



Control Number: 54565



Item Number: 1822

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

RECEIVED

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: RAFAEL Last Name: VAZQUEZ

Phone Number: 210 698-7795 Fax Number: _____

Email Address: RVAZQUEZ20@SATX.ER.COM

Address, City, State: 78 ETON GREEN CIR SAN ANTONIO TX 78257

Location where service is received: SAME
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

PLEASE SEE ATTACH

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Rafael Vazquez Date: 2-28-2023

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136

1822



CSWR-TEXAS
Utility Operating Company

CSWR- Texas UOC LLC
P.O. Box 674535
Dallas, TX 75267-4535
Phone: 1-866-301-7725

TEMP - RETURN SERVICE REQUESTED

ACCOUNT NUMBER	479032-0
CID:	73085
BILLING DATE	09/09/2022
AMOUNT DUE	106.62
DUE DATE	9/30/22
AFTER DUE DATE PAY	111.62

CW20902G 2557 1 AV 0.455
7000002596 00.0009.0251 2557/1

MAKE CHECK
PAYABLE TO: **CSWR-Texas UOC LLC**



RAFAEL VASQUEZ
78 ETON GREEN CIR
SAN ANTONIO TX 78257-1642

Not Responsible for Mail Delivery

1-866-301-7725

CUSTOMER ACCOUNT INFORMATION RETAIN FOR YOUR RECORDS

CUSTOMER NAME			SERVICE ADDRESS			ACCOUNT NUMBER		
RAFAEL VASQUEZ			78 ETON GREEN CIR			479032-0		

METER NUMBER	SERVICE PERIOD		METER READINGS		USAGE	METER READING DATES		TYPE OF READINGS
	FROM	TO	PRIOR	PRESENT		PRIOR	PRESENT	
Virtual78 ETON GREEN CIR	8/1	8/31	0	38901	38901	08/13/2022		Actual

Meter 1: Virtual78
Sewer Service Base 11.93
37401 gal @ 2.74800000 102.7
8

Previous Balance 0.00
Payments -9.24
Adjustments 0.00
Prior Balance -9.24

Sewer Service 114.71
TCEQ Regulatory Fee 1.15

Current Charges 115.86
Pay This Amount 106.62

pd ck 3348
9-19-22



CSWR-TEXAS
Utility Operating Company

CSWR- Texas UOC LLC
P.O. Box 674535
Dallas, TX 75267-4535
Phone: 1-866-301-7725

TEMP - RETURN SERVICE REQUESTED

ACCOUNT NUMBER	479032-0
CID:	73085
BILLING DATE	02/07/2023
AMOUNT DUE	42.07
DUE DATE	2/28/23
AFTER DUE DATE PAY	46.28

CW20206B 598 1 AV 0.471
7000000606 00.0004.0099 598/1



RAFAEL VASQUEZ
78 ETON GREEN CIR
SAN ANTONIO TX 78257-1642

MAKE CHECK
PAYABLE TO: CSWR-Texas UOC LLC

Not Responsible for Mail Delivery

1-866-301-7725

CUSTOMER ACCOUNT INFORMATION RETAIN FOR YOUR RECORDS

CUSTOMER NAME			SERVICE ADDRESS			ACCOUNT NUMBER		
RAFAEL VASQUEZ			78 ETON GREEN CIR			479032-0		

METER NUMBER	SERVICE PERIOD		METER READINGS		USAGE	METER READING DATES		TYPE OF READINGS
	FROM	TO	PRIOR	PRESENT		PRIOR	PRESENT	
Virtual78 ETON GREEN CIR	1/1	1/31	49868	62335	12467	12/27/2022	02/01/2023	Actual

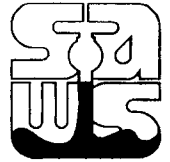
Meter 1: Virtual78
Sewer Service Base 11.93
10967 gal @ 2.74800000 30.14

Previous Balance	42.07
Payments	-42.07
Adjustments	0.00
Prior Balance	0.00
Sewer Service	42.07
Current Charges	42.07
Pay This Amount	42.07



San Antonio Water System

P.O. Box 2990
San Antonio, Texas 78299-2990
(210) 704-SAWS (7297)



CURRENT BILL SUMMARY

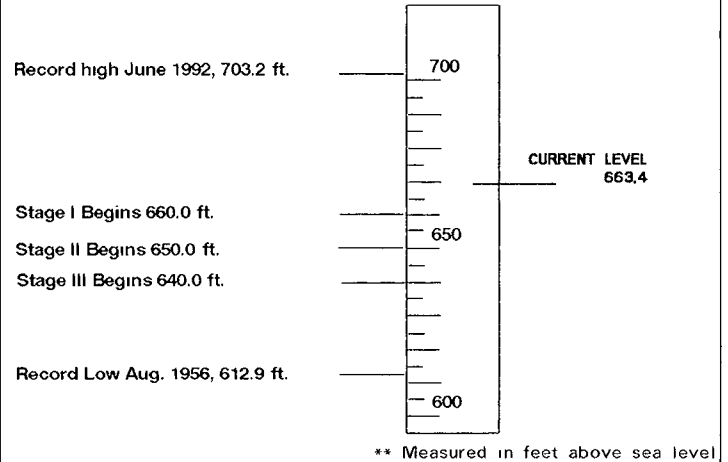
RAFAEL VASQUEZ
00078 ETON GREEN CIR
ACCOUNT # 000132065-0132066-0001
CYCLE 06 ROUTE 1579

DOMESTIC WATER SERVICE CHARGE	52.48
WATER SUPPLY FEE	58.38
EDWARDS AQUIFER AUTHORITY FEE	4.91
STORMWATER FEE	10.45
SEWER SERVICE CHARGE	20.14
STATE-IMPOSED TCEQ FEE	0.41
TOTAL CURRENT CHARGES	146.77

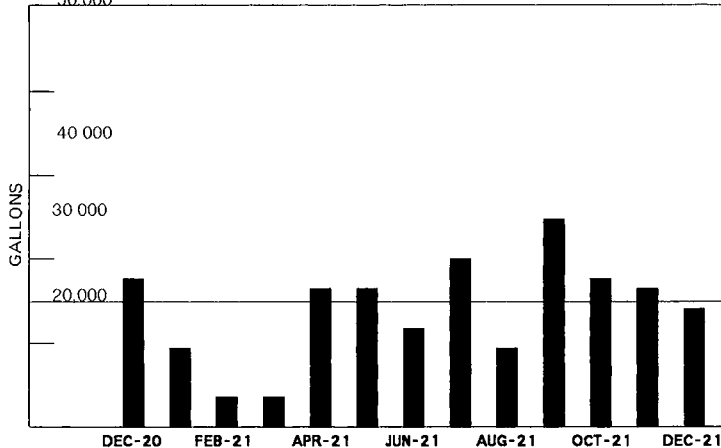
AMOUNT DUE NOW	146.77
LATE FEE AFTER JAN 07 2022	0.00
TOTAL WITH LATE FEE	146.77

(Detailed bill calculation on back)

EDWARDS AQUIFER WATER LEVEL



YOUR WATER USE IN GALLONS



YOUR WATER USE WAS
14,214 GALLONS.

YOUR NEIGHBORHOOD
AVERAGE WATER USE
WAS 17,706
GALLONS.

SAWS RESIDENTIAL
AVERAGE WATER USE
WAS 7,923
GALLONS.

(SEE CURRENT BILL
CALCULATION ON
REVERSE SIDE)

PERSONALIZED MESSAGE

Your current month usage is less than
the same time last year.

Your winter average is 4,489
gallons. This average, based on your
usage between November 15 and March 15,
generally represents indoor water use.
Water use in excess of this average may
be attributed to outdoor application.
This month your water use is 9,725
gallons above your winter average.

DETACH HERE

FOR INFORMATION ONLY. DO NOT PAY.
FOR INFORMATION ONLY. DO NOT PAY.

DETACH HERE

17738



Check here for mail address change.
Make changes on the reverse side.

Project Agua keeps water flowing to your
neighbors in need.
Project Agua Donations: _____

ACCT# 000132065-0132066-0001



AMOUNT DUE WILL.....
BE ELECTRONICALLY
WITHDRAWN FROM YOUR
FINANCIAL INSTITUTION
ON JAN 07 2022

\$146.77

DO NOT PAY



RAFAEL VASQUEZ
78 ETON GREEN CIR
SAN ANTONIO TX 78257-1642

SAN ANTONIO WATER SYSTEM
PO BOX 650989
DALLAS TX 75265-0989

6509890001320650132066000100014677000146771

March 2, 2023

To: Public Utility Commission of Texas

1701 North Congress Avenue

Austin TX, 78711

From: Rafael Vazquez

78 Eton Green Circle

San Antonio TX 78257

I would like to bring to your attention, that CSWR, in my case, has increased my rate about 100% since they took over the utility. My bill went from \$20.14 with SAWS billing to \$42.07 per month with CSWR. I am enclosing copies of the bills from SAWS and CSWR for your review. If needed, I can provide the commission with more copies of payments. I tried to contact CSWR, but never heard back on my rate increase.

In August, my bill jumped to \$106.62, at which time I tried to contact CSWR. Since I never heard back from them, I was forced to pay the bill on time to avoid a late payment. They did credit my account the next two months.

I strongly believe that CSWR should not be granted a rate increase since they have failed to provide quality service to their customers in the short time they have been in service.

Thank you very much for having the opportunity to protest this rate increase.

Sincerely

A handwritten signature in black ink, appearing to read 'Rafael Vazquez', with a stylized flourish at the end.

Rafael Vazquez