



## Filing Receipt

**Received - 2023-02-23 10:37:08 AM**  
**Control Number - 54565**  
**ItemNumber - 1143**

**RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: LARRY & TERESA Last Name: BEAVERS

Phone Number: 713-725-1859 Fax Number: NONE

Email Address: Larrylebc@icloud.com

Address, City, State: 20453 FIELDTREE, HUMBLE, TX 77338

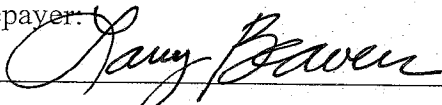
Location where service is received: 43-45 LAZY LANE, ROCKPORT, TX 78382  
(if different from the mailing address) (HOUSE 2 of 2)

Please select the applicable :

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:  Date: 02-22-2023

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline  
at  
**512-936-7136**

February 22, 2023

From Owner Service Address:

ATTACHMENT

Larry and Teresa Beavers  
43-45 Lazy Lane  
Rockport, Texas 78382

Filing Clerk

Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

Reference: PUC DOCKET NO. 54565

CSWR-TEXAS Letter of Increase Water Rates dated February 3, 2023.

Palmetto Park Estates

Please include the Attachment as part of the PROTEST for the proposed water rate changes listed under PUC Docket No. 54565:

The six (6) subdivisions listed and affected by the requested rate changes were all built from the early 1960's to 1980's which services approximately 8,350 connected customers. These subdivisions are built based on the original water plant designed to provide water to these residents in Lamar (Rockport, TX). Around 2010, a new subdivision "The Reserve on St. Charles Bay" was introduced next to Goose Island State Park. The new subdivision development worked with Aransas Bay Utilities Co. LLC to provide water to the proposed new homes owners. Per an Agreement for cost of upgrades to the existing water plant was and is collected from a "Lamar Improvements Tax", only to the residents of The Reserve on St. Charles Bay. The previous owner/ operator, Aransas Bay Utilities Co. LLC did a great job of expanding the water plant with new larger pumps, tanks and controls at no increase cost to the existing subdivisions listed in the proposed rate changes. Since the water plant was upgraded to accommodate The Reserve of St Charles Bay a few years ago, there has not been nor has to be any improvements. Why is CSWR-Texas, new owner/operator, since Sept 2022 claiming the need to nearly double the cost of existing base water rate of \$42.88 (up to 5000 gallons) to a new base rate of \$81.68 (up to 5000 gallons). The proposed base water rate would **increase by 90.48%**, a add of \$38.80 per month, a provider should not be allowed to increase rates for services by nearly 100%, please consider the rate changes Unexpectable. The CSWR-TEXAS letter request the total increase revenue needs for All their water and wasterwater systems currently operating in the State of Texas. I believed to be fair, an itemized cost of future improvements or maintenance needs to be provided to the customers by each water district, missing from the attached CSWR-Texas letter. Why should these six subdivisions listed have to pay for CSWR-TEXAS improvements in other districts thru out the State of Texas.

As you can see, there does not seem to be an apparent reason as to why the Water rate change needs to be increased so much. We are cordially asking for a reassessment of the rate change values for our residence at 43-45 Lazy Lane, Rockport, TX 78382.

Thank you,



Larry Beavers

**PUC DOCKET NO. 54565**

**NOTICE OF PROPOSED RATE CHANGE  
PURSUANT TO  
TEXAS WATER CODE §§ 13.1871 AND 13.18715**

CSWR-Texas Utility Operating Company

Company Name

13290 (Water) & 21120 (Sewer)

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at [interchange.puc.texas.gov](http://interchange.puc.texas.gov). You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 835 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

**EFFECTIVE DATE OF PROPOSED INCREASE:** 3/10/2023

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

**Reason(s) for Proposed Rate Change:**

To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs

**BILLING COMPARISON**

**Water**

Existing	5,000 gallons:	\$ 42.88	/mo	Proposed	5,000 gallons:	\$ 81.68	/mo
Existing	10,000 gallons:	\$ 51.88	/mo	Proposed	10,000 gallons:	\$ 109.33	/mo

**Water – Pass Through Charges**

Existing	5,000 gallons:	\$	/mo	Proposed	5,000 gallons:	\$	/mo
Existing	10,000 gallons:	\$	/mo	Proposed	10,000 gallons:	\$	/mo

**Sewer**

Existing	5,000 gallons:	\$ 47.25	/mo	Proposed	5,000 gallons:	\$ 66.65	/mo
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Bois D Arc, Goose Island, Indian Cove, Neptune Harbor, Palmetto Park Estates, & Seagun Complex (Sewer)

Subdivision(s) or System(s) Affected by Rate Change

1630 Des Peres Road Suite 140 Des Peres Missouri 63131

Company Address

City

State

Zip

1-866-301-7725

Company Phone Number

\$179,409.00

Water Annual Revenue Increase

\$8,381

Water Pass-Through Annual Revenue Increase

Sewer Annual Revenue Increase

2/3/2023

Date Current Rate Change Notice Delivered

3/2/2007

Date of Last Rate Change

# NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES						PROPOSED RATES							
Minimum Monthly Charge includes			0	gallons			Minimum Monthly Charge includes			0	gallons		
Meter Size: RESIDENTIAL						Meter Size: RESIDENTIAL							
5/8"			\$	33.88		5/8"			\$	54.03			
3/4"			\$	33.88		3/4"			\$	54.03			
1"			\$	84.70		1"			\$	90.23			
1 1/2"			\$	169.40		1 1/2"			\$	179.92			
2"			\$	271.04		2"			\$	287.98			
3"			\$	508.20		3"			\$	540.30			
Other:			\$			Other:			4", 6" & 8"	\$ 900.68; 1,800.62; 2,881.42 Respectively			
GALLONAGE CHARGE:						GALLONAGE CHARGE:							
TIER	VOLUME			CHARGE per 1000 gals.		TIER	VOLUME			CHARGE per 1000 gals.			
Tier 1	0	to	All	gals.	\$ 1.80	/1000 gals.	Tier 1	0	to	All	gals.	\$ 5.53	/1000 gals.
Tier 2		to		gals.	\$	/1000 gals.	Tier 2		to		gals.	\$	/1000 gals.
Tier 3		to		gals.	\$	/1000 gals.	Tier 3		to		gals.	\$	/1000 gals.
Tier 4		to		gals.	\$	/1000 gals.	Tier 4		to		gals.	\$	/1000 gals.
Tier 5		to		gals.	\$	/1000 gals.	Tier 5		to		gals.	\$	/1000 gals.
MISCELLANEOUS FEES						MISCELLANEOUS FEES							
Tap Fee		\$ 500.00				Tap Fee		\$ Actual Cost					
Reconnect Fee: Non-payment		\$ 25.00				Reconnect Fee: Non-payment (Maximum - \$25.00)		\$ 25.00					
Customer's Request		\$ 50.00				Customer's Request		\$ 25.00					
Transfer Fee		\$ 35.00				Transfer Fee		\$ 10.00					
Late Charge		\$ 10 percent				Late Charge (Indicate either \$5.00 or 10%)		\$ 10 percent					
Returned Check Charge		\$ 50.00				Returned Check Charge		\$ 25.00					
Deposit		\$ 50.00				Deposit (Maximum \$50.00)		\$ 50.00					
Meter Test Fee		\$ 25.00				Meter Test Fee (Maximum - \$25.00)		\$ 25.00					

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.  
Additional fees and meter sizes may be shown on a separate page.

If applicable, list any bill payment assistance programs to low income ratepayers.

N/A

## NOTICE OF PROPOSED RATE CHANGE – SEWER

CURRENT RATES		PROPOSED RATES	
Minimum Monthly Charge includes	N/A gallons	Minimum Monthly Charge includes	N/A gallons
Meter Size:		Meter Size:	
<b>RESIDENTIAL</b>		<b>RESIDENTIAL</b>	
5/8"	\$ 47.25	5/8"	\$ 66.65
3/4"	\$	3/4"	\$
1"	\$	1"	\$
1 1/2"	\$	1 1/2"	\$
2"	\$	2"	\$
3"	\$	3"	\$
Other:	\$	Other:	Flat Rate (All) \$ 66.65
<b>GALLONAGE OR FIXED CHARGE:</b>		<b>GALLONAGE OR FIXED CHARGE:</b>	
\$ N/A per <input type="checkbox"/> month; OR <input checked="" type="checkbox"/> for each additional 1,000 gallons over the minimum. Gallonage charges are determined based on average consumption for winter period which includes the following months <div style="border: 1px solid black; padding: 2px; width: fit-content;">All</div>		\$ N/A per <input type="checkbox"/> month; OR <input type="checkbox"/> for each additional 1,000 gallons over the minimum. Gallonage charges are determined based on average consumption for winter period which includes the following months <div style="border: 1px solid black; padding: 2px; width: fit-content;">N/A</div>	
<b>MISCELLANEOUS FEES</b>		<b>MISCELLANEOUS FEES</b>	
Tap Fee	\$ 500.00	Tap Fee	\$ Actual Cost
Reconnect Fee: Non-payment	\$ 25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)	\$ 25.00
Customer's Request	\$ 50.00	Customer's Request	\$ 25.00
Transfer Fee	\$ 35.00	Transfer Fee	\$ 10.00
Late Charge	\$ 10 percent	Late Charge ( <b>Indicate either \$5.00 or 10%</b> )	\$ 10 percent
Returned Check Charge	\$ 50.00	Returned Check Charge	\$ 25.00
Deposit	\$ 50.00	Deposit (Maximum \$50.00)	\$ 50.00
Meter Test Fee	\$ N/A	Meter Test Fee (Maximum - \$25.00)	\$ N/A

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.  
 Additional fees and meter sizes may be shown on a separate page.

**If applicable, list any bill payment assistance programs to low income ratepayers.**

N/A



**CSWR-Texas**  
Utility Operating Company  
A CSWR Managed Utility

February 3, 2023

Dear CSWR-Texas Customer,

On February 3, 2023, CSWR-Texas Utility Operating Company, LLC ("CSWR-Texas" or the "Company") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase water and wastewater rates for its Texas customers.

Since 2019, the Company has invested over \$30 million in Texas water and wastewater systems. These investments are necessary to ensure that customers served by these systems are now receiving safe and reliable water and wastewater service. These investments have included rectifying issues related to all aspects of its facilities, including its wells, storage, pipes, pumps, disinfection, power and control systems, distribution systems, inflow and infiltration systems, lift stations, sludge treatment plants (blowers, piping, aeration or clarifier equipment), and non-discharging septic systems in addition to other functional issues. To date, the Company already has completed improvement projects at 16 of the systems acquired in Texas, has begun implementing improvements at 38 additional sites, and is in the design phase for improvements at the remaining 20 facilities. As a result, CSWR-Texas is seeking a revenue requirement for water operations of approximately \$7.4 million, which represents an increase of approximately \$3.5 million over revenues collected under current rates. In addition, CSWR-Texas is asking the PUCT to approve a total annual revenue requirement for wastewater operations of approximately \$2.2 million, which represents an annual increase of approximately \$1.1 million over revenues collected under current rates.

CSWR-Texas's rates are subject to the approval of the PUCT and certain municipalities. The Company has requested that rates take effect for all customers on March 10, 2023, which is 35 days after the filing of its application and issuance of this notice to customers. However, **no change in rates will take effect until such change is approved by the applicable regulatory authority.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change or formally intervene in this proceeding.

While we understand there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and delivering safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about the proposed rates or about our services. You can contact us at 1-866-301-7725 from 8:00 a.m. to 5:00 p.m., Monday through Friday, or email us at [support@cswrtextasuoc.com](mailto:support@cswrtextasuoc.com)

Respectfully,

CSWR-Texas Management



**CSWR-TEXAS**

1630 Des Peres Rd., Suite 140  
Des Peres, MO 63131

First Class  
PRSRT  
US Postage  
PAID  
San Angelo, TX  
Company Printing

BEAVERS, LARRY & TERESA  
43-45 LAZY LANE  
ROCKPORT, TX 78382

7838237525 H004

