



Filing Receipt

Filing Date - 2024-05-21 12:04:45 PM

Control Number - 56021

Item Number - 726

CY 2024 Registration of Submetered or Allocated Utility Service

Registration Number: Not Entered

Property Owner

LYND LIVING LEGENDS AT LAKELINE APARTMENTS LLC
4499 POND HILL RD
SAN ANTONIO, TX 78231
(210) 733-6125
rward@resynergybill.com

Property Manager

LYND LIVING LLC
4499 POND HILL RD
SAN ANTONIO, TX 78231
(210) 733-6125
rward@resynergybill.com

Property Where Utility Service Is Provided

LEGENDS AT LAKELINE
9725 N LAKE CREEK PKWY
AUSTIN, TX 78717
(512) 257-8700
lllman@lynd.com

Property Type: Apartment Complex

Information on Utility Service

Tenants are billed for? Both Water and Wastewater
Submetered or Allocated? Changing from Submetered to Allocated
Name of utility providing service: City of Austin
Date billing begins: 5/21/2024

Changing from Submetered to Allocated

The following supporting documents were uploaded:
Request Letter to PUCT - LLL.pdf

Method Used to Allocate Utility Charges

The following methods are used:

- Occupancy Method
- Occupancy and Size of Rental Unit, Percentage = 50%

Method Used to Offset Charges for Common Areas

The following methods were checked:

- Installed irrigation system that is/are separately metered or submetered.

Filing Party

This registration was filed by the Property Manager.

Rachel Ward
Utility Management Specialist
ReSynergy Bill
7575 N Loop 1604 West Suite 104
San Antonio, Tx 78249
rward@resynergybill.com
(210) 596-9813 x712
05/16/2024

Chris Burch
Director
Customer Protection Division
Public Utility Commission of Texas
William B. Travis Building | 1701 N. Congress Ave Suite 7-110
Austin, Tx 78701

Dear Chris Burch,

I hope this letter finds you well. I am writing to request a change from submeter to allocated billing for the Legends at Lakeline apartments, located at 9725 N Lake Creek Pkwy, Austin, Tx 78717. As you may be aware, the manufacturer of the submetering system, Inovonics, has discontinued the system that was installed at the property.

After conducting a thorough review of the situation, we have determined that replacing the submetering system with a new one from a different manufacturer would be both costly and time-consuming. In order to replace the gateway and repeaters, as well as the labor costs involved, the estimated total would range from \$8,000 to \$15,000.

Given the significant financial implications of replacing the submetering system, we kindly request to change from submeter to allocated billing for the residents at the property. This alternative billing method will help alleviate the financial burden of the replacement costs, as well as provide a more sustainable and efficient solution moving forward.

We understand the importance of accurate utility billing and are committed to ensuring a smooth transition to allocated billing for all residents. If you require any additional information or assistance during this process, please do not hesitate to contact us at your earliest convenience.

Thank you for your attention to this matter. We look forward to working together to implement the necessary changes for the benefit of all residents at the property.

Sincerely,

Rachel Ward
Utility Management Specialist
ReSynergy Bill