



Control Number: 54565



Item Number: 1640

RECEIVED

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

2023 MAR -3 AM 11:10

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/1-1-line.html>) or mail the original to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Alice Last Name: McInden

Phone Number: 714.928.8367 Fax Number: _____

Email Address: alice.mclinden@att.net

Address, City, State: 177 Phoenix Dr.

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

see attached

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

[Signature]

Date: 2/28/2023

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at
512-936-7136

1640

PUC DOCKET NO. 54565

TO: PUBLIC UTILITY COMMISSION OF TEXAS

FROM: Matthew and Alice McLinden
177 Phoenix Dr.
Kerrville, TX 78028

SUBJECT: PROPOSED RATE INCREASE

I am protesting the rate increase proposed by CSWR – Texas Utility Operating Company, LLC.

We have just become customers of the CSWR, which took over an existing pump for a community of 87 homes. There have been no improvements in the systems and the community is not slated for upgrades or overhaul. After 6 months of participation with this utility company, our rates will rise over 300%. This seems excessive for the small community of pensioners.

I would request a more measured response to the debt incurred by the CSWR. I would propose freezing the rates in lieu of our new membership to reflect a more comprehensive time of service and improvement. It would seem an existing, successful operation is cost free to the CSWR financial portfolio as it stands.

We are not in favor of the rate increase.

A handwritten signature in black ink, appearing to read 'McLinden', with a long horizontal flourish extending to the right.

Matthew and Alice McLinden