

Simply Aquatics					
El Pinon	Existing at 5,000 gallons	\$53.77	Proposed at 5,000 gallons	\$81.73	
	Existing at 10,000 gallons	\$73.47	Proposed at 10,000 gallons	\$109.43	
La Playa	Existing at 5,000 gallons	\$55.22	Proposed at 5,000 gallons	\$81.73	
	Existing at 10,000 gallons	\$72.27	Proposed at 10,000 gallons	\$109.43	
Timberlane	Existing at 5,000 gallons	\$47.00	Proposed at 5,000 gallons	\$81.73	
	Existing at 10,000 gallons	\$62.00	Proposed at 10,000 gallons	\$109.43	
Vista Verde	Existing at 5,000 gallons	\$77.50	Proposed at 5,000 gallons	\$81.73	
	Existing at 10,000 gallons	\$104.00	Proposed at 10,000 gallons	\$109.43	
South Silver Creek I, II & III	Existing at 5,000 gallons	\$92.00	Proposed at 5,000 gallons	\$81.73	
	Existing at 10,000 gallons	\$122.00	Proposed at 10,000 gallons	\$109.43	
Tall Pines	Existing at 5,000 gallons	\$58.59	Proposed at 5,000 gallons	\$81.73	
	Existing at 10,000 gallons	\$67.04	Proposed at 10,000 gallons	\$109.43	
Texas Landing	Existing at 5,000 gallons	\$60.99	Proposed at 5,000 gallons	\$81.73	
	Existing at 10,000 gallons	\$77.54	Proposed at 10,000 gallons	\$109.43	
Thousand Oaks Subdivision	Existing at 5,000 gallons	\$28.25	Proposed at 5,000 gallons	\$81.73	
	Existing at 10,000 gallons	\$42.00	Proposed at 10,000 gallons	\$109.43	
Treetop Estates	Existing at 5,000 gallons	\$28.45	Proposed at 5,000 gallons	\$81.73	
	Existing at 10,000 gallons	\$39.2	Proposed at 10,000 gallons	\$109.43	
Tri-County Point POA	Existing at 5,000 gallons	\$40.00	Proposed at 5,000 gallons	\$81.73	
	Existing at 10,000 gallons	\$52.50	Proposed at 10,000 gallons	\$109.43	
Walnut Bend	Existing at 5,000 gallons	\$15.00	Proposed at 5,000 gallons	\$81.73	
	Existing at 10,000 gallons	\$15.00	Proposed at 10,000 gallons	\$109.43	
Waterco	Existing at 5,000 gallons	\$35.00	Proposed at 5,000 gallons	\$81.73	
	Existing at 10,000 gallons	\$35.00	Proposed at 10,000 gallons	\$109.43	

Woodland Harbor (Alpha)	Existing at 5,000 gallons	\$56.00	Proposed at 5,000 gallons	\$81.73
	Existing at 10,000 gallons	\$93.50	Proposed at 10,000 gallons	\$109.43
Woodlands West	Existing at 5,000 gallons	\$10.00	Proposed at 5,000 gallons	\$81.73
	Existing at 10,000 gallons	\$10.00	Proposed at 10,000 gallons	\$109.43

Billing Comparison (Sewer)

Utility/System	Existing Rates	Bill	Proposed Rates	Bill
Laguna Vista	Existing at 5,000 gallons	\$25.00	Proposed at 5,000 gallons	\$68.51
Abraxas	Existing at 5,000 gallons	\$30.19	Proposed at 5,000 gallons	\$68.51
Pelican Isle	Existing at 5,000 gallons	\$48.00	Proposed at 5,000 gallons	\$68.51
Texas Landing	Existing at 5,000 gallons	\$61.89	Proposed at 5,000 gallons	\$68.51
Tri-County Point	Existing at 5,000 gallons	\$22.00	Proposed at 5,000 gallons	\$68.51
North Orange				
Country Squire	Existing at 5,000 gallons	\$55.77	Proposed at 5,000 gallons	\$68.51
Longford Place	Existing at 5,000 gallons	\$61.06	Proposed at 5,000 gallons	\$68.51
Leon Springs	Existing at 5,000 gallons	\$21.56	Proposed at 5,000 gallons	\$68.51
Quiet Village	Existing at 5,000 gallons	\$15.91	Proposed at 5,000 gallons	\$68.51
Aransas Bay	Existing at 5,000 gallons	\$47.25	Proposed at 5,000 gallons	\$68.51
Shady Grove	Existing at 5,000 gallons	\$25.00	Proposed at 5,000 gallons	\$68.51

AFFIDAVIT OF AARON SILAS

STATE OF MISSOURI

COUNTY OF St. Louis

I, Aaron Silas being duly sworn, file this **NOTICE OF PROPOSED RATE CHANGE**

as Director of Regulatory Operations (indicate relationship to Utility that is, owner, member of partnership, title as officer of corporation, or other authorized representative of Utility); that, in such capacity, I am qualified and authorized to file and verify such notice; and that all statements and matters set forth herein are true and correct.

I further represent that a copy of the attached notice was provided by First class mail
(method of delivery)

to each affected customer, each affected municipality, the Office of Public Utility Counsel, and any other affected party on or about February 3, 20 23

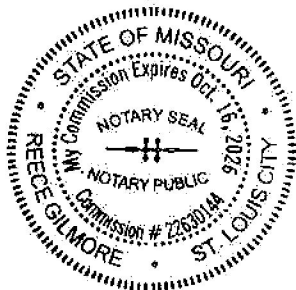
[Signature]
AFFIANT
(Utility's Authorized Representative)

CSWR-Texas Utility Operating Company, LLC
NAME OF UTILITY

If the Affiant to this form is any person other than the sole owner, partner, officer of the Utility, or its attorney, a properly verified Power of Attorney must be enclosed. Notice may be deemed deficient if the affidavit is executed and notarized before the date the Notice is provided.

SUBSCRIBED AND SWORN TO BEFORE

this the 3RD day of FEBRUARY, 20 23, to certify which witness my hand and seal of office.



SEAL

[Signature]
NOTARY PUBLIC IN AND FOR THE
STATE OF TEXAS ^{Mo} Missouri
REECE GILMORE
PRINT OR TYPE NAME OF NOTARY

MY COMMISSION EXPIRES OCT 14, 2026



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>40.20</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>56.70</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u>0.00</u>	/mo	Proposed	5,000 gallons: \$	<u>1.25</u>	/mo
Existing	10,000 gallons: \$	<u>0.00</u>	/mo	Proposed	10,000 gallons: \$	<u>2.50</u>	/mo

Sewer

Existing	5,000 gallons: \$	<u>30.19</u>	/mo	Proposed	5,000 gallons: \$	<u>66.65</u>	/mo
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Hilltop Home Addition & Hilltop Park

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

1-866-301-7725
Company Phone Number

<u>\$116,213.00</u>	<u>\$3,004.00</u>	<u>\$112,832.00</u>
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>8/25/2008</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes		0	gallons	Minimum Monthly Charge includes		0	gallons
Meter Size:		RESIDENTIAL		Meter Size:		RESIDENTIAL	
5/8"		\$	23.70	5/8"		\$	54.03
3/4"		\$	23.70	3/4"		\$	54.03
1"		\$		1"		\$	90.23
1 1/2"		\$		1 1/2"		\$	179.92
2"		\$		2"		\$	287.98
3"		\$		3"		\$	540.30
Other:		\$		Other: 4", 6" & 8"		\$	900.68; 1,800.62; 2,881.42 Respectively
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per		TIER	VOLUME	CHARGE per	
		1000 gals.				1000 gals.	
Tier 1	0 to All gals.	\$	3.30 /1000 gals.	Tier 1	0 to All gals.	\$	5.53 /1000 gals.
Tier 2	to gals.	\$	/1000 gals.	Tier 2	to gals.	\$	/1000 gals.
Tier 3	to gals.	\$	/1000 gals.	Tier 3	to gals.	\$	/1000 gals.
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$	700.00	Tap Fee		\$	Actual Cost
Reconnect Fee: Non-payment		\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00
Customer's Request		\$	35.00	Customer's Request		\$	25.00
Transfer Fee		\$	45.00	Transfer Fee		\$	10.00
Late Charge		\$	10 percent	Late Charge (Indicate either \$5.00 or 10%)		\$	10 percent
Returned Check Charge		\$	30.00	Returned Check Charge		\$	25.00
Deposit		\$	50.00	Deposit (Maximum \$50.00)		\$	50.00
Meter Test Fee		\$	25.00	Meter Test Fee (Maximum - \$25.00)		\$	25.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A

NOTICE OF PROPOSED RATE CHANGE – SEWER

CURRENT RATES	PROPOSED RATES
Minimum Monthly Charge includes 0 gallons	Minimum Monthly Charge includes N/A gallons
Meter Size: RESIDENTIAL	Meter Size: RESIDENTIAL
5/8" \$ 14.69	5/8" \$ 66.65
3/4" \$ 14.69	3/4" \$
1" \$	1" \$
1 1/2" \$	1 1/2" \$
2" \$	2" \$
3" \$	3" \$
Other: \$	Other: Flat Rate (All) \$ 66.65
GALLONAGE OR FIXED CHARGE:	GALLONAGE OR FIXED CHARGE:
\$ 3.10 per <input type="checkbox"/> month; OR <input checked="" type="checkbox"/> for each additional 1,000 gallons over the minimum. Gallonage charges are determined based on average consumption for winter period which includes the following months <u>All</u>	\$ N/A per <input type="checkbox"/> month; OR <input type="checkbox"/> for each additional 1,000 gallons over the minimum. Gallonage charges are determined based on average consumption for winter period which includes the following months <u>N/A</u>
MISCELLANEOUS FEES	MISCELLANEOUS FEES
Tap Fee \$ 700.00	Tap Fee \$ Actual Cost
Reconnect Fee: Non-payment \$ 25.00	Reconnect Fee: Non-payment (Maximum - \$25.00) \$ 25.00
Customer's Request \$ 25.00	Customer's Request \$ 25.00
Transfer Fee \$ 45.00	Transfer Fee \$ 10.00
Late Charge \$ 10 percent	Late Charge (Indicate either \$5.00 or 10%) \$ 10 percent
Returned Check Charge \$ 30.00	Returned Check Charge \$ 25.00
Deposit \$ 50.00	Deposit \$ 50.00 (Maximum \$50.00)
Meter Test Fee \$ N/A	Meter Test Fee \$ N/A (Maximum - \$25.00)

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
 Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>81.86</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>81.86</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
Existing	10,000 gallons: \$	<u> </u>	/mo	Proposed	10,000 gallons: \$	<u> </u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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Aero Valley Water Service

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

1-866-301-7725
Company Phone Number

<u>\$2,054.00</u>		
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>10/1/2016</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes			gallons	Minimum Monthly Charge includes			0gallons
Meter Size: RESIDENTIAL				Meter Size: RESIDENTIAL			
5/8"			\$ 81.86	5/8"			\$ 54.03
3/4"			\$ 81.86	3/4"			\$ 54.03
1"			\$	1"			\$ 90.23
1 1/2"			\$	1 1/2"			\$ 179.92
2"			\$	2"			\$ 287.98
3"			\$	3"			\$ 540.30
Other:			\$	Other: 4", 6" & 8"			\$ 900.68; 1,800.62; 2,881.42 Respectively
				Unmetered:			Unmetered: \$87.21
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	to All gals.	\$	/1000 gals.	Tier 1	0 to All gals.	\$ 5.53	/1000 gals.
Tier 2	to gals.	\$	/1000 gals.	Tier 2	to gals.	\$	/1000 gals.
Tier 3	to gals.	\$	/1000 gals.	Tier 3	to gals.	\$	/1000 gals.
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$	250.00	Tap Fee		\$	Actual Cost
Reconnect Fee: Non-payment		\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00
Customer's Request		\$	25.00	Customer's Request		\$	25.00
Transfer Fee		\$		Transfer Fee		\$	10.00
Late Charge		\$		Late Charge (Indicate either \$5.00 or 10%)		\$	10 percent
Returned Check Charge		\$	10.00	Returned Check Charge		\$	25.00
Deposit		\$	50.00	Deposit (Maximum \$50.00)		\$	50.00
Meter Test Fee		\$		Meter Test Fee (Maximum - \$25.00)		\$	25.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>53.89</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>63.14</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
Existing	10,000 gallons: \$	<u> </u>	/mo	Proposed	10,000 gallons: \$	<u> </u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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Amberwood

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

1-866-301-7725
Company Phone Number

<u>\$21,367.00</u>		
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>8/7/2013</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes		0	gallons	Minimum Monthly Charge includes		0	gallons
Meter Size:				Meter Size:			
RESIDENTIAL				RESIDENTIAL			
5/8"		\$	44.64	5/8"		\$	54.03
3/4"		\$		3/4"		\$	54.03
1"		\$	111.60	1"		\$	90.23
1 1/2"		\$	223.20	1 1/2"		\$	179.92
2"		\$	357.12	2"		\$	287.98
3"		\$	669.60	3"		\$	540.30
Other:		\$		Other: 4", 6" & 8"		\$	900.68; 1,800.62; 2,881.42 Respectively
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	0 to All gals.	\$	1.85 /1000 gals.	Tier 1	0 to All gals.	\$	5.53 /1000 gals.
Tier 2	to gals.	\$	/1000 gals.	Tier 2	to gals.	\$	/1000 gals.
Tier 3	to gals.	\$	/1000 gals.	Tier 3	to gals.	\$	/1000 gals.
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$	650.00	Tap Fee		\$	Actual Cost
Reconnect Fee: Non-payment		\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00
Customer's Request		\$	40.00	Customer's Request		\$	25.00
Transfer Fee		\$	40.00	Transfer Fee		\$	10.00
Late Charge		\$	5.00	Late Charge (Indicate either \$5.00 or 10%)		\$	10 percent
Returned Check Charge		\$	25.00	Returned Check Charge		\$	25.00
Deposit		\$	50.00	Deposit (Maximum \$50.00)		\$	50.00
Meter Test Fee		\$	25.00	Meter Test Fee (Maximum - \$25.00)		\$	25.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>42.88</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>51.88</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
Existing	10,000 gallons: \$	<u> </u>	/mo	Proposed	10,000 gallons: \$	<u> </u>	/mo

Sewer

Existing	5,000 gallons: \$	<u>47.25</u>	/mo	Proposed	5,000 gallons: \$	<u>66.65</u>	/mo
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Bois D Arc, Goose Island, Indian Cove, Neptune Harbor, Palmetto Park Estates, & Seagun Complex
(Sewer)

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

<u>1-866-301-7725</u>
Company Phone Number

<u>\$179,409.00</u>	<u>\$8,381</u>
Water Annual Revenue Increase	Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>3/2/2007</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

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**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

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Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes		0	gallons	Minimum Monthly Charge includes		0	gallons
Meter Size:				Meter Size:			
RESIDENTIAL				RESIDENTIAL			
5/8"		\$	33.88	5/8"		\$	54.03
3/4"		\$	33.88	3/4"		\$	54.03
1"		\$	84.70	1"		\$	90.23
1 1/2"		\$	169.40	1 1/2"		\$	179.92
2"		\$	271.04	2"		\$	287.98
3"		\$	508.20	3"		\$	540.30
Other:		\$		Other: 4", 6" & 8"		\$	900.68; 1,800.62; 2,881.42 Respectively
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	0 to All gals.	\$	1.80 /1000 gals.	Tier 1	0 to All gals.	\$	5.53 /1000 gals.
Tier 2	to gals.	\$	/1000 gals.	Tier 2	to gals.	\$	/1000 gals.
Tier 3	to gals.	\$	/1000 gals.	Tier 3	to gals.	\$	/1000 gals.
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$	500.00	Tap Fee		\$	Actual Cost
Reconnect Fee: Non-payment		\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00
Customer's Request		\$	50.00	Customer's Request		\$	25.00
Transfer Fee		\$	35.00	Transfer Fee		\$	10.00
Late Charge		\$	10 percent	Late Charge (Indicate either \$5.00 or 10%)		\$	10 percent
Returned Check Charge		\$	50.00	Returned Check Charge		\$	25.00
Deposit		\$	50.00	Deposit (Maximum \$50.00)		\$	50.00
Meter Test Fee		\$	25.00	Meter Test Fee (Maximum - \$25.00)		\$	25.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A

NOTICE OF PROPOSED RATE CHANGE – SEWER

CURRENT RATES			PROPOSED RATES		
Minimum Monthly Charge includes	N/A	gallons	Minimum Monthly Charge includes	N/A	gallons
Meter Size: RESIDENTIAL			Meter Size: RESIDENTIAL		
5/8"	\$	47.25	5/8"	\$	66.65
3/4"	\$		3/4"	\$	
1"	\$		1"	\$	
1 1/2"	\$		1 1/2"	\$	
2"	\$		2"	\$	
3"	\$		3"	\$	
Other:	\$		Other:	Flat Rate (All)	\$ 66.65
GALLONAGE OR FIXED CHARGE:			GALLONAGE OR FIXED CHARGE:		
\$ N/A per <input type="checkbox"/> month; OR <input checked="" type="checkbox"/> for each additional 1,000 gallons over the minimum. Gallonage charges are determined based on average consumption for winter period which includes the following months <u>All</u>			\$ N/A per <input type="checkbox"/> month; OR <input type="checkbox"/> for each additional 1,000 gallons over the minimum. Gallonage charges are determined based on average consumption for winter period which includes the following months <u>N/A</u>		
MISCELLANEOUS FEES			MISCELLANEOUS FEES		
Tap Fee	\$	500.00	Tap Fee	\$	Actual Cost
Reconnect Fee: Non-payment	\$	25.00	Reconnect Fee: Non-payment	(Maximum - \$25.00)	\$ 25.00
Customer's Request	\$	50.00	Customer's Request	\$	25.00
Transfer Fee	\$	35.00	Transfer Fee	\$	10.00
Late Charge	\$	10 percent	Late Charge (Indicate either \$5.00 or 10%)	\$	10 percent
Returned Check Charge	\$	50.00	Returned Check Charge	\$	25.00
Deposit	\$	50.00	Deposit	\$	50.00 (Maximum \$50.00)
Meter Test Fee	\$	N/A	Meter Test Fee	\$	N/A (Maximum - \$25.00)

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>36.97</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>46.97</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
Existing	10,000 gallons: \$	<u> </u>	/mo	Proposed	10,000 gallons: \$	<u> </u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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Arrowhead Water System, Hickory Hill Water, Shady Oaks Water Company

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

1-866-301-7725
Company Phone Number

<u>\$195,091.00</u>
Water Annual Revenue Increase

Water Pass-Through Annual Revenue Increase

Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>10/25/2009</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

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Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes		1000	gallons	Minimum Monthly Charge includes		0	gallons
Meter Size: RESIDENTIAL				Meter Size: RESIDENTIAL			
5/8"		\$	28.97	5/8"		\$	54.03
3/4"		\$	28.97	3/4"		\$	54.03
1"		\$	72.42	1"		\$	90.23
1 1/2"		\$	144.85	1 1/2"		\$	179.92
2"		\$	231.76	2"		\$	287.98
3"		\$	434.55	3"		\$	540.30
Other: 4"		\$	660.51	Other: 4", 6" & 8"		\$ 900.68; 1,800.62; 2,881.42 Respectively	
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	1000 to All gals.	\$	2.00 /1000 gals.	Tier 1	0 to All gals.	\$	5.53 /1000 gals.
Tier 2	to gals.	\$	/1000 gals.	Tier 2	to gals.	\$	/1000 gals.
Tier 3	to gals.	\$	/1000 gals.	Tier 3	to gals.	\$	/1000 gals.
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$	450.00	Tap Fee		\$	Actual Cost
Reconnect Fee: Non-payment		\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00
Customer's Request		\$	35.00	Customer's Request		\$	25.00
Transfer Fee		\$	25.00	Transfer Fee		\$	10.00
Late Charge		\$	5.00	Late Charge (Indicate either \$5.00 or 10%)		\$	10 percent
Returned Check Charge		\$	20.00	Returned Check Charge		\$	25.00
Deposit		\$	50.00	Deposit (Maximum \$50.00)		\$	50.00
Meter Test Fee		\$	25.00	Meter Test Fee (Maximum - \$25.00)		\$	25.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>28.90</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>36.80</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
Existing	10,000 gallons: \$	<u> </u>	/mo	Proposed	10,000 gallons: \$	<u> </u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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Big Wood Springs Subdivision

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

1-866-301-7725
Company Phone Number

<u>\$42,511.00</u>		
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>1/26/1990</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes		2000	gallons	Minimum Monthly Charge includes		0	gallons
Meter Size: RESIDENTIAL				Meter Size: RESIDENTIAL			
5/8"		\$	21.00	5/8"		\$	54.03
3/4"		\$	21.00	3/4"		\$	54.03
1"		\$		1"		\$	90.23
1 1/2"		\$		1 1/2"		\$	179.92
2"		\$		2"		\$	287.98
3"		\$		3"		\$	540.30
Other:		\$		Other: 4", 6" & 8"		\$ 900.68; 1,800.62; 2,881.42 Respectively	
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	2000 to All gals.	\$	1.58 /1000 gals.	Tier 1	0 to All gals.	\$	5.53 /1000 gals.
Tier 2	to gals.	\$	/1000 gals.	Tier 2	to gals.	\$	/1000 gals.
Tier 3	to gals.	\$	/1000 gals.	Tier 3	to gals.	\$	/1000 gals.
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$	75.00	Tap Fee		\$	Actual Cost
Reconnect Fee: Non-payment		\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00
Customer's Request		\$	25.00	Customer's Request		\$	25.00
Transfer Fee		\$	25.00	Transfer Fee		\$	10.00
Late Charge		\$	2 or 5%	Late Charge (Indicate either \$5.00 or 10%)		\$	10 percent
Returned Check Charge		\$	5.00	Returned Check Charge		\$	25.00
Deposit		\$	50.00	Deposit (Maximum \$50.00)		\$	50.00
Meter Test Fee		\$		Meter Test Fee (Maximum - \$25.00)		\$	25.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>43.00</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>56.50</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
Existing	10,000 gallons: \$	<u> </u>	/mo	Proposed	10,000 gallons: \$	<u> </u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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Oak Hollow Estates, Oak Hollow Park

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

1-866-301-7725
Company Phone Number

<u>\$148,509.00</u>		
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

<u>2/3/2023</u>	
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

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Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
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at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES			PROPOSED RATES		
Minimum Monthly Charge includes 0 gallons			Minimum Monthly Charge includes 0 gallons		
Meter Size: RESIDENTIAL			Meter Size: RESIDENTIAL		
5/8" \$ 28.00			5/8" \$ 54.03		
3/4" \$ 28.00			3/4" \$ 54.03		
1" \$			1" \$ 90.23		
1 1/2" \$			1 1/2" \$ 179.92		
2" \$			2" \$ 287.98		
3" \$			3" \$ 540.30		
Other: \$			Other: 4", 6" & 8" \$ 900.68; 1,800.62; 2,881.42 Respectively		
GALLONAGE CHARGE:			GALLONAGE CHARGE:		
TIER	VOLUME	CHARGE per 1000 gals.	TIER	VOLUME	CHARGE per 1000 gals.
Tier 1	0 to 5999 gals.	\$ 2.75 /1000 gals.	Tier 1	0 to All gals.	\$ 5.53 /1000 gals.
Tier 2	6000 to 15999 gals.	\$ 3.00 /1000 gals.	Tier 2	to gals.	\$ /1000 gals.
Tier 3	16000 to 20999 gals.	\$ 3.25 /1000 gals.	Tier 3	to gals.	\$ /1000 gals.
Tier 4	21000 to All Else gals.	\$ 3.50 /1000 gals.	Tier 4	to gals.	\$ /1000 gals.
Tier 5	to gals.	\$ /1000 gals.	Tier 5	to gals.	\$ /1000 gals.
MISCELLANEOUS FEES			MISCELLANEOUS FEES		
Tap Fee \$ 400.00			Tap Fee \$ Actual Cost		
Reconnect Fee: Non-payment \$ 25.00			Reconnect Fee: Non-payment (Maximum - \$25.00) \$ 25.00		
Customer's Request \$ 35.00			Customer's Request \$ 25.00		
Transfer Fee \$ 35.00			Transfer Fee \$ 10.00		
Late Charge \$ 5.00			Late Charge (Indicate either \$5.00 or 10%) \$ 10 percent		
Returned Check Charge \$ 25.00			Returned Check Charge \$ 25.00		
Deposit \$ 50.00			Deposit \$ 50.00 (Maximum \$50.00)		
Meter Test Fee \$ 25.00			Meter Test Fee \$ 25.00 (Maximum - \$25.00)		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

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While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>42.91</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>56.36</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
Existing	10,000 gallons: \$	<u> </u>	/mo	Proposed	10,000 gallons: \$	<u> </u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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Emerald Forest, Grande Casa Ranchitos, Lakeview Ranchettes Estates, Spanish Grant, Red Oak

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

1-866-301-7725
Company Phone Number

<u>\$213,629.00</u>		
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>11/28/2011</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES			PROPOSED RATES		
Minimum Monthly Charge includes 0 gallons			Minimum Monthly Charge includes 0 gallons		
Meter Size: RESIDENTIAL			Meter Size: RESIDENTIAL		
5/8" \$ 29.46			5/8" \$ 54.03		
3/4" \$ 29.46			3/4" \$ 54.03		
1" \$ 29.46			1" \$ 90.23		
1 1/2" \$			1 1/2" \$ 179.92		
2" \$			2" \$ 287.98		
3" \$			3" \$ 540.30		
Other: \$			Other: 4", 6" & 8" \$ 900.68; 1,800.62; 2,881.42 Respectively		
GALLONAGE CHARGE:			GALLONAGE CHARGE:		
TIER	VOLUME	CHARGE per 1000 gals.	TIER	VOLUME	CHARGE per 1000 gals.
Tier 1	0 to 10000 gals.	\$ 2.69 /1000 gals.	Tier 1	0 to All gals.	\$ 5.53 /1000 gals.
Tier 2	10001 to 15000 gals.	\$ 2.95 /1000 gals.	Tier 2	to gals.	\$ /1000 gals.
Tier 3	15001 to All Else gals.	\$ 4.06 /1000 gals.	Tier 3	to gals.	\$ /1000 gals.
Tier 4	to gals.	\$ /1000 gals.	Tier 4	to gals.	\$ /1000 gals.
Tier 5	to gals.	\$ /1000 gals.	Tier 5	to gals.	\$ /1000 gals.
MISCELLANEOUS FEES			MISCELLANEOUS FEES		
Tap Fee \$ 1000.00			Tap Fee \$ Actual Cost		
Reconnect Fee: Non-payment \$ 25.00			Reconnect Fee: Non-payment (Maximum - \$25.00) \$ 25.00		
Customer's Request \$ 40.00			Customer's Request \$ 25.00		
Transfer Fee \$ 25.00			Transfer Fee \$ 10.00		
Late Charge \$ 5.00			Late Charge (Indicate either \$5.00 or 10%) \$ 10 percent		
Returned Check Charge \$ 20.00			Returned Check Charge \$ 25.00		
Deposit \$ 50.00			Deposit \$ 50.00 (Maximum \$50.00)		
Meter Test Fee \$ 25.00			Meter Test Fee \$ 25.00 (Maximum - \$25.00)		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>22.00</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>32.00</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
Existing	10,000 gallons: \$	<u> </u>	/mo	Proposed	10,000 gallons: \$	<u> </u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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Chaparral

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

1-866-301-7725
Company Phone Number

\$40,071.00
Water Annual Revenue Increase Water Pass-Through Annual Revenue Increase Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>9/13/2005</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes		4000	gallons	Minimum Monthly Charge includes		0	gallons
Meter Size:				Meter Size:			
RESIDENTIAL				RESIDENTIAL			
5/8"		\$	20.00	5/8"		\$	54.03
3/4"		\$	20.00	3/4"		\$	54.03
1"		\$	20.00	1"		\$	90.23
1 1/2"		\$		1 1/2"		\$	179.92
2"		\$		2"		\$	287.98
3"		\$		3"		\$	540.30
Other:		\$		Other: 4", 6" & 8"		\$	900.68; 1,800.62; 2,881.42 Respectively
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	4000 to All gals.	\$	2.00 /1000 gals.	Tier 1	0 to All gals.	\$	5.53 /1000 gals.
Tier 2	to gals.	\$	/1000 gals.	Tier 2	to gals.	\$	/1000 gals.
Tier 3	to gals.	\$	/1000 gals.	Tier 3	to gals.	\$	/1000 gals.
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$	80.00	Tap Fee		\$	Actual Cost
Reconnect Fee: Non-payment		\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00
Customer's Request		\$	25.00	Customer's Request		\$	25.00
Transfer Fee		\$	25.00	Transfer Fee		\$	10.00
Late Charge		\$	5.00	Late Charge (Indicate either \$5.00 or 10%)		\$	10 percent
Returned Check Charge		\$	0.00	Returned Check Charge		\$	25.00
Deposit		\$	25.00	Deposit (Maximum \$50.00)		\$	50.00
Meter Test Fee		\$	25.00	Meter Test Fee (Maximum - \$25.00)		\$	25.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>43.00</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>58.00</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
Existing	10,000 gallons: \$	<u> </u>	/mo	Proposed	10,000 gallons: \$	<u> </u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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Coleto & Shady Oaks Subdivision

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

1-866-301-7725
Company Phone Number

<u>\$76,400.00</u>		
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>5/20/2009</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
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at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes 0 gallons				Minimum Monthly Charge includes 0 gallons			
Meter Size: RESIDENTIAL				Meter Size: RESIDENTIAL			
5/8” \$ 28.00				5/8” \$ 54.03			
3/4” \$ 28.00				3/4” \$ 54.03			
1” \$				1” \$ 90.23			
1 1/2" \$				1 1/2" \$ 179.92			
2” \$				2” \$ 287.98			
3” \$				3” \$ 540.30			
Other: \$				Other: 4”, 6” & 8” \$ 900.68; 1,800.62; 2,881.42 Respectively			
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	0 to All gals.	\$ 3.00	/1000 gals.	Tier 1	0 to All gals.	\$ 5.53	/1000 gals.
Tier 2	to gals.	\$	/1000 gals.	Tier 2	to gals.	\$	/1000 gals.
Tier 3	to gals.	\$	/1000 gals.	Tier 3	to gals.	\$	/1000 gals.
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$ 350.00		Tap Fee		\$ Actual Cost	
Reconnect Fee: Non-payment		\$ 25.00		Reconnect Fee: Non-payment (Maximum - \$25.00)		\$ 25.00	
Customer’s Request		\$ 25.00		Customer’s Request		\$ 25.00	
Transfer Fee		\$ 10.00		Transfer Fee		\$ 10.00	
Late Charge		\$ 10 percent		Late Charge (Indicate either \$5.00 or 10%)		\$ 10 percent	
Returned Check Charge		\$ 35.00		Returned Check Charge		\$ 25.00	
Deposit		\$ 50.00		Deposit (Maximum \$50.00)		\$ 50.00	
Meter Test Fee		\$ 25.00		Meter Test Fee (Maximum - \$25.00)		\$ 25.00	

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>41.25</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>56.36</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u>0.00</u>	/mo	Proposed	5,000 gallons: \$	<u>37.05</u>	/mo
Existing	10,000 gallons: \$	<u>0.00</u>	/mo	Proposed	10,000 gallons: \$	<u>74.10</u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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Copano Cove Subdivision, Copano Ridge Subdivision

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

<u>1-866-301-7725</u>
Company Phone Number

<u>\$375,535.00</u>	<u>\$360,327.00</u>
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>2/1/2003</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes 0 gallons				Minimum Monthly Charge includes 0 gallons			
Meter Size: RESIDENTIAL				Meter Size: RESIDENTIAL			
5/8” \$ 19.05				5/8” \$ 54.03			
3/4” \$ 28.58				3/4” \$ 54.03			
1” \$ 47.63				1” \$ 90.23			
1 1/2" \$ 95.25				1 1/2" \$ 179.92			
2” \$ 152.40				2” \$ 287.98			
3” \$ 285.75				3” \$ 540.30			
Other: \$				Other: 4”, 6” & 8” \$ 900.68; 1,800.62; 2,881.42 Respectively			
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	0 to All gals.	\$ 4.44	/1000 gals.	Tier 1	0 to All gals.	\$ 5.53	/1000 gals.
Tier 2	to gals.	\$	/1000 gals.	Tier 2	to gals.	\$	/1000 gals.
Tier 3	to gals.	\$	/1000 gals.	Tier 3	to gals.	\$	/1000 gals.
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$ 450.00		Tap Fee		\$ Actual Cost	
Reconnect Fee: Non-payment		\$ 25.00		Reconnect Fee: Non-payment (Maximum - \$25.00)		\$ 25.00	
Customer’s Request		\$ 15.00		Customer’s Request		\$ 25.00	
Transfer Fee		\$ 10.00		Transfer Fee		\$ 10.00	
Late Charge		\$ 5.00		Late Charge (Indicate either \$5.00 or 10%)		\$ 10 percent	
Returned Check Charge		\$ 20.00		Returned Check Charge		\$ 25.00	
Deposit		\$ 50.00		Deposit (Maximum \$50.00)		\$ 50.00	
Meter Test Fee		\$ 25.00		Meter Test Fee (Maximum - \$25.00)		\$ 25.00	

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>68.66</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>105.41</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u>36.75</u>	/mo	Proposed	5,000 gallons: \$	<u>37.05</u>	/mo
Existing	10,000 gallons: \$	<u>73.50</u>	/mo	Proposed	10,000 gallons: \$	<u>74.10</u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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Copano Heights Unit 1&2, Water System

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

1-866-301-7725
Company Phone Number

<u>\$1,831.00</u>	<u>\$7,505.00</u>
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase
	Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>11/1/2021</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

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Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes		0	gallons	Minimum Monthly Charge includes		0	gallons
Meter Size: RESIDENTIAL				Meter Size: RESIDENTIAL			
5/8"		\$	31.91	5/8"		\$	54.03
3/4"		\$	47.87	3/4"		\$	54.03
1"		\$	79.98	1"		\$	90.23
1 1/2"		\$	159.55	1 1/2"		\$	179.92
2"		\$	255.28	2"		\$	287.98
3"		\$	478.65	3"		\$	540.30
Other: 4"		\$	797.75	Other: 4", 6" & 8"		\$ 900.68; 1,800.62; 2,881.42 Respectively	
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	0 to All gals.	\$	7.35 /1000 gals.	Tier 1	0 to All gals.	\$	5.53 /1000 gals.
Tier 2	to gals.	\$	/1000 gals.	Tier 2	to gals.	\$	/1000 gals.
Tier 3	to gals.	\$	/1000 gals.	Tier 3	to gals.	\$	/1000 gals.
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$	950.00	Tap Fee		\$	Actual Cost
Reconnect Fee: Non-payment		\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00
Customer's Request		\$	25.00	Customer's Request		\$	25.00
Transfer Fee		\$	25.00	Transfer Fee		\$	10.00
Late Charge		\$	5.00	Late Charge (Indicate either \$5.00 or 10%)		\$	10 percent
Returned Check Charge		\$	25.00	Returned Check Charge		\$	25.00
Deposit		\$	25.00	Deposit (Maximum \$50.00)		\$	50.00
Meter Test Fee		\$	25.00	Meter Test Fee (Maximum - \$25.00)		\$	25.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>41.25</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>56.36</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u>0.00</u>	/mo	Proposed	5,000 gallons: \$	<u>37.05</u>	/mo
Existing	10,000 gallons: \$	<u>0.00</u>	/mo	Proposed	10,000 gallons: \$	<u>74.10</u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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Copano Cove Subdivision, Copano Ridge Subdivision

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

1-866-301-7725
Company Phone Number

<u>\$375,535.00</u>	<u>\$360,327.00</u>
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase
	Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>2/1/2003</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

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**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

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Signature of Ratepayer: _____

Date: _____

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NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes 0 gallons				Minimum Monthly Charge includes 0 gallons			
Meter Size: RESIDENTIAL				Meter Size: RESIDENTIAL			
5/8” \$ 19.05				5/8” \$ 54.03			
3/4” \$ 28.58				3/4” \$ 54.03			
1” \$ 47.63				1” \$ 90.23			
1 1/2" \$ 95.25				1 1/2" \$ 179.92			
2” \$ 152.40				2” \$ 287.98			
3” \$ 285.75				3” \$ 540.30			
Other: \$				Other: 4”, 6” & 8” \$ 900.68; 1,800.62; 2,881.42 Respectively			
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	0 to All gals.	\$ 4.44	/1000 gals.	Tier 1	0 to All gals.	\$ 5.53	/1000 gals.
Tier 2	to gals.	\$	/1000 gals.	Tier 2	to gals.	\$	/1000 gals.
Tier 3	to gals.	\$	/1000 gals.	Tier 3	to gals.	\$	/1000 gals.
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
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Customer’s Request		\$ 15.00		Customer’s Request		\$ 25.00	
Transfer Fee		\$ 10.00		Transfer Fee		\$ 10.00	
Late Charge		\$ 5.00		Late Charge (Indicate either \$5.00 or 10%)		\$ 10 percent	
Returned Check Charge		\$ 20.00		Returned Check Charge		\$ 25.00	
Deposit		\$ 50.00		Deposit (Maximum \$50.00)		\$ 50.00	
Meter Test Fee		\$ 25.00		Meter Test Fee (Maximum - \$25.00)		\$ 25.00	

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

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On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

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While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>92.00</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>122.00</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
Existing	10,000 gallons: \$	<u> </u>	/mo	Proposed	10,000 gallons: \$	<u> </u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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Council Creek Village, South Council Creek 1

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

1-866-301-7725
Company Phone Number

<u>\$-41,151.00</u>		
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>2/15/2010</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

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**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES			PROPOSED RATES		
Minimum Monthly Charge includes 0 gallons			Minimum Monthly Charge includes 0 gallons		
Meter Size: RESIDENTIAL			Meter Size: RESIDENTIAL		
5/8"	\$	70.00	5/8"	\$	54.03
3/4"	\$	70.00	3/4"	\$	54.03
1"	\$		1"	\$	90.23
1 1/2"	\$		1 1/2"	\$	179.92
2"	\$		2"	\$	287.98
3"	\$		3"	\$	540.30
Other:	\$		Other: 4", 6" & 8"	\$	900.68; 1,800.62; 2,881.42 Respectively
GALLONAGE CHARGE:			GALLONAGE CHARGE:		
TIER	VOLUME	CHARGE per 1000 gals.	TIER	VOLUME	CHARGE per 1000 gals.
Tier 1	0 to 4000 gals.	\$ 4.00 /1000 gals.	Tier 1	0 to All gals.	\$ 5.53 /1000 gals.
Tier 2	4001 to All Else gals.	\$ 6.00 /1000 gals.	Tier 2	to gals.	\$ /1000 gals.
Tier 3	to gals.	\$ /1000 gals.	Tier 3	to gals.	\$ /1000 gals.
Tier 4	to gals.	\$ /1000 gals.	Tier 4	to gals.	\$ /1000 gals.
Tier 5	to gals.	\$ /1000 gals.	Tier 5	to gals.	\$ /1000 gals.
MISCELLANEOUS FEES			MISCELLANEOUS FEES		
Tap Fee	\$	650.00	Tap Fee	\$	Actual Cost
Reconnect Fee: Non-payment	\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)	\$	25.00
Customer's Request	\$	50.00	Customer's Request	\$	25.00
Transfer Fee	\$	50.00	Transfer Fee	\$	10.00
Late Charge	\$	10 percent	Late Charge (Indicate either \$5.00 or 10%)	\$	10 percent
Returned Check Charge	\$	25.00	Returned Check Charge	\$	25.00
Deposit	\$	50.00	Deposit (Maximum \$50.00)	\$	50.00
Meter Test Fee	\$	25.00	Meter Test Fee (Maximum - \$25.00)	\$	25.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>50.48</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>65.73</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
Existing	10,000 gallons: \$	<u> </u>	/mo	Proposed	10,000 gallons: \$	<u> </u>	/mo

Sewer

Existing	5,000 gallons: \$	<u>55.77</u>	/mo	Proposed	5,000 gallons: \$	<u>66.65</u>	/mo
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Country Squire

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

1-866-301-7725
Company Phone Number

<u>\$96,618.00</u>	<u>\$53,250</u>
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase
	Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>7/1/2018</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

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Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES			PROPOSED RATES		
Minimum Monthly Charge includes 0 gallons			Minimum Monthly Charge includes 0 gallons		
Meter Size: RESIDENTIAL			Meter Size: RESIDENTIAL		
5/8"	\$	35.23	5/8"	\$	54.03
3/4"	\$	35.23	3/4"	\$	54.03
1"	\$	88.08	1"	\$	90.23
1 1/2"	\$	176.16	1 1/2"	\$	179.92
2"	\$	281.85	2"	\$	287.98
3"	\$	528.47	3"	\$	540.30
Other: 4", 6"	\$	880.79; 1,761.57 Respectively	Other: 4", 6" & 8"	\$	900.68; 1,800.62; 2,881.42 Respectively
GALLONAGE CHARGE:			GALLONAGE CHARGE:		
TIER	VOLUME	CHARGE per 1000 gals.	TIER	VOLUME	CHARGE per 1000 gals.
Tier 1	0 to All gals.	\$ 3.05 /1000 gals.	Tier 1	0 to All gals.	\$ 5.53 /1000 gals.
Tier 2	to gals.	\$ /1000 gals.	Tier 2	to gals.	\$ /1000 gals.
Tier 3	to gals.	\$ /1000 gals.	Tier 3	to gals.	\$ /1000 gals.
Tier 4	to gals.	\$ /1000 gals.	Tier 4	to gals.	\$ /1000 gals.
Tier 5	to gals.	\$ /1000 gals.	Tier 5	to gals.	\$ /1000 gals.
MISCELLANEOUS FEES			MISCELLANEOUS FEES		
Tap Fee	\$	600.00	Tap Fee	\$	Actual Cost
Reconnect Fee: Non-payment	\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)	\$	25.00
Customer's Request	\$	50.00	Customer's Request	\$	25.00
Transfer Fee	\$	35.00	Transfer Fee	\$	10.00
Late Charge	\$	10 percent	Late Charge (Indicate either \$5.00 or 10%)	\$	10 percent
Returned Check Charge	\$	30.00	Returned Check Charge	\$	25.00
Deposit	\$	0.00	Deposit (Maximum \$50.00)	\$	50.00
Meter Test Fee	\$	25.00	Meter Test Fee (Maximum - \$25.00)	\$	25.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A

NOTICE OF PROPOSED RATE CHANGE – SEWER

CURRENT RATES		PROPOSED RATES	
Minimum Monthly Charge includes	0 gallons	Minimum Monthly Charge includes	N/A gallons
Meter Size: RESIDENTIAL		Meter Size: RESIDENTIAL	
5/8"	\$ 40.52	5/8"	\$ 66.65
3/4"	\$ 40.52	3/4"	\$
1"	\$ 101.31	1"	\$
1 1/2"	\$ 202.60	1 1/2"	\$
2"	\$ 202.60	2"	\$
3"	\$ 607.80	3"	\$
Other: 4", 6", 8"	\$ 1,013.01; 2,026.01; 3,241.62 Respectively	Other: Flat Rate (All)	\$ 66.65
GALLONAGE OR FIXED CHARGE:		GALLONAGE OR FIXED CHARGE:	
\$ <u>3.05</u> per <input type="checkbox"/> month; OR <input checked="" type="checkbox"/> for each additional 1,000 gallons over the minimum. Gallonage charges are determined based on average consumption for winter period which includes the following months <u>All</u>		\$ <u>N/A</u> per <input type="checkbox"/> month; OR <input type="checkbox"/> for each additional 1,000 gallons over the minimum. Gallonage charges are determined based on average consumption for winter period which includes the following months <u>N/A</u>	
MISCELLANEOUS FEES		MISCELLANEOUS FEES	
Tap Fee	\$ 600.00	Tap Fee	\$ Actual Cost
Reconnect Fee: Non-payment	\$ 25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)	\$ 25.00
Customer's Request	\$ 50.00	Customer's Request	\$ 25.00
Transfer Fee	\$ 35.00	Transfer Fee	\$ 10.00
Late Charge	\$ 10 percent	Late Charge (Indicate either \$5.00 or 10%)	\$ 10 percent
Returned Check Charge	\$ 30.00	Returned Check Charge	\$ 25.00
Deposit	\$ 50.00	Deposit (Maximum \$50.00)	\$ 50.00
Meter Test Fee	\$ N/A	Meter Test Fee (Maximum - \$25.00)	\$ N/A

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>60.99</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>77.54</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
Existing	10,000 gallons: \$	<u> </u>	/mo	Proposed	10,000 gallons: \$	<u> </u>	/mo

Sewer

Existing	5,000 gallons: \$	<u>61.89</u>	/mo	Proposed	5,000 gallons: \$	<u>66.65</u>	/mo
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Texas Landing Utilities, Mangum, Texas Landing Utilities Deerwood, Texas Landing Utilities
Goode City

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

<u>1-866-301-7725</u>
Company Phone Number

<u>\$89,105.00</u>	<u>\$18,818.00</u>
Water Annual Revenue Increase	Sewer Annual Revenue Increase

	<u>Water Pass-Through Annual Revenue Increase</u>
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<u>2/3/2023</u>	<u>2/25/2014</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

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Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes 0 gallons				Minimum Monthly Charge includes 0 gallons			
Meter Size: RESIDENTIAL				Meter Size: RESIDENTIAL			
5/8” \$ 49.40				5/8” \$ 54.03			
3/4” \$ 74.10				3/4” \$ 54.03			
1” \$ 123.50				1” \$ 90.23			
1 1/2" \$ 247.00				1 1/2" \$ 179.92			
2” \$ 395.20				2” \$ 287.98			
3” \$ 741.00				3” \$ 540.30			
Other: \$				Other: 4”, 6” & 8” \$ 900.68; 1,800.62; 2,881.42 Respectively			
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	0 to All gals.	\$ 3.31	/1000 gals.	Tier 1	0 to All gals.	\$ 5.53	/1000 gals.
Tier 2	to gals.	\$	/1000 gals.	Tier 2	to gals.	\$	/1000 gals.
Tier 3	to gals.	\$	/1000 gals.	Tier 3	to gals.	\$	/1000 gals.
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$ 550.00		Tap Fee		\$ Actual Cost	
Reconnect Fee: Non-payment		\$ 25.00		Reconnect Fee: Non-payment (Maximum - \$25.00)		\$ 25.00	
Customer’s Request		\$ 50.00		Customer’s Request		\$ 25.00	
Transfer Fee		\$ 20.00		Transfer Fee		\$ 10.00	
Late Charge		\$ 5.00		Late Charge (Indicate either \$5.00 or 10%)		\$ 10 percent	
Returned Check Charge		\$ 30.00		Returned Check Charge		\$ 25.00	
Deposit		\$ 50.00		Deposit (Maximum \$50.00)		\$ 50.00	
Meter Test Fee		\$ 25.00		Meter Test Fee (Maximum - \$25.00)		\$ 25.00	

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A

NOTICE OF PROPOSED RATE CHANGE – SEWER

CURRENT RATES			PROPOSED RATES		
Minimum Monthly Charge includes 1500 gallons			Minimum Monthly Charge includes N/A gallons		
Meter Size: RESIDENTIAL			Meter Size: RESIDENTIAL		
5/8"	\$	46.24	5/8"	\$	66.65
3/4"	\$	69.36	3/4"	\$	
1"	\$	115.60	1"	\$	
1 1/2"	\$	231.20	1 1/2"	\$	
2"	\$	369.92	2"	\$	
3"	\$	693.60	3"	\$	
Other: \$			Other: Flat Rate (All) \$ 66.65		
GALLONAGE OR FIXED CHARGE:			GALLONAGE OR FIXED CHARGE:		
\$ <u>4.47</u> per <input type="checkbox"/> month; OR <input checked="" type="checkbox"/> for each additional 1,000 gallons over the minimum. Gallonage charges are determined based on average consumption for winter period which includes the following months <div style="text-align: center;">December, January, February</div>			\$ <u>N/A</u> per <input type="checkbox"/> month; OR <input type="checkbox"/> for each additional 1,000 gallons over the minimum. Gallonage charges are determined based on average consumption for winter period which includes the following months <div style="text-align: center;">N/A</div>		
MISCELLANEOUS FEES			MISCELLANEOUS FEES		
Tap Fee	\$	700.00	Tap Fee	\$	Actual Cost
Reconnect Fee: Non-payment	\$	25.00	Reconnect Fee: Non-payment	(Maximum - \$25.00)	\$ 25.00
Customer's Request	\$	50.00	Customer's Request	\$	25.00
Transfer Fee	\$	20.00	Transfer Fee	\$	10.00
Late Charge	\$	5.00	Late Charge (Indicate either \$5.00 or 10%)	\$	10 percent
Returned Check Charge	\$	30.00	Returned Check Charge	\$	25.00
Deposit	\$	50.00	Deposit	\$	50.00 (Maximum \$50.00)
Meter Test Fee	\$	N/A	Meter Test Fee	\$	N/A (Maximum - \$25.00)

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>53.77</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>73.47</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
Existing	10,000 gallons: \$	<u> </u>	/mo	Proposed	10,000 gallons: \$	<u> </u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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El Pinon

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

1-866-301-7725
Company Phone Number

\$30,195.00
Water Annual Revenue Increase Water Pass-Through Annual Revenue Increase Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>12:00:00 AM</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes		2000	gallons	Minimum Monthly Charge includes		0	gallons
Meter Size:				Meter Size:			
RESIDENTIAL				RESIDENTIAL			
5/8"		\$	41.95	5/8"		\$	54.03
3/4"		\$	41.95	3/4"		\$	54.03
1"		\$		1"		\$	90.23
1 1/2"		\$		1 1/2"		\$	179.92
2"		\$		2"		\$	287.98
3"		\$		3"		\$	540.30
Other:		\$		Other: 4", 6" & 8"		\$	900.68; 1,800.62; 2,881.42 Respectively
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	2000 to All gals.	\$	3.94 /1000 gals.	Tier 1	0 to All gals.	\$	5.53 /1000 gals.
Tier 2	to gals.	\$	/1000 gals.	Tier 2	to gals.	\$	/1000 gals.
Tier 3	to gals.	\$	/1000 gals.	Tier 3	to gals.	\$	/1000 gals.
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$	325.00	Tap Fee		\$	Actual Cost
Reconnect Fee: Non-payment		\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00
Customer's Request		\$	25.00	Customer's Request		\$	25.00
Transfer Fee		\$	25.00	Transfer Fee		\$	10.00
Late Charge		\$	5.00	Late Charge (Indicate either \$5.00 or 10%)		\$	10 percent
Returned Check Charge		\$	40.00	Returned Check Charge		\$	25.00
Deposit		\$		Deposit (Maximum \$50.00)		\$	50.00
Meter Test Fee		\$	25.00	Meter Test Fee (Maximum - \$25.00)		\$	25.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>42.91</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>56.36</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u>1.20</u>	/mo	Proposed	5,000 gallons: \$	<u>12.90</u>	/mo
Existing	10,000 gallons: \$	<u>2.40</u>	/mo	Proposed	10,000 gallons: \$	<u>25.80</u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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Emerald Forest, Grande Casa Ranchitos, Lakeview Ranchettes Estates, Spanish Grant, Red Oak

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

<u>1-866-301-7725</u>
Company Phone Number

<u>\$213,629.00</u>	<u>\$62,891.00</u>	
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>11/28/2011</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

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**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

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Signature of Ratepayer: _____

Date: _____

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at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES			PROPOSED RATES		
Minimum Monthly Charge includes 0 gallons			Minimum Monthly Charge includes 0 gallons		
Meter Size: RESIDENTIAL			Meter Size: RESIDENTIAL		
5/8" \$ 29.46			5/8" \$ 54.03		
3/4" \$ 29.46			3/4" \$ 54.03		
1" \$ 29.46			1" \$ 90.23		
1 1/2" \$			1 1/2" \$ 179.92		
2" \$			2" \$ 287.98		
3" \$			3" \$ 540.30		
Other: \$			Other: 4", 6" & 8" \$ 900.68; 1,800.62; 2,881.42 Respectively		
GALLONAGE CHARGE:			GALLONAGE CHARGE:		
TIER	VOLUME	CHARGE per 1000 gals.	TIER	VOLUME	CHARGE per 1000 gals.
Tier 1	0 to 10000 gals.	\$ 2.69 /1000 gals.	Tier 1	0 to All gals.	\$ 5.53 /1000 gals.
Tier 2	10001 to 15000 gals.	\$ 2.95 /1000 gals.	Tier 2	to gals.	\$ /1000 gals.
Tier 3	15001 to All Else gals.	\$ 4.06 /1000 gals.	Tier 3	to gals.	\$ /1000 gals.
Tier 4	to gals.	\$ /1000 gals.	Tier 4	to gals.	\$ /1000 gals.
Tier 5	to gals.	\$ /1000 gals.	Tier 5	to gals.	\$ /1000 gals.
MISCELLANEOUS FEES			MISCELLANEOUS FEES		
Tap Fee \$ 1000.00			Tap Fee \$ Actual Cost		
Reconnect Fee: Non-payment \$ 25.00			Reconnect Fee: Non-payment (Maximum - \$25.00) \$ 25.00		
Customer's Request \$ 40.00			Customer's Request \$ 25.00		
Transfer Fee \$ 25.00			Transfer Fee \$ 10.00		
Late Charge \$ 5.00			Late Charge (Indicate either \$5.00 or 10%) \$ 10 percent		
Returned Check Charge \$ 20.00			Returned Check Charge \$ 25.00		
Deposit \$ 50.00			Deposit \$ 50.00 (Maximum \$50.00)		
Meter Test Fee \$ 25.00			Meter Test Fee \$ 25.00 (Maximum - \$25.00)		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

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While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

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(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>41.04</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>59.44</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
Existing	10,000 gallons: \$	<u> </u>	/mo	Proposed	10,000 gallons: \$	<u> </u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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Flag Creek Ranch

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

1-866-301-7725
Company Phone Number

<u>\$18,300.00</u>		
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>12/25/2019</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

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**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

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Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
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at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES			PROPOSED RATES		
Minimum Monthly Charge includes 3000 gallons			Minimum Monthly Charge includes 0 gallons		
Meter Size: RESIDENTIAL			Meter Size: RESIDENTIAL		
5/8" \$ 33.68			5/8" \$ 54.03		
3/4" \$ 70.04			3/4" \$ 54.03		
1" \$			1" \$ 90.23		
1 1/2" \$			1 1/2" \$ 179.92		
2" \$			2" \$ 287.98		
3" \$			3" \$ 540.30		
Other: \$			Other: 4", 6" & 8" \$ 900.68; 1,800.62; 2,881.42 Respectively		
GALLONAGE CHARGE:			GALLONAGE CHARGE:		
TIER	VOLUME	CHARGE per 1000 gals.	TIER	VOLUME	CHARGE per 1000 gals.
Tier 1	3000 to 10000 gals.	\$ 3.68 /1000 gals.	Tier 1	0 to All gals.	\$ 5.53 /1000 gals.
Tier 2	10001 to 20000 gals.	\$ 4.73 /1000 gals.	Tier 2	to gals.	\$ /1000 gals.
Tier 3	20001 to All Else gals.	\$ 5.78 /1000 gals.	Tier 3	to gals.	\$ /1000 gals.
Tier 4	to gals.	\$ /1000 gals.	Tier 4	to gals.	\$ /1000 gals.
Tier 5	to gals.	\$ /1000 gals.	Tier 5	to gals.	\$ /1000 gals.
MISCELLANEOUS FEES			MISCELLANEOUS FEES		
Tap Fee \$ 750.00			Tap Fee \$ Actual Cost		
Reconnect Fee: Non-payment \$ 25.00			Reconnect Fee: Non-payment (Maximum - \$25.00) \$ 25.00		
Customer's Request \$ 50.00			Customer's Request \$ 25.00		
Transfer Fee \$ 50.00			Transfer Fee \$ 10.00		
Late Charge \$ 5.00			Late Charge (Indicate either \$5.00 or 10%) \$ 10 percent		
Returned Check Charge \$ 25.00			Returned Check Charge \$ 25.00		
Deposit \$ 0.00			Deposit \$ 50.00 (Maximum \$50.00)		
Meter Test Fee \$ 25.00			Meter Test Fee \$ 25.00 (Maximum - \$25.00)		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>20.52</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>28.62</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u>0.00</u>	/mo	Proposed	5,000 gallons: \$	<u>2.85</u>	/mo
Existing	10,000 gallons: \$	<u>0.00</u>	/mo	Proposed	10,000 gallons: \$	<u>5.70</u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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Franklin Water Systems 1, Franklin Water Systems 3

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

1-866-301-7725
Company Phone Number

<u>\$103,199.00</u>	<u>\$7,048.00</u>
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>1/1/1995</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes		1000	gallons	Minimum Monthly Charge includes		0	gallons
Meter Size:				Meter Size:			
RESIDENTIAL				RESIDENTIAL			
5/8"		\$	14.04	5/8"		\$	54.03
3/4"		\$	14.04	3/4"		\$	54.03
1"		\$		1"		\$	90.23
1 1/2"		\$		1 1/2"		\$	179.92
2"		\$		2"		\$	287.98
3"		\$		3"		\$	540.30
Other:		\$		Other: 4", 6" & 8"		\$	900.68; 1,800.62; 2,881.42 Respectively
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	1000 to All gals.	\$	1.62 /1000 gals.	Tier 1	0 to All gals.	\$	5.53 /1000 gals.
Tier 2	to gals.	\$	/1000 gals.	Tier 2	to gals.	\$	/1000 gals.
Tier 3	to gals.	\$	/1000 gals.	Tier 3	to gals.	\$	/1000 gals.
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$	80.00	Tap Fee		\$	Actual Cost
Reconnect Fee: Non-payment		\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00
Customer's Request		\$	50.00	Customer's Request		\$	25.00
Transfer Fee		\$		Transfer Fee		\$	10.00
Late Charge		\$	2 or 5 percent	Late Charge (Indicate either \$5.00 or 10%)		\$	10 percent
Returned Check Charge		\$	25.00	Returned Check Charge		\$	25.00
Deposit		\$	25.00	Deposit (Maximum \$50.00)		\$	50.00
Meter Test Fee		\$		Meter Test Fee (Maximum - \$25.00)		\$	25.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>36.44</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>58.44</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
Existing	10,000 gallons: \$	<u> </u>	/mo	Proposed	10,000 gallons: \$	<u> </u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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Crystal Land Water System & Homestead @ Turtle Creek

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

1-866-301-7725
Company Phone Number

<u>\$44,557.00</u>		
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>2/1/2019</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

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**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

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Signature of Ratepayer: _____

Date: _____

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at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes		0	gallons	Minimum Monthly Charge includes		0	gallons
Meter Size:				Meter Size:			
RESIDENTIAL				RESIDENTIAL			
5/8"		\$	14.44	5/8"		\$	54.03
3/4"		\$	21.70	3/4"		\$	54.03
1"		\$	36.17	1"		\$	90.23
1 1/2"		\$	72.19	1 1/2"		\$	179.92
2"		\$	115.51	2"		\$	287.98
3"		\$	231.01	3"		\$	540.30
Other:		\$		Other: 4", 6" & 8"		\$	900.68; 1,800.62; 2,881.42 Respectively
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	0 to All gals.	\$	4.40 /1000 gals.	Tier 1	0 to All gals.	\$	5.53 /1000 gals.
Tier 2	to gals.	\$	/1000 gals.	Tier 2	to gals.	\$	/1000 gals.
Tier 3	to gals.	\$	/1000 gals.	Tier 3	to gals.	\$	/1000 gals.
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$	595.00	Tap Fee		\$	Actual Cost
Reconnect Fee: Non-payment		\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00
Customer's Request		\$	25.00	Customer's Request		\$	25.00
Transfer Fee		\$	25.00	Transfer Fee		\$	10.00
Late Charge		\$	10 percent	Late Charge (Indicate either \$5.00 or 10%)		\$	10 percent
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February 3, 2023

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We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

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EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>42.91</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>56.36</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u>1.20</u>	/mo	Proposed	5,000 gallons: \$	<u>12.90</u>	/mo
Existing	10,000 gallons: \$	<u>2.40</u>	/mo	Proposed	10,000 gallons: \$	<u>25.80</u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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Emerald Forest, Grande Casa Ranchitos, Lakeview Ranchettes Estates, Spanish Grant, Red Oak

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

<u>1-866-301-7725</u>
Company Phone Number

<u>\$213,629.00</u>	<u>\$62,891.00</u>
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>11/28/2011</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

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Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

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CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

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Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
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at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES			PROPOSED RATES		
Minimum Monthly Charge includes 0 gallons			Minimum Monthly Charge includes 0 gallons		
Meter Size: RESIDENTIAL			Meter Size: RESIDENTIAL		
5/8" \$ 29.46			5/8" \$ 54.03		
3/4" \$ 29.46			3/4" \$ 54.03		
1" \$ 29.46			1" \$ 90.23		
1 1/2" \$			1 1/2" \$ 179.92		
2" \$			2" \$ 287.98		
3" \$			3" \$ 540.30		
Other: \$			Other: 4", 6" & 8" \$ 900.68; 1,800.62; 2,881.42 Respectively		
GALLONAGE CHARGE:			GALLONAGE CHARGE:		
TIER	VOLUME	CHARGE per 1000 gals.	TIER	VOLUME	CHARGE per 1000 gals.
Tier 1	0 to 10000 gals.	\$ 2.69 /1000 gals.	Tier 1	0 to All gals.	\$ 5.53 /1000 gals.
Tier 2	10001 to 15000 gals.	\$ 2.95 /1000 gals.	Tier 2	to gals.	\$ /1000 gals.
Tier 3	15001 to All Else gals.	\$ 4.06 /1000 gals.	Tier 3	to gals.	\$ /1000 gals.
Tier 4	to gals.	\$ /1000 gals.	Tier 4	to gals.	\$ /1000 gals.
Tier 5	to gals.	\$ /1000 gals.	Tier 5	to gals.	\$ /1000 gals.
MISCELLANEOUS FEES			MISCELLANEOUS FEES		
Tap Fee \$ 1000.00			Tap Fee \$ Actual Cost		
Reconnect Fee: Non-payment \$ 25.00			Reconnect Fee: Non-payment (Maximum - \$25.00) \$ 25.00		
Customer's Request \$ 40.00			Customer's Request \$ 25.00		
Transfer Fee \$ 25.00			Transfer Fee \$ 10.00		
Late Charge \$ 5.00			Late Charge (Indicate either \$5.00 or 10%) \$ 10 percent		
Returned Check Charge \$ 20.00			Returned Check Charge \$ 25.00		
Deposit \$ 50.00			Deposit \$ 50.00 (Maximum \$50.00)		
Meter Test Fee \$ 25.00			Meter Test Fee \$ 25.00 (Maximum - \$25.00)		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC (“CSWR-Texas” or the “Company”) filed a request with the Public Utility Commission of Texas (“PUCT”) and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas’s rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached “Customer Notice” provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtextasuoc.com

Respectfully,

CSWR-Texas Management

PUC DOCKET NO. 54565

**NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company
Company Name

13290 (Water) & 21120 (Sewer)
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$	<u>36.97</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>46.97</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
Existing	10,000 gallons: \$	<u> </u>	/mo	Proposed	10,000 gallons: \$	<u> </u>	/mo

Sewer

Existing	5,000 gallons: \$	<u> </u>	/mo	Proposed	5,000 gallons: \$	<u> </u>	/mo
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Arrowhead Water System, Hickory Hill Water, Shady Oaks Water Company

Subdivision(s) or System(s) Affected by Rate Change

<u>1630 Des Peres Road Suite 140</u>	<u>Des Peres</u>	<u>Missouri</u>	<u>63131</u>
Company Address	City	State	Zip

1-866-301-7725
Company Phone Number

<u>\$195,091.00</u>		
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

<u>2/3/2023</u>	<u>10/25/2009</u>
Date Current Rate Change Notice Delivered	Date of Last Rate Change

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: _____ Last Name: _____

Phone Number: _____ Fax Number: _____

Email Address: _____

Address, City, State: _____

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: _____

Date: _____

**Si desea informacion en Espanol, puede llamar al
1-888-782-8477**

**Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136**

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes		1000	gallons	Minimum Monthly Charge includes		0	gallons
Meter Size: RESIDENTIAL				Meter Size: RESIDENTIAL			
5/8"		\$	28.97	5/8"		\$	54.03
3/4"		\$	28.97	3/4"		\$	54.03
1"		\$	72.42	1"		\$	90.23
1 1/2"		\$	144.85	1 1/2"		\$	179.92
2"		\$	231.76	2"		\$	287.98
3"		\$	434.55	3"		\$	540.30
Other: 4"		\$	660.51	Other: 4", 6" & 8"		\$ 900.68; 1,800.62; 2,881.42 Respectively	
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	1000 to All gals.	\$	2.00 /1000 gals.	Tier 1	0 to All gals.	\$	5.53 /1000 gals.
Tier 2	to gals.	\$	/1000 gals.	Tier 2	to gals.	\$	/1000 gals.
Tier 3	to gals.	\$	/1000 gals.	Tier 3	to gals.	\$	/1000 gals.
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$	450.00	Tap Fee		\$	Actual Cost
Reconnect Fee: Non-payment		\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00
Customer's Request		\$	35.00	Customer's Request		\$	25.00
Transfer Fee		\$	25.00	Transfer Fee		\$	10.00
Late Charge		\$	5.00	Late Charge (Indicate either \$5.00 or 10%)		\$	10 percent
Returned Check Charge		\$	20.00	Returned Check Charge		\$	25.00
Deposit		\$	50.00	Deposit (Maximum \$50.00)		\$	50.00
Meter Test Fee		\$	25.00	Meter Test Fee (Maximum - \$25.00)		\$	25.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
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If applicable, list any bill payment assistance programs to low income ratepayers.

N/A