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COMPLAINT OF ERIC ELLIS AGAINST	§	PUBLIC UTILITY COMMISSION
WESTLAKE GARDEN APARTMENTS	§	
	§	OF TEXAS

**ORDER NO. 4
REQUIRING RESPONSES AND SETTING DEADLINES**

This Order addresses the October 3, 2023 complaint filed by Eric Ellis against Westlake Garden Apartments regarding billing.

In Order No. 1, the administrative law judge (ALJ) required Westlake to file a response to the complaint, as required by 16 Texas Administrative Code § 22.78, by October 25, 2023. On November 1, 2023, Commission Staff sent its first request for information. Westlake filed its response on November 22, 2023.

On December 8, 2023, Commission Staff filed its second request for information. Responses were due by December 28, 2023. To date, Westlake has not filed a response.

On January 18, 2024, Commission Staff filed a response to Order No. 3 requesting the ALJ compel Westlake to file responses to its second request for information as the information that was previously provided is insufficient for Commission Staff to make a recommendation regarding resolution of the complaint at issue in this proceeding.

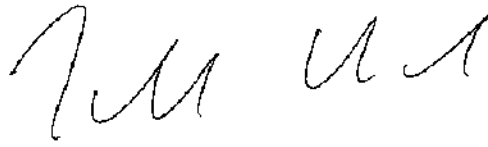
The ALJ finds that the response of Westlake Garden Apartments remains incomplete and directs Westlake Garden Apartments to provide the necessary information requested by Commission Staff in its second request for information.

By February 23, 2024, Westlake Garden Apartments must respond to Commission Staff's second request for information.

By March 15, 2024, Commission Staff must file a supplemental statement of position regarding the complaint and propose a procedural schedule for the continued processing of this complaint.

Signed at Austin, Texas on the 2nd day of February 2024.

PUBLIC UTILITY COMMISSION OF TEXAS

A handwritten signature in black ink, appearing to read 'J. Huhn', written over a horizontal line.

JEFFREY J. HUHN

ADMINISTRATIVE LAW JUDGE