



Control Number: 54683



Item Number: 32

**RATEPAYER COMMENTS/REQUESTS TO INTERVENE** RECEIVED

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically: 2023 APR 10 14:02  
 using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or  
 mail the original to: PUBLIC UTILITY COMMISSION  
 FILING CLERK

**Filing Clerk**  
**Public Utility Commission of Texas**  
**1701 North Congress Avenue**  
**P.O. Box 13326**  
**Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: MARGARET Last Name: STEPHENS

Phone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_

Email Address: CESMI@Embargmail.com

Address, City, State: 22916 PINECREST LN PORTER TX 77365

Location where service is received: \_\_\_\_\_  
 (if different from the mailing address)

Please select the applicable :

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

I Am on A fixed income and the rate increase will negatively affect me.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Margaret V. Stephens Date: April 2, 2023

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline  
 at  
**512-936-7136**

**NOTICE OF PROPOSED RATE CHANGE  
PURSUANT TO  
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

Enviro-Management

12625

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at [interchange.puc.texas.gov](http://interchange.puc.texas.gov). You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 14 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

**EFFECTIVE DATE OF PROPOSED INCREASE:** April 6, 2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

**Reason(s) for Proposed Rate Change:**Increase in expenses and labor**BILLING COMPARISON****Water**

Existing	5,000 gallons: \$	<u>51.81</u>	/mo	Proposed	5,000 gallons: \$	<u>84.48</u>	/mo
Existing	10,000 gallons: \$	<u>68.41</u>	/mo	Proposed	10,000 gallons: \$	<u>115.73</u>	/mo

**Water – Pass Through Charges**

Existing	5,000 gallons: \$	<u>0.35</u>	/mo	Proposed	5,000 gallons: \$	<u>-</u>	/mo
Existing	10,000 gallons: \$	<u>0.70</u>	/mo	Proposed	10,000 gallons: \$	<u>-</u>	/mo

**Sewer**

Existing	5,000 gallons: \$	<u>n/a</u>	/mo	Proposed	5,000 gallons: \$	<u></u>	/mo
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**Heritage Oaks Water System**

Subdivision(s) or System(s) Affected by Rate Change

2424 Sciaaca RoadSpringTexas77373

Company Address

City

State

Zip

281-353-9479

Company Phone Number

49,834.000n/a

Water Annual Revenue Increase

Water Pass-Through Annual Revenue Increase

Sewer Annual Revenue Increase

March 2, 2023October 25, 2013

Date Current Rate Change Notice Delivered

Date of Last Rate Change

\*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

Updated: September 29, 2021