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PUC DOCKET NO. 56272

COMPLIANCE DOCKET FOR DOCKET	§	PUBLIC UTILITY COMMISSION
NO. 50788 (RATEPAYERS APPEAL OF	§	
THE DECISION BY WINDERMERE	§	
OAKS WATER SUPPLY	§	OF TEXAS
CORPORATION TO CHANGE WATER	§	
AND SEWER RATES)	§	

**WINDERMERE OAKS WATER SUPPLY CORPORATION'S
MOTION TO PAUSE REFUNDS AND LEGAL SURCHARGES**

TO THE HONORABLE ADMINISTRATIVE LAW JUDGE:

Anser Advisory Consulting, LLC ("Anser") acting as temporary manager for Windermere Oaks Water Supply Corporation ("Windermere") files this Motion to Pause Refunds and Legal Surcharges and would respectfully show the following:

On March 21, 2024, the Commission issued an Order in Docket No. 50788, Ratepayers Appeal of the Decision by Windermere Oaks Water Supply Corporation to Change Water and Sewer Rates, among other things, establishing Docket No. 56272 for the purpose of overseeing compliance of refunds and surcharges. Pursuant to Ordering Paragraph 3, Windermere is required to issue and collect refunds of \$43.59 per month for water and \$32.03 per month for sewer ("Refunds") over a period of 45 consecutive months or until a net amount of \$884,666.62 has been refunded, whichever occurs first. Through Ordering Paragraph 4, the Commission approved a monthly rate- case expense surcharge of \$39.21 per connection ("Legal Surcharge") for 45 months or until \$478,184.04 is collected, whichever occurs first. Windermere is currently collecting the Legal Surcharge amounts and issuing credits for the Refunds on monthly bills to Windermere ratepayers.

On November 21, 2024, the Commission issued an Order Appointing Temporary Manager. Pursuant to Ordering Paragraph 1, the Commission appointed Anser as temporary manager for Windermere. Ordering Paragraph 8 grants Anser as temporary manager, all the powers and duties necessary to manage the continued operation of Windermere and the provision of continuous and adequate service to customers, including but not limited to reading meters, billing for utility service, collecting revenues, disbursing funds, requesting rate increases if needed, accessing all system components, conducting required sampling, making necessary repairs, and performing other acts necessary to assure continuous and adequate water and sewer service, through and by Windermere's

contractors and consultants, as authorized by the Commission under TWC § 13.4132(c) and 16 TAC § 24.357(b). Anser has determined that a pause of the Refunds and Legal Surcharges for a period of 90 days is necessary to audit the process and ensure that Refunds and Legal Surcharges are conducted in a correct, fair, and equitable manner. Anser has consulted with the Windermere Board and now requests this motion be filed requesting to pause collection of the Legal Surcharges and crediting the Refunds ordered in Docket 50788.

WHEREFORE, PREMISES CONSIDERED, Anser Advisory Consulting, LLC, acting as temporary manager for Windermere Oaks Water Supply Corporation respectfully requests that this Motion be granted.

Respectfully submitted,

By: 
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ATTORNEYS FOR WINDERMERE OAKS
WATER SUPPLY CORPORATION

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing document has been served via hand delivery, facsimile, electronic mail, overnight mail, U.S. mail and/or Certified Mail Return Receipt Requested on all parties on the 17th of January, 2025.


Erin Selvera