

Filing Receipt

Filing Date - 2023-11-07 08:35:37 AM

Control Number - 55635

Item Number - 5

DOCKET NO. 55635

COMPLAINT OF ERIC ELLIS AGAINST § WESTLAKE GARDEN APARTMENTS 8

PUBLIC UTILITY COMMISSION

WESTLAKE GARDEN APARTMENTS

§ §

OF TEXAS

ORDER NO. 2 REQUIRING RESPONSES AND SETTING DEADLINES

This Order addresses the October 3, 2023 complaint filed by Eric Ellis against Westlake Garden Apartments regarding billing.

In Order No. 1, the administrative law judge (ALJ) required Westlake Garden Apartments to file a response to the complaint, as required by 16 Texas Administrative Code (TAC) § 22.78, by October 25, 2023. To date, no response has been filed.

On November 1, 2023, Commission Staff filed a response to Order No. 1.

By November 21, 2023, Westlake Garden Apartments must respond to the complaint as required by Order No. 1. Additionally, Westlake Garden must respond to Commission Staff's first request for information by November 21, 2023.

By December 8, 2023, Commission Staff must file a statement of position regarding the complaint and propose a procedural schedule for the continued processing of this complaint.

Signed at Austin, Texas on the 7th day of November 2023.

PUBLIC UTILITY COMMISSION OF TEXAS

MMA

JEFFREY J. HUHN

ADMINISTRATIVE LAW JUDGE