

**CUSTOMER INFORMATION** (please provide all of the requested information)

First Name: Lorena Chapman Last Name: Chapman  
Phone Number: 207 333 0097 Fax Number: \_\_\_\_\_  
Email Address: lorime78@gmail.com  
Address, City, State: 4234 CR 459 E Freeport TX 77541  
Location where service is received: \_\_\_\_\_  
(if different from the mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

I have never paid this much for water in all my day this is an outrageous

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: [Signature] Date: May 4/2024

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

Hearing- and speech-impaired individuals with text telephones may contact the  
PUCT's Customer Assistance Hotline at **512-936-7136**

## NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes		0	gallons	Minimum Monthly Charge includes		0	gallons
Meter Size:				Meter Size:			
RESIDENTIAL				RESIDENTIAL			
5/8"		\$	50.93	5/8"		\$	68.80
3/4"		\$	76.40	3/4"		\$	103.21
1"		\$	127.33	1"		\$	172.01
1 1/2"		\$	254.65	1 1/2"		\$	344.00
2"		\$	407.44	2"		\$	550.40
3"		\$		3"		\$	
Other: (Unmetered)		\$	81.49	Other: (Unmetered)		\$	110.08
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	0 to 6,000 gals.	\$	2.41 /1000 gals.	Tier 1	0 to 6,000 gals.	\$	3.26 /1000 gals.
Tier 2	6,001 to 15,000 gals.	\$	3.33 /1000 gals.	Tier 2	6,001 to 15,000 gals.	\$	4.50 /1000 gals.
Tier 3	15,001 to 25,000 gals.	\$	5.64 /1000 gals.	Tier 3	15,001 to 25,000 gals.	\$	7.62 /1000 gals.
Tier 4	25,001 and up gals.	\$	8.18 /1000 gals.	Tier 4	25,001 and up gals.	\$	11.05 /1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$	1,200.00	Tap Fee		\$	1,200.00
Reconnect Fee: Non-payment		\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00
Customer's Request		\$	50.00	Customer's Request		\$	50.00
After hours reconnection		\$	50.00	After hours reconnection		\$	50.00
Transfer Fee		\$	65.00	Transfer Fee		\$	65.00
Late Charge		\$	5.00 or 10%	Late Charge		\$	5.00 or 10%
Returned Check Charge		\$	30.00	Returned Check Charge		\$	30.00
Deposit		\$	50.00	Deposit (Maximum \$50.00)		\$	50.00
Meter Test Fee (Residential)		\$	25.00	Meter Test Fee (Residential)		\$	25.00
Meter Test Fee (Commercial)		\$	50.00	Meter Test Fee (Commercial)		\$	50.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.  
Additional fees and meter sizes may be shown on a separate page.

**If applicable, list any bill payment assistance programs to low income ratepayers.**

my income has not gone up  
But everything else is. This is  
very unfair for this rate increase  
They are a monopoly and know  
the people in Deming can't  
get our water any place else  
if I could I would  
with water & sewer I pay  
150 a month while in Oyster  
Creek I paid 65<sup>00</sup> every few months  
rates need not to go up.

Loren Chapman.

**PUC DOCKET NO. 56354**  
**NOTICE OF PROPOSED RATE CHANGE**  
**PURSUANT TO**  
**TEXAS WATER CODE § 13.187**

Undine Texas, LLC

13260

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at [interchange.puc.texas.gov](http://interchange.puc.texas.gov). You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 1,331 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

**EFFECTIVE DATE OF PROPOSED INCREASE:** 05/02/2024

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

**Reason(s) for Proposed Rate Change:**

Increased revenue requirement to recover increased operating costs and costs of capital expenditures to rehabilitate systems; consolidation of newly acquired systems.

**BILLING COMPARISON (assumes base rate for 5/8" meter)**

**Water**

Existing	5,000 gallons:	\$ 62.98	/mo	Proposed	5,000 gallons:	\$ 85.10	/mo
Existing	10,000 gallons:	\$ 78.71	/mo	Proposed	10,000 gallons:	\$ 106.36	/mo

**Water -- Pass Through Charges**

Existing	5,000 gallons:	\$	/mo	Proposed	5,000 gallons:	\$	/mo
Existing	10,000 gallons:	\$	/mo	Proposed	10,000 gallons:	\$	/mo

**Sewer**

Existing	5,000 gallons:	\$	/mo	Proposed	5,000 gallons:	\$	/mo
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Affected systems include those formerly known as: Community Utility Company, Orbit Systems Inc., Consumers Water, Inc., Suburban Utility Company, Gulf Coast Utility Company, Inc., and Chuck Bell dba Chuck Bell Water Systems, LLC

Subdivision(s) or System(s) Affected by Rate Change

17681 Telge Road	Cypress	Texas	77429
Company Address	City	State	Zip

(713) 574-5953

Company Phone Number

\$3,655,598.90 (Undine Texas, LLC)

Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase
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03/28/2024

Date Current Rate Change Notice Delivered

8/1/2022 (Docket No. 50200)

Date of Last Rate Change

# AFFIDAVIT

STATE OF TEXAS

COUNTY OF HARRIS

I, CAREY A. THOMAS being duly sworn, file this **NOTICE OF PROPOSED RATE CHANGE**

as SENIOR VICE PRESIDENT (indicate relationship to Utility that is, owner, member of partnership, title as officer of corporation, or other authorized representative of Utility); that, in such capacity, I am qualified and authorized to file and verify such notice; and that all statements and matters set forth herein are true and correct.

I further represent that a copy of the attached notice was provided by U.S.P.S.  
(method of delivery)

to each affected customer, each affected municipality, the Office of Public Utility Counsel, and any other affected party on or about MARCH 28, 20 24

Carey A. Thomas  
AFFIANT  
(Utility's Authorized Representative)

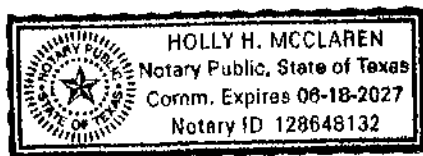
UNDINE TEXAS, LLC  
NAME OF UTILITY

If the Affiant to this form is any person other than the sole owner, partner, officer of the Utility, or its attorney, a properly verified Power of Attorney must be enclosed.

SUBSCRIBED AND SWORN TO BEFORE

this the 28TH day of MARCH, 20 24, to certify which witness my hand and seal of office.

SEAL



Holly H. McClaren  
NOTARY PUBLIC IN AND FOR THE  
STATE OF TEXAS

HOLLY H. MCCLAREN  
PRINT OR TYPE NAME OF NOTARY

MY COMMISSION EXPIRES JUNE 18, 2027