



Control Number: 54565



Item Number: 1788

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

RECEIVED
PUBLIC UTILITY COMMISSION
FILING CLERK

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Brent & Jennifer Last Name: Brown

Phone Number: 254-722-1481 Fax Number: _____

Email Address: jennbrown@gmail.com

Address, City, State: 4667 Mackey Ranch Rd. Eddy, TX 76524

Location where service is received: Pelican Isle BLK 2 Lot 14
(if different from the mailing address) Kerens, TX 75144

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

* please see attached details

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Brent Brown Jennifer Brown Date: 3-2-2023

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at
512-936-7136

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No previous correspondence was provided by CSWR – Texas Management, as referenced in the letter received on February 28th, 2023. The date in the heading of the letter is February 3rd and states “we are providing a copy of the notice to you at the alternate address that we have on file for you, which is the same notice you should have received previously”. This was received at our home address, which is the same as our billing address. Our water/sewer bills are received at this address; therefore, this notice should have been sent in a timely manner to the same location without error.

The proposed rate changes for the minimum monthly charge are greater than a **115 percent increase** for water. The proposed rate changes for the minimum monthly charge are greater than **120 percent increase** for sewer. Both are essential utilities. Customers’ lives should not be negatively affected and financially impacted by such an extensive proposed increase in rates. Please help with this issue and protect this small Texas community from overt (out of state) price gouging. Thank you!