



Control Number: 54565



Item Number: 1902

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE RECEIVED

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to: 2023 MAR 28 AM 10:43
PUBLIC UTILITY COMMISSION
FILING CLERK

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Heather Last Name: Baughman

Phone Number: 760-808-5914 Fax Number: _____

Email Address: heatherb.rvt@gmail.com

Address, City, State: 8790 McDaniel Rd. Fort Worth, TX 76126

Location where service is received: 8800 McDaniel Rd. Fort Worth, TX 76126
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: 02/27/2023

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136

1902

February 27, 2023

My family and I wish to PROTEST this rate increase. We have lived at this address for 7 months. In that time, we have encountered a foul, sulfur smell permeating our house every 4-6 weeks. I have called for CSWR to flush the lines every time but during the time it takes for them to send someone out and flush the line, my family and I are unable to shower, cook, drink or brush our teeth with the water. We have spent \$4000 to install a whole house water filter and hundreds of dollars on water testing. The water we pay for to be provided by CSWR is still foul and laden with above acceptable levels of Lead, Boron, Copper, Lithium and Flouride that is getting through the filter.

The water is affecting our health, including the health of our pets. We have to have water delivered to cook with and drink. By no means are we okay with raising the rate of our water when the water provided is not healthy. I have included a copy of the water test results that I submitted after collecting on a day that the water was only slightly odorous (3/10) after it had gone through our whole house water filter.

Heather Baughman
8790 McDaniel Rd (8800 McDaniel Rd.)
Fort Worth, TX 796126
760*808*5914



UFBVBJ

CLIENT INFORMATION

Client: Heather Baughman
Requested On: Oct 17, 2022
Phone:
Email: heatherb.rvt@gmail.com

ResinTech Inc. Camden - Federal
Federal Street, Camden, New Jersey
DO NOT CALL FACILITY DIRECTLY
For lab questions contact hello@gosimplelab.com

TESTING PERFORMED

Testing Requested: Essential Well Water Test
Matrix: Drinking Water
Testing / Report ID: UFBVBJ

SAMPLE INFORMATION

Collection Date: Dec 12, 2022
Collected By: Heather Baughman
Received Date: Dec 14, 2022
Reported On: Dec 22, 2022
Sample Location: Bathtub
Sample Address: 8790 McDaniel Road, Fort Worth, TX
76126, United States

TESTING NOTES

There were no problems with analytical events associated with this report unless noted. Quality control data is within laboratory defined or method specified acceptance limits except where noted. If you have any questions regarding these test results, please contact hello@gosimplelab.com

SUMMARY ANALYSIS

ANALYTE	UNIT	RESULT	METHOD	EVALUATION
pH	pH	8.38	EPA 150.1	OK
Total Dissolved Solids	mg/L	1260	SM 2510B	
Turbidity	NTU	4.16	SM 2130 B	
Conductivity	umhos/cm	1360	SM 2510B	
Hardness (Ca,Mg)	mg/L	21.72	2340 B	
Hardness (Total)	mg/L	23.21	2340 C	
Grains per gallon	Grains	1.37	Conversion	
Alkalinity (as CaCO3)	mg/L	477	SM 2320 B	
Langelier Saturation Index		0.53		
Sodium Adsorption Ratio		273.13	Equation	

TEST RESULTS

ANALYTE	UNIT	RESULT	MDL	METHOD	EVALUATION
Aluminum	mg/L	0.011	0.003	EPA 200.8	< SLR
Antimony	mg/L	0.0003	0.0001	EPA 200.8	< SLR
Arsenic	mg/L	NOT DETECTED	0.0005	EPA 200.8	

Barium	mg/L	0.008	0.0003	EPA 200.8	< SLR
Beryllium	mg/L	NOT DETECTED	0.0003	EPA 200.8	
Boron	mg/L	0.504	0.001	EPA 200.8	> SLR (0.5)
Cadmium	mg/L	NOT DETECTED	0.0005	EPA 200.8	
Calcium	mg/L	7.58	0.25	EPA 200.8	
Chloride	mg/L	80.4	0.05	EPA 300.0	
Chromium (Total)	mg/L	NOT DETECTED	0.001	EPA 200.8	
Cobalt	mg/L	NOT DETECTED	0.0005	EPA 200.8	
Copper	mg/L	0.376	0.0005	EPA 200.8	> SLR (0.3)
E. coli	P/A	NOT DETECTED		SM 9223B	
Fluoride	mg/L	1.15	0.05	EPA 300.0	> SLR (0.8)
Iron	mg/L	0.041	0.005	EPA 200.8	< SLR
Lead	mg/L	0.005	0.0005	EPA 200.8	> SLR (0)
Lithium	mg/L	0.042	0.0001	EPA 200.8	> SLR (0.01)
Magnesium	mg/L	0.678	0.025	EPA 200.8	
Manganese	mg/L	0.002	0.001	EPA 200.8	< SLR
Mercury	mg/L	NOT DETECTED	5.0E-5	EPA 200.8	
Molybdenum	mg/L	0.0001	0.0001	EPA 200.8	< SLR
Nickel	mg/L	NOT DETECTED	0.0005	EPA 200.8	
Nitrate (as N)	mg/L	0.149	0.05	EPA 300.0	< SLR
Nitrite (as N)	mg/L	NOT DETECTED	0.05	EPA 300.0	
Phosphorus	mg/L	0.048	0.0005	EPA 200.8	
Potassium	mg/L	2.53	0.3	EPA 200.8	
Selenium	mg/L	NOT DETECTED	0.0005	EPA 200.8	
Silica	mg/L	17.7	0.268	EPA 200.8	
Silver	mg/L	NOT DETECTED	0.0005	EPA 200.8	
Sodium	mg/L	555	5	EPA 200.8	
Strontium	mg/L	0.048	0.0005	EPA 200.8	< SLR
Sulfate	mg/L	86.5	0.05	EPA 300.0	< SLR
Thallium	mg/L	NOT DETECTED	0.0005	EPA 200.8	
Tin	mg/L	NOT DETECTED	0.0001	EPA 200.8	
Titanium	mg/L	0.001	0.0001	EPA 200.8	
Total Coliform	P/A	NOT DETECTED		SM 9223B	
Uranium	mg/L	NOT DETECTED	0.001	EPA 200.8	
Vanadium	mg/L	0.0005	0.0005	EPA 200.8	< SLR
Zinc	mg/L	0.471	0.001	EPA 200.8	< SLR

How To Read Your SimpleLab PDF Report

Your results are being evaluated with the SimpleLab Recommendation.

This is a health protective, non-enforceable drinking water benchmark. SLR is based on the most protective human health benchmark used among public health agencies for a contaminant. Drinking water at or near the SLR over the course of your lifetime is thought to be safe.

MDL: Method Detection Limit. MDL is the lowest concentration of an analyte which testing instrumentation and the analysis team is configured to measure.