



Control Number: 54565



Item Number: 1949

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: RICHARD Last Name: WILLBORN
Phone Number: 210 867 7503 Fax Number: 210 695 9831
Email Address: RWILLBORN @ AOL.COM
Address, City, State: 10 LEGACY PARK, SAN ANTONIO, TEXAS 78257
Location where service is received: SAME
(if different from the mailing address)

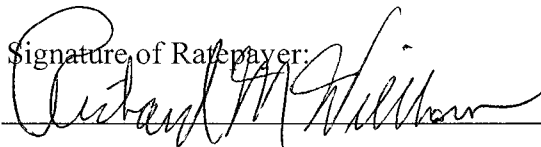
Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

SEE ATTACHED

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:  Date: 2/14/23

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at
512-936-7136

1949

PUC Docket #54565

Notice of Proposed Rate Change

Pursuant To Texas Water Code 13.1871 and 13.18715

Response: The sewer providers are charging a rate of \$21.56 per the first 5000 gallons of usage and then an increase for all usage afterwards is what is presently in place. Wanting to increase 300% to 66.65 per the first 5000 gallons is an outrage.

My concern is not only that of a tremendous increase but also the fact that most residences in my area have Irrigation Systems installed. Each residence has roughly an average of 1300 gallons of water per cycle and residences with larger yards are using many more gallons than that just watering once a week. In effect, the usage for a month would be 5200 gallons at a minimum that never enters the sewer yet, the homeowners are being charged for usage?? How can homeowners be charged for a service that is not being used.

I shut my Irrigation System down for the Winter months and my usage was still 3740 gallons this past January. My average for 2022 alone with the Irrigation System was 25,000 gallons. Paying for sewer usage for over 20,000 gallons monthly when it is not being used is not only ludicrous, but in my opinion—robbery!

A solution that is fair and acceptable to us would be the provision of an irrigation meter separate from the domestic meter at your expense. What you are currently proposing to us to be kind--is excessive.

The gallon usage figures that were aforementioned in this letter were on a Phase 2 Watering Schedule. Irrigation usage is much higher during a normal Watering Schedule with no restrictions.

Thank You,

Richard Willborn