



Control Number: 54565



Item Number: 1013

PUC DOCKET NO. 54565

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

RECEIVED

2023 FEB 21 AM 11:15

PUBLIC UTILITY COMMISSION
FILING CLERK

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filing/filingInstructions.pdf>) or mail the original to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: RANDY Last Name: HOLCOMB
Phone Number: 210-313-3300 Fax Number: _____
Email Address: rjh_1983@hotmail.com
Address, City, State: 242 HICKORY RUN, LA VERNE, TX 78121
Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

~~AN APPROXIMATE 50% OF COSTS BEING PASSED ON TO CUSTOMERS IS APPROPRIATE & ASSESSED, ESPECIALLY FOR LOCATIONS WHERE NO IMPROVEMENTS WILL BE MADE. - SEE ATTACHED PAGE.~~

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Randy Holcomb

Date: 2/17/2023

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

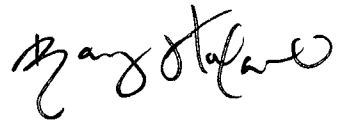
Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at
512-936-7136

1013

A near 50% increase in rates bestowed on customers is abrupt and absurd, especially using the reasoning 'To recover revenues sufficient to cover the cost to provide safe and reliable service through maintenance and repairs.' At the current rates, it is CSWR's duty to 'provide safe and reliable service.'

'Recover revenues' suggest that CSWR is trying to either make up for lost revenue or increase their revenue. I'd like to review the projects CSWR has planned to propose a 50% increase in rates on their customers and what areas and/or these projects would be covering.

To propose an increase in rates near 50% is just unreasonable for such a bland reason.

A handwritten signature in black ink, appearing to read "Gary Staleno". The signature is fluid and cursive, with the first name "Gary" and last name "Staleno" clearly distinguishable.