



Control Number: 54565



Item Number: 1641

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

2023 MAR 13 APR 11 10
PUBLIC UTILITY COMMISSION
FILING CLERK

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Thomas + Sandra Last Name: Douglas

Phone Number: 214-803-1199 Fax Number: _____

Email Address: Sandy douglas 2243@icloud.com

Address, City, State: 953 Blue Heron Way #26, Kerens, TX 75151

Location where service is received: same
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☐ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☒ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Thomas Douglas
Sandra Douglas

Date: March 1, 2023

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136

1647

PUC DOCKET NO. 54565

NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715

CSWR-Texas Utility Operating Company

13290 (Water) & 21120 (Sewer)

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

EFFECTIVE DATE OF PROPOSED INCREASE: 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest)

Reason(s) for Proposed Rate Change:

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

BILLING COMPARISON

Water

Existing	5,000 gallons: \$ <u>43.00</u> /mo	Proposed	5,000 gallons: \$ <u>81.68</u> ^X /mo
Existing	10,000 gallons: \$ <u>73.00</u> /mo	Proposed	10,000 gallons: \$ <u>109.33</u> /mo

Water – Pass Through Charges

Existing	5,000 gallons: \$ <u> </u> /mo	Proposed	5,000 gallons: \$ <u> </u> /mo
Existing	10,000 gallons: \$ <u> </u> /mo	Proposed	10,000 gallons: \$ <u> </u> /mo

Sewer

Existing	5,000 gallons: \$ <u>48.00</u> /mo	Proposed	5,000 gallons: \$ <u>66.65</u> ^X /mo
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Pelican Isle Water System

Subdivision(s) or System(s) Affected by Rate Change

1630 Des Peres Road Suite 140 Des Peres Missouri 63131

Company Address

City

State

Zip

1-866-301-7725

Company Phone Number

\$57,959.00

Water Annual Revenue Increase

\$42,248.00

Water Pass-Through Annual Revenue Increase

Sewer Annual Revenue Increase

2/3/2023

Date Current Rate Change Notice Delivered

2/26/2020

Date of Last Rate Change

We don't understand why our water should double because we can't drink it it always has stuff in it?