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Public Utility Commission of Texas

April 9, 2024

3800 Main Apartments
3800 Main St
Houston, Texas 77002
legalnotice@conservice.com

Registration Request of the 3800 Main Apartments to Change from Submetered to Allocated Billing under the Texas Water Code, Subchapter M, Sec. 13.502(e)(1) and (2)

On April 1, 2024, the 3800 Main Apartments, Registration No. S7451, filed a request in Project No. 56021 to change from Submetered to Allocated billing under the Texas Water Code, Subchapter M, Sec. 13.502(e)(1) and (2).

Based on a review of the information provided, it appears that the request meets the requirements of the Texas Water Code, Subchapter M, Sec. 13.502(e)(1) and (2), and is approved.

Please reference Subchapter I, §24.279(c) of the Commission's rules which state the following: Tenant agreement to billing method changes. An owner must not change the method by which a tenant is billed unless the tenant has agreed to the change by signing a lease or other written agreement. Additionally, the owner must provide notice of the proposed change at least 35 days prior to implementing the new method.

Also, Subchapter M, Sec. 13.5031(a)(1) of the Texas Water Code requires that the rental agreement must contain a clear written description of the method of calculation of the allocation of nonsubmetered master metered utilities for the condominium, manufactured home rental community, apartment house, or multiple use facility.

Sincerely,

Chris Burch

Chris Burch, Director
Consumer Protection

