Control Number: 54565

Item Number: 902

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE RECEIVED

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or: 1/4 mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Dana Ruth H. Last Name: Wilson
Phone Number: 817-578-0414 817-3 Fax Number: 4 1/4
Email Address: danaruth 1951 @ gradil, con
Address, City, State: 3305 Ulatherford Huay, Manbury, M.
Location where service is received: <u>Same Vas</u> about 1999

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

 \Box I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

anature of Ratepayer: Date: Q-11-23

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at 512-936-7136

Please Make Checks Payable	to:	して		ACCOUNT NAME	WILSON, DANA
CSWR Texas UOC,				NEW ACCT #	848684
	\ ·			LEGACY ACCT #	10039000- 3305 WEATHERFORD HWY
P.O Box 790379				DATE	01/06/22
St. Louis MO 63179	,			SECURITY CODE	5-848684-Z76W
St. LOUIS MO 03178	,			SYSTEM	Laguna Tres
2		X		SERVICE PERIOD	December 2021
Prior Read Date	Prior Read	Surrent Read Date	Current Read	Usage	
/ 11/19/21 /	59,422	12/16/21	60,191	7,690	
					···· ····

Please visit our website: www.cswrtexaswateruoc.com, and use the Security Code found in the upper right corner of your invoice to register your online account.

Through your customer portal, you may view your account history, pay your bill by Credit, Debit Card or ECheck, sign up for AutoPay, and even go paperless by enrolling in "Ebill" to receive an e-mail notification that a new bill is available. All Online payments are subject to processing fees.

PLEASE NOTE: When signing up for AutoPay, please pay the ENTIRE balance outstanding on your account. Failure to do so may result in a late penalty. AutoPay will take effect beginning the following invoice after successfully enrolling. AutoPay is drafted from your registered payment method 5 days prior to the due date. We recommend logging in, paying your current invoice due, and activating AutoPay for your next billing.

IF PAYING BY CHECK, PLEASE WRITE YOUR ACCT # ON YOUR CHECK AND USE THE CORRECT MAILING ADDRESS TO ENSURE ACCURATE PROCESSING. CASH PAYMENTS WILL NOT BE ACCEPTED.

MESSAGES

If your balance includes a past due amount, your account is subject to late penalties and disconnection. To avoid future late fees and disconnection, customers must IMMEDIATELY either contact us regarding a payment arrangement or pay the total past due amount. To learn more about your options, please contact us by phone or email to discuss.

ACCOUNT ACTIVITY

Desc	ription	Amount
Previous Balance		\$33.57
Payment Received		(\$33.57)
Balance		\$0.00
Current Billing		
Water		\$47.60
TCEQ Regulatory Fee		\$0.48
Total Current Billing Charg	jes	\$48.08
	TOTAL DUE	\$48.08

GENERAL INFORMATION

For billing inquiries, call (866) 301-7725 Monday-Friday, 8am-5pm CST or email support@cswrtexaswateruoc.com.

YOUR PROMPT PAYMENT IS APPRECIATED!

****** CEDADATE AND DETHIN RELOW OTH DIMITU DAVMENT*****

				3-9-2	<u>}</u>
Please Make Checks Payable	to:	VHID		ACCOUNT NAME	WILSON, DANA
CSWR Texas UOC,	LLC	1955 A. M +	F F	NEW ACCT #	848684
· · · · · · · · · · · · · · · · · · ·				LEGACY ACCT #	10039000- 3305 WEATHERFORD HWY
P.O Box 790379				DATE	02/02/22
St. Louis MO 63179				SECURITY CODE	5-848684-Z76W
				SYSTEM	Laguna Tres
				SERVICE PERIOD	January 2022
Prior Read Date	Prior Read	Current Read Date	Current Read	J Usage	9
12/16/21	59,654*	01/18/22	59,654	0	

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ACCOUNT ACTIVITY

Description	Amount
Previous Balance	\$48.08
Payment Received	(\$48 08)
Balance	\$0.00
Current Billing	
Water	\$29.91
TCEQ Regulatory Fee	\$0.30
Total Current Billing Charges	\$30.21
TOTAL DUE	\$30.21
1	

Estimated Reads

GENERAL INFORMATION

For billing inquiries, call (866) 301-7725 Monday-Friday, 8am-5pm CST or email support@cswrtexaswateruoc.com.

5-9-22

Please Make Checks Payable to:

CSWR Texas UOC, LLC

P.O Box 790379 St. Louis MO 63179

Prior Read Date

01/18/22

175 75	

Current Read Date

02/16/22

$\cdot \sqrt{1}$	ACC		1	WILSON, DANA	
0	N	EW ACCT #		848684	
ļ	LEG	ACY ACCT #	10039000 3305 WEATHERFORD		
ſ	DATE		03/04/22		
	SEC	URITY CODE	5-848684-Z76W		1
		SYSTEM	Laguna Tres		
	SER	VICE PERIOD		February 2022	
Current Rea	ad	Usage			· ·]
59,770		1,160			

Please visit our website: www.cswrtexaswateruoc.com, and use the Security Code found in the upper nght corner of your invoice to register your online account.

Prior Read

59,654

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ACCOUNT ACTIVITY

Description	Amount
Previous Balance	\$30.21
Payment Received	(\$30.21)
Balance	\$0.00
Current Billing	
Water	\$32.58
TCEQ Regulatory Fee	\$0.33
Total Current Billing Charges	\$32.91
TOTAL DUE	\$32.91

GENERAL INFORMATION

For billing inquiries, call (866) 301-7725 Monday-Friday, 8am-5pm CST or email support@cswrtexaswateruoc.com.

1-22 I calle clime toute Dirdu Scanner 01 If your balance includes a past due amount, your account is subject to late penalties and disconnection. To avoid future late fees and disconnection, customers must IMMEDIATELY either moul contact us regarding a payment arrangement or pay the total past due amount. To learn more about your options, please contact us by phone or email to discuss. TON 27, Incheat



Prior Read Date

02/16/22



Current Read Date 03/18/22

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Prior Read

59,770

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2 22

ACCOUNT NAME	WILSON, DANA
NEW ACCT #	848684
LEGACY ACCT #	10039000- 3305 WEATHERFORD HWY
DATE	04/06/22
SECURITY CODE	5-848684-Z76W
SYSTEM	Laguna Tres
SERVICE PERIOD	March 2022

Current Read 59,888

ACCOUNT ACTIVITY

Description	Amount
Previous Balance	\$32.91
Payment Received	(\$32.91)
Balance	\$0.00
Current Billing	
Water	\$32.62
 per Gallon x 1,180 Gallon = \$0.00 - 2.3 per Gallon x (1,180/1,000)Gallon = \$2.71 - Minimum Adjustment = \$29 91 	
TCEQ Regulatory Fee	\$0.33
Total Current Billing Charges	\$32 95
TOTAL DUE	\$32.95

Usage

1,180

GENERAL INFORMATION

For billing inquiries, call (866) 301-7725 Monday-Friday, 8am-5pm CST or email support@cswrtexaswateruoc.com.

Piease Make Checks Payable to:

P.O Box 790379 St. Louis MO 63179

Prior Read Date

03/18/22

CSWR Texas UOC, LLC



Current Read Date

04/19/22

5-11-22

1	ACCOUNT NAME	WILSON, DANA
	NEW ACCT #	848684
	LEGACY ACCT #	10039000- 3305 WEATHERFORD HWY
	DATE	05/05/22
	SECURITY CODE	5-848684-Z76W
-	SYSTEM	Laguna Tres
SERVICE PERIOD		April 2022
Current Read	d Usage	
60,005	1,170	

Please visit our website: www.cswrtexaswateruoc.com, and use the Security Code found in the upper right corner of your invoice to register your online account.

Prior Read

59,888

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ACCOUNT ACTIVITY

Description		Amount
Previous Balance		\$32.95
Payment Received	((\$32.95)
Balance	$\overline{\langle}$	\$0.00
Current Billing		
Water		\$32.60
 per Gallon x 1,170 Gallon = \$0.00 (1,170/1,000)Gallon = \$2.69 Minimum 		
TCEQ Regulatory Fee		\$0.33
Total Current Billing Charges		\$32.93
	TOTAL DUE	\$32.93

GENERAL INFORMATION

For billing inquiries, call (866) 301-7725 Monday-Friday, 8am-5pm CST or email support@cswrtexaswateruoc.com.

CSWR Texas UOC, LLC

P.O Box 790379 St. Louis MO 63179

Prior Read Date

04/19/22



Current Read Date

05/18/22

-	ACC	OUNT NAME	WILSON, DANA
-	N	EW ACCT #	848684
	LEGACY ACCT #		10039000- 3305 WEATHERFORD HWY
DATE SECURITY CODE SYSTEM		DATE	06/03/22
		URITY CODE	5-848684-Z76W
		SYSTEM	Laguna Tres
	SER	VICE PERIOD	May 2022
urrent Read		Usage	
60,112		1,070	

Please visit our website: www.cswrtexaswateruoc.com, and use the Security Code found in the upper right corner of your invoice to register your online account.

Prior Read

60,005

Through your customer portal, you may view your account history, pay your bill by Credit, Debit Card or ECheck, sign up for AutoPay, and even go paperless by enrolling in "Ebill" to receive an e-mail notification that a new bill is available. All Online payments are subject to processing fees.

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ACCOUNT ACTIVITY

Currer

Description	Amount
Previous Balance	\$32.93
Payment Received	(\$32.93)
Balance	\$0.00
Current Billing	
Water - per Gallon x 1,070 Gallon = \$0.00 - 2.3 per Gallon x (1,070/1,000)Gallon = \$2.46 - Minimum Adjustment = \$29.91	\$32.37
TCEQ Regulatory Fee	\$0.32
Total Current Billing Charges	\$32.69
TOTAL DUE	\$32.69

GENERAL INFORMATION

For billing inquiries, call (866) 301-7725 Monday-Friday, 8am-5pm CST or email support@cswrtexaswateruoc.com.

YOUR PROMPT PAYMENT IS APPRECIATED!

*****SEPARATE AND RETURN BELOW STUB WITH PAYMENT*****

CSWR Texas UOC, LLC P.O Box 790379 St. Louis MO 63179

CWR0603A 1029 1 AV 0.426 7000001068 00.0005.0154 1029/1

WILSON, DANA

3305 WEATHERFORD HWY

GRANBURY TX 76049-1527

NAME	WILSON, DANA
SERVICE ADDRESS	3305 WEATHERFORD HWY
ACCOUNT #	848684
DUE DATE "Previous Balance Due Immediately	06/30/22
TOTAL DUE	\$32.69
Amount Paid	\$

Payment must be received by due date to avoid late fees.

CSWR TEXAS UOC, LLC P.O BOX 790379 ST. LOUIS, MO 63179-0379



TEMP - RETURN SERVICE REQUESTED

ACCOUNT NUMBER	415929-0
CID:	43206
BILLING DATE	07/08/2022
AMOUNT DUE	31.84
DUE DATE	7/29/22
AFTER DUE DATE PAY	36.84
DUE DATE	7/29/22

CW20708B 1253 1 AV 0.455 7000002544 00.0006.0190 1253/1



WILSON, DANA 3305 WEATHERFORD HWY GRANBURY TX 76049-1527

MAKE CHECK PAYABLE TO:

CSWR-Texas UOC LLC

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Not Responsible for Mail Delivery

1-866-301-7725 CUSTOMER ACCOUNT INFORMATION RETAIN FOR YOUR RECORDS

CU	STOMER NAME			VICE ADDRESS	man and the second second		JNT-NUMBER	Service and
W	/ILSON, DANA		3305 WI	EATHERFORD HWY		4	15929-0	
METER	SERVICE	PERIOD	METER	READINGS		METER RE	ADING DATES	TYPE OF
NUMBER	FROM	TO	PRIOR	PRESENT	USAGE	PRIOR	PRESENT	READINGS
1153573	6/1	6/30	60112	60182	700	05/18/2022	06/21/2022	Actual

7-142



PLEASE

CSWR-TEXAS P.O. Box 674535	L122 A		415929-0
Comparison Comparison Dallas, TX 75267 Phone: 1-866-301		XD:	43206
		ILLING DATE	08/05/2022
TEMP - RETURN SERVICE REQUESTED		MOUNT DUE	32.69
		DUE DATE	8/31/22
		FTER DUE DATE PAY	37.69
CW20805A 1074 1 AV 0.455 7000001116 00.0005.0151 1074/1 IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	Beel Marced No. 22	ot Responsible for Mail D 866-301-7725	xas UOC LLO VH elivery 799
CUSTOMER NAME	SERVICE ADDRESS	ACCOUNT	NUMBER

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WILSON, DANA			3305 WEATHERFORD HWY			415929-0		
METER	SERVICE	E PERIOD	METER	READINGS	LICAOF		ADING DATES	TYPE OF
NUMBER	FROM	ТО	PRIOR	PRESENT	USAGE	PRIOR	PRESENT	READINGS
1153573	7/1	7/31	60182	60289	1070	06/21/2022	07/18/2022	Actual

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Meter 1: 1153573 Water Service Base 1070 gal @ 2.30000000

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	Previous Balance	31.84
29.91	Payments	-31.84
2.46	Adjustments	0.00
	Prior Balance	0.00
	Water Service	32.37
	TCEQ Regulatory Fee	0.32
	Current Charges	32.69
	Pay This Amount	32.69

.

CSWR- Texas UOC LLC 1-10 CSWR-TEXAS P.O. Box 674535 ACCOUNT NUMBER 415929-0 Dallas, TX 75267-4535 CID: 43206 Phone: 1-866-301-7725 **BILLING DATE** 09/09/2022 AMOUNT DUE 34.76 **TEMP - RETURN SERVICE REQUESTED** DUE DATE 9/30/22 5-77 AFTER DUE DATE PAY 39.76 CW20907A 962 1 AV 0.455 MAKE CHECK Support **CSWR-Texas UOC LLC** 7000001002 00.0005.0137 962/1 PAYABLE TO: a jan fille far and a state of the state of WILSON, DANA 3305 WEATHERFORD HWY Not Responsible for Mail Delivery GRANBURY TX 76049-1527

CUSTOMER ACCOUNT INFORMATION RETAIN FOR YOUR RECORDS

		-						<u> </u>
C	USTOMER NAME	SEF	RVICE ADDRESS		ACCOU	NT NUMBER	, 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 199	19
	WILSON, DANA	3305 W	EATHERFORD HWY	·	41	5929-0		$ \rangle$
METER	SERVICE PERIOD	METER	READINGS	Losoi	METER REA	DING DATES] TYPE	OF
NUMBER	FROM TO	PRIOR	PRESENT	USAĢI	PRIOR	PRESENT	READ	INGS
1153573	8/1 8/31	60289	60485	1960	07/18/2022	08/18/2022	Actua	al P
934.76 932.60 .52.0' Suse OL Then 3	2 This Month Meter 1: Water Si	1153573 ervice Base @ 2.30000000 Ptoype HZO	29.91 4.51 Full of W/ Day	Hzc M.	Previous Balance Payments Adjustments Prior Balance Water Service TCEQ Regulatory Fee Current Charges Pay This Amount		32.69 -32.69 0.00 0.00 34.42 0.34 	Sprayer Set Readly

1-866-301-7725



CSWR- Texas UOC LLC CSWR-TEXAS P.O. Box 674535 Dallas, TX 75267-4535 Phone: 1-866-301-7725

10-12-22

TEMP - RETURN SERVICE REQUESTED

CW21007A 4026 1 AV 0.455 7000004108 00.0014.0137 4026/1

WILSON, DANA 3305 WEATHERFORD HWY GRANBURY TX 76049-1527

ACCOUNT NUMBER	415929-0
	43206
BILLING DATE	10/07/2022
AMOUNT DUE	32.78
DUE DATE	10/31/22
AFTER DUE DATE PAY	37.78

MAKE CHECK PAYABLE TO:

CSWR-Texas UOC LLC

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1-866-301-7725 CUSTOMER ACCOUNT INFORMATION RETAIN FOR YOUR RECORDS

	CUSTOMER NAM	E´	SER'			ACCOL		
	WILSON, DANA		3305 WE	ATHERFORD HW	Y	4	15929-0	
METER	Construction of the second seco				USAGE		ADING DATES	TYPE OF
153573	9/1	9/30	60485	60596	1110	08/18/2022	09/22/2022	Actual

Meter 1: 1153573 Water Service Base	29.91	Previous Balance Payments	34.76 -34.76
		3	
1110 gal @ 2.30000000	2.55	Adjustments	0.00
		Prior Balance	0.00
		Water Service	32.46
		TCEQ Regulatory Fee	0.32

Current Charges Pay This Amount 32.78

32.78

37.78 - 37.69 .09 Ancrease

CSWR-Texas UOC LLC CSWR-TEXAS Utility Opcrating Company Utility Opcrating Company Dullas, TX 75267-4535 Phone: 1-866-301-7725,

11-10-22

ACCOUNT NUMBER	415929-0		
CID:	43206		
BILLING DATE	11/07/2022		
AMOUNT DUE	31.93		
DUE DATE	11/30/22		
AFTER DUE DATE PAY	35.09		

TEMP - RETURN SERVICE REQUESTED

CW21107A 922 1 AV 0.455 7000000956 00.0005.0134 922/1

Ľ,

WILSON, DANA 3305 WEATHERFORD HWY GRANBURY TX 76049-1527 MAKE CHECK PAYABLE TO:

1-866-301-7725

CSWR-Texas UOC LLC

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CUSTOMER ACCOUNT INFORMATION RETAIN FOR YOUR RECORDS

CU AN SCU	ISTOMER NAN	IE State for a stre	SER		Berther Charles	ACCO	INT NUMBER	
WILSON, DANA			3305 WEATHERFORD HWY			415929-0		
METER	SERVIC	EPERIOD	METERA	READINGS		METER RE	ADING DATES	TYPE OF
NUMBER	FROM	M M TO A	PRIOR ***	PRESENT	USAGI	PRIOR	PRESENT	READING
1153573	10/1	10/31	60596	60670	740	09/22/2022	10/18/2022	Actual

29.91

:

1.70

Meter 1: 1153573 Water Service Base 740 gal @ 2.30000000 \$ 51,719 85 Jess

Previous Balance	32.78
Payments	-32 78
Adjustments	0.00
Prior Balance	0.00
Water Service	31.61
TCEQ Regulatory Fee	0.32

Current Charges	31.93
Pay This Amount	31.93

CSWR- Texas UOC LLC CSWR-TEXAS P.O. Box 674535 Dallas, TX 75267-4535 Phone: 1-866-301-7725

TEMP - RETURN SERVICE REQUESTED

12-14-22 (0.20)

CW21209C 4043 1 AV 0.455 7000004129 00.0014.0130 4043/1

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3305 WEATHERFORD HWY **GRANBURY TX 76049-1527**

WILSON, DANA

ACCOUNT NUMBER 415929-0 CID: 43206 BILLING DATE 12/09/2022 AMOUNT DUE 34.44 DUE DATE 12/30/22 AFTER DUE DATE PAY 37.85

CSWR-Texas UOC LLC

MAKE CHECK PAYABLE TO:

Not Responsible for Mail Delivery

1-866-301-7725

CUSTOMER ACCOUNT INFORMATION RETAIN FOR YOUR RECORDS

	USTOMER NAM	E C C C C C C C C C C C C C C C C C C C	SER			ACCOL		Salar Street	
, N	WILSON, DANA			3305 WEATHERFORD HWY			415929-0		
METER	SERVICI	ERERIOD	METER	EADINGS	USAGE	METER RE	ADING DATES		
NUMBER	FROM	TO	PRIOR	PRESENT	JAN COAGE	PRIOR	PRESENT	READING	
1153573	11/1	11/30	60670	60852	1820	10/18/2022	11/18/2022	Actual	

Now Last mont Mater Service Base 1820 gal @ 2.30000000 Last mont Markase

29.91 4.19

31.93
-31.93
0.00
0.00
34.10
0.34

34.44
34.44

[1/1]

Hander Paymin 1. Her dat my Bell! 2-6-33 1-14 pazze De Whom it may concern, Dana Roth Wilson 3305 Weatherford Huay Franbury, Separ 76049 817-578-0414 danaruth 1951 (a gmail. Cem "(Sale Hike . 2023" Lunderstand a small Rate Hike, Lut Sam 71 years old, Very Conservative Donot Water Out Docs No Swimming POOL Useage 700 F 1080 per Month Ine mark Copies & inverce 2022. Rettile Hike OK. But Not This Huggdike Rate Tike- " against this thige No Way !. Have Mercy Thanky Hana Kuth Wilson Proyers = Blessings for consideration.