Simply Aquatica				
Simply Aquatics		* - * - *	D 1 5 000 11	001 55
El Pinon	Existing at 5,000 gallons	\$53.77	Proposed at 5,000 gallons	\$81.73
	Existing at 10,000 gallons	\$73.47	Proposed at 10,000 gallons	\$109.43
La Playa	Existing at 5,000 gallons	\$55.22	Proposed at 5,000 gallons	\$81.73
	Existing at 10,000 gallons	\$72.27	Proposed at 10,000 gallons	\$109.43
Timberlane	Existing at 5,000 gallons	\$47.00	Proposed at 5,000 gallons	\$81.73
	Existing at 10,000 gallons	\$62.00	Proposed at 10,000 gallons	\$109.43
Vista Verde	Existing at 5,000 gallons	\$77.50	Proposed at 5,000 gallons	\$81.73
	Existing at 10,000 gallons	\$104.00	Proposed at 10,000 gallons	\$109.43
South Silver Creek I, II & III	Existing at 5,000 gallons	\$92.00	Proposed at 5,000 gallons	\$81.73
	Existing at 10,000 gallons	\$122.00	Proposed at 10,000 gallons	\$109.43
Tall Pines	Existing at 5,000 gallons	\$58.59	Proposed at 5,000 gallons	\$81.73
	Existing at 10,000 gallons	\$67.04	Proposed at 10,000 gallons	\$109.43
Texas Landing	Existing at 5,000 gallons	\$60.99	Proposed at 5,000 gallons	\$81.73
	Existing at 10,000 gallons	\$77.54	Proposed at 10,000 gallons	\$109.43
Thousand Oaks Subdivision	Existing at 5,000 gallons	\$28.25	Proposed at 5,000 gallons	\$81.73
	Existing at 10,000 gallons	\$42.00	Proposed at 10,000 gallons	\$109.43
Treetop Estates	Existing at 5,000 gallons	\$28.45	Proposed at 5,000 gallons	\$81.73
	Existing at 10,000 gallons	\$39.2	Proposed at 10,000 gallons	\$109.43
Tri-County Point POA	Existing at 5,000 gallons	\$40.00	Proposed at 5,000 gallons	\$81.73
	Existing at 10,000 gallons	\$52.50	Proposed at 10,000 gallons	\$109.43
Walnut Bend	Existing at 5,000 gallons	\$15.00	Proposed at 5,000 gallons	\$81.73
	Existing at 10,000 gallons	\$15.00	Proposed at 10,000 gallons	\$109.43
Waterco	Existing at 5,000 gallons	\$35.00	Proposed at 5,000 gallons	\$81.73
	Existing at 10,000 gallons	\$35.00	Proposed at 10,000 gallons	\$109.43

Woodland Harbor (Alpha)	Existing at 5,000	\$56.00	Proposed at 5,000 gallons	\$81.73
	gallons Existing at 10,000 gallons	\$93.50	Proposed at 10,000 gallons	\$109.43
Woodlands West	Existing at 5,000	\$10.00	Proposed at 5,000 gallons	\$81.73
	gallons Existing at 10,000 gallons	\$10.00	Proposed at 10,000 gallons	\$109.43

Utility/System	Existing Rates	Bill	Proposed Rates	Bill
Laguna Vista	Existing at 5,000 gallons	\$25.00	Proposed at 5,000 gallons	\$68.51
Abraxas	Existing at 5,000 gallons	\$30.19	Proposed at 5,000 gallons	\$68.51
Pelican Isle	Existing at 5,000 gallons	\$48.00	Proposed at 5,000 gallons	\$68.51
Texas Landing	Existing at 5,000 gallons	\$61.89	Proposed at 5,000 gallons	\$68.51
Tri-County Point	Existing at 5,000 gallons	\$22.00	Proposed at 5,000 gallons	\$68.51
North Orange				
Country Squire	Existing at 5,000 gallons	\$55.77	Proposed at 5,000 gallons	\$68.51
Longford Place	Existing at 5,000 gallons	\$61.06	Proposed at 5,000 gallons	\$68.51
Leon Springs	Existing at 5,000 gallons	\$21.56	Proposed at 5,000 gallons	\$68.51
Quiet Village	Existing at 5,000 gallons	\$15.91	Proposed at 5,000 gallons	\$68.51
Aransas Bay	Existing at 5,000 gallons	\$47.25	Proposed at 5,000 gallons	\$68.51
Shady Grove	Existing at 5,000 gallons	\$25.00	Proposed at 5,000 gallons	\$68.51

Billing Comparison (Sewer)

AFFIDAVIT OF AARON SILAS

STATE OF MISSOURI

COUNTY OF St. Louis

I, <u>Aaron Silas</u> being duly sworn, file this NOTICE OF PROPOSED RATE CHANGE

as <u>Director of Regulatory Operations</u> (indicate relationship to Utility that is, owner, member of partnership, title as officer of corporation, or of Utility); that, in such capacity, I am qualified and authorized to file and verify such notice; and that all statements and matters set forth herein are true and correct.

I further represent that a copy of the attached notice was provided by <u>First class mail</u> (method of delivery)

to each affected customer, each affected municipality, the Office of Public Utility Counsel, and any
other affected party on or aboutFebruary 32023

(Utility's Authorized Representative)

CSWR-Texas Utility Operating Company, LLC NAME OF UTILITY

If the Affiant to this form is any person other than the sole owner, partner, officer of the Utility, or its attorney, a properly verified Power of Attorney must be enclosed. Notice may be deemed deficient if the affidavit is executed and notarized before the date the Notice is provided.

SUBSCRIBED AND SWORN TO BEFORE

this the 3^{RD} day of <u>FEBRUARY</u>, 20 <u>23</u>, to certify which witness my hand and seal of office.



SEAL

NOTARY PUBLIC IN AND FOR THE STATE OF TEXAS

REECE GILMORE PRINT OR TYPE NAME OF NOTARY

MY COMMISSION EXPIRES DCT 10, 2020

103



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

Water								
Existing	5,000 gallons: \$	40.20	/mo	Proposed	5,000 gallon	s: \$	81.68	/mo
Existing	10,000 gallons: \$	56.70	/mo	Proposed	10,000 gallor	is: \$	109.33	/mo
						-		
Water -]	<u> Pass Through Ch</u>	arges						
Existing	5,000 gallons: \$	0.00	/mo	Proposed	5,000 gallon	s: \$	1.25	/mo
Existing	10,000 gallons: \$	0.00	/mo	Proposed	10,000 gallor	ns: \$	2.50	/mo
						-		
<u>Sewer</u>								
Existing	5,000 gallons: \$	30.19	/mo	Proposed	5,000 gallon	s: \$	66.65	/mo
						-		
Hilltop H	Iome Addition &	Hilltop	Park					
		Subdiv	vision(s) or Syst	tem(s) Affected	by Rate Change			
	s Peres Road Suite	e 140	Des Peres	Missouri		53131	L	
1	Company Address		City	Sta	ate		Zip	
1-866-30								
Compan	y Phone Number							
0117 01 7		* 2				0110	020 00	
	\$116,213.00 \$3,004.00						2,832.00	
Water Anı	nual Revenue Increase	e Wate	er Pass-Throug	h Annual Reven	nue Increase	Sewer	r Annual Reve	enue Increase
0/0/0000				9/25/2009				
2/3/2023				8/25/2008				
Date Curre	ent Rate Change Noti	ce Delive	red		Date c	of Last	Rate Change	

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

 \Box I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER Page 5 of 248

CURRENT RATES							POSED	RAT	ES					
Minimum N	Monthly Charge include	es 0			gallons	Minimu	m Monthl	y Char	ge inch	udes	0		g	allons
Meter Siz					0	Meter S			<u> </u>					,
RESIDE	NTIAL					RESIL	DENTIA	L						
	5/8"	\$	23	3.70			5/	8"			\$	54.0)3	
	3/4"	\$	23	3.70			3/	4"			\$	54.0)3	
	1"	\$					1	"			\$	90.2	23	
	1 1/2"	\$						/2"			\$	179	.92	
	2"	\$						"				287		
	3"	\$					-	"				540		
Other:		\$				Other:	4	", 6" 8	& 8"				.68; 1,8	800.62
												· ·	31.42	3
													pective	ely
	GALLONAG	E CHAI						ALLC	DNAC	GE (CHAF			
TIER	VOLUME			IARGI 0 gals.	£ per	TIER	VOLU	JME					HARG 00 gals.	-
					/1000								8	/1000
Tier 1	0 to All	gals.	\$	3.30	gals.	Tier 1	0	to	All		gals.	\$	5.53	gals.
Tier 2	to	colo	\$		/1000	Tier 2		to			colc	\$		/1000
1101 2	to	gals.	Φ		gals. /1000			to			gals.	\$		gals. /1000
Tier 3	to	gals.	\$		gals.	Tier 3		to			gals.	\$		gals.
T ' 4			4		/1000	T ' 4								/1000
Tier 4	to	gals.	\$		gals. /1000	Tier 4		to			gals.	\$		<u>gals.</u> /1000
Tier 5	to	gals.	\$		gals.	Tier 5		to			gals.	\$		gals.
			-		Burn							-		
	MISCELLAN	EOUS I	FEE	S			Μ	ISCE	LLAI	NE(DUS F	FEE	S	
	Tap Fee	\$ 7	00.00	0			Tap F	ee		\$	Act	ual	Cost	
Re	connect Fee:						econnec							
N	on-payment						Jon-pay							
			5.00			1	<u>kimum -</u>			\$				
	omer's Request		5.00				tomer's	-	est	\$	25.0			
	ransfer Fee		5.00			Transfer Fee		5	\$	10.0				
L	ate Charge	\$ 10	0 pei	rcent			Charge			\$	10 p	perc	ent	
D (1.01 1.01		0.00			-	<u>r \$5.00</u>		/	•	25.0			
Keturne	ed Check Charge		0.00			Keturr	ned Che		arge	\$	25.0			
	Deposit	\$ 5	0.00				Depos		าง	\$	50.0	00		
۸4.	ton Tost Ess	¢)	5 00			· · ·	ximum)	¢	25 (0		
IVIE	eter Test Fee	\$ 2:	5.00			(Max	leter Tes	stree		\$	25.0	JU		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

		3 - XO	1.121	100
NOTICE OF PROPOSED RATE CHANGE – SEWER	Page 6	o to	24	8

CURRENT RATES			PROPOSED RATES						
 Minimum Monthly Charge incl	udes	0 gallons	Mini	mum Monthly Charge incl	ludes	N/A gallons			
Meter Size:				er Size:		U			
RESIDENTIAL			RES	SIDENTIAL					
5/8"		\$ 14.69		5/8"		\$ 66.65			
3/4"		\$ 14.69		3/4"		\$			
1"		\$		1"		\$			
1 1/2"		\$		1 1/2"		\$			
2"		\$		2"		\$			
3"		\$		3"		\$			
Other:		\$	Oth	V		\$ 66.65			
GALLONAGE OF	R FIX	ED CHARGE:		GALLONAGE OF	R FIX	KED CHARGE:			
\$ 3.10 per			\$	N/A per					
\square month; OR				month; OR					
■ for each additional 1,000 gallons over the minimum. Gallonage charges are determined based on average consumption for winter period which				for each additional 1,000 gallons over the minimum. Gallonage charges are determined based on average consumption for winter period which					
includes the following mo		ner period which		udes the following mo		mer period which			
_				•					
All			<u>N/A</u>						
MISCELLA	NEOI	JS FEES	MISCELLANEOUS FEES						
Tap Fee	\$	700.00		Tap Fee	\$	Actual Cost			
Reconnect Fee:				Reconnect Fee:					
Non-payment				Non-payment					
	\$	25.00		Maximum - \$25.00)	\$	25.00			
Customer's Request	\$	25.00	C	Customer's Request	\$	25.00			
Transfer Fee	\$	45.00		Transfer Fee	\$	10.00			
Late Charge	\$	10 percent	La	te Charge (Indicate	\$	10 percent			
			ei	ther \$5.00 or 10%)					
Returned Check Charge		30.00	Ret	turned Check Charge	\$	25.00			
Deposit	\$	50.00		Deposit Maximum \$50.00)	\$	50.00			
Meter Test Fee	\$	N/A		Meter Test Fee Maximum - \$25.00)	\$	N/A			

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>Water</u>							
Existing	5,000 gallons: \$	81.86	/mo	Proposed	5,000 gallons:	\$ 81.68	/mo
Existing	10,000 gallons: \$	81.86	/mo	Proposed	10,000 gallons:	\$ 109.33	/mo
-	, _			-			
Water –]	<u>Pass Through Ch</u>	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons:	\$	/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons:	: \$	/mo
-							
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons:	\$	/mo
^c		-					
Aero Va	lley Water Service	<u>د</u>					
11010 14	iney water berviet		on(s) or Svs	tem(s) Affected	by Rate Change		
					. 0		
1630 De	s Peres Road Suite	e 140 D	es Peres	Missouri	63	131	
200	Company Address		City	Sta		Zip	
						1	
1-866-30)1-7725						
	y Phone Number						
-							
\$2,054.0	0						
Water An	nual Revenue Increase	Water	Pass-Throug	gh Annual Rever	ue Increase Se	ewer Annual Revo	enue Increase
2/3/2023				10/1/2016			
Date Curre	ent Rate Change Noti	ce Delivered	1		Date of I	Last Rate Change	

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

 \Box I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date:

Si desea informacion en Espanol, puede llamar al

1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER Page 10 of 248

CURRE	ENT RATES				PROI	POSED RAT	ES				
Minimum I	Monthly Charge includ	les		gallons	Minimu	m Monthly Char	ge includ	es 0		g	allons
Meter Siz	ze:				Meter S	Size:	_			-	
RESIDE	NTIAL				RESID	ENTIAL					
	5/8"	\$	81.86			5/8"		\$	54.03	3	
	3/4"	\$	81.86			3/4"		\$	54.03	3	
	1"	\$				1"		\$	90.23	3	
	1 1/2"	\$				1 1/2"			179.9		
	2"	\$				2"			287.9		
	3"	\$				3"			540.3	224 25:48	
Other:		\$			Other:	4", 6" &				8; 1,800. 42 Resp	62; ectively
						Unmete	ered:	1	Unmet	tered: \$8	37.21
	GALLONAG	E CHAI	RGE:			GALLO	DNAGE	CHAI	RGE:		
TIER	VOLUME		CHARG 1000 gals.	E per	TIER	VOLUME				IARG 0 gals.	E per
				/1000		200	the states				/1000
Tier 1	to All	gals.	\$	gals.	Tier 1	0 to	All	gals.	\$	5.53	gals.
Tier 2	to	gals.	\$	/1000 gals.	Tier 2	to		gals.	\$		/1000 gals.
1101 2	10	gais.	Ψ	/1000		10		gais.	+		/1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
Tier 4	4-		\$	/1000	Tier 4			1-	¢		/1000
1101 4	to	gals.	⊅	<u>gals.</u> /1000		to		gals.	\$		<u>gals.</u> /1000
Tier 5	to	gals.	\$	gals.	Tier 5	to		gals.	\$		gals.
	MISCELLAN	IEOUS I	FEES		MISCELLANEOUS FEES						
	Tap Fee	\$ 2:	50.00			Tap Fee	9	Act	ual C	ost	
Re	connect Fee:				Re	econnect Fee:					
N	on-payment					Ion-payment					
			5.00			<mark>kimum - \$25</mark> .0		5 25.0			
	omer's Request		5.00			omer's Reque		5 25.0			
	ransfer Fee	\$				Fransfer Fee					
L	ate Charge	\$				Charge (Indic r \$5.00 or 10 ⁹		5 10 j	perce	nt	
Returne	ed Check Charge	\$ 10	0.00		Return	ed Check Cha	arge S	5 25.0	00		
	Deposit	\$ 50	00.0		(Ma	Deposit ximum \$50.00	-	50.0	00		
Me	eter Test Fee	\$			· · · · ·	leter Test Fee	<u>s</u>	5 25.0	00		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

PUC DOCKET NO. <u>54565</u>

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>Water</u>							
Existing	5,000 gallons: \$	53.89	/mo	Proposed	5,000 gallons: \$	81.68	/mo
Existing	10,000 gallons: \$			Proposed	10,000 gallons: \$	109.33	/mo
							_
Water –]	<u>Pass Through Ch</u>	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
Existing	10,000 gallons: \$	-	/mo	Proposed	10,000 gallons: \$		/mo
				_	_		
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
Amberw	ood						
		Subd	ivision(s) or Sys	stem(s) Affected	by Rate Change		
1630 De	s Peres Road Suite	e 140	Des Peres	Missouri	6313	1	
1	Company Address		City	Sta	ate	Zip	
1-866-30)1-7725						
Compan	y Phone Number						
\$21,367.	00						
Water Ani	nual Revenue Increase	e Wa	ater Pass-Throug	gh Annual Reven	nue Increase Sewe	er Annual Reven	ue Increase
0.10.100000				0/7/0010			
2/3/2023			-	8/7/2013			
Date Curre	ent Rate Change Noti	ce Deliv	ered		Date of Last	t Rate Change	

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

 \Box I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER Page 14 of 248

CURRI	ENT RATES		CURRENT RATES								
Minimum	Monthly Charge inc	cludes 0		gallons	Minimu	n Monthly Char	ge includ	es 0		g	allons
Meter Siz				0	Meter S					U	
RESIDE	NTIAL				RESID	DENTIAL					
	5/8"	\$	44,64			5/8"		\$	54.03	3	
	3/4"	\$				3/4"		\$	54.03	3	
	1"	\$	111.60			1"		50.00	90.23		
	1 1/2"	\$	223.20			1 1/2"			179.9		
	2"	\$	357,12			2"			287.9		
Second Second	3"	\$	669.60		Served Street	3"	na) honorennol		540.3		to bed their frequency
Other:		\$			Other:	4", 6" &	& 8"				800.62;
									2,881		4
	CALLON	CE CHAI				CALL				ective	ly
TIDD	GALLONA	AGE CHAI			TIPD	GALLO	DNAGE	CHA			1.353
TIER	VOLUME		CHARC 1000 gals.	-	TIER	VOLUME				LARG 0 gals.	E per
				/1000						<u> </u>	/1000
Tier 1	0 to A	ll gals.	\$ 1.85	gals.	Tier 1	0 to	All	gals.	\$	5.53	gals.
Tier 2	to	gals.	\$	/1000 gals.	Tier 2	to		gals.	\$		/1000 gals.
1101 2		gais.	Ψ	gais. /1000				gais.	Ψ		/1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
Tier 4			¢	/1000	Tion 4				¢		/1000
Tier 4	to	gals.	\$	gals. /1000	Tier 4	to		gals.	\$		<u>gals.</u> /1000
Tier 5	to	gals.	\$	gals.	Tier 5	to		gals.	\$		gals.
			•								
	MISCELL				MISCELLANEOUS FEES						
	Tap Fee	\$ 6:	50.00			Tap Fee	9	S Act	ual C	ost	
	connect Fee:					econnect Fee:					
N	on-payment	e o	5.00			Ion-payment		2 25 (00		
Cont			5.00			<u>ximum - \$25.0</u>	<i>i</i>	<u>5 25.0</u>			
	omer's Request		0.00			omer's Reque Fransfer Fee	st S				
	Late Charge		.00			Charge (Indic		· · · · · · · · · · · · · · · · · · ·	perce	nt	
L	ale Charge	φ J.	.00			r \$5.00 or 10 ^o			perce	III	
Return	ed Check Charge	e \$ 2:	5.00			red Check Cha		<u> </u>	00		
itetuill	Deposit		0.00			Deposit	<u>arge a</u>				
		<i>4 5</i>	0.00		(Ma	ximum \$50.00					
M	eter Test Fee	\$ 2:	5.00		· · · · ·	eter Test Fee	5	5 25.0	00		
							(0)				

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

PUC DOCKET NO. <u>54565</u>

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least _____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>water</u>							
Existing	5,000 gallons: \$	42.88	/mo	Proposed	5,000 gallons:	\$ 81.68	/mo
Existing	10,000 gallons: \$	51.88	/mo	Proposed	10,000 gallons:	\$ 109.33	/mo
_				-			
<u>Water – I</u>	Pass Through Ch	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons:	\$	/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons:	\$	/mo
Sewer							
Existing	5,000 gallons: \$	47.25	/mo	Proposed	5,000 gallons:	\$ 66.65	/mo
Bois D A (Sewer)	arc, Goose Island,	Indian Cove	Neptur	ne Harbor, Pa	llmetto Park Est	ates, & Seagu	n Complex
		Subdivision(s) or Syst	em(s) Affected	by Rate Change		
1630 Des	s Peres Road Suite	e 140 Des]	Peres	Missouri	63	131	
	Company Address	(City	Sta	te	Zip	
1.966.20	1 7725						
<u>1-866-30</u>	y Phone Number						
Compan	y i none rumber						
\$179,409	9.00				\$8	8,381	
Water Anr	nual Revenue Increase	e Water Pas	s-Througl	h Annual Reven	ue Increase Se	ewer Annual Rev	enue Increase
2/3/2023				3/2/2007			
	ent Rate Change Noti	ce Delivered		2. 4. 4001	Date of I	Last Rate Change	•
						0	

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

 \Box I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

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Signature of Ratepayer:

_ Date: ____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER Page 18 of 248

CURR	ENT RATES						PRO	POSE	D RAT	ES					
Minimum	Monthly Charge ind	cludes	0			gallons	Minimu	m Mon	thly Char	ge inclu	des	0		g	allons
Meter Siz						0	Meter S			0					,
RESIDE	INTIAL						RESIL	DENT	IAL						
	5/8"		\$	33	3.88				5/8"			\$	54.0)3	
	3/4"		\$	33	3.88				3/4"			\$	54.0)3	
	1"		\$	84	1.70				1"			\$	90.2	23	
	1 1/2"		\$	16	59.40]	l 1/2"			\$	179	.92	
	2"		\$	27	71,04				2"			\$ 2	287	.98	
	3"		\$	50	08.20				3"			\$	540	.30	
Other:			\$				Other:		4", 6" &	& 8"		\$	900	.68; 1,8	300.62;
														81.42	
														pective	ly
	GALLONA	AGE CH	IAF	RGE	:				GALLO	DNAG	E C	HAR	-		
TIER	VOLUME				IARGI 0 gals.	E per	TIER		LUME					HARG 00 gals.	E per
				100	o gais.	/1000							10	oo gais.	/1000
Tier 1	0 to A	.ll ga	als.	\$	1.80	gals.	Tier 1	0	to	All	į	gals.	\$	5.53	gals.
T. 0				A		/1000	T . 0						_		/1000
Tier 2	to	ga	als.	\$		gals. /1000	Tier 2		to			gals.	\$		gals.
Tier 3	to	os	ıls.	\$		gals.	Tier 3		to			gals.	\$		/1000 gals.
1101 0		5		Ψ		/1000						guis.			/1000
Tier 4	to	ga	als.	\$		gals.	Tier 4		to			gals.	\$		gals.
Tion 5				¢		/1000	Tion 5						C.		/1000
Tier 5	to	ga	als.	\$		gals.	Tier 5		to			gals.	\$		gals.
	MISCELL	ANEOU	IS I	FEE	S				MISCE	LLAN	EO	US F	ЪĒ	S	
	Tap Fee	\$	50	0.00	0			Тар	Fee		\$	Actu	ual (Cost	
Re	connect Fee:						Re	econn	ect Fee:						
Ν	on-payment						N	Jon-pa	ayment						
		\$	25	5.00			(May	kimun	n - \$25.0)0)	\$	25.0	00		
Cust	omer's Request	\$	50	0.00			Cust	omer	's Reque	est	\$	25.0	00		
Т	ransfer Fee	\$	35	5.00			1	Γransf	er Fee		\$	10.0	0		
Ι	Late Charge	\$	10) per	rcent			0	e (Indic		\$	10 p	erc	ent	
									0 or 10						
Return	ed Check Charg			0.00			Returr		neck Cha		\$	25.0			
	Deposit	\$	50	0.00			· · · · · ·	-	osit		\$	50.0	00		
									m \$50.0		-				
Μ	eter Test Fee	\$	25	5.00					Test Fee		\$	25.0	00		
							(Max	amun	n - \$25.0)())					

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

NOTICE OF PROPOSED RATE CHANGE -	SEWER ^{Page 19 of 248}

CURRENT RATES			PROPOSED RATES						
 Minimum Monthly Charge incl	udes N/A	gallons	Minimum Monthly Charge includes N/A gallons						
Meter Size:			Meter Size:						
RESIDENTIAL			RESIDE	NTIAL					
5/8"	\$ 47.25			5/8"		\$ 66.65			
3/4"	\$			3/4"		\$			
1"	\$			1"		\$			
1 1/2"	\$			1 1/2"		\$			
2"	\$			2"		\$			
3"	\$			3"		\$			
Other:	\$		Other:	Flat Rate (A		\$ 66.65			
GALLONAGE OF	R FIXED CHA	RGE:		ALLONAGE OR	FIX	ED CHAR	GE:		
\$ N/A per			\$ N/A	per					
month; OR			mon	th; OR					
for each additional 1,000 gallons over the minimum. Gallonage charges are determined based			for each additional 1,000 gallons over the minimum. Gallonage charges are determined based						
on average consumption f	on average consumption for winter period which		on average	ge consumption for	or wi	nter period v	vhich		
includes the following mc	onths		includes ⁻	the following mor	nths				
All			N/A						
			1						
MISCELLA	NEOUS FEES		MISCELLANEOUS FEES						
Tap Fee	\$ 500.00			Гар Fee	\$	Actual Cos	st		
Reconnect Fee:			20-0020202020 2007	onnect Fee:					
Non-payment			No	n-payment					
	\$ 25.00		(Maxir	num - \$25.00)	\$	25.00			
Customer's Request	\$ 50.00		Custor	ner's Request	\$	25.00			
Transfer Fee	\$ 35.00		1	ansfer Fee	\$	10.00			
Late Charge	\$ 10 percen	t	Late Ch	narge (Indicate	\$	10 percent			
			either S	\$5.00 or 10%)		_			
Returned Check Charge	\$ 50.00		Returned	d Check Charge	\$	25.00			
Deposit	\$ 50.00		1	Deposit mum \$50.00)	\$	50.00			
Meter Test Fee	\$ N/A		2.00	ter Test Fee num - \$25.00)	\$	N/A			

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

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Respectfully,

PUC DOCKET NO. <u>54565</u>

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

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Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>water</u>							
Existing	5,000 gallons: \$	36.97	/mo	Proposed	5,000 gallon	s: \$ <u>81.68</u>	/mo
Existing	10,000 gallons: \$	46.97	/mo	Proposed	10,000 gallon	s: \$ 109.33	/mo
Water –]	<u>Pass Through Ch</u>	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallon	s: \$	/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallon	s: \$	/mo
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallon	s: \$	/mo
Arrowhe	ad Water System,	Hickory I	Hill Water	. Shady Oaks	Water Compa	inv	
	,,				by Rate Change	,	
1630 De	s Peres Road Suite	e 140 D	es Peres	Missouri	6	3131	
	Company Address		City	Sta	nte	Zip	
1-866-30	1-7725						
Compan	y Phone Number						
\$195,091	.00						
Water Ani	ual Revenue Increase	e Water	Pass-Throug	h Annual Reven	ue Increase	Sewer Annual Reve	enue Increase
2/3/2023				10/25/2009			
Date Curro	ent Rate Change Noti	ce Delivered	ł		Date of	f Last Rate Change	

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

 \Box I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

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Signature of Ratepayer:

_ Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER	Page 23 of 248

CURRI	ENT RATES			CURRENT RATES							
	Monthly Charge includ	ac 1(000	gallons		POSED RAT		es 0		0	allons
Meter Siz	<u> </u>		000	ganons	Meter		ge menuu			2	,anons
RESIDE						DENTIAL					
1120122	5/8"	\$	28.97		112.012	5/8"		\$	54.0	3	
	3/4"	\$	28.97			3/4"		\$	54.0		
	1"	\$	72.42			1"		\$	90.2	3	
	1 1/2"	\$	144.85			1 1/2"		\$	179.9	92	
	2"	\$	231,76			2"		\$	287.	98	
	3"	\$	434.55			3"		\$	540.	30	
Other:	4??	\$	660.51		Other:	4", 6" &	& 8"	\$			300.62;
									2,88		
									-	ective	ly
	GALLONAG	E CHAI	1	_		GALLO	DNAGE	CHAI			
TIER	VOLUME		CHARG 1000 gals.	E per	TIER	VOLUME				HARG)0 gals.	
			1000 gais.	/1000					100	o gais.	/1000
Tier 1	1000 to All	gals.	\$ 2.00	gals.	Tier 1	0 to	All	gals.	\$	5.53	gals.
Tier 2	to	gala	\$	/1000 gals.	Tier 2	to		colc	\$		/1000
	to	gals.	Φ	gais. /1000		to		gals.	•		gals. /1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
T ' 4			¢	/1000	T: 4						/1000
Tier 4	to	gals.	\$	gals. /1000	Tier 4	to		gals.	\$		gals. /1000
Tier 5	to	gals.	\$	gals.	Tier 5	to		gals.	\$		gals.
				C				C			
	MISCELLAN		or of this product		MISCELLANEOUS FEES						
	Tap Fee	\$ 4:	50.00			Tap Fee	9	Act	tual C	Cost	
-	connect Fee:					econnect Fee:					
Ν	on-payment	• •	5.00			Ion-payment			00		
0	2 D		5.00			<u>kimum - \$25.0</u>		<u>5 25.0</u>			
	omer's Request		5.00			omer's Reque		<u>5 25.0</u>			
Transfer Fee\$ 25.00Late Charge\$ 5.00		Transfer Fee Late Charge (Indicate		ata S		perce	nt				
L.	ale Charge	J J.	.00			r \$5.00 or 10			perce	111	
Return	ed Check Charge	\$ 20	0.00				/	5 25.	00		
Returned Check Charge\$ 20.00Deposit\$ 50.00			Returned Check Charge Deposit			5 50.0					
	Doposit	Ψ	0.00		(Ma	ximum \$50.00		v 50.0			
M	eter Test Fee	\$ 2:	5.00			leter Test Fee		5 25.0	00		
						kimum - \$25.0					

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>Water</u>							
Existing	5,000 gallons: \$	28.90	/mo	Proposed	5,000 gallons	:\$ 81.68	/mo
Existing	10,000 gallons: \$	36.80	/mo	Proposed	10,000 gallons	: \$ 109.33	/mo
e	Q		_		0		
Water –]	Pass Through Ch	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons	: \$	/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons	: \$	/mo
-	ол — о		_	-			
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons	: \$	/mo
				_			
Big Woo	d Springs Subdiv	ision					
	1 0		(s) or Syst	tem(s) Affected	by Rate Change		
1630 De	s Peres Road Suite	e 140 Des	Peres	Missouri	63	3131	
	Company Address		City	Sta	ite	Zip	
1-866-30)1-7725						
	y Phone Number						
-							
\$42,511.	00						
Water An	nual Revenue Increase	e Water Pas	s-Throug	h Annual Reven	ue Increase S	ewer Annual Rev	enue Increase
2/3/2023				1/26/1990			
Date Curre	ent Rate Change Noti	ce Delivered			Date of	Last Rate Change	

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

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Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

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CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

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Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WA	TER ^{rage 2/}	ע די
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CURRENT RATES						POSED RAT	ES						
Minimum Monthly Charge includes 2000 gallons						Minimum Monthly Charge includes 0 gallons							
Meter Size:					Meter Size:								
RESIDE					RESIDENTIAL								
	5/8"	\$	21.00			5/8"		\$	54.0	3			
	3/4"	\$	21.00			3/4"		\$	54.0	3			
	1"	\$				1"		\$	90.2	3			
	1 1/2"	\$				1 1/2"		\$	179.	92			
	2"	\$				2"		\$	287.	.98			
	3"	\$				3"		\$	540.				
Other:		\$			Other:	4", 6" &	& 8"	\$			300.62;		
										1.42	2		
										pective	ly		
	GALLONAG	E CHAI			TIER	GALLC	DNAGE	CHA	-				
TIER	VOLUME		CHARGE per			VOLUME					ARGE per		
			1000 gals.	/1000					10	00 gals.	/1000		
Tier 1	2000 to All	gals.	\$ 1.58	gals.	Tier 1	0 to	All	gals.	\$	5.53	gals.		
т: о			*	/1000	T : 0						/1000		
Tier 2	to	gals.	\$	gals.	Tier 2	to		gals.	\$		gals.		
Tier 3	to	gals.	\$	/1000 gals.	Tier 3	to		gals.	\$		/1000 gals.		
		guis.	\	/1000				guis.			/1000		
Tier 4	to	gals.	\$	gals.	Tier 4	to		gals.	\$		gals.		
Tier 5	4-		¢	/1000	Tier 5			1	\$		/1000		
TIEL 3	to	gals.	\$	gals.	The J	to		gals.	Þ		gals.		
	MISCELLAN	EOUS I	FEES			MISCE	LLANE	OUSI	FEE	S			
	Tap Fee		5.00			Tap Fee	\$	5 0400 BEC 80-0 D	tual (
Re	connect Fee:				Reconnect Fee:								
Ν	on-payment				Non-payment								
		\$ 25	5.00		(Maximum - \$25.00) \$ 25			25.	00				
Cust	omer's Request	\$ 25	5.00		Customer's Request			25.	00				
Т	Transfer Fee \$ 25.00			Transfer Fee		\$	10	00					
Late Charge \$ 2 or 5%				Charge (Indication		10	perce	ent					
					eithe	r \$5.00 or 109	%)						
Return	ed Check Charge		00		Returned Check Charge		arge \$						
	Deposit	\$ 50	0.00			Deposit	\$	50.	00				
					`````	ximum \$50.00	/						
Μ	eter Test Fee	\$				leter Test Fee	\$	25.	00				
					(May	kimum - \$25.0	(0)						

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

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Respectfully,

#### NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

#### CSWR-Texas Utility Operating Company

#### 13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

#### **EFFECTIVE DATE OF PROPOSED INCREASE:** 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

#### **Reason(s) for Proposed Rate Change:**

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

water							
Existing	5,000 gallons: \$	43.00	/mo	Proposed	5,000 gallons: \$	81.68	/mo
Existing	10,000 gallons: \$	56.50	/mo	Proposed	10,000 gallons: \$	109.33	/mo
-				-			
Water – ]	<u>Pass Through Ch</u>	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons: \$		/mo
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
		<u>.</u>					
Oak Hol	low Estates, Oak I	Hollow P	ark				
	,			tem(s) Affected	by Rate Change		
1630 De	s Peres Road Suite	e 140 I	Des Peres	Missouri	6313	1	
	Company Address		City	Sta	nte	Zip	
1-866-30	1-7725						
Compan	y Phone Number						
\$148,509	9.00						
Water Ani	ual Revenue Increase	e Wate	r Pass-Throug	h Annual Rever	ue Increase Sew	er Annual Reven	nue Increase
2/3/2023							
Date Current Rate Change Notice Delivered Date of Last Rate Change							

# **RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

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CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

#### I wish to PROTEST the following proposed rate action/s:

 $\Box$  I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

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Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER	Page 31 of 248

	CURRENT RATES						PRO	POSEI	<u>) RAT</u>	ES					
Minimum Monthly Charge includes 0 gallons						Minimu	m Montl	hlv Char	ge inclu	ıdes	0		Q	allons	
e:						<u>8</u>				<u> </u>					,
NTIAL									AL						
5/8"	n.		\$	2	8.00			5	5/8"			\$	54.0	)3	
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1"			\$						1"			\$	90.2	23	
1 1/2	"		\$					1	1/2"			\$	179	.92	
2"			\$						_			\$	287	.98	
3"			\$						3"			\$	540	.30	
			\$				Other:	2	4", 6" <b>&amp;</b>	& 8"		\$	900	.68; 1,8	300.62;
													2,88	31.42	
												۰ •	Res	pective	ly
GAI	LO	NAGE	CHAI	<b>S</b> G	E:					DNAG	E C	CHAF	RGE	2:	
VOLU	ME			CHARGE per			TIER	VOL	UME		CHARGE I			-	
				10	00 gals.	/1000							10	00 gals.	/1000
0	to	5999	gals	\$	2.75		Tier 1	0	to	A11		gals	\$	5.53	gals.
				-		/1000		-				<u> </u>	-		/1000
6000	to	15999	gals.	\$	3.00	gals.	Tier 2		to			gals.	\$		gals.
1(000		20000		¢	2.25		Tion 2						¢		/1000
16000	to		gals.	\$	3.23		Tier 5		to			gais.	3		gals.
21000	to		oals	\$	3.50		Tier 4		to			oals	S		/1000 gals.
21000	10	LISC	gais.	Ψ	5.00				10			gais.	Ψ		/1000
	to		gals.	\$		gals.	Tier 5		to			gals.	\$		gals.
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		0					Ketull			arge					
Deposit			<u>ل</u> ک	2.00	,		Ma			0)	Φ	50.0	50		
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Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

#### **PUC DOCKET NO. <u>54565</u>**

#### NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

#### CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least <u>835</u> ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

#### **EFFECTIVE DATE OF PROPOSED INCREASE:** 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

#### **Reason(s) for Proposed Rate Change:**

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>water</u>							
Existing	5,000 gallons: \$	42.91	/mo	Proposed	5,000 gallons: \$	81.68	/mo
Existing	10,000 gallons: \$	56.36	/mo	Proposed	10,000 gallons: \$	109.33	/mo
	_		-				
Water – ]	Pass Through Cha	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons: \$		/mo
			-	-			
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo
		-	-				
Emerald	Forest, Grande Ca	sa Ranchito	s. Lakev	view Ranchet	tes Estates. Spani	sh Grant. Red	1 Oak
					by Rate Change	,,	
1630 De	s Peres Road Suite	140 Des	Peres	Missouri	6313	31	
	Company Address	(	City	Sta	nte	Zip	
1-866-30	1-7725						
Compan	y Phone Number						
\$213,629	9.00						
Water Ani	nual Revenue Increase	Water Pas	s-Throug	h Annual Rever	ue Increase Sew	er Annual Reven	ue Increase
2/3/2023				11/28/2011			
Date Curro	ent Rate Change Notic	e Delivered			Date of La	st Rate Change	
# **RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

#### Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

#### I wish to PROTEST the following proposed rate action/s:

□ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

_ Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER	Page 35 of 248

CURRI	ENT RAT	ГES						PRO	POSED R	ATE	E <b>S</b>					
Minimum	Monthly Cl	narge	includes	0			gallons	Minimu	m Monthly (	Charg	e inclu	des	0		g	allons
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RESIDE								RESID	DENTIAL							
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	3/4"	ē.		\$	2	9.46			3/4"				\$	54.0	)3	
	1"			\$	2	9.46			1"				\$	90.2	23	
	1 1/2	"		\$					1 1/2	1			\$	179	.92	
	2"			\$					2"				\$	287	.98	
	3"			\$					3"				\$	540	.30	
Other:				\$				Other:	4",	5" <b>&amp;</b>	8"		\$	900	.68; 1,8	300.62;
															31.42	
															pective	ly
			NAGE	CHAI							NAG	E CI	HAF	-		
TIER	VOLU	ME				HARG 00 gals.	E per	TIER	VOLUN	Œ					HARG 00 gals.	
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Tier 2	10001	to	15000	gals.	\$	2.95	/1000 gals.	Tier 2		to			role	\$		/1000 gals.
1101 2	10001	10	All	gais.	\$	4.95	/1000			to		<u> </u>	gals.	\$		/1000
Tier 3	15001	to	Else	gals.	\$	4.06	gals.	Tier 3		to		£	gals.	\$		gals.
In-Into-Versionado anno	5507761 205 875 50C			0		2 2 4 9 10	/1000					C				/1000
Tier 4		to		gals.	\$		gals.	Tier 4		to		Ę	gals.	\$		gals.
Tier 5		to		gals.	\$		/1000 gals.	Tier 5		to			gals.	\$		/1000 gals.
1101 5		10		gais.	Φ		gais.	1101 5		10		£	<u>zais.</u>	ψ		gais.
	MIS	CEI	LLANE	OUS I	FEF	ES			MIS	CEI	LAN	ΕΟΙ	US F	ΈE	S	
	Tap Fee			<b>\$</b> 10	000	.00			Tap Fee			\$	Act	ual (	Cost	
Re	connect F	ee:						Re	econnect F	ee:						
Ν	on-payme	ent							lon-payme							
				<b>\$</b> 2:	5.00	)		(Max	kimum - \$2	25.00	)	\$	25.0	)0		
	omer's Re		st		0.00				omer's Re				25.0			
	ransfer F				5.00	)		-	Fransfer Fo			\$	10.0			
L	ate Charg	ge		<b>\$</b> 5.	00				Charge (In r \$5.00 or			\$	10 p	erc	ent	
Return	ed Check	Cha	arge	\$ 20	0.00	)		1	ned Check			\$	25.0	00		
	Deposit				0.00				Deposit		0	\$	50.0			
	-Lease			540 -				(Ma	ximum \$5	0.00	)					
Me	eter Test ]	Fee		\$ 2:	5.00	)		``````````````````````````````````````	leter Test I		/	\$	25.0	00		
									kimum - \$2		<u>))</u>					

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

#### **PUC DOCKET NO. <u>54565</u>**

#### NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

#### CSWR-Texas Utility Operating Company

#### 13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

#### **EFFECTIVE DATE OF PROPOSED INCREASE:** 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

#### **Reason(s) for Proposed Rate Change:**

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>Water</u>							
Existing	5,000 gallons: \$	22.00	/mo	Proposed	5,000 gallon	s: \$ 81.68	/mo
Existing	10,000 gallons: \$	32.00	/mo	Proposed	10,000 gallon	s: \$ 109.33	/mo
e	ç				0		
Water – ]	Pass Through Ch	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallon	s: \$	/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallon		/mo
-							
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallon	s: \$	/mo
-		-	<u> </u>	-			
Chaparra	ıl						
		Subdivis	ion(s) or Sys	tem(s) Affected	by Rate Change		
1630 De	s Peres Road Suite	e 140 E	es Peres	Missouri	6	3131	
	Company Address		City	Sta	nte	Zip	
			-			-	
1-866-30	1-7725						
	y Phone Number						
\$40,071.	00						
Water Ani	ual Revenue Increase	e Water	Pass-Throug	h Annual Rever	ue Increase	Sewer Annual Reve	nue Increase
2/3/2023				9/13/2005			
Date Curre	ent Rate Change Noti	ce Delivere	d		Date of	f Last Rate Change	

# **RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

#### Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

#### I wish to PROTEST the following proposed rate action/s:

 $\Box$  I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER ^{rage 39}
-----------------------------------------------------------

CURRENT RATES							POSE	D RAT	ES					
Minimum I	Monthly Charge includ	les 40	000		gallons	Minimu	m Mor	thly Char	ge inclu	ides	0		Q	allons
Meter Siz		1177557400 M-12			0	Meter S			0				C	,
RESIDE	NTIAL					RESIL	<b>DENT</b>	IAL						
	5/8"	\$	20	0.00				5/8"			\$	54.0	)3	
	3/4"	\$	20	0.00				3/4"			\$	54.0	)3	
	1"	\$	20	0.00				1"			\$	90.2	23	
	1 1/2"	\$					ĺ	1 1/2"			\$	179	.92	
	2"	\$						2"			\$	287	.98	
	3"	\$						3"			\$	540	.30	
Other:		\$				Other:		4", 6" 8	& 8"		\$	900	.68; 1,8	300.62;
												2,88	31.42	
													pective	ly
	GALLONAG	E CHAI						GALLO	)NAG	E (	CHAI			
TIER	VOLUME			IARGI 0 gals.	E per	TIER		LUME					HARG 00 gals.	-
					/1000								8	/1000
Tier 1	4000 to All	gals.	\$	2.00	gals.	Tier 1	-0	to	All		gals.	\$	5.53	gals.
Tier 2	to	~_la	\$		/1000	Tier 2		to			<b>a</b> a1a	\$		/1000
	to	gals.	\$		gals. /1000			to			gals.	•		<u>gals.</u> /1000
Tier 3	to	gals.	\$		gals.	Tier 3		to			gals.	\$		gals.
					/1000									/1000
Tier 4	to	gals.	\$		gals.	Tier 4		to			gals.	\$		gals.
Tier 5	to	gals.	\$		/1000 gals.	Tier 5		to			gals.	\$		/1000 gals.
1101 5	10	gais.	Ψ		gais.	1101 5		10			gais.	Ψ		gais.
	MISCELLAN	<b>IEOUS</b>	FEE	S				MISCE	LLAN	<b>IE</b> (	DUS I	FEE	S	
	Tap Fee	\$ 80	0.00				Тар	Fee		\$	Act	ual	Cost	
Re	connect Fee:					R	econn	ect Fee:						
Ν	on-payment						-	ayment						
		\$ 2:	5.00			(Max	kimun	n - \$25.0	)0)	\$	25.0	00		
	omer's Request		5.00					's Reque	est	\$	25.0	00		
	ransfer Fee		5.00					fer Fee		\$	10.0			
L	ate Charge	<b>\$</b> 5.	00					e (Indic) 0 or 10		\$	10	perc	ent	
Return	ed Check Charge	<b>\$</b> 0.	00			Returr	ned Cl	heck Cha	arge	\$	25.0	00		
	Deposit		5.00				Dep	osit		\$	50.0			
	<u> </u>					(Ma		m \$50.0	0)(0					
Me	eter Test Fee	<b>\$</b> 2:	5.00					Test Fee		\$	25.0	00		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

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We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

#### NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

#### CSWR-Texas Utility Operating Company

#### 13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

#### **EFFECTIVE DATE OF PROPOSED INCREASE:** 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

#### **Reason(s) for Proposed Rate Change:**

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

Water								
Existing	5,000 gallons: \$	43.00	/mo	Proposed	5,000 gallor	ns: \$ 8	1.68	/mo
Existing	10,000 gallons: \$	58.00	/mo	Proposed	10,000 gallor	ns: \$ 1	09.33	/mo
C C					C			
Water – ]	Pass Through Ch	arges						
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallor	ns: \$		/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallor			/mo
C		-	_	1				
<u>Sewer</u>								
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallor	is: \$		/mo
U	, 0	-		and the second s	<i>)</i>			
Coleto &	Shady Oaks Sub	division						
Coleto a	Shauy Oaks Sub		n(s) or Sys	tem(s) Affected	hy Rate Change			
		54041715101	l(3) 01 0 y 5	item(s) / meeted	by reale change			
1630 De	s Peres Road Suite	e 140 Des	Peres	Missouri	(	53131		
	Company Address		City	Sta		00101	Zip	
			City	54			Шp	
1-866-30	1 7725							
	y Phone Number							
Compan	y I none ivumber							
\$76,400.	00							
/	ual Revenue Increase	e Water Pa	ss-Throug	gh Annual Rever	ue Increase	Sewer A	nnual Rever	ue Increase
	un							
2/3/2023				5/20/2009				
Date Curre	ent Rate Change Noti	ce Delivered			Date of	of Last R	ate Change	
							0-	

# **RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

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CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

#### I wish to PROTEST the following proposed rate action/s:

 $\Box$  I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

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Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER ^{rage 4}
----------------------------------------------------------

CURR	ENT RATES				PRO	POSED RAT	ES				
Minimum	Monthly Charge includ	es 0		gallons	Minimu	n Monthly Charg	ge includ	es O		Q	allons
Meter Siz	<u> </u>	,		8	Meter S		J			C	
RESIDE						<b>ENTIAL</b>					
	5/8"	\$	28,00			5/8"		\$	54.03		
	3/4"	\$	28.00			3/4"		\$	54.03		
	1"	\$				1"		\$	90.23		
	1 1/2"	\$				1 1/2"		\$	179.92	2	
	2"	\$				2"		\$	287.98	8	
	3"	\$				3"		\$	540.30	0	
Other:		\$			Other:	4", 6" 8	& 8"	\$	900.68	8; 1,8	800.62
									2,881.	42	
									Respe	ctive	ly
	GALLONAG	E CHAI	RGE:			GALLC	<b>NAGE</b>	CHAI	RGE:		
TIER	VOLUME		CHAR 1000 gals		TIER	VOLUME				ARG gals.	E per
				/1000						8	/1000
Tier 1	0 to All	gals.	\$ 3.00	0	Tier 1	0 to	All	gals.	\$ 5	5.53	gals.
Tier 2	to	colo	\$	/1000	Tier 2	ta		<b>colo</b>	\$		/1000
	to	gals.	<u></u> Э	<u>gals.</u> /1000		to		gals.	3		<u>gals.</u> /1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
		<u> </u>		/1000							/1000
Tier 4	to	gals.	\$	gals.	Tier 4	to		gals.	\$		gals.
Tier 5	to	gals.	\$	/1000 gals.	Tier 5	to		gals.	\$		/1000 gals.
1101 5	10	gais.	Ψ	gais.	1101 5	10		gais.	Ψ		gais.
	MISCELLAN	EOUS I	FEES			MISCE	LLANI	EOUS I	FEES		
	Tap Fee	\$ 3:	50.00			Tap Fee	9	6 Act	ual Co	ost	
Re	connect Fee:				R	econnect Fee:					
Ν	on-payment				Ν	Ion-payment					
		\$ 2:	5.00		(May	<mark>kimum - \$25</mark> .0	0) §	<b>5</b> 25.0	00		
Cust	omer's Request	\$ 2:	5.00		Cust	omer's Reque	st S	5 25.0	00		
Т	ransfer Fee		0.00		1	Fransfer Fee	9	<b>5</b> 10.0	00		
Ι	ate Charge	<b>\$</b> 10	) percent			Charge (Indication		<b>5</b> 10 j	percen	t	
					eithe	r \$5.00 or 109	%)				
Return	ed Check Charge		5.00		Returr	ed Check Cha	<u> </u>				
	Deposit	<b>\$</b> 50	00.0			Deposit	9	<b>5</b> 50.0	00		
					· · · · · · · · · · · · · · · · · · ·	ximum \$50.00	1000 C				
Μ	eter Test Fee	<b>\$</b> 2:	5.00			leter Test Fee	9	<b>S</b> 25.0	00		
					(May	kimum - \$25.0	(0)				

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Dear CSWR-Texas Customer,

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We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

#### **PUC DOCKET NO. <u>54565</u>**

#### NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

#### CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

#### **EFFECTIVE DATE OF PROPOSED INCREASE:** 3/10/2023

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#### **Reason(s) for Proposed Rate Change:**

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>Water</u>							
Existing	5,000 gallons: \$	41.25	/mo	Proposed	5,000 gallon	s: \$ 81.68	/mo
Existing	10,000 gallons: \$	56.36	/mo	Proposed	10,000 gallor	is: \$ 109.33	/mo
			_				
Water – ]	Pass Through Ch	arges					
Existing	5,000 gallons: \$	0.00	/mo	Proposed	5,000 gallon	s: \$ 37.05	/mo
Existing	10,000 gallons: \$	0.00	/mo	Proposed	10,000 gallor	ns: \$ 74.10	/mo
	- <u>-</u>		_	-			
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallon	s: \$	/mo
			_				
Copano	Cove Subdivision,	Copano Ri	dge Sub	division			
	,		~	stem(s) Affected	by Rate Change		
1630 De	s Peres Road Suite	e 140 Des	Peres	Missouri	6	53131	
	Company Address		City	Sta	ite	Z	ip
1-866-30	01-7725						
Compan	y Phone Number						
**		<b>**</b>					
\$375,535		\$360,327					
Water Anı	nual Revenue Increase	Water Pa	ss-Throug	gh Annual Rever	ue Increase	Sewer Annual F	Revenue Increase
01010000				0/1/0002			
2/3/2023				2/1/2003			
Date Curre	ent Rate Change Noti	ce Delivered			Date o	f Last Rate Char	nge

# **RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

#### Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

#### I wish to PROTEST the following proposed rate action/s:

□ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WA	TER Page 47 of 248

CURRENT RATES					PROI	POSED RAT	ES			
Minimum	Monthly Charge inclu	des 0		gallons	Minimu	n Monthly Charg	ge include	es O		gallons
Meter Siz		1259 (2000) 1259 (		0	Meter S		<u> </u>			
RESIDE	NTIAL				RESID	DENTIAL				
	5/8"	\$	19.05			5/8"		\$	54.03	
	3/4"	\$	28.58			3/4"		\$	54.03	
	1"	\$	47.63			1"		\$	90.23	
	1 1/2"	\$	95.25			1 1/2"		\$	179.92	
	2"	\$	152,40			2"		\$	287.98	
	3"	\$	285.75			3"			540.30	
Other:		\$			Other:	4", 6" &	& 8"	\$		1,800.62
									2,881.4	
									Respec	tively
	GALLONA	GE CHAI				GALLC	DNAGE	CHAI		
TIER	VOLUME		CHARG 1000 gals.	E per	TIER	VOLUME			CHA	RGE per
			<b>_</b>	/1000						/1000
Tier 1	0 to All	gals.	\$ 4.44	gals.	Tier 1	0 to	All	gals.	\$ 5.:	<u> </u>
Tier 2	to	<b>co</b> 1c	\$	/1000	Tier 2	ta		<b>a</b> a1a	\$	/1000
	to	gals.	Φ	gals. /1000		to		gals.	\$	gals. /1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$	gals.
<b>—</b> ; 4			*	/1000	<b>T</b> ¹ 4					/1000
Tier 4	to	gals.	\$	gals.	Tier 4	to		gals.	\$	gals.
Tier 5	to	gals.	\$	/1000 gals.	Tier 5	to		gals.	\$	/1000 gals.
1101 0		guis.	Ŷ	guis.	1101 0			guis.	Ψ	guis.
	MISCELLA	NEOUS I	FEES			MISCE	LLANE	OUS I	FEES	
	Tap Fee	<b>\$</b> 4:	50.00			Tap Fee	\$	Act	tual Cos	t
Re	connect Fee:				Re	econnect Fee:				
Ν	on-payment					Ion-payment				
			5.00		(Max	ximum - \$25.0	00) \$	25.	00	
	omer's Request		5.00			omer's Reque				
	ransfer Fee		0.00			Fransfer Fee	\$	200 D. 10	1.04 JULY 1	
L	ate Charge	<b>\$</b> 5.	00			Charge (Indica r \$5.00 or 109		10	percent	
Return	ed Check Charge	\$ 20	0.00			ed Check Cha	<i>.</i>	25.	00	
1.000111	Deposit		0.00		1.01011	Deposit	<u>50 .</u> \$			
	- poor	÷ 0,			(Ma	ximum \$50.00	*	00.		
M	eter Test Fee	\$ 2:	5.00		`	leter Test Fee	<u>\$</u>	25.	00	
						kimum - \$25.0				

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

#### **PUC DOCKET NO. <u>54565</u>**

#### NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

#### CSWR-Texas Utility Operating Company

#### 13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

#### **EFFECTIVE DATE OF PROPOSED INCREASE:** 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

#### **Reason(s) for Proposed Rate Change:**

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

Water							
Existing	5,000 gallons: \$	68.66	/mo	Proposed	5,000 gallons:	\$ 81.68	/mo
Existing	10,000 gallons: \$	105.41	/mo	Proposed	10,000 gallons:	\$ 109.33	/mo
			_				
Water – ]	Pass Through Ch	arges					
Existing	5,000 gallons: \$	36.75	/mo	Proposed	5,000 gallons:	\$ 37.05	/mo
Existing	10,000 gallons: \$	73.50	/mo	Proposed	10,000 gallons:		/mo
U			_	, I	, U		
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons:	\$	/mo
		<u>.</u>					
Copano	Heights Unit 1&2,	Water Syst	tem				
copunos				stem(s) Affected	by Rate Change		
			( <i>)</i>				
1630 De	s Peres Road Suite	e 140 Des	Peres	Missouri	63	131	
	Company Address		City	Sta	nte	Zip	
1-866-30	01-7725						
	y Phone Number						
\$1,831.0	0	\$7,505.0	0				
Water Ani	nual Revenue Increase	Water Pa	ss-Throu	gh Annual Rever	nue Increase Se	ewer Annual Rev	enue Increase
2/3/2023				11/1/2021			
Date Curre	ent Rate Change Noti	ce Delivered			Date of I	Last Rate Change	

# **RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

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CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

#### I wish to PROTEST the following proposed rate action/s:

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Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER	Page 51 of 248

CURRENT RATES					PRO	POSED RATI	ES				
Minimum	Monthly Charge includ	les 0		gallons	Minimu	m Monthly Charg	ge include	es 0		g	gallons
Meter Siz		10000000 12		0	Meter S						<u> </u>
RESIDE	NTIAL				RESIL	DENTIAL					
	5/8"	\$	31.91			5/8"		\$	54.03		
	3/4"	\$	47.87			3/4"		\$	54.03		
	1"	\$	79.98			1"		\$	90.23		
	1 1/2"	\$	159.55			1 1/2"		\$	179.92	2	
	2"	\$	255,28			2"		\$	287.9	8	
	3"	\$	478.65			3"			540.3		
Other:	4"	\$	797.75		Other:	4", 6" &	2 8"	\$		· ·	800.62;
									2,881		3
									Respe	ctive	ely
	GALLONAG	E CHAI		_		GALLO	DNAGE	CHAI			
TIER	VOLUME		CHARG 1000 gals.	E per	TIER	VOLUME				ARG gals.	E per
				/1000							/1000
Tier 1	0 to All	gals.	\$ 7.35	gals.	Tier 1	0 to	All	gals.	\$ 5	5.53	gals.
Tier 2	to	gals.	\$	/1000 gals.	Tier 2	to		gals.	\$		/1000 gals.
1101 2	10	gais.	Ψ	/1000	1101 2			gais.	Ψ		/1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
T: 4			¢	/1000	T: 4				6		/1000
Tier 4	to	gals.	\$	gals. /1000	Tier 4	to		gals.	\$		gals. /1000
Tier 5	to	gals.	\$	gals.	Tier 5	to		gals.	\$		gals.
		0		0		1		0			0
	MISCELLAN	<b>IEOUS</b>	FEES			MISCE	LLANI	EOUS I	FEES		
	Tap Fee	<b>\$</b> 9:	50.00			Tap Fee	\$	S Act	ual Co	ost	
	connect Fee:					econnect Fee:					
Ν	on-payment					lon-payment					
~			5.00			<u>kimum - \$25.0</u>	/	<u> </u>			
	omer's Request		5.00			comer's Reque					
	Transfer Fee		5.00			Transfer Fee	5		1.04 1979		
L	ate Charge.	<b>\$</b> 5.	.00			Charge (Indic: r \$5.00 or 10%		<b>5</b> 10 j	percen	t	
Return	ed Check Charge	\$ 2:	5.00			ned Check Cha		<b>S</b> 25.	00		
	Deposit		5.00			Deposit	5				
	<u> </u>				(Ma	ximum \$50.00	))				
Μ	eter Test Fee	\$ 2:	5.00		M	leter Test Fee	\$	<b>S</b> 25.0	00		
					(May	kimum - \$25.0	(0)				

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

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CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

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We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

#### **PUC DOCKET NO. <u>54565</u>**

#### NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

#### CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

#### **EFFECTIVE DATE OF PROPOSED INCREASE:** 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

#### **Reason(s) for Proposed Rate Change:**

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>Water</u>							
Existing	5,000 gallons: \$	41.25	/mo	Proposed	5,000 gallon	s: \$ 81.68	/mo
Existing	10,000 gallons: \$	56.36	/mo	Proposed	10,000 gallor	is: \$ 109.33	/mo
Water – ]	<u>Pass Through Ch</u>	arges					
Existing	5,000 gallons: \$	0.00	/mo	Proposed	5,000 gallon	s: \$ 37.05	/mo
Existing	10,000 gallons: \$	0.00	/mo	Proposed	10,000 gallor	ns: \$ 74.10	/mo
<b>S</b>							
<u>Sewer</u>	5 000 11 · · ·		1	D 1	5 00011	¢	-
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallon	S: \$	/mo
0		С	1 0 1	11. 1. 1			
Copano	Cove Subdivision,		~		1		
		Subdivision	n(s) or Sys	stem(s) Affected	by Rate Change		
1630 De	s Peres Road Suite	1/10 Des	s Peres	Missouri	F	53131	
100.0		140 DC;					
	Company Address		City	Sta	nte	Z	ip
1.066.00							
1-866-30							
Compan	y Phone Number						
\$375,535	5.00	\$360,32	7.00				
	nual Revenue Increase			gh Annual Rever	ue Increase	Sewer Annual E	Revenue Increase
water Am	luar Revenue merease	water ra	155-11110Už		lue mercase	Sewer Annuar F	covenue mercase
2/3/2023				2/1/2003			
Date Curre	ent Rate Change Noti	ce Delivered			Date o	f Last Rate Char	nge

# **RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

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CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

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Signature of Ratepayer:

_ Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

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at

NOTICE OF PROPOSED RATE CHANGE – WATER	Page 55 of 248

CURRI	ENT RATES				PRO	POSED RATI	ES				
Minimum I	Monthly Charge includ	les 0		gallons	Minimu	m Monthly Charg	ge include	s 0		g	allons
Meter Siz	· ·			-0	Meter S		<u>,                                     </u>			U	
RESIDE	NTIAL				RESIL	DENTIAL					
	5/8"	\$	19.05			5/8"		\$	54.0	3	
	3/4"	\$	28.58			3/4"		\$	54.0	3	
	1"	\$	47.63			1"		\$	90.2		
	1 1/2"	\$	95.25			1 1/2"		\$	179.		
	2"	\$	152,40			2"			287.		
	3"	\$	285.75			3"		\$	540.		
Other:		\$			Other:	4", 6" <b>&amp;</b>	z 8"	\$			300.62;
									· · ·	1.42	3
		E OIL 1					NACE	OTTA		pective	ly
TIED	GALLONAG	E CHAI		015	TIPP	GALLO	NAGE	CHA	_		
TIER	VOLUME		CHARG 1000 gals.	-	TIER	VOLUME				HARG 00 gals.	
				/1000							/1000
Tier 1	0 to All	gals.	\$ 4.44	gals.	Tier 1	0 to	All	gals.	\$	5.53	gals.
Tier 2	to	gals.	\$	/1000 gals.	Tier 2	to		gals.	\$		/1000 gals.
1101 2	10	gais.	Ψ	/1000				gais.	Ψ		/1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
Tion 4			¢	/1000	Tion 4			- 1	L.C.		/1000
Tier 4	to	gals.	\$	gals. /1000	Tier 4	to		gals.	\$		gals. /1000
Tier 5	to	gals.	\$	gals.	Tier 5	to		gals.	\$		gals.
				0		•		0			0
	MISCELLAN	The second contraction of the			MISCELLANEOUS FEES						
	Tap Fee	<b>\$</b> 4:	50.00			Tap Fee	\$	Act	tual (	Cost	
	connect Fee:					econnect Fee:					
N	on-payment	<b>(</b>	- 00			Ion-payment	~~~~~		~ ~		
0	2 D		5.00			<u>kimum - \$25.0</u>		25.			
	omer's Request		5.00			omer's Reque		25.			
	ransfer Fee		0.00		Transfer F		\$	104 I.O. A.	1044 1975		
L	ate Charge	<b>\$</b> 5.	00			Charge (Indic: r \$5.00 or 10%		10 ]	perce	ent	
Return	ed Check Charge	\$ 20	0.00			ned Check Cha		25.	00		
	Deposit		0.00			Deposit	\$	50.			
	L				(Ma	ximum \$50.00	))				
M	eter Test Fee	\$ 25	5.00			leter Test Fee	\$	25.	00		
					(May	kimum - \$25.0	0)				

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On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

#### **PUC DOCKET NO. <u>54565</u>**

#### NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

#### CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

#### **EFFECTIVE DATE OF PROPOSED INCREASE:** 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

#### **Reason(s) for Proposed Rate Change:**

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

water							
Existing	5,000 gallons: \$	92.00	/mo	Proposed	5,000 gallons: \$	81.68	/mo
Existing	10,000 gallons: \$	122.00	/mo	Proposed	10,000 gallons: \$	5 109.33	/mo
			-				
Water – I	<u>Pass Through Ch</u>	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$	S	/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons: \$		/mo
			-	_	_		
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$	5	/mo
			-				
Council	Creek Village, So	uth Council (	Creek 1				
				tem(s) Affected	by Rate Change		
					-		
1630 Des	s Peres Road Suite	e 140 Des	Peres	Missouri	631	31	
	Company Address	(	City	Sta	ite	Zip	
						-	
1-866-30	01-7725						
Compan	y Phone Number						
\$-41,151	.00						
Water Ann	nual Revenue Increase	e Water Pas	s-Throug	h Annual Rever	ue Increase Sev	ver Annual Reve	enue Increase
2/3/2023				2/15/2010			
Date Curre	ent Rate Change Noti	ce Delivered			Date of La	st Rate Change	

# **RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

#### Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

#### I wish to PROTEST the following proposed rate action/s:

 $\Box$  I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER Page 59 of 248

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CURRI	ENT RATES						PRO	POSED I	RAT	ES					
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RESIDE								<b>ENTIA</b>	L						
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	3/4"		\$	7	0.00			3/4				\$	54.0	)3	
	1"		\$					1"				\$	90.2	23	
	1 1/2"		\$					1 1/2				\$	179	.92	
	2"		\$					2"				\$	287	.98	
	3"		\$					3"					540		
Other:			\$				Other:	4".	, 6" <b>8</b>	2 8"				.68; 1,8	;00.62;
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														pective	ly
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Tier 3	to		gals.	\$		gals.	Tier 3		to			gals.	\$		gals.
N- HIGO-VETS-PODDA LAINE			Buib.	-		/1000						Buis.	-		/1000
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TIEL 3	to		gals.	Э		gals.	The S		to			gals.	9		gals.
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							(Max	kimum - S	\$23.0	0)					

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

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While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

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Respectfully,

#### NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

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#### **Reason(s) for Proposed Rate Change:**

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>Water</u>							
Existing	5,000 gallons: \$	50.48	/mo	Proposed	5,000 gallons	\$ 81.68	/mo
Existing	10,000 gallons: \$	65.73	/mo	Proposed	10,000 gallons	s: \$ 109.33	/mo
Water – ]	<u>Pass Through Ch</u>	arges					
Existing	5,000 gallons: \$	_	/mo	Proposed	5,000 gallons	s: \$	/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons	s: \$	/mo
<u>Sewer</u>							
Existing	5,000 gallons: \$	55.77	/mo	Proposed	5,000 gallons	66.65	/mo
0	a ·						
Country	Squire						
		Subdivi	sion(s) or Sys	tem(s) Affected	by Rate Change		
1630 De	s Peres Road Suite	e 140 I	Des Peres	Missouri	6.	3131	
1	Company Address		City	Sta	nte	Zip	
1-866-30	)1-7725						
Compan	y Phone Number						
\$96,618.	00					\$53,250	
Water Anı	nual Revenue Increase	e Wate	r Pass-Throug	h Annual Rever	ue Increase S	Sewer Annual Reve	enue Increase
2/3/2023				7/1/2018			
Date Curre	ent Rate Change Noti	ce Deliver	ed		Date of	Last Rate Change	

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CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

#### I wish to PROTEST the following proposed rate action/s:

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Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER Page 63 of 248

PROPOSED RATES         Minimum Monthly Charge includes       0       gallons       Minimum Monthly Charge includes       0         Meter Size:       Meter Size:       Meter Size:       RESIDENTIAL       RESIDENTIAL       S 54.03 $5/8''$ \$ 35.23 $3/4''$ \$ 54.03 $3/4''$ \$ 54.03 $3/4''$ \$ 35.23 $3/4''$ \$ 54.03 $1''$ \$ 88.08 $1'''$ \$ 90.23 $1''/2''$ \$ 176.16 $1/2''$ \$ 179.92 $2''$ \$ 281.85 $2''$ \$ 287.98 $3''$ \$ 528.47 $3''$ \$ 540.30         Other:       4'', 6''       \$ 880.79;       Other:       4'', 6'' & 8''       \$ 900.68; 1, 2, 881.42         Respectively       Respectively       Respectively       Respectively       Respectively       Respectively         Tier 1       0       0 all gals.       \$ 3.05 gals.       Tier 1       0 to All gals.       \$ 5.33         Tier 2       to       gals.       \$ gals.       Tier 3       gals.       \$ 5.33         Tier 3       to       gals.       \$ gals.       Tier 4       gals.       \$ 5.33         Tier 4<	gallons
Meter Size:       Meter Size:         RESIDENTIAL         S182       S12         S12       S12         T12       S12       S12         11/2"       S176.16       11/2"       S179.92         281.85       287.98         S176.16       11/2"       S179.92         281.92       S179.92         281.92       S179.92         281.92       S199.92         3"       S 528.47       S 40.30         Other:       4", 6"       S 540.30         Other:       CHARGE       E         TIER       VOLUME       CHARGE	gallons
Meter Size:       Meter Size:         RESIDENTIAL         S182       S12         S12       S12         T12       S12       S12         11/2"       S176.16       11/2"       S179.92         281.85       287.98         S176.16       11/2"       S179.92         281.92       S179.92         281.92       S179.92         281.92       S199.92         3"       S 528.47       S 40.30         Other:       4", 6"       S 540.30         Other:       CHARGE       E         TIER       VOLUME       CHARGE	
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Tap Fee\$ 600.00Tap Fee\$ Actual CostReconnect Fee:Reconnect Fee:Non-paymentNon-payment	gais.
Reconnect Fee:Reconnect Fee:Non-paymentNon-payment	
Non-payment Non-payment	
<b>\$</b> 25.00 (Maximum - \$25.00) <b>\$</b> 25.00	
$\varphi = 25.00 \qquad (\text{Maximum } \varphi = 5.00) \qquad \varphi = 25.00$	
Customer's Request\$ 50.00Customer's Request\$ 25.00	
Transfer Fee\$ 35,00Transfer Fee\$ 10,00	
Late Charge\$ 10 percentLate Charge (Indicate\$ 10 percenteither \$5.00 or 10%)	
Returned Check Charge\$ 30.00Returned Check Charge\$ 25.00	
Deposit         \$ 0.00         Deposit         \$ 50.00	
(Maximum \$50.00)	
Meter Test Fee \$ 25.00 Meter Test Fee \$ 25.00	
(Maximum - \$25.00)	

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

NOTICE OF PROPOSED RATE CHANGE	- SEWER ^{Page 64 of 248}

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge incl	udes	0 gall	lons	Minimum Monthly Charge inc	ludes	N/A	gallons
Meter Size:				Meter Size:			0
RESIDENTIAL				RESIDENTIAL			
5/8"		\$ 40.52		5/8"		\$ 66.65	
3/4"		\$ 40.52		3/4"		\$	
1"		\$ 101.31		1"		\$	
1 1/2"		\$ 202.60		1 1/2"		\$	
2"		\$ 202,60		2"		\$	
3"		\$ 607.80		3"		\$	
Other: 4", 6", 8"		\$ 1,013.01;		Other: Flat Rate (A	All)	\$ 66.65	
		2,026.01;					
		3,241.62					
		Respectively					
GALLONAGE OF	R FIX	ED CHARGE:		GALLONAGE O	R FIX	<b>XED CHAR</b>	GE:
<b>\$ 3.05</b> per				<b>\$ N/A</b> per			
$\square$ month; OR				$\square$ month; OR			
for each additional 1	,000	gallons over the		for each additional 1	,000 g	gallons over	the
minimum. Gallonage char	-			minimum. Gallonage cha			
on average consumption f		nter period which		on average consumption:		inter period v	which
includes the following mo	onths			includes the following me	onths		
All				N/A			
MISCELLA	NEO	US FEES		MISCELLA	NEO	US FEES	
Tap Fee	\$	600.00		Tap Fee	\$	Actual Cos	st
Reconnect Fee:				Reconnect Fee:			
Non-payment				Non-payment			
	\$	25.00		(Maximum - \$25.00)	\$	25.00	
Customer's Request	\$	50.00		Customer's Request	\$	25.00	
Transfer Fee	\$	35.00		Transfer Fee	\$	10.00	
Late Charge	\$	10 percent		Late Charge (Indicate	\$	10 percent	
		*		either \$5.00 or 10%)		•	
Returned Check Charge	\$	30.00		Returned Check Charge	\$	25.00	
Deposit	\$	50.00		Deposit	\$	50.00	
				(Maximum \$50.00)			
Meter Test Fee	\$	N/A		Meter Test Fee	\$	N/A	
				(Maximum - \$25.00)			

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

# If applicable, list any bill payment assistance programs to low income ratepayers.

N/A



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

#### NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least _____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

#### **EFFECTIVE DATE OF PROPOSED INCREASE:** 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

#### **Reason(s) for Proposed Rate Change:**

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>water</u>									
Existing	5,000 gallons: \$	60.99	/mo	Proposed	5,000 gallo	ns: \$	81.68	/mo	
Existing	10,000 gallons: \$	77.54	/mo	Proposed	10,000 gallo	ns: \$	109.33	/mo	
			-						
<u>Water – I</u>	<u>Pass Through Ch</u>	arges							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallo	ns: \$		/mo	
Existing	10,000 gallons: \$		/mo	Proposed	5,000 gallo 10,000 gallo	ns: \$		/mo	
Sewer									
Existing	5,000 gallons: \$	61.89	/mo	Proposed	5,000 gallo	ns: \$	66.65	/mo	
Texas La Goode C	nding Utilities, M ity	langum, Texa	as Land	ing Utilities I	Deerwood, T	exas I	.anding Uti	lities	
		Subdivision(	s) or Sys	tem(s) Affected	by Rate Change	)			
1620 D		140 D	<b>n</b>	ъ <i>с</i>		(212)	1		
	s Peres Road Suite		Peres	Missouri		6313			
	Company Address	(	City	Sta	te		Zip		
1-866-30									
Company	y Phone Number								
\$89,105.	00					\$18,	818.00		
Water Anr	nual Revenue Increase	e Water Pas	s-Throug	h Annual Reven	ue Increase	Sewe	er Annual Rev	enue Increase	
2/3/2023				2/25/2014					
Date Curre	ent Rate Change Noti	ce Delivered			Date	of Last	t Rate Change	2	

# **RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

#### Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

#### I wish to PROTEST the following proposed rate action/s:

□ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

_ Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER Page 68 of 248

Minimum Mo Meter Size: <b>RESIDEN</b>	FIAL         5/8"         3/4"         1"         1 1/2"         2"         3"		0 \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	247 395	40	gallons	Meter S	$\begin{array}{r} \text{m Monthly Cl} \\ \hline \text{Size:} \\ \hline \textbf{DENTIAL} \\ \hline 5/8" \\ \hline 3/4" \\ \hline 1" \\ \hline 1 1/2" \\ \hline 2" \\ \hline 3" \\ 4", 6 \end{array}$		udes	\$ \$ \$ \$	54.0 54.0 90.2 179 287 540	03 03 03 03 03 092 098	gallons
Meter Size: RESIDEN	<b>FIAL</b> 5/8"         3/4"         1"         1 1/2"         2"         3"		\$ \$ \$ \$ \$ \$	74. 123 243 395	40 10 3.50 7.00 5.20		Meter S RESID	Size: DENTIAL 5/8" 3/4" 1" 1 1/2" 2" 3"			\$ \$ \$ \$	54.0 90.2 179 287 540	03 03 03 03 03 092 098	
RESIDEN	FIAL         5/8"         3/4"         1"         1 1/2"         2"         3"	AGE CI	\$ \$ \$ \$ \$	74. 123 243 395	10 3.50 7.00 5.20			Sympletic Stress           5/8"           3/4"           1"           1 1/2"           2"           3"	··· & &"		\$ \$ \$ \$	54.0 90.2 179 287 540	03 23 .92 .98	
Other:	3/4" 1" 1 1/2" 2" 3" GALLON	AGE CI	\$ \$ \$ \$ \$	74. 123 243 395	10 3.50 7.00 5.20		Other:	3/4" 1" 1 1/2" 2" 3"	" & 8"		\$ \$ \$ \$	54.0 90.2 179 287 540	03 23 .92 .98	
Other:	1" 1 1/2" 2" 3" GALLON	AGE CI	\$ \$ \$ \$	123 247 395	3.50 7.00 5,20		Other:	1" <u>1 1/2"</u> <u>2</u> " <u>3</u> "	" & 8"		\$ \$ \$	90.2 179 287 540	.3 .92 .98	
Other:	1 1/2" 2" 3" GALLON	AGE CI	\$ \$ \$	247 395	7.00		Other:	<u>1 1/2"</u> 2" 3"	² & 8 ²		\$ \$	179 287 540	.92 .98	
Other:	2" 3" GALLON	AGEC	\$ \$	395	5,20		Other:	2" 3"	" & X"		\$	287 540	.98	
Other:	3" GALLON	AGEC	\$		10		Other:	3"	" & <b>%</b> "			540		
Other:	GALLON	AGECI		74	1.00		Other:		" <i>&amp;</i> 8"		\$		30	
Other:		AGECI	\$				Other:	4", 6	" & X"					
		AGECI									\$	900.	.68; 1,8	300.62;
		AGEC											1.42	
		AGE CI											pective	ly
			IAI						LONA	GE (	CHAF			
TIER	VOLUME				ARGE gals.	E per	TIER	VOLUM	E				HARG 00 gals.	-
						/1000							oo gaasi	/1000
Tier 1 (	0 to A	All g	als.	\$ 3	3.31	gals.	Tier 1	0 t	o All		gals.	\$	5.53	gals.
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	to	g	als.	\$		gals. /1000		t	5		gals.	•		gals. /1000
Tier 3	to	g	als.	\$		gals.	Tier 3	t	o		gals.	\$		gals.
				÷		/1000	<b>T</b> . 4					4		/1000
Tier 4	to	g	als.	\$		gals. /1000	Tier 4	t	0		gals.	\$		gals. /1000
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Т	ap Fee	\$	5.	50.00				Tap Fee		\$	Act	ual (	Cost	
	nnect Fee:							econnect Fe						
Non	-payment		-	-				lon-paymer						
~		\$		5.00				<u>ximum - \$2</u>						
	er's Request			0.00				omer's Rec		\$	25.0			
	nsfer Fee	\$		0.00				Fransfer Fee		\$	10.0	0.00		
Late	e Charge	\$	5.	00				Charge (Inc		\$	10 f	perce	ent	
D a41	Chaol: Ch	т. Ф	0.4	2.00				r \$5.00 or 1		¢	05.0	0		
	Check Charg			$\frac{00.0}{0.00}$			Keturn	ed Check (	narge	\$ ¢	25.0			
D	eposit	\$	50	0.00			01-	Deposit ximum \$50	00)	\$	50.0	0		
Moto	r Test Fee	\$	2	5.00			```	eter Test F	/	\$	25.0	0		
Iviele	1 1051 100	¢	2.	5.00				timum - \$2		.Ф.	23.0	,Ų		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

NOTICE OF PROPOSED RATE CHANGE -	- SEWER ^{Page 69 of 248}

CURRENT RATES				PROPOSED RATES				
Minimum Monthly Charge inc	ludes	1500	gallons	Minimum Monthly Charge inch	udes	N/A	ι.	gallons
Meter Size:			U	Meter Size:				
RESIDENTIAL				RESIDENTIAL				
5/8"		\$ 46,24		5/8"		\$ 6	66,65	
3/4"		\$ 69.36		3/4"		\$		
1"		\$ 115.60	)	1"		\$		
1 1/2"		\$ 231.20	)	1 1/2"		\$		
2"		\$ 369,92	2	2"		\$		
3"		\$ 693.60	)	3"		\$		
Other:		\$		Other: Flat Rate (A			66.65	
GALLONAGE OI	R FIX	ED CHAH	RGE:	GALLONAGE OR	R FIX	KED (	CHARC	GE:
<b>\$ 4.47</b> per				\$ N/A per				
month; OR				month; OR				
$\boxtimes$ for each additional 1	1,000	gallons ove	er the	for each additional 1,0	000 <u>e</u>	gallon	s over t	he
minimum. Gallonage cha	rges a	re determir	ned based	minimum. Gallonage char	ges a	re det	termined	d based
on average consumption f	for wi	nter period	which	on average consumption for	or wi	nter p	eriod w	hich
mendues me tonowing inc	onths			includes the following more	nths			
					nths			
December,		ry,		includes the following mot N/A	nths			
_		ry,			nths			
December, February	Janua			N/A			EES	
December, February MISCELLA	Janua			N/A 				
December, February	Janua NEO	US FEES		N/A	NEO		EES ual Cost	
December, February MISCELLA Tap Fee Reconnect Fee:	Janua NEO	US FEES		N/A MISCELLAI Tap Fee Reconnect Fee:	NEO			;
December, February MISCELLA Tap Fee	Janua NEO \$	US FEES 700.00		N/A MISCELLAI Tap Fee Reconnect Fee: Non-payment	NEO \$	Actu	ual Cost	;
December, February MISCELLA Tap Fee Reconnect Fee: Non-payment	Janua NEO \$	US FEES 700.00 25,00		N/A MISCELLAN Tap Fee Reconnect Fee: Non-payment (Maximum - \$25.00)	<u>NEO</u> \$ \$	Actu 25.0	ual Cost	;
December, February MISCELLA Tap Fee Reconnect Fee: Non-payment Customer's Request	Janua NEO \$ \$	US FEES 700.00 25.00 50.00		N/A MISCELLAN Tap Fee Reconnect Fee: Non-payment (Maximum - \$25.00) Customer's Request	NEO \$ 	Actu 25.0 25.0	ual Cost 00 00	;
December, February MISCELLA Tap Fee Reconnect Fee: Non-payment Customer's Request Transfer Fee	Janua NEO \$ \$ \$ \$ \$	US FEES 700.00 25.00 50.00 20,00		N/A MISCELLAN Tap Fee Reconnect Fee: Non-payment (Maximum - \$25.00) Customer's Request Transfer Fee	NEO \$ \$ \$ \$ \$	Actu 25.0 25.0 10.0	ual Cost 00 00 00	;
December, February MISCELLA Tap Fee Reconnect Fee: Non-payment Customer's Request	Janua NEO \$ \$	US FEES 700.00 25.00 50.00		N/A MISCELLAN Tap Fee Reconnect Fee: Non-payment (Maximum - \$25.00) Customer's Request Transfer Fee Late Charge (Indicate	NEO \$ 	Actu 25.0 25.0 10.0	ual Cost 00 00	
December, February February MISCELLA Tap Fee Reconnect Fee: Non-payment Customer's Request Transfer Fee Late Charge	Janua NEO \$ \$ \$ \$ \$ \$	US FEES 700.00 25.00 50.00 20.00 5.00		N/A MISCELLAN Tap Fee Reconnect Fee: Non-payment (Maximum - \$25.00) Customer's Request Transfer Fee Late Charge (Indicate either \$5.00 or 10%)	NEO \$ \$ \$ \$ \$	Actu 25.0 25.0 10.0 10 p	ual Cost	
December, February MISCELLA Tap Fee Reconnect Fee: Non-payment Customer's Request Transfer Fee Late Charge Returned Check Charge	Janua NEO \$ \$ \$ \$ \$ \$ \$	US FEES 700.00 25,00 50.00 20,00 5.00 30,00		N/A MISCELLAN Tap Fee Reconnect Fee: Non-payment (Maximum - \$25.00) Customer's Request Transfer Fee Late Charge (Indicate either \$5.00 or 10%) Returned Check Charge	NEO \$ \$ \$ \$ \$ \$	Actu 25.0 25.0 10.0 10 p 25.0	ual Cost 00 00 00 00 00 00	
February MISCELLA Tap Fee Reconnect Fee: Non-payment Customer's Request Transfer Fee Late Charge	Janua NEO \$ \$ \$ \$ \$ \$	US FEES 700.00 25.00 50.00 20.00 5.00		N/A MISCELLAN Tap Fee Reconnect Fee: Non-payment (Maximum - \$25.00) Customer's Request Transfer Fee Late Charge (Indicate either \$5.00 or 10%) Returned Check Charge Deposit	NEO \$ \$ \$ \$ \$	Actu 25.0 25.0 10.0 10 p	ual Cost 00 00 00 00 00 00	;
December, February February MISCELLA Tap Fee Reconnect Fee: Non-payment Customer's Request Transfer Fee Late Charge Returned Check Charge	Janua NEO \$ \$ \$ \$ \$ \$ \$	US FEES 700.00 25,00 50.00 20,00 5.00 30,00		N/A MISCELLAN Tap Fee Reconnect Fee: Non-payment (Maximum - \$25.00) Customer's Request Transfer Fee Late Charge (Indicate either \$5.00 or 10%) Returned Check Charge	NEO \$ \$ \$ \$ \$ \$	Actu 25.0 25.0 10.0 10 p 25.0	ual Cost 00 00 00 00 00 00 00	

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If applicable, list any bill payment assistance programs to low income ratepayers.

N/A


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On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

#### NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

#### CSWR-Texas Utility Operating Company

#### 13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

#### **EFFECTIVE DATE OF PROPOSED INCREASE:** 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

#### **Reason(s) for Proposed Rate Change:**

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>Water</u>							
Existing	5,000 gallons: \$	53.77	/mo	Proposed	5,000 gallor	ns: \$81.68	/mo
Existing	10,000 gallons: \$	73.47	/mo	Proposed	10,000 gallor	ns: \$ 109.33	/mo
-				-			
Water – ]	<u>Pass Through Ch</u>	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallor	ns: \$	/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallor		/mo
				-			
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallor	ns: \$	/mo
El Pinon							
		Subdivis	sion(s) or Sys	tem(s) Affected	by Rate Change		
1630 De	s Peres Road Suite	e 140 E	Des Peres	Missouri	(	63131	
	Company Address		City	Sta	nte	Z	Zip
1-866-30	01-7725						
	y Phone Number						
\$30,195.	00						
Water Ani	nual Revenue Increase	e Water	Pass-Throug	gh Annual Rever	ue Increase	Sewer Annual I	Revenue Increase
2/3/2023				12:00:00 A	М		
Date Curre	ent Rate Change Noti	ce Delivere	d		Date of	of Last Rate Cha	nge

### **RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

#### Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

#### I wish to PROTEST the following proposed rate action/s:

 $\Box$  I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

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Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WAT	TER Page 73 of 248

CURRI	ENT RATES						PRO	POSE	D RAT	ES					
Minimum	Monthly Charge	include	es 20	000		gallons	Minimu	m Mon	thly Char	ge inclu	des	0		g	allons
Meter Siz						0	Meter S			0		~~		U	
RESIDE	NTIAL						RESIL	DENT	IAL						
	5/8"		\$	4	1.95				5/8"			\$	54.0	03	
	3/4"		\$	4	1.95			2	3/4"			\$	54.0	13	
	1"		\$						1"			\$	90.2	3	
	1 1/2"		\$					1	1/2"			\$	179	.92	
	2"		\$						2"			\$	287	.98	
	3"		\$						3"			\$	540	.30	
Other:			\$				Other:		4", 6" 8	& 8"		\$	900	.68; 1,8	300.62;
													2,88	1.42	
														pective	ly
	GALLO		E CHAI	RGI	C:				GALLO	DNAG	E C	CHAF	<b>IGE</b>	:	
TIER	VOLUME				HARG 00 gals.	E per	TIER	VOI	LUME					HARG 00 gals.	E per
				100	Jo gais.	/1000								oo gaas.	/1000
Tier 1	2000 to	All	gals.	\$	3.94	gals.	Tier 1	0	to	All		gals.	\$	5.53	gals.
Tion 2			1	¢		/1000	Tion 2		<b>T</b>				¢		/1000
Tier 2	to		gals.	\$		gals. /1000	Tier 2		to			gals.	\$		gals. /1000
Tier 3	to		gals.	\$		gals.	Tier 3		to			gals.	\$		gals.
			0			/1000						0			/1000
Tier 4	to		gals.	\$		gals.	Tier 4		to			gals.	\$		gals.
Tier 5	to		gala	\$		/1000 gals.	Tier 5		to			golg	\$		/1000 gals.
1101 5	to		gals.	φ		gais.	1101 5		10			gals.	φ		gais.
	MISCEI	LLAN	EOUS I	FEE	S			]	MISCE	LLAN	EC	US I	EE	S	
	Tap Fee		\$ 32	25.0	0			Тар	Fee		\$	Act	ual (	Cost	
Re	connect Fee:						Re	econne	ect Fee:						
Ν	on-payment						N	Jon-pa	yment						
			\$ 23	5.00			(Max	kimum	n - \$25.0	)0)	\$	25.0	)0		
Custo	omer's Reque	est	\$ 2:	5.00			Cust	omer'	s Reque	est	\$	25.0	)0		
Т	ransfer Fee		<b>\$</b> 2:	5.00			Transfer Fee				\$	10.0	)0		
Late Charge			\$ 5.00			Late Charge (Indicate either \$5.00 or 10%)				\$	10 p	oerco	ent		
Return	ed Check Cha	arce	\$ 40	0.00							\$	25.0	0		
Ketuill	Deposit	uge	<u> </u>	0.00			Returned Check Charge Deposit			aige	<u>\$</u>	50.0			
	Deposit		Φ				Ma	-	n \$50.0	0)	Φ	50.0	0		
M	eter Test Fee		\$ 2:	5.00					est Fee	<u> </u>	\$	25.0	)()		
TAT			$\Psi = 2$	2.00					1 - \$25.0		Ψ	20.0	, Ų		

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

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#### 13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

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#### **Reason(s) for Proposed Rate Change:**

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

water							
Existing	5,000 gallons: \$	42.91	/mo	Proposed	5,000 gallons:	\$ 81.68	/mo
Existing	10,000 gallons: \$	56.36	/mo	Proposed	10,000 gallons:	\$ 109.33	/mo
Water - ]	Pass Through Ch	arges					
Existing	5,000 gallons: \$	1.20	/mo	Proposed	5,000 gallons:	\$ 12.90	/mo
Existing	10,000 gallons: \$	2.40	/mo	Proposed	10,000 gallons:		/mo
C					ý U	-	
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons:	\$	/mo
		<u>.</u>					
Emerald	Forest, Grande Ca	asa Rancl	nitos Lakey	view Ranchet	tes Estates Spar	ush Grant Re	d Oak
Linerara	r orest, Grunde et				by Rate Change		u oun
					, c		
1630 Des	s Peres Road Suite	e 140 I	Des Peres	Missouri	631	31	
	Company Address		City	Sta		Zip	
			•				
1-866-30	1-7725						
	y Phone Number						
\$213,629	9.00	\$62,8	91.00				
Water Ann	ual Revenue Increase	e Water	Pass-Throug	h Annual Rever	ue Increase Se	wer Annual Reve	nue Increase
2/3/2023				11/28/2011			
Date Curre	ent Rate Change Noti	ce Delivere	d		Date of L	ast Rate Change	

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First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

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at

NOTICE OF PROPOSED RATE CHANGE – WATER ^{rage} // C	ANGE – WATER Page 77 012
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CURRI	ENT RAT	ΓES						PRO	POSE	D RAT	ES					
Minimum	Monthly Cl	narge	e includes	0			gallons	Minimu	m Mon	thly Char	ge inclu	ıdes	0		Q	allons
Meter Siz	-						0	Meter S			0				Ç	
RESIDE								RESID		IAL						
	5/8"	,		\$	2	.9.46				5/8"			\$	54.0	)3	
	3/4"	,		\$	2	9.46				3/4"			\$	54.0	)3	
	1"			\$	2	9.46				1"			\$	90.2	23	
	1 1/2	"		\$					1	1/2"			\$	179	.92	
	2"			\$						2"			\$	287	.98	
	3"			\$						3"			\$	540	.30	
Other:				\$				Other:		4", 6" 8	& 8"		\$	900	.68; 1,8	300.62;
														2,88	31.42	
															pective	ly
	GAI	LO	NAGE	CHAI	RG	Е:				GALLO	DNAG	E C	CHAF	<u>IGE</u>	2:	
TIER	VOLU	ME				HARG 00 gals.	E per	TIER	VOI	LUME					HARG 00 gals.	E per
						oo gais.	/1000								oo gais.	/1000
Tier 1	0	to	10000	gals.	\$	2.69	gals.	Tier 1	-0	to	All		gals.	\$	5.53	gals.
т. о	10001		1 5000		ф.	0.05	/1000	<b>T</b> ' 0								/1000
Tier 2	10001	to	15000	gals.	\$	2.95	gals.	Tier 2		to			gals.	\$		gals.
Tier 3	15001	to	All Else	gals.	\$	4.06	/1000 gals.	Tier 3		to			gals.	\$		/1000 gals.
1101 5	15001	10	LISC	gais.	Φ	4.00	/1000			10			gais.	φ		/1000
Tier 4		to		gals.	\$		gals.	Tier 4		to			gals.	\$		gals.
							/1000	<b>.</b>						4		/1000
Tier 5		to		gals.	\$		gals.	Tier 5		to			gals.	\$		gals.
	MIS	CEI	LLANE	OUS I	FEI	ES			]	MISCE	LLAN	VEC	DUS F	FEE	S	
	Tap Fee			\$ 10	000	.00			Тар			\$			Cost	
Re	connect H	Fee:						R	econn	ect Fee:						
Ν	on-payme	ent						N	Jon-pa	ayment						
				\$ 2:	5.00	)		(May	kimum	n <b>-</b> \$25.0	)0)	\$	25.0	00		
Custo	omer's Re	eque	est	\$ 40	0.0	)		Cust	omer'	's Reque	est	\$	25.0	00		
Т	ransfer F	ee		\$ 2:	5.00	)		Transfer Fee				\$	10.0	00		
L	ate Charg	ge		<b>\$</b> 5.	.00				0	e (Indic		\$	10 p	perc	ent	
										0 or 10						
Return	ed Check		arge		0.00			Return		neck Cha	arge	\$	25.0			
Deposit <b>\$</b> 50.00				)							50.0	00				
								``````````````````````````````````````		n \$50.0	0)	20001				
M	eter Test]	Fee		\$ 2:	5.00)				Test Fee		\$	25.0	00		
								(May	amum	ı - \$25.0)())					

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



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Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

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Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>Water</u>							
Existing	5,000 gallons: \$	41.04	/mo	Proposed	5,000 gallons: \$	81.68	/mo
Existing	10,000 gallons: \$	59.44	/mo	Proposed	10,000 gallons: \$	5 109.33	/mo
Water – I	<u>Pass Through Ch</u>	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$	S	/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons: \$		/mo
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$	5	/mo
		<u>.</u>					
Flag Cre	ek Ranch						
0		Subdi	vision(s) or Sys	stem(s) Affected	by Rate Change		
	s Peres Road Suite	e 140	Des Peres	Missouri	631	31	
	Company Address		City	Sta	ate	Zip	
1-866-30	01-7725						
Compan	y Phone Number						
#10 000	ά σ						
\$18,300.							
Water Ann	nual Revenue Increase	e Wat	ter Pass-Throug	gh Annual Rever	nue Increase Sev	ver Annual Reve	enue Increase
2/3/2023				12/25/2010	,		
the second second lines		a Dalizza	and d	12/25/2019			
	ent Rate Change Noti	ce Denve	ieu		Date of La	st Rate Change	

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NOTICE OF PROPOSED RATE CHANGE – WATER	Page 81 of 248

						101										
CURRI	ENT RAT	ГES						PRO	POSE	ED RAT	ES					
Minimum	Monthly Cl	harge	includes	30	000		gallons	Minimu	m Mor	thly Char	ge inch	ides	0		Q	allons
Meter Siz		0		405			0	Meter S		,	0				<i>U</i>	
RESIDE	NTIAL							RESIL	DENT	TAL						
	5/8"	,		\$	3	3.68				5/8"			\$	54.0)3	
	3/4"	,		\$	7	0.04				3/4"			\$	54.0)3	
	1"			\$						1"			\$	90.2	13	
	1 1/2	."		\$						1 1/2"			\$	179	.92	
	2"			\$						2"			\$	287	.98	
	3"			\$						3"				540		
Other:				\$				Other:		4", 6" 8	& 8"					300.62;
															31.42	
															pective	ly
			NAGE	CHAI					-	GALLO	DNAG	E (CHAF	-		
TIER	VOLU	ME				HARG 00 gals.	E per	TIER	VO	LUME					HARG 00 gals.	
							/1000								8	/1000
Tier 1	3000	to	10000	gals.	\$	3.68	gals.	Tier 1	0	to	All		gals.	\$	5.53	gals.
Tier 2	10001	to	20000	colc	\$	4.73	/1000	Tier 2		to			golo	\$		/1000 gals.
	10001	to	All	gals.	φ	4.13	gals. /1000			to			gals.	\$		/1000
Tier 3	20001	to	Else	gals.	\$	5.78	gals.	Tier 3		to			gals.	\$		gals.
10-100-1000-0000	AC 1070 JUL 100 JUL			8		996 E 16 100	/1000						8			/1000
Tier 4		to		gals.	\$		gals.	Tier 4		to			gals.	\$		gals.
Tier 5		to		gale	\$		/1000 gale	Tier 5		to			gale	\$		/1000 gals
		to		gals.	φ		gals.	1101 3		to			gals.	ļφ.		gals.
	MIS	CE	LLANE	OUS I	FEI	ES				MISCE	LLAN	NE(DUS F	FEE	S	
	Tap Fee			\$ 7	50.0	00			Тар	Fee		\$	Act	ual (Cost	
Re	connect I	Fee:						Re	econn	ect Fee:						
Ν	on-paym	ent								ayment						
-					5.00					n - \$25.0						
	omer's Re		est	(22)	0.00					's Reque	est	\$	25.0			
	ransfer F				0.00)				fer Fee		\$	10.0			
I	ate Charg	ge		\$ 5.	00				-	e (Indic		\$	10 p	perce	ent	
D	1.01 1	<u></u>		0 0						00 or 10		<i>•</i>	0.5			
Keturn	Returned Check Charge \$ 25.00						Returned Check Charge				\$	25.0				
	Deposit \$ 0,00								oosit	0)	\$	50.0	00			
3.4		Da-		<u>е</u> о		2		· · ·		m \$50.00	0)	ſ	05 (ΩÔ.		
M	eter Test	гее		\$ 25	5.00	J				Fest Fee	0)	\$	25.0	10		
				812					annun	n - \$25.0	<i>i</i> 0)					

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>Water</u>										
Existing	5,000 gallons: \$	20.52	/mo	Proposed	5,000 gallons:	\$ 81.68	/mo			
Existing	10,000 gallons: \$	28.62	/mo	Proposed	10,000 gallons:	\$ 109.33	/mo			
			_							
Water -]	Pass Through Ch	arges								
Existing	5,000 gallons: \$	0.00	/mo	Proposed	5,000 gallons:	\$ 2.85	/mo			
Existing	10,000 gallons: \$	0.00	/mo	Proposed	10,000 gallons:	\$ 5.70	/mo			
			_							
<u>Sewer</u>										
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons:	\$	/mo			
			_							
Franklin	Water Systems 1,	Franklin W	ater Sys	stems 3						
				stem(s) Affected	by Rate Change					
1630 De	s Peres Road Suite	e 140 Des	Peres	Missouri	631	31				
	Company Address		City	Sta	ite	Zip				
1-866-30	01-7725									
Compan	y Phone Number									
		#7 0 10 00	N							
\$103,199	9.00	\$7,048.00)							
Water Anı	nual Revenue Increase	Water Pas	ss-Throu	gh Annual Reven	ue Increase Se	wer Annual Rev	enue Increase			
0/0/000				1/1/1005						
2/3/2023		D 1' 1		1/1/1995	1/1/1995					
Date Curre	ent Rate Change Noti	ce Delivered			Date of Last Rate Change					

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

 \Box I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER	Page 85 of 248

CURR	ENT RATES					PRO	POSE	D RAT	ES					
Minimum	Monthly Charge includ	es 10	000		gallons	Minimu	n Mor	thly Char	ge inclu	ıdes	0		g	allons
Meter Siz	ze:				•	Meter S	Size:	•	-					
RESIDE	NTIAL					RESID	DENT	IAL						
	5/8"	\$	14	4.04				5/8"			\$	54.0)3	
	3/4"	\$	14	4.04				3/4"			\$	54.0)3	
	1"	\$						1"			\$	90.2	23	
	1 1/2"	\$						1 1/2"			\$	179	.92	
	2"	\$						2"			\$	287	.98	
	3"	\$						3"				540		
Other:		\$				Other:		4", 6" &	& 8"		\$	900	.68; 1,8	300.62;
												· · · ·	31.42	
													pective	ely
	GALLONAG	E CHAI						GALLO)NAG	EC	CHAF	-		
TIER	VOLUME			HARGI 00 gals.	E per	TIER		LUME					HARG 00 gals.	E per
			100	o gais.	/1000								oo gais.	/1000
Tier 1	1000 to All	gals.	\$	1.62	gals.	Tier 1	0	to	All		gals.	\$	5.53	gals.
т. – о		_			/1000	T ' 0								/1000
Tier 2	to	gals.	\$		gals. /1000	Tier 2		to			gals.	\$		gals. /1000
Tier 3	to	gals.	\$		gals.	Tier 3		to			gals.	\$		gals.
		8	- T		/1000						84-21			/1000
Tier 4	to	gals.	\$		gals.	Tier 4		to			gals.	\$		gals.
Tier 5	4.	1	\$		/1000	Tier 5		4.5			1	\$		/1000
The 5	to	gals.	•		gals.	The 5		to			gals.	•		gals.
	MISCELLAN	EOUS I	FEE	S		MISCELLANEOUS FEES								
	Tap Fee	the market bits which its	0.00	040.00		Tap Fee \$ Actual Cost								
Re	connect Fee:					Re		ect Fee:						
Ν	on-payment					N	lon-pa	ayment						
	1 2	\$ 2:	5.00				-	n - \$25.0)0)	\$	25.0	00		
Cust	omer's Request	\$ 50	0.00					's Reque		\$	25.0)()		
Т	ransfer Fee	\$				7	Fransf	fer Fee		\$	10.0)0		
Ι	ate Charge	\$ 2	or 5	percen	t	Late (Charg	e (Indic	ate	\$	10 p	erc	ent	
						eithe	r \$5.0	00 or 10	%)					
Return	ed Check Charge	\$ 2:	5.00			Return	ned Cl	heck Cha	arge	\$	25.0	00		
	Deposit	\$ 2:	5.00				Dep	oosit		\$	50.0	00		
						(Ma	ximu	m \$50.0	0)					
Μ	eter Test Fee	\$						Fest Fee		\$	25.0	00		
						(May	kimun	n - \$25.0	(0)					

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



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Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

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Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>Water</u>										
Existing	5,000 gallons: \$	36.44	/mo	Proposed	5,000 gallons: \$	81.68	/mo			
Existing	10,000 gallons: \$	58.44	/mo	Proposed	10,000 gallons: \$	109.33	/mo			
							.0			
Water –]	<u>Pass Through Ch</u>	arges								
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo			
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallons: \$		/mo			
			_							
<u>Sewer</u>										
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons: \$		/mo			
Crystal I	and Water Syster	n & Homes	tead @ 7	Turtle Creek						
	<i></i>				by Rate Change					
1630 De	s Peres Road Suite	e 140 De	s Peres	Missouri	6313	1				
	Company Address		City	Sta	nte	Zip				
1-866-30	01-7725									
Compan	y Phone Number									
* • •	é e'									
\$44,557.										
Water Ani	nual Revenue Increase	Water P	ass-Throug	h Annual Rever	ue Increase Sewe	r Annual Reve	nue Increase			
2/3/2023				2/1/2019						
		Doliviana d		2/1/2019	D. AL					
Date Curre	ent Rate Change Noti	ce Denvered			Date of Last Rate Change					

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

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CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

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Signature of Ratepayer:

Date: _____

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at

NOTICE OF PROPOSED RATE CHANGE – WATER Page 89 of 248

CHDDI	ENT RATES				ΦΟΛΙ	POSED RAT	FS				
UUKK					FKU	t used kall	0				
	Monthly Charge incl	udes 0		gallons		m Monthly Charg	ge includes	. 0		9	gallons
Meter Si					Meter S						
RESIDE					RESID	DENTIAL		8			
	5/8"	\$				5/8"			54.0		
	3/4"	\$				3/4"			54.0		
	1"	\$				1"			90.2		
	1 1/2"	\$				1 1/2"			179		
	2"	\$				2"			287	10	
1	3"	\$				3"			540		
Other:		\$			Other:	4", 6" &	2 8''				800.62;
										31.42	
		OF OTA	DOD			CALLO	NACE			pective	ely
	GALLONA	GE CHAI		<u> </u>			NAGE	CHAI			1 35-1
TIER	VOLUME		CHAR	-	TIER	VOLUME				HARG 00 gals.	
			1000 8	/1000						<u> </u>	/1000
Tier 1	0 to Al	gals.	\$ 4.40	0	Tier 1	0 to	All	gals.	\$	5.53	gals.
Tier 2	to	~_la	\$	/1000	Tier 2	to		colo	\$		/1000
	to	gals.	Ъ Г	<u>gals.</u> /1000		to		gals.	•		gals. /1000
Tier 3	to	gals.	\$	gals.	Tier 3	to		gals.	\$		gals.
				/1000							/1000
Tier 4	to	gals.	\$	gals.	Tier 4	to		gals.	\$		gals.
Tier 5	to	gals.	\$	/1000 gals.	Tier 5	to		gals.	\$		/1000 gals.
1101 5	10	gais.	Ψ	gais.	1101 5			gais.	Ψ		gais.
	MISCELLA	NEOUS I	FEES		MISCELLANEOUS FEES						
	Tap Fee	\$ 5	95.00			Tap Fee	\$	Act	ual	Cost	
Re	econnect Fee:				Re	econnect Fee:					
Ν	on-payment					lon-payment					
		\$ 2	5.00		(Max	<u>kimum - \$25.0</u>	0) \$	25.0	00		
	omer's Request		5.00			omer's Reque	st \$	25.0	00		
	Transfer Fee		5.00			Fransfer Fee	\$	10.0	8774 0879		
Ι	Late Charge	\$ 1	0 percent			Charge (Indica		10 j	perc	ent	
						r \$5.00 or 109					
Return	ed Check Charge		5.00		Return	ned Check Cha		25.0			
	Deposit	\$ 5	0.00			Deposit	\$	50.0	00		
					`	ximum \$50.00					
Μ	eter Test Fee	\$ 2	5.00			leter Test Fee	\$	25.0	00		
					(Max	kimum - \$25.0	0)				

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Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

water							
Existing	5,000 gallons: \$	42.91	/mo	Proposed	5,000 gallons:	\$ 81.68	/mo
Existing	10,000 gallons: \$	56.36	/mo	Proposed	10,000 gallons:	\$ 109.33	/mo
Water -]	Pass Through Ch	arges					
Existing	5,000 gallons: \$	1.20	/mo	Proposed	5,000 gallons:	\$ 12.90	/mo
Existing	10,000 gallons: \$	2.40	/mo	Proposed	10,000 gallons:		/mo
C					ý U	-	
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallons:	\$	/mo
		<u>.</u>					
Emerald	Forest, Grande Ca	asa Rancl	nitos Lakey	view Ranchet	tes Estates Spar	ush Grant Re	d Oak
Linerara	r orest, Grunde et				by Rate Change		u oun
					, c		
1630 Des	s Peres Road Suite	e 140 I	Des Peres	Missouri	631	31	
	Company Address		City	Sta		Zip	
			•				
1-866-30	1-7725						
	y Phone Number						
\$213,629	9.00	\$62,8	91.00				
Water Ann	ual Revenue Increase	e Water	Pass-Throug	h Annual Rever	ue Increase Se	wer Annual Reve	nue Increase
2/3/2023				11/28/2011			
Date Curre	ent Rate Change Noti	ce Delivere	d		Date of L	ast Rate Change	

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<u>http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf</u>) or mail the original to:

Filing Clerk Public Utility Commission of Texas 1701 North Congress Avenue P.O. Box 13326 Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

 \Box I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

□ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: _____

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RATE CHANGE – WATER Page 93 of 248

CIIRRE	ENT RAT	FFC						PROI	POSE	D RAT	FS					
							11	10-10 (3-1378) 1974A								
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Tier 5		to		gals.	\$		gals.	Tier 5		to			gals.	\$		gals.
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									-	0 or 10						
Returne	ed Check	Cha	arge	\$ 2	0.0)		Return	ned Cl	heck Cha	arge	\$	25.0	00		
	Deposit			\$ 5	0.00)			Dep	osit		\$	50.0	0		
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Me	eter Test	Fee		\$ 2	5.00) _		М	eter T	Fest Fee		\$	25.0)0		
								(Max	kimun	n - \$25.0)0)					

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.



Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at support@cswrtexasuoc.com

Respectfully,

NOTICE OF PROPOSED RATE CHANGE PURSUANT TO TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least ____835_ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed) (Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

<u>water</u>							
Existing	5,000 gallons: \$	36.97	/mo	Proposed	5,000 gallon	is: \$ <u>81.68</u>	/mo
Existing	10,000 gallons: \$	46.97	/mo	Proposed	10,000 gallor	ns: \$ 109.33	/mo
Water –]	<u>Pass Through Ch</u>	arges					
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallon	is: \$	/mo
Existing	10,000 gallons: \$		/mo	Proposed	10,000 gallor	ns: \$	/mo
			_				
<u>Sewer</u>							
Existing	5,000 gallons: \$		/mo	Proposed	5,000 gallon	is: \$	/mo
			_				
Arrowhe	ad Water System,	Hickory Hi	ill Water	. Shady Oaks	Water Compa	anv	
					by Rate Change		
1630 De	s Peres Road Suite	e 140 Des	s Peres	Missouri	6	53131	
	Company Address		City	Sta	ite	Zi	р
1-866-30	1-7725						
Compan	y Phone Number						
\$195,091	.00						
Water Ani	ual Revenue Increase	e Water Pa	ass-Throug	h Annual Reven	ue Increase	Sewer Annual R	evenue Increase
2/3/2023				10/25/2009			
Date Curre	ent Rate Change Noti	ce Delivered			Date c	of Last Rate Chan	ige

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

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CUSTOMER INFORMATION (please provide all of the requested information)

First Name:	Last Name:
Phone Number:	Fax Number:
Email Address:	
Address, City, State:	
Location where service is received:	

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

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Signature of Ratepayer:

Date: _____

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Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

at

NOTICE OF PROPOSED RAT	E CHANGE – WATER Page 97 01 2
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CURRENT RATES				PRO	POSED RAT	ES					
	Monthly Charge include	les 1(000	gallons		m Monthly Charg	60.0013	λ ε ()		σ	allons
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RESIDENTIAL				RESIDENTIAL							
5/8" \$ 28.97					5/8"		\$	54,0)3		
3/4" \$		28.97		3/4"			\$				
1"		\$	72.42		1"			\$	\$ 90.23		
	1 1/2"	\$	144.85			1 1/2"		\$	179	.92	
2" \$			231,76		2"			\$	\$ 287.98		
	3"	\$	434.55			3"			540		
Other:	4"	\$	660.51		Other:	4", 6" &	& 8"	\$			300.62;
										31.42	2
				Respectively GALLONAGE CHARGE:							
	GALLONAG	E CHAI		-		DNAGE	CHAI	_			
TIER	VOLUME		CHARG 1000 gals.	E per	TIER	VOLUME				HARG 00 gals.	E per
				/1000						8	/1000
Tier 1	1000 to All	gals.	\$ 2.00	gals.	Tier 1	0 to	All	gals.	\$	5.53	gals.
Tier 2	to	gals.	\$	/1000 gals.	Tier 2	to		gals.	\$		/1000 gals.
1101 2	10	gais.	φ	gais. /1000	1101 2	10		gais.	•		/1000
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MISCELLANEOUS FEES				MISCELLAN Tan Eco			S Actual Cost				
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\$ 25.00						25.	00				
Customer's Request \$ 35.00			Customer's Request			25.0					
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Late Charge \$ 5.00		Late Charge (Indicate		ate \$	10	perce	ent				
					eithe	r \$5.00 or 10°	%)		•		
Returned Check Charge \$ 20.00		Returned Check Charge		arge \$	25.	00					
Deposit \$ 50.00			Deposit		\$	50.	00				
						ximum \$50.00					
M	eter Test Fee	\$ 2:	5.00			eter Test Fee	\$	25.	00		
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Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.