



Control Number: 54565



Item Number: 1903

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Ave  
P.O. Box 13326  
Austin, Texas 78711-3326

RECEIVED

2023 MAR -8 AM 10:44

PUBLIC UTILITY COMMISSION  
FILING CLERK

Ref Proposed Water "Increase" Rates,

I received the following letter from CSWR-Texas Management company last week with reference to a proposed water increase rate. The letter states that I was sent a notice on February 3<sup>rd</sup> but had not seen anything about this until last week.

My property with this water service in a private hangar at a private airport with a single bathroom, no shower, one sink in the bathroom and one sink in the shop. My estimated water usage is less than 1000 gallons per month and I am currently paying \$81.86 for this service. I do not have a water meter with this service. This rate is already excessive as compared to my home which last month used 3,000 gallons for \$20.21 and CSWR is requesting an increase per their letter.

We are currently being charged a very excessive rate which apparently you had approved at some point. Any increase to this would be most unsatisfactory. If anything the rate should be reduced to a realistic and fair amount.

Thank you.



Stan Price  
3005 Creekview Dr.  
Grapevine, Texas 76051  
817-3713450

1903

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer ([http://www.puc.texas.gov/industry\\_filings/L-FilingInstructions.pdf](http://www.puc.texas.gov/industry_filings/L-FilingInstructions.pdf)) or mail the original to:

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Stan Last Name: Price

Phone Number: 817 371 3450 Fax Number: —

Email Address: Stanprice.texas@1@verizon.net

Address, City, State: 3005 Creekview Dr. Grapevine TX 76051

Location where service is received: 1006 Douglas Dr. Roanoke TX  
(if different from the mailing address) Northwest Regional Airport

Please select the applicable :

☒ I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

See Attached Letter + Documents

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Stan Price Date: March 6 2023

Si desea informacion en Espanol, puede llamar al  
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline  
at  
512-936-7136

February 3, 2023

Dear Customer,

On February 3, 2023, we sent notice to you that CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") had filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers. Because certain of our customers have multiple addresses on file, we are providing a copy of the notice to you at the alternate address that we have on file for you, which is the same notice you should have received previously. If you have already submitted a ratepayer protest or requested to intervene, you do not need to do so again.

Since 2019, the Company has invested over \$24 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at [support@cswr-texasuoc.com](mailto:support@cswr-texasuoc.com)

Respectfully,  
CSWR-Texas Management

**PUC DOCKET NO. 54565**

**NOTICE OF PROPOSED RATE CHANGE  
PURSUANT TO  
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company

Company Name

13290 (Water) & 21120 (Sewer)

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at [interchange.puc.texas.gov](http://interchange.puc.texas.gov). You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

**EFFECTIVE DATE OF PROPOSED INCREASE:** 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

**Reason(s) for Proposed Rate Change:**

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

**BILLING COMPARISON**

**Water**

Existing	5,000 gallons: \$	<u>81.86</u>	/mo	Proposed	5,000 gallons: \$	<u>81.68</u>	/mo
Existing	10,000 gallons: \$	<u>81.86</u>	/mo	Proposed	10,000 gallons: \$	<u>109.33</u>	/mo

**Water – Pass Through Charges**

Existing	5,000 gallons: \$	<u>          </u>	/mo	Proposed	5,000 gallons: \$	<u>          </u>	/mo
Existing	10,000 gallons: \$	<u>          </u>	/mo	Proposed	10,000 gallons: \$	<u>          </u>	/mo

**Sewer**

Existing	5,000 gallons: \$	<u>          </u>	/mo	Proposed	5,000 gallons: \$	<u>          </u>	/mo
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Aero Valley Water Service

Subdivision(s) or System(s) Affected by Rate Change

1630 Des Peres Road Suite 140   Des Peres   Missouri   63131

Company Address

City

State

Zip

1-866-301-7725

Company Phone Number

\$2,054.00

Water Annual Revenue Increase

Water Pass-Through Annual Revenue Increase

Sewer Annual Revenue Increase

2/3/2023

10/1/2016

Date Current Rate Change Notice Delivered

Date of Last Rate Change

# NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes			gallons	Minimum Monthly Charge includes			0 gallons
Meter Size: RESIDENTIAL				Meter Size: RESIDENTIAL			
5/8"			\$ 81.86	5/8"			\$ 54.03
3/4"			\$ 81.86	3/4"			\$ 54.03
1"			\$	1"			\$ 90.23
1 1/2"			\$	1 1/2"			\$ 179.92
2"			\$	2"			\$ 287.98
3"			\$	3"			\$ 540.30
Other:			\$	Other: 4", 6" & 8"			\$ 900.68; 1,800.62; 2,881.42 Respectively
				Unmetered:			Unmetered: \$87.21
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME	CHARGE per 1000 gals.		TIER	VOLUME	CHARGE per 1000 gals.	
Tier 1	to All gals.	\$	/1000 gals.	Tier 1	0 to All gals.	\$ 5.53	/1000 gals.
Tier 2	to gals.	\$	/1000 gals.	Tier 2	to gals.	\$	/1000 gals.
Tier 3	to gals.	\$	/1000 gals.	Tier 3	to gals.	\$	/1000 gals.
Tier 4	to gals.	\$	/1000 gals.	Tier 4	to gals.	\$	/1000 gals.
Tier 5	to gals.	\$	/1000 gals.	Tier 5	to gals.	\$	/1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$	250.00	Tap Fee		\$	Actual Cost
Reconnect Fee: Non-payment		\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00
Customer's Request		\$	25.00	Customer's Request		\$	25.00
Transfer Fee		\$		Transfer Fee		\$	10.00
Late Charge		\$		Late Charge (Indicate either \$5.00 or 10%)		\$	10 percent
Returned Check Charge		\$	10.00	Returned Check Charge		\$	25.00
Deposit		\$	50.00	Deposit (Maximum \$50.00)		\$	50.00
Meter Test Fee		\$		Meter Test Fee (Maximum - \$25.00)		\$	25.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.  
Additional fees and meter sizes may be shown on a separate page.

**If applicable, list any bill payment assistance programs to low income ratepayers.**

N/A



CSWR-TEXAS  
Utility Operating Company

CSWR- Texas UOC LLC  
P.O. Box 674535  
Dallas, TX 75267-4535  
Phone: 1-866-301-7725

TEMP - RETURN SERVICE REQUESTED

ACCOUNT NUMBER	386205-0
CID:	22344
BILLING DATE	02/07/2023
AMOUNT DUE	82.68
DUE DATE	2/28/23
AFTER DUE DATE PAY	82.68

CW20207A  
4000000018 18/1



PRICE, STAN  
3005 CREEKVIEW DRIVE  
GRAPEVINE TX 76051-4253

MAKE CHECK  
PAYABLE TO:

CSWR-Texas UOC LLC

Not Responsible for Mail Delivery

1-866-301-7725

CUSTOMER ACCOUNT INFORMATION RETAIN FOR YOUR RECORDS

CUSTOMER NAME		SERVICE ADDRESS		ACCOUNT NUMBER	
Price, Stan		1006 Douglas Drive		386205-0	

METER NUMBER	SERVICE PERIOD		METER READINGS		USAGE	METER READING DATES		TYPE OF READINGS
	FROM	TO	PRIOR	PRESENT		PRIOR	PRESENT	

1/1

1/31

Excessive Rate

\$82.68  
For Less Than 1000 gal

Previous Balance	82.68
Payments	-82.68
Adjustments	0.00
Prior Balance	0.00
Water Service	81.86
TCEQ Regulatory Fee	0.82
Current Charges	82.68
Pay This Amount	82.68

This is my current Bill

- Personal Hangar

1 Bathroom - No Shower

1 Bathroom Sink

1 Shop Sink

No Meter -

Est. \$ Less Than 1000 gal/mo



**CITY OF GRAPEVINE**  
200 S. Main Street  
Grapevine, Texas 76051

**Pay by Phone:**  
1-855-394-0863

**BILLING DATE**

**02/28/2023**

**PIN**

**01160401**

**CURRENT AMOUNT DUE BY**

**03/20/2023**

**SERVICE DATES**

**01/16/23 - 02/15/23**

**ACCOUNT NUMBER**

**082-0002120-002**

**TOTAL DUE**

**57.48**

**PREVIOUS READ**

**2018**

**CURRENT READ**

**2021**

**Total**

**WATER USAGE**

**3,000**

**3,000 gallons**

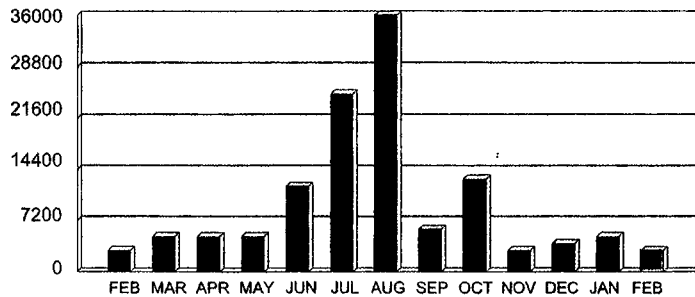
**BILLING ADDRESS**

**STAN PRICE  
3005 CREEKVIEW DR  
GRAPEVINE TX 76051-4253**

**FOR SERVICE AT**

**3005 CREEKVIEW DRIVE**

**USAGE HISTORY IN GALLONS**



**SERVICES**

**CHARGES**

Water	20.21
Sewer	14.96
Refuse	16.91
Tax	1.40
Storm Drainage	4.00

**CURRENT MONTH DUE** 57.48

**PREVIOUS BALANCE** 0.00

**TOTAL DUE** 57.48

Accounts paid after due date are subject to late charges and service disconnection.

**KEEP THIS PORTION FOR YOUR RECORDS**

**SPECIAL MESSAGE**

**FAILURE TO RECEIVE BILL DOES NOT EXEMPT CUSTOMER FROM RESPONSIBILITY TO MAKE PAYMENT**

**See reverse for additional information**

**- PLEASE FOLD ON PERFORATION BEFORE TEARING -**

*This is to compare my Home Rates of 3000 gal \$20.21 - VS. TO The CSWR Rate less than 1000 gal \$82.68*