



**Control Number: 54683**



**Item Number: 56**

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

RECEIVED

2023 JUN -5 AM 11:16

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/B-FilingInstructions.pdf>) or mail the original to:

FILING CLERK

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Connie Last Name: Justice

Phone Number: 281-686-9601 Fax Number: \_\_\_\_\_

Email Address: connie.justice@gmail.com

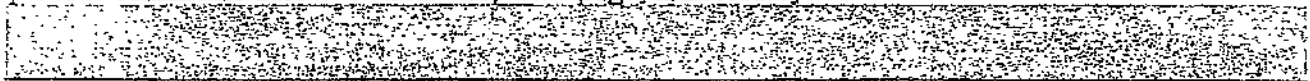
Address, City, State: 23598 W. Heritage Oaks Porter TX 77365

Location where service is received: same  
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.



I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Connie Justice Date: 5-28-2023

Si desea informacion en Espanol, puede llamar al  
1-888-782-6477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at  
512-936-7136

**NOTICE OF PROPOSED RATE CHANGE  
PURSUANT TO  
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

Sheila D. Agnew dba Enviro-Management

12625

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at [interchange.puc.texas.gov](http://interchange.puc.texas.gov). You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 14 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

**EFFECTIVE DATE OF PROPOSED INCREASE:** June 19, 2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

**Reason(s) for Proposed Rate Change:**

Increase in expenses and labor

**BILLING COMPARISON**

Water

Existing	5,000 gallons: \$	<u>51.81</u>	/mo	Proposed	5,000 gallons: \$	<u>84.48</u>	/mo
Existing	10,000 gallons: \$	<u>68.41</u>	/mo	Proposed	10,000 gallons: \$	<u>115.73</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u>0.35</u>	/mo	Proposed	5,000 gallons: \$	<u>0.50</u>	/mo
Existing	10,000 gallons: \$	<u>0.70</u>	/mo	Proposed	10,000 gallons: \$	<u>1.00</u>	/mo

Sewer

Existing	5,000 gallons: \$	<u>n/a</u>	/mo	Proposed	5,000 gallons: \$	<u></u>	/mo
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Heritage Oaks Water System

Subdivision(s) or System(s) Affected by Rate Change

<u>2424 Sciaaca Road</u>	<u>Spring</u>	<u>Texas</u>	<u>77373</u>
Company Address	City	State	Zip

281-353-9479

Company Phone Number

<u>49,834.00</u>	<u>206.94</u>	<u>n/a</u>
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

May 15, 2023

Date Current Rate Change Notice Delivered

October 25, 2013

Date of Last Rate Change

\*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

*what does this mean*

5-29-2023

This is the second time we, the residents of Heritage Oaks have had to send this notice. I don't think we should have to pay more for water in our neighborhood. We can't drink the water unless it is filtered. When we have hurricane or any other times the electricity goes out we don't have water for days.

When the people that ~~take~~ run the own the water system work on it we don't have water. They don't let us know when they are going to turn the water off.

If they are going to charge more they should have to put a generator at the water system for when the power goes out. Anyway they will probably get there anyway and the price will go up.