



Control Number: 54565



Item Number: 1909

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

RECEIVED

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically by 4:30 PM on the day before the proposed rate change becomes effective using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Cecilia LaFrenz Last Name: _____

Phone Number: 469-732-4349 Fax Number: _____

Email Address: Cecilia@lafrenz

Address, City, State: PO Box 70 Kerens Tx 75144

Location where service is received: 963 Blue Heron Way Kerens Tx 75144
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

See enclosed page

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Cecilia LaFrenz Date: 3-2-23

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at

512-936-7136

1909

We have had a RV in Pelican Isle RV Resort for several years. This resort has been here for years with no problems with water. Since CSWR has taken over we have had nothing but problems. We have had no water several different times and sometimes for a few days. I know this has nothing to do with rates but wanted you to know how things have happened. This company has developed another RV park next to us and are now using our water and sewer facilities. Since they added this new park there have been nothing but problems because our facilities were not put in to handle this kind of use. They are having to make improvements to handle the new RV park and in turn making us help pay for it. They say there is so much growth the rates need to go up to pay to get water for everyone. Pelican Isle has no way to grow. It was developed long ago and only has so many lots. I know costs have went up and we should expect some increase to cover that but doubling our water bill is a little excessive.