



## **Filing Receipt**

**Filing Date - 2024-05-21 12:24:04 PM**

**Control Number - 56021**

**Item Number - 729**

# **CY 2024 Registration of Submetered or Allocated Utility Service**

**Registration Number: Not Entered**

## **Property Owner**

9205 FM 78 LLC dba Waterford Park Apts  
7410 Blanco Road, Suite 410  
SAN ANTONIO, TX 78216  
(210) 963-7075  
rward@resynergybill.com

## **Property Manager**

REEP RESIDENTIAL  
7410 Blanco Road, Suite 410  
SAN ANTONIO, TX 78216  
(210) 963-7075  
rward@resynergybill.com

## **Property Where Utility Service Is Provided**

WATERFORD PARK APARTMENTS  
9205 FM 78  
CONVERSE, TX 78109  
(210) 566-1005  
communitydirector@waterfordparkapts.com

**Property Type:** Apartment Complex

## **Information on Utility Service**

**Tenants are billed for?** Both Water and Wastewater  
**Submetered or Allocated?** Changing from Submetered to Allocated  
**Name of utility providing service:** CITY OF CONVERSE  
**Date billing begins:** 5/21/2024

**Changing from Submetered to Allocated**

The following supporting documents were uploaded:  
Request Letter to PUCT - WFP.pdf

### **Method Used to Allocate Utility Charges**

The following methods are used:

- Occupancy Method
- Occupancy and Size of Rental Unit, Percentage = 50%

### **Method Used to Offset Charges for Common Areas**

The following methods were checked:

- Installed irrigation system that is NOT separately metered or submetered. At least 25% deducted.

### **Filing Party**

This registration was filed by the Property Manager.

Rachel Ward  
Utility Management Specialist  
ReSynergy Bill  
7575 N Loop 1604 West Suite 104  
San Antonio, Tx 78249  
rward@resynergybill.com  
(210) 596-9813 x712  
05/16/2024

Chris Burch  
Director  
Customer Protection Division  
Public Utility Commission of Texas  
William B. Travis Building | 1701 N. Congress Ave Suite 7-110  
Austin, Tx 78701

Dear Chris Burch,

I hope this letter finds you well. I am writing to request a change from submeter to allocated billing for the Waterford Park apartments, located at 9205 FM 78, Converse, Tx 78109. As you may be aware, the manufacturer of the submetering system, Inovonics, has discontinued the system that was installed at the property.

After conducting a thorough review of the situation, we have determined that replacing the submetering system with a new one from a different manufacturer would be both costly and time-consuming. In order to replace the gateway and repeaters, as well as the labor costs involved, the estimated total would range from \$8,000 to \$15,000.

Given the significant financial implications of replacing the submetering system, we kindly request to change from submeter to allocated billing for the residents at the property. This alternative billing method will help alleviate the financial burden of the replacement costs, as well as provide a more sustainable and efficient solution moving forward.

We understand the importance of accurate utility billing and are committed to ensuring a smooth transition to allocated billing for all residents. If you require any additional information or assistance during this process, please do not hesitate to contact us at your earliest convenience.

Thank you for your attention to this matter. We look forward to working together to implement the necessary changes for the benefit of all residents at the property.

Sincerely,

Rachel Ward  
Utility Management Specialist  
ReSynergy Bill