



## Filing Receipt

**Received - 2023-02-27 02:44:29 PM**  
**Control Number - 54565**  
**ItemNumber - 1386**

Stephanie Norsworthy  
512-963-4032  
snwfg@sbcglobal.net  
February 27, 2023

Dear Central Records,

Regarding an "E-Filing Mistake," please void item #1335 in Control number 54565. I appoligize for the inconvenience in this matter. I misunderstood the language of the filing document. I would like to PROTEST, not intervene. I am correcting my filing submission to relfect that I wish to PROTEST.

Most respectfully,

Stephanie Norsworthy

**PUC DOCKET NO. 54565**

**RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: STEPHANIE Last Name: NORSWORTHY

Phone Number: 512-963-4032 Fax Number: NA

Email Address: SNWFG@SBCGLOBAL.NET

Address, City, State: 101 BONWOOD DR, ROUND ROCK, TX

Location where service is received: 4155 LCR 750, THORNTON, TX, 76687  
(if different from the mailing address)

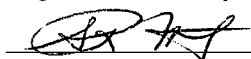
Please select the applicable :

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

**I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:



Date: 02-27-23

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline  
at  
**512-936-7136**

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Comments supporting a PROTEST to NO. 54565 rate increase

The CSWR-Texas proposed rate increase imposed on me is not proportional to my water use.

The CSWR-Texas rate increase is based on potential future improvements, not on actual improvements completed. What specific improvement have been performed at the Mexia facility that provides water to my property? There have been no upgrades to my service that would justify a water rate increase.

CSWR-Texas has not identified a particular water-related purpose for the rate increase on my property.

Respectfully,

Stephanie Norsworthy