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Public Utility Commission of Texas

Docket No. 54617

SOAH Docket No. 473-24-13127

Central Records

9 May 2024

P.O. Box 13326

Austin, TX 78711-3326

Subject: Intervenor Direct Testimony

TO WHOM IT MAY CONCERN

In accordance with the SOAH Order No.3, I am submitting the Intervenor Direct Testimony.

I. INTRODUCTION

Q. PLEASE STATE YOUR NAME AND ADDRESS.

A. My name is Constance Stover. My address is 21596 CR 37491, Cleveland, TX 77327.

Q. FOR WHOM DO YOU WORK AND IN WHAT CAPACITY?

A. I am a disabled (work related disability) retiree.

Q. BRIEFLY DESCRIBE YOUR PRESENT EMPLOYMENT.

A. I am retired and currently am Caretaker of my disabled husband.

Q. BRIEFLY DESCRIBE YOUR EDUCATIONAL AND PROFESSIONAL BACKGROUND.

A. I have 2 years of college (PTA). 4 years Chiropractor Assistant and Cancer Prosthetics Assistant. 8 years Photographer.

Q. HAVE YOU PREVIOUSLY PROVIDED TESTIMONY BEFORE THE PUBLIC UTILITY COMMISSION OF TEXAS (COMMISSION)?

A. No. I have not.

II. PURPOSE OF DIRECT TESTIMONY

Q. ON WHOSE BEHALF ARE YOU TESTIFYING?

A. I am testifying on behalf of myself.

Q. WHAT IS THE PURPOSE OF YOUR DIRECT TESTIMONY IN THIS PROCEEDING?

A. The purpose of my direct testimony in this proceeding is to intervene in the TWU initial tariff rate that would put a burden on myself and people already struggling to pay their bills. We are mostly retired, low income, veterans, and working-class people. We are not a high-income subdivision. In great need of "Just and Reasonable" tariff rates that will be in the "public interest".

Q. WAS THIS TESTIMONY PREPARED BY YOU OR UNDER YOUR SUPERVISION?

A. Yes, it is.

Q. INSOFAR AS THIS TESTIMONY IS FACTUAL IN NATURE, DO YOU BELIEVE IT TO BE CORRECT?

A. Yes, I do.

Q. INSOFAR AS THIS TESTIMONY IS IN THE NATURE OF OPINION OR JUDGMENT, DOES IT REPRESENT YOUR BEST JUDGMENT?

A. Yes, it does.

Q. ARE YOU SPONSORING ANY ATTACHMENTS?

A. No.

III. OVERVIEW OF THE INTERVENTION

Q. WHAT PROPELLED YOU TO INTERVENE?

A. I felt the need to intervene on behalf of myself and our subdivision to the high rate TWU will impose on us. I feel it is a big burden on us since most of us are just above all of the low-income assistance programs. If we don't speak up for ourselves who will. We are losing our rights and "just and reasonable" or for the "public interest" is being taken away.

Most of the customers do not understand what this is about "rate shock" is an understatement. Others were lost in the intimidating legal process and language problems. I am an administrator on our subdivision community wall and so many have asked me questions that I could not answer. They have no clue.

IV. INITIAL RATES

Q. WHAT TARIFF RATE WOULD YOU ACCEPT?

A. I feel that 5% is a just and reasonable tariff rate.

V. PUBLIC INTEREST

Q. DO YOU FEEL THAT THIS STM IS IN THE PUBLIC INTEREST AND THAT YOU ARE WELL REPRESENTED?

A. No, I do not.

VI. CONCLUSION

Q. DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?

A. Yes, it does.