



Control Number: 54683



Item Number: 7

## RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Mark Last Name: Zimmerle  
Phone Number: 281 658 6036 Fax Number: \_\_\_\_\_  
Email Address: ZIMMERLESMARK@YAHOO.COM  
Address, City, State: 23494 W. HERITAGE OAKS DR.  
Location where service is received: PORTER, TEXAS 77365  
(if different from the mailing address)

Please select the applicable :

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

IF lights go out we have no water. 6 days sometimes

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Mark Zimmerle Date: 3-9-23

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at  
**512-936-7136**

**NOTICE OF PROPOSED RATE CHANGE  
PURSUANT TO  
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

Enviro-Management

12625

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at [interchange.puc.texas.gov](http://interchange.puc.texas.gov). You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 14 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

**EFFECTIVE DATE OF PROPOSED INCREASE:** April 6, 2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

**Reason(s) for Proposed Rate Change:**Increase in expenses and labor**BILLING COMPARISON****Water**

Existing 5,000 gallons: \$ 51.81 /mo Proposed 5,000 gallons: \$ 84.48 /mo  
Existing 10,000 gallons: \$ 68.41 /mo Proposed 10,000 gallons: \$ 115.73 /mo

1 used 2K gallons ONLY

**Water – Pass Through Charges**

Existing 5,000 gallons: \$ 0.35 /mo Proposed 5,000 gallons: \$ /mo  
Existing 10,000 gallons: \$ 0.70 /mo Proposed 10,000 gallons: \$ /mo

**Sewer**

Existing 5,000 gallons: \$ n/a /mo Proposed 5,000 gallons: \$ /mo

**Heritage Oaks Water System**

Subdivision(s) or System(s) Affected by Rate Change

2424 Sciaaca RoadSpringTexas77373

Company Address

City

State

Zip

281-353-9479

Company Phone Number

49,834.000n/a

Water Annual Revenue Increase

Water Pass-Through Annual Revenue Increase

Sewer Annual Revenue Increase

March 2, 2023October 25, 2013

Date Current Rate Change Notice Delivered

Date of Last Rate Change

\*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

Updated: September 29, 2021