

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

water								
Existing	5,000 gallons: \$	25.00	/mo	Proposed	5,000 gallons: \$	81.68	/mo	
Existing	10,000 gallons: \$	35.00	/mo	Proposed	10,000 gallons: \$	109.33	/mo	
-				-				
Water –]	Pass Through Ch	arges						
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo	
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons: \$		/mo	
-								
Sewer								
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo	
0	, 0			- a more to second to	, 0			
Hillside	Estates Water Sys	tem Mead	owview F		rs Crossing Wate	r System Sett	lers	
	ec II, Settlers Esta						1015	
Lotates b					by Rate Change	Jac Lotatos		
			(~) =- ~j ~	()				
1630 De	s Peres Road Suite	140 De	s Peres	Missouri	631.	31		
-	Company Address		City	Sta		Zip		
	company rhaness		City	56		Zīp		
1.044.04	1 7705							
1-866-30								
Compan	y Phone Number							
00C0 175	7.00							
\$269,177				N/ N /	27			
Water Anı	ual Revenue Increase	Water P	ass-Throug	h Annual Rever	ue Increase Sew	ver Annual Reven	ue Increase	
				<i>с</i> 14/ 2 004				
2/3/2023				6/4/2004				
Date Curre	ent Rate Change Noti	ce Delivered		Date of Last Rate Change				

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

□ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER^{Page 101 of 248}

CURR	ENT RATES				PRO	POSED RATE	S				
Minimum	Monthly Charge inc	ludes 50)00	gallons	Minimu	m Monthly Charge	e includes	. 0		p	allons
Meter Siz				Sunons	Meter		e menude.			5	unono
RESIDE						DENTIAL					
	5/8"	\$	25.00			5/8"		\$	54.0	3	
	3/4"	\$	25.00			3/4"		\$	54.0	3	
	1"	\$				1"		\$	90.2	3	
	1 1/2"	\$				1 1/2"		\$	179.	92	
	2"	\$				2"		\$	287	98	
	3"	\$				3"		\$	540.	30	
Other:		\$			Other:	4", 6" &	8"	\$	900.	68; 1,8	300.62;
									2,88	1.42	
										pective	ly
	GALLONA	GE CHAI				GALLO	NAGE	CHAI			
TIER	VOLUME		CHARC 1000 gals.	-	TIER	VOLUME				HARG 00 gals.	-
				/1000							/1000
Tier 1	5000 to Al	l gals.	\$ 2.00	gals.	Tier 1	0 to	All	gals.	\$	5.53	gals.
Tier 2	to	colo	\$	/1000 gals.	Tier 2	to		golo	\$		/1000 gals.
	to	gals.	φ	gais. /1000		to		gals.	•		$\frac{\text{gas.}}{1000}$
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
T ' 4			~	/1000	T ' 4				4		/1000
Tier 4	to	gals.	\$	gals. /1000	Tier 4	to		gals.	\$		gals. /1000
Tier 5	to	gals.	\$	gals.	Tier 5	to		gals.	\$		gals.
						1		0	•		
	MISCELLA		0 101 20210		MISCELLANEOUS FEES						
	Tap Fee	\$ 50	00.00			Tap Fee	\$	Act	tual (Cost	
-	connect Fee:					econnect Fee:					
N	on-payment	• • •				Von-payment		0.5	0.0		
0	2 D	<u>\$ 2:</u>			· · · · · · · · · · · · · · · · · · ·	<u>kimum - \$25.00</u>	<i>i</i>	25.0			
	omer's Request		5.00			tomer's Reques		25.			
	<u>Fransfer Fee</u>		0.00			Fransfer Fee	\$	10.0			
1	Late Charge	\$ 5.	00			Charge (Indica r \$5.00 or 10%		10]	perce	ent	
Return	ed Check Charge	e \$ 23	5.00			ned Check Char		25.	00		
4 Y 4 Y 4 Y 4 Y 4 Y 4 Y 4 Y 4 Y 4 Y 4 Y	Deposit		0.00			Deposit	\$	50.			
	A ,				(Ma	ximum \$50.00))				
М	eter Test Fee	\$ 25	5.00		M	leter Test Fee	\$	25.	00		
					(May	kimum - \$25.00))				

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.



Dear CSWR-Texas Customer,

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NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

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Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>Water</u>							
Existing	5,000 gallons: \$	55.22	/mo	Proposed	5,000 gallon	s:\$ 81.68	/mo
Existing	10,000 gallons: \$	72.27	/mo	Proposed	10,000 gallon	s: \$ 109.33	/mo
Water –]	<u>Pass Through Ch</u>	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallon	s: \$	/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallon		/mo
-							
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallon	s: \$	/mo
-				-			
La Playa							
		Subdi	vision(s) or Sys	tem(s) Affected	by Rate Change		
1630 De	s Peres Road Suite	e 140	Des Peres	Missouri	6	3131	
	Company Address		City	Sta	ate	Zip	
			·			•	
1-866-30	1-7725						
	y Phone Number						
\$13,283.	00						
Water Ani	ual Revenue Increase	e Wa	ter Pass-Throug	gh Annual Reven	ue Increase	Sewer Annual Rev	enue Increase
2/3/2023				12:00:00 A	М		
Date Curre	ent Rate Change Noti	ce Delive	ered		Date of	f Last Rate Change	e

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NOTICE OF PROPOSED RATE CHANGE – WATER^{Page 105 of 248}

CURPI	ENT RATES				PROI	POSED RATE	rs.				
				11	A A D-DOM DIMA		-20120-03				11
	Monthly Charge inc	ludes 10	000	gallons		m Monthly Charg	e includes	s 0		9	allons
Meter Siz					Meter S	Size: DENTIAL					
RESIDE	5/8"	\$	41.58		RESIL	5/8"		\$	54.0	2	
	3/4"	<u> </u>	41,30			3/8		<u>پ</u> \$	<u>54.0</u> 54.0		
	<u> </u>	<u> </u>	99.49			<u> </u>		-	<u>90.2</u>		
	1 1/2"	<u> </u>	196.19			1 1/2"			179.		
	2"	\$	312.27			2"			287.		
	3"	\$	583.01			3"		\$	540.		
Other:	5	\$	565.01		Other:	4", 6" &	. 8"				300.62;
Other.		Ψ			Other.	ч, о к	. 0	Ψ		1.42	,000.02
									· · · ·	oective	lv
	GALLONA	GE CHAF	RGE:			GALLO	NAGE	CHAI			- 1
TIER	VOLUME		CHARG	E ner	TIER	VOLUME		<u></u>		HARG	E ner
			1000 gals.							00 gals.	- p•
T ' 1	1000		ф 0.41	/1000	T ' 1				4		/1000
Tier 1	1000 to A	ll gals.	\$ 3.41	<u>gals.</u> /1000	Tier 1	0 to	All	gals.	\$	5.53	<u>gals.</u> /1000
Tier 2	to	gals.	\$	gals.	Tier 2	to		gals.	\$		gals.
1101 2		guis.	Ψ	/1000	1101 2			guis.	+		/1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
T: 4			Φ	/1000	T: 4				6		/1000
Tier 4	to	gals.	\$	gals. /1000	Tier 4	to		gals.	\$		<u>gals.</u> /1000
Tier 5	to	gals.	\$	gals.	Tier 5	to		gals.	\$		gals.
20000000000000000000000000000000000000		8	00 k ()	8		1		8			0
	MISCELL	ANEOUS I	FEES		MISCELLANEOUS FEES						
	Tap Fee	\$ 50	00.00			Tap Fee	\$	Act	ual (Cost	
Re	connect Fee:				R	econnect Fee:					
Ν	on-payment				N	Ion-payment					
		\$ 2:	5.00		(Max	kimum - \$25.00	<i>,</i>	25.			
	omer's Request		0.00			omer's Reques		25.	00		
	ransfer Fee		0.00			Fransfer Fee	\$	10.	00		
L	ate Charge	\$ 5.	00			Charge (Indica		10 j	perce	ent	
						r \$5.00 or 10%	- <i>ć</i>				
Return	ed Check Charge		0.00		Returr	ed Check Cha	<u> </u>	25.			
	Deposit	\$ 50	0.00		· · · · · ·	Deposit	\$	50.0	00		
					```	ximum \$50.00	/				
M	eter Test Fee	<b>\$</b> 25	5.00			leter Test Fee	\$	25.	00		
					(Max	kimum - \$25.00	))				

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### **Reason(s) for Proposed Rate Change:**

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5,000 gallons: \$	41.41	/mo	Proposed	5,000 gallo	ons: \$81.	68	/mo
10,000 gallons: \$	52.91	/mo	Proposed	10,000 gallo	ons: $109$	9.33	/mo
<u>Pass Through Ch</u>	arges						
5,000 gallons: \$	0.00	/mo	Proposed	5,000 gallo	ons: \$ 10.	75	/mo
10,000 gallons: \$	0.00	/mo	Proposed	10,000 gallo	ons: \$ 21	.50	/mo
5,000 gallons: \$	25.00	/mo	Proposed	5,000 gallo	ons: \$ 66.	65	/mo
Tres, Laguna Vista		C	() 1 00 1	1			
	Subdivisio	n(s) or Sys	stem(s) Affected	by Rate Change	e		
s Peres Road Suite	e 140 De	s Peres	Missouri		63131		
Company Address		City	Sta	nte		Zip	
1 7725							
y I none Number							
7.00	\$95,855	.00			\$3,499.0	0	
nual Revenue Increase	Water P	ass-Throug	gh Annual Reven	nue Increase	Sewer An	nual Reve	nue Increase
			8/20/2010				
		Date	of Last Rate	Change			
	10,000 gallons: \$ Pass Through Ch 5,000 gallons: \$ 10,000 gallons: \$ 5,000 gallons: \$ 5,000 gallons: \$ 5,000 gallons: \$ Cres, Laguna Vista S Peres Road Suite Company Address 01-7725 y Phone Number 7.00 nual Revenue Increase	10,000 gallons: \$       0.00         5,000 gallons: \$       25.00         Cres, Laguna Vista         Subdivisio         Subdivisio         Seres Road Suite 140 Der         Company Address         01-7725       y Phone Number         7.00       \$95,855         Water Presson	10,000 gallons: \$ $52.91$ /moPass Through Charges5,000 gallons: \$ $0.00$ /mo10,000 gallons: \$ $0.00$ /mo5,000 gallons: \$ $25.00$ /mo5,000 gallons: \$ $25.00$ /moCres, Laguna VistaSubdivision(s) or Syss Peres Road Suite 140 Des PeresCompany Address City01-7725y Phone Number7.00\$95,855.00mal Revenue IncreaseWater Pass-Throug	10,000 gallons: \$       52.91       /mo       Proposed         Pass Through Charges       5,000 gallons: \$       0.00       /mo       Proposed         5,000 gallons: \$       0.00       /mo       Proposed         5,000 gallons: \$       25.00       /mo       Proposed         6,000 gallons: \$       20.00       \$       \$         6,000 gallons: \$       20.00       \$       \$         7.00       \$       \$       \$       \$         90       \$       \$       \$       \$         90       \$       \$       \$       \$         90       \$       \$       \$       \$<	10,000 gallons: \$       52.91       /mo       Proposed       10,000 gallon         Pass Through Charges       5,000 gallons: \$       0.00       /mo       Proposed       5,000 gallon         5,000 gallons: \$       0.00       /mo       Proposed       10,000 gallon         5,000 gallons: \$       0.00       /mo       Proposed       5,000 gallon         5,000 gallons: \$       25.00       /mo       Proposed       5,000 gallon         5,000 gallons: \$       25.00       /mo       Proposed       5,000 gallon         6,000 gallons: \$       25.00       /mo       Proposed       5,000 gallon         9,01-7725       y Phone Number       7.00       \$95,855.00       \$95,855.00         mul Revenue Increase       Water Pass-Through Annual Revenue Increase       \$8/20/2010	10,000 gallons: \$ $52.91$ /moProposed10,000 gallons: \$ $109$ Pass Through Charges5,000 gallons: \$ $0.00$ /moProposed5,000 gallons: \$ $10.$ 10,000 gallons: \$ $0.00$ /moProposed10,000 gallons: \$ $21.$ 5,000 gallons: \$ $25.00$ /moProposed5,000 gallons: \$ $66.$ Fres, Laguna VistaSubdivision(s) or System(s) Affected by Rate Changes Peres Road Suite 140Des PeresMissouri63131Company AddressCityState01-7725y Phone Number $7.00$ \$95,855.00\$3,499.0nual Revenue IncreaseWater Pass-Through Annual Revenue IncreaseSewer Am $8/20/2010$ $8/20/2010$ $8/20/2010$	10,000 gallons: \$ $52.91$ /moProposed10,000 gallons: \$ $109.33$ Pass Through Charges5,000 gallons: \$ $0.00$ /moProposed $5,000$ gallons: \$ $10.75$ 10,000 gallons: \$ $0.00$ /moProposed $10,000$ gallons: \$ $21.50$ 5,000 gallons: \$ $25.00$ /moProposed $5,000$ gallons: \$ $66.65$ 5,000 gallons: \$ $25.00$ /moProposed $5,000$ gallons: \$ $66.65$ Gres, Laguna VistaSubdivision(s) or System(s) Affected by Rate ChangeSubdivision(s) or System(s) Affected by Rate ChangeSubdivision(s) or System(s) Affected by Rate ChangeOI-7725Yoo\$95,855.00\$3,499.00Water Pass-Through Annual Revenue IncreaseSewer Annual RevenueSwer Annual Revenue

## **RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

### Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

### I wish to PROTEST the following proposed rate action/s:

□ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER ^{age rog of}		NOTICE	<b>OF P</b>	PROPOSED	RATE	CHANGE -	- WATER ^{ay}	6 109 01	2'
--------------------------------------------------------------	--	--------	-------------	----------	------	----------	-----------------------	----------	----

CURR	ENT RATES				PRO	POSED RAT	ES				
Minimum	Monthly Charge includ	les 0		gallons	Minimu	m Monthly Charg	ge includ	es 0		Q	allons
Meter Siz				0	Meter S						
RESIDE						DENTIAL					
	5/8"	\$	29.91			5/8"		\$	54.03	3	
	3/4"	\$	29.91			3/4"		\$	54.03	3	
	1"	\$	44.86			1"		\$	90.23	3	
	1 1/2"	\$	74.77			1 1/2"			179.9		
	2"	\$	149,55			2"			287.9		
	3"	\$	239.28			3"			540.3		
Other:		\$			Other:	4", 6" &	& 8"				300.62;
									2,881		4
	CALLONAC	БСПАТ				CALLE				ective	ly
TIED	GALLONAG	E CHAI			TIED	GALLC	JNAGE	L CHAI			
TIER	VOLUME		CHARG 1000 gals.	L per	TIER	VOLUME				lAKG 0 gals.	E per
				/1000					100	- Sum	/1000
Tier 1	0 to All	gals.	\$ 2.30	gals.	Tier 1	0 to	All	gals.	\$	5.53	gals.
Tier 2	to	gals.	\$	/1000 gals.	Tier 2	to		colc	\$		/1000 gals.
1101 2	10	gais.	Ψ					gals.			/1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
T: 4			¢	/1000	Tion 4				¢.		/1000
Tier 4	to	gals.	\$	gals. /1000	Tier 4	to		gals.	\$		gals. /1000
Tier 5	to	gals.	\$	gals.	Tier 5	to		gals.	\$		gals.
						•		~			
	MISCELLAN	a name for after the	or of the postate		MISCELLANEOUS FEES						
	Tap Fee	\$ 50	00.00		_	Tap Fee	9	Act	tual C	ost	
	connect Fee:					econnect Fee:					
N	on-payment	<b>•</b> •	5.00			Non-payment			00		
0	2 D		5.00		1	<u>kimum - \$25.0</u>		<u>5 25.0</u>			
	omer's Request		5.00			comer's Reque		<u>5 25.0</u>			
	Transfer Fee		5.00			<u>Fransfer Fee</u> Charge <b>(Indic</b>	eta e	•	1.74	nt	
L	late Charge	.D 1.0	0 percent			r \$5.00 or 10 ^o			perce	ΠL	
Return	ed Check Charge	<b>\$</b> 1:	5.00			red Check Cha		<b>5</b> 25.0	00		
Tetuill	Deposit		0.00		Tetull	Deposit	0	<b>5</b> 50.0			
	Deposit	ψJ	0.00		(Ma	ximum \$50.00		v 50.0			
М	eter Test Fee	\$ 23	5.00		`	leter Test Fee		<b>5</b> 25.0	00		
						kimum - \$25.0			naamii - 2005		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

## If applicable, list any bill payment assistance programs to low income ratepayers.

NOTICE OF PROPOSED RATE CHANGE -	- SEWER ^{age 110 of 248}

CURRENT RATES	PROPOSED RATES					
Minimum Monthly Charge includes N/A gallons	Minimum Monthly Charge includes N/A gallons					
Meter Size:	Meter Size:					
RESIDENTIAL	RESIDENTIAL					
5/8" \$ 25,00	5/8" \$ 66.65					
3/4" \$	3/4" \$					
1" \$	1" \$					
1 1/2" \$	1 1/2" \$					
2" \$	2" \$					
3" \$	3" \$					
Other: \$	Other: Flat Rate (All) \$ 66.65					
GALLONAGE OR FIXED CHARGE:	GALLONAGE OR FIXED CHARGE:					
\$ N/A per	\$ N/A per					
month; OR	month; OR					
☑ for each additional 1,000 gallons over the minimum. Gallonage charges are determined based on average consumption for winter period which includes the following months	for each additional 1,000 gallons over the minimum. Gallonage charges are determined based on average consumption for winter period which includes the following months					
A11						
MISCELLANEOUS FEES	MISCELLANEOUS FEES					
Tap Fee \$ 250.00	Tap Fee   \$ Actual Cost					
Reconnect Fee:	Reconnect Fee:					
Non-payment	Non-payment					
<b>\$</b> 15.00	(Maximum - \$25.00) <b>\$</b> 25.00					
Customer's Request \$ 15.00	Customer's Request \$ 25.00					
Transfer Fee \$	Transfer Fee <b>\$</b> 10.00					
Late Charge <b>\$</b> 10 percent	Late Charge (Indicate \$ 10 percent					
	either \$5.00 or 10%)					
Returned Check Charge \$ 5.00	Returned Check Charge \$ 25.00					
Deposit \$ 50.00	Deposit <b>\$</b> 50.00 (Maximum \$50.00)					
Meter Test Fee \$ N/A	Meter Test Fee <b>\$</b> N/A (Maximum - \$25.00)					

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

## If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

### NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

### CSWR-Texas Utility Operating Company

#### 13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

### **EFFECTIVE DATE OF PROPOSED INCREASE:** 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

### **Reason(s) for Proposed Rate Change:**

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

Water							
Existing	5,000 gallons: \$	31.75	/mo	Proposed	5,000 gallons: \$	81.68	/mo
Existing	10,000 gallons: \$	43.00	/mo	Proposed	10,000 gallons: \$	109.33	/mo
		_	_		, C		-0
Water – ]	Pass Through Ch	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons: \$	2	/mo
U		-	-	1			
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
U	, 0	·	_		<i>)</i>		
Lakelin	nestone Coves &	Summer Plac	۰e				
Lake Lin				tem(s) Affected	by Rate Change		
		Stieldi i Bieli	(5) 01 0 5		of rune change		
1630 De	s Peres Road Suite	e 140 Des	Peres	Missouri	6313	51	
100.0	Company Address	<i>I</i>	City	Sta		Zip	
	1 2		eny			Ξīp	
1-866-30	1_7725						
	y Phone Number						
compan	y i none i tumo ei						
\$286,417	7.00						
	ual Revenue Increase	Water Pas	s-Throug	th Annual Reven	ue Increase Sew	er Annual Reve	nue Increase
			c				
2/3/2023				10/25/2006			
Date Curre	ent Rate Change Noti	ce Delivered			Date of Las	st Rate Change	
						e	

## **RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

### Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

### I wish to PROTEST the following proposed rate action/s:

□ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

# NOTICE OF PROPOSED RATE CHANGE – WATER^{Page 114 of 248}

CURRI	ENT RATES				PRO	POSED RATI	ES				
Minimum	Monthly Charge include	les 10	000	gallons	Minimu	n Monthly Charg	e includ	es 0		g	allons
Meter Siz				Surrous	Meter		50 1110100				unons
RESIDENTIAL						DENTIAL					
	5/8"	\$	22,75			5/8"		\$	54.03	3	
	3/4"	\$	22.75			3/4"		\$	54.03	3	
	1"	\$				1"		\$	90.23	3	
	1 1/2"	\$				1 1/2"		\$	179.9	92	
	2"	\$				2"		\$	287.9	98	
	3"	\$				3"		\$	540.3	30	
Other:		\$			Other:	4", 6" &	2 8"	\$	900.6	58; 1,8	300.62;
									2,881		
									-	ective	ly
	GALLONAG	E CHAI				GALLO	DNAGE	CHA			
TIER	VOLUME		CHARG 1000 gals.	E per	TIER	VOLUME				IARG 0 gals.	E per
				/1000							/1000
Tier 1	1000 to All	gals.	\$ 2.25	gals.	Tier 1	0 to	All	gals.	\$	5.53	gals.
Tier 2	to	gals.	\$	/1000 gals.	Tier 2	to		gals.	\$		/1000 gals.
1101 2	10	gais.	Ψ	/1000	1101 2			gais.	φ		/1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
T. 4			¢	/1000	T: 4				¢		/1000
Tier 4	to	gals.	\$	gals. /1000	Tier 4	to		gals.	\$		gals. /1000
Tier 5	to	gals.	\$	gals.	Tier 5	to		gals.	\$		gals.
		54 202 - 122		•							
	MISCELLAN	17	- 0 - 101 - 2001.13		MISCELLANEOUS FEES						
	Tap Fee	\$ 3:	50.00			Tap Fee	9	S Act	tual C	ost	
-	connect Fee:					econnect Fee:					
Ν	on-payment	¢ O	- 00			Non-payment			00		
Count		<u>\$ 2:</u>			(Maximum - \$25.00)			<u>5 25.</u>			
	omer's Request		5.00			omer's Reque	st §				
	ransfer Fee		5.00		Transfer Fee					nt	
Late Charge \$ 5.00			Late Charge (Indicate \$ 10 per either \$5.00 or 10%)			percer	m				
Return	ed Check Charge	\$ 2:	5.00			ed Check Cha	- <i>ć</i>	<b>\$</b> 25.00			
	Deposit		0.00			Deposit	<u> </u>				
	I				(Ma	ximum \$50.00	))				
M	eter Test Fee	\$ 2:	5.00			leter Test Fee	Ś	<b>5</b> 25.	00		
					(May	kimum - \$25.0	0)				

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

### If applicable, list any bill payment assistance programs to low income ratepayers.



Dear CSWR-Texas Customer,

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We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

### NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

### **EFFECTIVE DATE OF PROPOSED INCREASE:** 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

### **Reason(s) for Proposed Rate Change:**

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

water										
Existing	5,000 gallons: \$	25.00	/mo	Proposed	5,000 gallons: \$	81.68	/mo			
Existing	10,000 gallons: \$	35.00	/mo	Proposed	10,000 gallons: \$	109.33	/mo			
-				-			_			
Water – ]	Pass Through Ch	arges								
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo			
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons: \$		/mo			
<u>Sewer</u>										
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo			
		·								
Hillside	Estates Water Sys	tem, Mead	owview I	Estates, Settle	rs Crossing Water	System, Settl	ers			
					ter System, Lakes					
		Subdivisio	on(s) or Sys	tem(s) Affected	by Rate Change					
1630 De	s Peres Road Suite	e 140 De	s Peres	Missouri	6313	51				
3	Company Address		City	Sta	nte	Zip				
1-866-30	01-7725									
Compan	y Phone Number									
\$269,177	7.00									
Water Ani	ual Revenue Increase	Water P	ass-Throug	gh Annual Rever	ue Increase Sew	er Annual Reven	ue Increase			
8 17										
2/3/2023				6/4/2004						
Date Curre	ent Rate Change Noti	ce Delivered			Date of Last Rate Change					

## **RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

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### Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

### I wish to PROTEST the following proposed rate action/s:

□ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

# NOTICE OF PROPOSED RATE CHANGE – WATER^{Page 118 of 248}

CURR	ENT RATES				PRO	POSED RATI	ES				
Minimum	Monthly Charge includ	es 50	000	gallons	Minimu	m Monthly Charg	ge includ	es 0		g	allons
Meter Si.	ze:				Meter S	Size:	-				
RESIDE	INTIAL				RESID	DENTIAL					
	5/8"	\$	25.00			5/8"		\$	54.0	3	
	3/4"	\$	25.00			3/4"		\$	54.0.	3	
	1"	\$				1"		\$	90.2	3	
	1 1/2"	\$				1 1/2"		\$	179.9	92	
	2"	\$				2"		\$	287.9	98	
	3"	\$				3"		\$	540.	30	
Other:		\$			Other:	4", 6" <b>&amp;</b>	2 8"	\$			800.62
									2,88		
									-	ective	ly
	GALLONAG	E CHAI			GALLONAGE CHARGE:						
TIER	VOLUME		CHARG 1000 gals.	E per	TIER	VOLUME				IARG 10 gals.	E per
				/1000						8	/1000
Tier 1	5000 to All	gals.	\$ 2.00	gals.	Tier 1	0 to	All	gals.	\$	5.53	gals.
Tier 2	to	colc	\$	/1000	Tier 2	to		colc	\$		/1000
	to	gals.	Φ	<u>gals.</u> /1000		to		gals.	•		<u>gals.</u> /1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
-				/1000							/1000
Tier 4	to	gals.	\$	gals.	Tier 4	to		gals.	\$		gals.
Tier 5	to	gals.	\$	/1000 gals.	Tier 5	to		gals.	\$		/1000 gals.
1101 5	10	gais.	Ψ	gais.	1101 5			gais.	Ψ		gais.
	MISCELLAN	EOUS I	FEES		MISCELLANEOUS FEES						
	Tap Fee	\$ 50	00.00			Tap Fee	5	Act	tual C	Cost	
Re	connect Fee:				Re	econnect Fee:					
Ν	on-payment				N	Ion-payment					
		\$ 2:	5.00		(Maximum - \$25.00)			<b>5</b> 25.	00		
Cust	omer's Request	<b>\$</b> 1:	5.00		Cust	omer's Reque	st S	<b>5</b> 25.	00		
Τ	ransfer Fee		0.00		Transfer Fee			<b>5</b> 10.	00		
Late Charge \$ 5.00				Late Charge (Indicate \$ 10 either \$5.00 or 10%)			<b>5</b> 10	perce	nt		
Returned Check Charge \$ 25.00				ned Check Cha	/	<b>\$</b> 25.00					
	Deposit		0.00			Deposit	5				
	<b>A</b> _				(Ma	ximum \$50.00	))				
Μ	eter Test Fee	\$ 2:	5.00		· · · ·	leter Test Fee	<i>·</i>	<b>5</b> 25.	00		
					(May	kimum - \$25.0	0)				

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

### If applicable, list any bill payment assistance programs to low income ratepayers.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

### NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

### **EFFECTIVE DATE OF PROPOSED INCREASE:** 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

### **Reason(s) for Proposed Rate Change:**

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

water							
Existing	5,000 gallons: \$	42.91	/mo	Proposed	5,000 gallons: \$	81.68	/mo
Existing	10,000 gallons: \$	56.36	/mo	Proposed	10,000 gallons: \$	109.33	/mo
-			-	-			c
Water – ]	Pass Through Ch	arges					
Existing	5,000 gallons: \$	1.20	/mo	Proposed	5,000 gallons: \$	12.90	/mo
Existing	10,000 gallons: \$	2.40	/mo	Proposed	10,000 gallons: \$		/mo
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
· · ·			-		, C	-	
Emerald Forest, Grande Casa Ranchitos, Lakeview Ranchettes Estates, Spanish Grant, Red Oak							
Linerara	r orosi, Granae et			tem(s) Affected	(	in Grant, ite	u oun
		(	-,, -	(-)			
1630 De	s Peres Road Suite	e 140 Des ]	Peres	Missouri	6313	1	
	Company Address	(	City	Sta		Zip	
						<b>r</b>	
1-866-30	)1-7725						
	y Phone Number						
and encoded Transien							
\$213,629	9.00	\$62,891.0	0				
Water An	nual Revenue Increase	Water Pas	s-Throug	h Annual Reven	ue Increase Sewe	er Annual Reve	nue Increase
2/3/2023				11/28/2011			
Date Curre	ent Rate Change Noti	ce Delivered			Date of Las	st Rate Change	

## **RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

### Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

### I wish to PROTEST the following proposed rate action/s:

□ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

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Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF FROFOSED RATE CHANGE – WATER	NOTICE	OF PROPOSED RATE CHANGE – WATER ^{age 122}	01 24
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CURRI	ENT RAT	ΓES						PRO	POSE	D RAT	ES					
Minimum	Monthly Cl	narge	includes	0			gallons	Minimu	m Mon	thly Char	ge inch	ides	0		0	allons
Meter Siz	•	iai 50	mendees	0			Sunons	Meter S		uny chui	50 men	iues	0		5	,unono
RESIDE								RESID		IAL						
	5/8"	R		\$	2	.9.46				5/8"			\$	54.0	)3	
	3/4"	ē.		\$	2	9.46			2	3/4"			\$	54.0	)3	
	1"			\$	2	.9.46				1"			\$	90.2	23	
	1 1/2	"		\$					1	1/2"				179		
	2"			\$						2"				287		
	3"			\$						3"				540		
Other:				\$				Other:		4", 6" 8	& 8"					800.62;
															31.42	i.
	CAT	TO	NACE							CATTO		TE Z			pective	ly
TIER	VOLU		NAGE	CHAI		L: HARG	F	GALLONAGE CHARGE: TIER VOLUME CHARGE pe								
IICK	VOLU	IVIE	1			DAKG 00 gals.	L per	TIER							ПАКС 00 gals.	
							/1000								oo gaasa	/1000
Tier 1	0	to	10000	gals.	\$	2.69	gals.	Tier 1	0	to	All		gals.	\$	5.53	gals.
Tier 2	10001	to	15000	gals.	\$	2.95	/1000 gals.	Tier 2		to			gals.	\$		/1000 gals.
1101 2	10001	10	All	gais.	Ψ	2.75	/1000	1101 2		10			gais.	Ψ		/1000
Tier 3	15001	to	Else	gals.	\$	4.06	gals.	Tier 3		to			gals.	\$		gals.
T. 4					<b></b>		/1000	T' 4						•		/1000
Tier 4		to		gals.	\$		gals. /1000	Tier 4		to			gals.	\$		<u>gals.</u> /1000
Tier 5		to		gals.	\$		gals.	Tier 5		to			gals.	\$		gals.
	3.000			OTIC		10										
			LLANE					MISCELLANEOUS FEES           Tap Fee         \$ Actual Cost								
Da	Tap Fee			<b>\$</b> 10	000	.00		D	Тар			\$	Act	ual	Cost	
	connect F									ect Fee: ayment						
11	on-paying			\$ 2	5 00	)				n - \$25.0	)())	\$	25.0	00		
Cust	omer's Re	eane			0.0					s Reque		\$	25.0			
	ransfer F				5.00					er Fee		\$	10.0			
	ate Charg				.00					e (Indic	ate	\$		berc	ent	
		50								0 or 10						
Return	ed Check	Cha	0		0.00			Return		neck Ch	arge	\$	25.0			
	Deposit			\$ 5	0.00	)			Dep			\$	50.0	00		
								``````````````````````````````````````		n \$50.0	0)					
Μ	eter Test]	Fee		\$ 2:	5.00)				est Fee		\$	25.0	00		
								(Max	amum	n - \$25.0)()(

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

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While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>Water</u>									
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallo	ons: \$	/mo		
Existing	10,000 gallons: \$		/mo	Proposed	10,000 galle		/mo		
			_				N		
Water - 1	<u>Pass Through Cha</u>	rges							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallo	ons: \$	/mo		
Existing	10,000 gallons: \$		/mo	Proposed	10,000 galle	ons: \$	/mo		
<u>Sewer</u>									
Existing	5,000 gallons: \$	21.56	/mo	Proposed	5,000 gallo	ons: \$ 66.65	/mo		
Loon Sn	inas								
Leon Spi	ings	Cubdinicion	(a) an Swat	tam(a) Affaatad	hr Data Chang	•			
		Subdivision	i(s) or Sysi	tem(s) Affected	by Rate Change	e			
1630 De	s Peres Road Suite	140 Des	Peres	Missouri		63131			
	Company Address		City	Sta	ite	Zip			
1-866-30)1-7725								
	y Phone Number								
						\$500,524.00			
Water Ann	nual Revenue Increase	Water Pa	ss-Throug	h Annual Reven	ue Increase	Sewer Annual Reven	ue Increase		
2/3/2023				5/6/2014					
Date Curre	ent Rate Change Notice	e Delivered		Date of Last Rate Change					

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

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Signature of Ratepayer:

Date: _____

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Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – SEWER

CURRENT RATES	PROPOSED RATES					
Minimum Monthly Charge includes 1500 gallons	Minimum Monthly Charge includes N/A gallons					
Meter Size:	Meter Size:					
RESIDENTIAL	RESIDENTIAL					
5/8" \$ 11.93	5/8" \$ 66.65					
3/4" \$ 11.93	3/4" \$					
1" \$	1" \$					
1 1/2" \$	1 1/2" \$					
2" \$	2" \$					
3" \$	3" \$					
Other: \$	Other: Flat Rate (All) \$ 66.65					
GALLONAGE OR FIXED CHARGE:	GALLONAGE OR FIXED CHARGE:					
\$ 2.75 per	\$ N/A per					
month; OR	month; OR					
\boxtimes for each additional 1,000 gallons over the	□ for each additional 1,000 gallons over the					
minimum. Gallonage charges are determined based	minimum. Gallonage charges are determined based					
on average consumption for winter period which	on average consumption for winter period which					
includes the following months	includes the following months					
All	N/A					
MISCELLANEOUS FEES	MISCELLANEOUS FEES					
Tap Fee \$ 40.00	Tap Fee \$ Actual Cost					
Reconnect Fee:	Reconnect Fee:					
Non-payment	Non-payment					
\$ 25.00	(Maximum - \$25.00) \$ 25.00					
Customer's Request \$ 25.00	Customer's Request \$ 25.00					
Transfer Fee \$ 10 percent	Transfer Fee \$ 10.00					
Late Charge \$ 10.00	Late Charge (Indicate \$ 10 percent					
	either \$5.00 or 10%)					
Returned Check Charge \$ 25.00	Returned Check Charge \$ 25.00					
Deposit \$ 0.00	Deposit \$ 50.00					
	(Maximum \$50.00)					
Meter Test Fee \$ N/A	Meter Test Fee \$ N/A					
	(Maximum - \$25.00)					

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

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We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

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EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>Water</u>							
Existing	5,000 gallons: \$	54.41	/mo	Proposed	5,000 gallons: \$	81.68	/mo
Existing	10,000 gallons: \$	72.81	/mo	Proposed	10,000 gallons: \$	109.33	/mo
<u>Water – I</u>	<u>Pass Through Ch</u>	arges					
Existing	5,000 gallons: \$	_	/mo	Proposed	5,000 gallons: \$		/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons: \$		/mo
				-			
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
		<u>.</u>					
Live Oak	Hills						
		Subdi	vision(s) or Sys	tem(s) Affected	by Rate Change		
_1630 Des	s Peres Road Suite	e 140	Des Peres	Missouri	6313	1	
	Company Address		City	Sta	ate	Zip	
1-866-30	1-7725						
Company	y Phone Number						
a deserver and an adverse and a							
\$9,179.0	0						
Water Anr	ual Revenue Increase	e Wa	ter Pass-Throug	h Annual Reven	nue Increase Sewe	er Annual Reve	nue Increase
0/2/0002				0/1/0010			
2/3/2023	ant Data Chan as Not	D-1		2/1/2019			
Date Curre	ent Rate Change Noti	ce Denve	erea		Date of Las	t Rate Change	

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

 \Box I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER^{Page 130 of 248}

CURRENT RATES						PRO	POSED RAT	ГES							
Minimum I	Monthly Cl	narge	includes	30	000)	gallons	Minimu	m Monthly Cha	rge inch	ides	0		g	allons
Meter Siz		iui șe	menades		900		Sanons	Meter		inge men	aues	0			unons
RESIDE									DENTIAL						
	5/8"	N.		\$	4	7.05			5/8"			\$	54.0)3	
	3/4"			\$		7.05			3/4"				54.0		
	1"			\$					1"			2	90.2		
	1 1/2	"		\$					1 1/2"			\$	179	.92	
	2"			\$					2"				287		
	3"			\$					3"			\$	540	.30	
Other:				\$				Other:	4", 6"	& 8"		\$	900	.68; 1,8	300.62
													2,88	31.42	
													Res	pective	ly
	GAI	LO	NAGE	CHAI	۲G	E:			GALL	ONAC	JE (СНАБ	RGE	2:	
TIER	VOLU	ME				HARG	E per	TIER	VOLUME					HARG	E per
					10	00 gals.	14 0 0 0						10	00 gals.	14 0 0 0
Tier 1	3000	to	10000	gals.	\$	3.68	/1000 gals.	Tier 1	0 to	All		gals.	\$	5.53	/1000 gals.
	3000	10	10000	gais.	φ	5.00			10 10	Ац		gais.	φ	5.55	
Tier 2	10001	to	20000	gals.	\$	4.73	gals.	Tier 2	to			gals.	\$		gals.
			All				/1000								/1000
Tier 3	20001	to	Else	gals.	\$	5.78	gals.	Tier 3	to			gals.	\$		gals.
Tier 4		ta		aala	\$		/1000	Tier 4	ta			~_1~	\$		/1000
1101 4		to		gals.	Φ		<u>gals.</u> /1000	11014	to			gals.	\$		<u>gals.</u> /1000
Tier 5		to		gals.	\$		gals.	Tier 5	to			gals.	\$		gals.
MISCELLANEOUS FEES						MISCELLANEOUS FEES									
	Tap Fee			\$ 7:	50.0	00			Tap Fee		\$	Act	ual	Cost	
	connect H								econnect Fee						
N	on-payme	ent							Ion-payment						
100.00					5.00				kimum - \$25.	/	\$		a		
	omer's Re		est	100	0.00				tomer's Requ	iest	\$	25.0			
	ransfer F				0.00)			Fransfer Fee	r	\$	10.0			
L	ate Charg	ge		\$ 5.	00				Charge (Indi		\$	10 p	perc	ent	
									r \$5.00 or 10						
Return	ed Check	Cha	arge		5.00)		Returr	ned Check Cl	narge	\$	25.0			
	Deposit			\$ 0,	00			-	Deposit		\$	50.0)0		
		_		<u> </u>					<u>ximum \$50.(</u>	ć	^	0.5	20		
Me	eter Test]	Fee		\$ 2:	5.00)			leter Test Fee		\$	25.0	00		
								(Max	kimum - \$25.	.00)					

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>Water</u>							
Existing	5,000 gallons: \$	61.06	/mo	Proposed	5,000 gallons: \$	81.68	/mo
Existing	10,000 gallons: \$	76.31	/mo	Proposed	10,000 gallons: \$	5 109.33	/mo
Water –]	<u>Pass Through Ch</u>	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$	S	/mo
Existing	10,000 gallons: \$	-	/mo	Proposed	10,000 gallons: \$		/mo
<u>Sewer</u>							
Existing	5,000 gallons: \$	61.06	/mo	Proposed	5,000 gallons: \$	66.65	/mo
Longford	1						
		Subdiv	vision(s) or Sys	tem(s) Affected	by Rate Change		
1630 De	s Peres Road Suite	e 140	Des Peres	Missouri	631	31	
1	Company Address		City	Sta	nte	Zip	
1-866-30							
Compan	y Phone Number						
\$45,509.	00				\$1:	5,251.00	
Water Anı	nual Revenue Increase	e Wat	er Pass-Throug	h Annual Rever	ue Increase Sev	ver Annual Reve	enue Increase
2/3/2023				7/1/2018			
Date Curre	ent Rate Change Noti	ce Delive	ered		Date of La	st Rate Change	

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

 \Box I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at
NOTICE OF PROPOSED RATE CHANGE – WATER^{Page 134 of 248}

CURRI	ENT RATES				PRO	POSED RATI	ES				
Minimum I	Monthly Charge includ	es 0		gallons	Minimu	m Monthly Charg	ge includes	s 0		g	allons
Meter Siz				U	Meter S					U	
RESIDE	NTIAL				RESID	DENTIAL					
	5/8"	\$	31.21			5/8"		\$	54.0	3	
	3/4"	\$	31.21			3/4"		\$	54.0	3	
	1"	\$	78.02			1"		\$	90.2	3	
	1 1/2"	\$	156.03			1 1/2"		\$	179.	.92	
	2"	\$	249,64			2"		\$	\$ 287.98		
	3"	\$	440.13			3"		\$	540.	30	
Other:	4", 6"	\$	780.13;		Other:	4", 6" &	2 8"	\$	900.	68; 1,8	800.62
			1,560.26						2,88	1.42	
			Respecti	vely						pective	ly
	GALLONAG	E CHAF				GALLO	NAGE	CHA			
TIER	VOLUME		CHARG 1000 gals.	E per	TIER	VOLUME				HARG 00 gals.	E per
_				/1000							/1000
Tier 1	0 to All	gals.	\$ 3.05	gals.	Tier 1	0 to	All	gals.	\$	5.53	gals.
Tier 2	to	gals.	\$	/1000 gals.	Tier 2	to		gals.	\$		/1000 gals.
1101 2	10	gais.	Ψ	/1000				gais.	Ψ		/1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
T. 4			¢	/1000	T: 4				6		/1000
Tier 4	to	gals.	\$	gals. /1000	Tier 4	to		gals.	\$		<u>gals.</u> /1000
Tier 5	to	gals.	\$	gals.	Tier 5	to		gals.	\$		gals.
	MISCELLAN	EOUS I	TEES			MISCE	LLANE	OUS I	FEE;	S	
	Tap Fee	\$ 60	00.00			Tap Fee	\$	Act	tual (Cost	
Re	connect Fee:				Re	econnect Fee:					
N	on-payment					Ion-payment					
		\$ 25	5.00			<u>kimum - \$25.0</u>		25.	00		
	omer's Request		0.00			omer's Reque		25.			
	ransfer Fee		5.00			Fransfer Fee	\$	10.			
L	ate Charge	\$ 10) percent			Charge (Indic: r \$5.00 or 10%		10	perce	ent	
Return	ed Check Charge	\$ 30	0.00			ned Check Cha		25.	00		
	Deposit	2007 U	00			Deposit	\$	50.			
M	ator Tast Faa	\$ 25	5.00		· · · · ·	ximum \$50.00 leter Test Fee)) \$	25.	00		
IVI	eter Test Fee	3 2:	5.00		IVI IVI	leter Test Fee	3	23.	00		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

NOTICE OF PROPOSED RATE CHANGE -	- SEWER ^{age 135 of 248}

CURRENT RATES				PROPOSED RATES				
Minimum Monthly Charge incl	udes	0 gallo	ns	Minimum Monthly Charge in	cludes	N/A	gallons	
Meter Size:	uues	<u> </u>		Meter Size:		1.0.1.2	Burroms	
RESIDENTIAL				RESIDENTIAL				
5/8"		\$ 45.81		5/8"		\$ 66,65		
3/4"		\$ 45.81		3/4"		\$		
1"		\$ 114.52		1"		\$		
1 1/2"		\$ 229.05		1 1/2"		\$		
2"		\$ 366,47		2"		\$		
3"		\$ 687.14		3"		\$		
Other: 4", 6", 8"		\$ 1,145.23; 2,290.46; 3,664.73 Respectively		Other: Flat Rate (\$ 66.65		
GALLONAGE OF	R FIX	ED CHARGE:		GALLONAGE O	R FIZ	XED CHAR	GE:	
\$ 3.05 per				\$ N/A per				
month; OR				month; OR				
☑ for each additional 1,000 gallons over the minimum. Gallonage charges are determined based on average consumption for winter period which includes the following months <u>All</u>				☐ for each additional 1,000 gallons over the minimum. Gallonage charges are determined based on average consumption for winter period which includes the following months <u>N/A</u>				
			1					
MISCELLA	NEO	US FEES		MISCELLANEOUS FEES				
Tap Fee	\$	600.00		Tap Fee	\$	Actual Co	st	
Reconnect Fee: Non-payment				Reconnect Fee: Non-payment				
	\$	25.00		(Maximum - \$25.00)	\$	25.00		
Customer's Request	\$	50.00		Customer's Request	\$	25.00		
Transfer Fee	\$	35.00		Transfer Fee	\$	10.00		
Late Charge	\$	10 percent		Late Charge (Indicate either \$5.00 or 10%)	\$	10 percent		
Returned Check Charge	\$	30.00		Returned Check Charge	\$	25.00		
Deposit	\$	50.00		Deposit (Maximum \$50.00)	\$	50.00		
Meter Test Fee	\$	25N/A		Meter Test Fee (Maximum - \$25.00)	\$	N/A		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>water</u>								
Existing	5,000 gallons: \$	60.99	/mo	Proposed	5,000 gallon	s: \$ 81.68	/mc)
Existing	10,000 gallons: \$	77.54	/mo	Proposed	10,000 gallon	is: \$ 109.33	3 /mc	,
			-					
Water – I	<u>Pass Through Ch</u>	arges						
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallon	s: \$	/mc)
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallon	is: \$	/mc)
<u>Sewer</u>								
Existing	5,000 gallons: \$	61.89	/mo	Proposed	5,000 gallon	s:\$ 66.65	/mc)
Texas La Goode C	nding Utilities, M ity	langum, Texa	as Land	ing Utilities I	Deerwood, Te	xas Landing	gUtilities	
		Subdivision(s) or Syst	tem(s) Affected	by Rate Change			
1630 Des	s Peres Road Suite	e 140 Des	Peres	Missouri	6	53131		
	Company Address	(City	Sta	ite		Zip	
1-866-30								
Company	y Phone Number							
\$89,105.	00					\$18,818.00		
Water Ann	nual Revenue Increase	e Water Pas	s-Throug	h Annual Reven	ue Increase	Sewer Annua	l Revenue Incre	ease
2/3/2023				2/25/2014				
Date Curre	ent Rate Change Noti	ce Delivered		A	Date o	f Last Rate Cl	nange	

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:					
Phone Number:	Fax Number:					
Email Address:						
Address, City, State:						
Location where service is received:						

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

 \Box I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE -	- WATER ^{Page 139 of 248}

CURR	ENT RATES				PRO	POSED RATI	ES				
Minimum	Monthly Charge includ	iles 0		gallons	Minimu	n Monthly Charg	pe includ	es 0		ø	allons
Meter Si				Surroms	Meter S		je menua				unons
RESIDE						DENTIAL					
	5/8"	\$	49,40			5/8"		\$	54.03		
	3/4"	\$	74.10			3/4"		\$	54.03		
	1"	\$	123.50			1"		\$	90.23		
	1 1/2"	\$	247.00			1 1/2"			179.9		
	2"	\$	395,20			2"			287.9		
	3"	\$	741.00			3"			540.3		
Other:		\$			Other:	4", 6" 8	z 8"				300.62;
									2,881		1
		T CITAT				CALLO			Resp	ective	ly
TIER	GALLONAG VOLUME	г L UПАГ	CHARG	F nor	TIER	GALLO VOLUME	INAGE			ADC	E per
IILN	VOLUME		1000 gals.	L per	TIER	VOLUME				D gals.	-
			0	/1000							/1000
Tier 1	0 to All	gals.	\$ 3.31	gals.	Tier 1	0 to	All	gals.	\$	5.53	gals.
Tier 2	to	gals.	\$	/1000 gals.	Tier 2	to		gals.	\$		/1000 gals.
		gais.	Ψ	/1000	1101 2			gais.			/1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
Tier 4	to	colc	\$	/1000 gals.	Tier 4	to		gals.	\$		/1000 gals.
1101 4	10	gals.	Φ	gais. /1000	1101 4			gais.	•		/1000
Tier 5	to	gals.	\$	gals.	Tier 5	to		gals.	\$		gals.
	MISCELLAN	tot a nava out and of	a de las locales		MISCELLANEOUS FEES Tap Fee \$ Actual Cost						
D	Tap Fee	\$ 5:	50.00		D	Tap Fee	1	Act	ual C	ost	
	connect Fee:					econnect Fee:					
1	on-payment	\$ 25	5.00			Ion-payment kimum - \$25.0	0) •	5 25.0	00		
Cust	omer's Request		0.00 0.00		,	omer's Reque					
	ransfer Fee	+ -	0.00			Fransfer Fee	<u>st</u>				
	Late Charge		00		Interfee\$ 10,00Late Charge (Indicate\$ 10 percent		nt				
	0					r \$5.00 or 109					
Return	ed Check Charge	\$ 30	0.00			ed Check Cha	/	5 25.0	00		
	Deposit	\$ 50	0.00			Deposit	9	5 50.0	00		
					· · · · ·	ximum \$50.00					
Μ	eter Test Fee	\$ 2:	5.00			eter Test Fee	9	S 25.0	00		
					(Max	kimum - \$25.0	0)				

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

NOTICE OF PROPOSED RATE CHANGE	- SEWER ^{age 140 of 248}

CURRENT RATES	PROPOSED RATES						
Minimum Monthly Charge incl	ludes 150	00 gallons	Minimum Monthly Charge inch	ıdes	N/A	gallons	
Meter Size:		<u> </u>	Meter Size:				
RESIDENTIAL			RESIDENTIAL				
5/8"	\$	46,24	5/8"		\$ 66.65		
3/4"	\$	69.36	3/4"		\$		
1"	\$	115.60	1"		\$		
1 1/2"	\$	231.20	1 1/2"		\$		
2"	\$	369,92	2"		\$		
3"	\$	693.60	3"		\$		
Other:	\$		Other: Flat Rate (A	11)	\$ 66.65		
GALLONAGE OI	R FIXED	CHARGE:	GALLONAGE OR	FIX	KED CHAR	GE:	
\$ 4.47 per			\$ N/A per				
month; OR			month; OR				
\boxtimes for each additional 1	1,000 gall	ons over the	\Box for each additional 1,000 gallons over the				
minimum. Gallonage cha	rges are d	letermined based	minimum. Gallonage charges are determined based				
on average consumption f	for winter	period which	on average consumption for winter period which				
includes the following mo	onths		includes the following months				
December,	Ianuary		N/A				
February	January,						
<u></u>							
MISCELLA	NEOUS	FEES	MISCELLAN	NEO	US FEES		
Tap Fee	\$ 700	0.00	Tap Fee	\$	Actual Co	st	
Tap Fee Reconnect Fee:	\$ 700	0.00	Tap Fee Reconnect Fee:	\$	Actual Co	st	
	\$ 700	0.00		\$	Actual Co	st	
Reconnect Fee:	,		Reconnect Fee: Non-payment			<u>st</u>	
Reconnect Fee: Non-payment	\$ 25,	00	Reconnect Fee: Non-payment (Maximum - \$25.00)	\$	25.00	<u>st</u>	
Reconnect Fee: Non-payment Customer's Request	\$ 25. \$ 50.	00 00	Reconnect Fee: Non-payment (Maximum - \$25.00) Customer's Request	\$ \$	25.00 25.00	<u>st</u>	
Reconnect Fee: Non-payment Customer's Request Transfer Fee	\$ 25. \$ 50. \$ 20.	00 00 00	Reconnect Fee: Non-payment (Maximum - \$25.00) Customer's Request Transfer Fee	\$ \$ \$	25.00 25.00 10.00		
Reconnect Fee: Non-payment Customer's Request	\$ 25. \$ 50.	00 00 00	Reconnect Fee: Non-payment (Maximum - \$25.00) Customer's Request Transfer Fee Late Charge (Indicate	\$ \$	25.00 25.00		
Reconnect Fee: Non-payment Customer's Request Transfer Fee Late Charge	\$ 25, \$ 50. \$ 20, \$ 5.0	00 00 00 00	Reconnect Fee: Non-payment (Maximum - \$25.00) Customer's Request Transfer Fee Late Charge (Indicate either \$5.00 or 10%)	\$ \$ \$	25.00 25.00 10.00		
Reconnect Fee: Non-payment Customer's Request Transfer Fee Late Charge Returned Check Charge	\$ 25. \$ 50. \$ 20. \$ 5.0 \$ 5.0 \$ 30.	00 00 00 00 00	Reconnect Fee: Non-payment (Maximum - \$25.00) Customer's Request Transfer Fee Late Charge (Indicate either \$5.00 or 10%) Returned Check Charge	\$ \$ \$	25.00 25.00 10.00 10 percent 25.00		
Reconnect Fee: Non-payment Customer's Request Transfer Fee	\$ 25. \$ 50. \$ 20. \$ 5.0 \$ 5.0 \$ 30.	00 00 00 00 00	Reconnect Fee: Non-payment (Maximum - \$25.00) Customer's Request Transfer Fee Late Charge (Indicate either \$5.00 or 10%) Returned Check Charge Deposit	\$ \$ \$ \$ \$	25.00 25.00 10.00 10 percent		
Reconnect Fee: Non-payment Customer's Request Transfer Fee Late Charge Returned Check Charge	\$ 25. \$ 50. \$ 20. \$ 5.0 \$ 5.0 \$ 30.	00 00 00 00 00 00	Reconnect Fee: Non-payment (Maximum - \$25.00) Customer's Request Transfer Fee Late Charge (Indicate either \$5.00 or 10%) Returned Check Charge	\$ \$ \$ \$ \$	25.00 25.00 10.00 10 percent 25.00		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least _____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>vv ater</u>							
Existing	5,000 gallons: \$	25.00	/mo	Proposed	5,000 gallons: S	8 81.68	/mo
Existing	10,000 gallons: \$	35.00	/mo	Proposed	10,000 gallons: \$	5 109.33	/mo
							-
Water –]	Pass Through Cha	rges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: S	S	/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons: \$	S	/mo
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: S	S	/mo
U	· · · · · ·		2		<i>,</i>		-
Hillside	Estates Water Syste	m, Meadov	vview Es	states, Settle	ers Crossing Wate	r System, Settle	rs
	ec II, Settlers Estat						
	·				by Rate Change		
	s Peres Road Suite	140 Des]	Peres	Missouri	631	31	
1	Company Address	(City	St	ate	Zip	
1-866-30	1-7725						
Compan	y Phone Number						
**							
\$269,177	/.00						
Water Anı	nual Revenue Increase	Water Pass	s-Through	Annual Reve	nue Increase Sev	ver Annual Revenue	e Increase
2/3/2023				6/4/2004			
	ent Rate Change Notice	Delivered			Date of La	ast Rate Change	
	5						

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:					
Phone Number:	Fax Number:					
Email Address:						
Address, City, State:						
Location where service is received:						

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

□ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE -	- WATER ^{Page 144 of 248}

CURRI	ENT RATES				PRO	POSED RAT	ES				
Minimum	Monthly Charge includ	les 50	000	gallons	Minimu	m Monthly Char	ge include	es 0		g	allons
Meter Siz	ze:			~	Meter S	Size:	-			v	
RESIDE	NTIAL				RESID	DENTIAL					
	5/8"	\$	25.00			5/8"		\$	54.0	3	
	3/4"	\$	25.00			3/4"		\$	54.0	3	
	1"	\$				1"		\$	90.2	3	
	1 1/2"	\$				1 1/2"		\$	179.	92	
	2"	\$				2"		\$	287.	98	
	3"	\$				3"		\$	540.	30	
Other:		\$			Other:	4", 6" 8	& 8"	\$	900.	68; 1,8	300.62
									2,88	1.42	
									Resp	pective	ly
	GALLONAG	E CHAI	RGE:			GALLO	DNAGE	CHAI	RGE	:	
TIER	VOLUME		CHAR		TIER	VOLUME				HARG	E per
			1000 gals	/1000					100	00 gals.	/1000
Tier 1	5000 to All	gals.	\$ 2.00	gals.	Tier 1	0 to	All	gals.	\$	5.53	gals.
		0		/1000			and a second second				/1000
Tier 2	to	gals.	\$	gals.	Tier 2	to		gals.	\$		gals.
Tier 3	1.		¢	/1000	Tier 3				¢		/1000
TIEL 5	to	gals.	\$	<u>gals.</u> /1000	Tier 5	to		gals.	\$		<u>gals.</u> /1000
Tier 4	to	gals.	\$	gals.	Tier 4	to		gals.	\$		gals.
		0		/1000				8			/1000
Tier 5	to	gals.	\$	gals.	Tier 5	to		gals.	\$		gals.
	MISCELLAN	JEOUS I	FFS			MISCE	LLANE	I SHO	FFF	S	
	Tap Fee		00.00			Tap Fee	<u>LLAN</u>		ual (
Re	connect Fee:	4 5	0.00		R	econnect Fee:	Ψ		uar	5031	
	on-payment					Non-payment					
1,	on puyment	\$ 2:	5.00			kimum - \$25.0)0) \$	25.	00		
Custo	omer's Request		5.00		· · ·	tomer's Reque	/				
	ransfer Fee		0,00			Fransfer Fee	<u>\$</u>				
Late Charge \$ 5.00		Late Charge (Indicate				perce	nt				
	ate charge	Ψ 2.	0.0			r \$5.00 or 10		10]	perec		
Return	ed Check Charge	\$ 2:	5.00			ned Check Cha	<i>``</i>	25.	00		
	Deposit).00			Deposit	<u>****</u> \$				
	- F				(Ma	ximum \$50.0	+		-		
M	eter Test Fee	\$ 2:	5.00			leter Test Fee	<u>\$</u>	25.	00		
						kimum - \$25.0					

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

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Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>Water</u>							
Existing	5,000 gallons: \$	56.33	/mo	Proposed	5,000 gallons: \$	81.68	/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons: \$	109.33	/mo
Water –]	<u> Pass Through Ch</u>	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons: \$		/mo
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
North Vi	ctoria Utilities						
		Subdi	vision(s) or Sys	tem(s) Affected	by Rate Change		
			5-A X-X		N-00 0 M		
1630 De	s Peres Road Suite	e 140	Des Peres	Missouri	6313	1	
	Company Address		City	Sta	ate	Zip	
1-866-30)1-7725						
Company	y Phone Number						
\$29,769.	00						
	nual Revenue Increase	e Wa	ter Pass-Throug	h Annual Rever	nue Increase Sewe	er Annual Reven	ue Increase
2/3/2023				5/1/2018			
	ent Rate Change Noti	oo Doliw	rad	5/1/2010		· D · C1	
	ent Kate Change Noti	ce Denve	licu		Date of Las	t Rate Change	

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

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Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

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CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

□ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

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Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

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at

NOTICE OF PROPOSED RATE CHANGE -	- WATER ^{Page 148 of 248}

CURRE	INT RATES				PRO	POSED RAT	ES				
Minimum N	Monthly Charge includ	les 10	000	gallons	Minimu	m Monthly Charg	ge include	es 0		g	allons
Meter Siz				0	Meter 3					<u>v</u>	,
RESIDE	NTIAL				RESIL	DENTIAL					
	5/8"	\$	44,81			5/8"		\$	54.03	3	
	3/4"	\$				3/4"		\$	54.03	3	
	1"	\$				1"		\$	90.23	3	
	1 1/2"	\$				1 1/2"		\$	179.9	92	
	2"	\$				2"		\$	287.9	98	
	3"	\$				3"		\$	540.3	30	
Other:		\$			Other:	4", 6" &	2 8"				300.62
						,			2,881		
									-	ective	ly
	GALLONAG	E CHAI	RGE:			GALLC	NAGE	CHAI			
TIER	VOLUME		CHAR	GE per	TIER	VOLUME			CH	IARG	E per
			1000 gals.							0 gals.	•
T ' 1	1000	_	A A A A	/1000	T. 1		X 1 1		A		/1000
Tier 1	1000 to All	gals.	\$ 2.88	<u>gals.</u> /1000	Tier 1	0 to	All	gals.	\$	5.53	<u>gals.</u> /1000
Tier 2	to	gals.	\$	gals.	Tier 2	to		gals.	\$		gals.
1101 2	10	gais.	Ψ	/1000	1101 2			gais.	Ψ		/1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
T : 4			*	/1000	T : 4						/1000
Tier 4	to	gals.	\$	gals.	Tier 4	to		gals.	\$		gals.
Tier 5	to	gals.	\$	/1000 gals.	Tier 5	to		gals.	\$		/1000 gals.
	10	gais.	φ	gais.	1101 5	1 10		gais.	φ		gais.
	MISCELLAN	NEOUS	FEES			MISCE	LLANE	OUS	FEES		
	Tap Fee	the second can be a second of	00.00			Tap Fee	\$		tual C		
Ree	connect Fee:				Re	econnect Fee:	-				
	on-payment					Non-payment					
		\$ 2:	5.00			kimum - \$25.0	0) \$	25.	00		
Custo	omer's Request		5.00		```	tomer's Reque	/				
	ransfer Fee		5.00			Fransfer Fee	\$				
	ate Charge		00			Charge (Indic		2008 Dec 1	perce	nt	
1	ate charge	Ψ υ.	0.0			r \$5.00 or 10 ^o		10	perce	iii t	
Returne	ed Check Charge	\$ 23	8.00			ned Check Cha	,	25.	00		
ivetuilly	Deposit		0.00		Tetuli	Deposit	<u>s s</u>				
	L'oposit	Ψ			Ma	ximum \$50.00	-	50.			
Me	eter Test Fee	\$ 2:	5.00			leter Test Fee	<u>\$</u>	25.	00		
1 1 1 1		4 4			1 141		Ψ	40.	U U		

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CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

water							
Existing	5,000 gallons: \$	22.84	/mo	Proposed	5,000 gallons:	\$ 81.68	/mo
Existing	10,000 gallons: \$	30.44	/mo	Proposed	10,000 gallons:	\$ 109.33	/mo
	_		_				
Water –]	Pass Through Cha	irges					
Existing	5,000 gallons: \$	0.00	/mo	Proposed	5,000 gallons:	\$ 0.60	/mo
Existing	10,000 gallons: \$	0.00	_ /mo	Proposed	10,000 gallons:		/mo
-			_				
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons:	\$	/mo
Forest O	ak Unit 1 and 2, O	ak Hill Ran	ch Esta	tes. Oak Hill F	Ranchettes		
				stem(s) Affected			
1630 De	s Peres Road Suite	140 Des	Peres	Missouri	63	131	
	Company Address		City	Sta	te	Zip	
1-866-30	1-7725						
Compan	y Phone Number						
\$172,259	9.00	\$2,257.00)				
Water Ann	nual Revenue Increase	Water Pas	ss-Throug	gh Annual Reven	ue Increase Se	ewer Annual Rev	enue Increase
2/3/2023				7/29/2016			
Date Curre	ent Rate Change Notic	e Delivered			Date of I	Last Rate Change	1

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

□ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER^{Page 152 of 248}

CURRE	INT RATES					PRO	POSED RAT	ES				
Minimum N	Monthly Charge inclu	des 20	000	2	gallons	Minimum Monthly Charge includes 0 gallor						
Meter Siz						Meter Size:						
RESIDE	NTIAL					RESID	DENTIAL					
	5/8"	\$	18	3.28			5/8"		\$	54.0)3	
	3/4"	\$	18	3.28			3/4"		\$	54.0)3	
	1"	\$	32	2.50			1"		\$	90.2	23	
	1 1/2"	\$	72	2.11			1 1/2"		\$	179	.92	
	2"	\$	12	23,92			2"		\$	287	.98	
	3"	\$	27	9.32			3"		\$	540	.30	
Other:	4", 6"	\$	48	86.52;		Other:	4", 6" 8	& 8"	\$	900	.68; 1,8	300.62
				108.13						· · · ·	31.42	
				espectiv	vely						pective	ly
	GALLONA	GE CHAF						DNAGE	CHA	_		
TIER	VOLUME			IARGI 0 gals.	E per	TIER	VOLUME				HARG 00 gals.	E per
					/1000			Sec. 1999				/1000
Tier 1	2000 to All	gals.	\$	1.52	gals.	Tier 1	<u>0 to</u>	All	gals.	\$	5.53	gals.
Tier 2	to	gals.	\$		/1000 gals.	Tier 2	to		gals.	\$		/1000 gals.
1101 2	10	gais.	Ψ		/1000	1101 2			gais.			/1000
Tier 3	to	gals.	\$		gals.	Tier 3	to		gals.	\$		gals.
T: 4			đ		/1000	Tion 4				0		/1000
Tier 4	to	gals.	\$		gals. /1000	Tier 4	to		gals.	\$		gals. /1000
Tier 5	to	gals.	\$		gals.	Tier 5	to		gals.	\$		gals.
	MISCELLA	NEOUS I	TEES	S			MISCE	LLANE	OUS	FEE	S	
	Tap Fee	\$ 40	0.00)			Tap Fee	\$	Ac	tual	Cost	
Rea	connect Fee:					Re	econnect Fee:					
No	on-payment						Ion-payment					
		\$ 25	5.00			· · · ·	kimum - \$25.0	/				
	mer's Request		00				omer's Reque		25.			
Transfer Fee \$		Transfer Fee		\$	10.							
Late Charge \$ 5 percent		Late Charge (Indicate either \$5.00 or 10%)			10	perc	ent					
Returne	ed Check Charge	\$ 10	0.00				ed Check Ch		25.	00		
	Deposit	\$ 50	0.00				Deposit	\$	50.			
• • •	eter Test Fee	\$ 25	5.00			· · · ·	ximum \$50.0 leter Test Fee	<u>0)</u> \$	25.	00		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

Water							
Existing	5,000 gallons: \$	43.00	/mo	Proposed	5,000 gallons:	\$ 81.68	/mo
Existing	10,000 gallons: \$	73.00	/mo	Proposed	10,000 gallons:	\$ 109.33	/mo
Water –]	<u>Pass Through Ch</u>	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons:	\$	/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons:	\$	/mo
~							
<u>Sewer</u>							
Existing	5,000 gallons: \$	48.00	/mo	Proposed	5,000 gallons:	\$ 66.65	/mo
Pelican I	sle Water System						
		Subdiv	vision(s) or Sys	tem(s) Affected	by Rate Change		
100.0	s Peres Road Suite	e 140	Des Peres	Missouri	631	31	
Į	Company Address		City	Sta	ate	Zip	
1-866-30	1-7725						
Compan	y Phone Number						
\$57,959.	00				\$4	2,248.00	
Water Ani	ual Revenue Increase	e Wat	er Pass-Throug	h Annual Rever	ue Increase Se	wer Annual Reve	enue Increase
2/3/2023				2/26/2020			
Date Curre	ent Rate Change Noti	ce Delive	red		Date of L	ast Rate Change	

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

 \Box I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

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Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE -	- WATER ^{Page 156 of 248}

CURR	ENT RATES				PRO	POSED RATI	ES			
Minimum	Monthly Charge include	es 20	000	gallons	Minimu	n Monthly Charg	ge include	es 0		gallons
Meter Siz	ze:			- U	Meter S		-			
RESIDE	NTIAL				RESID	ENTIAL				
	5/8"	\$	25,00			5/8"		\$	54.03	
	3/4"	\$	25.00			3/4"		\$	54.03	
	1"	\$				1"		\$	90.23	
	1 1/2"	\$				1 1/2"		\$	179.92	
	2"	\$				2"		\$	287.98	
	3"	\$				3"		\$	540.30	
Other:		\$			Other:	4", 6" 8	2 8"	\$	900.68;	1,800.62
									2,881.42	2
									Respect	ively
	GALLONAG	E CHAI	RGE:			GALLO	DNAGE	CHAI	RGE:	
TIER	VOLUME		CHARG 1000 gals.	E per	TIER	VOLUME			CHA1	RGE per als.
				/1000						/1000
Tier 1	2000 to All	gals.	\$	gals.	Tier 1	0 to	All	gals.	\$ 5.5	0
Tier 2		1	¢	/1000	Tion 2			1	¢	/1000
Tiel 2	to	gals.	\$	<u>gals.</u> /1000	Tier 2	to		gals.	\$	gals. /1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$	gals.
				/1000				0		/1000
Tier 4	to	gals.	\$	gals.	Tier 4	to		gals.	\$	gals.
Tier 5	to	colc	\$	/1000 gals.	Tier 5	to		colc	\$	/1000 gals.
1101 5	to	gals.	φ	gais.	1101 5	10		gals.	φ	gais.
	MISCELLAN	EOUS I	FEES			MISCE	LLANE	OUSI	FEES	
	Tap Fee	a name con action of	00.00			Tap Fee	\$	- 100 Action 10	ual Cost	
Re	connect Fee:				Re	econnect Fee:				
Ν	on-payment				N	on-payment				
	1 2	\$ 2:	5.00			kimum - \$25.0	0) \$	25.0	00	
Cust	omer's Request	\$ 10	00.00		Cust	omer's Reque	st \$	25.0	00	
Т	ransfer Fee	\$ 20	0.00		7	Transfer Fee	\$	10.0	00	
Ι	ate Charge	\$ 5.	00		Late (Charge (Indica	ate \$	10	percent	
	-				eithe	r \$5.00 or 109	%)	-	-	
Return	ed Check Charge	\$ 2:	5.00		Return	ed Check Cha	arge \$	25.0	00	
	Deposit	\$ 50	0.00			Deposit	\$	50.0	00	
	-9				(Ma	ximum \$50.00)			
Μ	eter Test Fee	\$ 2:	5.00		M	eter Test Fee	\$	25.0	00	
					(Max		(1)			

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

NOTICE OF PROPOSED RATE CHANGE -	- SEWER ^{age 157 of 248}

CURRENT RATES		PROPOSED RATES						
Minimum Monthly Charge includ	les 2000 gallons	 Minimum Monthly Charge inch	ıdes	N/A	gallons			
Meter Size:	<u> </u>	Meter Size:			8			
RESIDENTIAL		RESIDENTIAL						
5/8"	\$ 30.00	5/8"		\$ 66.65				
3/4"	\$	3/4"		\$				
1"	\$	1"		\$				
1 1/2"	\$	1 1/2"		\$				
2"	\$	2"		\$				
3"	\$	3"		\$				
Other:	\$	Other: Flat Rate (A		\$ 66.65				
GALLONAGE OR I	FIXED CHARGE:	GALLONAGE OR	FIX	ED CHARG	E:			
\$ 6.00 per		\$ N/A per						
month; OR		\square month; OR						
for each additional 1,0	000 gallons over the	\Box for each additional 1,0)00 g	allons over th	e			
minimum. Gallonage charges are determined based		minimum. Gallonage charg						
on average consumption for		on average consumption for winter period which						
includes the following mont	ths	includes the following months						
December, Ja	nuary	N/A						
February	ndary,							
		1						
MISCELLAN	EOUS FEES	MISCELLANEOUS FEES						
Tap Fee S	\$ 1300.00	Tap Fee	\$	Actual Cost				
Reconnect Fee:		Reconnect Fee:						
Non-payment		Non-payment						
	\$ 25,00	(Maximum - \$25.00)	\$	25.00				
Customer's Request	\$ 25.00	Customer's Request	\$	25.00				
Transfer Fee	\$ 20,00	Transfer Fee	\$	10.00				
Late Charge S	\$ 5.00	Late Charge (Indicate	\$	10 percent				
		either \$5.00 or 10%)						
C	\$ 25,00	Returned Check Charge	\$	25.00				
Deposit	\$ 50.00	Deposit	\$	50.00				
	A 52.5	(Maximum \$50.00)						
Meter Test Fee	\$ N/A	Meter Test Fee	\$	N/A				
		(Maximum - \$25.00)						

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

Water							
Existing	5,000 gallons: \$	15.91	/mo	Proposed	5,000 gallor	ns: \$ 81.68	/mo
Existing	10,000 gallons: \$	25.51	/mo	Proposed	10,000 gallor	ns: \$ 109.33	/mo
	-		-				
Water -]	Pass Through Cha	arges					
Existing	5,000 gallons: \$	0.00	/mo	Proposed	5,000 gallor	ns: \$ 7.80	/mo
Existing	10,000 gallons: \$	0.00	/mo	Proposed	10,000 gallor	ns: \$ 15.60	/mo
<u>Sewer</u>							
Existing	5,000 gallons: \$	15.91	/mo	Proposed	5,000 gallor	ns: \$ 66.65	/mo
O LA M	11 		T				
Quiet VI	llage II Subdivisio			· · · · · · · · · · · · · · · · · · ·			
		Subdivision(s) or Sys	tem(s) Affected	by Rate Change		
1630 De	s Peres Road Suite	140 Des]	Peres	Missouri	(63131	
	Company Address	(City	Sta	te	Zi	р
1-866-30)1-7725						
	y Phone Number						
\$104,064	1.00	\$2,656.00)			\$120,551.00	
Water Ani	nual Revenue Increase	Water Pas	s-Throug	gh Annual Reven	ue Increase	Sewer Annual Re	evenue Increase
2/3/2023				11/1/2020			
Date Curre	ent Rate Change Notic	e Delivered			Date of	of Last Rate Chan	ge

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

 \Box I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE -	- WATER ^{Page 161 of 248}

CURRE	INT RATES					PRO	POSEI) RAT	ES					
Minimum N	Monthly Charge inclu	udes 0		g	allons	Minimu	n Montl	ily Char	ge inclu	des	0		g	allons
Meter Siz		and the first output		U		Meter S		<i>,</i>	0				U	Los - Jos - Transa - Tran
RESIDE	NTIAL					RESID	DENTL	AL						
	5/8"	\$	12	.62			5	/8"			\$	54.0	3	
	3/4"	\$	12	.62			3	/4"			\$	54.0	3	
	1"	\$						1"			\$	90.2	3	
	1 1/2"	\$					1	1/2"			\$	179.	92	
	2"	\$						2"			\$	287.	98	
	3"	\$						3"			\$	540.	30	
Other:		\$				Other:	Z	4", 6" 8	& 8"		\$	900.	68; 1,8	300.62
								-				2,88	1.42	
												Res	pective	ly
	GALLONA	GE CHAI	RGE	:			G	GALLO	DNAG	E C	CHAR	RGE	:	
TIER	VOLUME			ARGE	per	TIER	VOL	UME					HARG	E per
			1000) gals.	/1000							100	00 gals.	/1000
Tier 1	0 to All	gals.	\$ 3	3.84	gals.	Tier 1	0	to	All		gals.	\$	5.53	gals.
		<u> </u>			/1000		0				Buib.		0.00	/1000
Tier 2	to	gals.	\$		gals.	Tier 2		to			gals.	\$		gals.
T:			۵.		/1000	T: 2						6		/1000
Tier 3	to	gals.	\$		gals. /1000	Tier 3		to			gals.	\$		<u>gals.</u> /1000
Tier 4	to	gals.	\$		gals.	Tier 4		to			gals.	\$		gals.
1101		guis.	Ψ.		/1000			10			guis.			/1000
Tier 5	to	gals.	\$		gals.	Tier 5		to			gals.	\$		gals.
	MISCELLA	NFOUSI	FFFS	1			N	IISCE	TTAN	FC	NIS F	TEE	2	
	Tap Fee		75.00				Tap I			<u>s</u>	Act		34A	
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	on-payment						Jon-pay	G G G G G G						
1 11	on-payment	\$ 2:	5.00				kimum)())	\$	25.0	0		
Custo	omer's Request		0.00			````	omer's		/	\$	25.0			
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Ľ	ate charge	Ψ 5.	.0.0				r \$5.00			Ψ	TO P		2111	
Returne	ed Check Charge	\$ 2:	5.00				ed Che		<i>.</i>	\$	25.0)()		
iterariit	Deposit		0.00			1.orum	Depc		<u>~ 50</u>	\$	50.0			
	Deposit	φ 5	0.00			(Ma	ximum		0)	Ψ	50.0	.0		
Me	eter Test Fee	\$ 2	5.00				leter Te		~/	\$	25.0	00		
TATC		Ψ 4					kimum			Ψ	20.0	, Ç		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

NOTICE OF PROPOSED RATE CHANGE - S	Bage 162 of 248
– NOTICE OF PROPOSED RATE CHANCE – S	
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CURRENT RATES				PROPOS	SED RATES					
Minimum Monthly Charge inc	ludes	N/A	gallons	Minimum M	onthly Charge incl	udes	N/A	A	gallons	
Meter Size:			~~~~	Meter Size	:				~	
RESIDENTIAL				RESIDEN	TIAL					
5/8"		\$ 12.62	2		5/8"		\$	66.65		
3/4"		\$ 12.62	2		3/4"		\$			
1"		\$			1"		\$			
1 1/2"		\$			1 1/2"		\$			
2"		\$			2"		\$			
3"		\$			3"		\$			
Other:		\$		Other:	Flat Rate (A	JI)	\$	66.65		
GALLONAGE OI	R FIX	ED CHA	RGE:	GAI	LLONAGE OF	R FIX	KED	CHAR	GE:	
\$ 3.84 per				\$ N/A	per					
\square month; OR				month						
					i, OK					
\boxtimes for each additional \mathbb{I}	1,000 g	gallons ov	ver the	\Box for each additional 1,000 gallons over the						
minimum. Gallonage charges are determined based				minimum. Gallonage charges are determined based						
on average consumption for winter period which				Uanonage una	gus a	ncuc		u bascu		
8	0				_	_				
on average consumption f	for wir			on average	consumption f	or wi				
on average consumption f includes the following mo	for wir			on average	e consumption f le following mo	or wi				
8	for wir			on average	consumption f	or wi				
on average consumption f includes the following mo <u>All</u>	for wir onths	nter perio	d which	on average	e consumption f le following mo <u>N/A</u>	or wi	inter 1	period w		
on average consumption f includes the following mo All MISCELLA	for wir onths	ter perio	d which	on average	e consumption f he following mo <u>N/A</u> MISCELLA	or winths	ous F	period v	vhich	
on average consumption f includes the following mo <u>All</u> <u>MISCELLA</u> Tap Fee	for wir onths	nter perio	d which	on average includes th	e consumption f le following mo <u>N/A</u> <u>MISCELLA</u> ap Fee	or wi	ous F	period w	vhich	
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on average consumption f includes the following mo <u>All</u> <u>MISCELLA</u> <u>Tap Fee</u> Reconnect Fee:	for wir onths <u>NEOU</u> \$	US FEES	d which	on average includes th Ta Recon Non- (Maximu	 consumption f ie following mo N/A MISCELLA ap Fee nnect Fee: -payment 	or winths	DUS F Act	FEES Tual Cos	vhich	
on average consumption f includes the following mo <u>All</u> <u>MISCELLA</u> Tap Fee Reconnect Fee: Non-payment Customer's Request	for wir onths <u>NEOU</u> \$ \$	US FEES 275.00 25.00 30.00	d which	on average includes the Ta Recon Non- (Maximu Custom	e consumption f le following mo <u>N/A</u> <u>MISCELLA</u> ap Fee nnect Fee: -payment um - \$25.00) er's Request	or wi nths NEO \$ \$	DUS F Act 25.0 25.0	FEES ual Cos	vhich	
on average consumption f includes the following mo <u>All</u> <u>MISCELLA</u> <u>Tap Fee</u> Reconnect Fee: Non-payment <u>Customer's Request</u> Transfer Fee	for wir onths NEOU \$ \$ \$ \$	uter perio	d which	on average includes the Ta Recon Non- (Maximu Custom Trar	 consumption f le following monormality N/A MISCELLA ap Fee nnect Fee: -payment um - \$25.00) er's Request nsfer Fee 	or winths	DUS F Act 25.0 25.0	PEES Tual Cos	vhich	
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on average consumption f includes the following mo <u>All</u> <u>MISCELLA</u> <u>Tap Fee</u> Reconnect Fee: Non-payment <u>Customer's Request</u> <u>Transfer Fee</u> Late Charge Returned Check Charge	s s s s s s s	25.00 25.00 25.00 25.00 25.00	d which	on average includes the Ta Recon Non- (Maximu Custom Trar Late Cha either \$5 Returned	N/A N/A MISCELLA ap Fee nnect Fee: -payment um - \$25.00) er's Request nsfer Fee rge (Indicate 5.00 or 10%) Check Charge	or winths	DUS F Act 25.0 25.0 10.1 10.1 25.0	PEES ual Cos	vhich	
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Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

water							
Existing	5,000 gallons: \$	42.91	/mo	Proposed	5,000 gallons: \$	81.68	/mo
Existing	10,000 gallons: \$	56.36	/mo	Proposed	10,000 gallons: \$	109.33	/mo
U					0	ALE 0 0 000000	-
Water –]	Pass Through Ch	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons: \$		/mo
							- /
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
U	, 0	-	2	and there is a construction of	/ 8		-
Emerald	Forest, Grande Ca	isa Ranchitos	Lakev	iew Ranchet	tes Estates Snanis	sh Grant Red	Oak
Linerala	Torest, Orande et				by Rate Change	in Orant, Rea	Our
		Stotivision	5) 01 03 54	em(b) i meeteu	oy rate change		
1630 De	s Peres Road Suite	140 Des l	Peres	Missouri	6313	1	
	Company Address	10	City	Sta		Zip	
	1 2		<i>"</i> icy	54		p	
1-866-30	1-7725						
	y Phone Number						
compan	y i none i tunioer						
\$213,629	9.00						
	nual Revenue Increase	Water Pass	s-Through	n Annual Rever	ue Increase Sewe	er Annual Revenu	e Increase
2/3/2023				11/28/2011			
Date Curre	ent Rate Change Notic	e Delivered			Date of Las	t Rate Change	
						e	

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

□ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE -	- WATER ^{Page 166 of 248}

CURRI	ENT RAT	ΓES						PRO	POSE	D RAT	ES					
Minimum I	Monthly Ch	narge	includes	0			gallons	Minimu	m Mont	hly Char	ge inclu	ides	0		g	allons
Meter Siz	•	0		12			0	Meter S		<u> </u>	0					
RESIDE								RESID		IAL						
	5/8"	R		\$	2	9,46				5/8"			\$	54.0)3	
	3/4"			\$	2	9.46			í	3/4"			\$	54.0)3	
	1"			\$	2	9.46				1"			\$	90.2	23	
	1 1/2	"		\$					1	1/2"			\$	179	.92	
	2"			\$						2"			\$	287	.98	
	3"			\$						3"			\$	540	.30	
Other:				\$				Other:		4", 6" 8	& 8"		\$	900	.68; 1,8	300.62
														2,88	31.42	
														Res	pective	ly
	GAL	LO	NAGE	CHAF	S G	E:			(GALLO	DNAG	E (CHAF	RGE	2:	
TIER	VOLU	ME				HARG	E per	TIER	VOI	LUME					HARG	E per
					10	00 gals.	/1000							10	00 gals.	/1000
Tier 1	0	to	10000	gals.	\$	2.69	gals.	Tier 1	0	to	All		gals.	\$	5.53	gals.
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Tier 2	10001	to	15000	gals.	\$	2.95	gals.	Tier 2		to			gals.	\$		gals.
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Tier 3	15001	to	Else	gals.	\$	4.06	<u>gals.</u> /1000	Tier 3		to			gals.	\$		<u>gals.</u> /1000
Tier 4		to		gals.	\$		gals.	Tier 4		to			gals.	\$		gals.
				8			/1000						0			/1000
Tier 5		to		gals.	\$		gals.	Tier 5		to			gals.	\$		gals.
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			.51						Fransfe			\$	10.0			
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M	eter Test I	Fee		\$ 25	5.00)		· · · ·		est Fee	~)	\$	25.0	0		
1414				~ 4.		-				- \$25.0		Ŷ	<u> </u>			

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



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Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

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EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

Existing 10,000 gallons: \$ 35.00 /mo Proposed 10,000 gallons: \$ 109.33 /mc Water - Pass Through Charges Existing 5,000 gallons: \$ /mc /mc Proposed 5,000 gallons: \$ /mc Existing 10,000 gallons: \$ /mc /mo Proposed 5,000 gallons: \$ /mc /mc Sewer /mo Proposed 5,000 gallons: \$ /mc /mc Existing 5,000 gallons: \$ /mc /mc Proposed 5,000 gallons: \$ /mc Hillside Estates Water System, Meadowview Estates, Settlers Crossing Water System, Settlers Estates Sec II, Settlers Estates Sec II, Settlers Meadows Water System, Lakeside Estates Subdivision(s) or System(s) Affected by Rate Change 1630 Des Peres Road Suite 140 Des Peres Missouri 63131 Company Address City State Zip 1-866-301-7725 /mo Proposed Zip \$269,177.00 State Zip	vy ater								
Water – Pass Through Charges Existing 5,000 gallons: \$ //mo Existing 10,000 gallons: \$ //mo Proposed 10,000 gallons: \$ //mo Sewer /mo Existing 5,000 gallons: \$ //mo Existing 5,000 gallons: \$ //mo Sewer /mo Existing 5,000 gallons: \$ //mo Hillside Estates Water System, Meadowview Estates, Settlers Crossing Water System, Settlers Estates Sec II, Settlers Estates Sec II, Settlers Meadows Water System, Lakeside Estates Subdivision(s) or System(s) Affected by Rate Change 1630 Des Peres Road Suite 140 Des Peres Missouri 63131 Company Address City State Zip 1-866-301-7725 Company Phone Number \$269,177.00 Water Annual Revenue Increase Water Pass-Through Annual Revenue Increase Sewer Annual Revenue Increase Sewer Annual Revenue Increase	Existing	5,000 gallons: \$	25.00	/mo	Proposed	5,000 gallon	is: \$_8	31.68	/mo
Existing 5,000 gallons: \$ /mo Proposed 5,000 gallons: \$ /mc Existing 10,000 gallons: \$ /mo Proposed 10,000 gallons: \$ /mc Sewer Existing 5,000 gallons: \$ /mc /mc Existing 5,000 gallons: \$ /mc /mc Proposed 5,000 gallons: \$ /mc Hillside Estates Water System, Meadowview Estates, Settlers Crossing Water System, Settlers Estates Estates Sec II, Settlers Estates Sec II, Settlers Meadows Water System, Lakeside Estates Subdivision(s) or System(s) Affected by Rate Change 1630 Des Peres Road Suite 140 Des Peres Missouri 63131 Company Address City State Zip 1-866-301-7725 Company Phone Number \$ \$ \$269,177.00 Water Annual Revenue Increase Water Pass-Through Annual Revenue Increase Sewer Annual Revenue Increase 2/3/2023 6/4/2004 \$ \$	Existing	10,000 gallons: \$	35.00	/mo	Proposed	10,000 gallor	ns: \$ 1	09.33	/mo
Existing 5,000 gallons: \$ /mo Proposed 5,000 gallons: \$ /mc Existing 10,000 gallons: \$ /mo Proposed 10,000 gallons: \$ /mc Sewer Existing 5,000 gallons: \$ /mc /mc Existing 5,000 gallons: \$ /mc /mc Proposed 5,000 gallons: \$ /mc Hillside Estates Water System, Meadowview Estates, Settlers Crossing Water System, Settlers Estates Estates Sec II, Settlers Estates Sec II, Settlers Meadows Water System, Lakeside Estates Subdivision(s) or System(s) Affected by Rate Change 1630 Des Peres Road Suite 140 Des Peres Missouri 63131 Company Address City State Zip 1-866-301-7725 Company Phone Number \$ \$ \$269,177.00 Water Annual Revenue Increase Water Pass-Through Annual Revenue Increase Sewer Annual Revenue Increase 2/3/2023 6/4/2004 \$ \$	-	-			-				-
Existing 10,000 gallons: \$ //mo Proposed 10,000 gallons: \$ //mc Sever Existing 5,000 gallons: \$ //mc /mc Hillside Estates Water System, Meadowview Estates, Settlers Crossing Water System, Settlers /mc Hillside Estates Water System, Meadowview Estates, Settlers Crossing Water System, Settlers /mc Estates Sec II, Settlers Estates Sec II, Settlers Meadows Water System, Lakeside Estates /mc Subdivision(s) or System(s) Affected by Rate Change /mc 1630 Des Peres Road Suite 140 Des Peres Missouri 63131 Company Address City State Zip 1-866-301-7725 /mc Water Annual Revenue Increase Water Pass-Through Annual Revenue Increase Sewer Annual Revenue Increase 2/3/2023 6/4/2004 State Sever Annual Revenue Increase	<u>Water – Pass Through Charges</u>								
Existing 10,000 gallons: \$ /mo Proposed 10,000 gallons: \$ /mc Sewer Existing 5,000 gallons: \$ /mo Proposed 5,000 gallons: \$ /mc Hillside Estates Water System, Meadowview Estates, Settlers Crossing Water System, Settlers Estates Sec II, Settlers Estates Sec II, Settlers Meadows Water System, Lakeside Estates /mc 1630 Des Peres Road Suite 140 Des Peres Missouri 63131 Company Address City State Zip 1-866-301-7725 Company Phone Number \$ \$ \$269,177.00 Water Annual Revenue Increase Water Pass-Through Annual Revenue Increase Sewer Annual Revenue Increase 2/3/2023 6/4/2004 \$ \$ \$	Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallon	is: \$		/mo
Existing 5,000 gallons: \$ /mo Proposed 5,000 gallons: \$ /mo Hillside Estates Water System, Meadowview Estates, Settlers Crossing Water System, Settlers Estates Sec II, Settlers Estates Sec II, Settlers Meadows Water System, Lakeside Estates Subdivision(s) or System(s) Affected by Rate Change 1630 Des Peres Road Suite 140 Des Peres Missouri 63131 Company Address City State Zip 1-866-301-7725 Company Phone Number \$269,177.00 Water Annual Revenue Increase Water Pass-Through Annual Revenue Increase Sewer Annual Revenue Increase 2/3/2023 6/4/2004 Sewer Annual Revenue Increase	Existing	10,000 gallons: \$		/mo	Proposed				/mo
Existing 5,000 gallons: \$ /mo Proposed 5,000 gallons: \$ /mo Hillside Estates Water System, Meadowview Estates, Settlers Crossing Water System, Settlers Estates Sec II, Settlers Estates Sec II, Settlers Meadows Water System, Lakeside Estates Subdivision(s) or System(s) Affected by Rate Change 1630 Des Peres Road Suite 140 Des Peres Missouri 63131 Company Address City State Zip 1-866-301-7725 Company Phone Number \$269,177.00 Water Annual Revenue Increase Water Pass-Through Annual Revenue Increase Sewer Annual Revenue Increase 2/3/2023 6/4/2004 Sewer Annual Revenue Increase									
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Estates Sec II, Settlers Meadows Water System, Lakeside Estates Subdivision(s) or System(s) Affected by Rate Change 1630 Des Peres Road Suite 140 Des Peres Missouri 63131 Company Address City State Zip 1-866-301-7725 Company Phone Number \$269,177.00 Water Annual Revenue Increase Water Pass-Through Annual Revenue Increase Sewer Annual Revenue Increase 2/3/2023 6/4/2004									-
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1630 Des Peres Road Suite 140 Des Peres Missouri 63131 Company Address City State Zip 1-866-301-7725 Company Phone Number 5269,177.00 Water Annual Revenue Increase Water Pass-Through Annual Revenue Increase Sewer Annual Revenue Increase 2/3/2023 6/4/2004									
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Company Address City State Zip 1-866-301-7725									
1-866-301-7725 Company Phone Number \$269,177.00 Water Annual Revenue Increase Water Annual Revenue Increase 2/3/2023 6/4/2004	1630 De	s Peres Road Suite	140 Des	Peres	Missouri	(53131		
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2/3/2023 6/4/2004									
	Water Annual Revenue IncreaseWater Pass-Through Annual Revenue IncreaseSewer Annual Revenue Increase								
Date Current Rate Change Notice Delivered Date of Last Rate Change					6/4/2004				
	Date Current Rate Change Notice Delivered				Date of Last Rate Change				

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:				
Phone Number:	Fax Number:				
Email Address:					
Address, City, State:					
Location where service is received:					

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

□ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at
NOTICE OF PROPOSED RATE CHANGE -	- WATER ^{Page 1/0 of 248}

CURRENT RATES					PRO	POSED RAT	ES				
Minimum	Monthly Charge includ	les 50	000	gallons	Minimu	m Monthly Charg	ze include	es 0		Q	allons
Meter Siz	· · ·			0	Meter S					C	
RESIDE						DENTIAL					
	5/8"	\$	25.00			5/8"		\$	54.03		
	3/4"	\$	25.00			3/4"		\$	54.03		
	1"	\$				1"		\$	90.23		
	1 1/2"	\$				1 1/2"		\$	179.9	2	
	2"	\$				2"		\$	287.9	8	
	3"	\$				3"		\$	540.3		
Other:		\$			Other:	4", 6" &	2 8"	\$			300.62;
									2,881		
									Resp	ective	ly
	GALLONAG	E CHAI				GALLC	DNAGE	CHA			
TIER	VOLUME		CHARG 1000 gals.	E per	TIER	VOLUME				ARG) gals.	E per
				/1000						- S	/1000
Tier 1	5000 to All	gals.	\$ 2.00	gals.	Tier 1	0 to	All	gals.	\$	5.53	gals.
Tier 2	to	~_la	\$	/1000	Tier 2	ta		~_la	\$		/1000
	to	gals.	Φ	gals. /1000		to		gals.	\$		<u>gals.</u> /1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
			*	/1000	T : 4						/1000
Tier 4	to	gals.	\$	gals.	Tier 4	to		gals.	\$		gals.
Tier 5	to	gals.	\$	/1000 gals.	Tier 5	to		gals.	\$		/1000 gals.
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	MISCELLAN	IEOUS	FEES		MISCELLANEOUS FEES						
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Re	connect Fee:				R	econnect Fee:					
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	ransfer Fee		0.00			Fransfer Fee	\$	2008 Dec 1			
I	ate Charge	\$ 5.	00			Charge (Indic		10	percer	nt	
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Return	ed Check Charge Deposit		0.00 0.00		Return	Deposit	arge 5				
	Deposit	0)(5.00		Ma	ximum \$50.00	-	50.	UU		
M	eter Test Fee	\$ 2:	5.00		· · · ·	leter Test Fee	<u>))</u> \$	25.	00		
TAT		$\Psi 2$	2.00			kimum - \$25.0		40.	00		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>vv ater</u>							
Existing	5,000 gallons: \$	25.00	/mo	Proposed	5,000 gallons: \$	81.68	/mo
Existing	10,000 gallons: \$	35.00	/mo	Proposed	10,000 gallons: \$	109.33	/mo
	-		_				_
Water -]	Pass Through Ch	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons: \$	-	/mo
Sewer							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
	-,				-,		_
Hillside	Estates Water Syst	tem, Meado	wview E	Estates, Settle	rs Crossing Water	System, Settle	ers
	ec II, Settlers Esta						
	i				by Rate Change		
	s Peres Road Suite	2140 Des	Peres	Missouri	6313	1	
Ĵ	Company Address		City	Sta	nte	Zip	
1-866-30	01-7725						
Company	y Phone Number						
\$269,177	7.00						
							-
Water Ani	ual Revenue Increase	Water Par	ss-Throug	h Annual Rever	ue Increase Sewe	er Annual Revenu	e Increase
2/3/2023				6/4/2004			
Date Curre	ent Rate Change Notic	e Delivered			Date of Las	t Rate Change	

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

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Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

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Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

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at

NOTICE OF PROPOSED RATE CHANGE -	- WATER ^{Page 1/4 of 248}

CURRENT RATES					PRO	POSED RAT	ES				
Minimum	Monthly Charge includ	ies 50	000	gallons	Minimu	m Monthly Char	ge include	es 0		g	allons
Meter Siz	<u> </u>			0	Meter S		<u> </u>				
RESIDE	NTIAL				RESIL	DENTIAL					
	5/8"	\$	25.00			5/8"		\$	54.0	3	
	3/4"	\$	25.00			3/4"		\$	54.0.	3	
	1"	\$				1"		\$	90.23	3	
	1 1/2"	\$				1 1/2"		\$	179.9	92	
	2"	\$				2"		\$	287.9	98	
	3"	\$				3"		\$	540.	30	
Other:		\$			Other:	4", 6" &	& 8"	\$	900.0	58; 1,8	300.62;
									2,88	1.42	
									-	ective	ly
	GALLONAG	E CHAI				GALLO	DNAGE	CHA			
TIER	VOLUME		CHARG 1000 gals.	E per	TIER	VOLUME				IARG 0 gals.	
				/1000							/1000
Tier 1	5000 to All	gals.	\$ 2.00	gals.	Tier 1	0 to	All	gals.	\$	5.53	gals.
Tier 2	to	gals.	\$	/1000 gals.	Tier 2	to		gals.	\$		/1000 gals.
1101 2		gais.	Ψ	/1000	1101 2			gais.	Ψ		/1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
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Tier 4	to	gals.	\$	gals. /1000	Tier 4	to		gals.	\$		gals. /1000
Tier 5	to	gals.	\$	gals.	Tier 5	to		gals.	\$		gals.
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Return	ed Check Charge	\$ 2:	5.00			ned Check Cha		25.	00		
1.000111	Deposit		0.00		1.01411	Deposit	<u>4150 (</u> \$				
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М	eter Test Fee	\$ 2:	5.00			leter Test Fee	<u>\$)</u>	25.	00		
						kimum - \$25.0			enne II		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



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While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

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EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

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Reason(s) for Proposed Rate Change:

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<u>vv ater</u>							
Existing	5,000 gallons: \$	25.00	/mo	Proposed	5,000 gallons: \$	81.68	/mo
Existing	10,000 gallons: \$	35.00	/mo	Proposed	10,000 gallons: \$	109.33	/mo
	-		_				_
Water -]	Pass Through Ch	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons: \$	-	/mo
Sewer							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
8	-,				-,		_
Hillside	Estates Water Syst	tem, Meado	wview E	Estates, Settle	rs Crossing Water	System, Settle	ers
	ec II, Settlers Esta						
	i				by Rate Change		
	s Peres Road Suite	2140 Des	Peres	Missouri	6313	1	
Ĵ	Company Address		City	Sta	nte	Zip	
1-866-30	01-7725						
Company	y Phone Number						
\$269,177	7.00						
							-
Water Ani	ual Revenue Increase	Water Par	ss-Throug	h Annual Rever	ue Increase Sewe	er Annual Revenu	e Increase
2/3/2023				6/4/2004			
Date Curre	ent Rate Change Notic	e Delivered			Date of Las	t Rate Change	

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

□ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE -	- WATER ^{Page 1/8 of 248}

CURRENT RATES					PRO	POSED RAT	ES				
Minimum	Monthly Charge includ	les 50	000	gallons	Minimu	m Monthly Charg	ze include	es 0		Q	allons
Meter Siz	· · ·			0	Meter S					C	
RESIDE						DENTIAL					
	5/8"	\$	25.00			5/8"		\$	54.03		
	3/4"	\$	25.00			3/4"		\$	54.03		
	1"	\$				1"		\$	90.23		
	1 1/2"	\$				1 1/2"		\$	179.9	2	
	2"	\$				2"		\$	287.9	8	
	3"	\$				3"		\$	540.3		
Other:		\$			Other:	4", 6" &	2 8"	\$			300.62;
									2,881		
									Resp	ective	ly
	GALLONAG	E CHAI				GALLC	DNAGE	CHA			
TIER	VOLUME		CHARG 1000 gals.	E per	TIER	VOLUME				ARG) gals.	E per
				/1000						- S	/1000
Tier 1	5000 to All	gals.	\$ 2.00	gals.	Tier 1	0 to	All	gals.	\$	5.53	gals.
Tier 2	to	~_la	\$	/1000	Tier 2	ta		~_la	\$		/1000
	to	gals.	Φ	gals. /1000		to		gals.	\$		<u>gals.</u> /1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
Ti 1			*	/1000	T : 4						/1000
Tier 4	to	gals.	\$	gals.	Tier 4	to		gals.	\$		gals.
Tier 5	to	gals.	\$	/1000 gals.	Tier 5	to		gals.	\$		/1000 gals.
1101 0	10	guis.	Ψ	guis.	1101 5			guis.	Ψ		guis.
	MISCELLAN	IEOUS	FEES		MISCELLANEOUS FEES						
	Tap Fee	\$ 50	00.00			Tap Fee	\$	Act	tual C	ost	
Re	connect Fee:				R	econnect Fee:					
Ν	on-payment					Jon-payment					
			5.00			kimum - \$25.0		25.			
	omer's Request		5.00			tomer's Reque					
	ransfer Fee		0.00			Fransfer Fee	\$	2008 Dec 1			
I	ate Charge	\$ 5.	00			Charge (Indic		10	percer	nt	
Dotum	ad Charle Charge	¢ ?	5.00			r \$5.00 or 10 9 ned Check Cha		25.	00		
Return	ed Check Charge Deposit		0.00 0.00		Return	Deposit	arge 5				
	Deposit	0)(5.00		Ma	ximum \$50.00	-	50.	UU		
M	eter Test Fee	\$ 2:	5.00		· · · ·	leter Test Fee	<u>))</u> \$	25.	00		
TAT		$\Psi 2$	2.00			kimum - \$25.0		40.	00		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>Water</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallo	ons: \$	/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 galle	ons: \$	/mo
Water –]	Pass Through Cha	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5 000 galle	ons: \$	/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 galle	ons: \$	/mo
Sewer							
Existing	5,000 gallons: \$	25.00	/mo	Proposed	5,000 gallo	ons: \$ 66.65	/mo
Shady G	rove						
		Subdiv	vision(s) or Sys	stem(s) Affected	by Rate Chang	e	
1630 De	s Peres Road Suite	140	Des Peres	Missouri		63131	
	Company Address		City	Sta	ate		Zip
1-866-30	01-7725						
	y Phone Number						
						\$5,498.00	
Water Ani	nual Revenue Increase	Wat	ter Pass-Throug	gh Annual Rever	nue Increase	Sewer Annua	Revenue Increase
2/3/2023				10/26/1992			
Date Curre	ent Rate Change Notic	e Delive	ered		Date	of Last Rate Cl	nange

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

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Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

 \Box I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

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Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – SEWER

CURRENT RATES		PROPOSED RATES						
Minimum Monthly Charge incl	udes N/A gallons	Minimum Monthly Charge inclu	ides N	J/A gallons				
Meter Size:		Meter Size:						
RESIDENTIAL		RESIDENTIAL						
5/8"	\$ 25.00	5/8"	\$	66.65				
3/4"	\$	3/4"	\$					
1"	\$	1"	\$					
1 1/2"	\$	1 1/2"	\$					
2"	\$	2"	\$					
3"	\$	3"	\$					
Other:	\$	Other: Flat Rate (Al						
CO DIN THE C	R FIXED CHARGE:	GALLONAGE OR	FIXE	D CHARGE:				
\$ N/A per		\$ N/A per						
\square month; OR		\square month; OR						
🛛 for each additional 1	,000 gallons over the	for each additional 1,000 gallons over the						
minimum. Gallonage char		minimum. Gallonage charges are determined based						
on average consumption f		on average consumption for		er period which				
includes the following mc	onths	includes the following mor	nths					
All		<u>N/A</u>						
MISCELLA	NEOUS FEES	MISCELLAN	IFOUS	SFEES				
Tap Fee	\$ 250.00	Tap Fee		Actual Cost				
Reconnect Fee:	÷ _200.00	Reconnect Fee:	¥ 1					
Non-payment		Non-payment						
1 5	\$ 15.00	(Maximum - \$25.00)	\$ 2	5.00				
Customer's Request	\$ 15.00	Customer's Request	242 0-0	5.00				
Transfer Fee	\$	Transfer Fee		0.00				
Late Charge	\$ 5 percent	Late Charge (Indicate		0 percent				
	1	either \$5.00 or 10%)		Ľ				
Returned Check Charge	\$ 5.00	Returned Check Charge	\$ 2	5.00				
Deposit	\$ 50.00	Deposit	\$ 5	0.00				
		(Maximum \$50.00)						
Meter Test Fee	\$ N/A	Meter Test Fee	\$ N	J/A				
		(Maximum - \$25.00)						

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

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While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>water</u>							
Existing	5,000 gallons: \$	36.97	/mo	Proposed	5,000 gallons: \$	81.68	/mo
Existing	10,000 gallons: \$	46.97	/mo	Proposed	10,000 gallons: \$	109.33	/mo
Water – I	<u>Pass Through Ch</u>	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
Existing	10,000 gallons: \$		/mo	Proposed	5,000 gallons: \$ 10,000 gallons: \$		/mo
							_
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
Arrowhe	ad Water System,	Hickory	Hill Water	, Shady Oaks	Water Company		
	.	Subdivis	sion(s) or Sys	tem(s) Affected	by Rate Change		
	s Peres Road Suite	<u>e 140 </u>	Des Peres	Missouri	631	31	
	Company Address		City	Sta	ate	Zip	
1-866-30	1-7725						
Company	y Phone Number						
¢105 001							
\$195,091	.00						
Water Anr	nual Revenue Increase	Water	Pass-Throug	h Annual Rever	nue Increase Sew	ver Annual Reven	ue Increase
2/3/2023				10/25/2009			
	ent Rate Change Noti	oo Doliyora	d	10/23/2009			
	In rate Change Nou		u		Date of La	st Rate Change	

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

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Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

 \Box I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

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Signature of Ratepayer:

Date: _____

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at

NOTICE OF PROPOSED RATE CHANGE -	- WATER ^{Page 186 of 248}

CURRENT RATES						POSED RAT	TES				
Minimum	Monthly Charge includ	es 10	000	gallons	Minimu	m Monthly Cha	rge inclu	des 0		g	allons
Meter Siz	· ·				Meter S		8			0	
RESIDE						DENTIAL					
	5/8"	\$	28,97			5/8"		\$	54.0	3	
	3/4"	\$	28.97			3/4"		\$	54.0	3	
	1"	\$	72.42			1"		\$	90.2	3	
	1 1/2"	\$	144.85			1 1/2"		\$	179.	92	
	2"	\$	231,76			2"		\$	287.	98	
	3"	\$	434.55			3"		\$	540.	30	
Other:	4"	\$	660.51		Other:	4", 6"	& 8"	\$	900.	68; 1,8	300.62;
									2,88		
										pective	ly
	GALLONAG	E CHAI					ONAG	E CHAI			
TIER	VOLUME		CHARC 1000 gals		TIER	VOLUME				HARG)0 gals.	
			1000 gais	/1000						o gais.	/1000
Tier 1	1000 to All	gals.	\$ 2.00	gals.	Tier 1	0 to	All	gals.	\$	5.53	gals.
Tier 2		1-	¢	/1000	Tior 2			1	ſ		/1000
Tier 2	to	gals.	\$	<u>gals.</u> /1000	Tier 2	to		gals.	\$		gals. /1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
				/1000							/1000
Tier 4	to	gals.	\$	gals.	Tier 4	to		gals.	\$		gals.
Tier 5	to	gals.	\$	/1000 gals.	Tier 5	to		gals.	\$		/1000 gals.
1101 5	10	gais.	Ψ	gais.	1101 5			gais.	Ψ		gais.
	MISCELLAN	EOUS I	FEES			MISCE	ELLAN	EOUS I	FEES	5	
	Tap Fee	\$ 4	50.00			Tap Fee		\$ Act	tual C	Cost	
Re	connect Fee:				Re	econnect Fee	:				
Ν	on-payment					Non-payment					
		\$ 2	5.00		(Max	kimum - \$25.	00)	\$ 25.	00		
	omer's Request		5.00			tomer's Requ	est	\$ 25.	00		
	ransfer Fee		5.00			Fransfer Fee		\$ 10.			
L	ate Charge	\$ 5	.00			Charge (Indi		\$ 10]	perce	ent	
						r \$5.00 or 10					
Return	ed Check Charge		0.00		Returr	ned Check Ch	narge	\$ 25.			
	Deposit	\$ 5	0.00			Deposit		\$ 50.	00		
		• -	- 0:0			ximum \$50.0					
M	eter Test Fee	\$ 2:	5.00			leter Test Fee		\$ 25.	00		
					(May	kimum - \$25.	00)				

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



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Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

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CCN Number(s)

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EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>water</u>							
Existing	5,000 gallons: \$	92.00	/mo	Proposed	5,000 gallons: \$	81.68	/mo
Existing	10,000 gallons: \$	122.00	/mo	Proposed	10,000 gallons: \$	5 109.33	/mo
			-				
Water – I	<u>Pass Through Ch</u>	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$	S	/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons: \$		/mo
			-	_	_		
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$	5	/mo
			-				
Council	Creek Village, So	uth Council (Creek 1				
				tem(s) Affected	by Rate Change		
					-		
1630 Des	s Peres Road Suite	e 140 Des	Peres	Missouri	631	31	
	Company Address	(City	Sta	ite	Zip	
						-	
1-866-30	01-7725						
Compan	y Phone Number						
\$-41,151	.00						
Water Ann	nual Revenue Increase	e Water Pas	s-Throug	h Annual Rever	ue Increase Sev	ver Annual Reve	enue Increase
2/3/2023				2/15/2010			
Date Curre	ent Rate Change Noti	ce Delivered			Date of La	st Rate Change	

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

□ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

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Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED I	RATE CHANGE -	WATER age 190 01 24
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CURRI	ENT RAT	ES						PRO	POSE	D RAT	ES					
Minimum	Monthly Cha	arge i	ncludes	s 0			gallons	Minimu	m Mon	thly Char	ge inclu	des	0		g	allons
Meter Siz							0	Meter S		2	<u> </u>				U	
RESIDE	NTIAL							RESIL	DENT	IAL						
	5/8"			\$	7	0.00				5/8"			\$	54.0)3	
	3/4"			\$	7	0.00				3/4"			\$	54.0)3	
	1"			\$						1"			\$	90.2	23	
	1 1/2"			\$]	1 1/2"			\$	179	.92	
	2"			\$						2"			\$	287	.98	
	3"			\$						3"			\$	540	.30	
Other:				\$				Other:		4", 6" 8	& 8"		\$	900	.68; 1,8	300.62;
														2,88	31.42	
														Res	pective	ly
	GAL	LON	NAGE	CHA	RG	E:				GALLO	DNAG	E C	CHAF	RGE	2:	
TIER	VOLUN	ИE				HARG	E per	TIER	VOI	LUME					HARG	E per
					10	00 gals.	/1000							10	00 gals.	/1000
Tier 1	0	to	4000	gals.	\$	4.00	gals.	Tier 1	0	to	All		gals.	\$	5.53	gals.
			All	0			/1000									/1000
Tier 2	4001	to	Else	gals.	\$	6.00	gals.	Tier 2		to			gals.	\$		gals.
т' о					•		/1000	т: о					<u>.</u>	•		/1000
Tier 3	8	to		gals.	\$		gals. /1000	Tier 3		to			gals.	\$		gals. /1000
Tier 4	12	to		gals.	\$		gals.	Tier 4		to			gals.	\$		gals.
				84451			/1000						84101			/1000
Tier 5		to		gals.	\$		gals.	Tier 5		to			gals.	\$		gals.
	MISC	TEL	LANI	EOUS	FFI	25			~	MISCE	LLAN	F) TIS F	FF	S	
	Tap Fee				50.0					Fee		\$			<u>S</u> Cost	
Re	connect Fe	<u>م</u> و.		ψυ	50.0			R		ect Fee:		Ψ	1101	uar	COSI	
	on-paymer							221-122-202		ayment						
1,	on puymer			\$ 2	5.00)				n - \$25.0)())	\$	25.0)()		
Custo	omer's Rec	mes	t		0.00					's Reque		\$	25.0			
	ransfer Fe		t		0.00					fer Fee	50	\$	10.0			
	ate Charge					ercent				e (Indic	ate	\$		berc	ent	
	and chung	-		¥ 1	- P.				-	0 or 10		*	-~ ŀ			
Return	ed Check (Char		\$ 2	5.00)				heck Ch		\$	25.0	00		
	Deposit		0-		0.00					osit		\$	50.0			
	Poore			ч <i>ч</i>	2.00	-		(Ma		m \$50.0	0)	*	20.0			
M	eter Test F	ee		\$ 2	5.00)				Test Fee		\$	25.0	00		
										n - \$25.0		-		-		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

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Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>water</u>							
Existing	5,000 gallons: \$	92.00	/mo	Proposed	5,000 gallons: \$	81.68	/mo
Existing	10,000 gallons: \$	122.00	/mo	Proposed	10,000 gallons: \$	109.33	/mo
-	, -		_	-		2	
Water –]	<u>Pass Through Ch</u>	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons: \$		/mo
-			_				
Sewer							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
-				-			
South Co	ouncil Creek 1 & 2	and South	Silvercr	eek I II III			
<u> </u>				tem(s) Affected	by Rate Change		
			., .		. 0		
1630 De	s Peres Road Suite	e 140 Des	Peres	Missouri	6313	1	
	Company Address		City	Sta	ite	Zip	
1-866-30	01-7725						
-	y Phone Number						
\$-41,151	.00						
Water An	nual Revenue Increase	Water Pa	ss-Throug	gh Annual Rever	ue Increase Sew	er Annual Reven	nue Increase
2/3/2023				2/15/2010			
Date Curre	ent Rate Change Noti	ce Delivered			Date of Las	st Rate Change	

PUC DOCKET NO. 54565

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Signature of Ratepayer:

Date: _____

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at

NOTICE OF PROPOSED RATE CHANGE – WATH	\mathbf{R}^{aye}
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		11011		1 1	KOI	JSED I				****					
CURRENT RATES						PROPOSED RATES									
Minimum Monthly Charge includes 0						gallons	Minimum Monthly Charge includes				0		Q	gallons	
Meter Size:						Meter Size:									
RESIDENTIAL						RESIDENTIAL									
5/8"			\$	7	'0.00				5/8"			\$	54.0)3	
	\$	7	0.00				3/4"			\$	54.0)3			
1"			\$				1"						90.2		
	1 1/2"		\$					1	1/2"				179		
2" \$							5				287	10			
	3"		\$						3"				540		
Other:			\$				Other:		4", 6" &	& 8"					800.62;
														31.42	
	CALL								CALL					pective	:ly
	GALLO		CHAI			P			GALLO	JNAG	EC	СНАР			
TIER	VOLUMI	Li li li			HARG 00 gals.	L per	TIER		LUME					HARG 00 gals.	
				10	oo gais.	/1000								oo gais.	/1000
Tier 1	0 to	4000	gals.	\$	4.00	gals.	Tier 1	0	to	All		gals.	\$	5.53	gals.
		All			~ ~ ~	/1000									/1000
Tier 2	4001 to	Else	gals.	\$	6.00	gals.	Tier 2		to			gals.	\$		gals.
Tier 3	to		gals.	\$		/1000 gals.	Tier 3		to			gals.	\$		/1000 gals.
			guis.	Ψ		/1000						guis.	Ψ		/1000
Tier 4	to		gals.	\$		gals.	Tier 4		to			gals.	\$		gals.
Tier 5	1.		~ 1 -	¢		/1000	Tior 5		4.5			~_1_	¢		/1000
Tier 5	to		gals.	\$		gals.	Tier 5		to			gals.	\$		gals.
MISCELLANEOUS FEES						MISCELLANEOUS FEES									
Tap Fee \$ 650.00						Тар	Fee		\$	Act	ual (Cost			
Reconnect Fee:					Reconnect Fee:										
Non-payment						Non-payment									
-			\$ 2						n - \$25.0						
Customer's Request \$				50.00			Customer's Request			est	\$	25.0			
Transfer Fee \$				50.00			Transfer Fee				\$	10.0			
Late Charge \$ 1			\$ 1	0 pe	ercent		Late Charge		•		\$	10 p	erc	ent	
			• •	5.00			either \$5.00 or 10%) Returned Check Charge				•				
Returned Check Charge				5.00			Keturr			arge	\$	25.0			
Deposit \$			\$ 5	0.00	J		Deposit (Maximum \$50.00)			0)	\$	50.0	00		
1.4			• •	5 00	2					0)	ſ	05 0	NO.		
Meter Test Fee \$ 25.0			5.00	J				Test Fee	0)	\$	25.0	0			
					5 0 A 3	21 J		amun	n - \$25.0	(0)					

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Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

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Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

water									
Existing	5,000 gallons: \$	42.91	/mo	Proposed	5,000 gallons:	\$ 81.68	/mo		
Existing	10,000 gallons: \$	56.36	/mo	Proposed	10,000 gallons:	\$ 109.33	/mo		
<u>Water – Pass Through Charges</u>									
Existing	5,000 gallons: \$	1.20	/mo	Proposed	5,000 gallons:	\$ 12.90	/mo		
Existing	10,000 gallons: \$	2.40	/mo	Proposed	10,000 gallons:		/mo		
-		-		-					
<u>Sewer</u>									
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons:	\$	/mo		
		-							
Emerald Forest, Grande Casa Ranchitos, Lakeview Ranchettes Estates, Spanish Grant, Red Oak									
					by Rate Change				
			an an airth an anti-						
1630 De	s Peres Road Suite	e 140 I	Des Peres	Missouri	631	31			
	Company Address		City	Sta	nte	Zip			
			·						
1-866-30	1-7725								
	y Phone Number								
\$213,629	9.00	\$62,	891.00						
Water Ann	ual Revenue Increase	e Wate	r Pass-Throug	h Annual Rever	ue Increase Se	wer Annual Reve	nue Increase		
2/3/2023				11/28/2011	11/28/2011				
Date Curre	ent Rate Change Noti	ce Deliver	ed	Date of Last Rate Change					

PUC DOCKET NO. 54565

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Signature of Ratepayer:

Date: _____

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