



Control Number: 54565



Item Number: 1346

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE RECEIVED

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

2023 FEB 27 PM 12:08
PUBLIC UTILITY COMMISSION
FILING CLERK

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: PATRICIA Last Name: NELKER

Phone Number: 254-729-3720 Fax Number: —

Email Address: pnelker@yahoo.com

Address, City, State: 138 Private Road 57503 Thornton Tx. 76687

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

attached page

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Patricia Nelker Date: 2-23-23

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at

512-936-7136

1346

FEB. 23, 2023

Reference; PUC DOCKET NO. 54565

Dear Public Utility Commission of Texas

I am writing this letter as a protest to the referenced increase in the above PUC docket, #54565.

I understand that when a smaller institution is purchased by a larger one increases in billings will happen, after all we are feeding a larger animal and all are expected to contribute. However an increase of (\$31.75 per 5,000 gals to \$81.68 per 5,000 gals) is excessive and in my opinion ridiculous!

As a consumer of these services my understanding from the letter I received is that CSWR wants an increase because it wants to "rectifying issues related to all aspects of its facilities". What they have not been operating at a profit? They just now found out they have "rectifying" issues.

How many rate increases have they required before acquiring Lake Limestone? Our small community at Lake Limestone has been operating at about a 13% profit and as far as I have heard there have been no major issues that have resulted in a need for a rate increase. They need a 3.9 million operating increase to continue operations efficiently? That doesn't even mention the 1.1 million increase they want for the wastewater.

I would like to ask, what is a "non-discharging septic system"? It certainly is not the one I have in my yard which I am required to maintain, as are most of the people at this Lake.

I am not expecting that you will not give CSWR some amount of increase but I am asking you to make it reasonable. Does an increase from \$31.75 to \$81.68 seem right? That is over 100%!

Thank you for taking my concerns in to account.

Sincerely,


Patricia Nelker

Home Owner