



## Filing Receipt

**Received - 2023-02-26 10:58:59 AM**  
**Control Number - 54565**  
**ItemNumber - 1297**

**RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: MEKA Last Name: DURHAM-HONER

Phone Number: (210)478-8649 Fax Number: \_\_\_\_\_

Email Address: SRØ552@ICLOUD.COM

Address, City, State: 4 LEGENDS CT, SA, TX 78257

Location where service is received: \_\_\_\_\_  
(if different from the mailing address)

Please select the applicable :

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

\_\_\_\_\_

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

 Date: 2/25/23

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline  
at  
**512-936-7136**

### **PUC Docket No. 54565 Protest Comments**

- The proposed increase obviously exceeds the present rate of inflation. While it is certainly normal to expect periodic rate increases, this 300% increase is unreasonable and highly objectionable. For this reason alone, the Commission is requested to decline the application as submitted.
- The proposed formula (now a fixed rate vs. gallonage usage) does not promote water conservation, a key environmental concern consistently expressed by our own city leaders and the San Antonio Water System (SAWS).
- The proposed formula (now a fixed rate vs. gallonage usage) discriminates against those who require less water usage due to smaller household size, lot size, etc. and against those who do make an effort to conserve water.