



Filing Receipt

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RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Greg & Kristy Last Name: Bullard

Phone Number: 817-240-5579 Fax Number: _____

Email Address: bullinkristy@gmail.com

Address, City, State: 102 Clearview Court, Fort Worth, TX 76126

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

This is a 178 - 187% rate hike for water we can't even drink → see pg 2

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

[Signature]

Date: 2-7-2023

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at

512-936-7136

A rate hike of this high of a percentage is absurd and should not even be lawful. The rate also increases our water rate to being higher than surrounding areas that have city water. Our water comes from a community well that ever since this company has taken over we have had nothing but problems. There are several reports filed on how bad our water got and still gets and when the company came out on 2 separate incidences to repair the water issue the majority of our neighborhood that did laundry had bleached out clothing and whatever else was washed. Kids had burning eyes when taking showers and became ill at school the following day. At this very moment our water has a strong Sulphur smell that is almost unbearable to brush teeth or shower with. The water comes out grey and sometimes fizzes in cups. Therefore, the majority of our community that does not have a water treatment system installed in their home has to purchase outside drinking water and live with the horrible smell throughout our house. Whatever the company is trying to get reimbursed for on repairs they should reconsider the repairs because our problem has not been resolved and has been worse than ever. I consider this high of a rate increase as inhumane and strongly protest.

Sincerely,

Greg and Kristy Bullard

817-240-5579