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PUC DOCKET NO. 55942

PETITION BY RATEPAYERS	§	PUBLIC UTILITY COMMISSION
APPEALING THE WATER AND	§	
WASTEWATER RATES	§	OF TEXAS
ESTABLISHED BY THE CITY OF	§	
ROCKPORT	§	

**CITY OF ROCKPORT RESPONSE TO COMMISSION STAFF'S FIRST REQUEST
FOR INFORMATION**

COMES NOW the City of Rockport, Texas ("City" or "Rockport") and files these Responses to Commission Staff's First Request for Information to the City of Rockport Question No. Staff 1-1.

Respectfully submitted,

/s/ Arturo D. Rodriguez, Jr.

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CERTIFICATE OF SERVICE

I hereby certify that on the 28th day of May 2025, a true and correct copy of the foregoing document was served on all parties in accordance with PUC Procedural Rule 22.74.

/s/ Arturo D. Rodriguez, Jr.
Arturo D. Rodriguez, Jr.

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STAFF 1-1 Please reference Corrected Order No. 13 filed on December 17, 2024, the Ratepayers analysis of the refund data, filed on February 20, 2025, and the excel spreadsheet provided by Rockport in Confidential Exhibit B, filed on March 27, 2025. Please provide the required data in the native format of Excel with all formulae intact and addressing the errors identified by the Ratepayers.

RESPONSE:

The information filed on March 27, 2025, was provided in native format as discussed with PUC Staff. Regarding the “errors” identified by the Ratepayers, please see spreadsheet separately filed confidentially as Exhibit A. The relevant information may be found on the tab labeled “Data for Analysis.” Column A to the spreadsheet provides a response to each alleged error. Each category of information is color coded just for ease of viewing. By way of brief explanation, each category can be described as follows:

“billed and refunded consistently, meter size has been corrected in incode” (green and peach) – Customer was refunded appropriately. The meter size was incorrectly coded in the City’s billing system and has since been corrected.

“Ratepayer is correct has been corrected in incode” (gray) – Accounts were incorrectly billed at the in-city rate, not the refundable out-of-city rate. Error has since been corrected.

“Over refunded .30 corrected in system” (blue) – Each account holder in this category was refunded \$0.30 more than what they were entitled to receive.

“Over refunded-billing has been corrected in incode.” – Each account holder in this category was over-refunded based on an entry error made to their accounts. No additional refunds are needed.

“Sewer coded as inside City Limits - no refund given for lower rate - has been corrected in incode” (salmon) – Sewer accounts were incorrectly billed as in-city rates. No refunds were due for that error.

“Custom Rate Set by PW director” (orange) – This is a specialty rate for which no refund was necessary.

“Did not bill over 15,000 gallons” (green) – Protestant erred in asserting that volumetric charges above 15,000 gallons were charged. The City did not charge for volumes greater than 15,000 gallons. Thus, the refunds were correctly made.

“Adjustments made to account caused report to 0 this column (late fee, usage adjustment etc...)” (purple) – If any adjustments were made during the billing period, such as a late fee, the column displayed a zero although refunds were made appropriately to the customers’ account. The insertion of the zero is a report limitation.

Prepared by: Vanessa Shrauner, City Manager, City of Rockport

Sponsored by: Robbie Sorrell, Director of Finance, City of Rockport