

Filing Receipt

Filing Date - 2024-06-13 11:09:46 AM

Control Number - 54758

Item Number - 40

DOCKET NO. 54758

APPLICATION OF T & W WATER	§	PUBLIC UTILITY COMMISSION
SERVICE COMPANY DBA BLUE	§	
TOPAZ UTILITIES TO AMEND ITS	§	OF TEXAS
CERTIFICATES OF CONVENIENCE	§	
AND NECESSITY IN FORT BEND	§	
COUNTY	§	

COMMISSION STAFF'S RESPONSE TO ORDER NO. 12 REGARDING APPLICANT'S CAPITAL IMPROVEMENT PLAN AND NAME CHANGE

On March 15, 2023, T & W Water Service Company dba Blue Topaz Utilities (Blue Topaz) filed an application to amend its Certificate of Convenience and Necessity (CCN) in Fort Bend County. Blue Topaz holds water CCN No. 12892 and sewer CCN No. 21127.

On May 14, 2024, the administrative law judge (ALJ) filed Order No. 12, directing the Staff (Staff) of the Public Utility Commission of Texas (Commission) to file a recommendation on the capital improvement plan and name change by June 13, 2024. Therefore, this pleading is timely filed.

I. RECOMMENDATION ON THE CAPITAL IMPROVEMENT PLAN

Staff has reviewed Blue Topaz's capital improvement plan, and, as detailed in the attached memorandum from Chase Lipscomb of the Infrastructure Division, recommends that Blue Topaz's capital improvement plan be found sufficient and in compliance with § 13.244(d)(3) and 16 TAC § 24.233(a)(6). Specifically, Blue Topaz provided a budget, an estimated timeline for construction, and a keyed map showing where additional facilities will be located.

Therefore, Staff recommends that Blue Topaz meets all of the statutory requirements of Texas Water Code (TWC) Chapter 13 and the Commission's Chapter 24 rules and regulations.

II. RECOMMENDATION ON THE NAME CHANGE

A. Notice

Notice in this proceeding is governed by 16 Tex. Admin. Code (TAC) § 22.55, which states, "the presiding officer may require a party to provide reasonable notice to affected persons." In Order No. 12, the Administrative Law Judge (ALJ) ordered Blue Topaz to file an affidavit confirming that notice of the proposed name change was provided to all of its customers, not just customers impacted by the addition of the approximately 72 acres. On May 29, 2024, Blue Topaz

filed an affidavit stating that that notice was mailed to their customers in August 2021 announcing the name change from T & W Water Services to T & W Water Services dba Blue Topaz Utilities.

In Order No. 12, the ALJ also ordered Staff to confirm that notice in the *Texas Register* is not necessary. Staff recommends that the process used in Docket Nos. 48128, ¹ 53636, ² and 54630³ for publication of a name change application be followed in this Docket No. 54758 as well. As such, Staff respectfully requests that the Commission provide notice of Blue Topaz's request in the *Texas Register*.

B. Certificates and Final Recommendation

Staff has reviewed the filed proposed maps, certificates, and tariffs. The ALJ identified discrepancies between the name of the utility in the final maps, certificates, and tariffs. Staff is attaching to this pleading revised final maps and certificates to correctly identify the utility using its complete name, "T & W Water Service Company dba Blue Topaz Utilities." The tariff, which already had the correct, complete name of the utility, has been reattached as well.

III. CONCLUSION

For the reasons detailed above, Staff respectfully requests entry of an order consistent with this pleading.

¹ Cross Timbers Water Supply Corporation's (Formerly Bartonville Water Supply Corporation) Request for a CCN Name Change, Docket No. 48128 (June 14, 2018).

² Application of Monarch Utilities I L.P. for a Certificate of Convenience and Necessity Name Change and a Minor Tariff Change, Docket No. 53636 (Nov. 15, 2022).

³ SJWTX Inc. Application for a Minor Tariff Change, an Update to its Assumed Name, Docket No. 54630 (Dec. 12, 2023).

Dated: June 13, 2024

Respectfully submitted,

PUBLIC UTILITY COMMISSION OF TEXAS LEGAL DIVISION

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/s/ Bradley Reynolds
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DOCKET NO. 54758

CERTIFICATE OF SERVICE

I certify that unless otherwise ordered by the presiding officer, notice of the filing of this document will be provided to all parties of record via electronic mail on June 13, 2024 in accordance with the Second Order Suspending Rules, issued in Project No. 50664.

/s/ Bradley Reynolds
Bradley Reynolds

Public Utility Commission of Texas

Memorandum

TO: Brad Reynolds, Attorney

Legal Division

FROM: Chase Lipscomb, Infrastructure Analyst

Infrastructure Division

DATE: June 12, 2024

RE: Docket No. 54758 – Application of T & W Water Service Company dba Blue

Topaz Utilities to Amend Its Certificates of Convenience and Necessity in Fort

Bend County

1. Application

On March 15, 2023, T & W Water Service Company (T & W Water) filed with the Public Utility Commission of Texas (Commission) an application to amend its Water Certificate of Convenience and Necessity (CCN) No. 12892 and sewer CCN No. 21127 in Fort Bend County, Texas under Texas Water Code (TWC) §§ 13.242 through 13.250 and 16 Texas Administrative Code (TAC) §§ 24.225 through 24.237.

T & W Water submitted the application under the utility name of T & W Water Service Company dba Blue Topaz Utilities. An assumed name certificate was filed with the Texas Secretary of State by T & W Water Supply Company dba Blue Topaz Utilities on September 20, 2021. T & W Water Service Company dba Blue Topaz Utilities has been operating as such since September 20, 2021. On April 27, 2023, T & W Water submitted proof of the addition of Blue Topaz Utilities to T & W Water Company as a dba from the Secretary of State and an official request to the Commission to change its name of record from "T & W Water Service Company" to "T & W Water Service Company dba Blue Topaz Utilities." On May 29, 2024, T & W Water filed additional documentation showing that it has notified all affected customers of the name change. The customers recognize T & W Water as Blue Topaz Utilities and this will reduce any confusion about the utility name. Additionally, the dba name has been added to the Commission's databases.

2. Capital Improvement Plan

An application for a certificate of public convenience and necessity or for an amendment to a certificate must contain: a capital improvements plan, including a budget and estimated timeline for construction of all facilities necessary to provide full service to the entire proposed service area (TWC § 13.244(d)(3)).

T&W Water has provided a developer agreement that contains a firm capital commitment from the developer.

T&W Water has provided a capital improvement plan that included a budget, an estimated timeline for construction, and a keyed map showing where facilities will be located.

3. Recommendation

Based on my technical and managerial review, I recommend that T&W Water's capital improvement plan is sufficient and complies with TWC § 13.244(d)(3) and 16 TAC § 24.233(a)(6).

PUCT Docket No. 54758 T & W Water Service Company dba Blue Topaz Utilities Portion of Water CCN No. 12892 Amend CCN No. 12892 in Fort Bend County



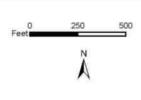


Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

Water CCN



12892 - T & W Water Service Company



Map by: Komal Patel Date: February 29, 2024 Project: 54758T&W.mxd Water

PUCT Docket No. 54758 T & W Water Service Company dba Blue Topaz Utilities Portion of Sewer CCN No. 21127 Amend CCN No. 21127 in Fort Bend County



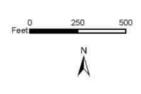


Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

Sewer CCN



21127 - T & W Water Service Company



Map by: Komal Patel Date: February 29, 2024 Project: 54758T&W.mxd Sewer



Public Utility Commission of Texas

By These Presents Be It Known To All That

T & W Water Service Company

dba Blue Topaz Utilities

having obtained certification to provide water utility service for the convenience and necessity of the public, and it having been determined by this Commission that the public convenience and necessity would in fact be advanced by the provision of such service, T & W Water Service Company dba Blue Topaz Utilities is entitled to this

Certificate of Convenience and Necessity No. 12892

to provide continuous and adequate water utility service to that service area or those service areas in Fort Bend, Hardin, Harris, Liberty, Montgomery, Orange counties as by final Order or Orders duly entered by this Commission, which Order or Orders resulting from Docket No. 54758 are on file at the Commission offices in Austin, Texas; and are matters of official record available for public inspection; and be it known further that these presents do evidence the authority and the duty of the T & W Water Service Company dba Blue Topaz Utilities to provide such utility service in accordance with the laws of this State and Rules of this Commission, subject only to any power and responsibility of this Commission to revoke or amend this Certificate in whole or in part upon a subsequent showing that the public convenience and necessity would be better served thereby.



Public Utility Commission of Texas

By These Presents Be It Known To All That

T & W Water Service Company

dba Blue Topaz Utilities

having obtained certification to provide sewer utility service for the convenience and necessity of the public, and it having been determined by this Commission that the public convenience and necessity would in fact be advanced by the provision of such service, T & W Water Service Company dba Blue Topaz Utilities is entitled to this

Certificate of Convenience and Necessity No. 21127

to provide continuous and adequate sewer utility service to that service area or those service areas in Fort Bend, Jefferson and Montgomery Counties as by final Order or Orders duly entered by this Commission, which Order or Orders resulting from Docket No. 54758 are on file at the Commission offices in Austin, Texas; and are matters of official record available for public inspection; and be it known further that these presents do evidence the authority and the duty of the T & W Water Service Company dba Blue Topaz Utilities to provide such utility service in accordance with the laws of this State and Rules of this Commission, subject only to any power and responsibility of this Commission to revoke or amend this Certificate in whole or in part upon a subsequent showing that the public convenience and necessity would be better served thereby.



T & W Water Service Company dba Blue Topaz Utilities (Utility Name)

12284 FM 3083 (Business Address)

Conroe, Texas 77301 (City, State, Zip Code)

281-367-9566, 800-256-2636 (Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

12892

This tariff is effective in the following county:

Fort Bend, Hardin, Harris, Liberty, Montgomery, Orange

This tariff is effective in the following cities or unincorporated towns (if any):

City of Conroe

The rates set or approved by the city for the systems entirely within its corporate boundary are not presented in this tariff. Those rates are not under the original jurisdiction of the PUC and will have to be obtained from the city or utility.

This tariff is effective in the following subdivisions or systems:

See attached List of Subdivisions

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

SECTION 1.0 RATE SCHEDULE	2
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SECTION 3.0 EXTENSION POLICY	17

APPENDIX A -- DROUGHT CONTINGENCY PLAN APPENDIX B -- SAMPLE SERVICE AGREEMENT APPENDIX C -- APPLICATION FOR SERVICE

List of Subdivisions			
SYSTEM/SUBDIVISION	PWS ID NUMBER	COUNTY	Former Utility Name
Breakaway Trails Subdivision	1000069	Hardin	Water Necessities, Inc.
Caney Creek Utility	1700328	Montgomery	Cancy Creek Utilities, Inc.
Claire Street Water System	1810143	Orange	Water Necessities, Inc.
Corbett Water System	1810123	Orange	Water Necessities, Inc.
Country Wood Estates	1000061	Hardin	Water Necessities, Inc.
Dairyland Heights	1000065	Hardin	Water Necessities, Inc.
Deer Pines Subdivision	1700895	Montgomery	N/A
Deer Run	1700700	Montgomery	N/A
Emerald Lakes	1700777	Montgomery	N/A
Enchanted Forest	1000037	Hardin	Water Necessities, Inc.
Encino Estates	1460187	Liberty	N/A
Falls of Wildwood	1700673	Montgomery	N/A
Gemstone Estates	1700608	Montgomery	N/A
Grand Harbor	1700643	Montgomery	N/A
Harborside	1700682	Montgomery	N/A
Hidden Springs Ranch	1700696	Montgomery	N/A
Hydies Crossing	1013180	Harris	N/A
Kinard Estates	1810059	Orange	G. Kelly Brewer
Millers Crossing	1700675	Montgomery	N/A
New Forest Estates Water System	1000062	Hardin	Water Necessities, Inc.
Northwoods Subdivision	1000060	Hardin	Water Necessities, Inc.
Oaks of Trinity	1460156	Liberty	N/A
Old Mill Lake	1700662	Montgomery	N/A
Rio Vista (inside city limits of Patton Village, however they surrendered jurisdiction)	1700778	Montgomery	N/A
Riverbend Water System	1810125	Orange	Water Necessities, Inc.
Riverwalk	1700604	Montgomery	N/A
Rose Hill Estates Subdivision	1700911	Montgomery	N/A
Southwind Ridge	1700659	Montgomery	N/A
Splendora Woods	1460153	Liberty	N/A
Spring Forest Estates	1460153	Liberty	N/A
Spring Oaks	1460157	Liberty	N/A
Sunrise Ranch	1700686	Montgomery	N/A
The Ranch	1460154	Liberty	N/A
The Cove at Taylor Landing	1230075	Jefferson	Belle Oaks Water and Sewer Co., Inc.
Thousand Oaks	1700635	Montgomery	N/A
Timer Water System	1810170	Orange	Water Necessities, Inc.
Whispering Pines	1000038	Orange	Water Necessities, Inc.
Venterra Development	0790643	Fort Bend	N/A
Yeager Estates	1810150	Orange	Water Necessities, Inc.

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 – Rates

MONTHLY BASE RATE BY METER SIZE (INCLUDES 0 GALLONS)	Year 1 Effective February 1, 2009	Year 2 Effective February 1, 2010
5/8 x 3/4"	\$25.00	\$22.00
1"	\$46.88	\$55.00
1½"	\$85.93	\$110.00
2"	\$148,44	\$176.00
3"	\$179,69	\$352.00
GALLONAGE CHARGE PER 1000 GALLONS		
0 - 10,000	\$2.24	\$2.37 *
GALLONS		
10,000 - 20,000 GALLONS	\$2,34	\$2.50 *
> 20,000	\$2.66	\$3.00 *
GALLONS		

*San Jacinto River Authority			
* Lone Star Groundwater Conservation District			
Federal Tax Change Credit Rider	r		
Meter Size	Effective November 1, 2019	Effective December 1, 2019	
5/8" x 3/4"	(\$6.34)	(\$0.70)	
1"	(\$15.84)	(\$1.76)	
11/2"	(\$31.68)	(\$3.51)	
2"	(\$5.62)	(\$5.62)	
3"	(\$10.54)	(\$10.54)	
(Tariff Control No. 49100)			

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash __, Check _X_, Money Order _X_, Credit Card___, Other (specify)_
THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS
MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH
PAYMENTS.

SECTION 1.0 -- RATE SCHEDULE (Continued)

Section 1.02 - Miscellaneous Fees

TAP FEE
TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.
TAP FEE\$950.00
TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL I" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.
TAP FFF (Unique costs) Actual Cost
TAP FEE (Unique costs) FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.
TAP FEE (Large meter)Actual Cost
TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.
METER RELOCATION FEE
METER RELOCATION FEE. Actual Relocation Cost, Not to Exceed Tap Fee this fee may be charged if a customer requests that an existing meter be relocated.
METER TEST FEE \$25.00
THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS
A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.
RECONNECTION FEE
THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS
BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):
a) Nonpayment of bill (Maximum \$25.00)\$25.00
b) Other than nonpayment
TD ANGEDD DEE
TRANSFER FEE
LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.
I ATE CHARGE (FITHER \$5.00 OR 10% OF THE RILL) \$5.00
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.
RETURNED CHECK CHARGE
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL

SECTION 1.0 – RATE SCHEDULE (Continued)

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

PURCHASED WATER/UNDERGROUND WATER DISTRICT FEE PASS THROUGH

PROVISION CLAUSE: For Utilities subject to changes in costs imposed by any non-affiliated provider of purchased water or sewer or a groundwater conservation district having jurisdiction over the Utility, these increases (decreases) shall be passed through as an adjustment to the gallonage charge according to the formula:

AG = G / (1-L), Where:

AG = adjusted gallonage charge, rounded to nearest one cent

G = district's or purchased water provider's new approved gallonage charge, per 1,000 gallons

L = water or sewer line loss for preceding 12 months, not to exceed 0.15 (15%)

To implement or modify the Purchased Water/Underground Water District Fee, the utility must comply with all notice and other requirements of 16 TAC § 24.25 (1).

FEDERAL TAX CHANGE CREDIT RIDER (FTCCR):

The Federal Tax Change Credit Rider gives effect to the Tax Cuts and Jobs Act of 2017, which changed the federal corporate tax rate from 35% to 21%, by reducing the cost of service paid by customers taking service under this rate tariff. The FTCCR will provide credits to customers taking service under this rate tariff.

(Formerly Belle Oaks Water and Sewer Company, Inc.) Subdivision - The Cove at Taylor Landing

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size	<u>M</u> c	onthly Minimum Charge		Gallonage Charge
5/8" or 3/4"		\$35,00 (Includes 0 gallons)		\$4,85 per 1,000 gallons
1"		<u>\$40.00</u>		
l ½"		<u>\$65,00</u>		
2"		<u>\$105.00</u>		
3"		\$175.00		
4"		<u>\$310.00</u>		
FORM OF PAY	YMENT: The utility	will accept the following for	orms of navment	
Cash \underline{X} ,		Money Order \underline{X} ,		Other (specify)
	G MORE THAN \$1.0	ACT CHANGE FOR PAYMEN' 10 IN SMALL COINS. A WE		
REGULATOR	Y ASSESSMENT			1.0%
PUC RULES	REQUIRE THE UTILE MIT FEE TO THE TOEG	TY TO COLLECT A FEE OF C	ONE PERCENT OF THE R	RETAIL MONTHLY BILL
<u>Section 1.02 – 1</u>	Miscellaneous Fees			
		Y'S COSTS FOR MATERIAL		
	AL 5/8" or 3/4" METER.	AN ADDITIONAL FEE TO CO		
TAP FEE (Unic	auc costs)			Actual Cost
FOR EXAME	LE, A ROAD BORE FO	OR CUSTOMERS OUTSIDE OF	SUBDIVISIONS OR REST	DENTIAL AREAS.
TAP FEE (Larg	ze meter)			Actual Cost
TAP FEE IS	THE UTILITY'S ACTUA	AL COST FOR MATERIALS AN	ID LABOR FOR METER S	SIZE INSTALLED.
METER RELO	CATION FEE	<u>Ac</u>	tual Relocation Cost,	Not to Exceed Tap Fee
THIS FEE M	AY BE CHARGED IF A	CUSTOMER REQUESTS THA	I AN EXISTING METER	BE RELOCATED.

(Formerly Belle Oaks Water and Sewer Company, Inc.)

Subdivision - The Cove at Taylor Landing

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (CONTINUED)

METER TEST FEE (actual cost of testing the meter up to)
RECONNECTION FEE
THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):
a) Non-payment of bill (Maximum \$25.00)
b) Customer's request that service be disconnected
TRANSFER FEE
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.
ECONTION WILLT THE SERVICE IS NOT DISCONDESTED.
LATE CHARGE \$5.00
PUCT RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY
NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.
RETURNED CHECK CHARGE \$10.00
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COSTOMER DEPOSIT RESIDENTIAE (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH ESTIMATED ANNUAL BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE CLAUSE: WHEN AUTHORIZED IN WRITING BY PUCT AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING [16 TEXAS ADMINISTRATIVE CODE (TAC) § 24.25(b)(2)(G)].
METER CONVERSION FEE

SEASONAL RECONNECTION FEE:

BASE RATE FOR METER SIZE TIMES NUMBER OF MONTHS OFF THE SYSTEM NOT TO EXCEED SIX MONTHS WHEN LEAVE AND RETURN WITHIN A TWELVE-MONTH PERIOD.

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS CHANGE OF SIZE OF AN EXISTING METER OR

CHANGE IS REQUIRED BY MATERIAL CHANGE IN CUSTOMERS SERVICE DEMAND.

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0 EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

(Formerly Caney Creek Utilities, Inc.) Subdivision – Caney Creek Utility

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size	Monthly Minimum Charge	Gallonage Charge		
5/8" or 3/4"	\$46.20 (includes 5000 gallons)	\$2.10 per 1,000 gallons over the minimum)		
FORM OF PAYMENT: The utility will accept the following forms of payment: Cash X, Check X, Money Order X, Credit Card, Other (specify) THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.				
PUC RULES REQ				
Section 1.02 - Miscel	laneous Fees			
TAP FEE COVE	RS THE UTILITY'S COSTS FOR MATERIA 78" or 3/4" METER. AN ADDITIONAL FEE	ALS AND LABOR TO INSTALL A STANDARD TO COVER UNIQUE COSTS IS PERMITTED IF		
TAP FEE (Unique co	osts) A ROAD BORE FOR CUSTOMERS OUTSIDE			
TAP FEE (Large met	er) UTILITY'S ACTUAL COST FOR MATERIALS	Actual Cost S AND LABOR FOR METER SIZE INSTALLED.		
METER RELOCATI THIS FEE MAY I	ON FEE	Relocation Cost. Not to Exceed Tap Fee THAT AN EXISTING METER BE RELOCATED.		
THIS FEE WHICH A SECOND MET	I SHOULD REFLECT THE UTILITY'S COST	MAY BE CHARGED IF A CUSTOMER REQUESTS ND THE TEST INDICATES THAT THE METER IS 325.		

(Formerly Caney Creek Utilities, Inc.) Subdivision – Caney Creek Utility

(Utility Name)

SECTION 1.0 — RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):
a) Nonpayment of bill (Maximum \$25.00)
b) Customer's request that service be disconnected <u>\$25.00</u>
SEASONAL RECONNECT FEE THE SEASONAL RECONNECT FEE SHALL BE CHARGED TO ANY CUSTOMER WHOSE SERVICE HAS BEEN DISCONNECTED AND WHO APPLIES FOR SERVICE TO BE RESTORED IN LESS THAN TWELVE MONTHS. THE CHARGE SHALL BELIMITED TO THE NUMBER OF MONTHS OF NONUSE (NOT TO EXCEED 6 MONTHS) TIMES THE MINIMUM MONTHLY BILL FOR WATER SERVICE.
TRANSFER FEE \$75.00
TRANSFER FEE
LATE CHARGE (EITHER \$5,00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE \$25.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE
LINE EXTENSION AND CONSTRUCTION CHARGES: REFER TO SECTION 3.0EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

<u>T & W Water Service Company dba Blue Topaz Utilities</u> Water Utility Tariff Page No. 6a

(Formerly Water Necessities, Inc.)

Subdivisions - Claire Street Water System, Corbett Water System, Country Wood Estates, Dairyland Heights, Enchanted Forest, Riverbend Water System, Timer Water System, Whispering Pines, Yeager Estates

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 – Rates

Meter Size 5/8" or 3/4" 1" 11/2" 2" 3"	Monthly Minimum Charge \$40.00 (Includes 0 gallons) \$100.00 \$200.00 \$320.00 \$600.00	Gallonage Charge \$3.75 per 1,000 gallons
	utility will accept the following forn Order X, Credit Card, Other (S	
THE UTILITY MAY REQUIRE MADE USING MORE THAN PAYMENTS. AT THE CUSTO	EXACT CHANGE FOR PAYMENTS AND \$1.00 IN SMALL COINS. A WRITTEN I MER'S OPTION, ANY BILLING TRANSAC JET, THIS INCLUDES THE UTILITY SENDIN	MAY REFUSE TO ACCEPT PAYMENTS RECEIPT WILL BE GIVEN FOR CASH TION OR COMMUNICATION MAY BE
PUC RULES REQUIRE THE U	ENT TILITY TO COLLECT A FEE OF ONE PERCIEXAS COMMISSION ON ENVIRONMENTA	CENT OF THE RETAIL MONTHLY BILL
Section 1.02 - Miscellaneous	Fees	
	TILITY'S COSTS FOR MATERIALS AND LAI METER. AN ADDITIONAL FEE TO COVER	3OR TO INSTALL A STANDARD
TAP FEE (Unique costs)	BORE FOR CUSTOMERS OUTSIDE OF SUBI	Actual Cost DIVISIONS OR RESIDENTIAL AREAS.
TAP FEE (Large meter)	S ACTUAL COST FOR MATERIALS AND LA	ABOR FOR METER SIZE INSTALLED.
	E	
A SECOND METER TEST	D REFLECT THE UTILITY'S COST MAY BE WITHIN A TWO-YEAR PERIOD AND THE LY. THE FEE MAY NOT EXCEED \$25.	

T & W Water Service Company dba Blue Topaz Utilities Water Utility Tariff Page No. 6b

LOCATION WHEN THE SERVICE IS NOT DISCONNECTED

(Formerly Water Necessities, Inc.)

Subdivisions - Claire Street Water System, Corbett Water System, Country Wood Estates, Dairyland Heights, Enchanted Forest, Riverbend Water System, Timer Water System, Whispering Pines, Yeager Estates

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- a) Nonpayment of bill (Maximum \$25.00)......\$25.00
- b) Customer's request that service be disconnected \$35.00
- TRANSFER FEE \$35.00 THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE
- A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.
- RETURNED CHECK CHARGE\$25.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
- CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)......\$50.00

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE

INCREASES IN INSPECTION THES AND WATER TESTING COSTS IMPOSED BY STATE OR FEDERAL LAW MAY BE PASSED THROUGH AS AN ADJUSTMENT TO THE MONTHLY BASE RATE CHARGE UNDER THE TERMS AND CONDITIONS IN [16 TAC § 24.25(b)(2)(G)] AFTER NOTICE TO CUSTOMERS AND UPON WRITTEN APPROVAL BY THE PUC.

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Subdivision - New Forest Estates Water System

(Utility Name)

SECTION 1.0 - RATE SCHEDULE

Section 1.01 - Rates

Meter Size 5/8" x 3/4" 3/4" 1" 11/2" 2" 3"	Monthly Minimum Charge \$30.00 (Includes 0 gallons) \$45.00 \$75.00 \$150.00 \$240.00 \$450.00	Gallonage Charge \$3.06 per 1000 gallons
Cash_X_, Check_X_		
PUC RULES REQ		ONE PERCENT OF THE RETAIL MONTHLY BILL
Section 1.02 - Miscel	laneous Fees	
TAP FEE COVE	RS THE UTILITY'S COSTS FOR MATERIA /8" or 3/4" METER. AN ADDITIONAL FEE	J.S AND LABOR TO INSTALL A STANDARD TO COVER UNIQUE COSTS IS PERMITTED IF
		OF SUBDIVISIONS OR RESIDENTIAL AREAS.
		Actual Cost AND LABOR FOR METER SIZE INSTALLED.
		Relocation Cost, Not to Exceed Tap Fee THAT AN EXISTING METER BERELOCATED.
THIS FEE WHICI A SECOND MET	H SHOULD REFLECT THE UTILITY'S COST	MAY BE CHARGED IF A CUSTOMER REQUESTS ND THE TEST INDICATES THAT THE METER IS 325.

Subdivision - New Forest Estates Water System

(Utility Name)

SECTION 1.0 - RATE SCHEDULE (Cont.)

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF)

- a) Nonpayment of bill (Maximum \$25.00)......\$25.00
- b) Customer's request that service be disconnected \$35.00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) \$5,00

PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINOUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE\$25.00

RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50).....\$50.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT......1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16] TAC § 24.25(b)(2)(G)

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Subdivisions - Northwoods, Breakaway Trails

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size 5/8" or 3/4" 1" 1½" 2" 3"	Monthly Minimum Charges \$34.00 (Includes @ gallons) \$85.00 \$170.00 \$272.00 \$510.00	<u>ge</u>	Gallonage Charge \$4.31 per 1,000 gallons
Cash_X_, Check_X_	, Money Order_X_, Credit	the following forms of payment Card, Other (specify) FOR PAYMENTS AND MAY REFUSE COINS. A WRITTEN RECEIPT WILL	TO ACCEPT PAYMENTS
PUC RULES REQ		CT A FEE OF ONE PERCENT OF THE	
Section 1.02 - Miscel	laneous Fees		
TAPEE		.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	\$500.00
TAP FEE COVE	RS THE UTILITY'S COSTS FO /8" or 3/4" METER. AN ADDIT	OR MATERIALS AND LABOR TO FIONAL FEE TO COVER UNIQUE O	INSTALL A STANDARD
TAP FFF (Unique co	nete)	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Actual Cost
		RS OUTSIDE OF SUBDIVISIONS OR	
TAP FEE (Large met	ter)		Actual Cost
TAR TEE (Earge me	UTILITY'S ACTUAL COST FOR	MATERIALS AND LABOR FOR ME	TER SIZE INSTALLED.
		Actual Relocation Cost, N	
THIS FEE MAY I	BE CHARGED IF A CUSTOMER	REQUESTS THAT AN EXISTING ME	TER BE RELOCATED.
METER TEST FEE			\$25.00
THIS FEE WHICH	H SHOULD REFLECT THE UTIL	ITY'S COST MAY BE CHARGED IF A	A CUSTOMER REQUESTS

A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS

RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

Subdivisions - Northwoods, Breakaway Trails

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

a)	Nonpayment of bill	(Maximum \$25.00)\$25.00
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b) Customer's request that service be disconnected\$35.00

TRANSFER FEE \$35,00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)\$5.00

PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINOUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE \$30.00

RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)......\$50.00

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

(Formerly G. Kelly Brewer) **Subdivisions – Kinard Estates**

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 – Rates

Effective May 1, 2021

Meter Size 5/8" or 3/4"	Monthly Minimum Charge \$39.90 (Includes @ gallons)		Gallonage Charge \$3.94 per 1,000 gallons
1"	\$59.85		
1½" 2"	\$199.50 \$319.20		
3"	\$598.50		
FORM OF PAYMEN	NT: The utility will accept the follow	ving forms of paymer	nt:
Cash_X_, Check_X_	, Money Order X, Credit Card	Other (specify)	
	AY REQUIRE EXACT CHANGE FOR PAYMI MORE THAN \$1.00 IN SMALL COINS. A		
REGULATORY AS	SESSMENT	***************************************	<u>1.0%</u>
PUC RULES REC	UIRE THE UTILITY TO COLLECT A FEE OF FEES TO THE TCEQ.	ONE PERCENT OF THE	RETAIL MONTHLY BILL
Section 1.02 - Miscel	laneous Fees		
TAP FEE			\$500.00
TAP FEE COVI	RS THE UTILITY'S COSTS FOR MATERI /8" or 3/4" METER. AN ADDITIONAL FEI	ALS AND LABOR TO I	INSTALL A STANDARD
TAP FEE (Unique co	osts)		Actual Cost
FOR EXAMPLE,	A ROAD BORE FOR CUSTOMERS OUTSIDE	E OF SUBDIVISIONS OR	RESIDENTIAL AREAS.
	ter) UTILITY'S ACTUAL COST FOR MATERIAI		
METER RELOCAT	ION FEEActua	l Relocation Cost, N	ot to Exceed Tap Fee
	BE CHARGED IF A CUSTOMER REQUESTS		

(Formerly G. Kelly Brewer)

Subdivisions – Kinard Estates

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

METER TEST FEE THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS
THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.
RECONNECTION FEE
THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):
a) Nonpayment of bill (Maximum \$25.00)\$25.00
b) Customer's request that service be disconnected
TRANSFER FEE \$35.00
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.
RETURNED CHECK CHARGE\$25.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0-EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

SECTION 2.0 - SERVICE RULES AND REGULATIONS

The utility will have the most current Public Utility Commission of Texas (PUCT or commission) rules relating to Water and Wastewater Utility regulations, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or commission approved changes to the Rules supersede any rules or requirements in this tariff.

Section 2.01 - Application for Water Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff), will be signed by the applicant, any required fees (deposits, reconnect, tap, extension fees, etc. as applicable) will be paid and easements, if required, will be granted before service is provided by the utility. A separate application or contract will be made for each service location.

Section 2.02 - Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the PUCT Rules. In the event that the utility refuses to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant that a complaint may be filed with the commission.

Section 2.03 - Fees and Charges & Easements Required Before Service Can Be Connected

(A) Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit as provided for in Section 1.02 - Miscellaneous Fees of this tariff. The utility will keep records of the deposit and credit interest in accordance with PUCT Rules.

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

<u>Refund of deposit</u> - If service is not connected, or after disconnection of service, the Utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The Utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any residential customer who has paid 18 consecutive billings without being delinquent. Deposits from non-residential customers may be held as long as that customer takes service.

(B) Tap or Reconnect Fees

A new customer requesting service at a location where service has not previously been provided must pay a tap fee as provided in Section 1. A customer requesting service where service has previously been provided must pay a reconnect fee as provided in Section 1. Any applicant or existing customer required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to request for payment and/or commencement of construction. If the applicant or existing customer does not believe that these costs are reasonable or necessary, the applicant or existing customer shall be informed of their right to appeal such costs to the PUCT or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's or existing customer's property(ies) is located.

Fees in addition to the regular tap fee may be charged if listed specifically in Section 1 to cover unique costs not normally incurred as permitted by 16 TAC § 24.163(a)(1)(C). For example, a road bore for customers outside a subdivision or residential area could be considered a unique cost.

(C) Easement Requirement

Where recorded public utility easements on the service applicant's property do not exist or public road right-of-way easements are not available to access the applicant's property, the utility may require the applicant to provide it with a permanent recorded public utility easement on and across the applicant's real property sufficient to provide service to that applicant. Such easement(s) shall not be used for the construction of production, storage, transmission or pressure facilities unless they are needed for adequate service to that applicant.

Section 2.04 - Utility Response to Applications for Service

After the applicant has met all the requirements, conditions and regulations for service, the utility will install tap, meter and utility cut-off valve and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Except for good cause where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

Section 2.05 - Customer Responsibility

The customer will be responsible for furnishing and laying the necessary customer service pipe from the meter location to the place of consumption. Customers will not be allowed to use the utility's cutoff valve on the utility's side of the meter. Existing customers may install cutoff valves on their side of the meter and are encouraged to do so. All new customers may be required to install and maintain a cutoff valve on their side of the meter.

No direct connection between a public water supply system and any potential source of contamination or between a public water supply system and a private water source (ex. private well) will be allowed. A customer shall not connect, or allow any other person or party to connect, onto any water lines on his premises.

Section 2.06 - Customer Service Inspections

Applicants for new service connections or facilities which have undergone extensive plumbing modifications are required to furnish the utility a completed customer service inspection certificate. The inspection certificate shall certify that the establishment is in compliance with the Texas Commission on Environmental Quality (TCEQ) Rules and Regulations for Public Water Systems, Title 30 Texas Administrative Code (TAC) §Section 290.46(i). The utility is not required to perform these inspections for the applicant/customer, but will assist the applicant/customer in locating and obtaining the services of a certified inspector.

Section 2.07 - Back Flow Prevention Devices

No water connection shall be allowed to any residence or establishment where an actual or potential contamination hazard exists unless the public water facilities are protected from contamination by either an approved air gap, backflow prevention assembly, or other approved device. The type of device or backflow prevention assembly required shall be determined by the specific potential hazard identified in 30 TAC §290.47(f) Appendix F, Assessment of Hazards and Selection of Assemblies of the TCEO Rules and Regulations for Public Water Systems.

The use of a backflow prevention assembly at the service connection shall be considered as additional backflow protection and shall not negate the use of backflow protection on internal hazards as outlined and enforced by local plumbing codes. When a customer service inspection certificate indicates that an adequate internal cross-connection control program is in effect, backflow protection at the water service entrance or meter is not required.

At any residence or establishment where it has been determined by a customer service inspection, that there is no actual or potential contamination hazard, as referenced in 30 TAC §290.47(f) Appendix F, Assessment of Hazards and Selection of Assemblies of the TCEQ Rules and Regulations for Public Water Systems, then a backflow prevention assembly or device is not required. Outside hose bibs do require, at a minimum, the installation and maintenance of a working atmospheric vacuum breaker.

All backflow prevention assemblies or devices shall be tested upon installation by a TCEQ certified backflow prevention assembly tester and certified to be operating within specifications. Backflow prevention assemblies which are installed to provide protection against health hazards must also be tested and certified to be operating within specifications at least annually by a certified backflow prevention assembly tester.

If the utility determines that a backflow prevention assembly or device is required, the utility will provide the customer or applicant with a list of TCEQ certified backflow prevention assembly testers. The customer will be responsible for the cost of installation and testing, if any, of backflow prevention assembly or device. The customer should contact several qualified installers to compare prices before installation. The customer must pay for any required maintenance and annual testing and must furnish a copy of the test results demonstrating that the assembly is functioning properly to the utility within 30 days after the anniversary date of the installation unless a different date is agreed upon.

Section 2.08 - Access to Customer's Premises

The utility will have the right of access to the customer's premises at all reasonable times for the purpose of installing, testing, inspecting or repairing water mains or other equipment used in connection with its provision of water service, or for the purpose of removing its property and disconnecting lines, and for all other purposes necessary to the operation of the utility system including inspecting the customer's plumbing for code, plumbing or tariff violations. The customer shall allow the utility and its personnel access to the customer's property to conduct any water quality tests or inspections required by law. Unless necessary to respond to equipment failure, leak or other condition creating an immediate threat to public health and safety or the continued provision of adequate utility service to others, such entry upon the customer's property shall be during normal business hours and the utility personnel will attempt to notify the customer that they will be working on the customer's property. The customer may require any utility representative, employee, contractor, or agent seeking to make such entry identify themselves, their affiliation with the utility. and the purpose of their entry.

All customers or service applicants shall provide access to meters and utility cutoff valves at all times reasonably necessary to conduct ordinary utility business and after normal business hours as needed to protect and preserve the integrity of the public drinking water supply.

Section 2.09 - Meter Requirements, Readings, and Testing

One meter is required for each residential, commercial, or industrial connection. All water sold by the utility will be billed based on meter measurements. The utility will provide, install, own and maintain meters to measure amounts of water consumed by its customers.

Meters will be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period unless otherwise authorized by the Commission.

Meter tests. The utility will, upon the request of a customer, and, if the customer so desires, in his or her presence or in that of his or her authorized representative, make without charge a test of the accuracy of the customer's meter. If the customer asks to observe the test, the test will be made during the utility's normal working hours at a time convenient to the customer. Whenever possible, the test will be made on the customer's premises, but may, at the utility's discretion, be made at the utility's testing facility. If within a period of two years the customer requests a new test, the utility will make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the utility will charge the customer a fee which reflects the cost to test the meter up to a maximum \$25 for a residential customer. Following the completion of any requested test, the utility will promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

Section 2.10 - Billing

(A) Regular Billing

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance. Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the utility or the utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next workday after the due date.

(B) Late Fees

A late penalty of either \$5.00 or 10.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

(C) Information on Bill

Each bill will provide all information required by the PUCT Rules. For each of the systems it operates, the utility will maintain and note on the monthly bill a local or toll-free telephone number (or numbers) to which customers can direct questions about their utility service.

(D) Prorated Bills

If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

Section 2.11- Payments

All payments for utility service shall be delivered or mailed to the utility's business office. If the business office fails to receive payment prior to the time of noticed disconnection for non-payment of a delinquent account, service will be terminated as scheduled. Utility service crews shall not be allowed to collect payments on customer accounts in the field.

Payment of an account by any means that has been dishonored and returned by the payor or payee's bank, shall be deemed to be delinquent. All returned payments must be redeemed with cash or valid money order. If a customer has two returned payments within a twelve month period, the customer shall be required to pay a deposit if one has not already been paid.

Section 2.12 - Service Disconnection

(A) With Notice

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the PUCT Rules.

B) Without Notice

Utility service may also be disconnected without notice for reasons as described in the PUCT Rules.

Section 2.13 - Reconnection of Service

Utility personnel must be available during normal business hours to accept payments on the day service is disconnected and the following day unless service was disconnected at the customer's request or due to a hazardous condition.

Service will be reconnected within 36 hours after the past due bill, reconnect fees and any other outstanding charges are paid or the conditions which caused service to be disconnected are corrected.

Section 2.14 - Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

Section 2.15 - Quality of Service

The utility will plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Unless otherwise authorized by the TCEQ, the utility will maintain facilities as described in the TCEQ Rules and Regulations for Public Water Systems.

Section 2.16 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he has recourse through either the TCEQ or PUCT complaint process, depending on the nature of the complaint. Pending resolution of a complaint, the commission may require continuation or restoration of service.

The utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the commission.

Section 2.17 - Customer Liability

Customer shall be liable for any damage or injury to utility-owned property shown to be caused by the customer.

SECTION 3.0--EXTENSION POLICY

Section 3.01 - Standard Extension Requirements

LINE EXTENSION AND CONSTRUCTION CHARGES: NO CONTRIBUTION IN AID OF CONSTRUCTION MAY BE REQUIRED OF ANY CUSTOMER EXCEPT AS PROVIDED FOR IN THIS APPROVED EXTENSION POLICY.

The utility is not required to extend service to any applicant outside of its certified service area and will only do so under terms and conditions mutually agreeable to the utility and the applicant, in compliance with PUCT rules and policies, and upon extension of the utility's certified service area boundaries by the PUCT.

The applicant for service will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

Section 3.02 - Costs Utilities and Service Applicants Shall Bear

Within its certified area, the utility will pay the cost of the first 200 feet of any water main or distribution line necessary to extend service to an individual residential customer within a platted subdivision.

However, if the residential customer requesting service purchased the property after the developer was notified in writing of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

Residential customers will be charged the equivalent of the costs of extending service to their property from the nearest transmission or distribution line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the additional cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

Unless an exception is granted by the PUCT, the residential service applicant shall not be required to pay for costs of main extensions greater than 2" in diameter for water distribution and pressure wastewater collection lines and 6" in diameter for gravity wastewater lines.

Exceptions may be granted by the PUCT if:

- adequate service cannot be provided to the applicant using the maximum line sizes listed due to distance or elevation, in which case, it shall be the utility's burden to justify that a larger diameter pipe is required for adequate service;
- or larger minimum line sizes are required under subdivision platting requirements or building codes of municipalities within whose corporate limits or extraterritorial jurisdiction the point of use is located; or the residential service applicant is located outside the CCN service area.

SECTION 3.0--EXTENSION POLICY (Continued)

If an exception is granted by the PUCT, the utility shall establish a proportional cost plan for the specific extension or a rebate plan which may be limited to seven years to return the portion of the applicant's costs for oversizing as new customers are added to ensure that future applicants for service on the line pay at least as much as the initial service applicant.

For purposes of determining the costs that service applicants shall pay, commercial customers with service demands greater than residential customer demands in the certified area, industrial, and wholesale customers shall be treated as developers. A service applicant requesting a one inch meter for a lawn sprinkler system to service a residential lot is not considered nonstandard service.

If an applicant requires service other than the standard service provided by the utility, such applicant will be required to pay all expenses incurred by the utility in excess of the expenses that would be incurred in providing the standard service and connection beyond 200 feet and throughout his property including the cost of all necessary transmission facilities.

The utility will bear the full cost of any over-sizing of water mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional production, storage, or treatment facilities. Contributions in aid of construction may not be required of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

Section 3.03 - Contributions in Aid of Construction

Developers may be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with TCEQ minimum design criteria for facilities used in the production, transmission, pumping, or treatment of water or TCEQ minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for water production, treatment, pumping, storage and transmission.

SECTION 3.0--EXTENSION POLICY (Continued)

Any service extension to a subdivision (recorded or unrecorded) may be subject to the provisions and restrictions of 16 TAC § 24.163(c). When a developer wishes to extend the system to prepare to service multiple new connections, the charge shall be the cost of such extension, plus a pro-rata charge for facilities which must be committed to such extension compliant with the TCEQ minimum design criteria. As provided by 16 TAC § 24.163(c)(4), for purposes of this section, commercial, industrial, and wholesale customers shall be treated as developers.

A utility may only charge a developer standby fees for unrecovered costs of facilities committed to a developer's property under the following circumstances:

- Under a contract and only in accordance with the terms of the contract; or
- if service is not being provided to a lot or lots within two years after installation of facilities necessary to provide service to the lots has been completed and if the standby fees are included on the utilities approved tariff after a rate change application has been filed. The fees cannot be billed to the developer or collected until the standby fees have been approved by the commission or executive director.

for purposes of this section, a manufactured housing rental community can only be charged standby fees under a contract or if the utility installs the facilities necessary to provide individually metered service to each of the rental lots or spaces in the community.

Section 3.04 - Appealing Connection Costs

The imposition of additional extension costs or charges as provided by Sections 3.0 - Extension Policy of this tariff shall be subject to appeal as provided in this tariff, PUCT rules, or the rules of such other regulatory authority as may have jurisdiction over the utility's rates and services. Any applicant required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to payment and/or commencement of construction. If the applicant does not believe that these costs are reasonable or necessary, the applicant shall be informed of the right to appeal such costs to the PUCT or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's property(ies) is located.

Section 3.05 - Applying for Service

The utility will provide a written service application form to the applicant for each request for service received by the utility's business offices. A separate application shall be required for each potential service location if more than one service connection is desired by any individual applicant. Service application forms will be available at the utility's business office during normal weekday business hours. Service applications will be sent by prepaid first class United States mail to the address provided by the applicant upon request. Completed applications should be returned by hand delivery in case there are questions which might delay fulfilling the service request. Completed service applications may be submitted by mail if hand delivery is not possible.

SECTION 3.0--EXTENSION POLICY (Continued)

Where a new tap or service connection is required, the service applicant shall be required to submit a written service application and request that a tap be made. A diagram, map, plat, or written metes and bounds description of precisely where the applicant desires each tap or service connection is to be made and, if necessary, where the meter is to be installed, along the applicant's property line may also be required with the tap request. The actual point of connection and meter installation must be readily accessible to utility personnel for inspection, servicing, and meter reading while being reasonably secure from damage by vehicles and mowers. If the utility has more than one main adjacent to the service applicant's property, the tap or service connection will be made to the utility's nearest service main with adequate capacity to service the applicant's full potential service demand. Beyond the initial 200 feet, the customer shall bear only the equivalent cost of extending from the nearest main. If the tap or service connection cannot be made at the applicant's desired location, it will be made at another location mutually acceptable to the applicant and the utility. If no agreement on location can be made, the applicant may refer the matter to the PUCT for resolution.

Section 3.06 - Qualified Service Applicant

A "qualified service applicant" is an applicant who has: (1) met all of the utility's requirements for service contained in this tariff, PUCT rules and/or PUCT order, (2) has made payment or made arrangement for payment of tap fees, (3) has provided all easements and rights-of-way required to provide service to the requested location, (4) delivered an executed customer service inspection certificate to the utility, if applicable, and (5) has executed a customer service application for each location to which service is being requested.

The utility shall serve each qualified service applicant within its certified service area as soon as practical after receiving a completed service application. All service requests will be fulfilled within the time limits prescribed by PUCT rules once the applicant has met all conditions precedent to achieving "qualified service applicant" status. If a service request cannot be fulfilled within the required period, the applicant shall be notified in writing of the delay, its cause and the anticipated date that service will be available. The PUCT service dates shall not become applicable until the service applicant has met all conditions precedent to becoming a qualified service applicant as defined by PUCT rules.

Section 3.07 - Developer Requirements

As a condition of service to a new subdivision, the utility shall require a developer (as defined by PUCT rule) to provide permanent recorded public utility easements as a condition of service to any location within the developer's property.

APPENDIX A - DROUGHT CONTINGENCY PLAN
(This page incorporates by reference the utility's Drought Contingency Plan, as approved and periodically amended by the Texas Commission on Environmental Quality.)

APPENDIX B -- SAMPLE SERVICE AGREEMENT (Utility Must Attach Blank Copy)

APPENDIX C -- APPLICATION FOR SERVICE (Utility Must Attach Blank Copy)



SEWER UTILITY TARIFF Docket Number 54758

T & W Water Service Company dba Blue Topaz Utilities (Utility Name)

12284 FM 3083 (Business Address)

Conroe, Texas 77301 (City, State, Zip Code) (City, State, Zip Code) 281-367-9566, 800-256-2636 (Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

21127

This tariff is effective in the following county(ies): Fort Bend, Jefferson, Montgomery

This tariff is effective in the following cities or unincorporated towns (if any):

None

This tariff is effective in the following subdivisions or systems:

The Cove At Taylor Landing - WQ0013565001 Hunter's Point and Tealwood (WQ#120232-001) Venterra Fulshear WWTP - WQ0015975001

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SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size	Monthly Minimum Charge	Gallonage Charge
5/8" or 3/4" 1" 1½" 2" 3" 4"	\$35.00 (Includes 2,000 gallons) \$40.00 \$65.00 \$105.00 \$175.00 \$310.00	\$4.85 per 1,000 gallons, 1 \$500,000 gallons
Volume charges are	determined based on average consumptio	on for winter period which includes the

Volume charges are determined based on average consumption for winter period which includes the following months: October thru March

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X	_, Money Order	_X_, Credit	Card, Oth	er (specify)	
THE UTILITY	MAY REQUIRE EXA	CT CHANGE F	FOR PAYMENTS AND	D MAY REFUSE TO AC	CEPT PAYMENTS
MADE USING PAYMENTS.	MORE THAN \$1.00) IN SMALL C	COINS. A WRITTEN	RECEIPT WILL BE O	GIVEN FOR CASH

REGULATORY ASSESSMENT		1.0%
PUBLIC UTILITY COMMISSION (PUCT)	RULES REQUIRE THE UTILIT	TY TO COLLECT A FEE OF ONE
PERCENT OF THE RETAIL MONTHLY		
ENVIRONMENTAL QUALITY (TCEQ).		

TAP FEE	***************************************	\$900.00
TAP FEE COVERS THE UTILITYS	S COSTS FOR MATERIALS AND	LABOR TO INSTALL A STANDARD
RESIDENTIAL 5/8" or 3/4" METER	. AN ADDITIONAL FEE TO COV	VER UNIQUE COSTS IS PERMITTED IF
LISTED ON THIS TARIFF.		

TAP FEE (Large Connection Tap)	Actual (<u>Cost</u>
TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR TAP SIZE INST	ALLED.	

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

Section 1.02 – Miscellaneous Fees

REC	ONN	(ECT)	ION.	FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- Nonpayment of bill (Maximum \$25.00) \$25.00
- b) Other than nonpayment \$40.00

TRANSFER FEE \$40.00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL).....\$5.00

PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINOUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE CLAUSE:

WHEN AUTHORIZED IN WRITING BY THE COMMISSION AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING, [16 TAC § 24.25(b)(2)(F)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Hunter's Point and Tealwood (Formerly Caney Creek)

(Utility Name)

SECTION 1.0 — RATE SCHEDULE

Section 1.01 - Rates

Monthly Minimum Charge Meter Size

5/8" or 3/4" \$46.20 (Flat Rate)

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card, Other (specify)

THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS, A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT THOSE FEES TO TCEQ.

Section 1.02 - Miscellaneous Fees

TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.

TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

Hunter's Point and Tealwood (Formerly Caney Creek) (Utility Name)

SECTION 1.0 — RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): a) Nonpayment of bill (Maximum \$25.00)
SEASONAL RECONNECT FEE. \$264.00 THE SEASONAL RECONNECT FEE SHALL BE CHARGED TO ANY CUSTOMER WHOSE SERVICE HAS BEEN DISCONNECTED AND WHO APPLIES FOR SERVICE TO BE RESTORED IN LESS THAN TWELVE MONTHS. THE CHARGE SHALL BE LIMITED TO THE NUMBER OF MONTHS OF NONUSE (NOT TO EXCEED 6 MONTHS) TIMES THE MINIMUM MONTHLY BILL FOR WATER SERVICE.
TDANSEED EEE
TRANSFER FEE
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE\$25.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE
LINE EXTENSION AND CONSTRUCTION CHARGES: REFER TO SECTION 3.0-EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

SECTION 2.0 - SERVICE RULES AND POLICIES

The Utility will have the most current Public Utility Commission of Texas (PUCT or Commission) Rules, Chapter 24, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or Commission approved changes to the Rules supersede any rules or requirements in this tariff.

Section 2.01 - Application for Sewer Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff), will be signed by the applicant, any required fees (deposits, reconnect, tap, extension fees, etc. as applicable) will be paid and easements, if required, will be granted before service is provided by the utility. A separate application or contract will be made for each service location.

Section 2.02 – Refusal of Service

The Utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the Commission rules. In the event that the Utility refuses to serve an applicant, the Utility will inform the applicant in writing of the basis of its refusal. The Utility is also required to inform the applicant that a complaint may be filed with the Commission.

Section 2.03 – Fees and Charges and Easements Required Before Service Can Be Connected

(A) Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the Utility, the applicant may be required to pay a deposit as provided for in Section 1.02 – Miscellaneous Fees of this tariff. The Utility will keep records of the deposit and credit interest in accordance with Commission rules.

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the Utility or another water or sewer utility that accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the Utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

<u>Refund of deposit</u> - If service is not connected, or after disconnection of service, the Utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The Utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any residential customer who has paid 18 consecutive billings without being delinquent. Deposits from non-residential customers may be held as long as that customer takes service.

(B) Tap or Reconnect Fees

A new customer requesting service at a location where service has not previously been provided must pay a tap fee as provided in Section 1. A customer requesting service where service has previously been provided must pay a reconnect fee as provided in Section 1. Any applicant or existing customer required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to request for payment and/or commencement of construction. If the applicant or existing customer does not believe that these costs are reasonable or necessary, the applicant or existing customer shall be informed of their right to appeal such costs to the Commission or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's or existing customer's property (ies) is located.

Fees in addition to the regular tap fee may be charged to cover unique costs not normally incurred as permitted by 16 TAC § 24.163(b)(1)(C) if they are listed on this approved tariff. For example, a road bore for customers outside a subdivision or residential area could be considered a unique cost.

(C) Easement Requirement

Where recorded public utility easements on the service applicant's property do not exist or public road right-of-way easements are not available to access the applicant's property, the utility may require the applicant to provide it with a permanent recorded public utility easement on and across the applicant's real property sufficient to provide service to that applicant. Such easement(s) shall not be used for the construction of production, storage, transmission or pressure facilities unless they are needed for adequate service to that applicant.

Section 2.04 - Utility Response to Applications for Service

After the applicant has met all the requirements, conditions and regulations for service, the utility will install tap and utility cut-off and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Except for good cause where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

Section 2.05 - Customer Responsibility

The customer will be responsible for furnishing and laying the necessary customer service pipe from the tap location to the place of consumption. Customers will not be allowed to use the utility's cutoff.

Section 2.06 Access to Customer's Premises

All customers or service applicants shall provide access to utility cutoffs at all times reasonably necessary to conduct ordinary utility business and after normal business hours as needed to protect and preserve the integrity of the public drinking water supply.

Section 2.07 - Billing

(A) Regular Billing

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance. Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the utility or the utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next workday after the due date.

(B) Late Fees

A late penalty of either \$5.00 or 10.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

(C) Information on Bill

Each bill will provide all information required by the Commission rules. For each of the systems it operates, the utility will maintain and note on the monthly bill a local or toll-free telephone number (or numbers) to which customers can direct questions about their utility service.

(D) Prorated Bills

If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

Section 2.08 - Payments

All payments for utility service shall be delivered or mailed to the utility's business office. If the business office fails to receive payment prior to the time of noticed disconnection for non-payment of a delinquent account, service will be terminated as scheduled. Utility service crews shall not be allowed to collect payments on customer accounts in the field.

Payment of an account by any means that has been dishonored and returned by the payor or payee's bank shall be deemed to be delinquent. All returned payments must be redeemed with cash or valid money order. If a customer has two returned payments within a twelve month period, the customer shall be required to pay a deposit if one has not already been paid.

Section 2.09 - Service Disconnection

(A) With Notice

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the Commission rules.

(B) Without Notice

Utility service may also be disconnected without notice for reasons as described in the Commission rules.

Section 2.10 - Reconnection of Service

Utility personnel must be available during normal business hours to accept payments on the day service is disconnected and the following day unless service was disconnected at the customer's request or due to a hazardous condition.

Service will be reconnected within 24 hours after the past due bill, reconnect fees and any other outstanding charges are paid or the conditions which caused service to be disconnected are corrected.

Section 2.11 - Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

Section 2.12 - Quality of Service

The Utility will plan, furnish, and maintain and operate production, treatment, storage, transmission, and collection facilities of sufficient size and capacity to provide continuous and adequate service for all reasonable consumer uses and to treat sewage and discharge effluent of the quality required by its discharge permit issued by the TCEQ. Unless otherwise authorized by the TCEQ, the Utility will maintain facilities as described in the TCEQ Rules.

Section 2.13 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the Utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the Utility's response, the Utility must advise the complainant that he has recourse through the PUCT complaint process. Pending resolution of a complaint, the Commission may require continuation or restoration of service.

The Utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the Commission.

Section 2.14 - Customer Liability

Customer shall be liable for any damage or injury to utility-owned property shown to be caused by the customer.

SECTION 3.0 - EXTENSION POLICY

Section 3.01 - Standard Extension Requirements

Line Extension and Construction Charges: No Contribution In Aid of Construction may be required of any customer except as provided for in this approved extension policy.

The utility is not required to extend service to any applicant outside of its certified service area and will only do so under terms and conditions mutually agreeable to the utility and the applicant, in compliance with Commission rules and policies, and upon extension of the utility's certified service area boundaries by the Commission.

The applicant for service will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

Section 3.02 - Costs Utilities and Service Applicants Shall Bear

Within its certified area, the utility will pay the cost of the first 200 feet of any sewer collection line necessary to extend service to an individual residential customer within a platted subdivision.

However, if the residential customer requesting service purchased the property after the developer was notified in writing of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

Residential customers will be charged the equivalent of the costs of extending service to their property from the nearest collection line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the additional cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

Unless an exception is granted by the PUCT, the residential service applicant shall not be required to pay for costs of main extensions greater than 6" in diameter for gravity wastewater lines.

Exceptions may be granted by the PUCT if

- adequate service cannot be provided to the applicant using the maximum line sizes listed due to distance or elevation, in which case, it shall be the utility's burden to justify that a larger diameter pipe is required for adequate service;
- or larger minimum line sizes are required under subdivision platting requirements or building codes of municipalities within whose corporate limits or extraterritorial jurisdiction the point of use is located; or the residential service applicant is located outside the CCN service area.

SECTION 3.0 - EXTENSION POLICY (Continued)

If an exception is granted, the utility shall establish a proportional cost plan for the specific extension or a rebate plan which may be limited to seven years to return the portion of the applicant's costs for oversizing as new customers are added to ensure that future applicants for service on the line pay at least as much as the initial service applicant.

For purposes of determining the costs that service applicants shall pay, commercial customers with service demands greater than residential customer demands in the certified area, industrial, and wholesale customers shall be treated as developers.

If an applicant requires service other than the standard service provided by the utility, such applicant will be required to pay all expenses incurred by the utility in excess of the expenses that would be incurred in providing the standard service and connection beyond 200 feet and throughout his property including the cost of all necessary transmission facilities.

The utility will bear the full cost of any over-sizing of sewer mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional treatment facilities. Contributions in aid of construction <u>may not be required</u> of individual residential customers for production, storage, treatment, or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

Section 3.03 - Contributions in Aid of Construction

Developers may be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with the TCEQ minimum design criteria for facilities used in the production, collection, transmission, pumping, or treatment of sewage or the TCEQ minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for sewer treatment and collection.

Any service extension to a subdivision (recorded or unrecorded) may be subject to the provisions and restrictions of 16 TAC § 24.163(d). When a developer wishes to extend the system to prepare to service multiple new connections, the charge shall be the cost of such extension, plus a pro-rata charge for facilities which must be committed to such extension compliant with the TCEQ minimum design criteria. As provided by 16 TAC § 24.163(d)(4), for purposes of this section, commercial, industrial, and wholesale customers shall be treated as developers.

SECTION 3.0 - EXTENSION POLICY (Continued)

A utility may only charge a developer standby fees for unrecovered costs of facilities committed to a developer's property under the following circumstances:

- Under a contract and only in accordance with the terms of the contract; or
- if service is not being provided to a lot or lots within two years after installation of facilities necessary to provide service to the lots has been completed and if the standby fees are included on the utilities approved tariff after a rate change application has been filed. The fees cannot be billed to the developer or collected until the standby fees have been approved by the Commission or executive director.
- For purposes of this section, a manufactured housing rental community can only be charged standby fees under a contract or if the utility installs the facilities necessary to provide individually metered service to each of the rental lots or spaces in the community.

Section 3.04 - Appealing Connection Costs

The imposition of additional extension costs or charges as provided by Sections 3.0 - Extension Policy of this tariff shall be subject to appeal as provided in this tariff, Commission rules, or the rules of such other regulatory authority as may have jurisdiction over the utility's rates and services. Any applicant required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to payment and/or commencement of construction. If the applicant does not believe that these costs are reasonable or necessary, the applicant shall be informed of the right to appeal such costs to the Commission or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's property(ies) is located.

Section 3.05 - Applying for Service

The utility will provide a written service application form to the applicant for each request for service received by the utility's business offices. A separate application shall be required for each potential service location if more than one service connection is desired by any individual applicant. Service application forms will be available at the utility's business office during normal weekday business hours. Service applications will be sent by prepaid first class United States mail to the address provided by the applicant upon request. Completed applications should be returned by hand delivery in case there are questions which might delay fulfilling the service request. Completed service applications may be submitted by mail if hand delivery is not possible.

Where a new tap or service connection is required, the service applicant shall be required to submit a written service application and request that a tap be made. A diagram, map, plat, or written metes and bounds description of precisely where the applicant desires each tap or service connection is to be made and, if necessary, where the meter is to be installed, along the applicant's property line may also be required with the tap request. The actual point of connection and meter installation must be readily accessible to utility personnel for inspection, servicing, and meter reading while being reasonably secure from damage by vehicles and mowers. If the utility has more than one main adjacent to the service applicant's property, the tap or service connection will be made to the utility's nearest service main with adequate capacity to service the applicant's full potential service demand.

SECTION 3.0 - EXTENSION POLICY (Continued)

Beyond the initial 200 feet, the customer shall bear only the equivalent cost of extending from the nearest main. If the tap or service connection cannot be made at the applicant's desired location, it will be made at another location mutually acceptable to the applicant and the utility. If no agreement on location can be made, the applicant may refer the matter to the Commission for resolution.

Section 3.06 - Qualified Service Applicant

A "qualified service applicant" is an applicant who has: (1) met all of the utility's requirements for service contained in this tariff, Commission rules and/or order, (2) has made payment or made arrangement for payment of tap fees, (3) has provided all easements and rights-of-way required to provide service to the requested location, (4) delivered an executed customer service inspection certificate to the Utility, if applicable, and (5) has executed a customer service application for each location to which service is being requested.

The utility shall serve each qualified service applicant within its certified service area as soon as practical after receiving a completed service application. All service requests will be fulfilled within the time limits prescribed by Commission rules once the applicant has met all conditions precedent to achieving "qualified service applicant" status. If a service request cannot be fulfilled within the required period, the applicant shall be notified in writing of the delay, its cause and the anticipated date that service will be available. The Commission service dates shall not become applicable until the service applicant has met all conditions precedent to becoming a qualified service applicant as defined by Commission rules.

Section 3.07 - Developer Requirements

As a condition of service to a new subdivision, the utility shall require a developer (as defined by PUCT rule) to provide permanent recorded public utility easements as a condition of service to any location within the developer's property.