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DOCKET NO. 56272

COMPLIANCE DOCKET FOR	§	PUBLIC UTILITY COMMISSION
DOCKET NO. 50788 (RATEPAYERS	§	
APPEAL OF THE DECISION BY	§	OF TEXAS
WINDERMERE OAKS WATER	§	
SUPPLY CORPORATION TO CHANGE	§	
WATER AND SEWER RATES)	§	

COMMISSION STAFF'S RESPONSE TO ORDER NO. 1

I. BACKGROUND

On March 21, 2024, Commission issued its Order in Docket No. 50788.¹ Ordering Paragraph 3 of the Commission's Order requires Windermere Oaks Water Supply Corporation (Windermere Oaks) to refund water and sewer customers over a 45-month period or until a net amount of \$884,666.62 has been refunded, whichever occurs first. Ordering Paragraph 4 of the Commission's Order approves a monthly \$39.21 surcharge per connection over a 45-month period or until \$478,184.04 is collected, whichever occurs first.

On April 22, 2024, the administrative law judge (ALJ) filed Order No. 1, directing the Staff (Staff) of the Public Utility Commission of Texas (Commission) must file a proposed procedural schedule to track Windermere Oaks' compliance with the Commission's Order by May 7, 2024. Therefore, this pleading is timely filed.

II. STAFF'S RECOMMENDATION

In order to ensure accurate calculations in implementation, Commission Staff recommends that Windermere Oaks file a status report detailing how it is addressing Ordering Paragraphs 3 and 4 from the Order on or before June 11, 2024. Additionally, Commission Staff has attached an excel worksheet to this recommendation for Windermere Oaks to include with its status report to detail each account issued a refund or surcharge, organized by meter size. After this initial status report, Staff recommends that they provide subsequent compliance report on or before July 16, 2024. After these two initial reports, Commission Staff recommends that Windermere Oaks be ordered

¹ *Ratepayers Appeal of the Decision by Windermere Oaks Water Supply Corporation to Change Water and Sewer Rates*, Order (Mar. 21, 2024).

to file a status report every 6 months with an updated worksheet until all refunds and surcharges have been issued.

III. PROPOSED PROCEDURAL SCHEDULE

Staff provides the following proposed procedural schedule:

Event	Date
Deadline for Windermere Oaks to an initial compliance report	June 11, 2024
Deadline for Windermere Oaks to file a subsequent compliance report	July 16, 2024
All subsequent compliance reports	Every 6 Months

IV. CONCLUSION

Staff respectfully request entry of an order consistent with this recommendation.

Dated: May 7, 2024

Respectfully submitted,

**PUBLIC UTILITY COMMISSION OF TEXAS
LEGAL DIVISION**

Marisa Lopez Wagley
Division Director

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/s/ Anthony Kanalas

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CERTIFICATE OF SERVICE

I certify that, unless otherwise ordered by the presiding officer, notice of the filing of this document will be provided to all parties of record via electronic mail on May 7, 2024, in accordance with the Second Order Suspending Rules, issued in Project No. 50664.

/s/ Anthony Kanalas

Anthony Kanalas

The following files are not convertible:

Compliance Worksheet Example.xlsx

Please see the ZIP file for this Filing on the PUC Interchange in order to access these files.

Contact centralrecords@puc.texas.gov if you have any questions.