



Filing Receipt

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Item Number - 15

Good morning,

When we initially contacted someone with the Public Utility Commission regarding Frankston Rural Water, we were given the impression that due to our concerns we were welcome to gather 10% of the customers' signatures and the issue would be investigated. After the signatures were submitted, the PUC would make a determination as to whether the price increase was a reasonable increase or not and that would basically be the extent of it. It has come to our attention through all this that it is so much more than that and could possibly go to court. This is not something that we were prepared for nor are we financially able to hire an attorney to help us with this. There have been complaints from several people that use Frankston Rural Water on more issues than just the water rate, but we thought we could help with a rate review. (Some of the people we spoke with use bottled water because they are concerned about the safety/quality of the water). We do not know everyone on the list, we just went door to door asking people if they were satisfied or if they would like to sign the petition. We thought this would be something we could do to help the people in our area. Due to all the information that has come to light we would like to withdraw our appeal from the docket. We were under the impression our "appeal" was a "petition" and thought we had done our part to have this reviewed.

If you have any questions, please feel free to contact me.

Thank you.

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