



Control Number: 54565



Item Number: 1969

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

RECEIVED

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/index.cfm?fuseaction=filings/E-Filing>) or mail the original to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Janice Last Name: Davis
Phone Number: 210-379-8164 Fax Number: -
Email Address: drjandavis@gmail.com
Address, City, State: 11703 Huebner Rd Ste 106-505, San Antonio TX 78230
Location where service is received: 5866 N HWY 35, Unit 121, Rockport TX 78382
(if different from the mailing address) "Sea Sun"

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

I strongly protest proposed action. See attached letter.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Janice Davis

Date: March 6, 2023

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136

1969

To: Public Utility Commission of Texas

From: Janice Davis

Subject: PUC Docket No. 54565

Date: March 6, 2023

I write to **protest** the exorbitant rate hikes proposed by CSWR-Texas.

First, let me point out that the property where CSWR provides service to us is a secondary home, a family home owned for two generations. We spend, at most, 10-15 days there in any month. Some months we are never there, and the water is shut off entirely outside the house. Nevertheless, we are currently charged more than \$80 each month, even for the months when we use no water nor sewage. The proposal would increase the minimum monthly charge to \$120.68 / month (\$54.03 for water + \$66.65 for sewer) – even for the months when we use no water!

For comparison, our average monthly bill for water and sewer at our primary home in San Antonio – where we live full time, do multiple loads of laundry each week, and regularly water the lawn – averaged \$67.31 / month in 2022. So CSWR is proposing a base rate – even if we never open a tap – that is nearly twice what we pay for full water and sewage service at the home where we live full time!

Of course, CSWR does not stop with the dramatic increase in the minimum monthly charges. They also propose an increase in the water gallonage charge, replacing the current rate of \$1.80 / 1000 gallons with a proposed rate of **\$5.53** / 1000 gallons. In other words, they propose an increase that more than triples the cost per 1000 gallons. (For comparison the rate we are charged by the San Antonio Water System [SAWS] is **\$0.907** per 1000 gallons. The CSWR proposed rate is more than 5 times the amount charged by SAWS. Are they going to provide us with water that is of five times better quality?)

In short, I see no justification for rate increases such as CSWR proposes. The proposed rate increase is unethical and unfair to consumers. **I strongly protest this proposed increase.**



Janice Davis

Property Location: 5866 HWY 35 N Unit 121, Rockport, TX 78382

Mailing Address: 11703 Huebner Rd, Ste 106-505, San Antonio, TX 78230