



Control Number: 54565



Item Number: 1054

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

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FEB 21 PM 12:09
PUBLIC UTILITY COMMISSION
FILING CLERK

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: KENNETH Last Name: VARUE I

Phone Number: 254 203-3335 Fax Number: _____

Email Address: VARUEIK62@gmail.com

Address, City, State: 11646 BLACK JACK CT. THORNTON TX 76687

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

SEE ATTACHED

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Kenneth H. Varue

Date: 2-17-23

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at
512-936-7136

1054

I wish to protest the proposed rate increase reffered to as PUC Docket NO. 54565.

I understand fully the cost of many things are increasing including utilities such as water and electricity as well as the basic cost living and gasoline. I can understand prices are up on pretty much everything these days. I cannot though how you could possibly more than double our cost for such an essential thing as water. I would understand and wouldn't mind a moderate rate increase based on current economical situation knowing that the basic costs of operation are rising. My wife and I are in our sixties and on limited income. We both still work as well to make ends meet. Doubling our cost of water seems extreme under the current situation. We have two meters, one of which we haven't used since the big ice storm we had a couple years ago which froze and burst the pipes on lot 22. Our other meter is on lot 20 where we currently reside. We have been living out here since 1994 and our water quality has been poor. There are many weekenders out here and summer vacationers. When everyone shows up our water has always gotten cloudy even muddy looking at time. The previous owners of the facility always said it was due to sediments in the lines being stirred up from high water usage. We were always told nothing could be done about. We have lived with this condition since 1994. The more people that show up out here the worse our water quality gets. We have seen no improvements to any of the water facilities except for repairs being made on lines that break. I think its outrageous for you to consider over doubling our cost for water with such poor water conditions. The annual increase of \$286,417.00 seems even more outrageous. We are getting new bills from you now which don't even have accurate water usage only estimates. Why are we only getting estimates? We have learned to live with the poor water quality but I just don't see having to pay over double for bad water!

Regards,
Kenneth & Kerri Varvel
(254) 203-3335